



AGENDA

SHORELINE CITY COUNCIL SPECIAL MEETING

Monday, September 19, 2016
5:45 p.m.

Conference Room 303 · Shoreline City Hall
17500 Midvale Avenue North

TOPIC/GUESTS: Citizen Satisfaction Survey Results

SHORELINE CITY COUNCIL REGULAR MEETING

Monday, September 19, 2016
7:00 p.m.

Council Chamber · Shoreline City Hall
17500 Midvale Avenue North

	<u>Page</u>	<u>Estimated Time</u>
1. CALL TO ORDER		7:00
2. FLAG SALUTE/ROLL CALL		
(a) Proclamation of the Mayor's Day of Concern for the Hungry	<u>2a-1</u>	
3. REPORT OF THE CITY MANAGER		
4. COUNCIL REPORTS		
5. PUBLIC COMMENT		
<i>Members of the public may address the City Council on agenda items or any other topic for three minutes or less, depending on the number of people wishing to speak. The total public comment period will be no more than 30 minutes. If more than 10 people are signed up to speak, each speaker will be allocated 2 minutes. Please be advised that each speaker's testimony is being recorded. Speakers are asked to sign up prior to the start of the Public Comment period. Individuals wishing to speak to agenda items will be called to speak first, generally in the order in which they have signed. If time remains, the Presiding Officer will call individuals wishing to speak to topics not listed on the agenda generally in the order in which they have signed. If time is available, the Presiding Officer may call for additional unsigned speakers.</i>		
6. APPROVAL OF THE AGENDA		7:20
7. CONSENT CALENDAR		7:20
(a) Minutes of Special Meeting of August 15, 2016	<u>7a1-1</u>	
Minutes of Regular Meeting of August 15, 2016	<u>7a2-1</u>	
8. ACTION ITEMS		
(a) Adoption of Res. No. 395 – Prohibition of Non-Essential City Related Travel to the State of North Carolina	<u>8a-1</u>	7:20
<ul style="list-style-type: none">• Staff Report• Public Comment• Council Discussion and Action		
9. STUDY ITEMS		
(a) Discussion of the Citizen Satisfaction Survey Results	<u>9a-1</u>	7:40

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|-----|--|-------------|------|
| (b) | Discussion of Ord. No. 755 – Complete Streets Program | <u>9b-1</u> | 8:10 |
| (c) | Discussion of Preliminary View of the 2017 Budget and 2017-2022
Capital Improvement Program | <u>9c-1</u> | 8:30 |

10. EXECUTIVE SESSION: Litigation – RCW 42.30.110(1)(i) 9:30

The Council may hold Executive Sessions from which the public may be excluded for those purposes set forth in RCW 42.30.110 and RCW 42.30.140. Before convening an Executive Session the presiding officer shall announce the purpose of the Session and the anticipated time when the Session will be concluded. Should the Session require more time a public announcement shall be made that the Session is being extended.

11. ADJOURNMENT 9:45

The Council meeting is wheelchair accessible. Any person requiring a disability accommodation should contact the City Clerk's Office at 801-2231 in advance for more information. For TTY service, call 546-0457. For up-to-date information on future agendas, call 801-2236 or see the web page at www.shorelinewa.gov. Council meetings are shown on Comcast Cable Services Channel 21 and Verizon Cable Services Channel 37 on Tuesdays at 12 noon and 8 p.m., and Wednesday through Sunday at 6 a.m., 12 noon and 8 p.m. Online Council meetings can also be viewed on the City's Web site at <http://shorelinewa.gov>.

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	Proclamation Declaring Mayor's Day of Concern for the Hungry		
DEPARTMENT:	Community Services		
PRESENTED BY:	Rob Beem, Community Services Manager		
ACTION:	<input type="checkbox"/> Ordinance	<input type="checkbox"/> Resolution	<input type="checkbox"/> Motion
	<input type="checkbox"/> Discussion	<input type="checkbox"/> Public Hearing	<input checked="" type="checkbox"/> Proclamation

ISSUE STATEMENT:

The Mayors' Day of Concern for the Hungry provides an opportunity for cities to spotlight the needs and efforts their communities are taking to address hunger as a local concern. In Shoreline, fully one in four of our residents lacks the income to assure food security. This means that they are making difficult choices between necessities and often rely on community resources for support. These resources range from the Supplemental Nutrition Assistance Program (SNAP), to food banks, weekend backpack for school kids and meal programs. Two congregations in Shoreline, Prince of Peace Lutheran Church and St. Dunstan's Episcopal Church, provide weekly community meals to help address hunger in the Shoreline community.

This evening, Rev. David Marshall of St. Dunstan's will accept this proclamation. St Dunstan's has formed a partnership with a local Safeway to use food that would otherwise be thrown away to feed hungry people. In a recent op-ed for the Seattle times, Rev Marshall wrote, "...there are plenty of people with jobs and homes who struggle to afford to feed themselves.... Retailers and consumers throw away an estimated 133 billion pounds of food every year in the United States."

Using this excess food from just one supermarket every Tuesday evening, members of the St. Dunstan's congregation and members of the community come together to prepare and serve a community meal feeding over 100 people. They also prepare and distribute an additional 200 meals to five different homeless camps in the region. Rev. Marshall's and St. Dunstan's commitment to fighting food insecurity and hunger are great examples of how the Shoreline community can come together to help those in need.

RECOMMENDATION

The Mayor should read and present the proclamation.

Approved By: City Manager **DT** City Attorney **MK**



PROCLAMATION

WHEREAS, the City of Shoreline recognizes adequate nutrition as a basic need for each citizen; and

WHEREAS, food insecurity is a concern for one in four Shoreline residents; and

WHEREAS, many studies show the detrimental effects of hunger, whether it is the health of seniors, or the inability of children to focus as students; and

WHEREAS, St Dunstan's Episcopal Church provides meals to 350 hungry people each week; and

WHEREAS, the Tuesday evening meal at St. Dunstan's Episcopal Church provides a model way to feed hungry people with food that would otherwise be thrown away;

NOW, THEREFORE, I, Christopher Roberts, Mayor of the City of Shoreline, on behalf of the Shoreline City Council, do hereby proclaim September 19, 2016 as the

MAYOR'S DAY OF CONCERN FOR THE HUNGRY

in the City of Shoreline and urge all citizens to support local food banks and weekly meal programs offered by local congregations with donations of food, funds and time.

Christopher Roberts, Mayor

CITY OF SHORELINE
SHORELINE CITY COUNCIL
SUMMARY MINUTES OF SPECIAL MEETING

Monday, August 15, 2016
5:30 p.m.

Conference Room 303 - Shoreline City Hall
17500 Midvale Avenue North

PRESENT: Mayor Roberts, Deputy Mayor Winstead, Councilmembers McGlashan, Hall, McConnell, and Salomon

ABSENT: Councilmember Scully

STAFF: Debbie Tarry, City Manager; John Norris, Assistant City Manager; Scott MacColl, Intergovernmental Program Manager; Randy Witt, Public Works Director; Nytasha Sowers, Transportation Services Manager; Nora Daley-Peng, Senior Transportation Planner; Jim Weber, Transportation Capital Projects Engineer II; Kendra Dedinsky, City Traffic Engineer; Jessica Simulcik Smith, City Clerk

GUESTS: None

At 5:33 p.m., the meeting was called to order by Mayor Roberts. Ms. Sowers introduced Nora Daley-Peng, the City's new Senior Transportation Planner, and Jim Weber, the new Transportation Capital Projects Engineer II. Mayor Roberts then asked everyone at the table to introduce themselves.

Ms. Tarry shared that in the process of finalizing station locations, Sound Transit realized the 145th Light Rail Station layout was constrained and may need to be moved further north to accommodate bus, vehicle, and pedestrian circulation. She said Sound Transit has asked her to sign a letter of concurrence to move forward with the new draft layout and this meeting and tour is to inform Council of what is being proposed.

At 5:50 p.m. the group left the conference room to load the bus to head over to the future 145th Street Station location at the North Jackson Park and Ride located just north of NE 145th Street on 5th Avenue NE. At the site, Mr. Witt talked about how staff has been working with Sound Transit to come up with a better station design to accommodate all modes of transportation. Ms. Dedinsky reviewed potential transit and vehicle access to the station, traffic signals and queuing, and the plan to bring 148th Street back into alignment on both sides of 5th Avenue. Ms. Daley-Peng then talked about pedestrian and bike access to the Station.

The group walked up to NE 148th Street to see where the street will be brought back into alignment, and then got back on the bus to drive over to NE 147th Street to view the potential location of a pedestrian bridge to provide direct access to the station from the west side of I-5.

At 6:40 p.m. the group loaded the bus to head back to City Hall and the meeting was adjourned.

Jessica Simulcik Smith, City Clerk

DRAFT

CITY OF SHORELINE
SHORELINE CITY COUNCIL
SUMMARY MINUTES OF REGULAR MEETING

Monday, August 15, 2016
7:00 p.m.

Council Chambers - Shoreline City Hall
17500 Midvale Avenue North

PRESENT: Mayor Roberts, Deputy Mayor Winstead, Councilmembers McGlashan, Scully, Hall, McConnell, and Salomon

ABSENT: None

1. CALL TO ORDER

At 7:00 p.m., the meeting was called to order by Mayor Roberts who presided.

2. FLAG SALUTE/ROLL CALL

Mayor Roberts led the flag salute. Upon roll call by the City Clerk, all Councilmembers were present.

3. REPORT OF CITY MANAGER

Debbie Tarry, City Manager, provided reports and updates on various City meetings, projects and events.

4. COUNCIL REPORTS

Mayor Roberts announced tonight's Council Dinner Meeting was a tour of the proposed 145th Street Light Rail Station location and discussion of Sound Transit's designs for the Station.

5. PUBLIC COMMENT

Dave Lange, Shoreline resident, expressed concern about density and the traffic study results contained in the Final Environmental Impact Study for the 185th Street Subarea Plan. He disagreed that increased density will result in fewer car trips. He said the Plan adds density on to residential streets but there is a lack of walking communities.

Tanya Laskelle, Center for Human Services, thanked Council for past funding and asked for continued support. She said the Center would not be able to provide family support, mental health, and substance use programs without the support of the City. She described and provided information on the people they were able to help. She said behavioral health and family support are their primary services.

Kim Lancaster, Camp United We Stand Boardmember, shared a story about Tom Shipley, a recently deceased and former camp resident.

6. APPROVAL OF THE AGENDA

The agenda was approved by unanimous consent.

7. CONSENT CALENDAR

Upon motion by Deputy Mayor Winstead and seconded by Councilmember Hall and unanimously carried, 7-0, the following Consent Calendar items were approved:

- (a) Adoption of Ord. No. 753 - Budget Amendment to Authorize Staffing in the Sound Transit Agreement**
- (b) Authorize the City Manager to Obligate \$119,514 of the Federal Highway Safety Improvement Program Funds for Radar Speed Street Signs Project**
- (c) Authorize the City Manager to Obligate \$358,929 of the Federal Highway Safety Improvement Program Funds for the Meridian Avenue & 155th Street Intersection Improvement Project**

8. ACTION ITEMS

- (a) Public Hearing and Approval of Human Service Block Grant Allocations

Rob Beem, Community Services Division Manager, shared that the Community Development Block Grant Funding (CDBG) and Contingency Plan is developed and allocated every two years. He reviewed Council's new 1% of General Fund Goal policy decision, and their directive to focus funding on basic needs and counseling. He shared that \$290,000 in funding is available and that the City received 39 applications totaling \$650,000 in funding requests. He presented the funding goals and reviewed staff's funding recommendations. He explained that the CDBG Program is administered with King County and governed by federal rules. He reviewed Direct Services, Capital Funding, and Regional Level funding recommendations, and explained the purpose of the Contingency Plan.

At 7:26 p.m., Mayor Roberts opened the Public Hearing

Dale Hoover, Sound Generations Meals on Wheels Program Outreach Specialist, cited senior demographic data and explained the need for the program. He shared that they have surpassed their federal funding allotment and that they can only process 25 of the 75 applications they receive each month. He shared that Shoreline received about 11,000 meals in 2015. He said their funding has been drastically reduced due to a major player halting funding. He said in order to continue offering services to seniors that they need funding assistance.

Hollianne Monson, Volunteer Services-Catholic Community Services, said they provide assistance to older adults and adults with disabilities in the community. She said they help with

household chores, yard work, minor home repair, etc., to help seniors remain in their homes. Their goal is to serve people in poverty who lack support, with an average income of \$1,000 per month. She shared there is an increase in demand for services. She said they provided services to 705 King County residents in 2015 and that volunteers provided 37,728 hours of service. She shared that they lost over \$14,000 in funding from United Way.

Rachel Taylor, King County Sexual Assault Resource Center (KCSARC), thanked Council for past support and asked Council to adopt staff's recommendation. She explained that KCSARC provides services to people of all ages that are victims of sexual assault. She shared that they provided 350 services hours to 56 Shoreline residents, 30 which were children and teens. She presented Councilmembers with BE LOUD buttons.

Ellen Greene, Hopelink Associate Director of Energy Financial Assistant, thanked the Council for their partnership and commitment to helping some of Shoreline's most vulnerable residents. She thanked Council for their leadership in working on the levy lid lift and for increasing funding to human services. She said Hopelink served 3,000 Shoreline residents last fiscal year and announced that their new Service Center will be opening in January 2017. She stated that she supports staff's recommendation and shared a story about David, a Hopelink participant.

Pam Russell, Prince of Peace Church Pastor, shared that the Church has been involved in homeless ministry for many years and have hosted Tent Cities in the past. She talked about their work with Union Gospel Mission, and other churches and organizations to develop a program to shelter homeless people in the winter months. She said they also provide them with an evening meal and breakfast. She thanked the Council for their support and said the funding enabled them to hire a Volunteer Community Coordinator.

At 7:41 p.m., Mayor Roberts closed the Public Hearing,

Councilmember McConnell moved to adopt the proposed 2017-2018 Human Service Funding Plan, adopt the proposed CDBG Funding and Contingency Plan, and authorize the City Manager to execute agreements with the applicable agencies for the funded programs. The motion was seconded by Councilmember Hall.

Councilmember McConnell said she is happy the entire Council supports increasing funding to Human Services. She stated that she is pleased that the City is being proactive and that hopefully more funding will be secured through the levy lid lift.

Deputy Mayor Winstead expressed that she is happy the City is able to help with funding to support senior services, and other human services. She asked about Prince of Peace's partnerships and how often it hosts the shelter. Mr. Beem responded that Prince of Peace is the only host in Shoreline, and said the shelters in other areas serves as a resource for the City.

Councilmember McGlashan stated that it is exciting to see the increase funding to Human Service Programs. He asked if the Sound Generation Meals on Wheels Program is a duplication of services provided by the Senior Center. Mr. Beem answered they are not.

The motion passed, unanimously, 7-0.

9. ADJOURNMENT

At 7:47 p.m., Mayor Roberts declared the meeting adjourned.

Jessica Simulcik Smith, City Clerk

DRAFT

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	Adoption of Resolution No. 395 Prohibiting Non-essential City Related Travel to the State of North Carolina
DEPARTMENT:	City Manager's Office
PRESENTED BY:	John Norris, Assistant City Manager
ACTION:	<input type="checkbox"/> Ordinance <input checked="" type="checkbox"/> Resolution <input type="checkbox"/> Motion <input type="checkbox"/> Discussion <input type="checkbox"/> Public Hearing <input type="checkbox"/> Proclamation

PROBLEM/ISSUE STATEMENT:

On March 23, 2016, the North Carolina State Legislature adopted House Bill 2 (HB2), which reversed a City of Charlotte, North Carolina ordinance that allowed individuals to use public restrooms consistent with their gender identity/expression. The City Council discussed HB2 at a Council dinner meeting on August 8, 2016 in light of the National League of Cities (NLC) affirming their commitment to continue to hold their 2017 NLC City Summit Conference in the state of North Carolina. The City of Shoreline is a member of NLC and City Councilmembers regularly attend this annual conference.

The Council discussed and confirmed that HB2 is inconsistent with the values of the City of Shoreline and that the use of discretionary public taxpayer dollars should, to the extent possible, reflect the values of the people of the City of Shoreline and should not be used to support economies that support and enact discriminatory laws and policies. The Council felt that it cannot in good conscience expend public monies for travel to North Carolina for the 2017 NLC Conference.

Based on this discussion, the Council provided direction to staff that they were interested in staff bringing back a resolution prohibiting non-essential travel to North Carolina for their consideration at a regular Council meeting. Proposed Resolution No. 395 (Attachment A) provides for this prohibition.

RESOURCE/FINANCIAL IMPACT:

There is no resource or financial impact of proposed Resolution No. 395.

RECOMMENDATION

Staff recommends that Council adopt proposed Resolution No. 395.

Approved By: City Manager **DT** City Attorney **MK**

BACKGROUND

On March 23, 2016, the North Carolina State Legislature adopted House Bill 2 (HB2), which was subsequently signed into law by North Carolina Governor Pat McCrory, following a one day extra session of the legislature. HB2 (Attachment B), titled, *An Act to Provide for Single-Sex Multiple Occupancy Bathroom and Changing Facilities in Schools and Public Agencies and to Create Statewide Consistency in Regulation of Employment and Public Accommodations*, reversed a City of Charlotte, North Carolina ordinance that allowed individuals to use public restrooms consistent with their gender identity/expression. The state law also nullified local ordinances around the state that would have expanded protections for the Lesbian, Gay, Bisexual, Transgendered and Queer (LGBTQ) community.

The national backlash to HB2 has been widespread, from dozens of North Carolina-based businesses to national corporations and organizations, such as the National Basketball Association (NBA), the National Collegiate Athletic Association (NCAA) and Hollywood filmmakers, stating they do not want to conduct business in the state. A federal lawsuit has also been filed challenging the constitutionality of the law and arguing the state could be in violation of Federal Title IX.

On July 26, 2016, the Executive Committee of the National League of Cities (NLC) Board of Directors passed a resolution affirming NLC's commitment to the City of Charlotte, North Carolina to host the 2017 NLC City Summit Conference in Charlotte. This commitment was made despite the Executive Committee's opposition to HB2. The City of Shoreline is a member of NLC and City Councilmembers regularly attend this annual conference. Attachment C provides an email from NLC about this decision.

DISCUSSION

Following NLC's decision to continue to hold their annual conference in the State of North Carolina, Councilmember McGlashan stated his interested in the Council discussing a resolution that would prohibit City of Shoreline non-essential travel to the state of North Carolina in response to HB2. Other jurisdictions have adopted similar resolutions or executive orders.

At the August 8, 2016 Council dinner meeting, the Council discussed this issue, among other Council Operational topics. The Council discussed how HB2 is inconsistent with the work and values of the City of Shoreline to promote equity and inclusion and to advance social justice for the citizens of Shoreline. The Council also discussed how the use of discretionary public taxpayer dollars should, to the extent possible, reflect the values of the people of the City of Shoreline and should not be used to support economies that support and enact discriminatory laws and policies. Therefore, the Council felt that it cannot in good conscience expend public monies for travel to North Carolina for the 2017 NLC Conference due to the passage of HB2, and cannot authorize other City non-essential travel to the State if scheduled to occur in the future until HB2 is either repealed or significantly altered in a way so that it is no long discriminatory in nature.

Proposed Resolution No. 395

Based on this discussion, the Council provided direction to staff that they were interested in staff bringing back a resolution prohibiting non-essential travel to North Carolina for their consideration at a regular Council meeting. It was also requested that if the resolution is adopted by the Council, that staff also draft a letter for the Mayor's signature to NLC asking that they reconsider their decision to not move their City Summit Conference.

Proposed Resolution No. 395 fulfills this Council direction and provides for this prohibition. While the resolution does not define what constitutes essential and non-essential travel, if there is City-related travel that must be conducted to North Carolina in order to protect public health and safety, staff would consider this travel as essential and would not consider it prohibited by this resolution. An example of this travel might be Shoreline Police travel to the State of North Carolina for a defendant extradition issue, if that were to ever occur. Additionally, at this time, there is no other known non-essential travel to North Carolina that the Council or City staff is planning to conduct other than the 2017 NLC Conference.

Proposed Resolution No. 395 also directs staff to send copies of the resolution to the Sound Cities Association (SCA), the Association of Washington Cities (AWC), NLC, the Mayor of the City of Charlotte, North Carolina, the Governor of the State of North Carolina and the North Carolina State Legislature.

FINANCIAL IMPACT

There is no resource or financial impact of proposed Resolution No 395.

RECOMMENDATION

Staff recommends that Council adopt proposed Resolution No. 395.

ATTACHMENTS

Attachment A – Proposed Resolution No. 395

Attachment B – North Carolina House Bill 2

Attachment C – National League of Cities July 27, 2016 Email Regarding 2017 NLC Conference

RESOLUTION NO. 395

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SHORELINE, WASHINGTON PROHIBITING NON-ESSENTIAL CITY-RELATED TRAVEL TO THE STATE OF NORTH CAROLINA

WHEREAS, the North Carolina State Legislature adopted and North Carolina Governor Pat McCrory signed into law North Carolina House Bill 2 (H.B.2), which revokes civil rights protections for Lesbian, Gay, Bisexual, Transgendered and Queer (LGBTQ) people; and

WHEREAS, North Carolina's H.B.2 overturns an impending City of Charlotte, North Carolina ordinance allowing transgendered people to use the restroom that aligns with their gender identity; and

WHEREAS, North Carolina's H.B.2 invalidates Charlotte's entire anti-discrimination law and prevents all North Carolina cities and counties from enacting any law that protects LGBTQ citizens from discrimination; and

WHEREAS, North Carolina's H.B.2 is inconsistent with the work and values of the City of Shoreline to promote equity and inclusion and to advance social justice for the citizens of Shoreline; and

WHEREAS, the use of discretionary public taxpayer dollars should, to the extent possible, reflect the values of the people of the City of Shoreline and should not be used to support the economies of businesses and governments that support and enact discriminatory laws and policies; and

WHEREAS, the City of Shoreline is a member of the National League of Cities, which has chosen to continue to hold its 2017 national conference in Charlotte, North Carolina, and the Shoreline City Council feels strongly that it cannot in good conscience expend public monies for travel to North Carolina due to the passage of H.B.2; and

WHEREAS, the City of Shoreline applauds the City of Charlotte, North Carolina for taking steps to protect LGBTQ rights; and

WHEREAS, the City of Shoreline will stand with those who are fighting for equity in North Carolina and elsewhere across the country;

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF SHORELINE, HEREBY RESOLVES:

Section 1: All non-essential City-related and City-funded travel to the State of North Carolina is prohibited until such time as North Carolina H.B.2 has been repealed in its entirety or altered so that it is no longer discriminatory in nature.

Section 2: Copies of this resolution shall be transmitted by the City Clerk to the Sound Cities Association, the Association of Washington Cities, the National League of Cities, the Mayor of the City of Charlotte, North Carolina, the Governor of the State of North Carolina and the North Carolina State Legislature.

ADOPTED BY THE CITY COUNCIL ON SEPTEMBER 19, 2016.

Mayor Christopher Roberts

ATTEST:

Jessica Simulcik Smith
City Clerk

**GENERAL ASSEMBLY OF NORTH CAROLINA
SECOND EXTRA SESSION 2016**

**SESSION LAW 2016-3
HOUSE BILL 2**

AN ACT TO PROVIDE FOR SINGLE-SEX MULTIPLE OCCUPANCY BATHROOM AND CHANGING FACILITIES IN SCHOOLS AND PUBLIC AGENCIES AND TO CREATE STATEWIDE CONSISTENCY IN REGULATION OF EMPLOYMENT AND PUBLIC ACCOMMODATIONS.

Whereas, the North Carolina Constitution directs the General Assembly to provide for the organization and government of all cities and counties and to give cities and counties such powers and duties as the General Assembly deems advisable in Section 1 of Article VII of the North Carolina Constitution; and

Whereas, the North Carolina Constitution reflects the importance of statewide laws related to commerce by prohibiting the General Assembly from enacting local acts regulating labor, trade, mining, or manufacturing in Section 24 of Article II of the North Carolina Constitution; and

Whereas, the General Assembly finds that laws and obligations consistent statewide for all businesses, organizations, and employers doing business in the State will improve intrastate commerce; and

Whereas, the General Assembly finds that laws and obligations consistent statewide for all businesses, organizations, and employers doing business in the State benefit the businesses, organizations, and employers seeking to do business in the State and attracts new businesses, organizations, and employers to the State; Now, therefore,

The General Assembly of North Carolina enacts:

PART I. SINGLE-SEX MULTIPLE OCCUPANCY BATHROOM AND CHANGING FACILITIES

SECTION 1.1. G.S. 115C-47 is amended by adding a new subdivision to read:

"(63) To Establish Single-Sex Multiple Occupancy Bathroom and Changing Facilities. – Local boards of education shall establish single-sex multiple occupancy bathroom and changing facilities as provided in G.S. 115C-521.2."

SECTION 1.2. Article 37 of Chapter 115C of the General Statutes is amended by adding a new section to read:

"§ 115C-521.2. Single-sex multiple occupancy bathroom and changing facilities.

(a) Definitions. – The following definitions apply in this section:

- (1) Biological sex. – The physical condition of being male or female, which is stated on a person's birth certificate.
- (2) Multiple occupancy bathroom or changing facility. – A facility designed or designated to be used by more than one person at a time where students may be in various states of undress in the presence of other persons. A multiple occupancy bathroom or changing facility may include, but is not limited to, a school restroom, locker room, changing room, or shower room.
- (3) Single occupancy bathroom or changing facility. – A facility designed or designated to be used by only one person at a time where students may be in various states of undress. A single occupancy bathroom or changing facility may include, but is not limited to, a single stall restroom designated as unisex or for use based on biological sex.

(b) Single-Sex Multiple Occupancy Bathroom and Changing Facilities. – Local boards of education shall require every multiple occupancy bathroom or changing facility that is



designated for student use to be designated for and used only by students based on their biological sex.

(c) Accommodations Permitted. – Nothing in this section shall prohibit local boards of education from providing accommodations such as single occupancy bathroom or changing facilities or controlled use of faculty facilities upon a request due to special circumstances, but in no event shall that accommodation result in the local boards of education allowing a student to use a multiple occupancy bathroom or changing facility designated under subsection (b) of this section for a sex other than the student's biological sex.

(d) Exceptions. – This section does not apply to persons entering a multiple occupancy bathroom or changing facility designated for use by the opposite sex:

- (1) For custodial purposes.
- (2) For maintenance or inspection purposes.
- (3) To render medical assistance.
- (4) To accompany a student needing assistance when the assisting individual is an employee or authorized volunteer of the local board of education or the student's parent or authorized caregiver.
- (5) To receive assistance in using the facility.
- (6) To accompany a person other than a student needing assistance.
- (7) That has been temporarily designated for use by that person's biological sex."

SECTION 1.3. Chapter 143 of the General Statutes is amended by adding a new Article to read:

"Article 81.

"Single-Sex Multiple Occupancy Bathroom and Changing Facilities.

"§ 143-760. Single-sex multiple occupancy bathroom and changing facilities.

(a) Definitions. – The following definitions apply in this section:

- (1) Biological sex. – The physical condition of being male or female, which is stated on a person's birth certificate.
- (2) Executive branch agency. – Agencies, boards, offices, departments, and institutions of the executive branch, including The University of North Carolina and the North Carolina Community College System.
- (3) Multiple occupancy bathroom or changing facility. – A facility designed or designated to be used by more than one person at a time where persons may be in various states of undress in the presence of other persons. A multiple occupancy bathroom or changing facility may include, but is not limited to, a restroom, locker room, changing room, or shower room.
- (4) Public agency. – Includes any of the following:
 - a. Executive branch agencies.
 - b. All agencies, boards, offices, and departments under the direction and control of a member of the Council of State.
 - c. "Unit" as defined in G.S. 159-7(b)(15).
 - d. "Public authority" as defined in G.S. 159-7(b)(10).
 - e. A local board of education.
 - f. The judicial branch.
 - g. The legislative branch.
 - h. Any other political subdivision of the State.
- (5) Single occupancy bathroom or changing facility. – A facility designed or designated to be used by only one person at a time where persons may be in various states of undress. A single occupancy bathroom or changing facility may include, but is not limited to, a single stall restroom designated as unisex or for use based on biological sex.

(b) Single-Sex Multiple Occupancy Bathroom and Changing Facilities. – Public agencies shall require every multiple occupancy bathroom or changing facility to be designated for and only used by persons based on their biological sex.

(c) Accommodations Permitted. – Nothing in this section shall prohibit public agencies from providing accommodations such as single occupancy bathroom or changing facilities upon a person's request due to special circumstances, but in no event shall that accommodation result in the public agency allowing a person to use a multiple occupancy bathroom or

changing facility designated under subsection (b) of this section for a sex other than the person's biological sex.

(d) Exceptions. – This section does not apply to persons entering a multiple occupancy bathroom or changing facility designated for use by the opposite sex:

- (1) For custodial purposes.
- (2) For maintenance or inspection purposes.
- (3) To render medical assistance.
- (4) To accompany a person needing assistance.
- (4a) For a minor under the age of seven who accompanies a person caring for that minor.
- (5) That has been temporarily designated for use by that person's biological sex."

PART II. STATEWIDE CONSISTENCY IN LAWS RELATED TO EMPLOYMENT AND CONTRACTING

SECTION 2.1. G.S. 95-25.1 reads as rewritten:

"§ 95-25.1. Short title and legislative ~~purpose~~ purpose; local governments preempted.

- (a) This Article shall be known and may be cited as the "Wage and Hour Act."
- (b) The public policy of this State is declared as follows: The wage levels of employees, hours of labor, payment of earned wages, and the well-being of minors are subjects of concern requiring legislation to promote the general welfare of the people of the State without jeopardizing the competitive position of North Carolina business and industry. The General Assembly declares that the general welfare of the State requires the enactment of this law under the police power of the State.

(c) The provisions of this Article supersede and preempt any ordinance, regulation, resolution, or policy adopted or imposed by a unit of local government or other political subdivision of the State that regulates or imposes any requirement upon an employer pertaining to compensation of employees, such as the wage levels of employees, hours of labor, payment of earned wages, benefits, leave, or well-being of minors in the workforce. This subsection shall not apply to any of the following:

- (1) A local government regulating, compensating, or controlling its own employees.
- (2) Economic development incentives awarded under Chapter 143B of the General Statutes.
- (3) Economic development incentives awarded under Article 1 of Chapter 158 of the General Statutes.
- (4) A requirement of federal community development block grants.
- (5) Programs established under G.S. 153A-376 or G.S. 160A-456."

SECTION 2.2. G.S. 153A-449(a) reads as rewritten:

"(a) Authority. – A county may contract with and appropriate money to any person, association, or corporation, in order to carry out any public purpose that the county is authorized by law to engage in. A county may not require a private contractor under this section to abide by ~~any restriction that the county could not impose on all employers in the county, such as paying minimum wage or providing paid sick leave to its employees,~~ regulations or controls on the contractor's employment practices or mandate or prohibit the provision of goods, services, or accommodations to any member of the public as a condition of bidding on a ~~contract~~ contract or a qualification-based selection, except as otherwise required or allowed by State law."

SECTION 2.3. G.S. 160A-20.1(a) reads as rewritten:

"(a) Authority. – A city may contract with and appropriate money to any person, association, or corporation, in order to carry out any public purpose that the city is authorized by law to engage in. A city may not require a private contractor under this section to abide by ~~any restriction that the city could not impose on all employers in the city, such as paying minimum wage or providing paid sick leave to its employees,~~ regulations or controls on the contractor's employment practices or mandate or prohibit the provision of goods, services, or accommodations to any member of the public as a condition of bidding on a ~~contract~~ contract or a qualification-based selection, except as otherwise required or allowed by State law."

PART III. PROTECTION OF RIGHTS IN EMPLOYMENT AND PUBLIC ACCOMMODATIONS

SECTION 3.1. G.S. 143-422.2 reads as rewritten:

"§ 143-422.2. Legislative declaration.

(a) It is the public policy of this State to protect and safeguard the right and opportunity of all persons to seek, obtain and hold employment without discrimination or abridgement on account of race, religion, color, national origin, age, biological sex or handicap by employers which regularly employ 15 or more employees.

(b) It is recognized that the practice of denying employment opportunity and discriminating in the terms of employment foments domestic strife and unrest, deprives the State of the fullest utilization of its capacities for advancement and development, and substantially and adversely affects the interests of employees, employers, and the public in general.

(c) The General Assembly declares that the regulation of discriminatory practices in employment is properly an issue of general, statewide concern, such that this Article and other applicable provisions of the General Statutes supersede and preempt any ordinance, regulation, resolution, or policy adopted or imposed by a unit of local government or other political subdivision of the State that regulates or imposes any requirement upon an employer pertaining to the regulation of discriminatory practices in employment, except such regulations applicable to personnel employed by that body that are not otherwise in conflict with State law."

SECTION 3.2. G.S. 143-422.3 reads as rewritten:

"§ 143-422.3. Investigations; conciliations.

The Human Relations Commission in the Department of Administration shall have the authority to receive charges of discrimination from the Equal Employment Opportunity Commission pursuant to an agreement under Section 709(b) of Public Law 88-352, as amended by Public Law 92-261, and investigate and conciliate charges of discrimination. Throughout this process, the agency shall use its good offices to effect an amicable resolution of the charges of discrimination. This Article does not create, and shall not be construed to create or support, a statutory or common law private right of action, and no person may bring any civil action based upon the public policy expressed herein."

SECTION 3.3. Chapter 143 of the General Statutes is amended by adding a new Article to read:

"Article 49B.

"Equal Access to Public Accommodations.

"§ 143-422.10. Short title.

This Article shall be known and may be cited as the Equal Access to Public Accommodations Act.

"§ 143-422.11. Legislative declaration.

(a) It is the public policy of this State to protect and safeguard the right and opportunity of all individuals within the State to enjoy fully and equally the goods, services, facilities, privileges, advantages, and accommodations of places of public accommodation free of discrimination because of race, religion, color, national origin, or biological sex, provided that designating multiple or single occupancy bathrooms or changing facilities according to biological sex, as defined in G.S. 143-760(a)(1), (3), and (5), shall not be deemed to constitute discrimination.

(b) The General Assembly declares that the regulation of discriminatory practices in places of public accommodation is properly an issue of general, statewide concern, such that this Article and other applicable provisions of the General Statutes supersede and preempt any ordinance, regulation, resolution, or policy adopted or imposed by a unit of local government or other political subdivision of the State that regulates or imposes any requirement pertaining to the regulation of discriminatory practices in places of public accommodation.

"§ 143-422.12. Places of public accommodation – defined.

For purposes of this Article, places of public accommodation has the same meaning as defined in G.S. 168A-3(8), but shall exclude any private club or other establishment not, in fact, open to the public.

"§ 143-422.13. Investigations; conciliations.

The Human Relations Commission in the Department of Administration shall have the authority to receive, investigate, and conciliate complaints of discrimination in public accommodations. Throughout this process, the Human Relations Commission shall use its good

offices to effect an amicable resolution of the complaints of discrimination. This Article does not create, and shall not be construed to create or support, a statutory or common law private right of action, and no person may bring any civil action based upon the public policy expressed herein."

PART IV. SEVERABILITY

SECTION 4. If any provision of this act or its application is held invalid, the invalidity does not affect other provisions or applications of this act that can be given effect without the invalid provisions or application, and to this end the provisions of this act are severable. If any provision of this act is temporarily or permanently restrained or enjoined by judicial order, this act shall be enforced as though such restrained or enjoined provisions had not been adopted, provided that whenever such temporary or permanent restraining order or injunction is stayed, dissolved, or otherwise ceases to have effect, such provisions shall have full force and effect.

PART V. EFFECTIVE DATE

SECTION 5. This act is effective when it becomes law and applies to any action taken on or after that date, to any ordinance, resolution, regulation, or policy adopted or amended on or after that date, and to any contract entered into on or after that date. The provisions of Sections 2.1, 2.2, 2.3, 3.1, 3.2, and 3.3 of this act supersede and preempt any ordinance, resolution, regulation, or policy adopted prior to the effective date of this act that purports to regulate a subject matter preempted by this act or that violates or is not consistent with this act, and such ordinances, resolutions, regulations, or policies shall be null and void as of the effective date of this act.

In the General Assembly read three times and ratified this the 23rd day of March, 2016.

s/ Daniel J. Forest
President of the Senate

s/ Tim Moore
Speaker of the House of Representatives

s/ Pat McCrory
Governor

Approved 9:57 p.m. this 23rd day of March, 2016

John Norris

Subject: RE: Charlotte Observer: National League of Cities: We won't punish Charlotte for HB2

From: Clarence Anthony [Anthony@nlc.org]

Sent: Wednesday, July 27, 2016 8:10 AM

To: Alan Kemp (alankemp@iowaleague.org); Alban Burney (aburney@charlottenc.gov); Alice Udovich (Alice.udovich@phila.gov); Allison Myers (Allison.Myers@townofFarragut.org); Antonette Manthey (amanthey@auburnwa.gov); Becky Hildebrand; Bennett Sandlin (Bennett@tml.org); bgriffith@littlerock.org; Bill Peloza (bpeloza@auburnwa.gov); Blanca Salva (bsalva@clevelandcitycouncil.org); Brenda Jackson (mayorsoffice@ci.bluffton.in.us); Brian O'Neill (briano562@yahoo.com); 'canderson@chattanooga.gov'; Carl Castillo (CastilloC@bouldercolorado.gov); Carl Williams; Carla Moor; Charles Grawe (cgrawe@ci.apple-valley.mn.us); Cher Easley (mceasley60@gmail.com); mckenzie@cacities.org-smlexec; Chris Rider, Assistant to Mayor Coleman; Christopher Coleman (chris.coleman@ci.stpaul.mn.us); Cindy Mason (cindy.mason@goodyearaz.gov); 'cora.cole-mcfadden@durhamnc.gov'; 'councilmember.glover@mesaaz.gov'; Craig Thurmond; 'craig.barnes@queenecreek.org'; Darius Brown; David Sander (dsander@cityofranhocordova.org); Deborah Delk; Deborah Moore; 'dejerilyn.henderson@troyal.gov'; Dennis Doyle (ddoyle@beavertonoregon.gov); 'dmconnell@shorelinewa.gov'; Dorothy "Dot" LaMarche (louislamarche@tds.net); Dorris Stokes (dstokes@gaitthersburgmd.gov); Elizabeth Hurst (lizcarrhurst@gmail.com); Elvi Gray-Jackson (elvi@alaska.net); Gene McGee (Mayor.mcgee@ridgelandms.org); Glock, Erika; Hartfield, Kathleen; Hattie Johnson; James Mitchell; Jamie Bennett; Jasmine Gore (gore4ward4@gmail.com); Jasmine Gore (goreje@vcu.edu); Jeff Moore (Jeff.Moore@ci.longmont.co.us); Jennifer Moncrief (jennifer@tml.org); Jenny Chavez (jenny.chavez@lacity.org); Jermain Reed; Joe Buscaino (joe.buscaino@lacity.org); Johnny L. Dupree; Joyce Barnard (jbarnard@beavertonoregon.gov); jsilva (jsilva@nhmunicipal.org); jsmiller@collegeparkmd.gov; 'jungus.jordan@fortworthtexas.gov'; Karen Freeman-Wilson (kfreemanwilson@ci.gary.in.us); Kathy Maness; Kenyetta Williams (kwilliams@gmanet.com); Klaus Hanson (khanson@ci.laramie.wy.us); Klaus Hanson (klaushanson@yahoo.com); 'kris.gulick@cedar-rapids.org'; kwinn@vml.org; Lamar Norton (lnorton@gmanet.com); Lara Sullivan; Lesley Mosier (lmosier@citiesandtowns.org); Leta Mach; 'lkwilliams@wichita.gov'; 'lou@louogden.com'; Marie Heller (Marie.Heller@bridgeportct.gov); Mark Stadola; Mary Hamann-Roland (info@ci.apple-valley.mn.us); Matt Zone (mzone@clevelandcitycouncil.org); Matthew Appelbaum (appelbaum@bouldercolorado.gov); Matthew Greller (mgreller@citiesandtowns.org); Melodee Colbert Kean (melocolbert@yahoo.com); Michael Sesma (msesma@aol.com); Michael Sesma (msesma@gaitthersburgmd.gov); Mike Kasperzak (mike@kasperzak.org); 'msurrency@cityofhawthorne.net'; 'nrhrodriguez@att.net'; Patricia Lockwood (lockwoodpa4@gmail.com); Patrick Wojahn; PC Wu (Rotarypcwu@yahoo.com); Phyllis Dickerson; Priscilla Tyson (priscillatyson@gmail.com); Ricki Barlow (rbarlow@lasvegasnevada.gov); Ron Nirenberg; Sarah Bonner (Sarah.Bonner@lacity.org); Sharonte Turner (sturner@savannahga.gov); Shelley Simonton (ssimonton@wyomuni.org); Sheri capehart; shontrice. patillo (shontrice.patillo@kcmo.org); Stacy Leietner (sleitner@cityofranhocordova.org); Sue Morris-Jones - Laramie, Wyoming (smorrisjones@ci.laramie.wy.us); Tanya Renter (trenter@lasvegasnevada.gov); Ted Ellis (mayor@ci.bluffton.in.us); Thomas McCarthy (tom.mccarthy@bridgeportct.gov); Tony Anderson; Van Johnson (aldermanjohnson1@aol.com); 'vwilliams@unioncityga.org'; Wally Campbell (wally.campbell@goodyearaz.gov); 'william.peduto@pittsburghpa.gov'

Subject: Charlotte Observer: National League of Cities: We won't punish Charlotte for HB2

Good morning NLC Leadership

Yesterday, the Executive Committee of our Board of Directors passed a resolution affirming our commitment to the City of Charlotte to host the 2017 City Summit. On the passage of the resolution, we issued a statement that's receiving media pickup.

Protecting local authority is an important issue for NLC, and so is making our communities inclusive and accepting of all people, including LGBT. If you receive any inquiries from media or have questions about our position or messaging, please contact me.

Best,
Clarence

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National League of Cities: We won't punish Charlotte for
HB2<<http://www.charlotteobserver.com/news/business/article91866852.html>>

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Gov. Pat McCrory questioned Attorney General Roy Cooper's tenure as attorney general during their debate Friday.

Highlights: The National League of Cities said it will keep its 2017 City Summit in Charlotte despite opposition to House Bill 2

BY KATHERINE PERALTA

kperalta@charlotteobserver.com<mailto:kperalta@charlotteobserver.com>

The National League of Cities will still hold its City Summit in Charlotte<<http://www.nlc.org/build-skills-and-networks/annual-conferences/future-conference-dates>> next fall despite the group's opposition to House Bill 2, which it says "broadly preempts local authority and runs counter to the notion that inclusiveness is a fundamental pillar of strong cities."

In a statement Monday night, NLC's CEO and executive director Clarence Anthony said that changing the location of the summit would penalize Charlotte for the state's action.

The NLC passed a resolution over the weekend condemning North Carolina's HB2 and similar measures passed by "a number of states" to restrict local ordinances, the group said.

The resolution will be delivered to Gov. Pat McCrory, the N.C. General Assembly, Charlotte Mayor Jennifer Roberts and the Charlotte City Council.

"The National League of Cities sent a clear message to the state of North Carolina: We stand with the City of Charlotte, and we will oppose any actions that preempt local control or discriminate against members of our communities," Anthony said.

The NLC's decision comes days after the NBA said it is moving its 2017 All-Star Game<<http://www.charlotteobserver.com/news/business/article91066222.html>> from Charlotte because of HB2, representing perhaps the most high-profile fallout from the controversial law.

The NLC's 2017 City Summit is scheduled for Nov. 15-18 in Charlotte.

Katherine Peralta: 704-358-5079<tel:704-358-5079>, @katieperalta<<https://twitter.com/katieperalta>>

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	2016 Citizen Satisfaction Survey		
DEPARTMENT:	City Manager's Office		
PREPARED BY:	Eric Bratton, Communications Program Manager		
PRESENTED BY:	Chris Tatham, Vice President, ETC Institute		
ACTION:	<input type="checkbox"/> Ordinance	<input type="checkbox"/> Resolution	<input type="checkbox"/> Motion
	<input checked="" type="checkbox"/> Discussion	<input type="checkbox"/> Public Hearing	

PROBLEM/ISSUE STATEMENT:

The City has recently completed its eighth citizen satisfaction survey. Every two years, beginning in 2002, the City has measured public perception about the City and its services by conducting a scientific survey of a random sampling of households in the City. In addition to measuring citizens' level of satisfaction with services, the survey helps determine priorities for the community as part of the City's ongoing strategic planning process.

The release of the survey results is timed to help inform the Council and staff prior to the 2017 budget review and adoption process. The results will be publicized on the City's website and through its monthly newsletter, *Currents*.

Chris Tatham, Vice President of ETC Institute, which has conducted the survey since 2004, will present the results of the survey at tonight's meeting.

RESOURCE/FINANCIAL IMPACT:

There is no financial impact in discussing the 2016 Citizen Satisfaction Survey.

RECOMMENDATION

No action is required at this time. The report is for information purposes only.

ATTACHMENT:

Attachment A: 2016 City of Shoreline Citizen Satisfaction Survey Draft Report

Approved By: City Manager **DT** City Attorney **MK**

2016 City of Shoreline Citizen Satisfaction Survey

...helping organizations make better decisions since 1982

Draft Report

Submitted to the City of Shoreline, Washington

by:

ETC Institute
725 W. Frontier Lane
Olathe, Kansas
66061

August 2016



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Section 1:
Executive Summary

2016 *DirectionFinder*® Survey

Executive Summary Report

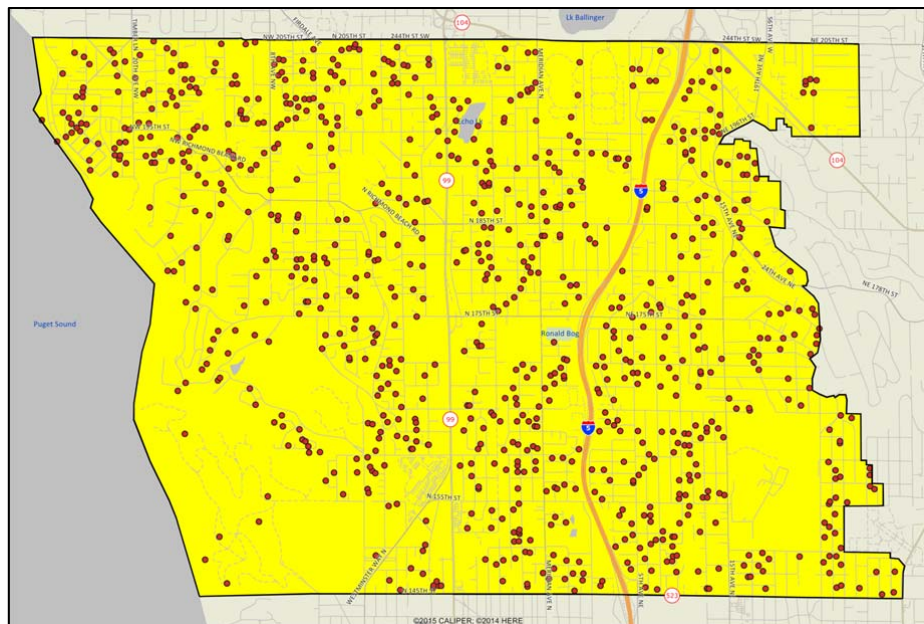
Overview of the Methodology

ETC Institute administered the *DirectionFinder*® survey for the City of Shoreline during June and July of 2016. The purpose of the survey was to assess citizen satisfaction with the delivery of major city services and help determine priorities for the community as part of the City's ongoing strategic planning process. This is the seventh time ETC Institute has administered the *DirectionFinder*® survey for the City of Shoreline. The survey was previously administered in 2004, 2006, 2008, 2010, 2012, and 2014.

In June, a seven-page survey and cover letter were mailed to a random sample of households in the City of Shoreline. The cover letter contained a web link for residents who preferred to take the survey online. About two weeks after the surveys were mailed, ETC Institute began contacting households by phone. Those who indicated they had not returned the survey were given the option of completing it by phone.

The goal was to obtain a total of at least 700 completed surveys. This goal was far exceeded, with a total of 905 surveys having been completed. The final results were weighted by home owners vs. renters to provide a more accurate representation of the sample. The results of the random sample of 905 households have a 95% level of confidence with a precision of at least +/-3.2%.

In order to better understand how well services are being delivered by the City, ETC Institute geocoded the home address of respondents to the survey. The map to the right shows the physical distribution of survey respondents based on the location of their home.



Interpretation of “Don’t Know” Responses. The percentage of persons who provide “don’t know” responses is important because it often reflects the level of utilization of city services. The percentage of “don’t know” responses has been excluded from the graphs shown in this report to facilitate valid comparisons with the survey that was conducted in 2004 and 2014. The number of “don’t know” responses for each question is provided in the Tabular Data Section of this report.

The following pages summarize major survey findings.

Major Survey Findings

- **Overall Quality of City Services.** The major categories of City services with the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: quality of City parks, programs and facilities (83%), quality of police services (74%), and overall quality of service provided by the City (67%). *Shoreline’s overall quality of City services ranked 12% above the national average.*
- **Services that Should Receive the Most Emphasis from the City.** Based on the sum of their top three choices, the major City services that residents think should receive the most emphasis from City leaders over the next two years are: flow of traffic and congestion (57%), quality of police services (40%), and quality of human services (33%).
- **City Maintenance.** The maintenance services with the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: garbage and recycling provider services (85%), overall cleanliness of City streets/public areas (69%), and overall maintenance of City streets (66%).
- **Maintenance Services that Should Receive the Most Emphasis from the City.** Based on the sum of their top two choices, the maintenance services that residents think should receive the most emphasis from City leaders over the next two years are: overall maintenance of City streets (33%), maintenance of sidewalks in Shoreline (32%), and adequacy of street lighting in neighborhoods (25%).
- **Code Enforcement.** The highest levels of satisfaction with code enforcement, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: removal of graffiti from private properties (43%) and enforcing clean-up of garbage, junk and debris on private property (39%).

- **Code Enforcement Areas that Should Receive the Most Emphasis from the City.** The code enforcement area that residents think should receive the most emphasis from City leaders over the next two years is enforcing the clean-up of garbage, junk and debris on private property (50%).
- **Public Safety.** The public safety services with the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: overall quality of local police protection (70%), how much police officers can be trusted (70%), and level of respect police officers show residents (67%).
- **Public Safety Services that Should Receive the Most Emphasis from the City.** Based on the sum of their top two choices, the public safety services that residents think should receive the most emphasis from City leaders over the next two years are: the City’s efforts to prevent crime (39%) and the enforcement of property crime laws (28%).
- **City Communication.** The highest levels of satisfaction with city communication, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: the quality of the City’s newsletter “CURRENTS” (70%) and efforts to provide information on major City issues (65%).
- **Quality of Life.** Satisfaction levels with the overall image of the City in 2016 (77%) were the same as 2014 (77%), but were significantly higher than in 2004 (69%). Ninety-three percent (93%) of residents rated Shoreline as an “excellent” or “good” place to live in 2016, compared to 91% in 2014. Ninety-two percent (92%) of residents rated Shoreline as an “excellent” or “good” place to raise children in 2016, compared to 89% in 2014.
- **Parks and Recreation.** The parks and recreation services with the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: maintenance of City parks (85%), maintenance of City playgrounds (85%), outdoor athletic fields (76%), and walking and biking trails (76%).
- **Parks and Recreation Services that Should Receive the Most Emphasis from the City.** Based on the sum of their top two choices, the parks and recreation services that residents think should receive the most emphasis from City leaders over the next two years are: maintenance of City parks (47%), preservation of open space (37%), and walking and biking trails in the City (29%).

- **Transportation.** The highest levels of satisfaction with transportation services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion are: the availability of public transportation options (53%) and the availability of sidewalks on major streets and routes (48%).
- **Transportation Services that Should Receive the Most Emphasis from the City.** Based on the sum of their top two choices, the transportation services that residents think should receive the most emphasis from City leaders over the next two years are: availability of sidewalks near residence (37%) and availability of public transportation options (36%).
- **Capital Investments.** Seventy-five percent (75%) of residents were “very satisfied” or “satisfied” with road and street improvements recently made; 72% were satisfied with parks improvements, and 70% were satisfied with improvements to trails and paths.
- **Most Supported Options to Create Dedicated Funding for More Sidewalks.** Based on the sum of their top three choices, the strategies that residents most support the City using to create dedicated funding to construct more sidewalks are: implementing a business and occupation tax (48%) and increasing car licensing fees (47%).

Other Findings:

- The most frequently mentioned ways that residents get information about City issues, services, and events are: City Newsletter “CURRENTS” (87%), City’s Parks and Recreation Guide (70%), and online resources (39%).
- The overall feeling of safety in Shoreline stayed the same among residents in 2016 compared to 2014 (80%).
- Sixty-six percent (66%) of residents trust that the City is spending their tax dollars responsibly, compared to 24% who feel the City is not spending their tax dollars responsibly. The remaining 10% of residents did not have an opinion.
- Sixty-one percent (61%) of residents think the City of Shoreline is moving in the right direction; 15% do not think the City is moving in the right direction, and 24% did not have an opinion.

- Sixty-seven percent (67%) of residents rated the condition of their neighborhood as “excellent” or “good” in 2016; this is a 5% increase from the 2014 survey. In 2016, more than one-fourth (26%) rated the condition of their neighborhood as “average”, 6% indicated it was “below average” or “poor,” and 3% did not have an opinion.
- Forty-five percent (45%) of residents support the City’s emphasis on economic development, compared to 17% who do not support the emphasis on economic development; 19% of residents are “neutral”, and 19% did not have an opinion.

How Shoreline Compares to Other Communities

Shoreline rated at or above the national average in 22 of the 33 areas that were assessed. Shoreline rated significantly higher than the national average (4% or more above) in 18 of these areas. The areas in which Shoreline rated the most significantly above the national average are listed below:

- Walking and biking trails in the City (+22%)
- City efforts to provide public involvement (+16%)
- Parks and recreation programs and facilities (+15%)
- Effectiveness of City communication with the public (+15%)
- Ratings of the City as a place to raise children (+13%)
- City swimming pool (+13%)
- Overall quality of City services provided (+12%)
- Availability of City information (+12%)
- Outdoor athletic fields (+8%)

Shoreline **rated below the national average** in 11 of the 33 areas that were assessed. Shoreline rate significantly lower than the national average (4% or more below) in 7 of these areas. The areas in which Shoreline rated the most significantly below the national average are listed below:

- Enforcing removal of abandoned/junk autos (-16%)
- Maintenance of sidewalks (-12%)

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the City identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance that residents placed on each City service and the level of satisfaction with each service.

By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services over the next two years. If the City wants to improve its overall satisfaction rating, the City should prioritize investments in services with the highest Importance-Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in Section 5 of this report.

Based on the results of the Importance-Satisfaction (I-S) Analysis, ETC Institute recommends the following:

- **Overall Priorities for the City by Major Category.** The first level of analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top three priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below in descending order of the Importance-Satisfaction rating:
 - Overall flow of traffic and congestion management (IS Rating= 0.2892)
 - Overall quality of human services (IS Rating=0.1842)
 - Effectiveness of sustaining environmental quality (IS Rating=0.1051)

- **Priorities within Departments/Specific Areas:** The second level of analysis reviewed the importance of and satisfaction of services within departments and specific service areas. This analysis was conducted to help departmental managers set priorities for their department. Based on the results of this analysis, the services that are recommended as the top priorities within each area over the next two years are listed below:
 - **City Maintenance:** maintenance of sidewalks, adequacy of street lighting in neighborhoods , and overall maintenance of City streets
 - **Public Safety:** enforcement of property crime laws, the City's efforts to prevent crime, and enforcement of drug laws
 - **Parks and Recreation:** preservation of open space
 - **Transportation and Land Use:** availability of sidewalks near residence, traffic calming measures in neighborhoods, and availability of public transportation options

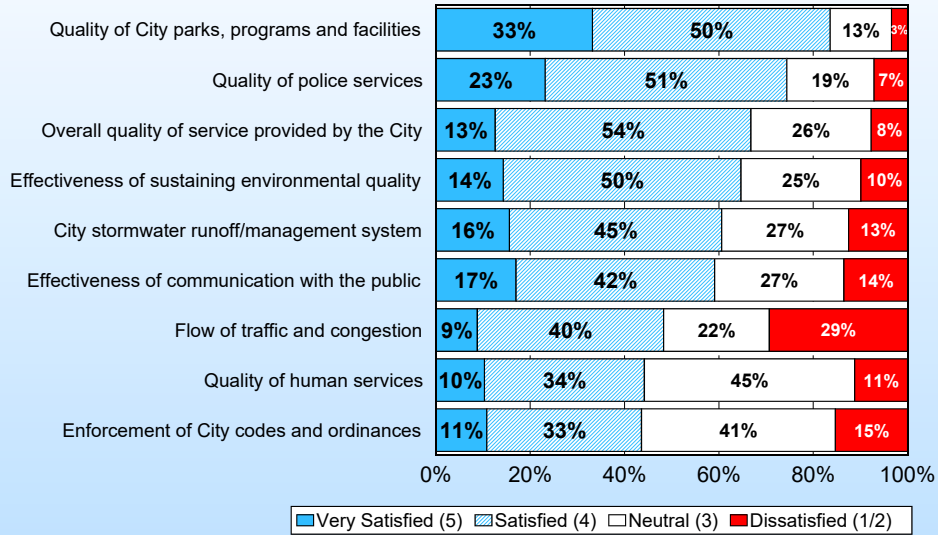
Section 2: Charts and Graphs

City of Shoreline
2016 DirectionFinder
Survey Results

Quality of Services
and Facilities

Q3. Overall Satisfaction With City Services by Major Category

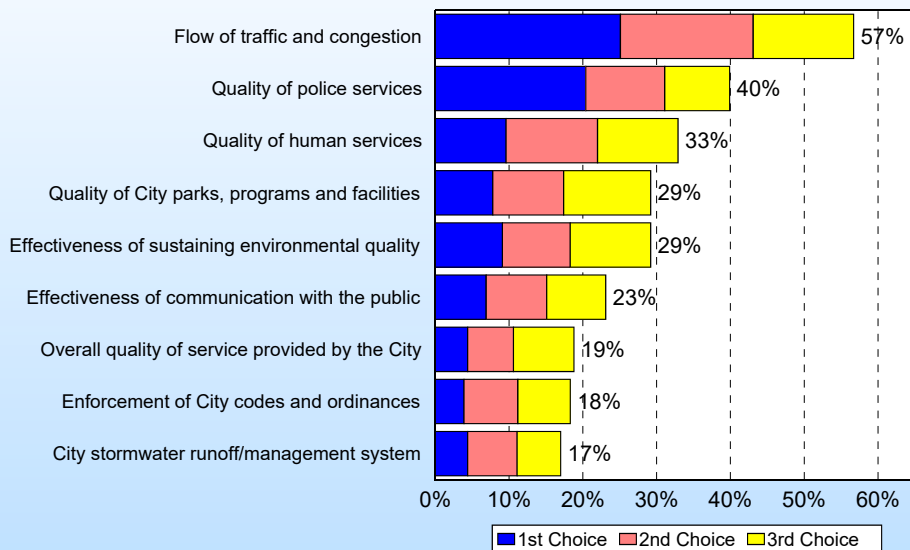
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q4. City Services That Should Receive the Most Emphasis Over the Next Two Years by Major Category

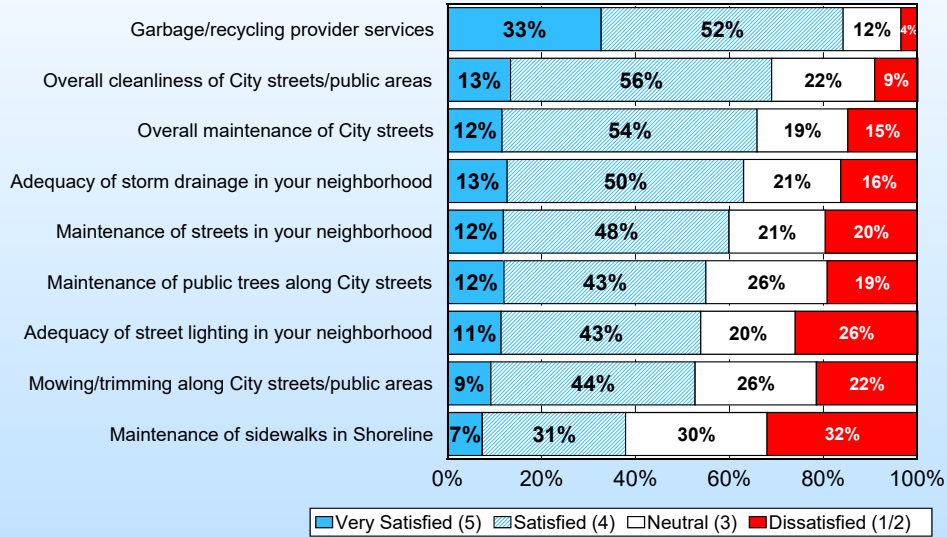
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q5. Satisfaction with Various Aspects of City Maintenance

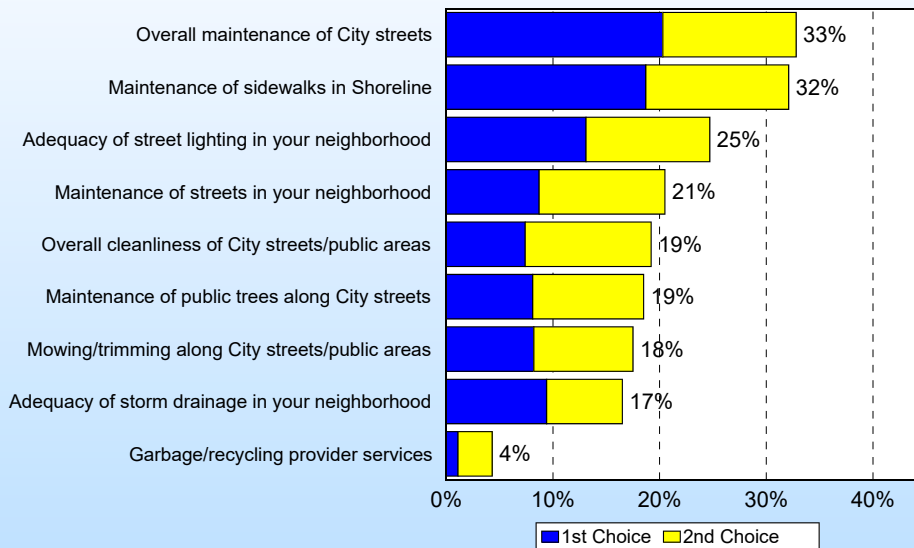
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q6. Aspects of City Maintenance That Should Receive the Most Emphasis Over the Next Two Years

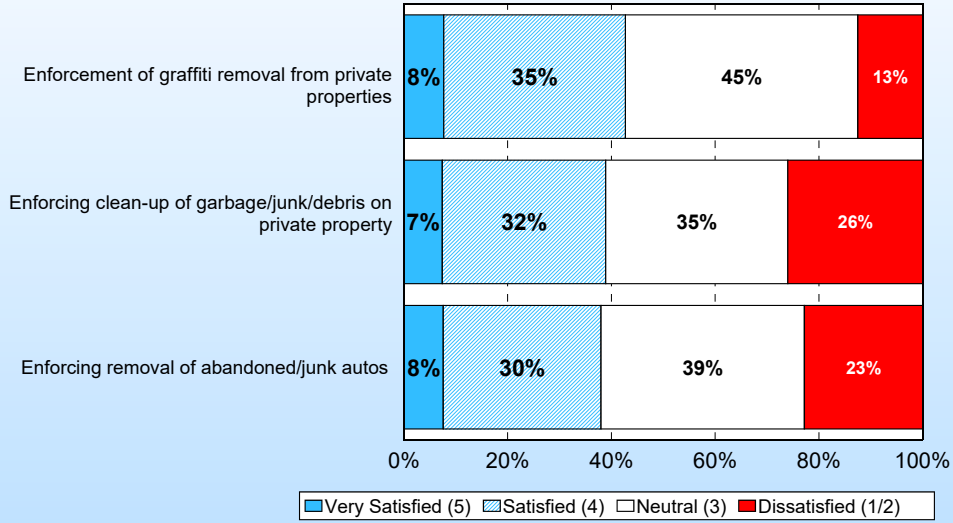
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q7. Satisfaction with the Enforcement of City Codes and Ordinances

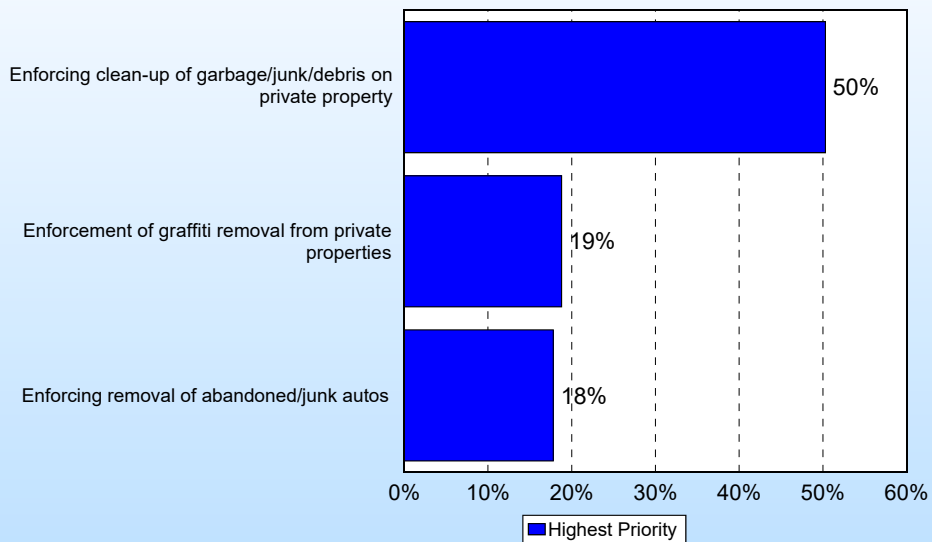
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q8. Aspects of Code Enforcement That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as the highest priority

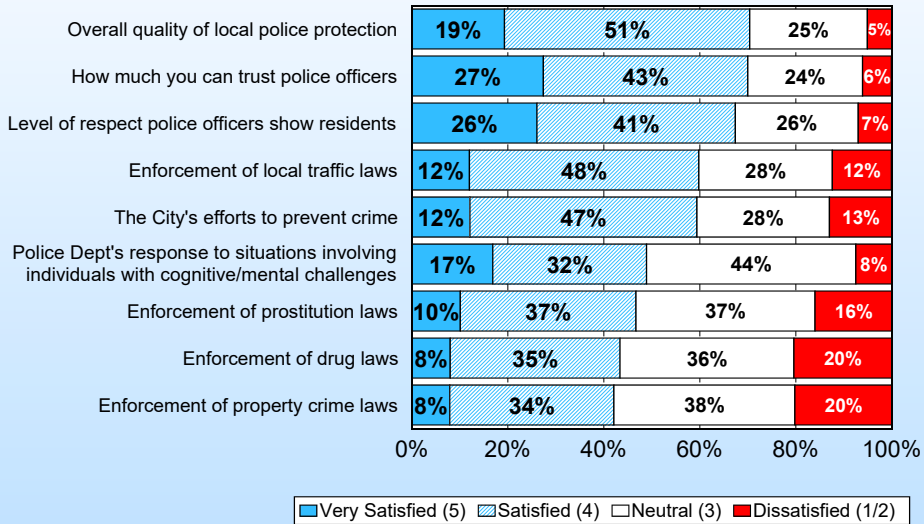


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Public Safety

Q9. Satisfaction with Various Aspects of Public Safety

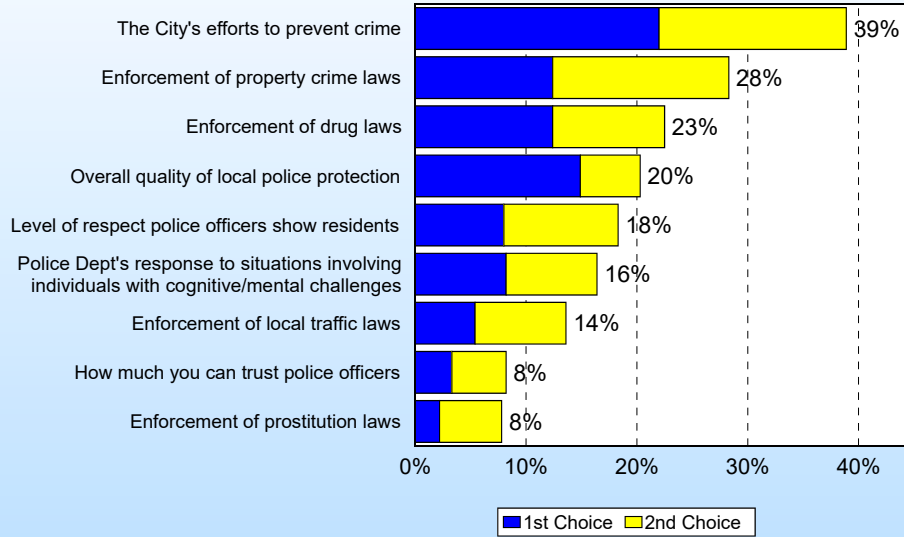
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q10. Aspects of Public Safety That Should Receive the Most Emphasis Over the Next Two Years

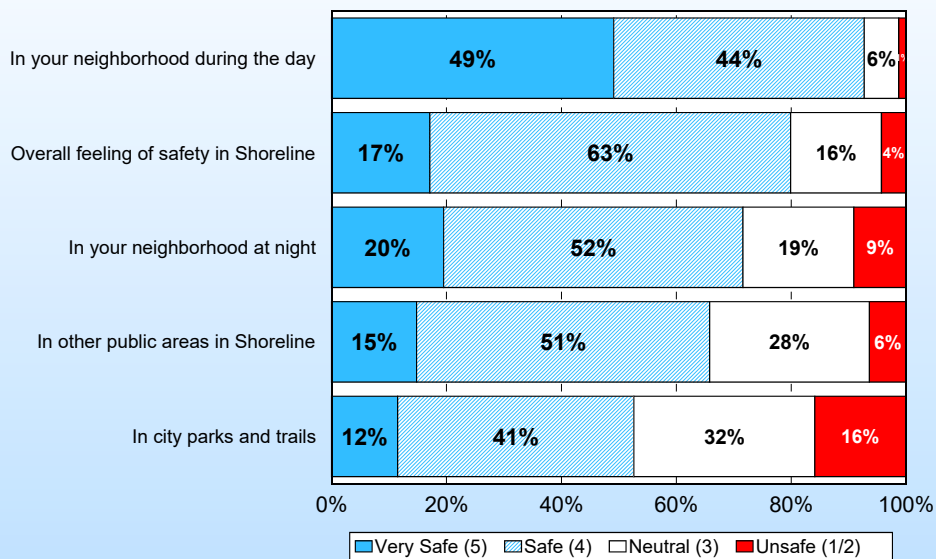
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q11. Level of Safety in Various Situations

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)

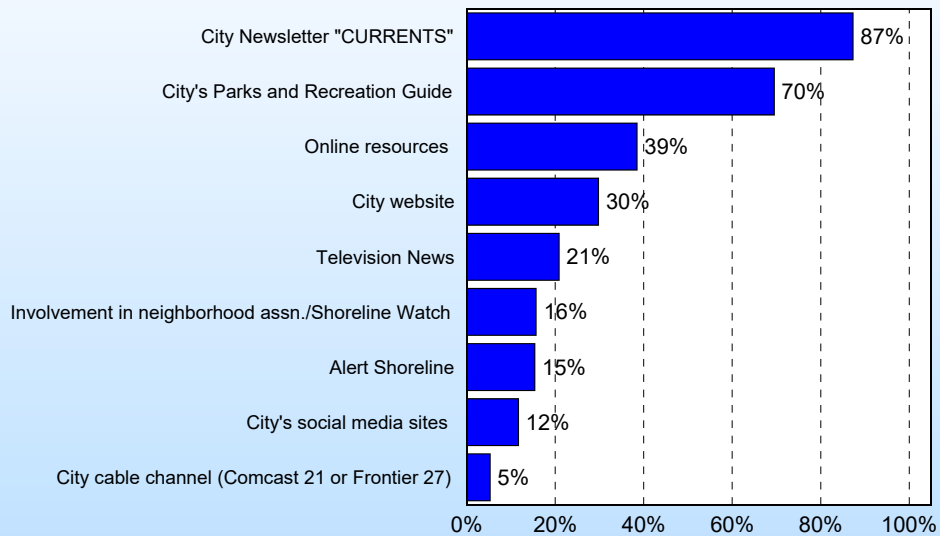


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Communication

Q12. Ways Residents Get Information About City Issues, Services, and Events

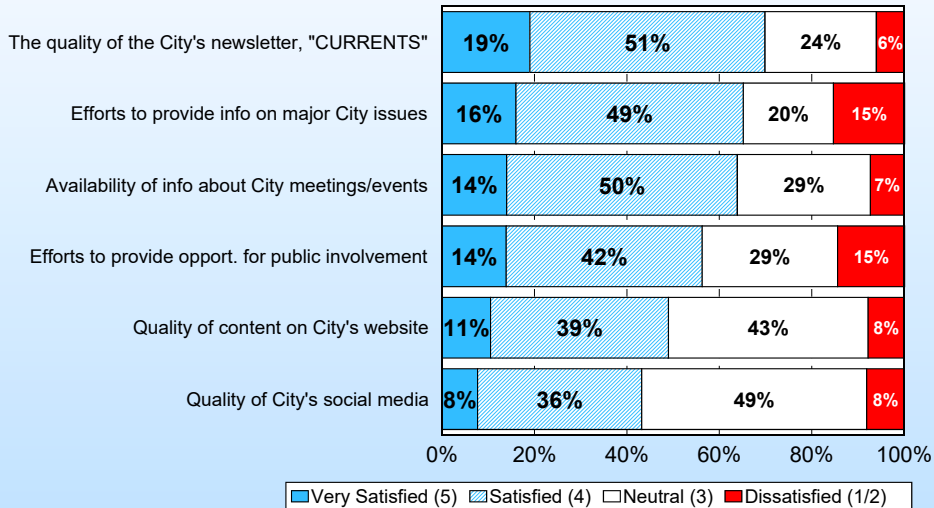
by percentage of respondents (multiple choices could be made)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q13. Satisfaction with Various Aspects of City Communication

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)

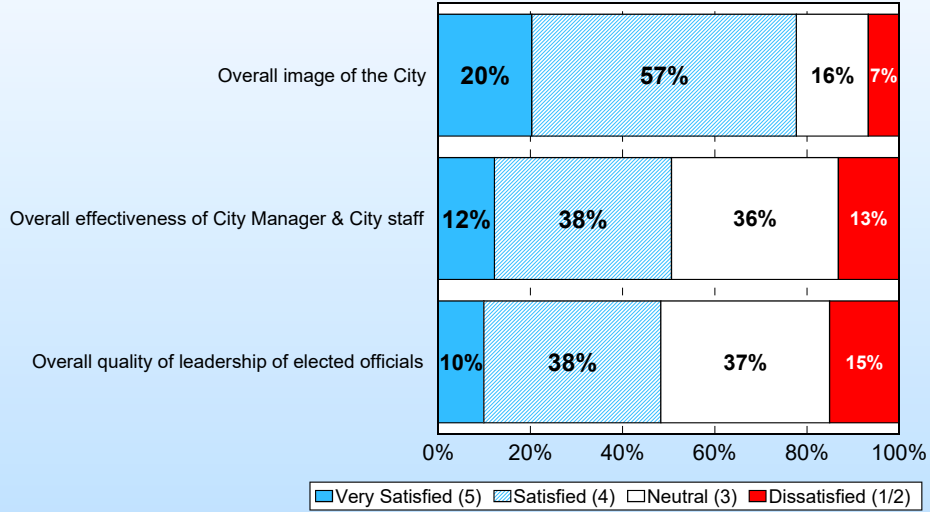


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Leadership and Quality of Life

Q14. Satisfaction with Various Items That May Influence Respondents' Perception of the City of Shoreline

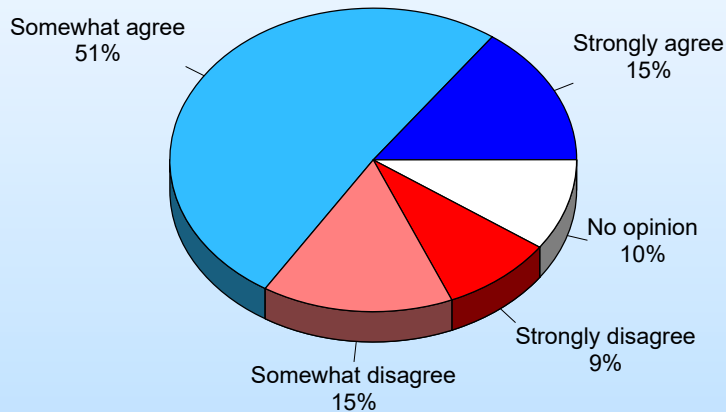
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q15. How much do you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly"?

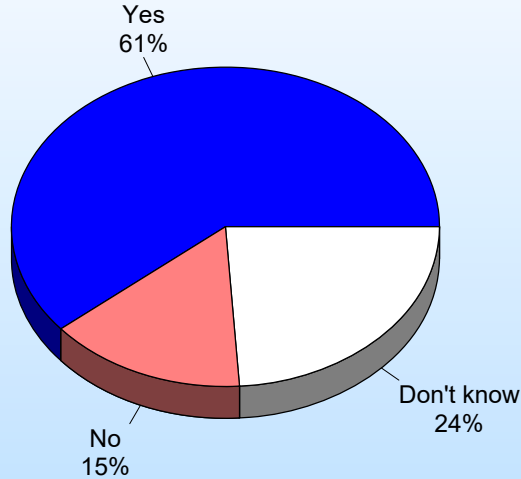
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q16. In general, do you think the City of Shoreline is moving in the right direction?

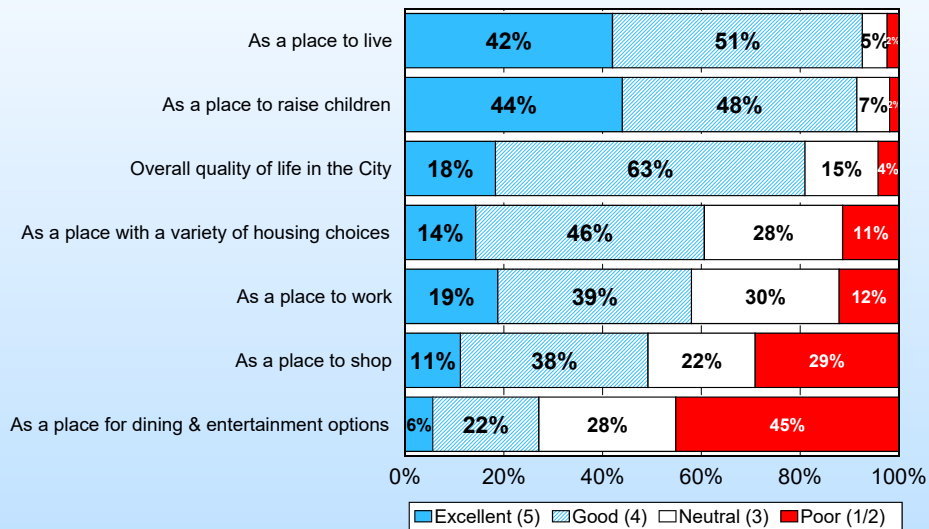
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q17. How Respondents Rate Shoreline as a Place to Live, Work and Raise Children

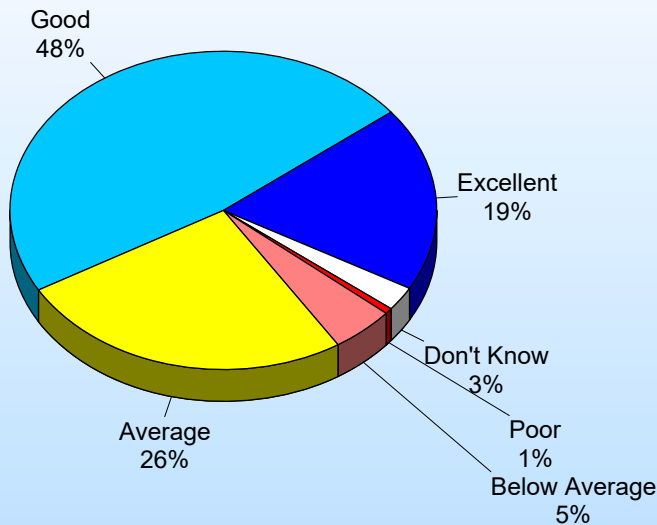
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q18. Overall, How Would Rate the Condition of Your Neighborhood?

by percentage of respondents

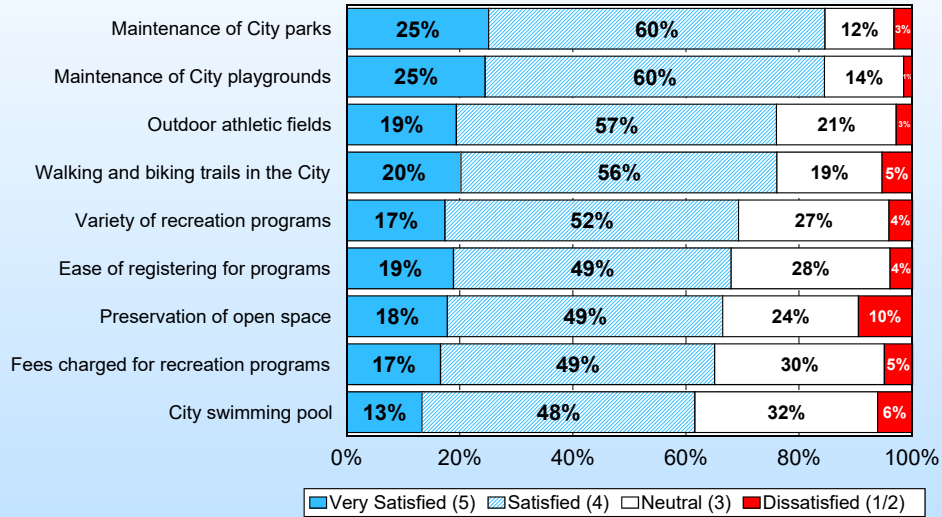


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Parks and Recreation

Q19. Satisfaction with Various Aspects of Parks and Recreation

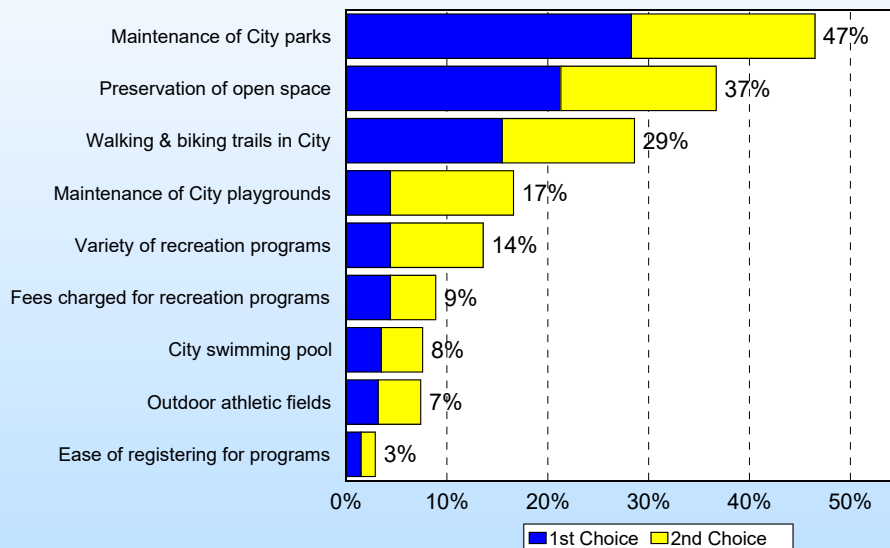
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q20. Aspects of Parks and Recreation That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices

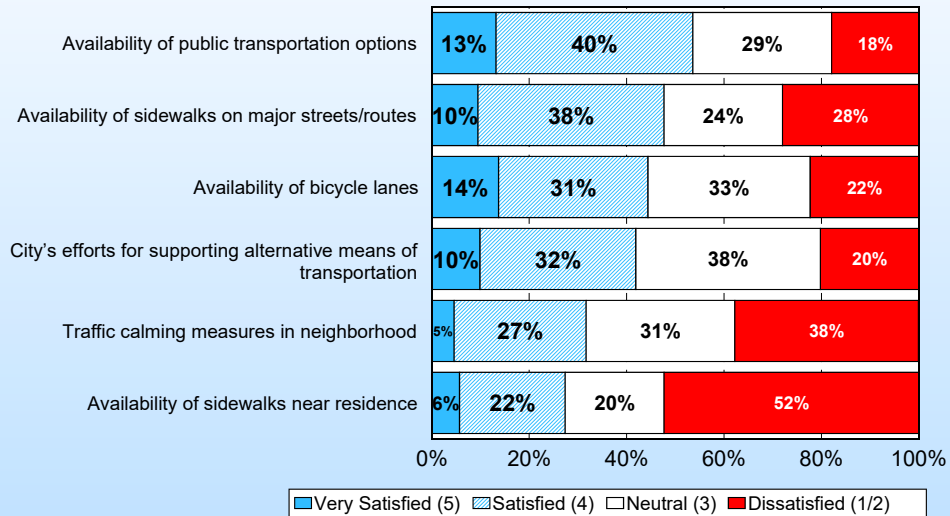


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Transportation and Land Use

Q21. Satisfaction with Various Aspects of Transportation

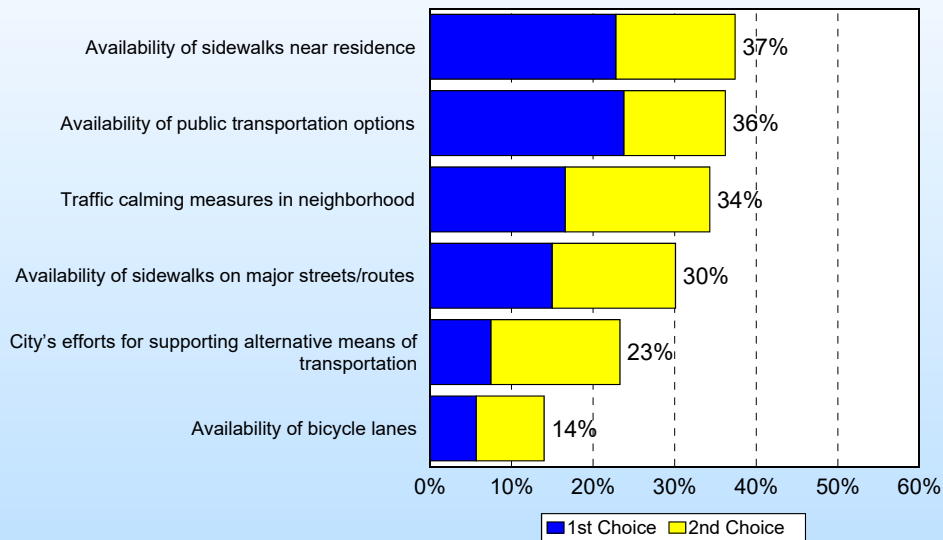
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q22. Aspects of Transportation That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices

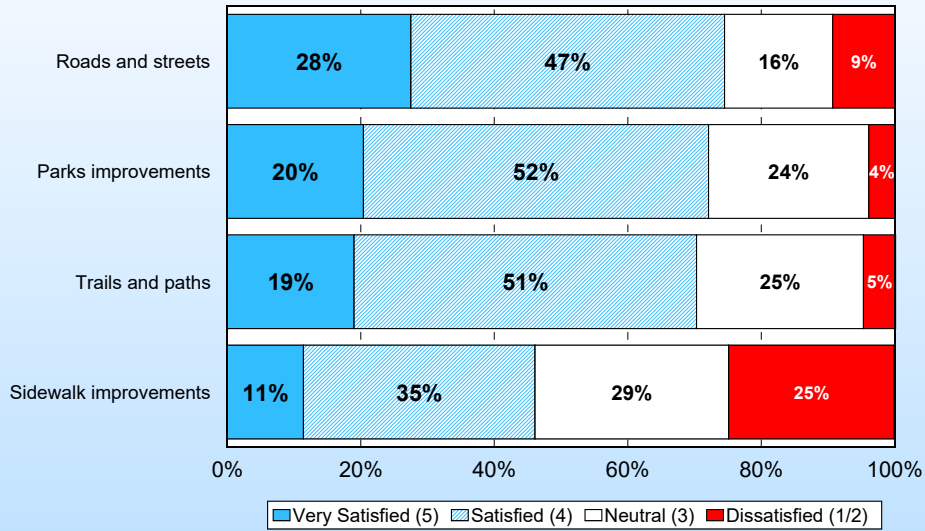


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Capital Investments

Q23. Satisfaction with Various Aspects of Capital Investments the City of Shoreline Has Recently Made

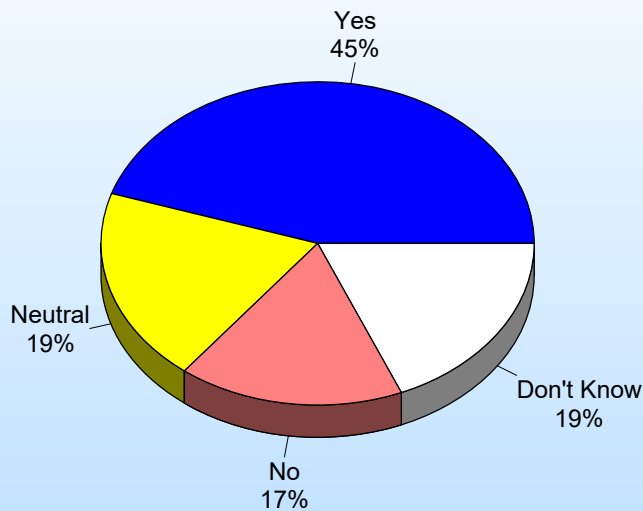
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q24. Do you support the City's long-term emphasis on economic development?

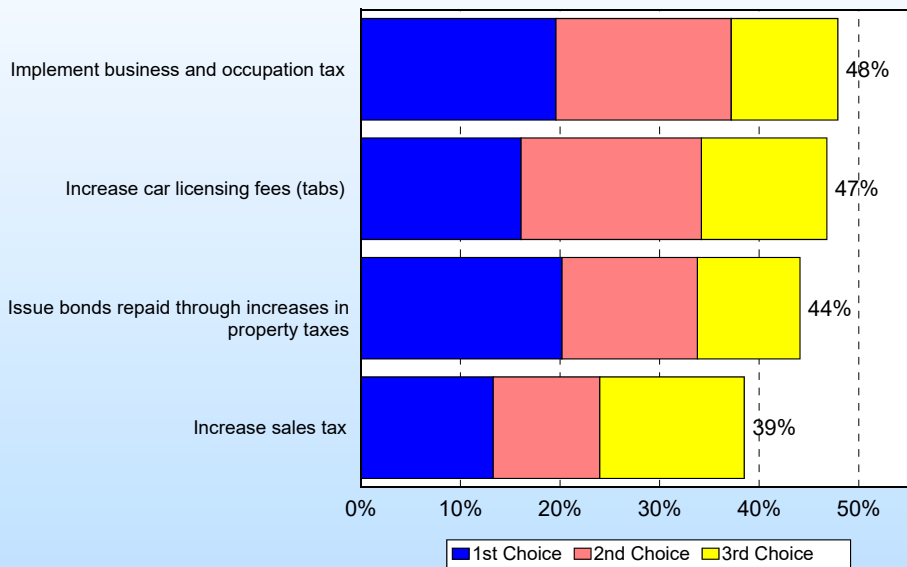
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q25. Potential Strategies for Increasing Revenues That Residents Would Most Support

by percentage of respondents who selected the item as one of their top three choices

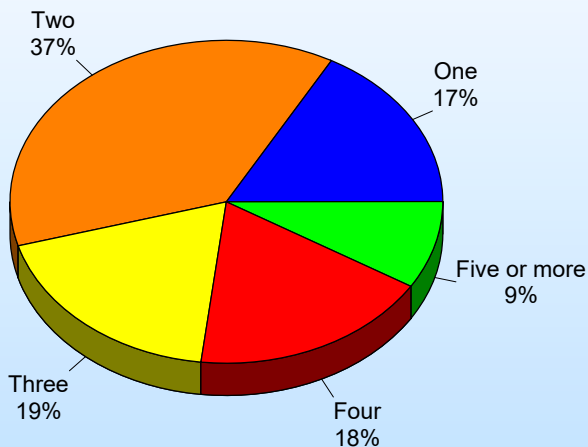


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Demographics

Q1. Demographics: Number of People in Household

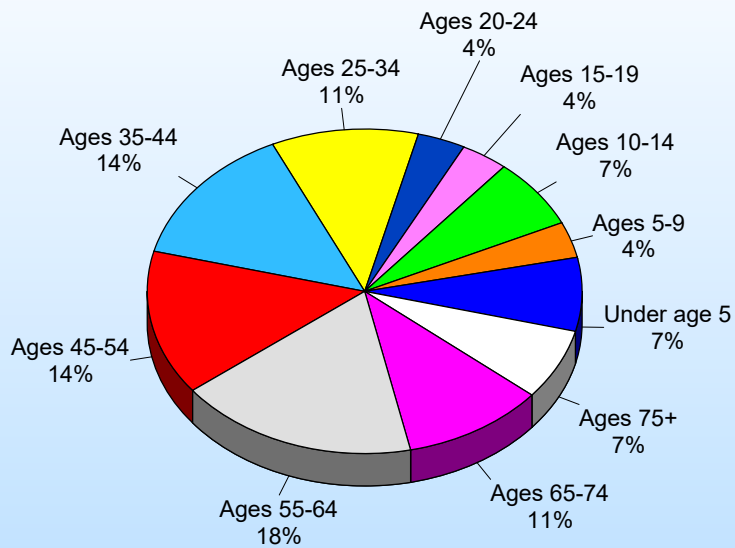
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q2. Demographics: Ages of People in Household

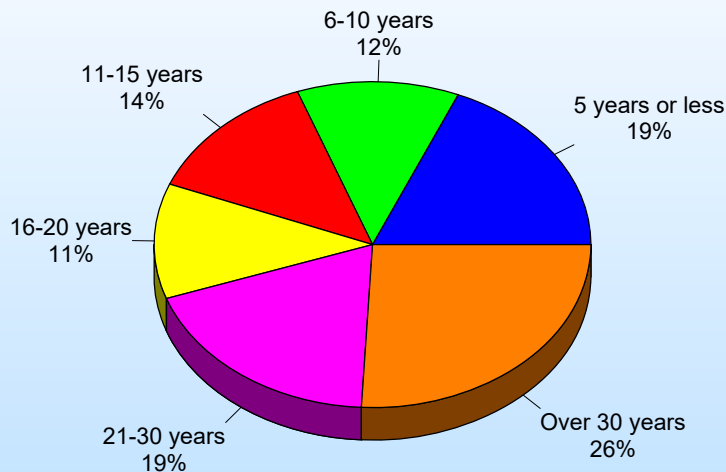
by percentage of household occupants



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q26. Demographics: Number of Years Lived in the City of Shoreline

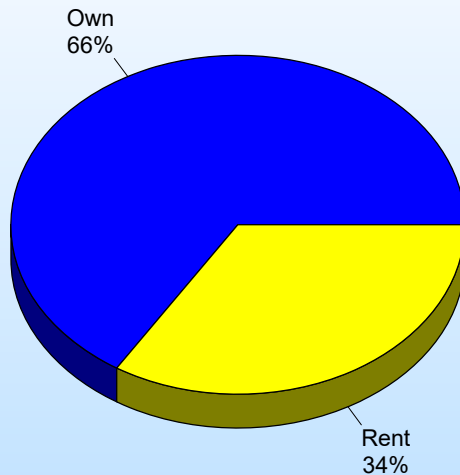
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q27. Demographics: Do you own or rent your current residence?

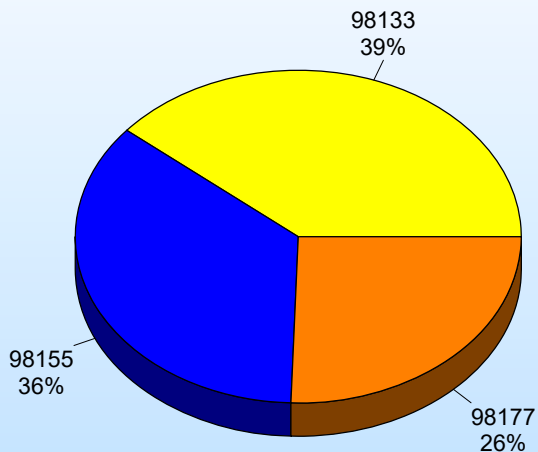
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q28. Demographics: Zip Code of Respondent Households

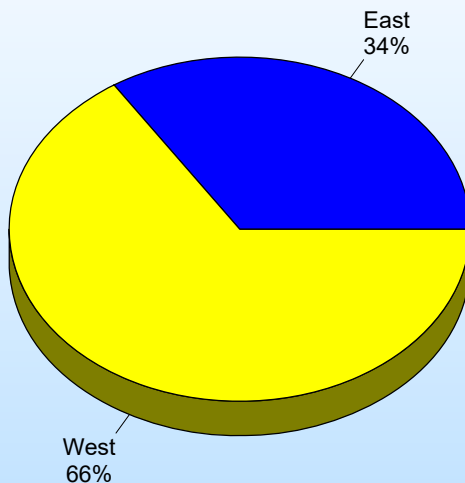
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q29. Demographics: Do you live east or west of I-5?

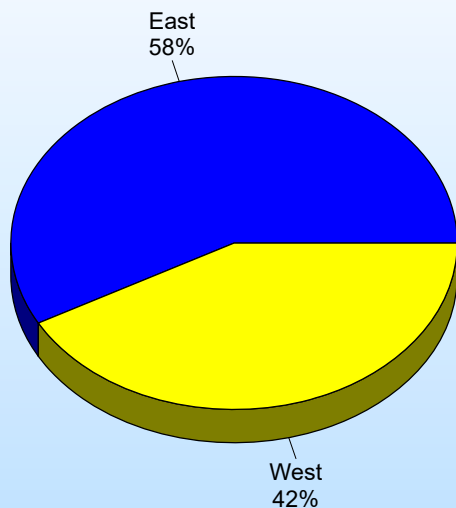
by percentage of respondents (excluding "not provided")



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q30. Demographics: Do you live east or west of Aurora Avenue N.?

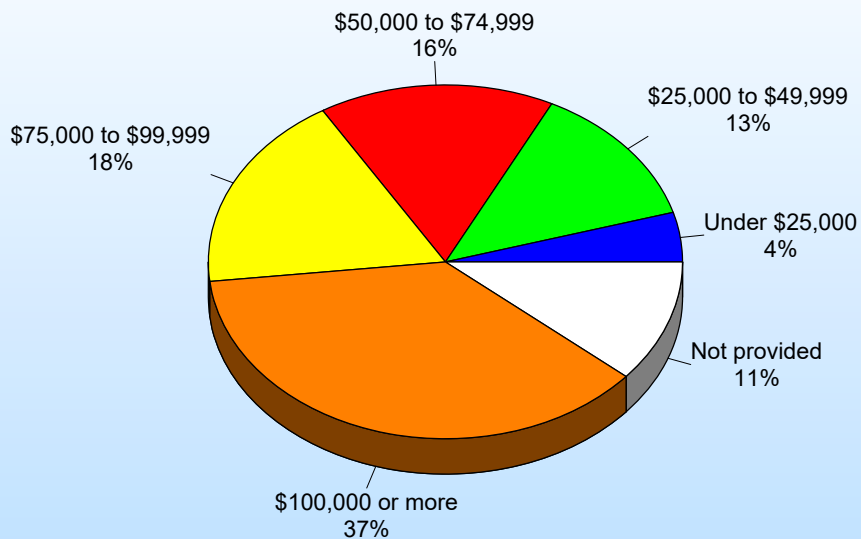
by percentage of respondents (excluding "not provided")



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q31. Demographics: Total Annual Household Income

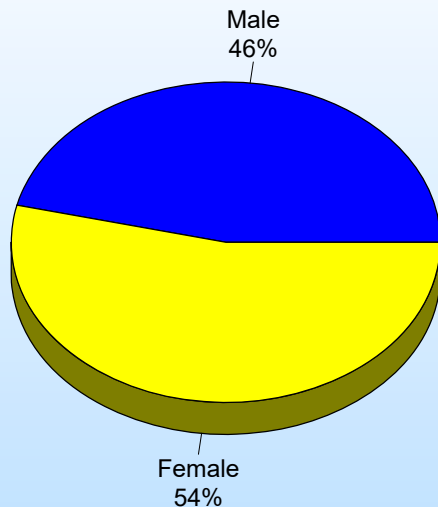
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q32. Demographics: Gender

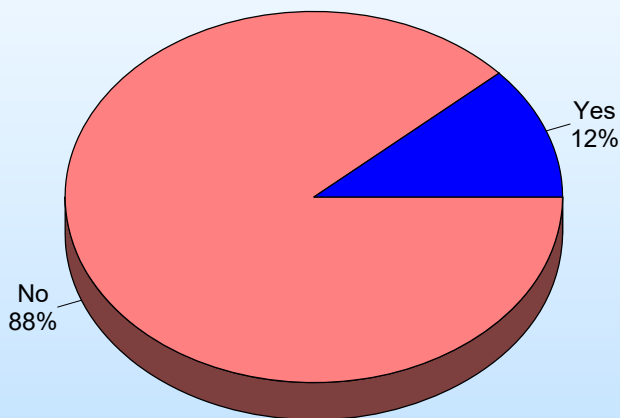
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q33. Demographics: Are you or members of your household of Hispanic or Latino ancestry?

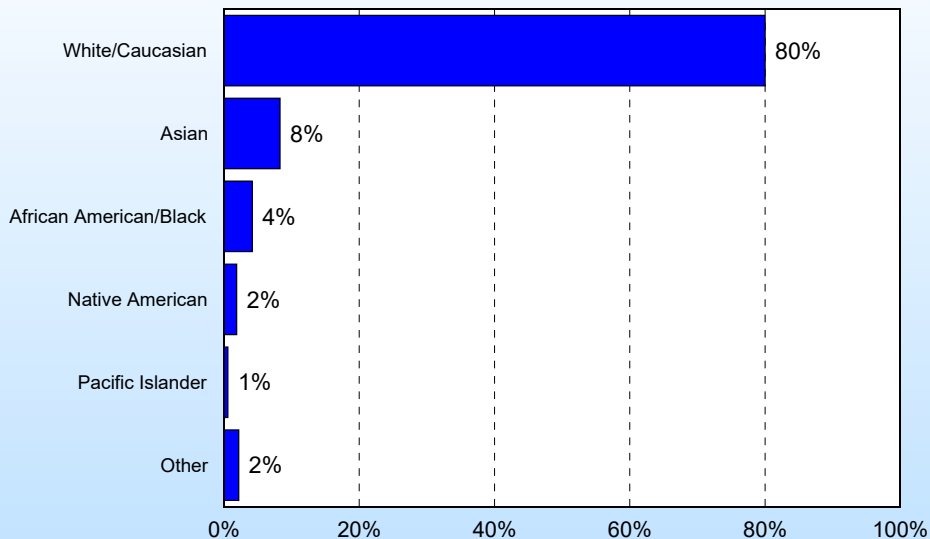
by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q34. Demographics: Race/Ethnicity

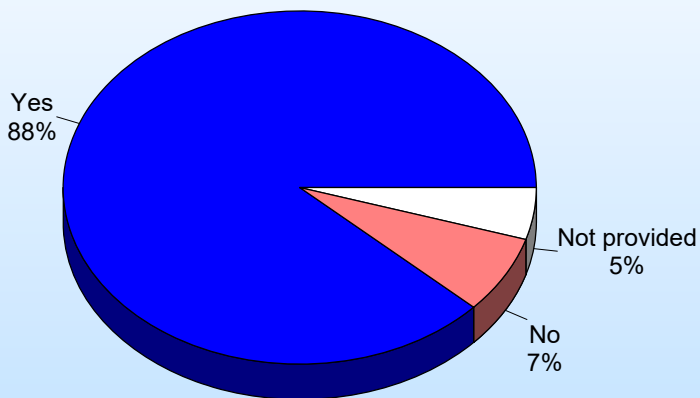
by percentage of respondents (multiple selections could be made)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q35. Demographics: Is English the primary language spoken in your home?

by percentage of respondents



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Section 3: Trend Analysis



DirectionFinder® Survey

Analysis of Trends - 2004 to 2016

Overview

Every two years the City of Shoreline conducts a community survey to assess resident satisfaction with the delivery of major city services. The charts on the following pages show how the results of the City's 2004 and 2014 surveys compare to the results of the City's 2016 survey. Given the sample size of both surveys, changes of 5% or more were statistically significant.

Some of the significant changes are described below.

Significant Changes

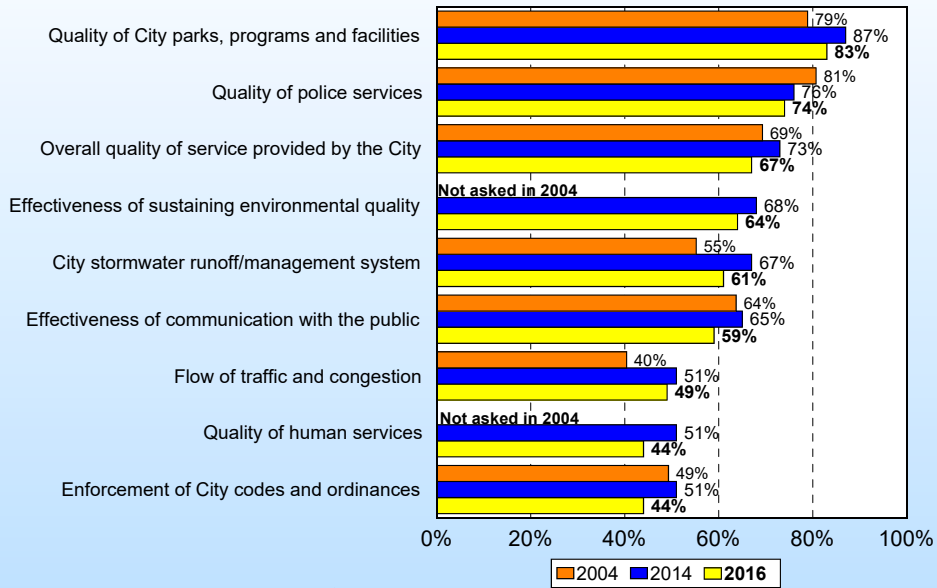
- **Satisfaction with Major Categories of City Services.** Among the seven major categories of city services that were assessed in 2004, 2014, and 2016, listed below are some of the significant improvements:
 - Satisfaction with flow of traffic and congestion has increased 9% from 40% in 2004 to 49% in 2016.
 - Satisfaction with city stormwater runoff/management system has increased 6% from 55% in 2004 to 61% in 2016.
- **Perceptions of City Maintenance.** Satisfaction with the overall maintenance of City streets has increased 11% from 55% in 2004 to 66% in 2016. In addition, satisfaction with the overall cleanliness of City streets/public areas has increased 5% from 64% in 2004 to 69% in 2016; satisfaction with adequacy of street lighting in neighborhoods has increased 5% from 50% in 2004 to 55% in 2016, and satisfaction with the adequacy of storm drainage has also increased 8% from 55% in 2004 to 63% in 2016.
- **Perceptions of City Codes and Ordinance.** Satisfaction with enforcing the clean-up of garbage, junk and debris has increased 6% from 33% in 2004 to 39% in 2016.



- **Ways Residents Get Information about City Issues.** The percentage of residents who get information about City issues, services, and events through the City website has increased 19% from 11% in 2004 to 30% in 2016. In addition, the percentage of residents who get information through the City newsletter “CURRENTS” has increased 9% from 78% in 2004 to 87% in 2016.
- **Items That Influence the Perception of the City.** Satisfaction with the overall image of the City has increased 8% from 69% in 2004 to 77% in 2016.
- **How Respondents Rate the City of Shoreline.** The percentage of residents who rated the City of Shoreline as an “excellent” or “good” place to live has increased 6% from 87% in 2004 to 93% in 2016. In addition, the percentage of residents who rated the City as an “excellent” or “good” place to raise children has increased 6% from 86% in 2004 to 92% in 2016.
- **How Respondents Rate the Condition of Their Neighborhood.** The percentage of residents who rated the condition of their neighborhood as “excellent” or “good” has increased 6% from 61% in 2004 to 67% in 2016.

Q3. Overall Satisfaction With City Services by Major Category Trends - 2004, 2014 and 2016

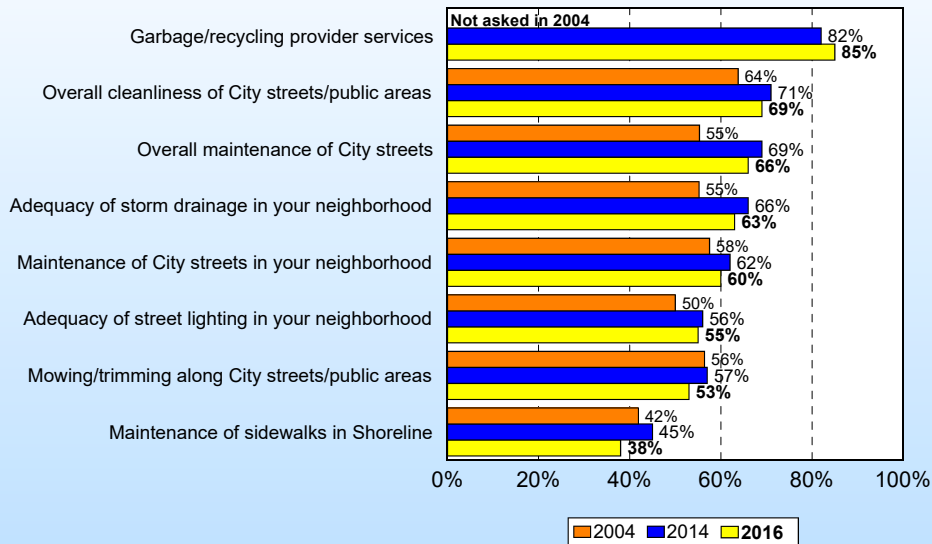
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q5. Satisfaction Ratings for Aspects of City Maintenance Trends - 2004, 2014 and 2016

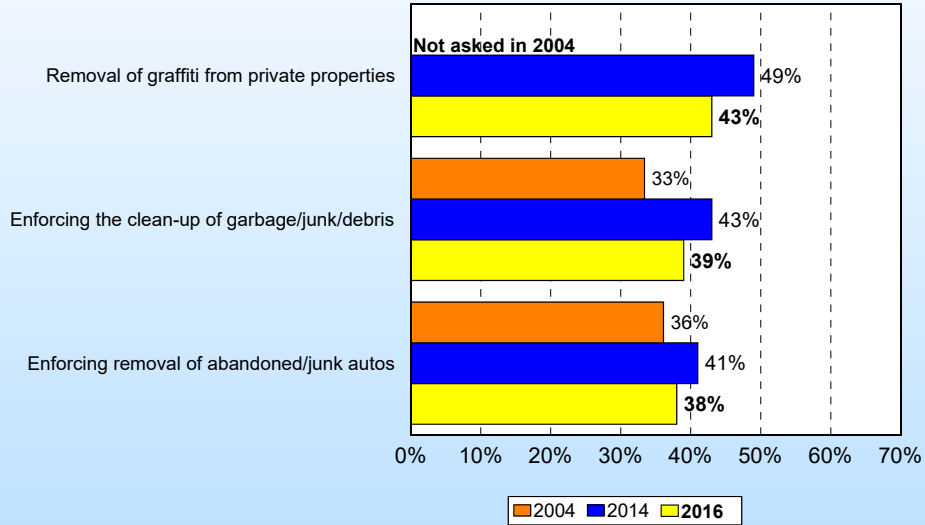
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q7. Satisfaction Ratings for the Enforcement of City Codes and Ordinances Trends - 2004, 2014 and 2016

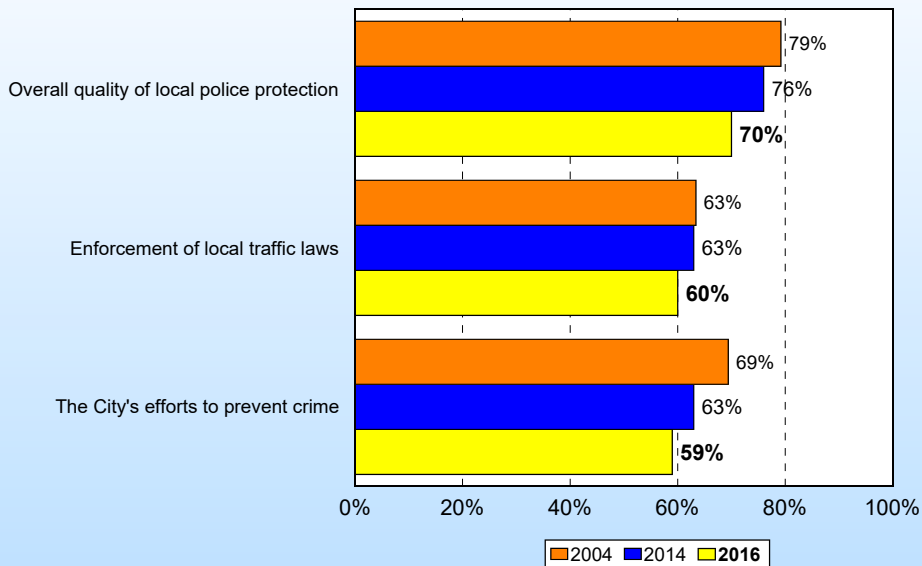
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q9. Satisfaction Ratings for Various Aspects of Public Safety Trends - 2004, 2014 and 2016

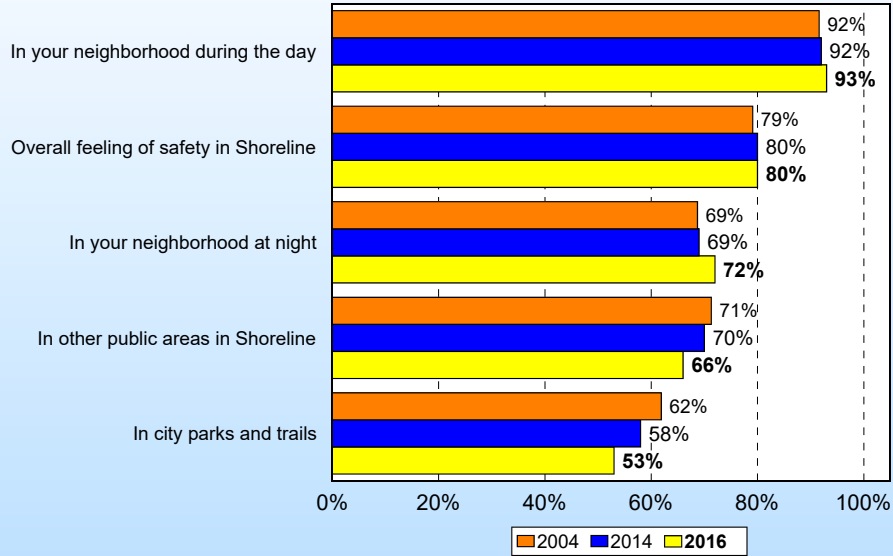
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q11. Level of Safety in Various Situations Trends - 2004, 2014 and 2016

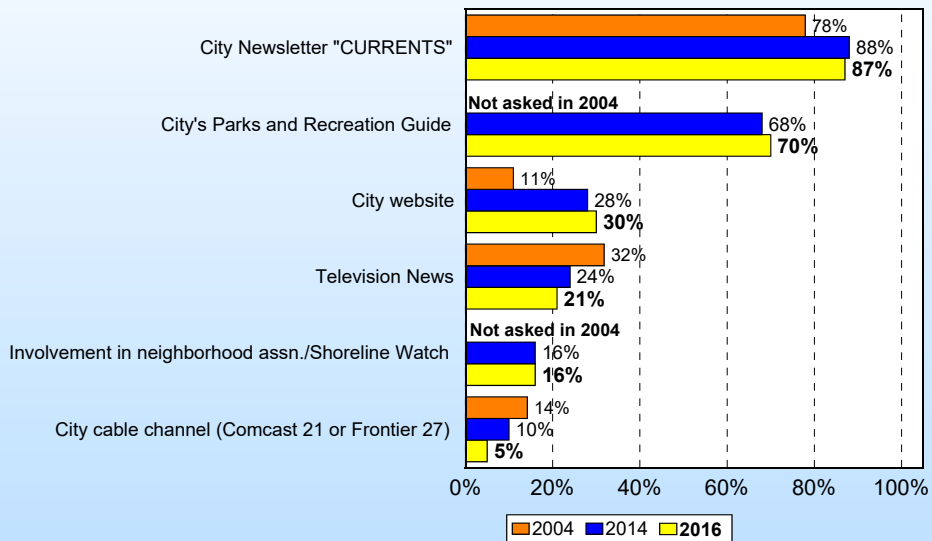
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q12. Ways Residents Get Information About City Issues, Services, and Events Trends - 2004, 2014 and 2016

by percentage of respondents (multiple choices could be made)

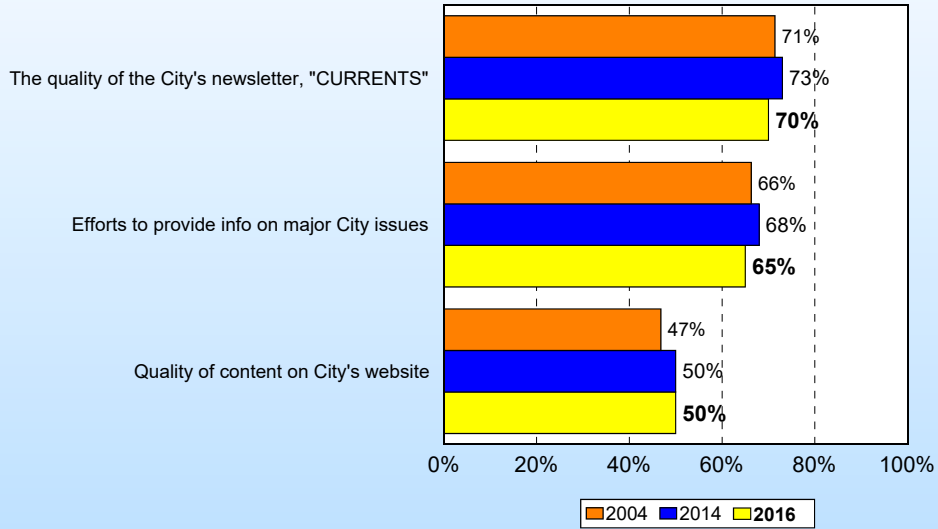


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q13. Satisfaction Ratings for Various Aspects of City Communication

Trends - 2004, 2014 and 2016

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

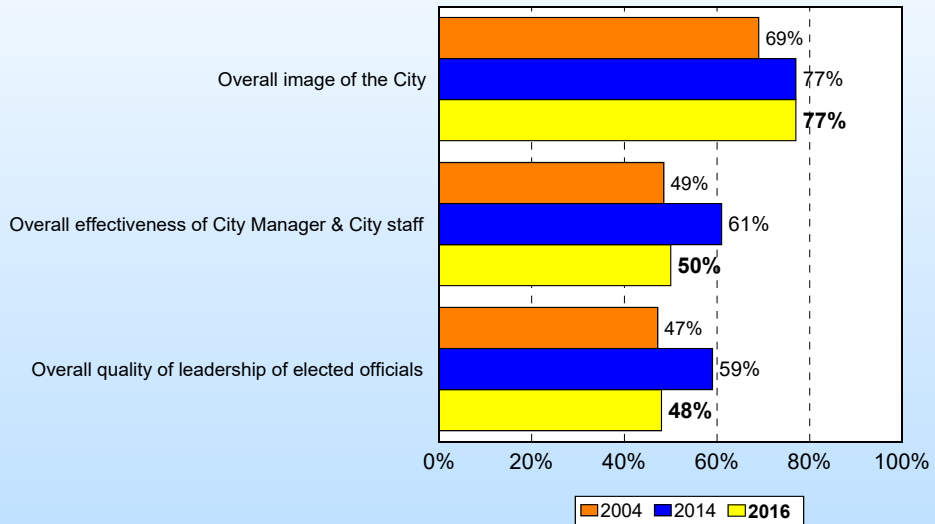


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q14. Satisfaction with Various Items That May Influence Respondents' Perception of the City of Shoreline in

Trends - 2004, 2014 and 2016

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

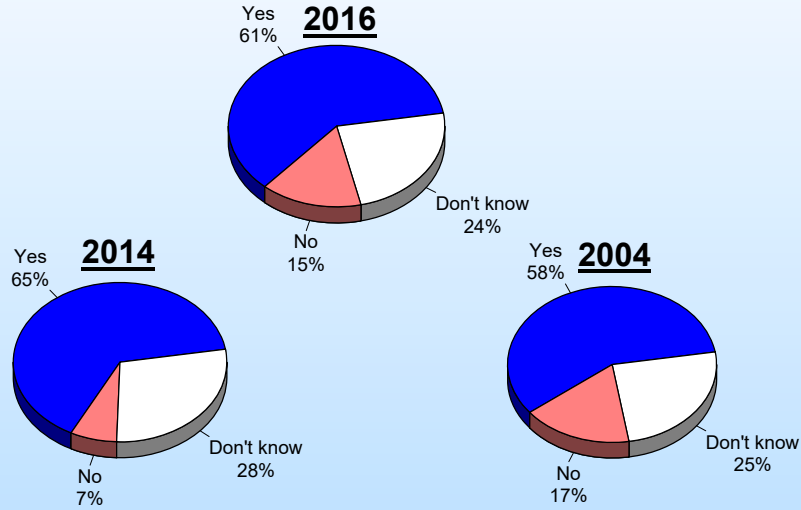


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q16. In general, do you think the City of Shoreline is moving in the right direction?

Trends - 2004, 2014 and 2016

by percentage of respondents

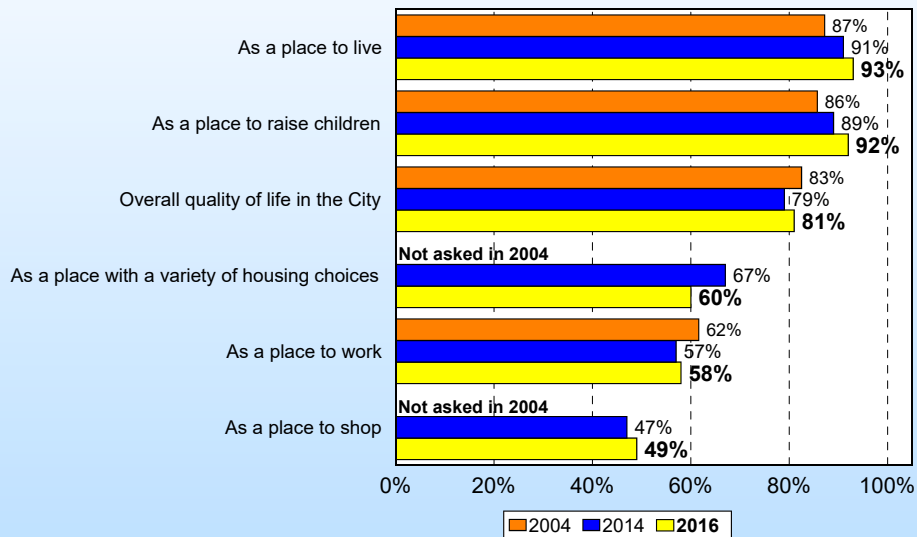


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q17. How Respondents Rate Shoreline as a Place to Live, Work and Raise Children in

Trends - 2004, 2014 and 2016

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

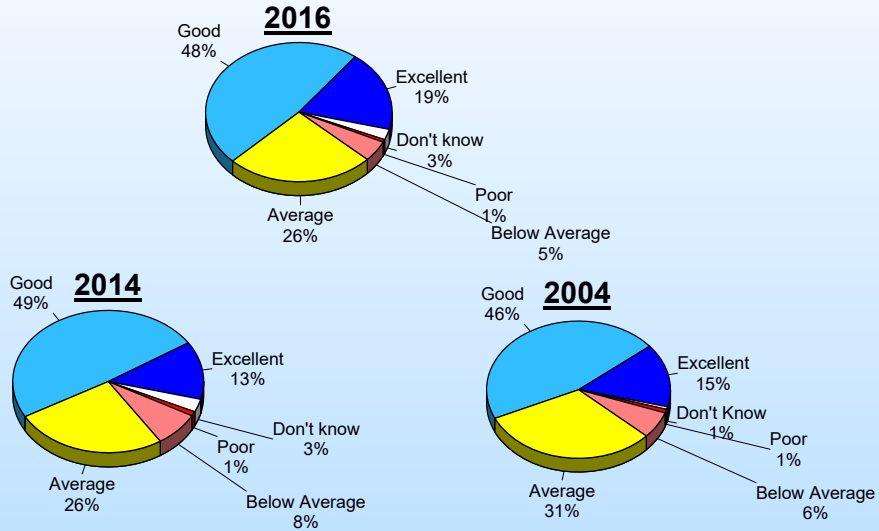


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q18. Overall, How Would Rate the Condition of Your Neighborhood?

Trends - 2004, 2014 and 2016

by percentage of respondents

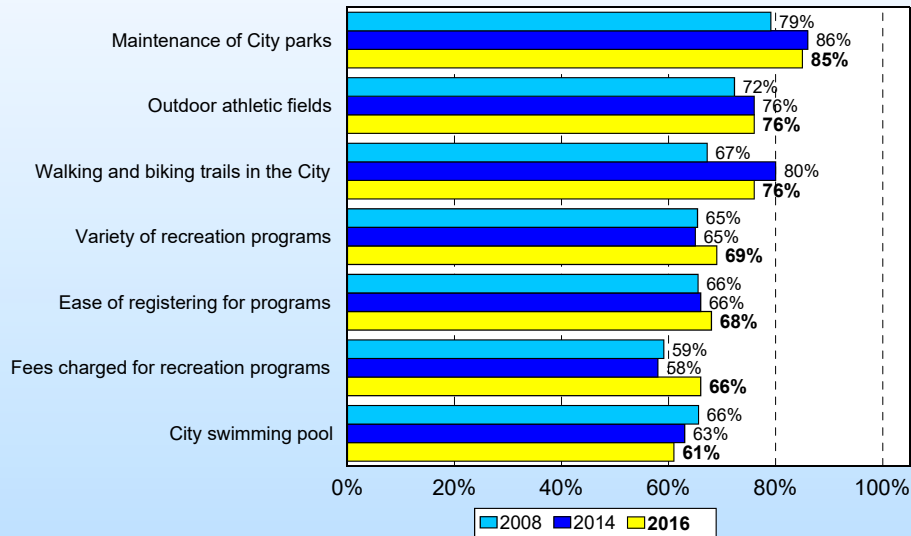


Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Q21. Satisfaction with Various Aspects of Parks and Recreation

Trends - 2008, 2014 and 2016

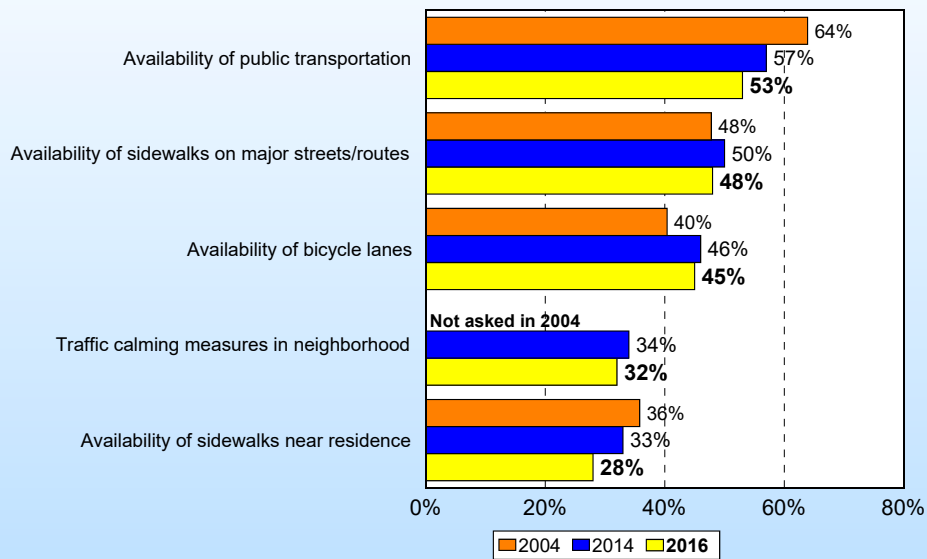
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

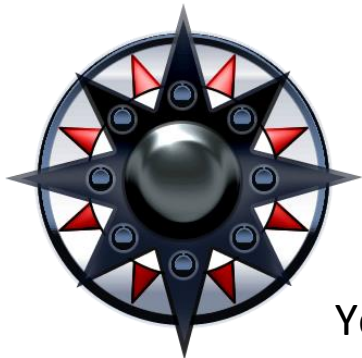
Q23. Satisfaction Ratings for Aspects of Transportation Trends - 2004, 2014 and 2016

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2016 - Shoreline, WA)

Section 4:
Benchmarking Analysis



DirectionFinder® Survey

Year 2016 Benchmarking Summary Report

Overview

ETC Institute's DirectionFinder® program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 225 cities and counties in 43 states.

This report contains benchmarking data from three sources. The first source is from a national survey that was administered by ETC Institute during the summer of 2015 to a random sample of more than 4,000 residents in the continental United States. The second source is from a regional survey administered to over 400 residents living in the Northwestern region of the United States; the Northwestern region includes: Idaho, Colorado, Montana, Oregon, Utah, Washington, Nevada and Wyoming. The third source is from individual community surveys that were administered in 32 medium-sized cities (population of 20,000 to 199,999) between January 2012 and August 2015. The “Medium U.S. Average” shown in the performance range charts is the average rating of the 32 cities listed below:

- Abilene, Texas
- Auburn, Alabama
- Blue Springs, Missouri
- Bryan, Texas
- Chapel Hill, North Carolina
- Columbia, Missouri
- Coral Springs, Florida
- Davenport, Iowa
- Dothan, Alabama
- Garden City, Kansas
- Hallandale Beach, Florida
- Independence, Missouri
- Kansas City, Kansas
- Lawrence, Kansas
- Lenexa, Kansas
- Mesa County, Arizona
- Newport Beach, California
- Norman, Oklahoma
- Olathe, Kansas
- Overland Park, Kansas
- Panama City, Florida
- Pueblo, Colorado
- Round Rock, Texas
- Saint Joseph, Missouri
- Shoreline, Washington
- Springfield, Missouri
- Tamarac, Florida
- Tempe Arizona
- Vancouver, Washington
- Vestavia Hills, Alabama
- Winchester, Virginia
- Yuma, Arizona

Interpreting the Performance Range Charts

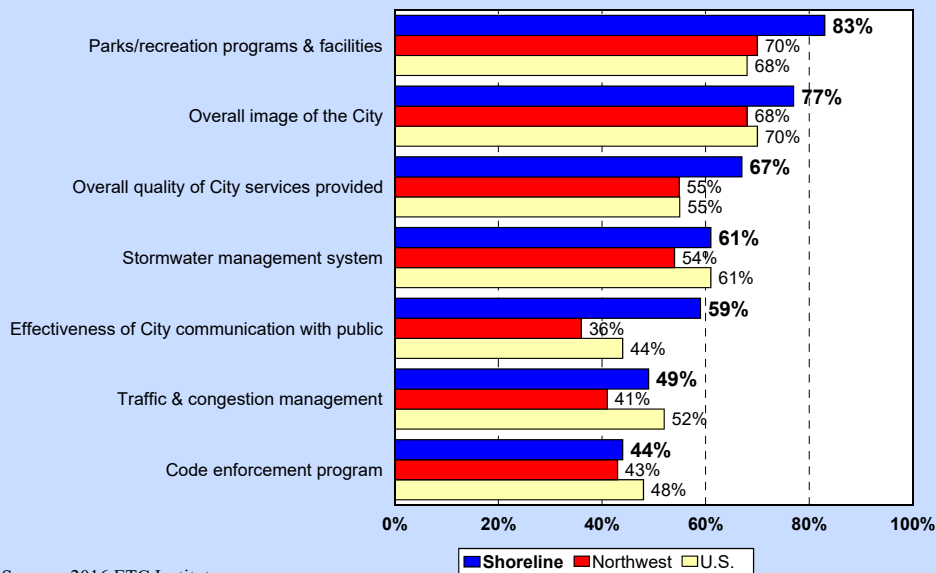
The charts on the following pages provide comparisons for several items that were rated on the survey. The horizontal bars show the range of satisfaction among residents in medium size communities that have participated in the DirectionFinder® Survey since January 2012. The lowest and highest satisfaction ratings are listed to the left and right of each bar. The yellow dot on each bar shows how the results for Shoreline compare to the medium community size national average, which is shown as a vertical dash in the middle of each horizontal bar. If the yellow dot is located to the right of the vertical dash, the City of Shoreline rated above the medium-size national average. If the yellow dot is located to the left of the vertical dash, the City of Shoreline rated below the medium-size community national average.

National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Shoreline, WA is not authorized without written consent from ETC Institute.

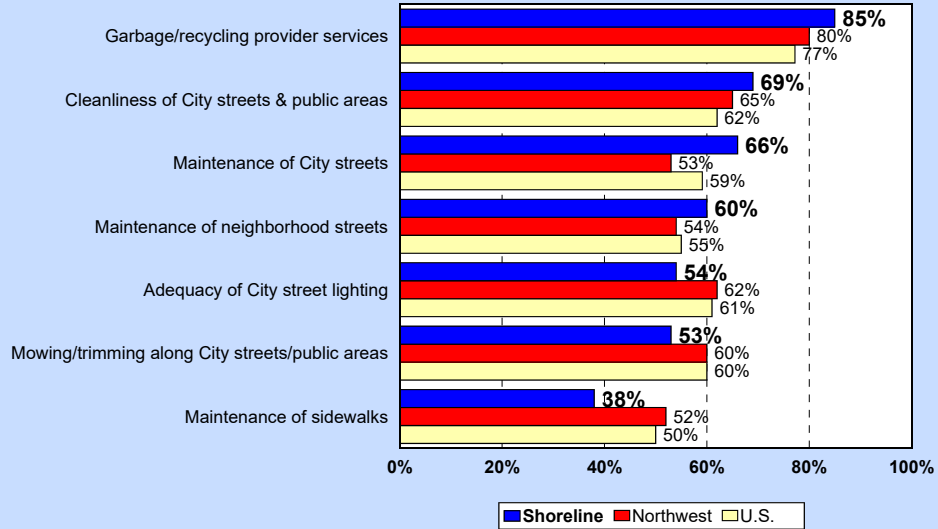
Overall Satisfaction with Various City Services/Facilities Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Overall Satisfaction with City Maintenance Shoreline vs. Northwest vs. the U.S.

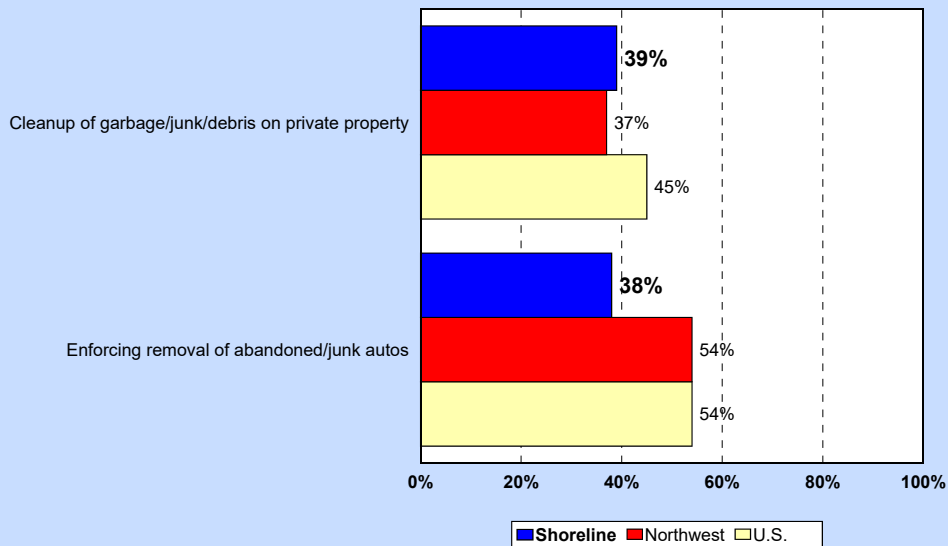
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



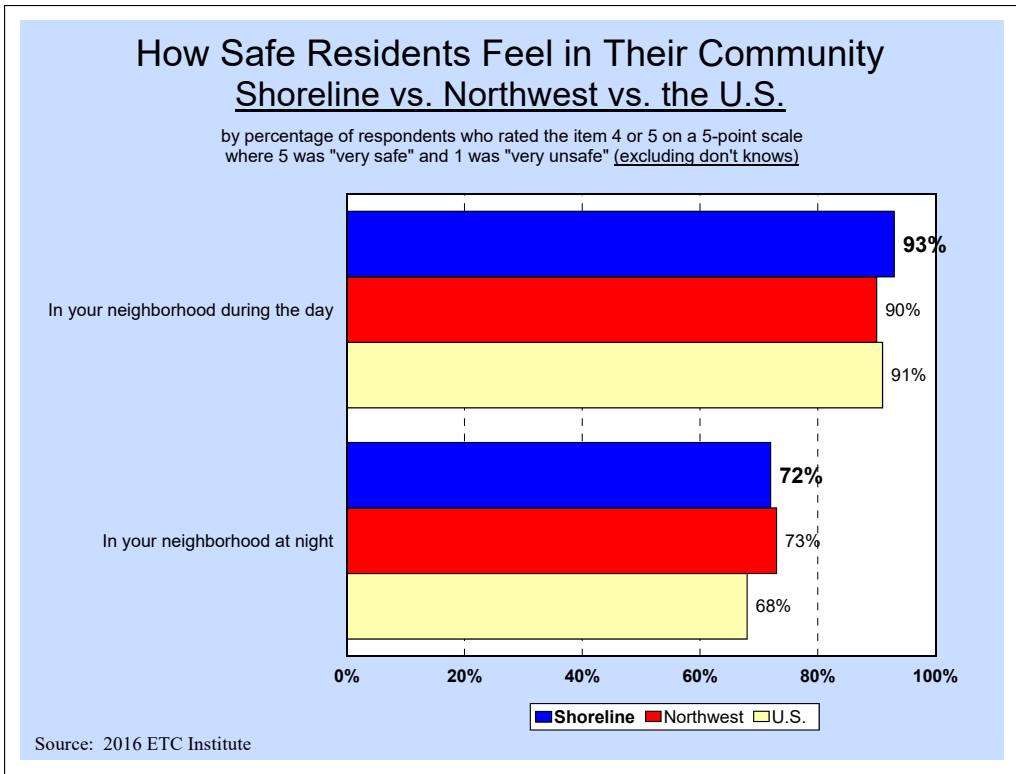
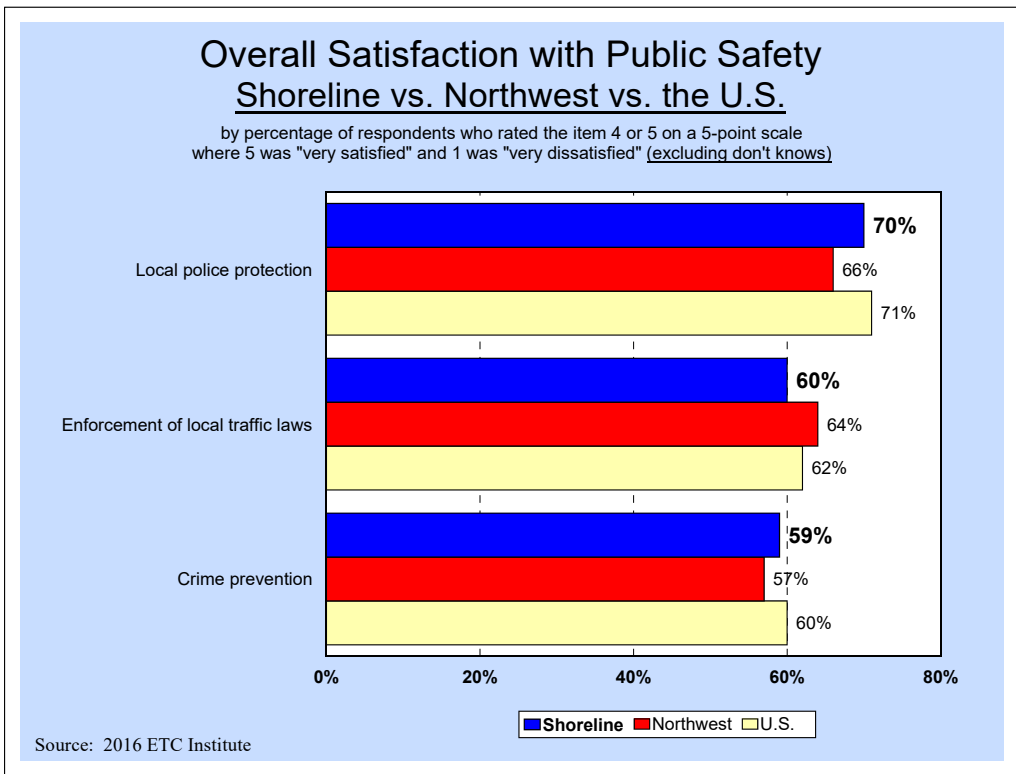
Source: 2016 ETC Institute

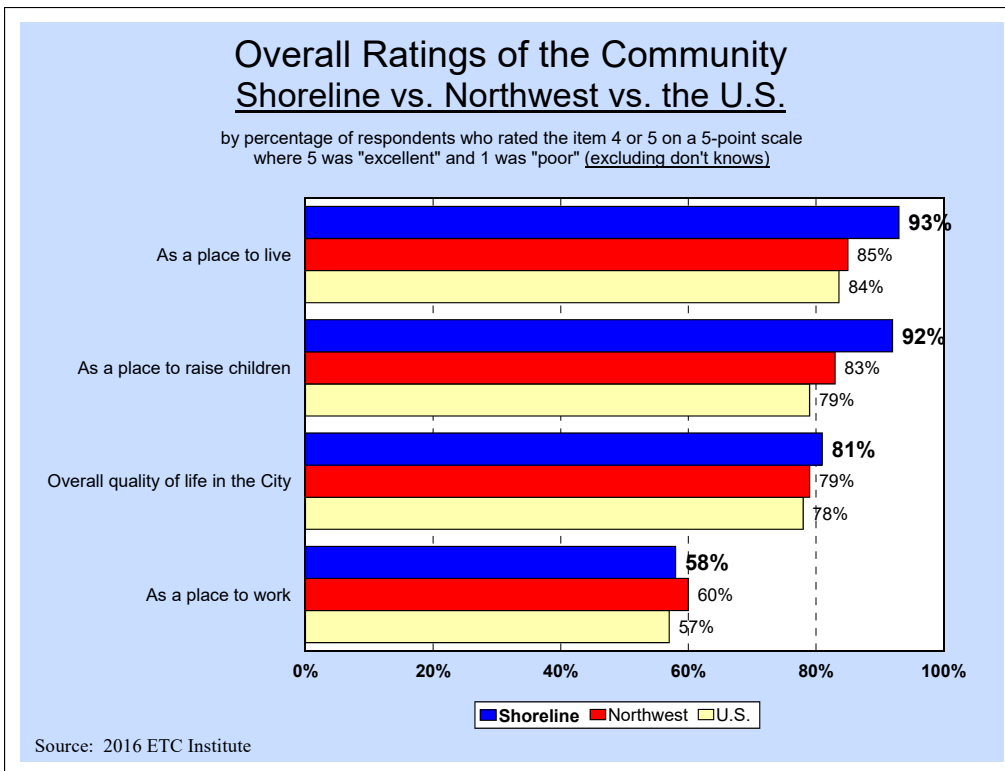
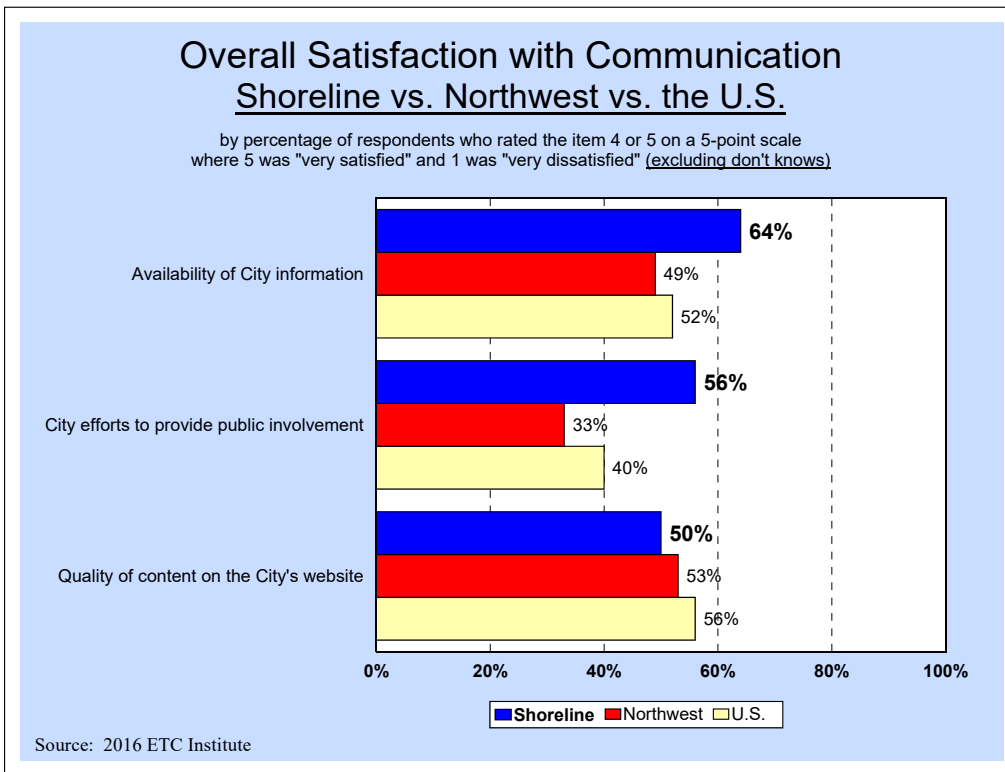
Overall Satisfaction with City Codes and Ordinances Shoreline vs. Northwest vs. the U.S.

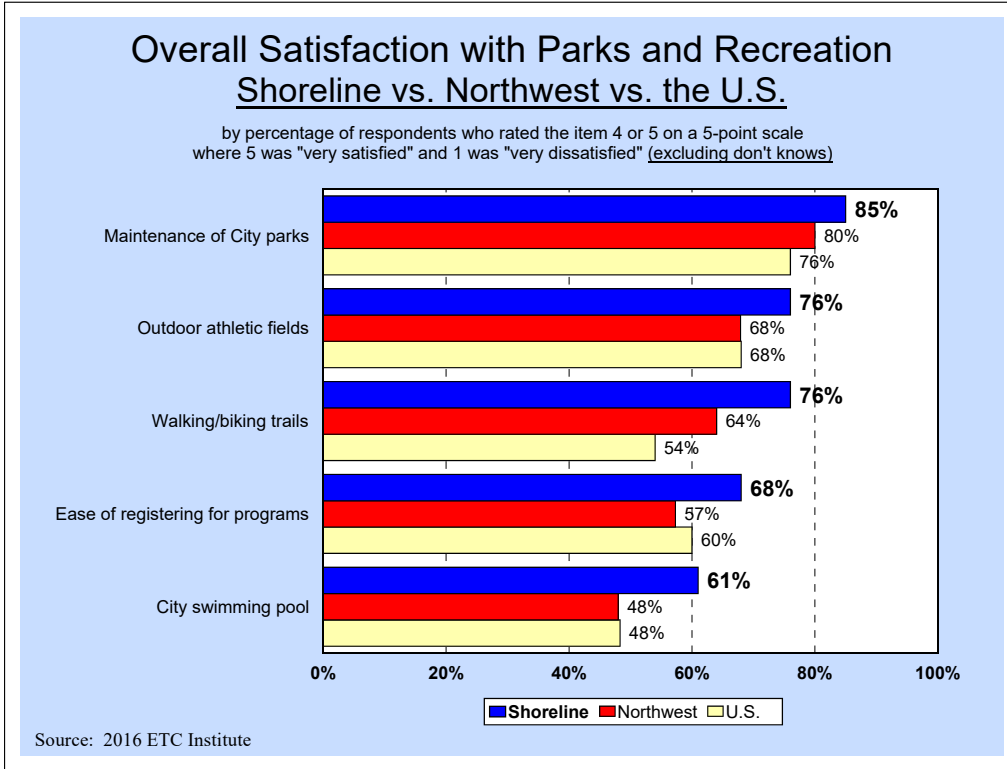
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



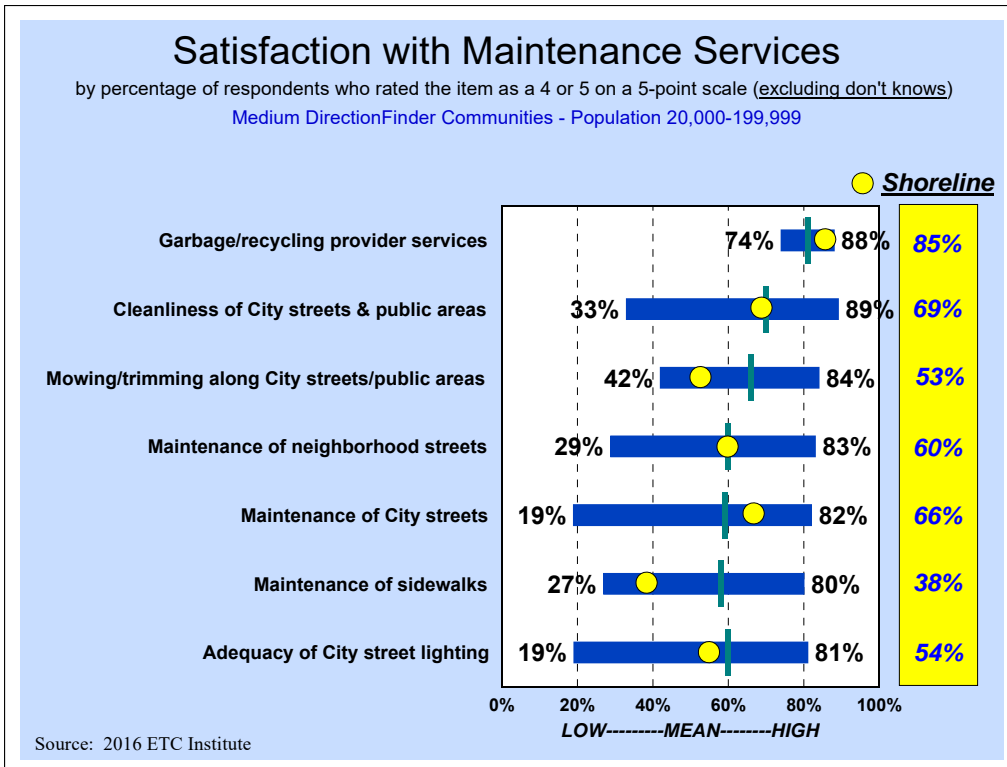
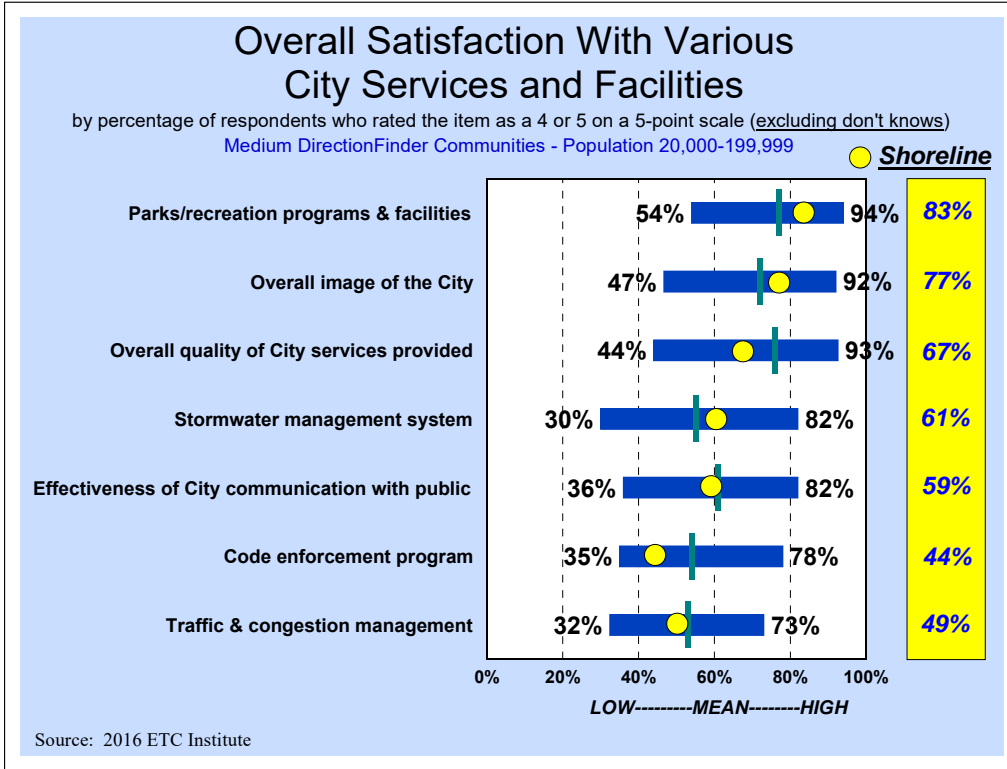
Source: 2016 ETC Institute

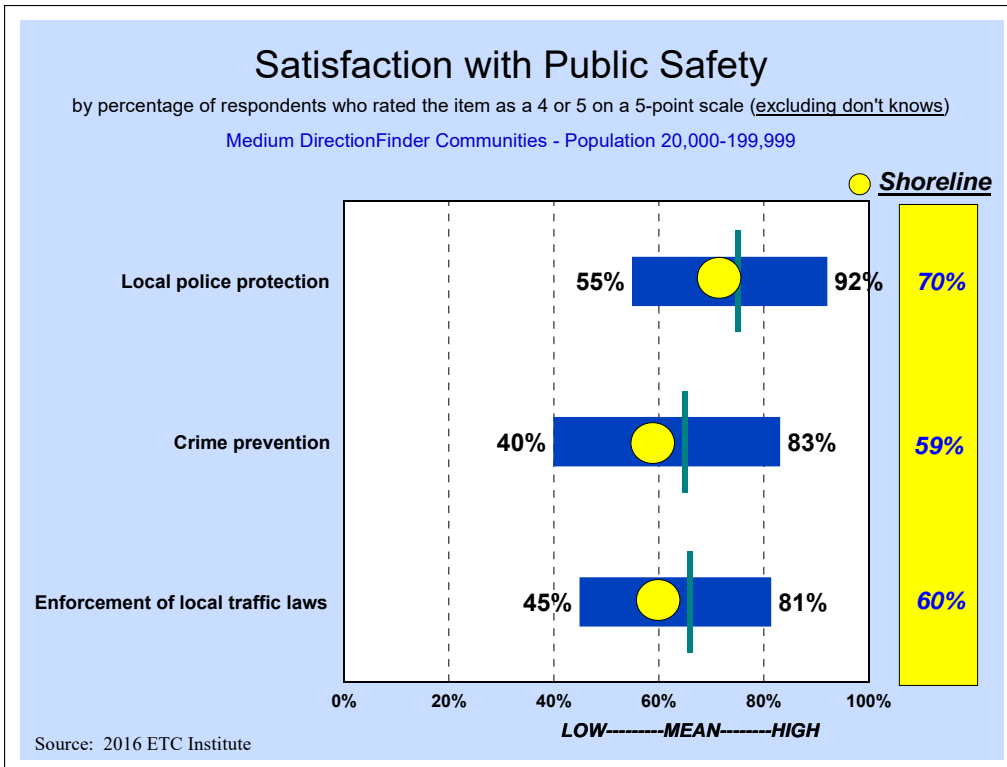
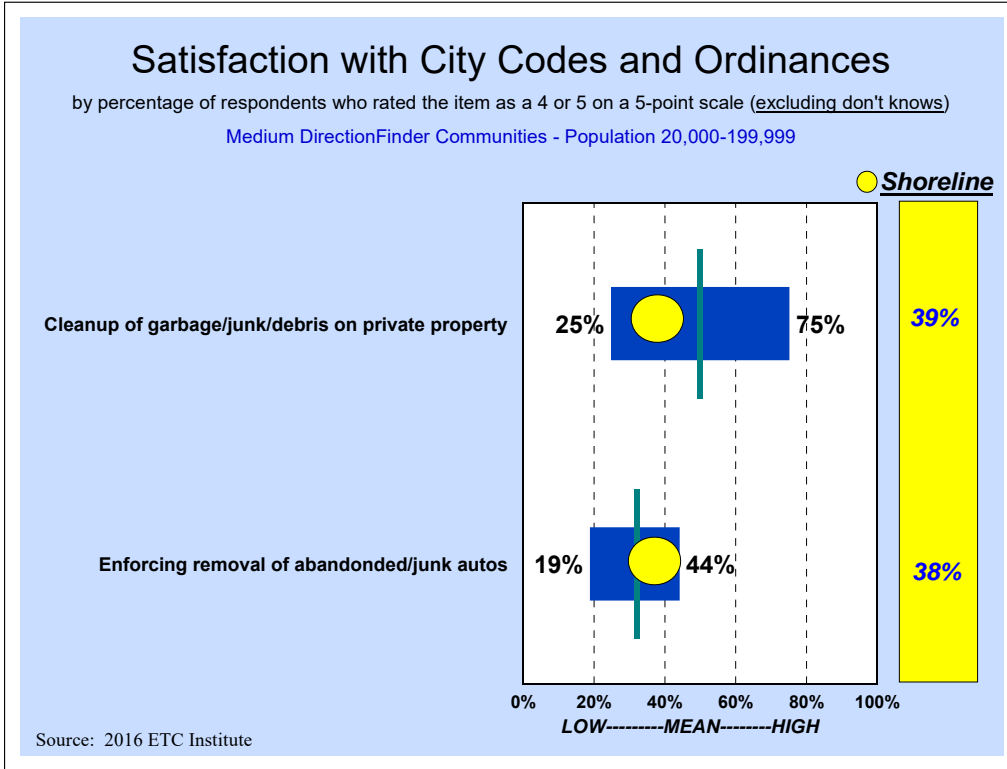


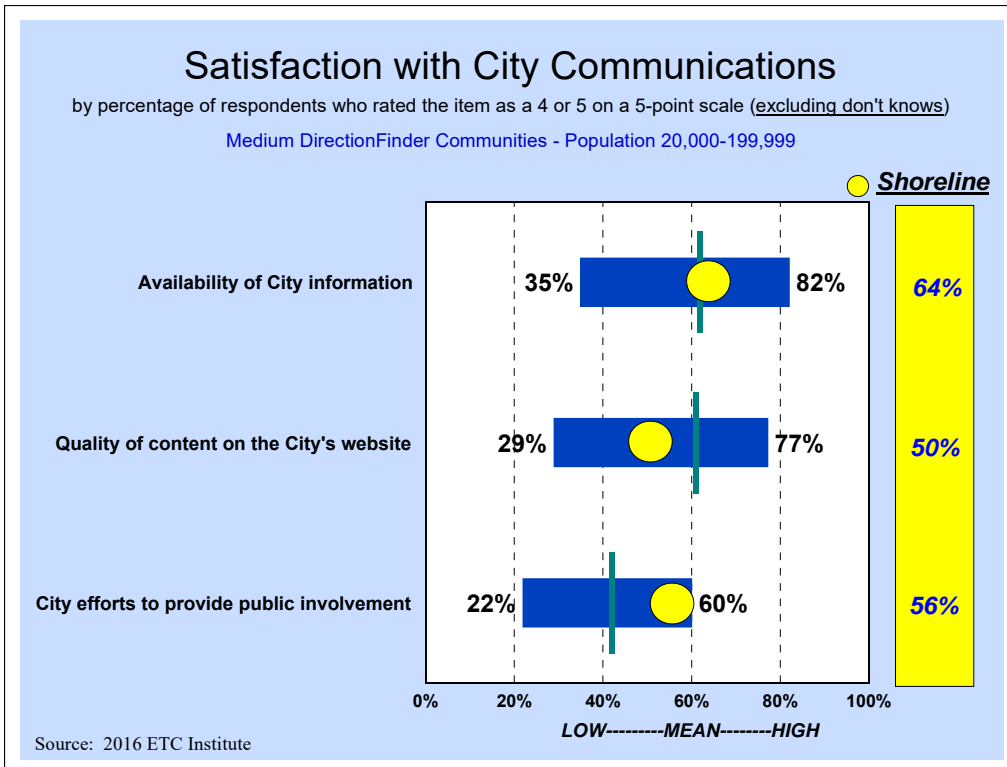
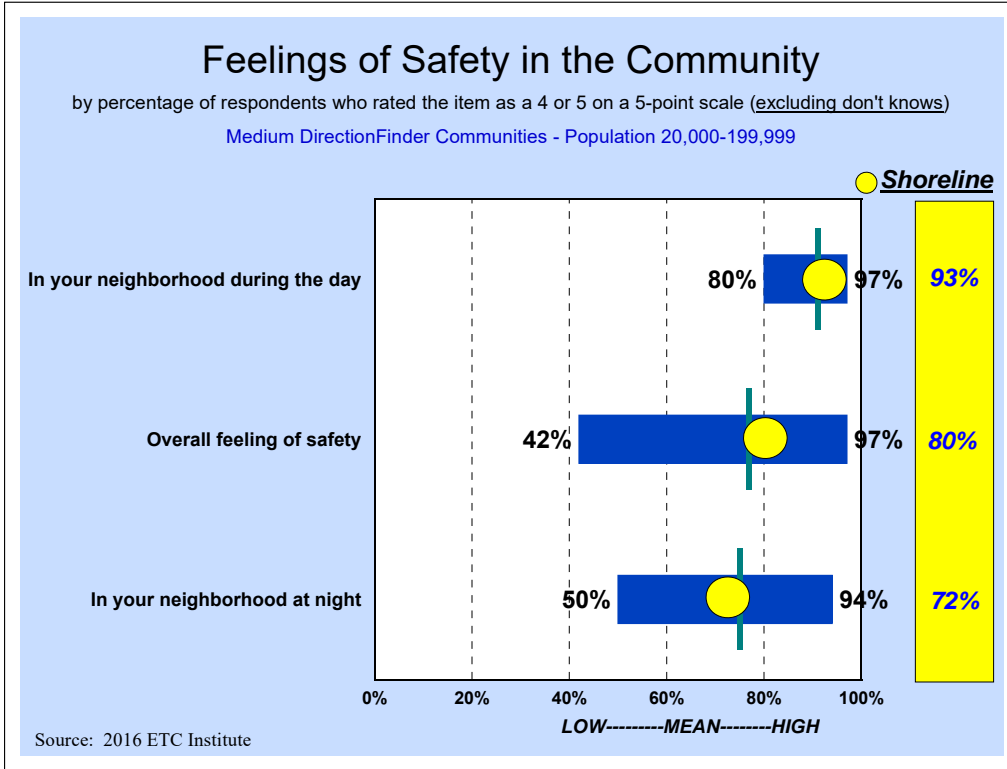


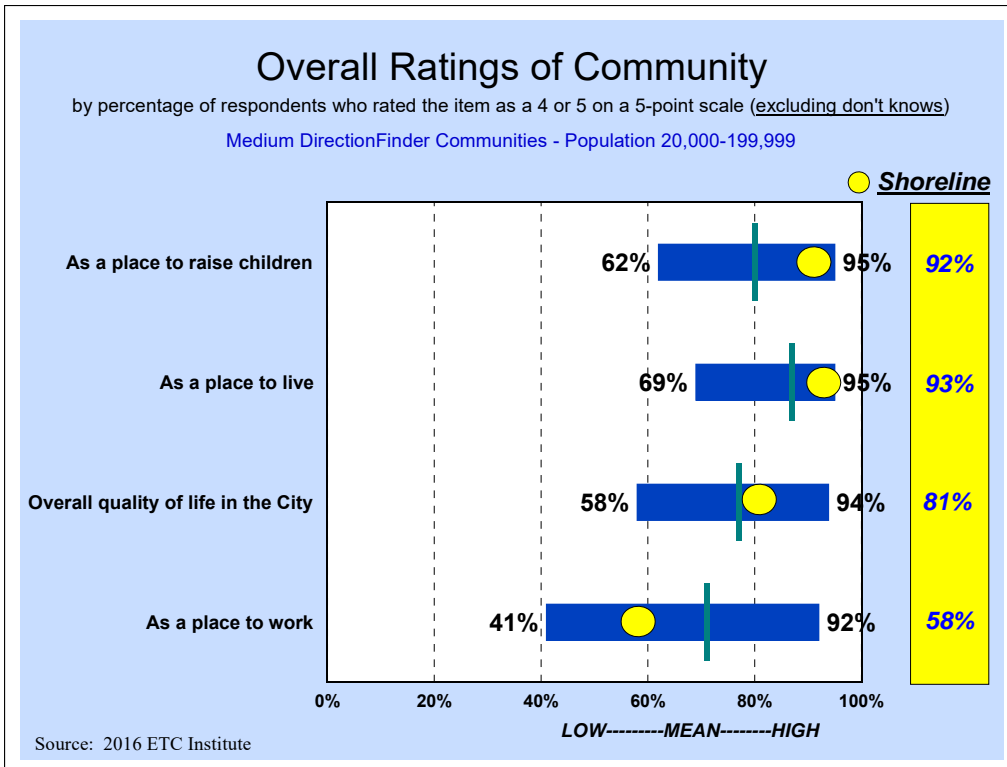
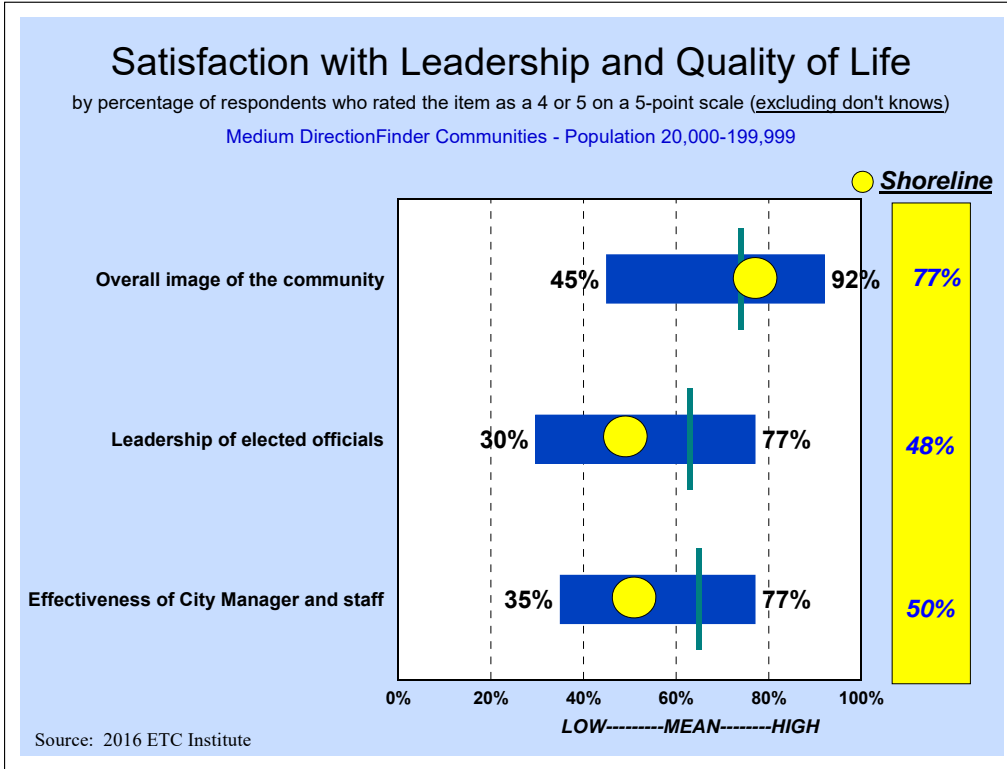


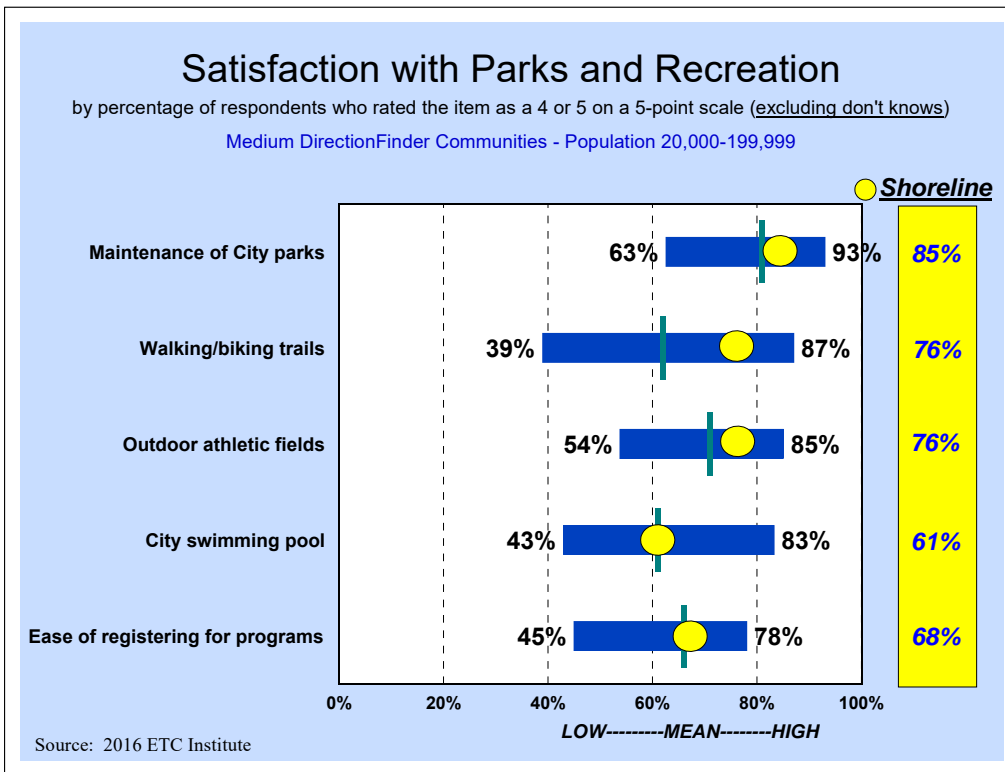
**Medium Size
Performance Ranges:
Population 20,000-199,999**











*Section 5:
Importance-Satisfaction
Analysis*

Importance-Satisfaction Analysis

Shoreline, Washington

Overview

Today, city officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that cities will maximize overall citizen satisfaction by emphasizing improvements in those service categories where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

Methodology

The rating is calculated by summing the percentage of responses for items selected as the most important services for the City to provide. This sum is then multiplied by 1 minus the percentage of respondents that indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't knows"). "Don't know" responses are excluded from the calculation to ensure that the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

Example of the Calculation. Respondents were asked to identify the major categories of maintenance services they thought should receive the most emphasis over the next two years. Approximately eighteen percent (18.3%) selected the enforcement of codes and ordinances as one of the most important categories of service to emphasize over the next two years.

With regard to satisfaction, 44% of residents rated their satisfaction with the enforcement of codes and ordinances as a "4" or a "5" on a 5-point scale (where "5" means "very satisfied") excluding "Don't know" responses. The I-S rating for the enforcement of codes and ordinances was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example, 18.3% was multiplied by 56%

(1-0.44). This calculation yielded an I-S rating of 0.1025, which ranked fifth out of nine major categories of service.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an activity as one of their top choices to emphasize over the next two years and 0% indicated that they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either one of the following two situations:

- if 100% of the respondents were positively satisfied with the delivery of the service
- if none (0%) of the respondents selected the service as one of the three most important areas for the City to emphasize over the next two years.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from .10 to .20 identify service areas that should receive increased emphasis. Ratings less than .10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis ($IS \geq 0.20$)
- Increase Current Emphasis ($0.10 \leq IS < 0.20$)
- Maintain Current Emphasis ($IS < 0.10$)

The results for Shoreline are provided on the following pages.

Importance-Satisfaction Rating

City of Shoreline - 2016

OVERALL

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Flow of traffic and congestion	57%	1	49%	7	0.2892	1
<u>High Priority (IS .10-.20)</u>						
Quality of human services	33%	3	44%	8	0.1842	2
Effectiveness of sustaining environmental quality	29%	5	64%	4	0.1051	3
Quality of police services	40%	2	74%	2	0.1037	4
Enforcement of City codes and ordinances	18%	8	44%	9	0.1025	5
<u>Medium Priority (IS <.10)</u>						
Effectiveness of communication with the public	23%	6	59%	6	0.0947	6
City stormwater runoff/management system	17%	9	61%	5	0.0663	7
Overall quality of service provided by the City	19%	7	67%	3	0.0620	8
Quality of City parks, programs and facilities	29%	4	83%	1	0.0496	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding "don't knows". Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

Importance-Satisfaction Rating

City of Shoreline - 2016

CITY MAINTENANCE

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i>High Priority (IS .10-.20)</i>						
Maintenance of sidewalks in Shoreline	32%	2	38%	9	0.1990	1
Adequacy of street lighting in neighborhoods	25%	3	54%	7	0.1136	2
Overall maintenance of City streets	33%	1	66%	3	0.1115	3
<i>Medium Priority (IS <.10)</i>						
Maintenance of public trees along City streets	19%	6	55%	6	0.0833	4
Mowing/trimming along City streets/public areas	18%	7	53%	8	0.0823	5
Maintenance of streets in neighborhoods	21%	4	60%	5	0.0820	6
Adequacy of storm drainage in neighborhoods	17%	8	63%	4	0.0611	7
Overall cleanliness of City streets/public areas	19%	5	69%	2	0.0595	8
Garbage/recycling provider services	4%	9	85%	1	0.0065	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding "don't knows". Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

Importance-Satisfaction Rating

City of Shoreline - 2016

PUBLIC SAFETY SERVICES

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>High Priority (IS .10-.20)</u>						
Enforcement of property crime laws	28%	2	42%	9	0.1641	1
The City's efforts to prevent crime	39%	1	59%	5	0.1595	2
Enforcement of drug laws	23%	3	43%	8	0.1283	3
<u>Medium Priority (IS <.10)</u>						
Police Dept's response to situations involving individuals with cognitive/mental challenges	16%	6	49%	6	0.0836	4
Overall quality of local police protection	20%	4	70%	1	0.0609	5
Level of respect police officers show residents	18%	5	67%	3	0.0604	6
Enforcement of local traffic laws	14%	7	60%	4	0.0544	7
Enforcement of prostitution laws	8%	9	47%	7	0.0413	8
How much you can trust police officers	8%	8	70%	2	0.0246	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding "don't knows". Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

Importance-Satisfaction Rating

City of Shoreline - 2016

PARKS AND RECREATION

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>High Priority (IS .10-.20)</u>						
Preservation of open space	37%	2	67%	7	0.1211	1
<u>Medium Priority (IS <.10)</u>						
Maintenance of City parks	47%	1	85%	1	0.0698	2
Walking and biking trails in the City	29%	3	76%	4	0.0686	3
Variety of recreation programs	14%	5	69%	5	0.0422	4
Fees charged for recreation programs	9%	6	66%	8	0.0303	5
City swimming pool	8%	7	61%	9	0.0296	6
Maintenance of City playgrounds	17%	4	85%	2	0.0249	7
Outdoor athletic fields	7%	8	76%	3	0.0178	8
Ease of registering for programs	3%	9	68%	6	0.0093	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding "don't knows". Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

Importance-Satisfaction Rating

City of Shoreline - 2016

TRANSPORTATION AND LAND USE

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS .20>)</u>						
Availability of sidewalks near residence	37%	1	28%	6	0.2693	1
Traffic calming measures in neighborhoods	34%	3	32%	5	0.2332	2
<u>High Priority (IS .10-.20)</u>						
Availability of public transportation options	36%	2	53%	1	0.1701	3
Availability of sidewalks on major streets/routes	30%	4	48%	2	0.1565	4
City's efforts for supporting alternative means of transportation	23%	5	42%	4	0.1351	5
<u>Medium Priority (IS <.10)</u>						
Availability of bicycle lanes	14%	6	45%	3	0.0770	6

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding "don't knows". Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

Importance-Satisfaction Matrix Analysis

The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

The I-S (Importance-Satisfaction) matrix should be interpreted as follows.

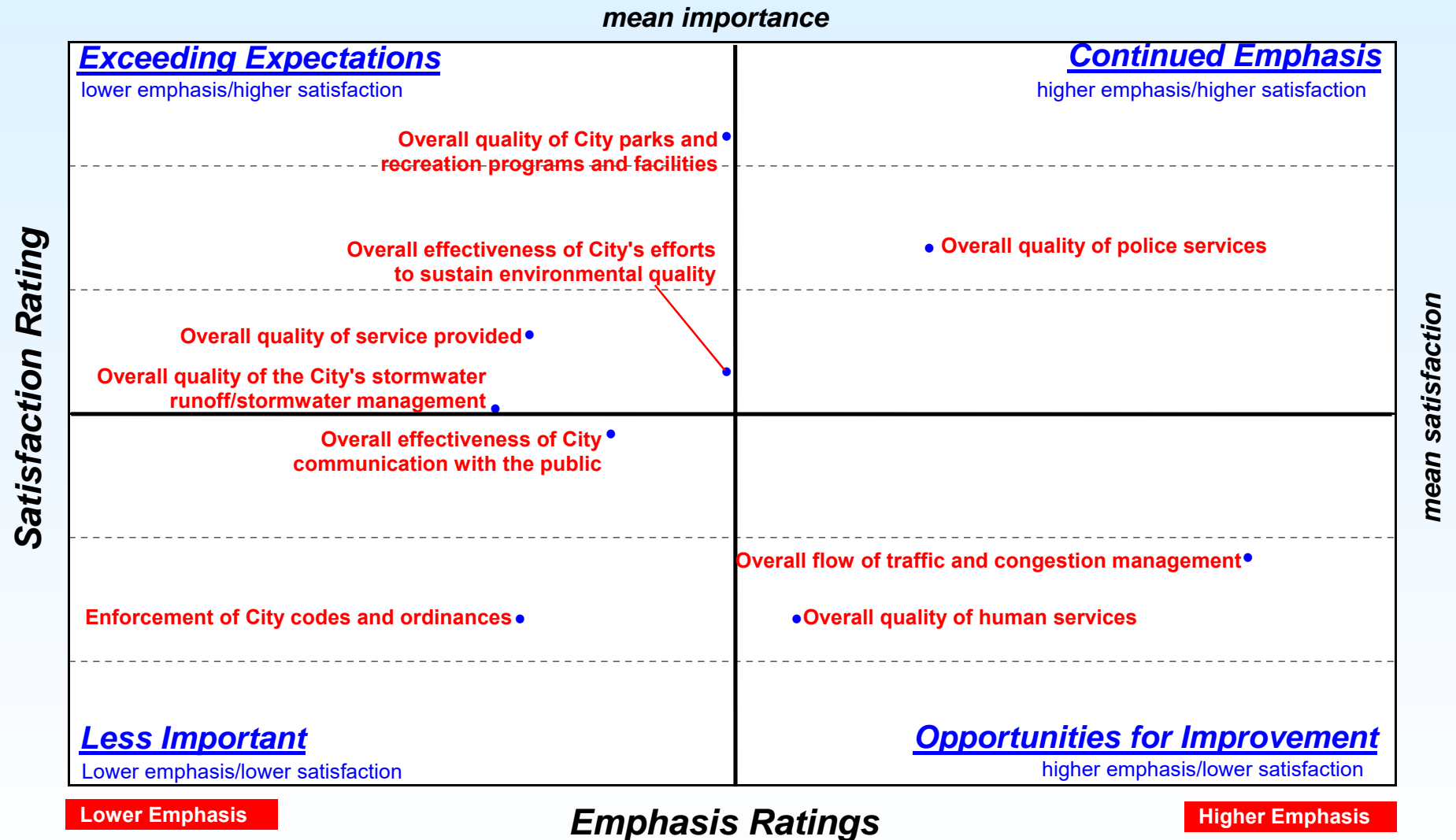
- **Continued Emphasis (above average importance and above average satisfaction).** This area shows where the City is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The City should maintain (or slightly increase) emphasis on items in this area.
- **Exceeding Expectations (below average importance and above average satisfaction).** This area shows where the City is performing significantly better than customers expect the City to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with City services. The City should maintain (or slightly decrease) emphasis on items in this area.
- **Opportunities for Improvement (above average importance and below average satisfaction).** This area shows where the City is not performing as well as residents expect the City to perform. This area has a significant impact on customer satisfaction, and the City should DEFINITELY increase emphasis on items in this area.
- **Less Important (below average importance and below average satisfaction).** This area shows where the City is not performing well relative to the City's performance in other areas; however, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with City services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

Matrices showing the results for the City of Shoreline are provided on the following pages.

City of Shoreline 2016 Community Survey Importance-Satisfaction Assessment Matrix

-Quality of Services and Facilities-

(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)

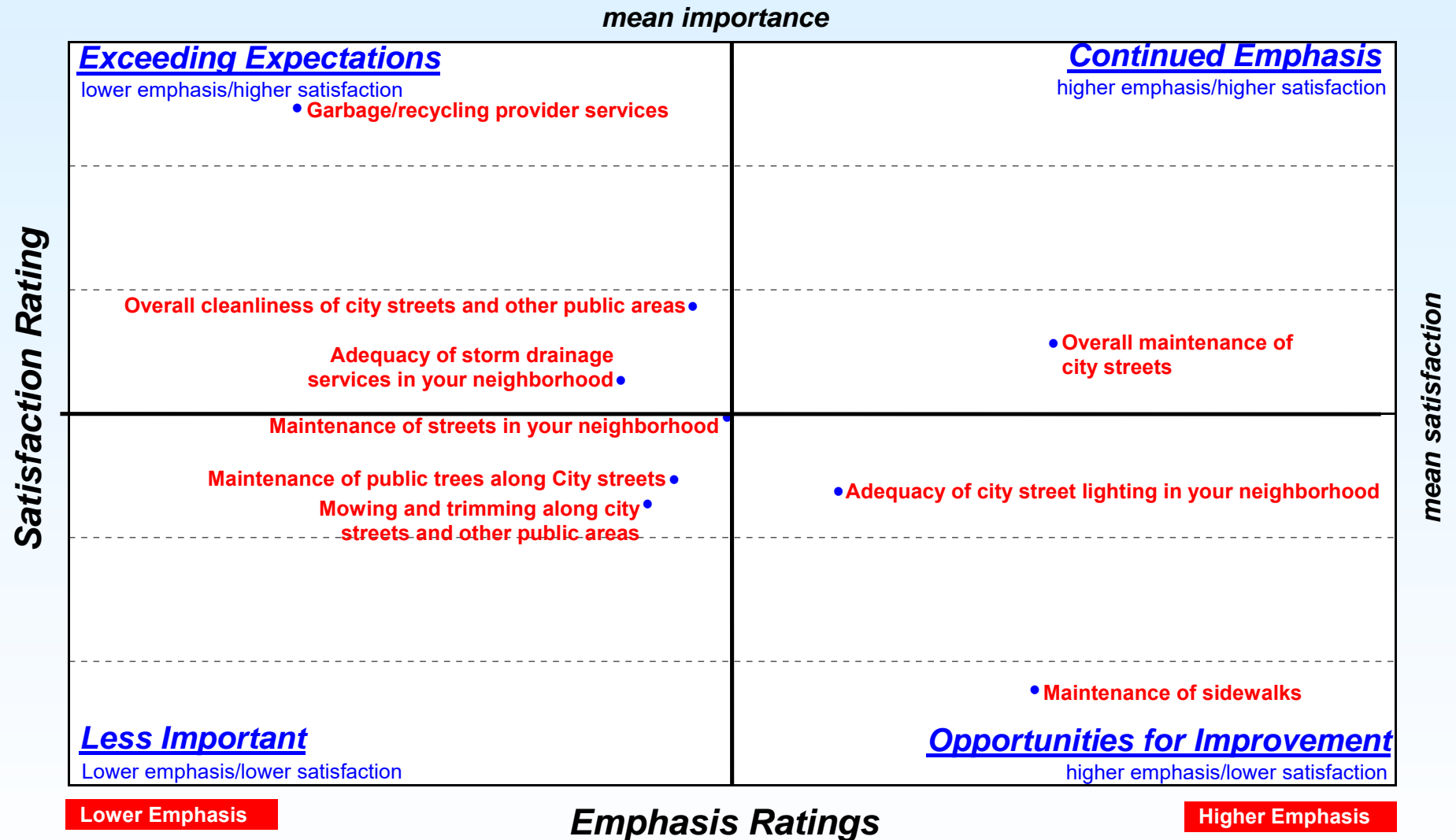


Source: ETC Institute (2016)

City of Shoreline 2016 Community Survey Importance-Satisfaction Assessment Matrix

-Maintenance Services-

(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)

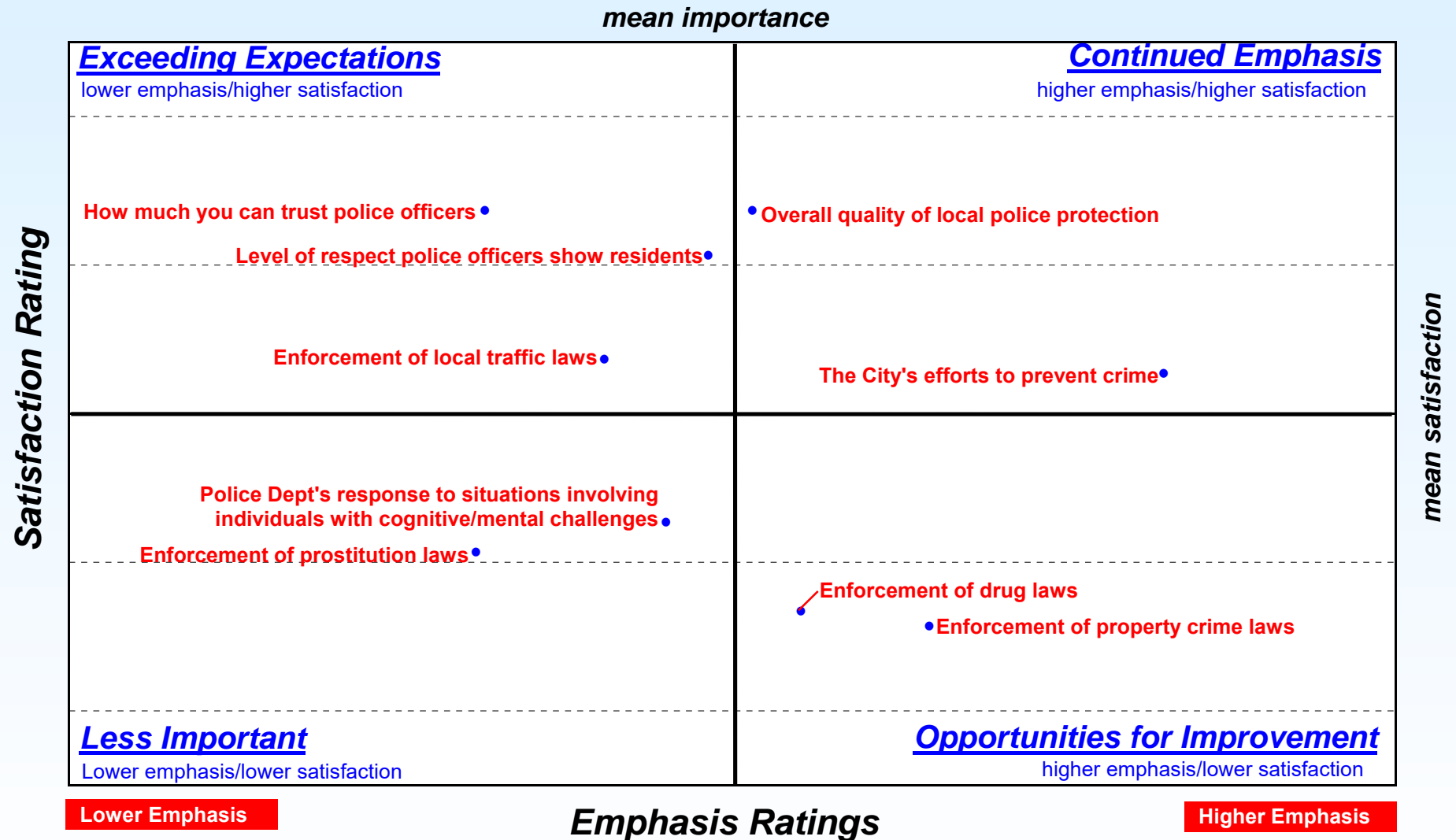


Source: ETC Institute (2016)

City of Shoreline 2016 Community Survey Importance-Satisfaction Assessment Matrix

-Public Safety-

(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)

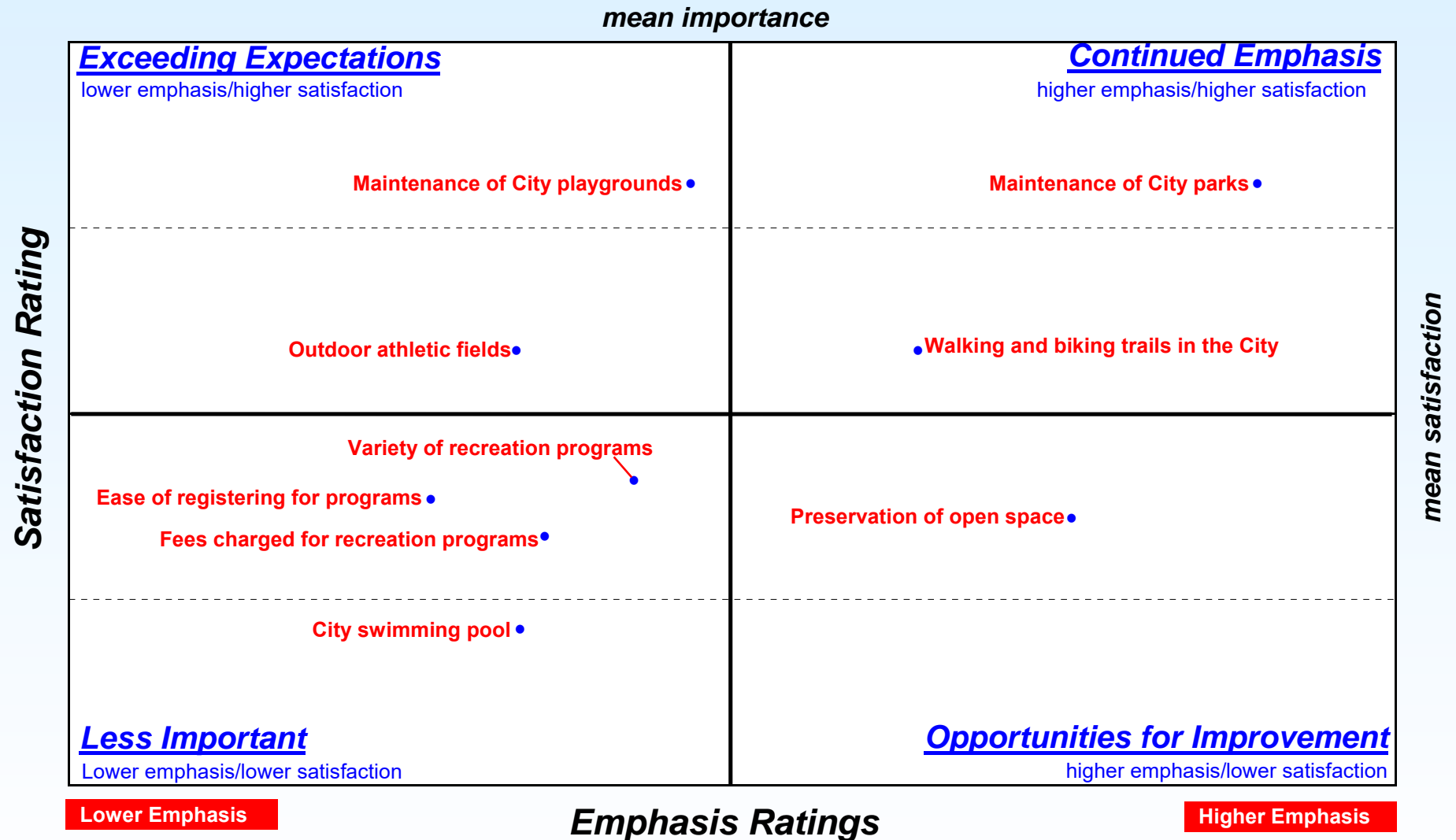


Source: ETC Institute (2016)

City of Shoreline 2016 Community Survey Importance-Satisfaction Assessment Matrix

-Parks and Recreation-

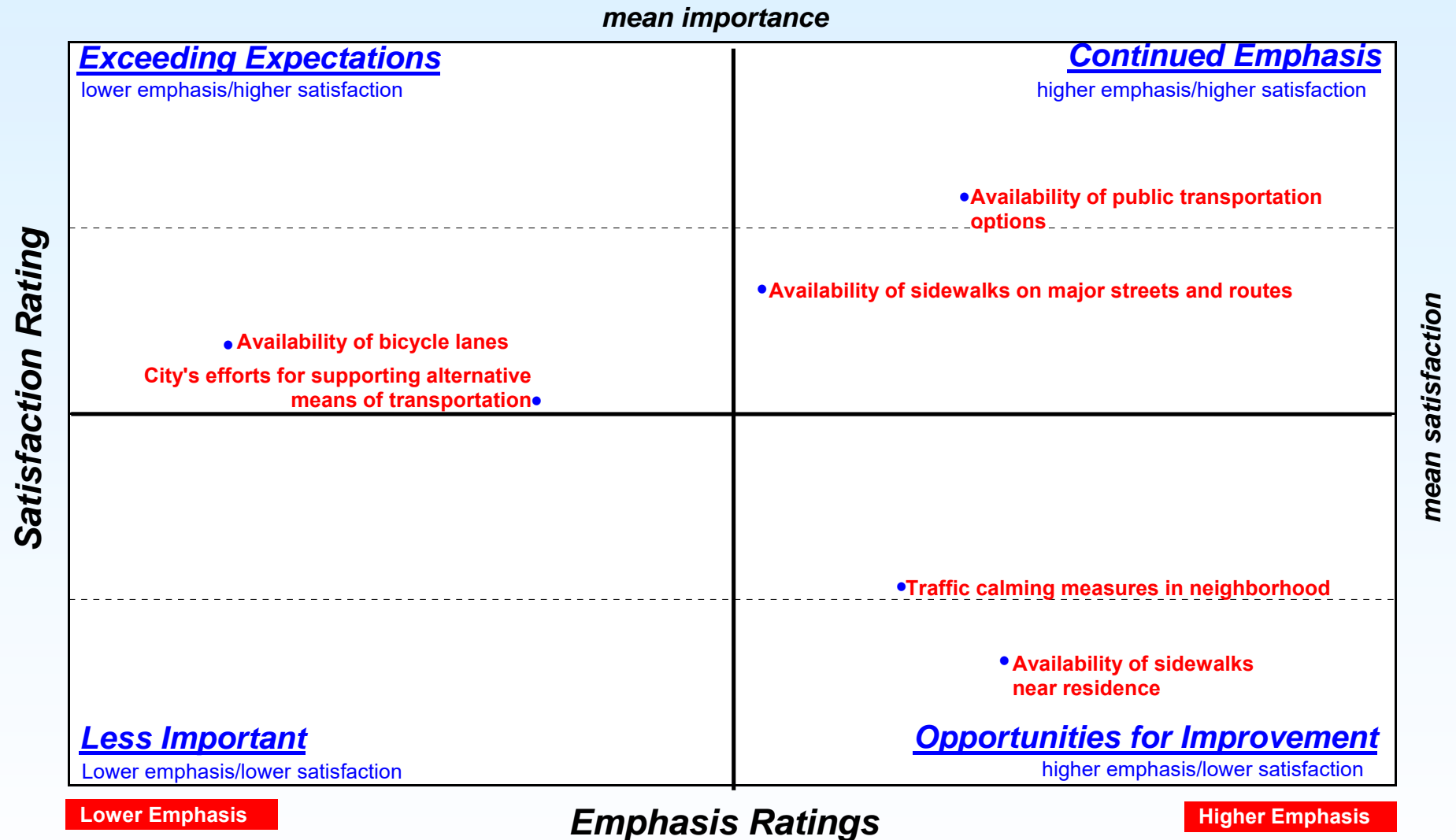
(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)



City of Shoreline 2016 Community Survey Importance-Satisfaction Assessment Matrix

-Transportation and Land Use-

(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)



Source: ETC Institute (2016)

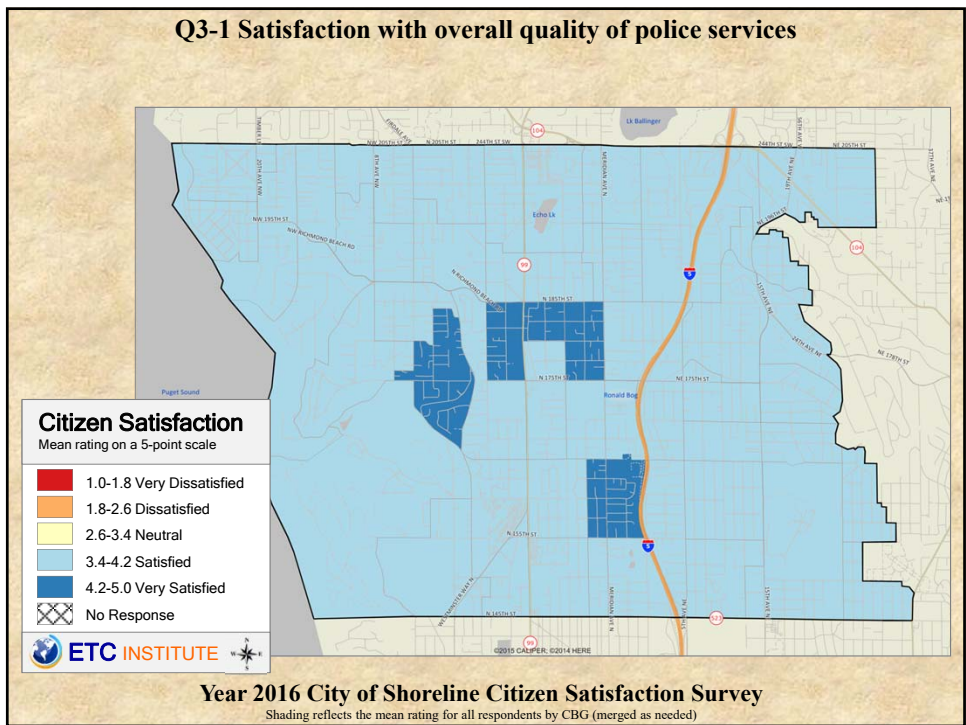
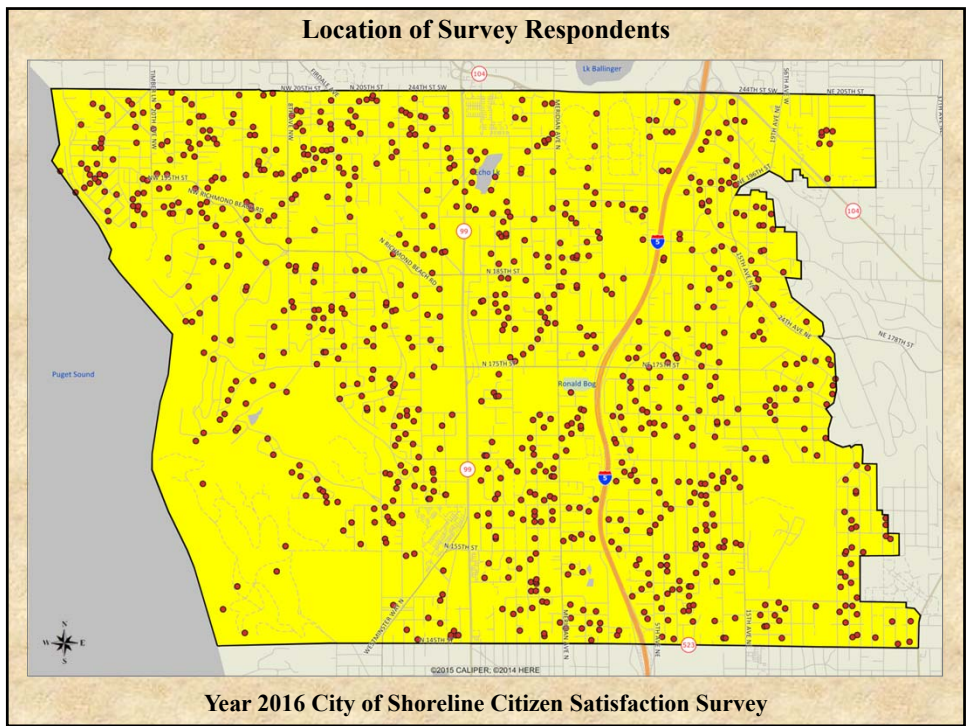
Section 6:
GIS Maps

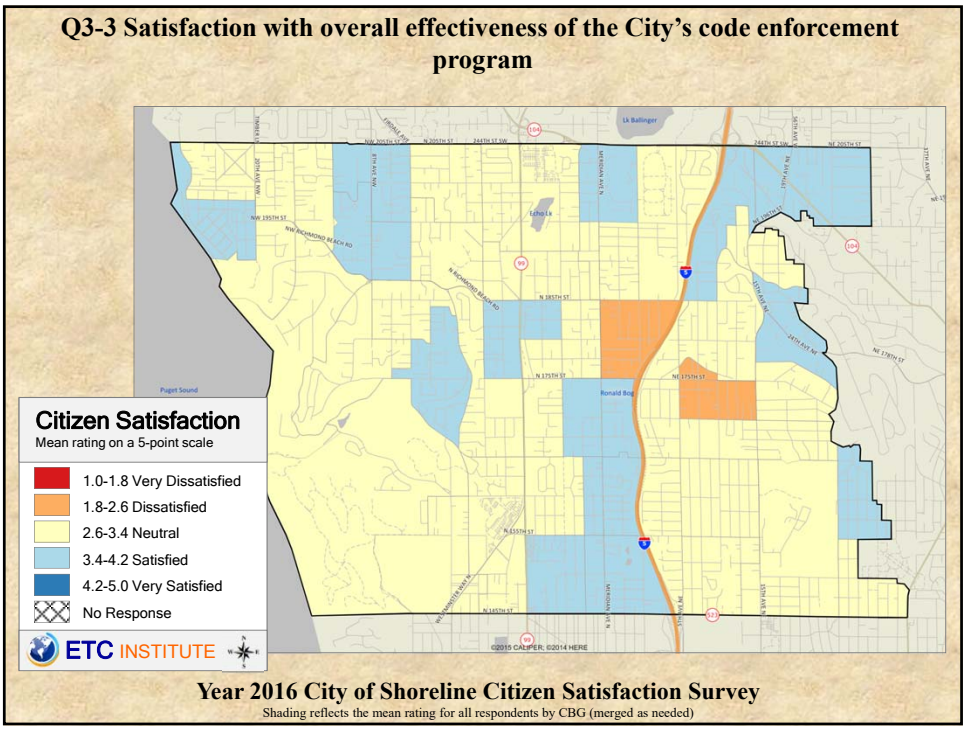
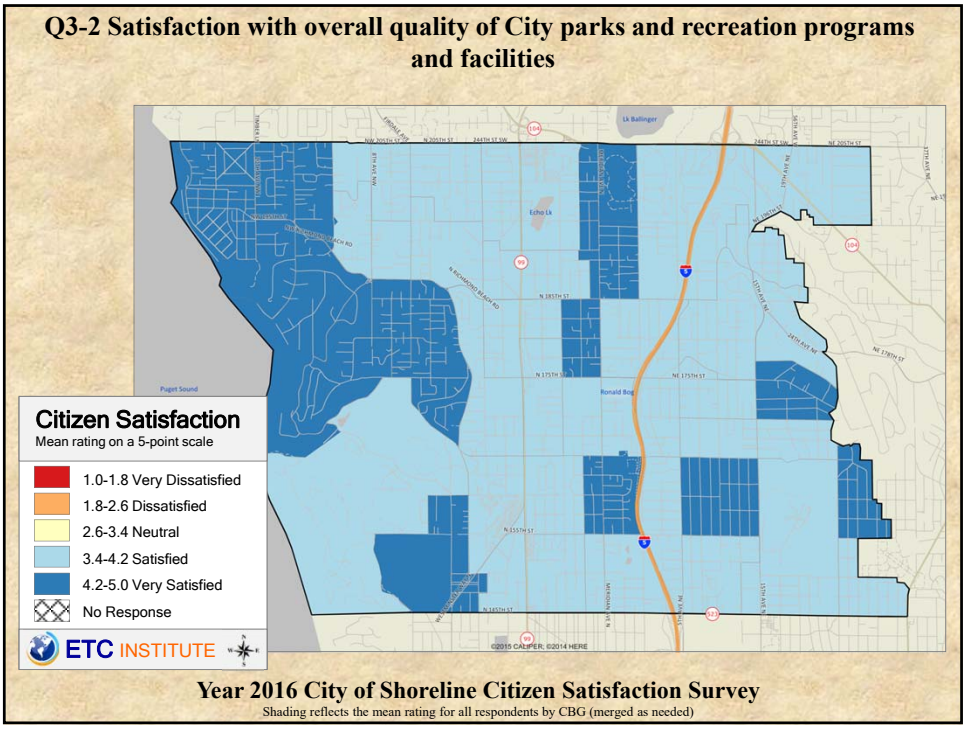
Interpreting the Maps

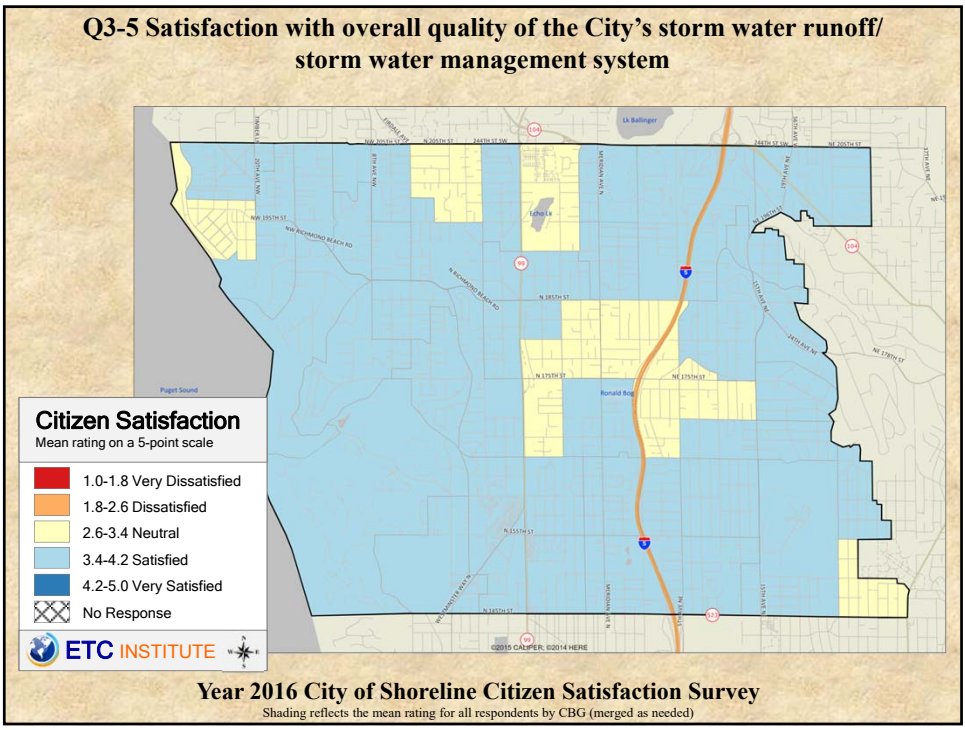
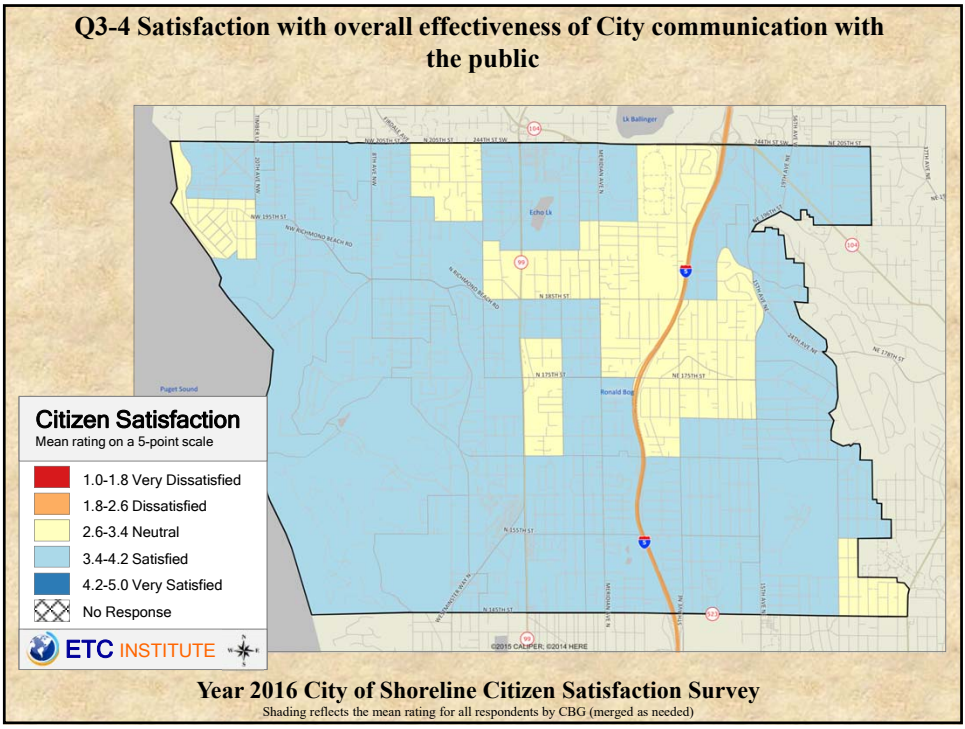
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

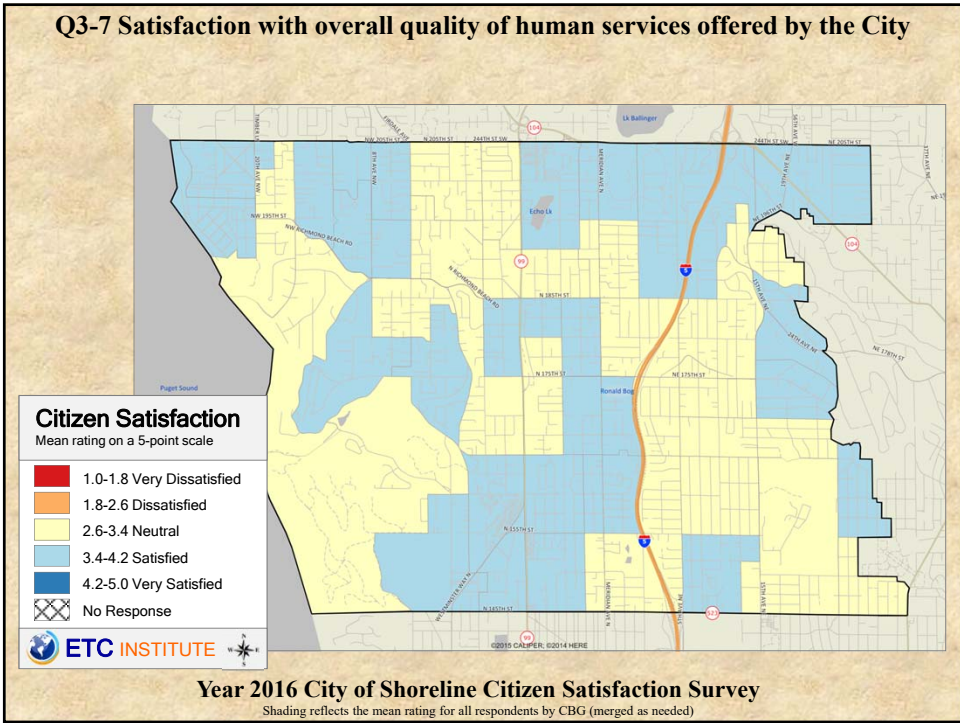
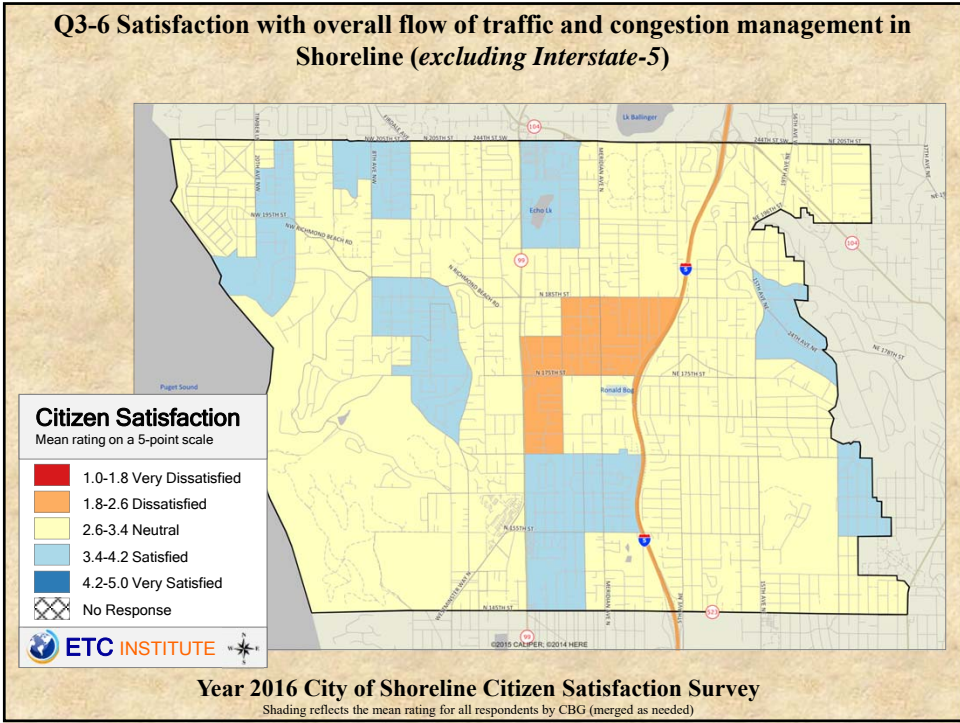
When reading the maps, please use the following color scheme as a guide:

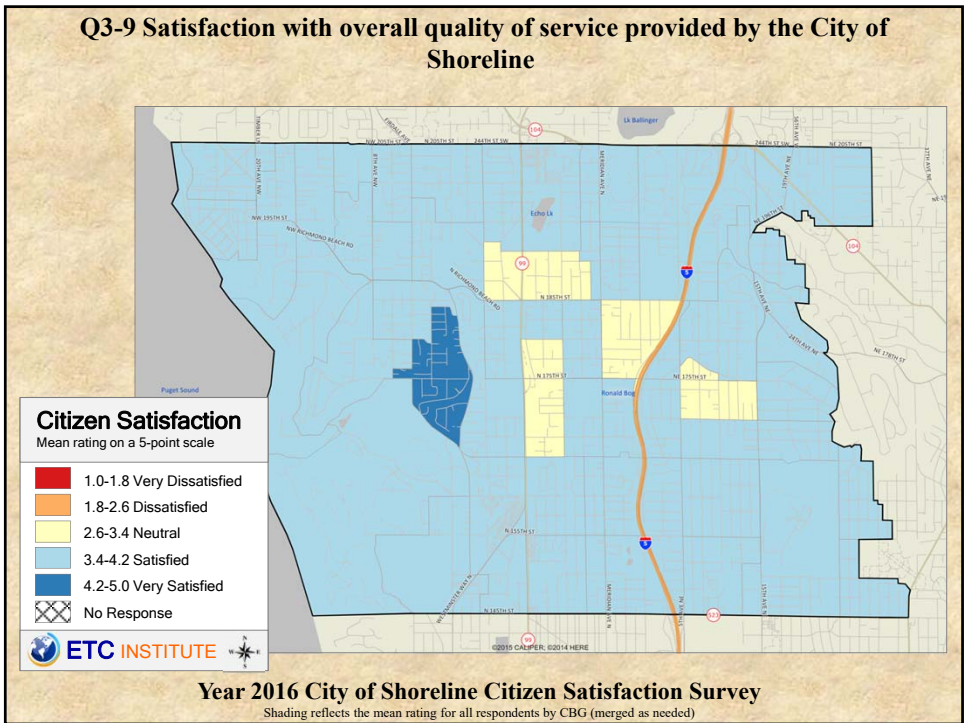
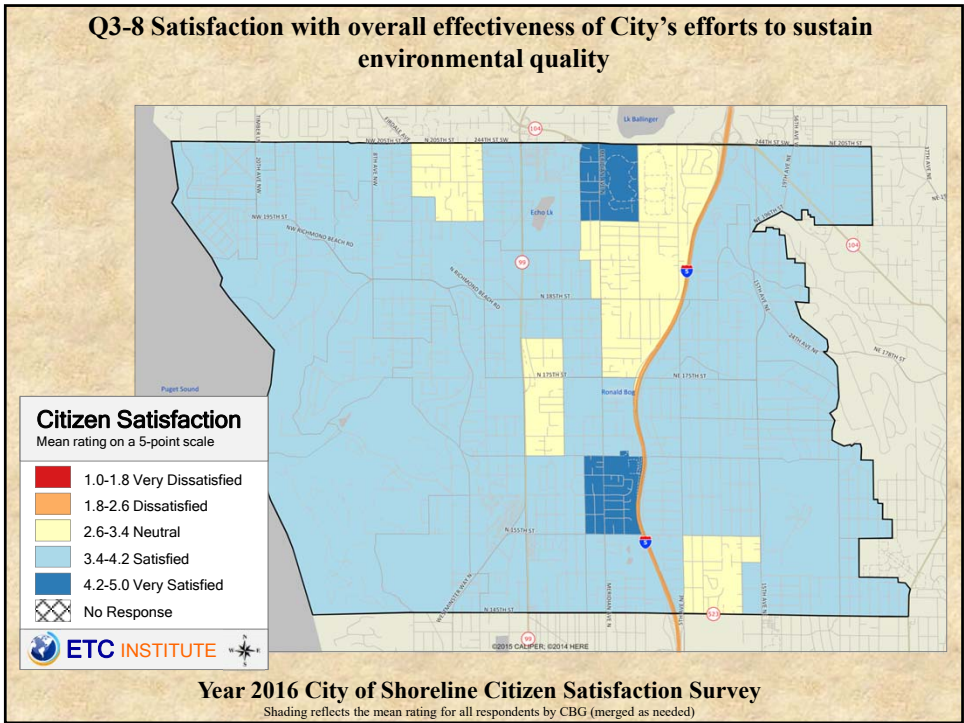
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

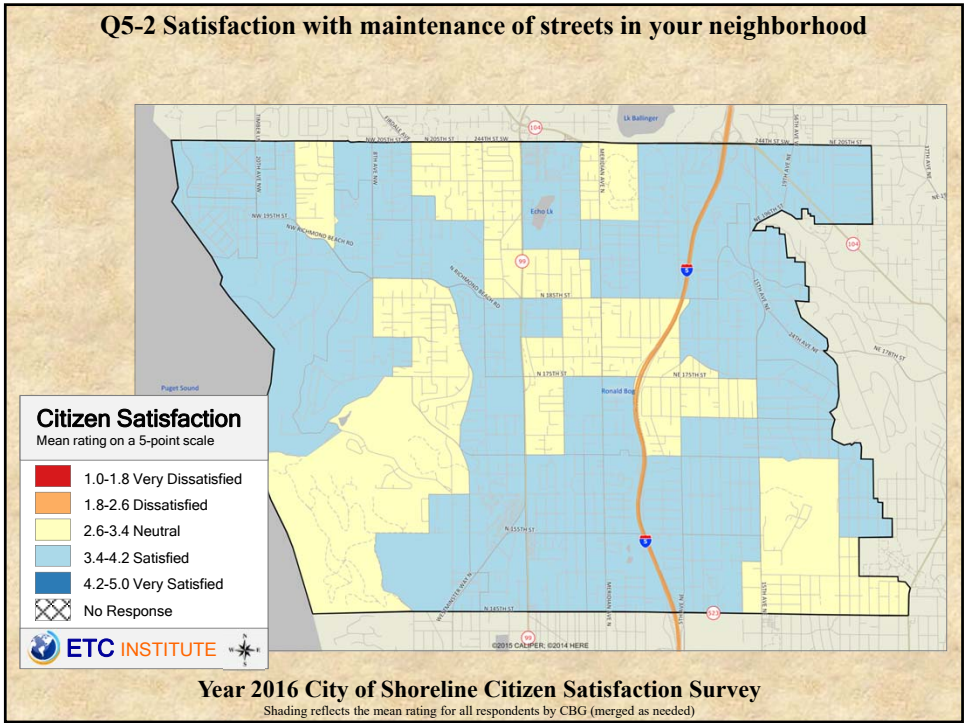
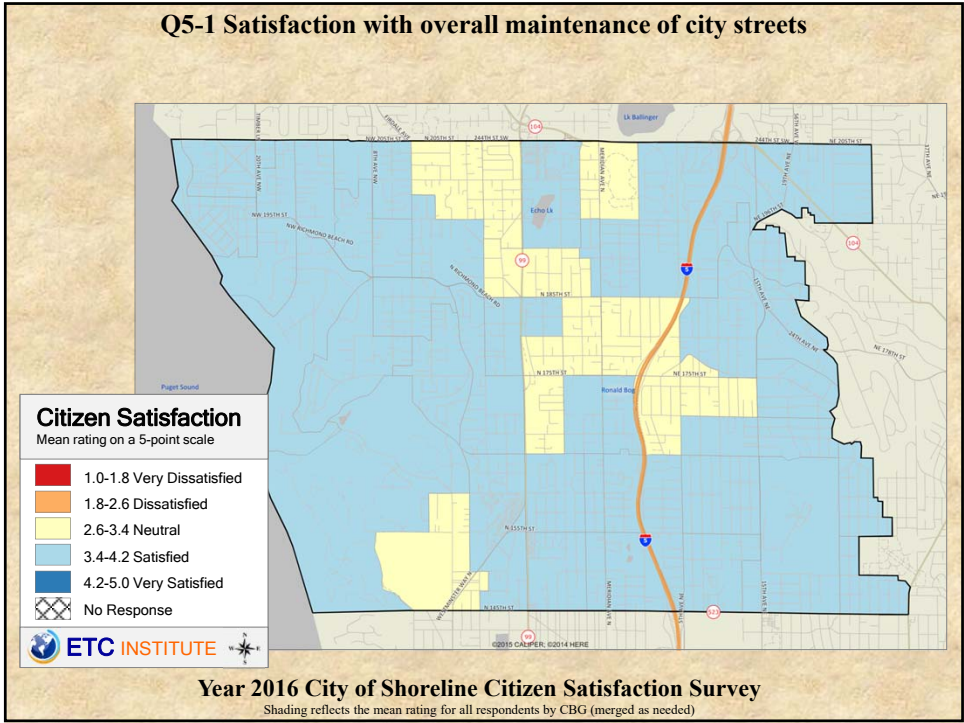


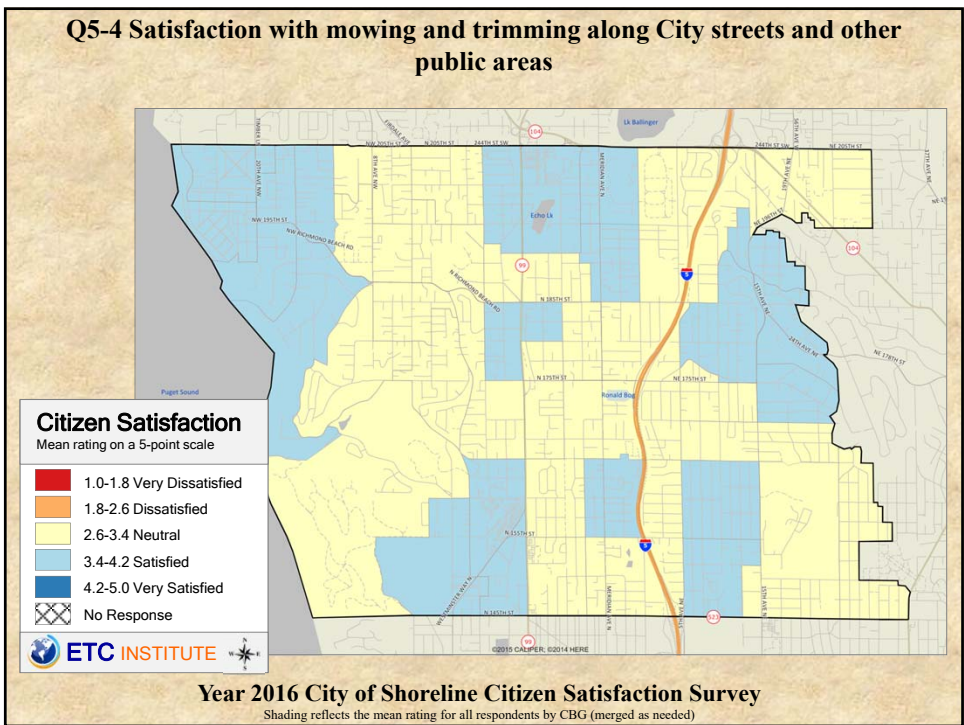
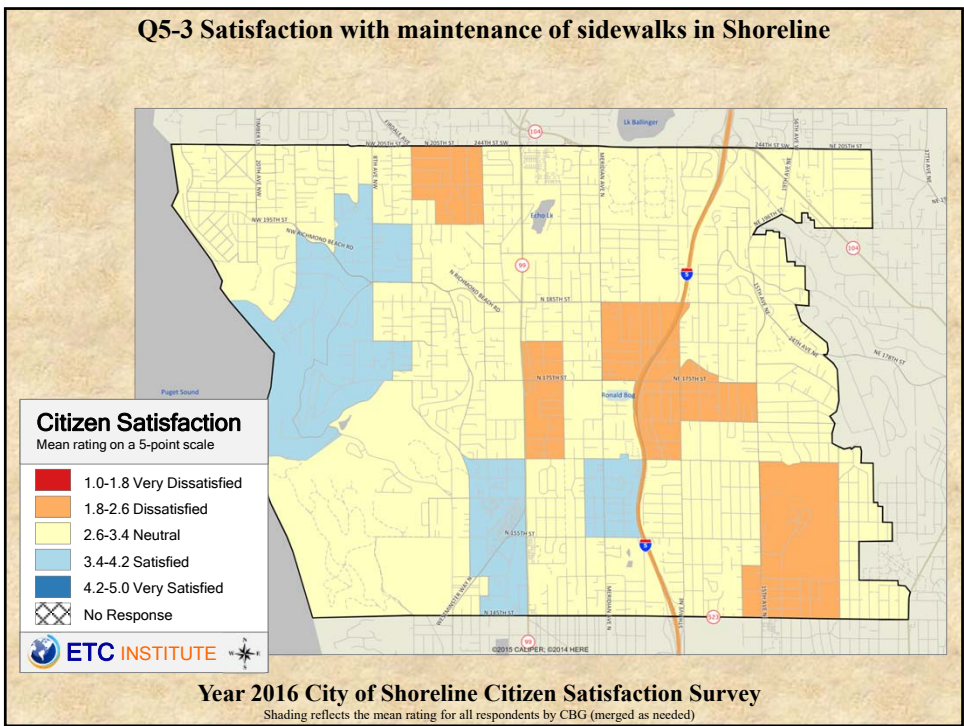


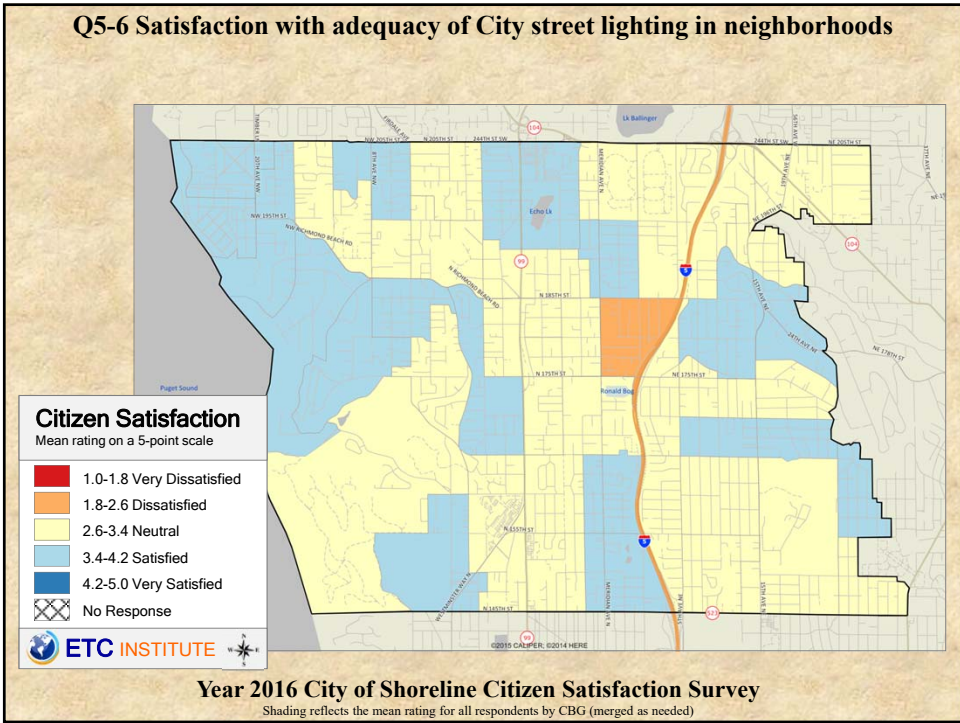
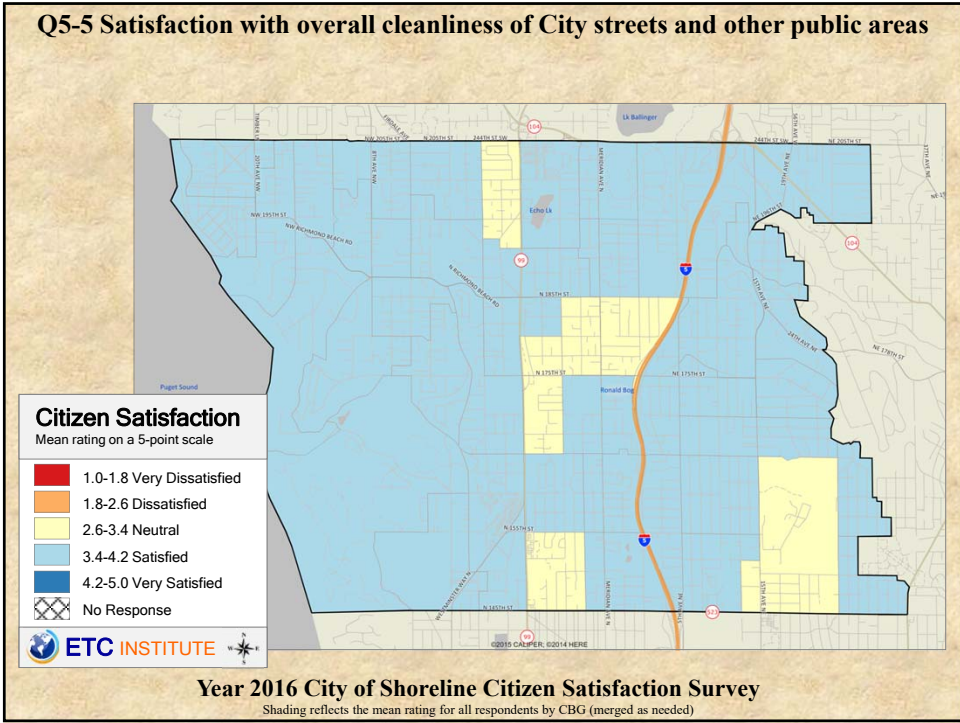


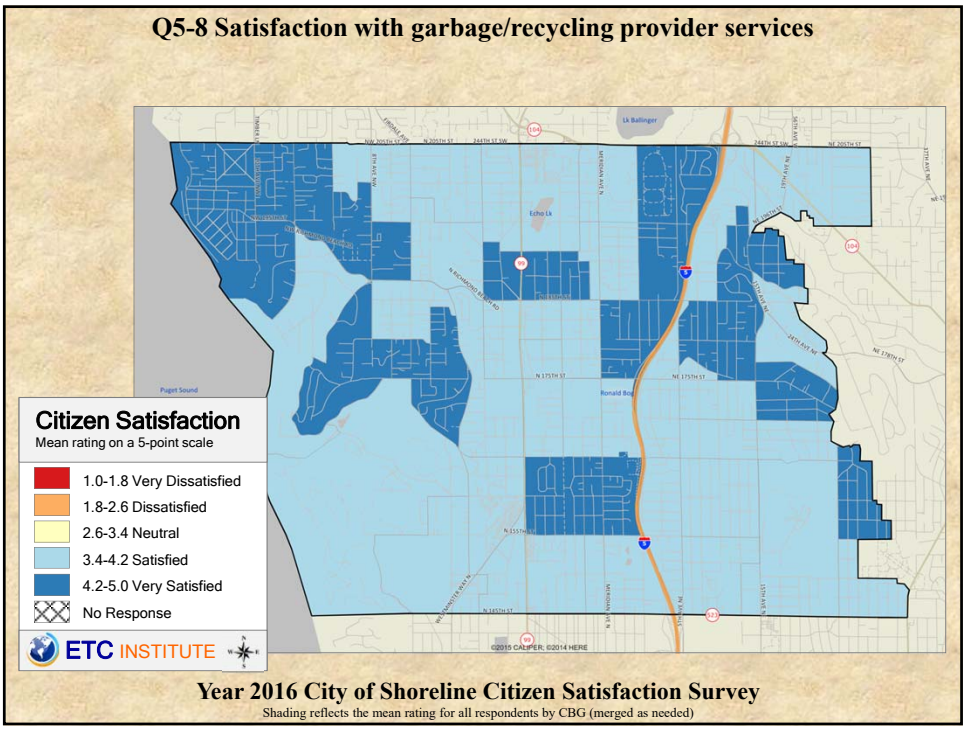
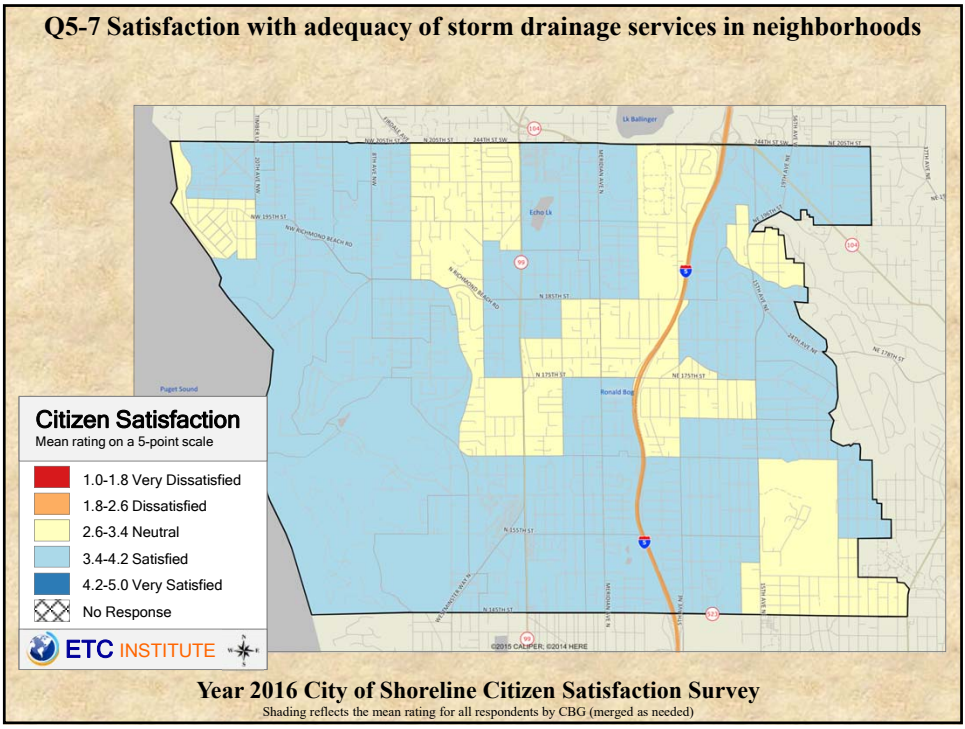


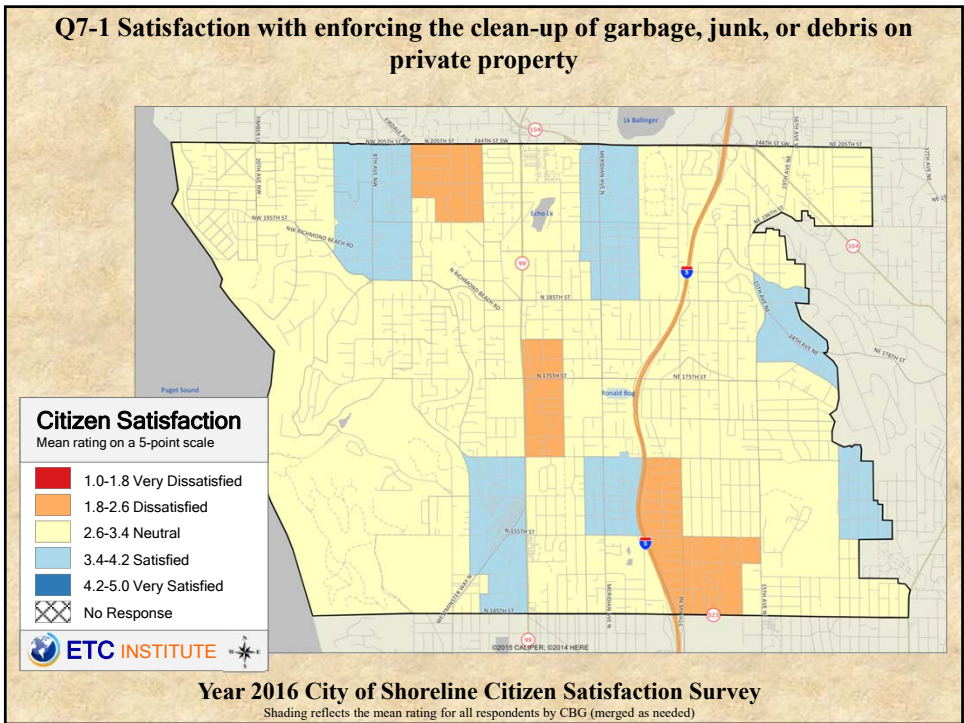
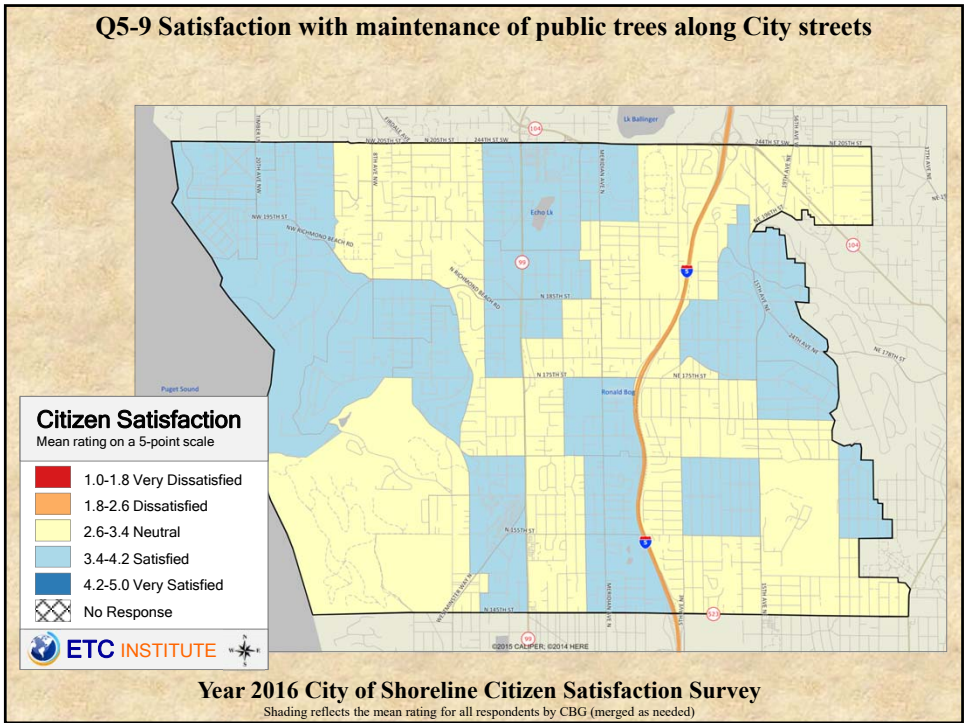


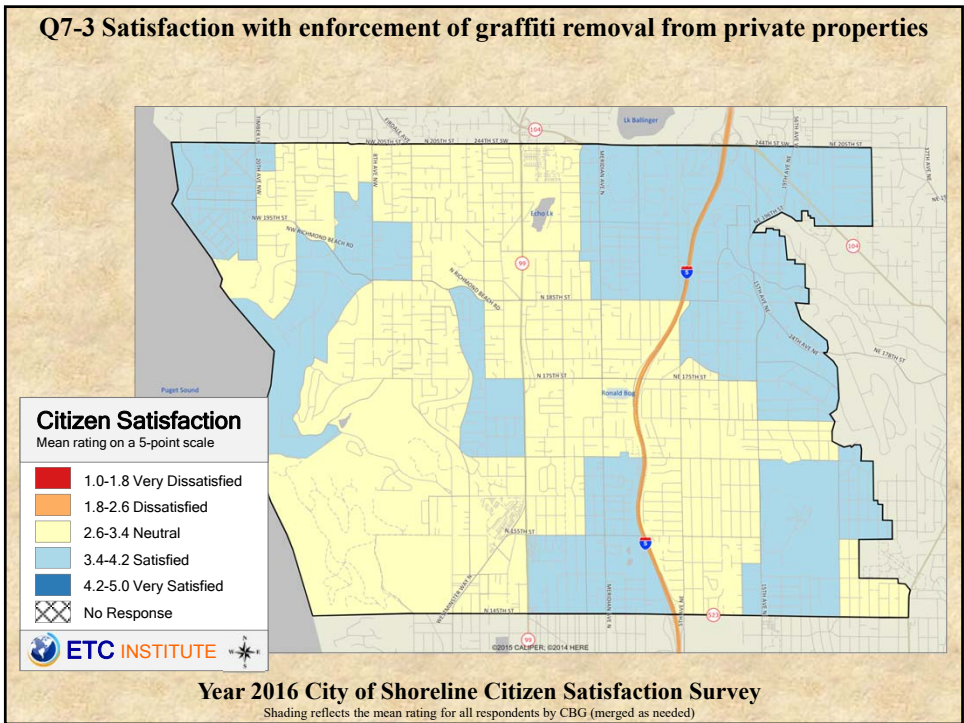
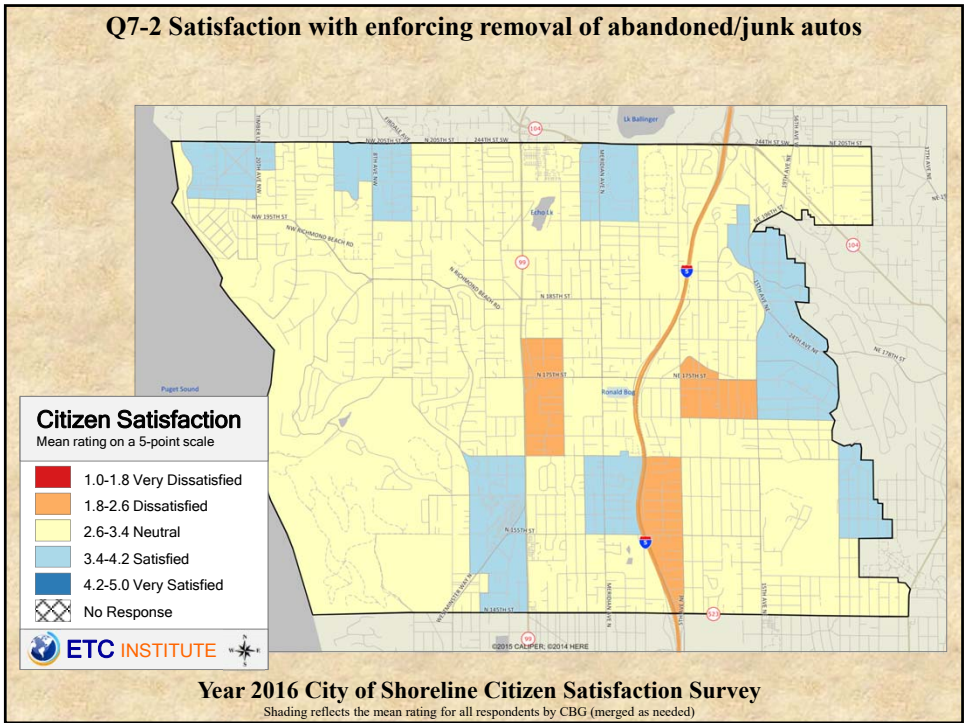


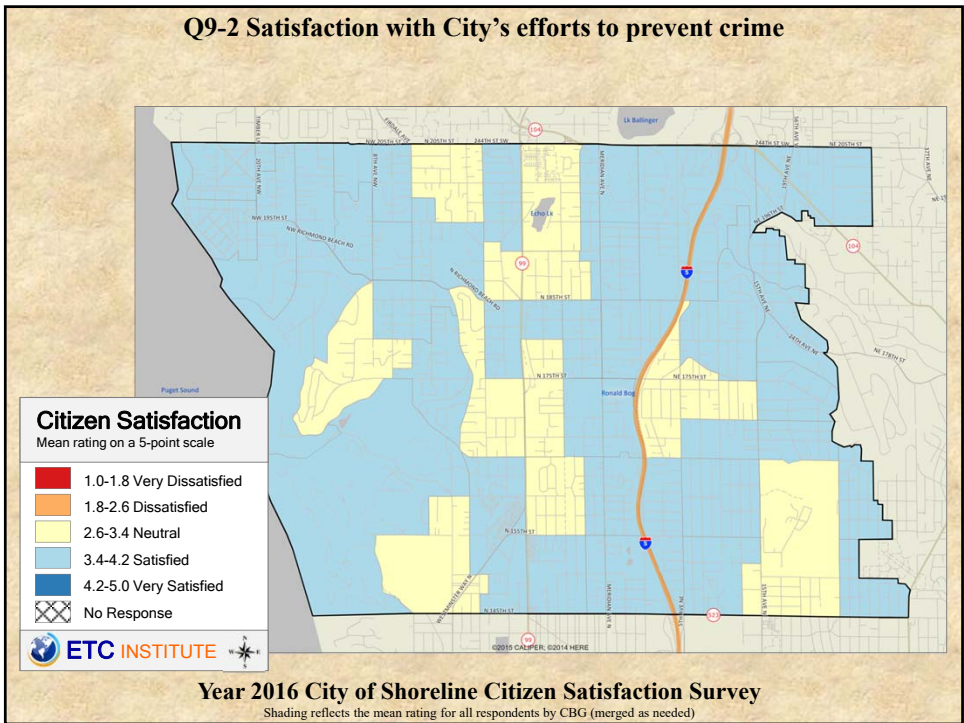
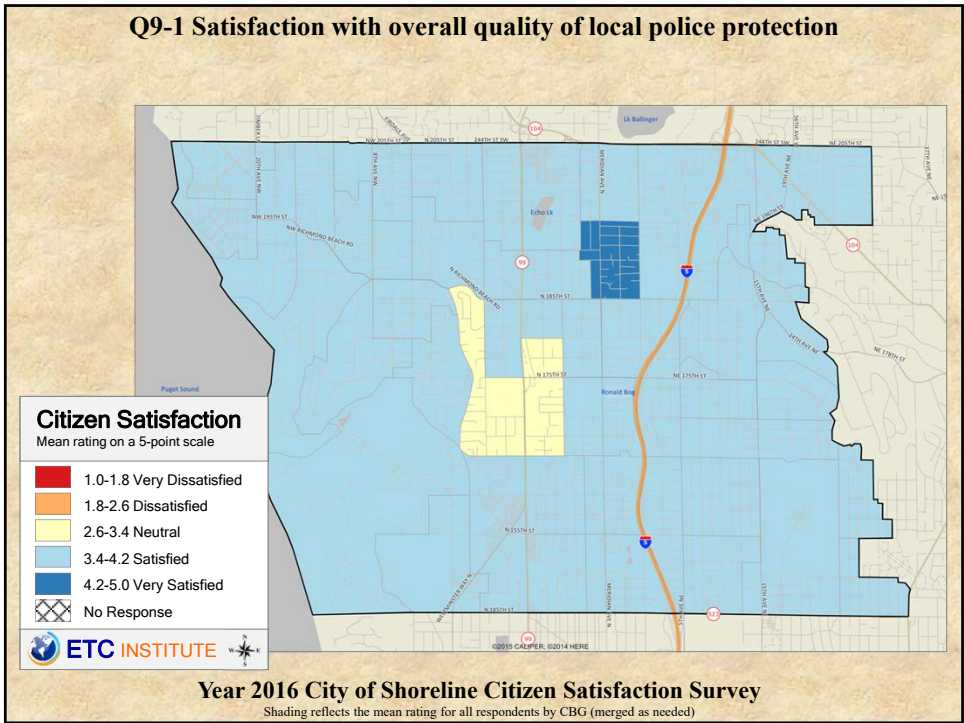


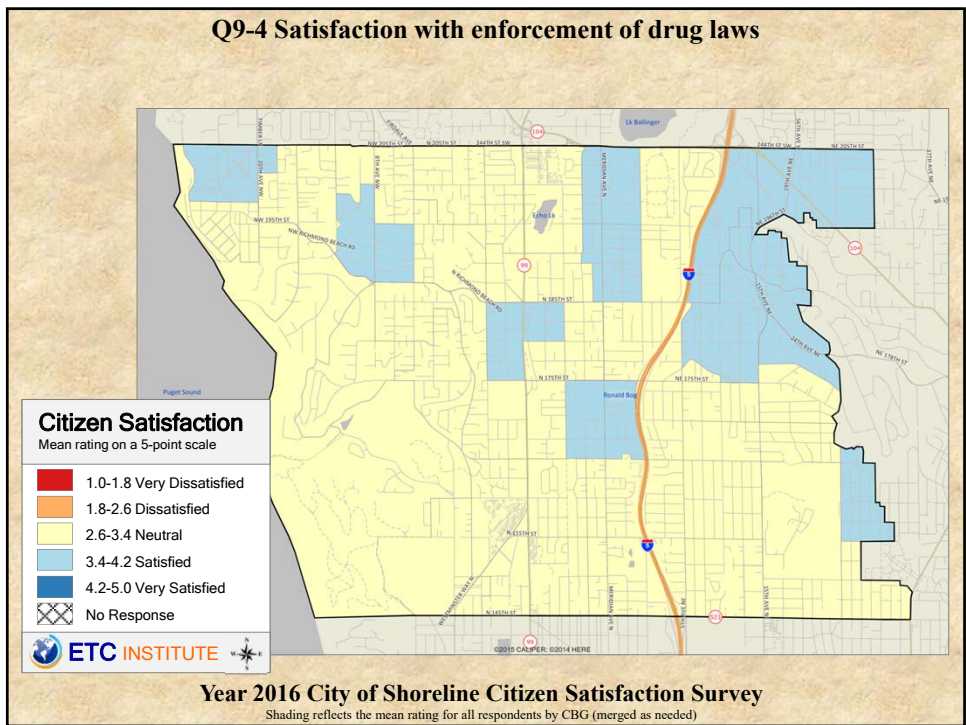
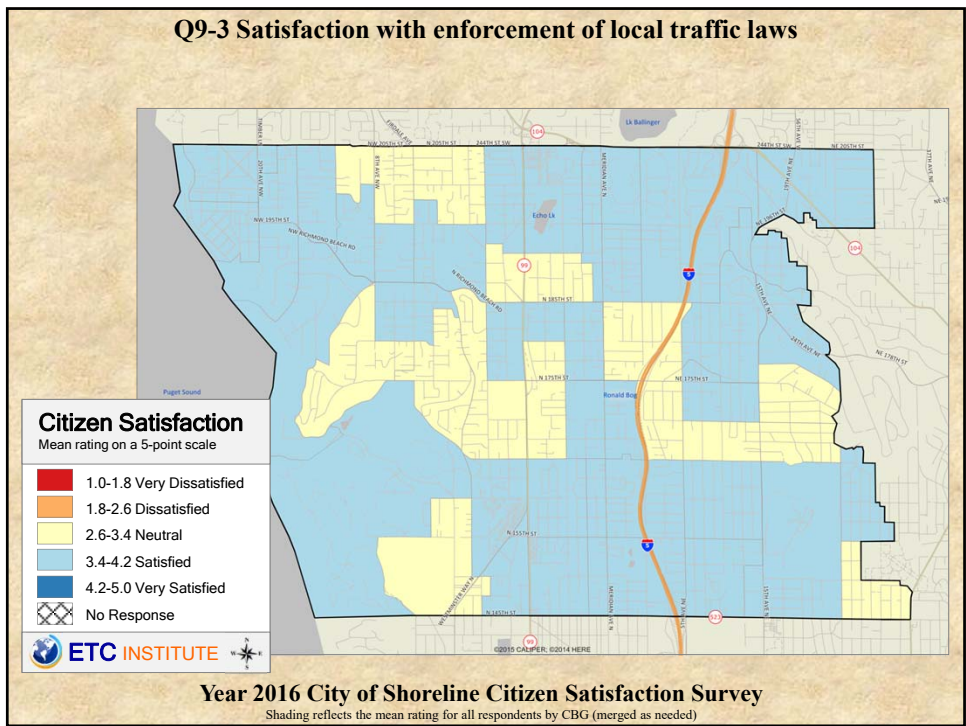


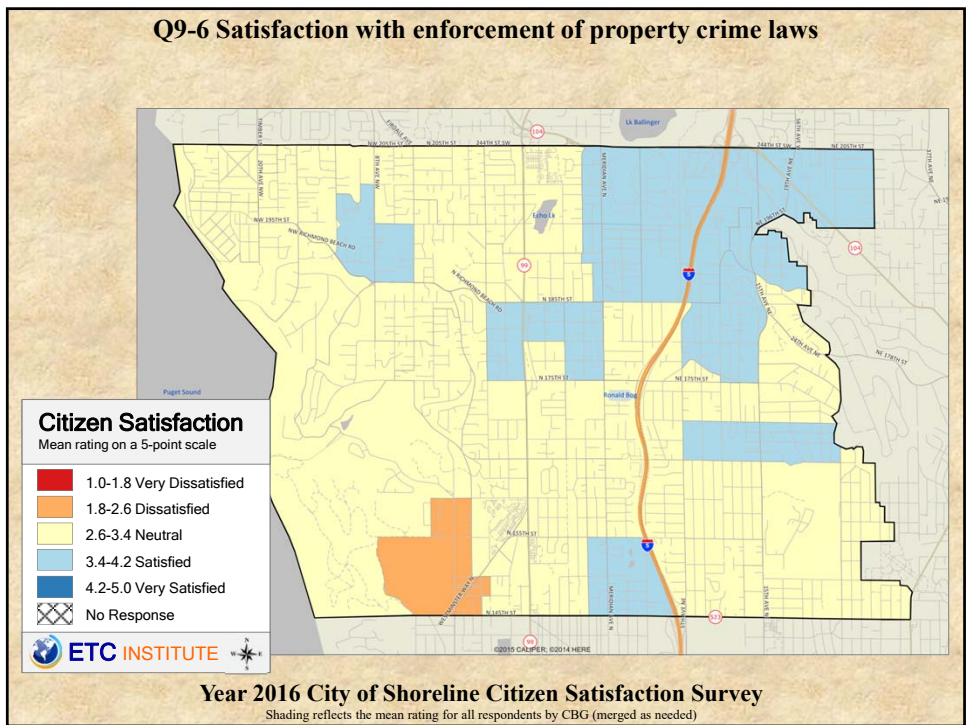
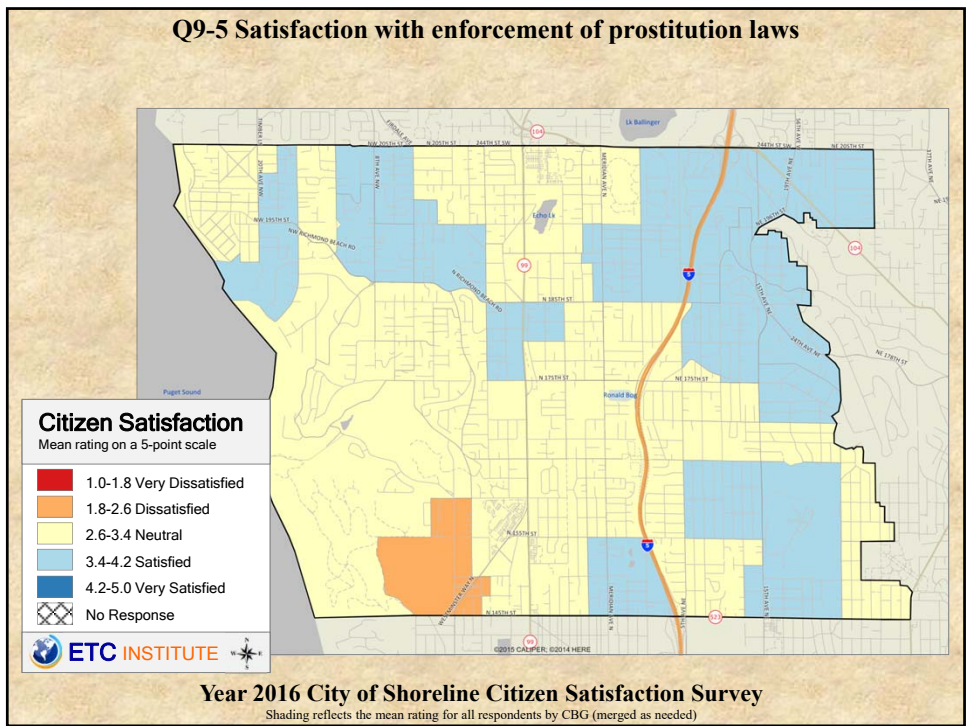




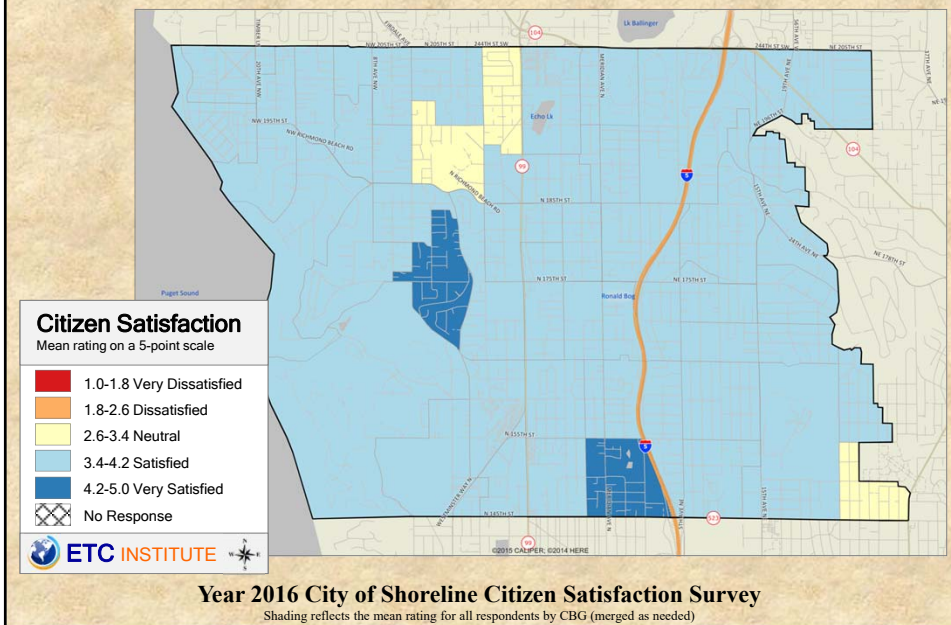




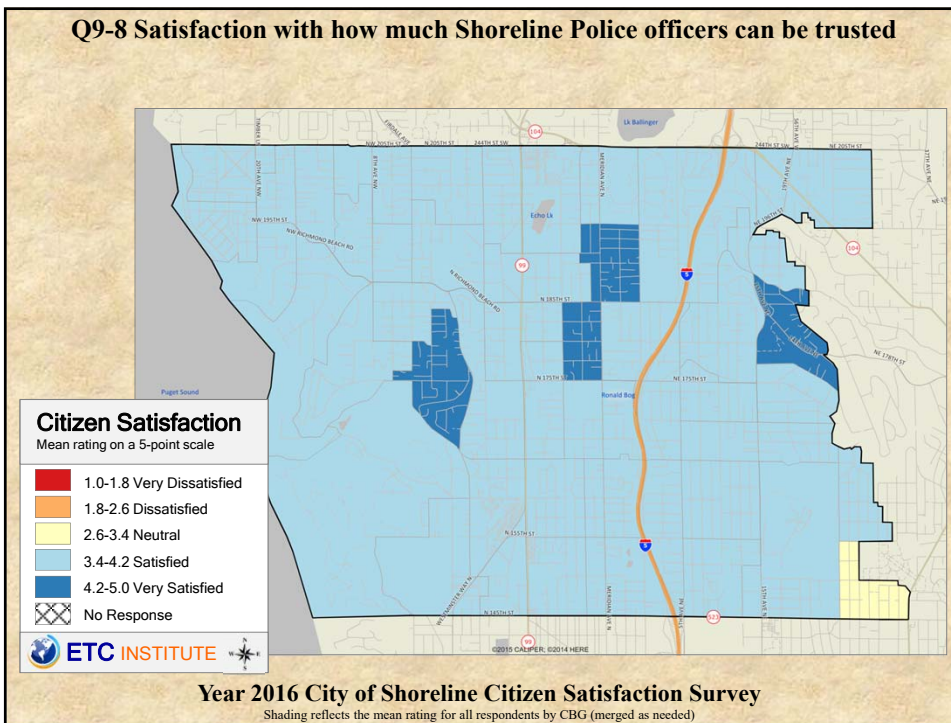


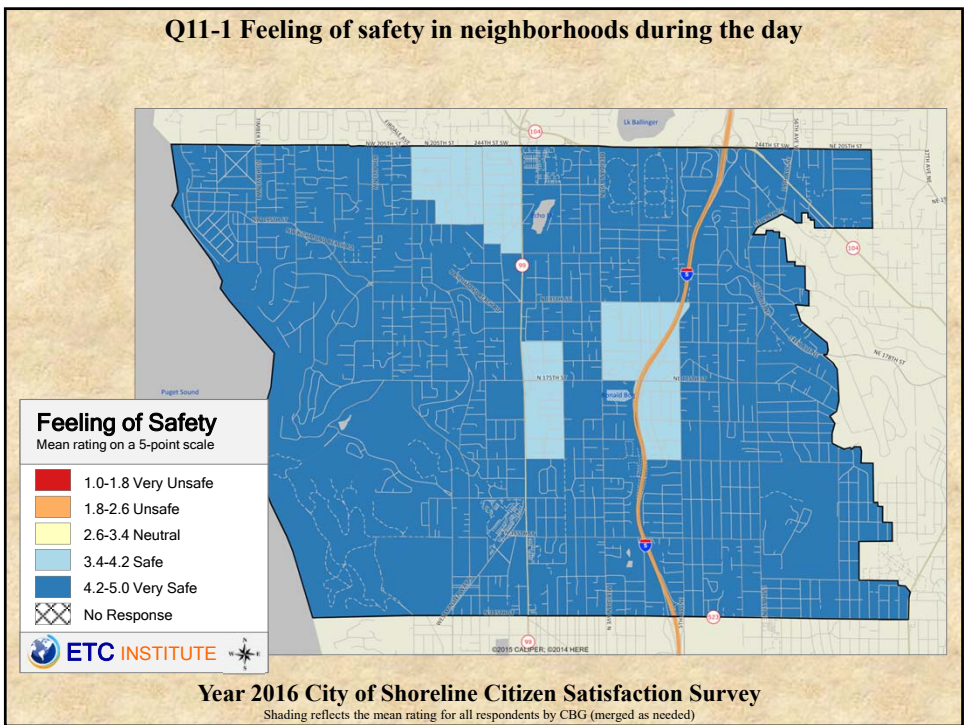
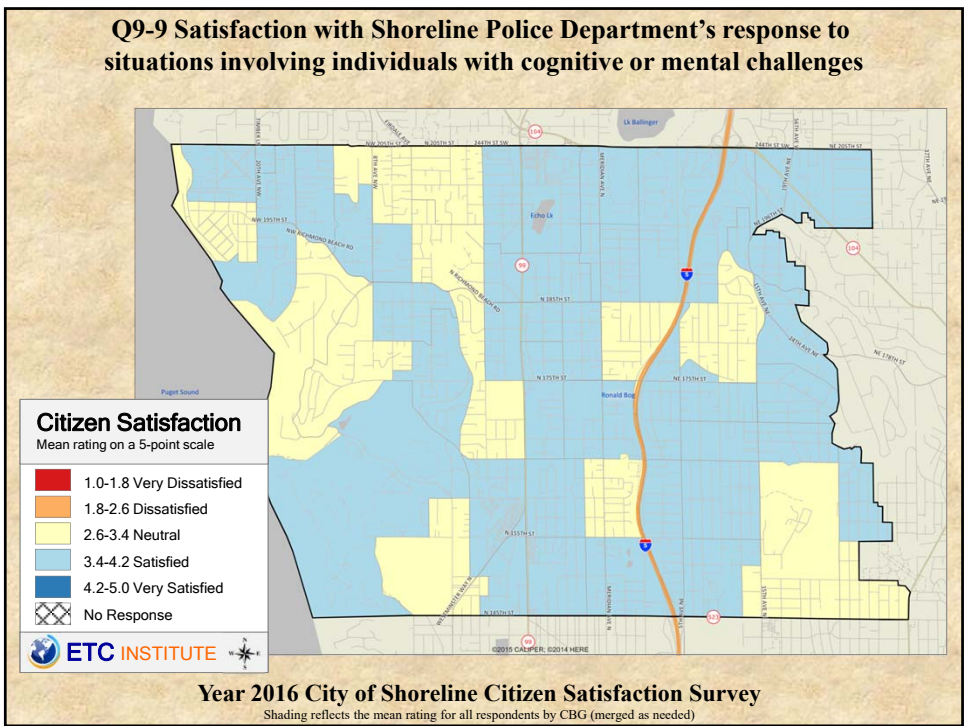


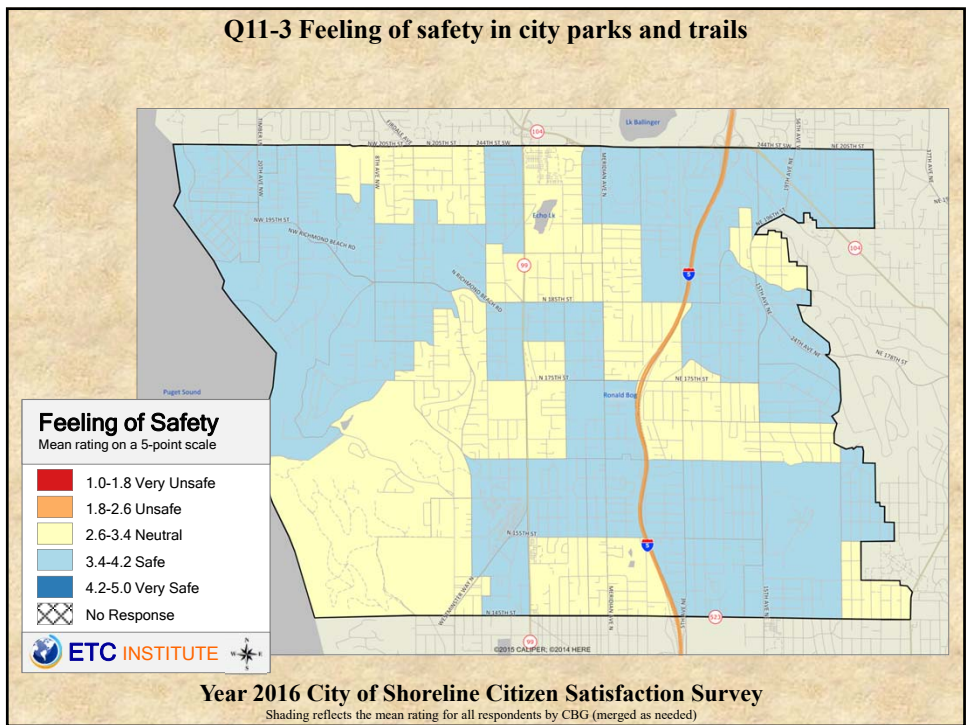
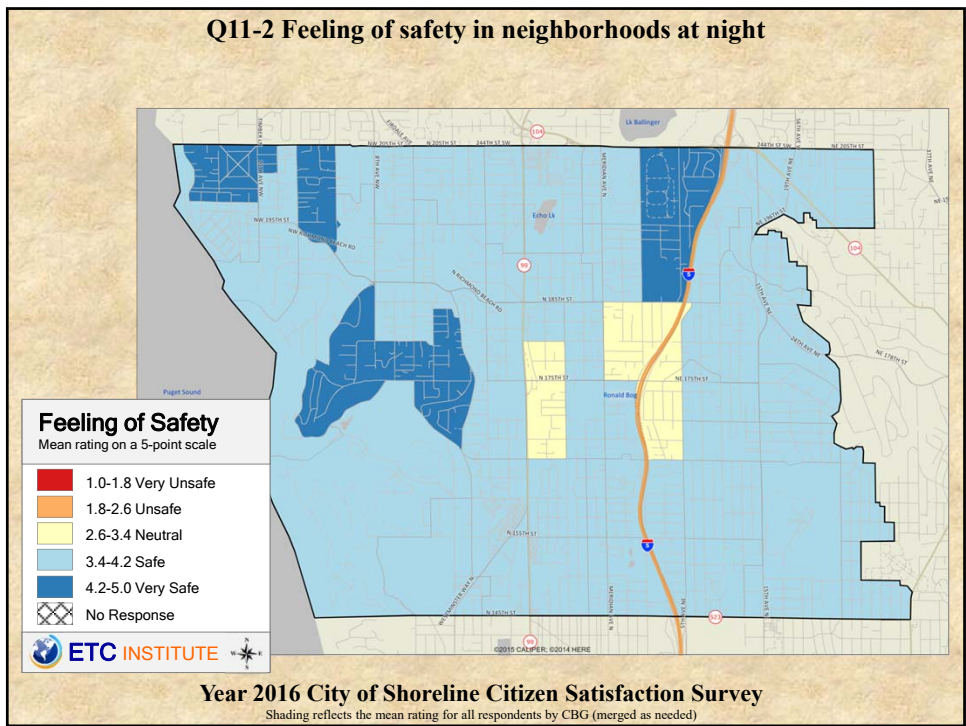
Q9-7 Satisfaction with level of respect Shoreline Police officers show residents regardless of race, gender, age, and other factors

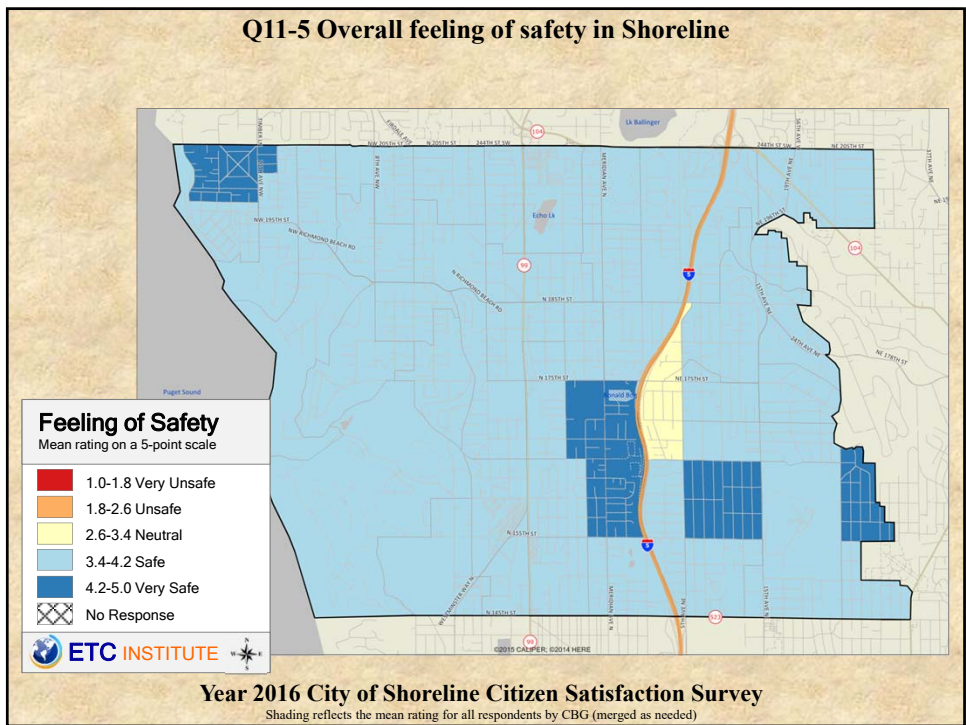
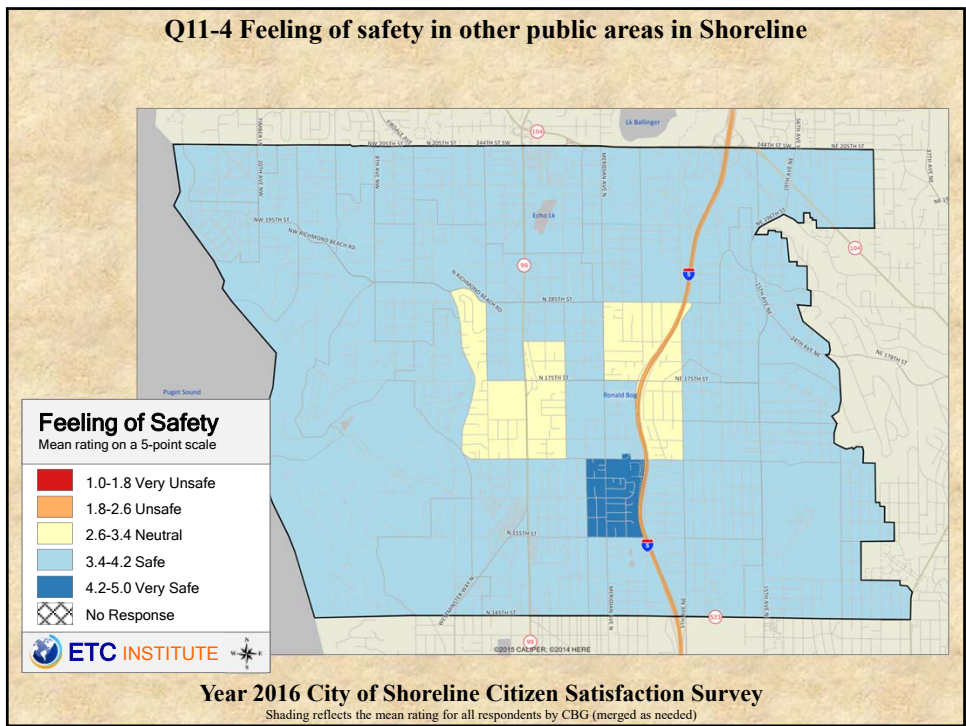


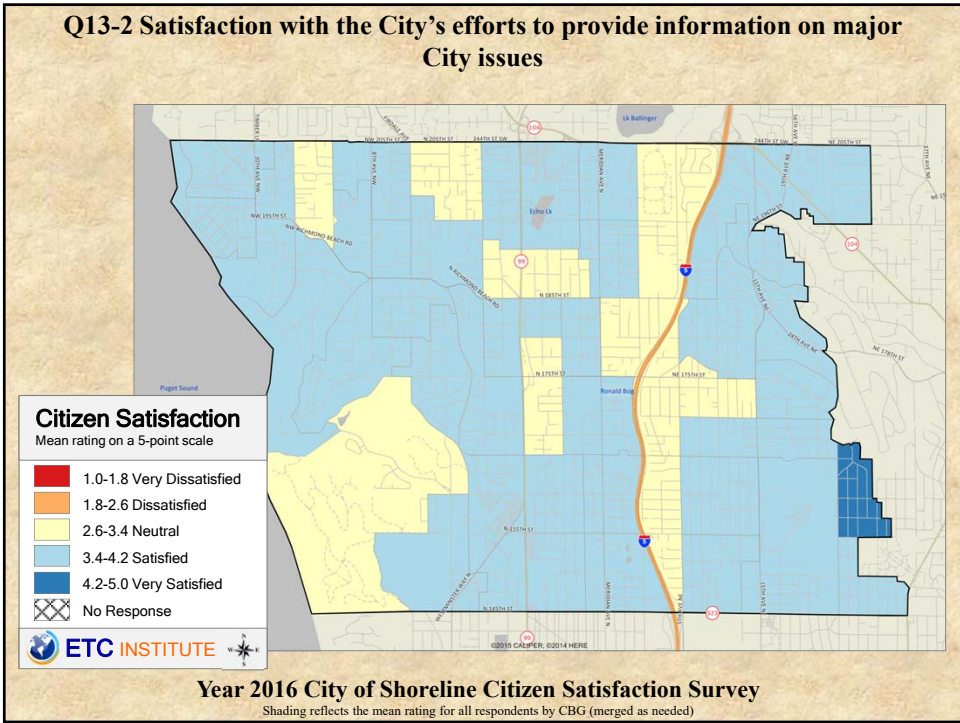
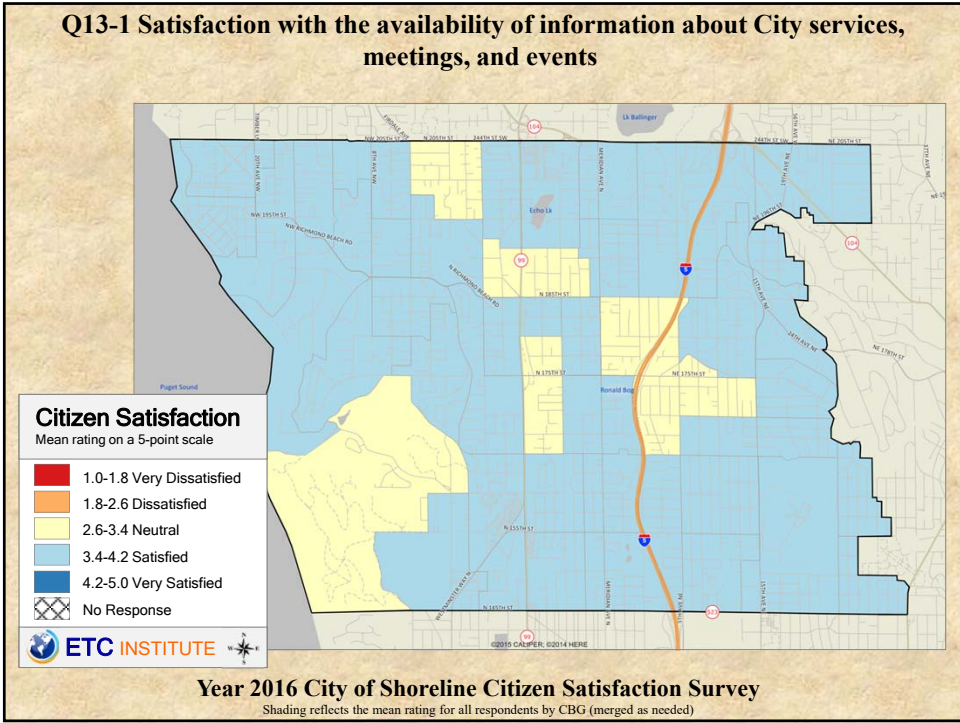
Q9-8 Satisfaction with how much Shoreline Police officers can be trusted

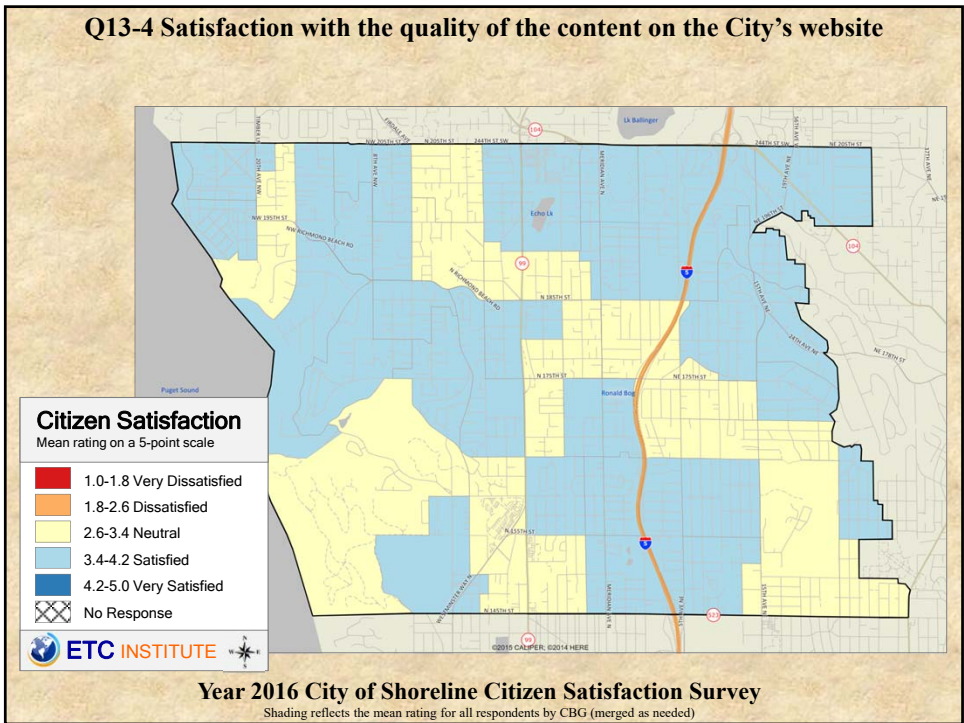
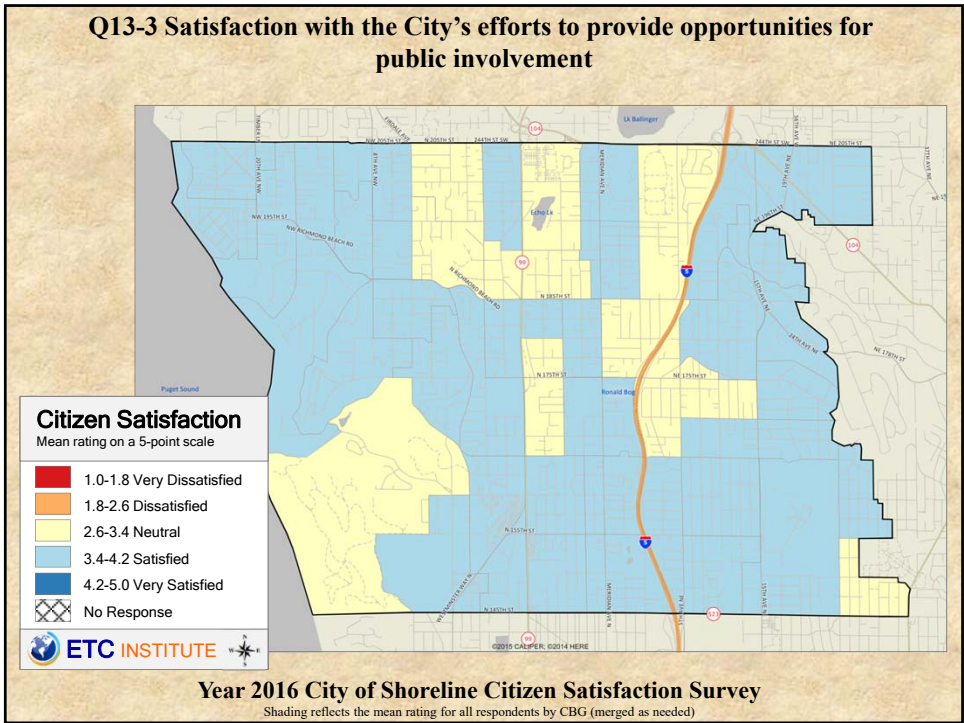


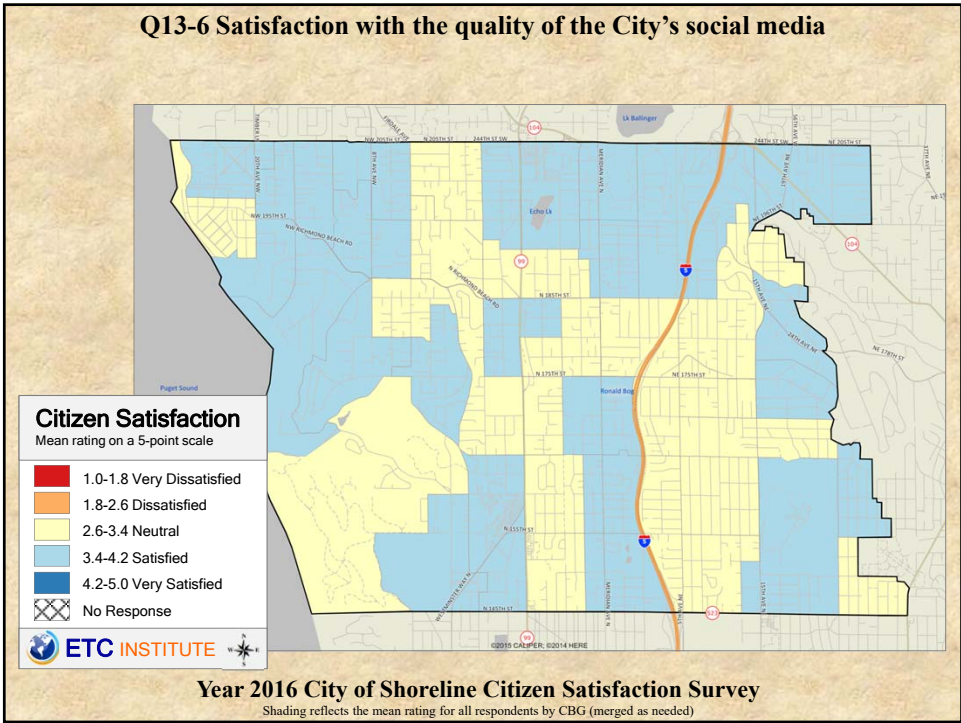
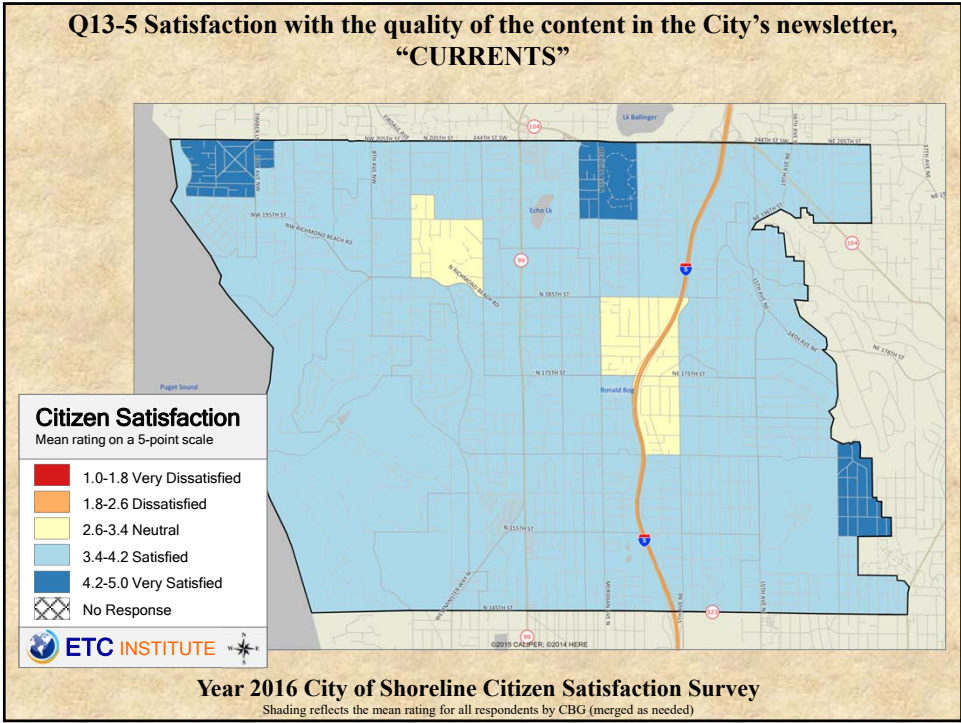


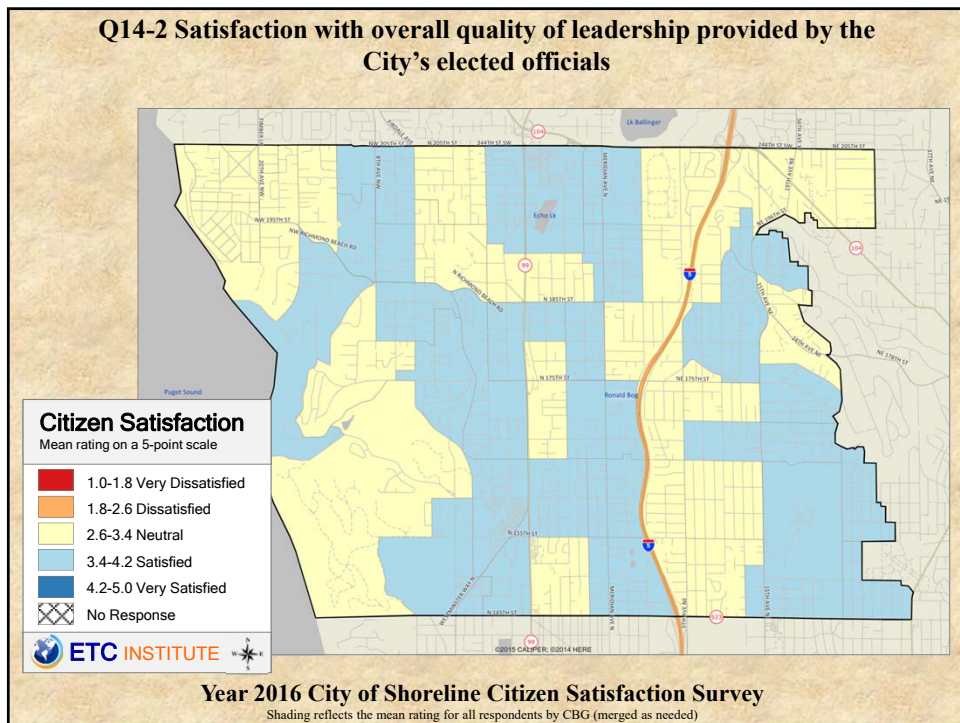
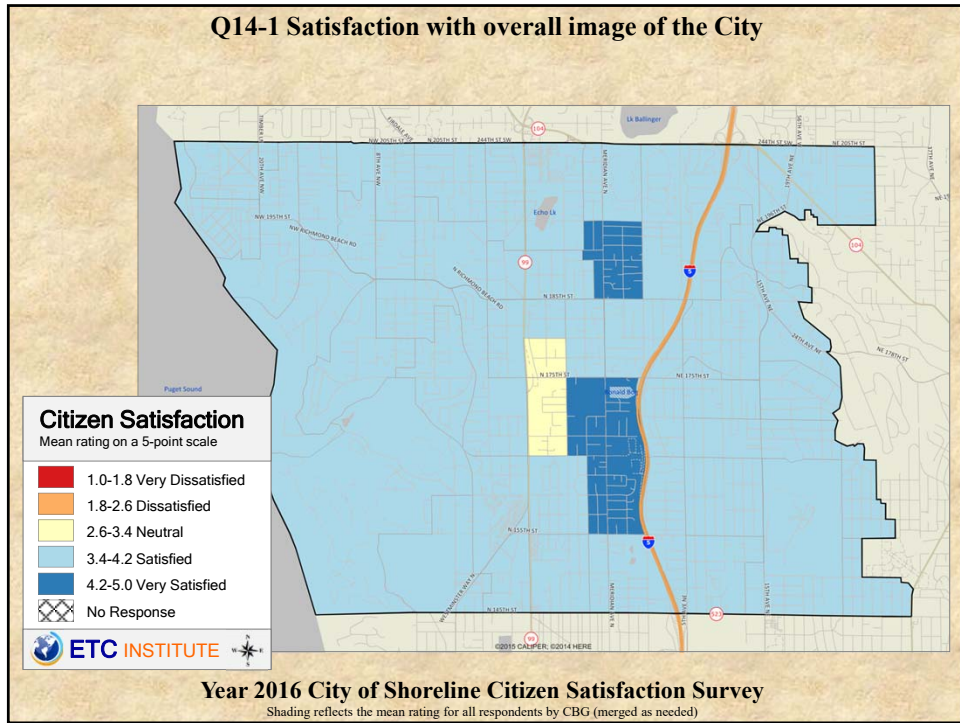


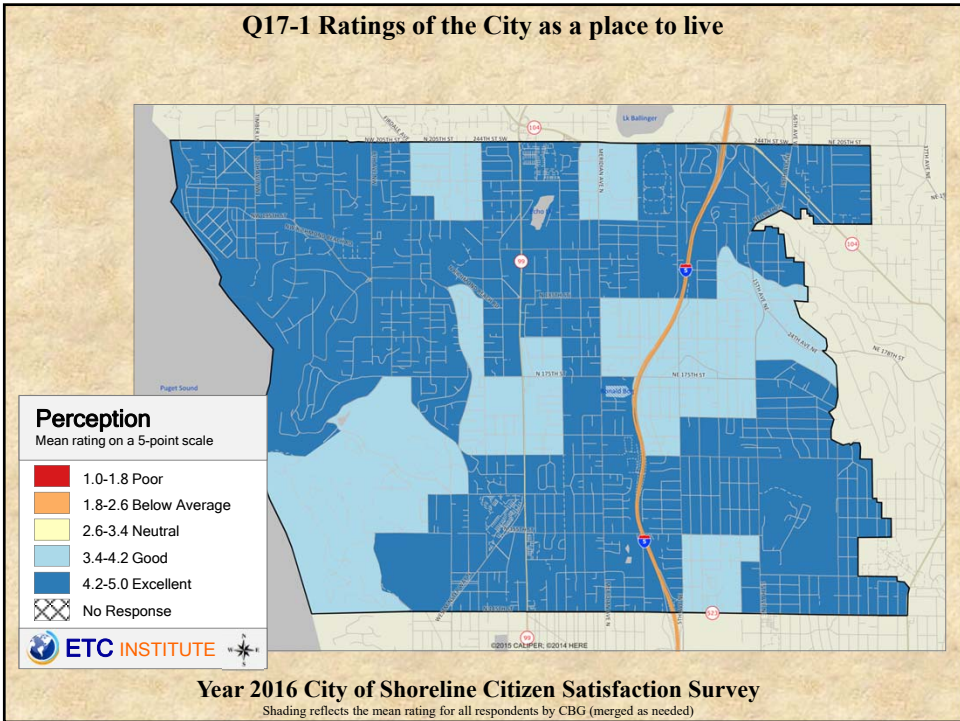
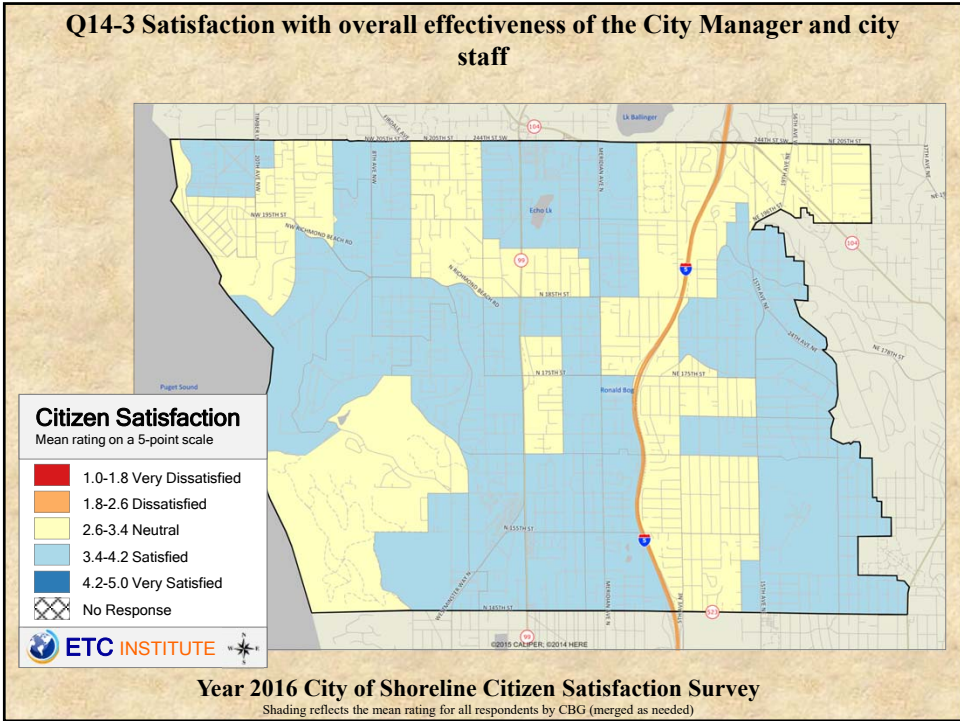


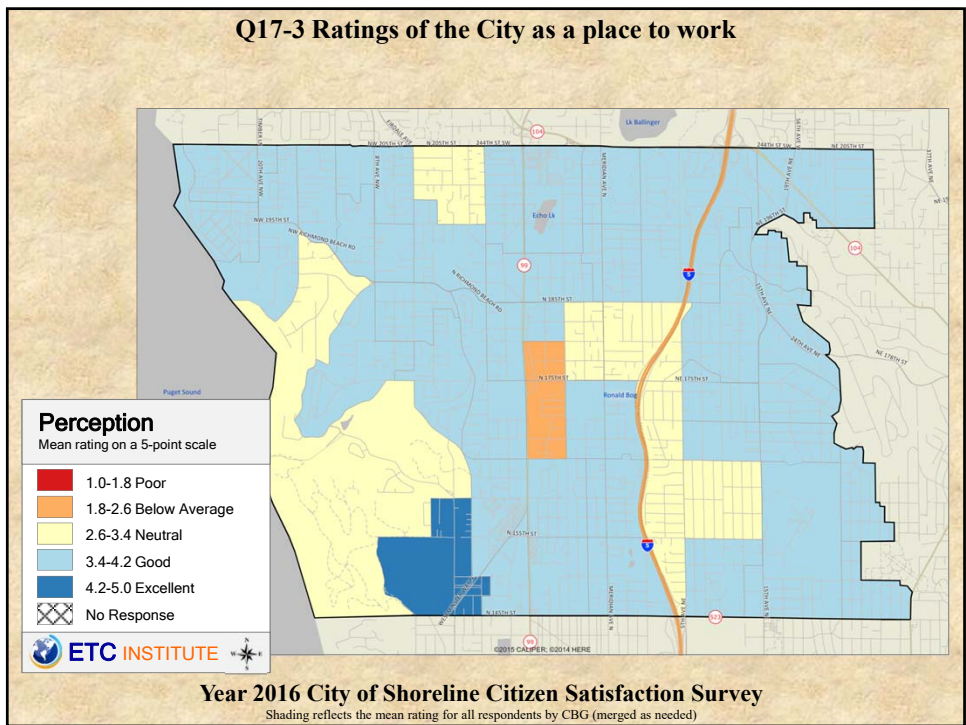
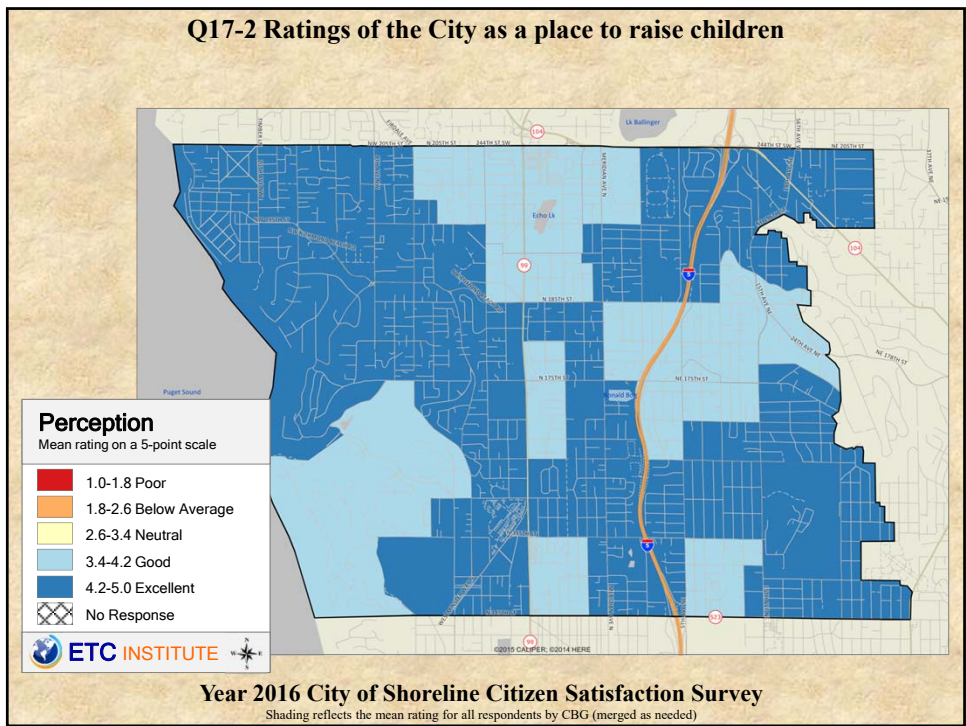


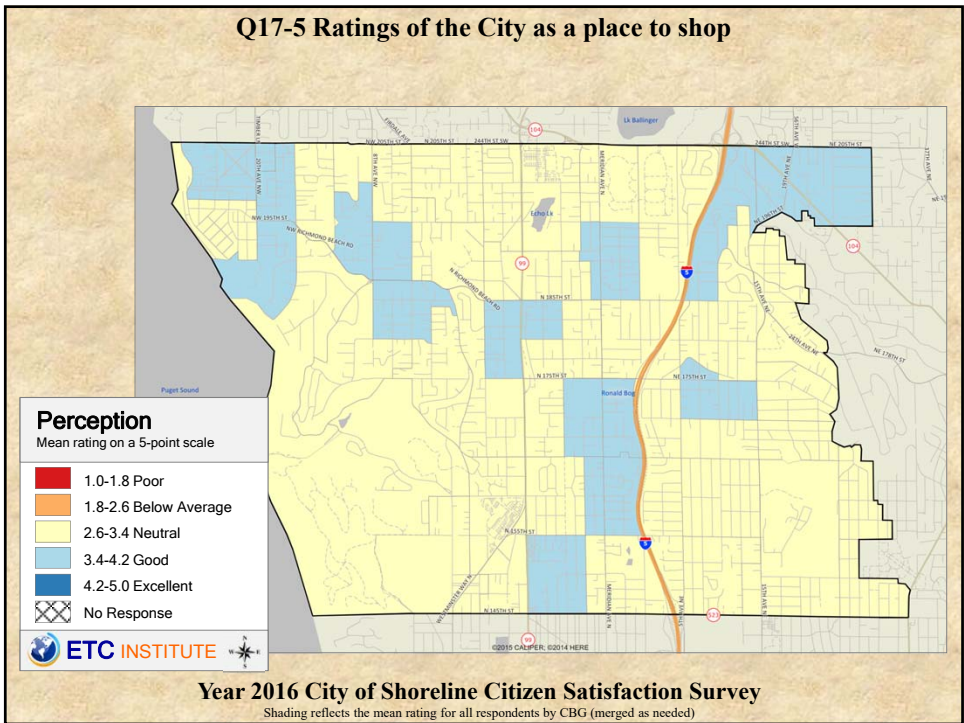
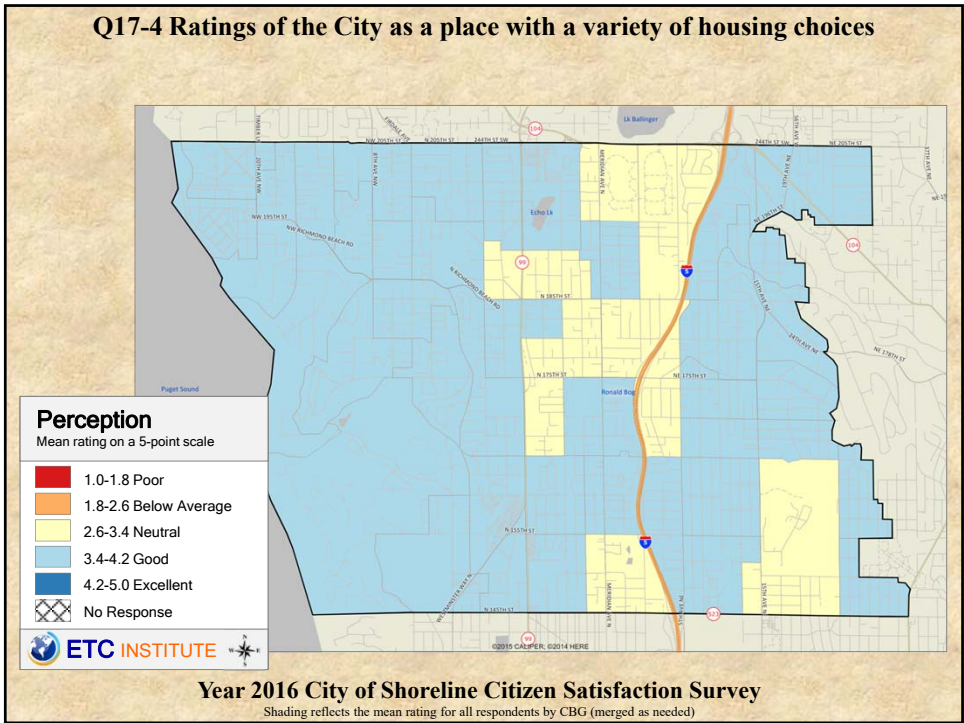


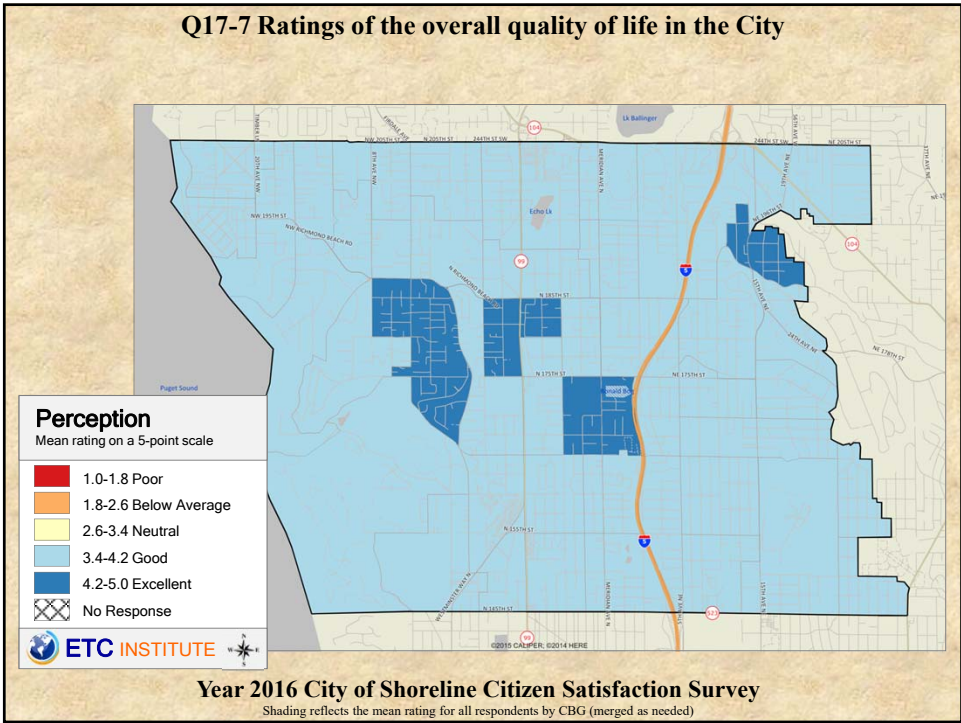
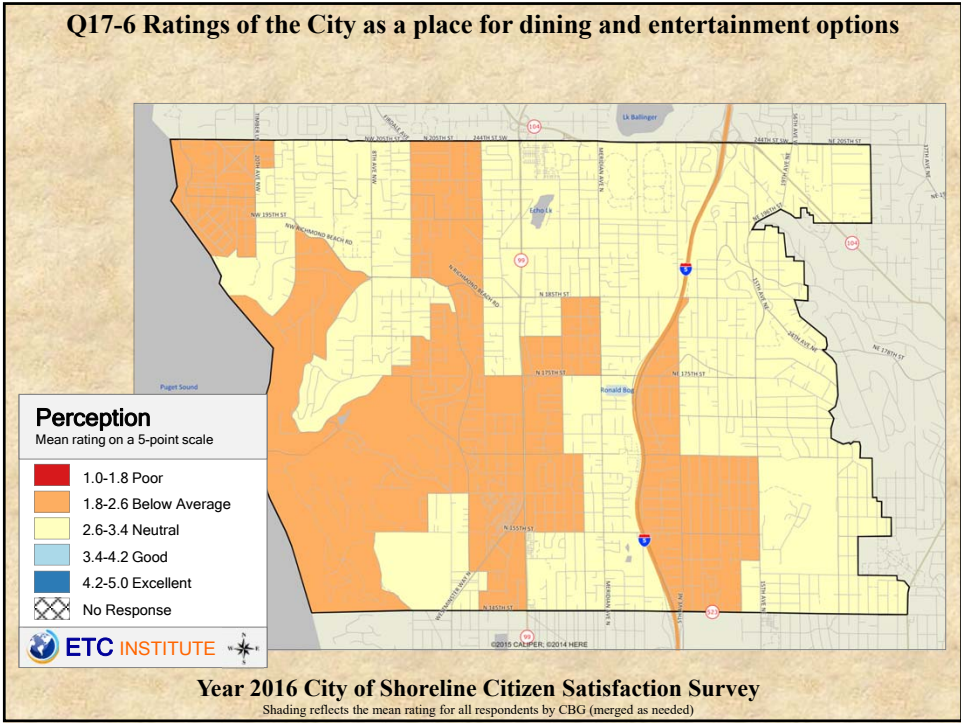


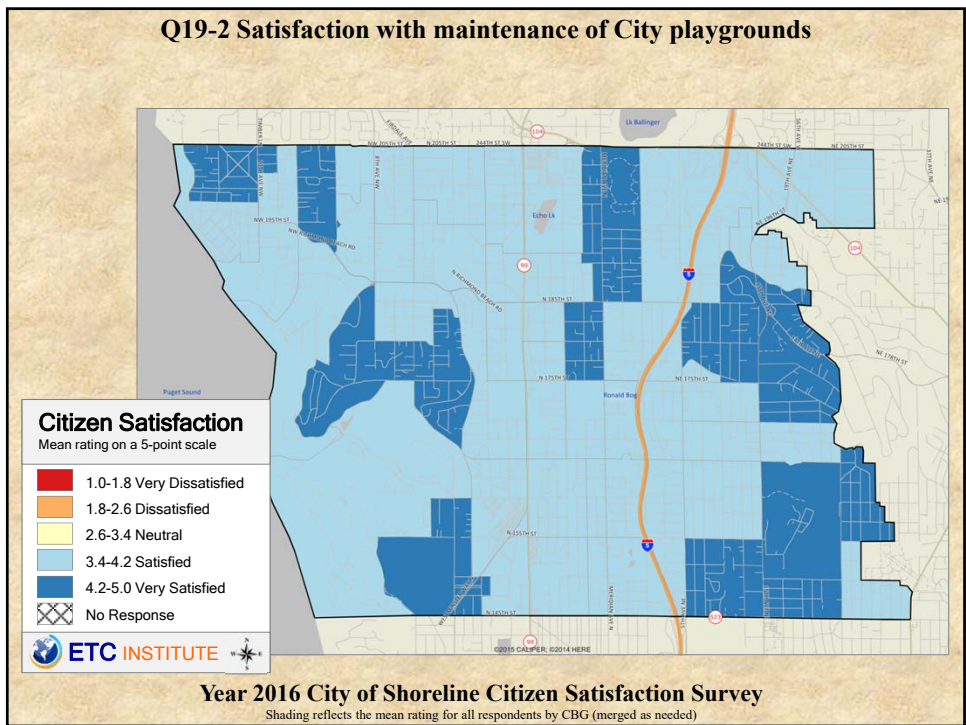
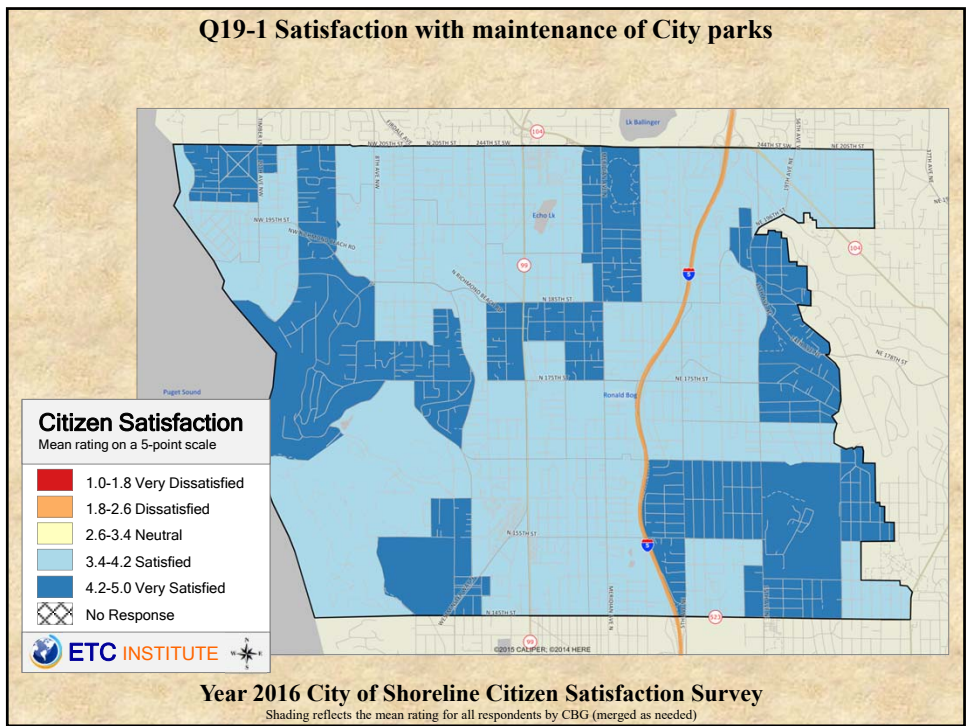


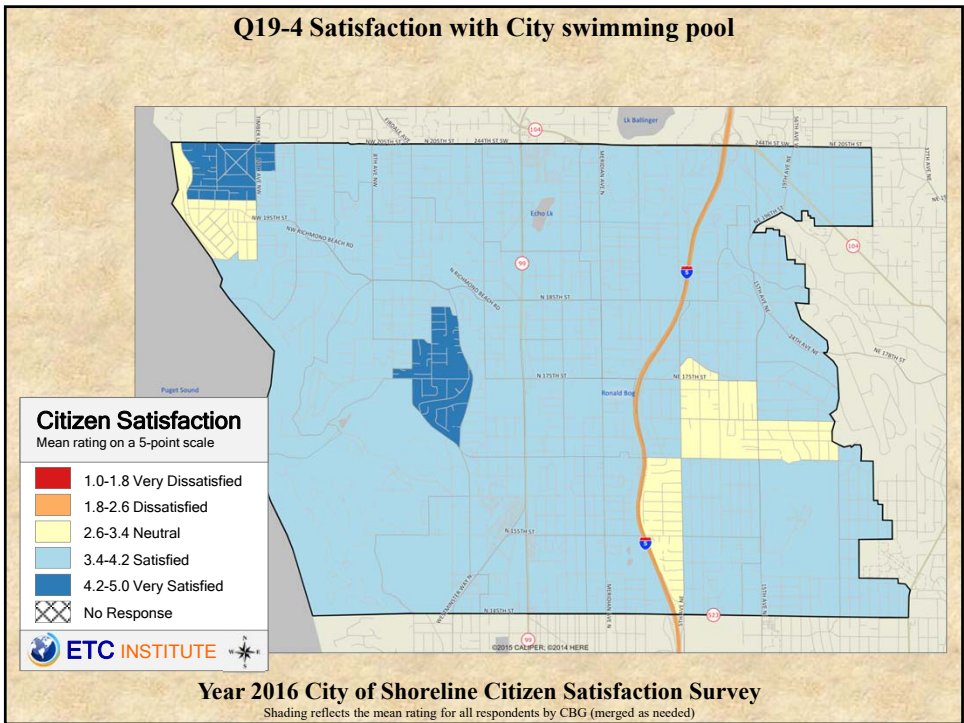
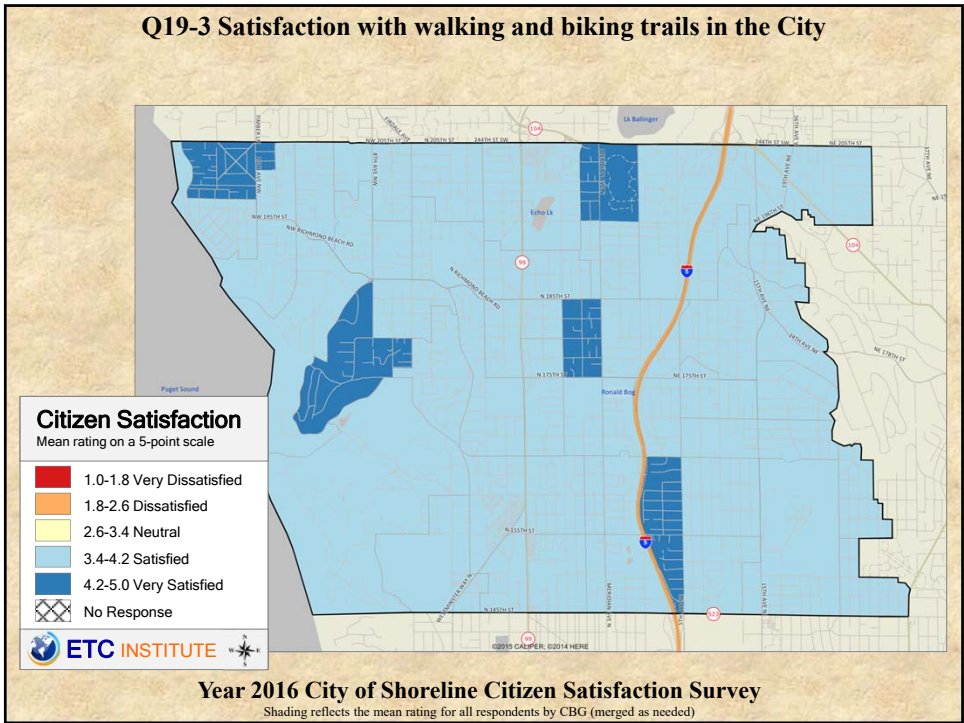


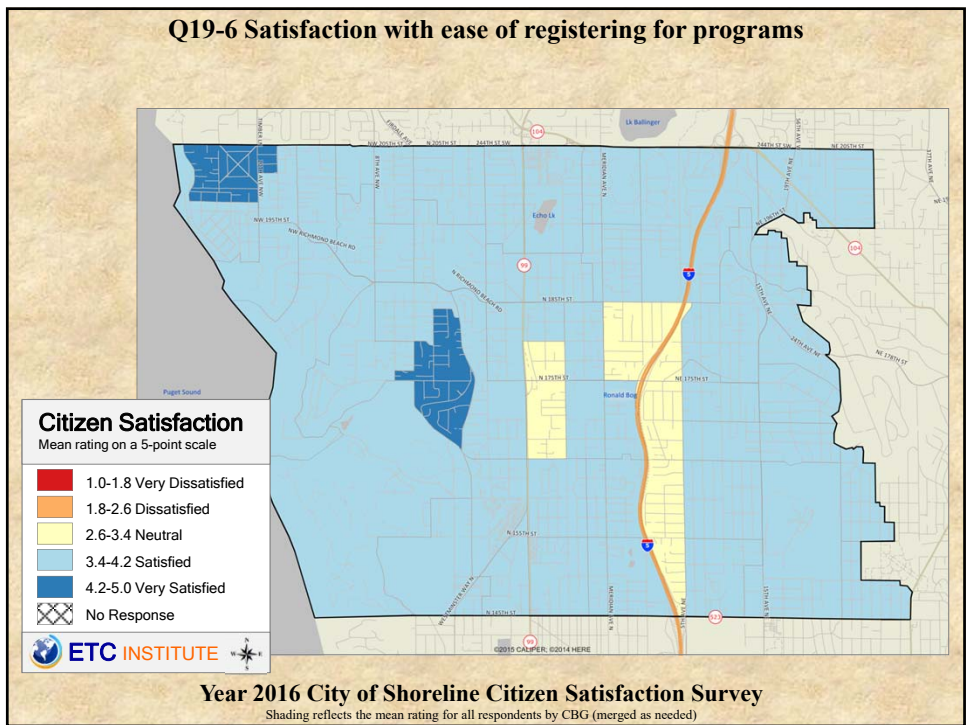
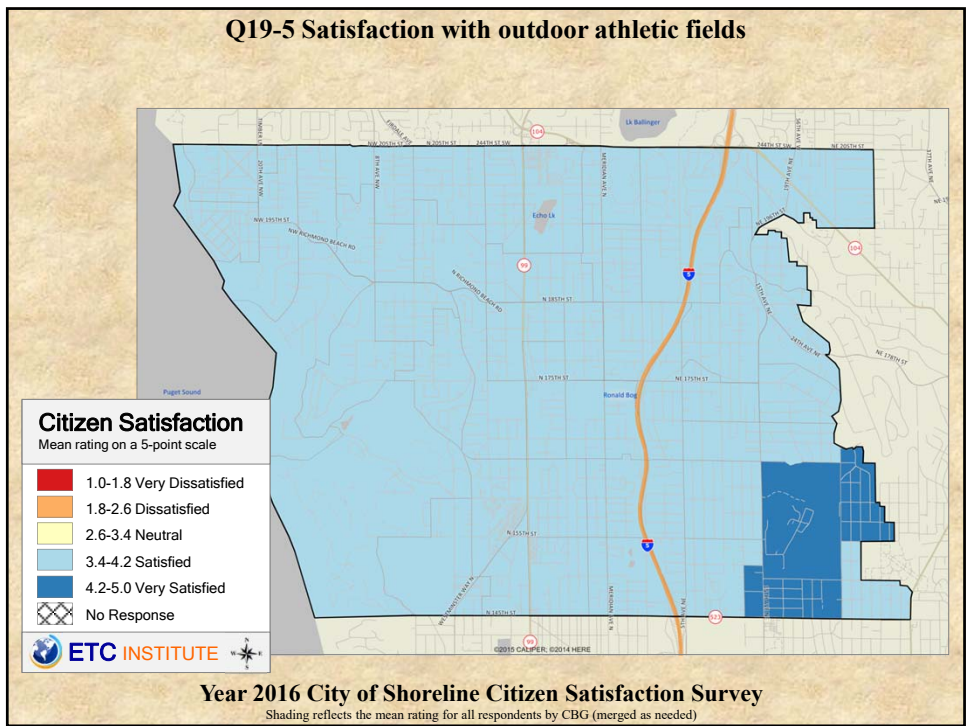


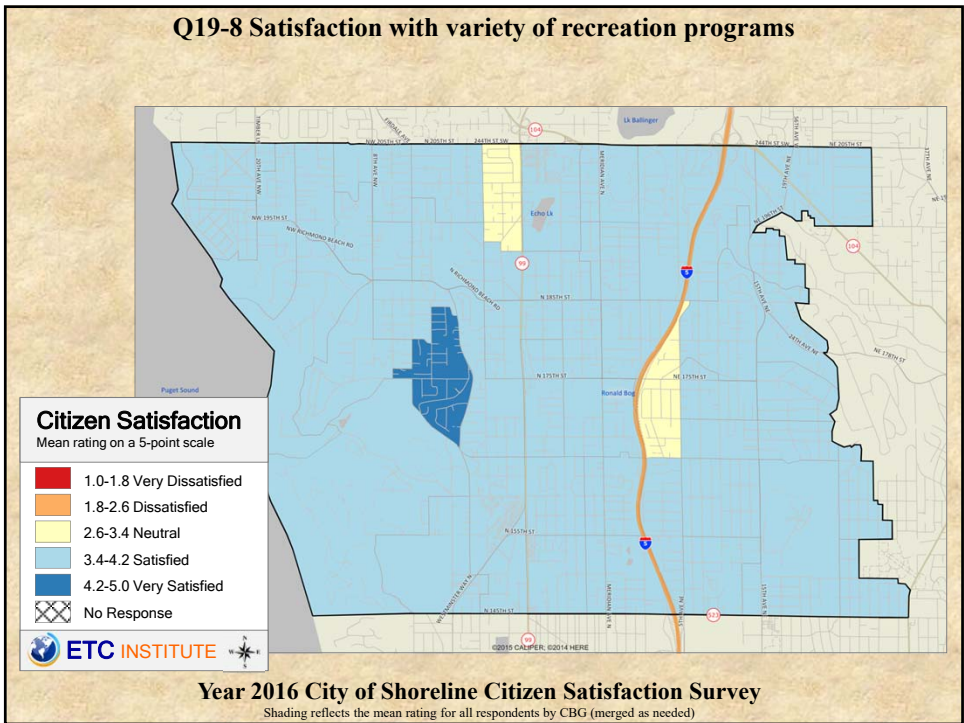
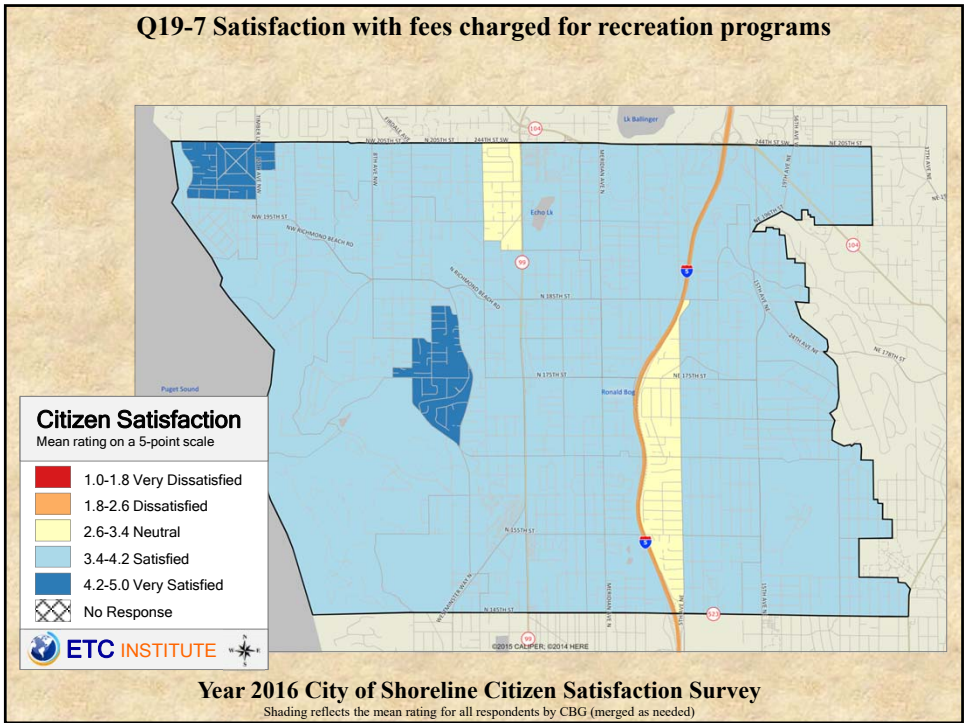


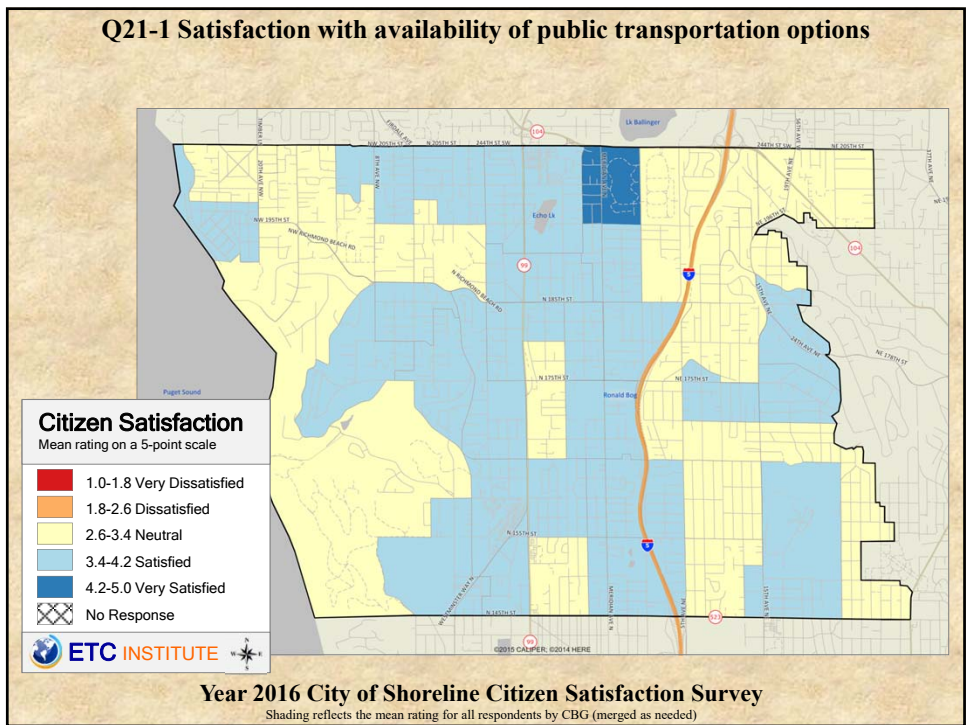
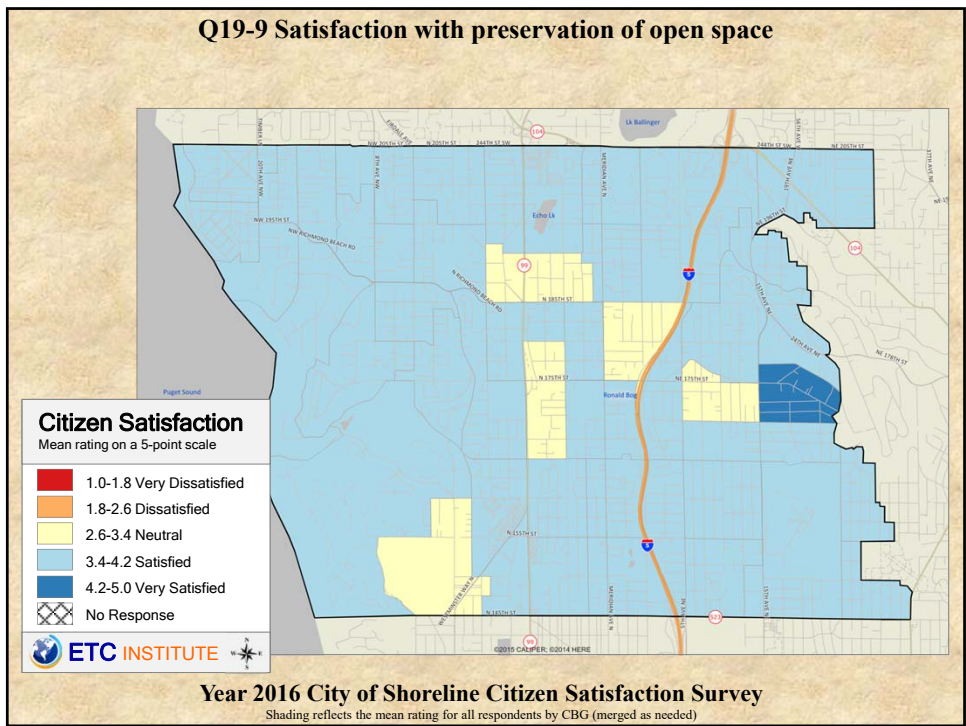


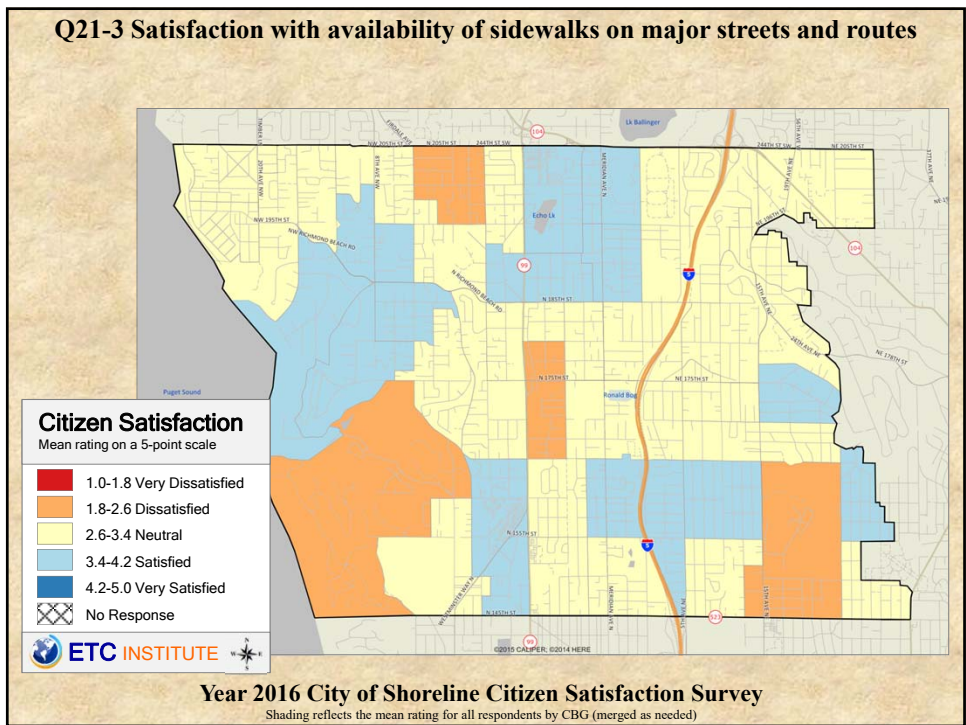
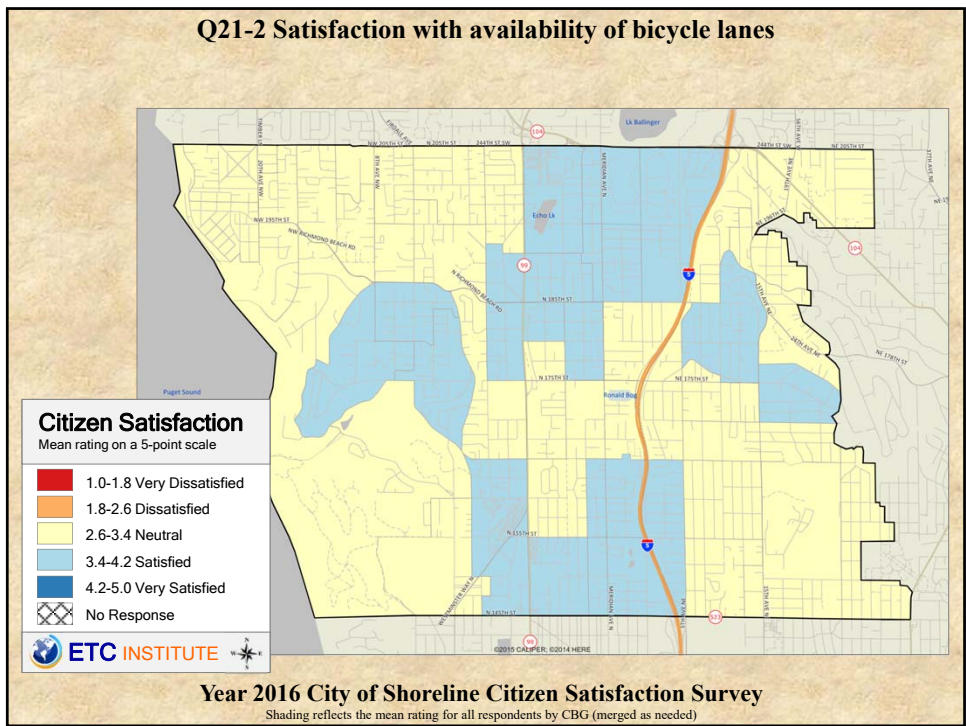


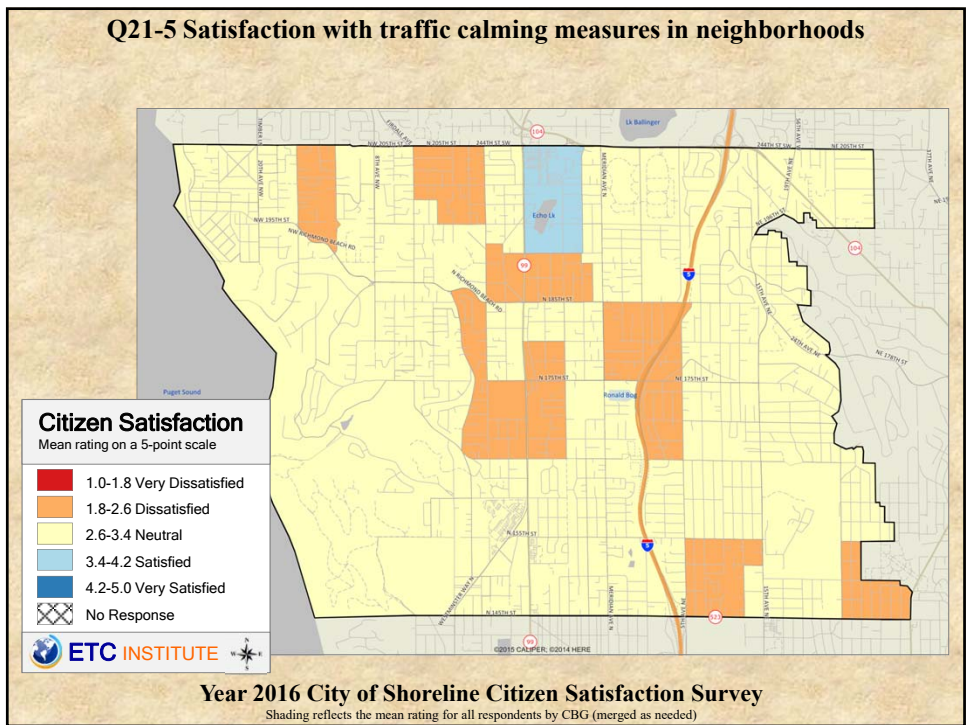
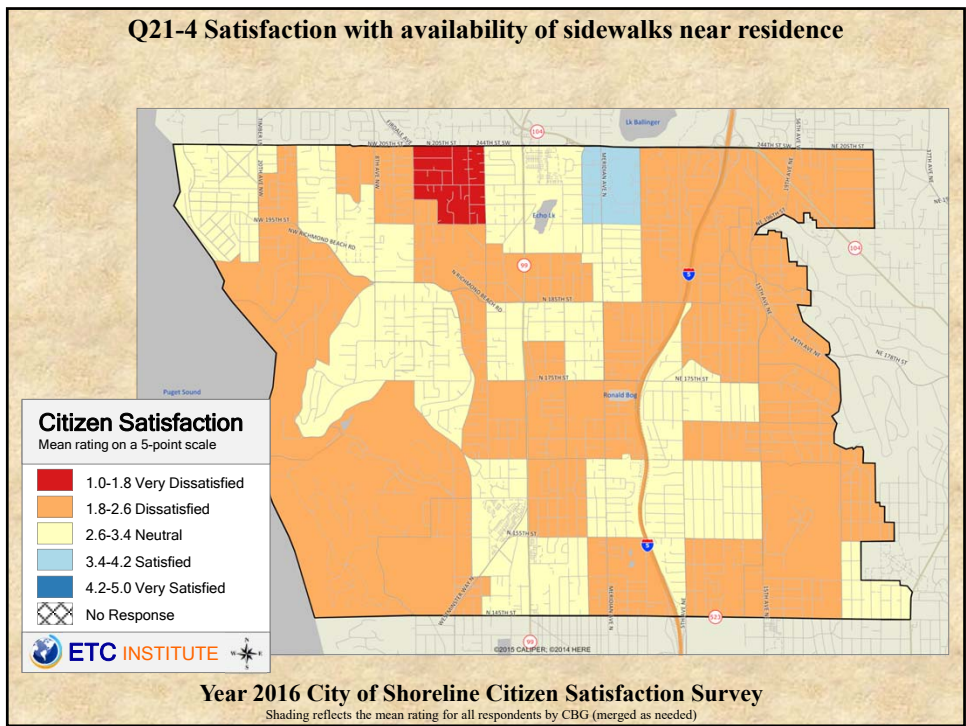


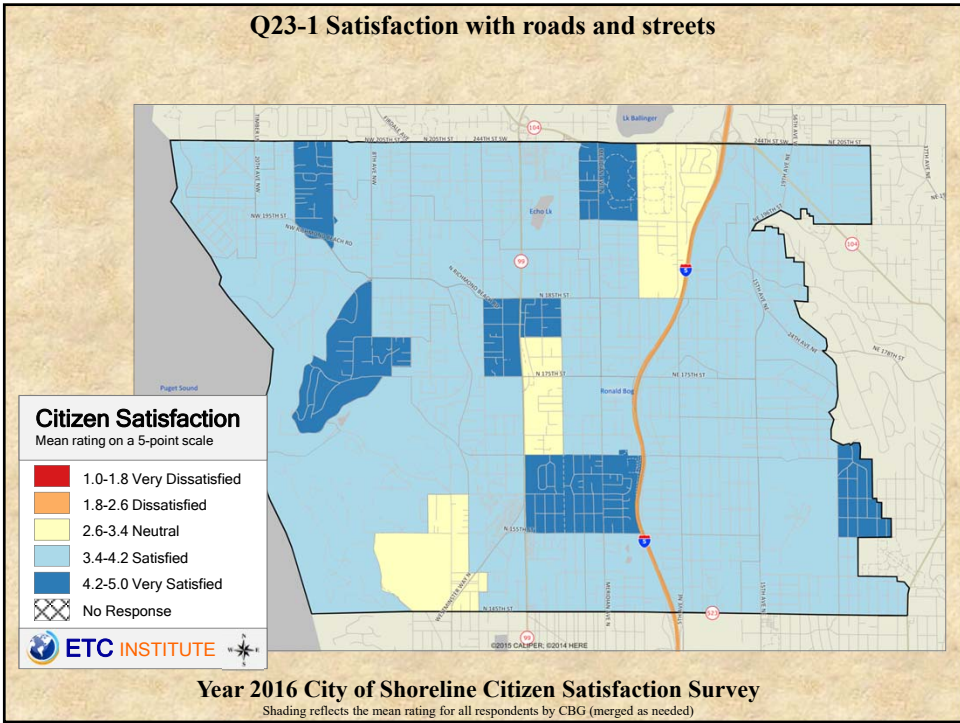
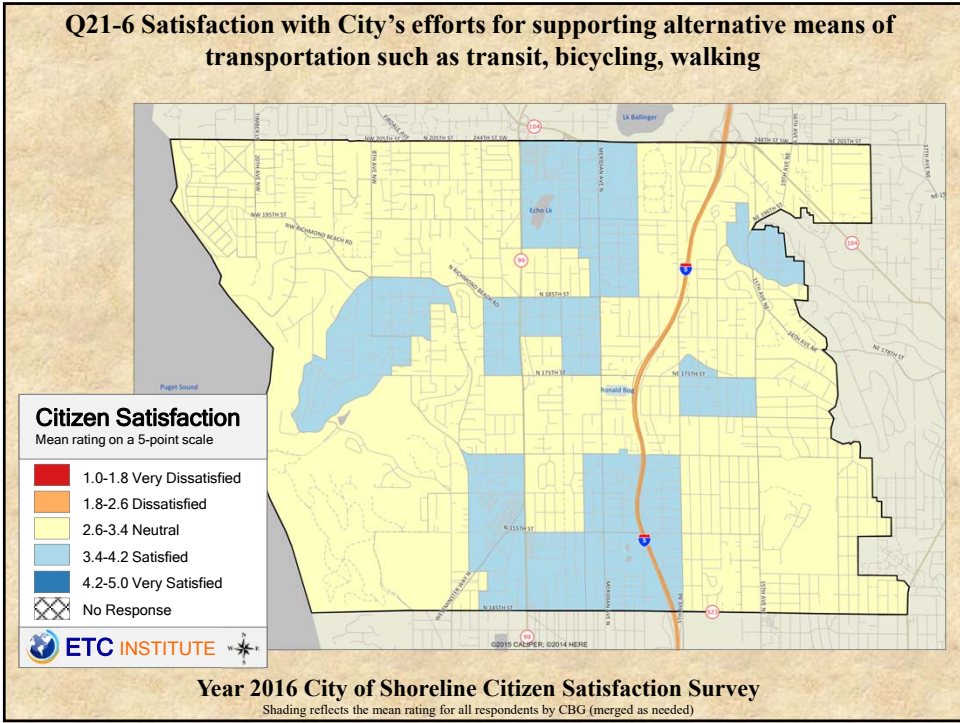


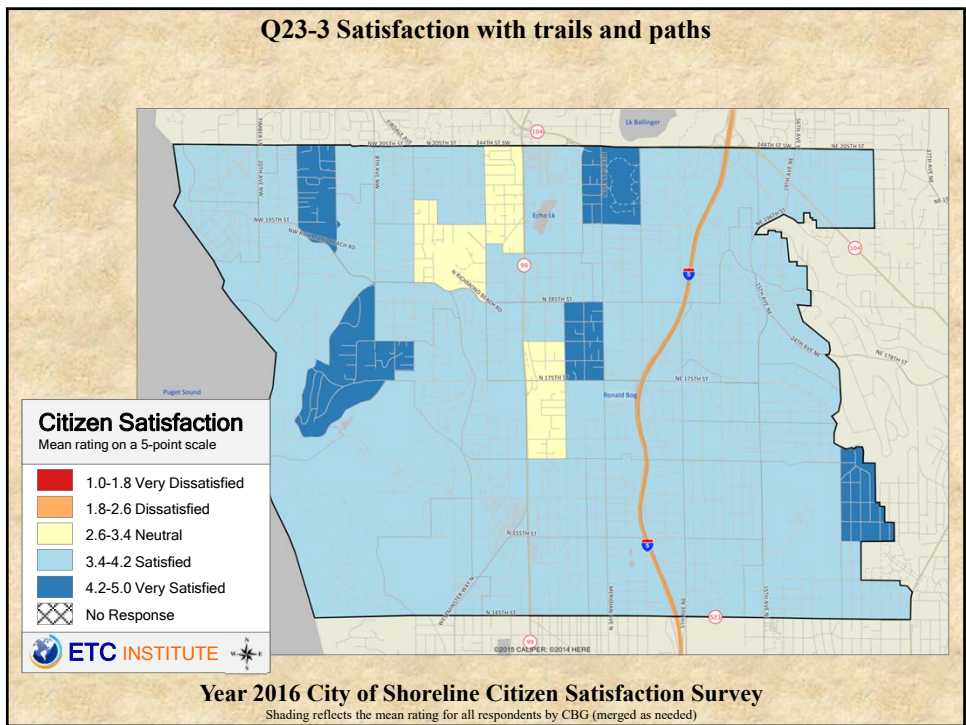
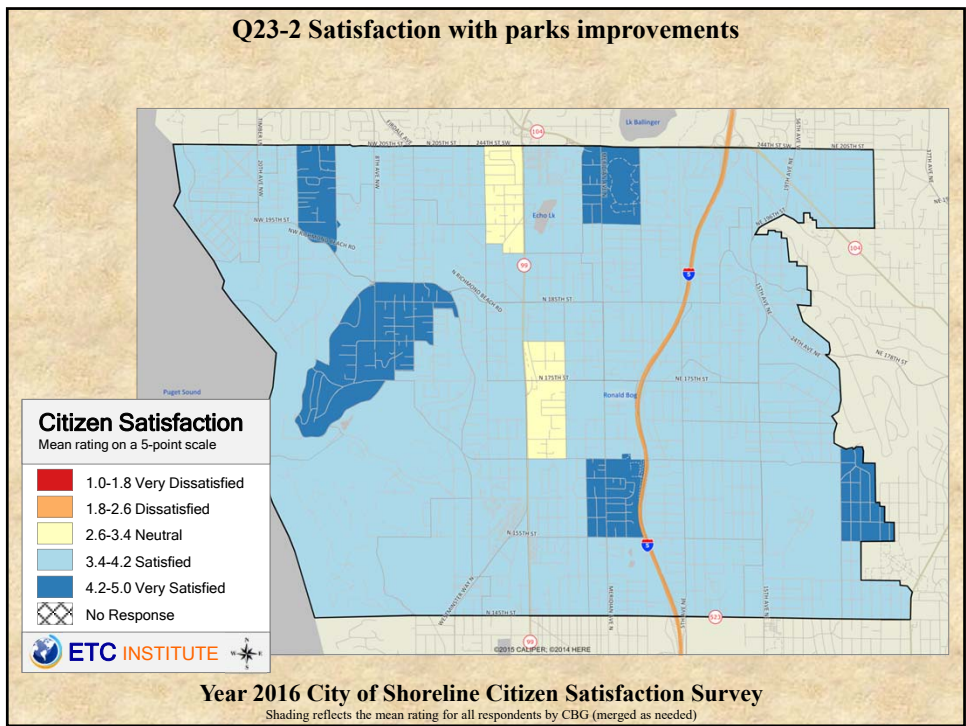


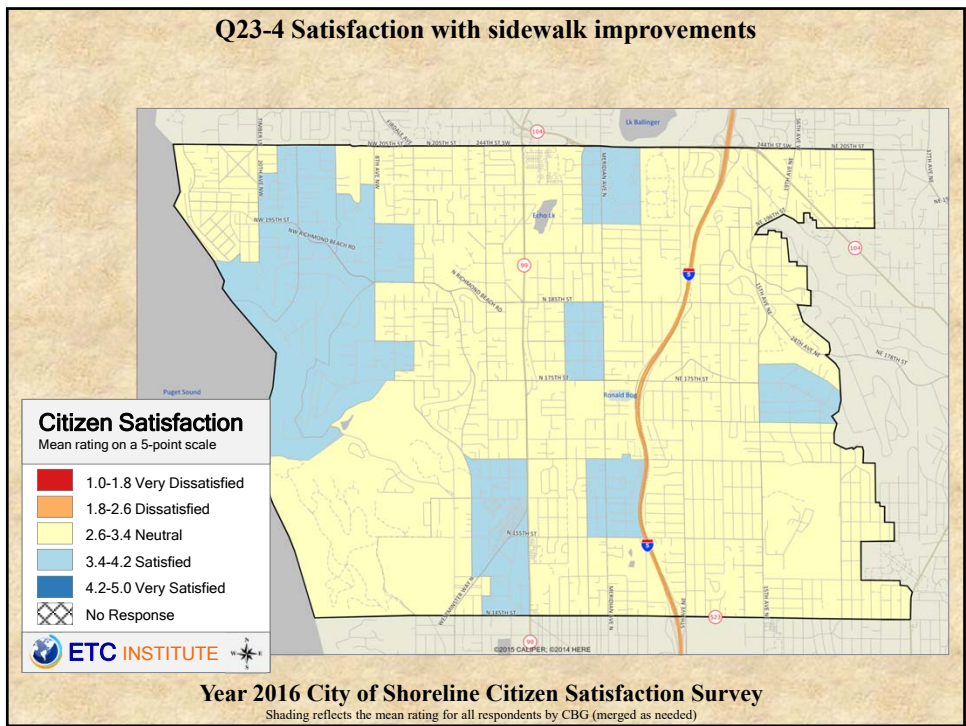












***Section 7:
Tabular Data***

Q1. Counting yourself, how many people live in your household?

<u>Q1. How many people live in your household</u>	<u>Number</u>	<u>Percent</u>
1	154	17.0 %
2	337	37.2 %
3	171	18.9 %
4	164	18.1 %
5	58	6.4 %
6	17	1.9 %
7+	4	0.4 %
Total	905	100.0 %

Q2. Counting yourself, how many people in your household are:

	<u>Mean</u>	<u>Sum</u>
number	2.7	2419
Under age5	0.2	144
Ages 5-9	0.1	119
Ages 10-14	0.2	136
Ages 15-19	0.1	119
Ages 20-24	0.1	105
Ages 25-34	0.3	249
Ages 35-44	0.4	330
Ages 45-54	0.4	354
Ages 55-64	0.5	414
Ages 65-74	0.3	271
Ages 75+	0.2	178

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q3-1. Overall quality of police services	21.0%	46.3%	16.7%	5.1%	1.3%	9.5%
Q3-2. Overall quality of City parks & recreation programs & facilities	31.4%	47.7%	12.2%	3.0%	0.2%	5.5%
Q3-3. Overall effectiveness of City's code enforcement program	7.3%	22.4%	28.0%	6.8%	3.6%	31.9%
Q3-4. Overall effectiveness of City communication with public	15.9%	39.4%	25.6%	7.7%	4.9%	6.4%
Q3-5. Overall quality of City's storm water runoff/storm water management system	13.5%	39.1%	23.3%	7.3%	3.6%	13.3%
Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	8.6%	38.5%	21.8%	21.0%	7.5%	2.7%
Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City	6.4%	21.1%	27.8%	5.6%	1.3%	37.8%
Q3-8. Overall effectiveness of City's efforts to sustain environmental quality	12.3%	43.5%	21.9%	5.8%	2.8%	13.7%
Q3-9. Overall quality of service provided by City of Shoreline	12.0%	51.4%	24.1%	5.0%	2.2%	5.3%

WITHOUT DON'T KNOW**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q3-1. Overall quality of police services	23.2%	51.2%	18.5%	5.7%	1.5%
Q3-2. Overall quality of City parks & recreation programs & facilities	33.2%	50.4%	13.0%	3.2%	0.2%
Q3-3. Overall effectiveness of City's code enforcement program	10.8%	32.8%	41.1%	10.0%	5.3%
Q3-4. Overall effectiveness of City communication with public	17.0%	42.1%	27.4%	8.3%	5.3%
Q3-5. Overall quality of City's storm water runoff/storm water management system	15.6%	45.0%	26.9%	8.4%	4.1%
Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	8.8%	39.5%	22.4%	21.6%	7.7%
Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City	10.3%	33.9%	44.6%	9.0%	2.2%
Q3-8. Overall effectiveness of City's efforts to sustain environmental quality	14.3%	50.4%	25.4%	6.7%	3.3%
Q3-9. Overall quality of service provided by City of Shoreline	12.6%	54.2%	25.5%	5.3%	2.4%

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

Q4. 1st choice	Number	Percent
Overall quality of police services	185	20.4 %
Overall quality of City parks & recreation programs & facilities	71	7.8 %
Overall effectiveness of City's code enforcement program	35	3.9 %
Overall effectiveness of City communication with public	62	6.9 %
Overall quality of City's storm water runoff/storm water management system	40	4.4 %
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	227	25.1 %
Overall quality of human services (e.g. support for people in times of need) offered by City	87	9.6 %
Overall effectiveness of City's efforts to sustain environmental quality	82	9.1 %
Overall quality of service provided by City of Shoreline	40	4.4 %
<u>None chosen</u>	<u>76</u>	<u>8.4 %</u>
Total	905	100.0 %

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

Q4. 2nd choice	Number	Percent
Overall quality of police services	97	10.7 %
Overall quality of City parks & recreation programs & facilities	87	9.6 %
Overall effectiveness of City's code enforcement program	66	7.3 %
Overall effectiveness of City communication with public	74	8.2 %
Overall quality of City's storm water runoff/storm water management system	61	6.7 %
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	163	18.0 %
Overall quality of human services (e.g. support for people in times of need) offered by City	112	12.4 %
Overall effectiveness of City's efforts to sustain environmental quality	83	9.2 %
Overall quality of service provided by City of Shoreline	56	6.2 %
<u>None chosen</u>	<u>106</u>	<u>11.7 %</u>
Total	905	100.0 %

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

Q4. 3rd choice	Number	Percent
Overall quality of police services	80	8.8 %
Overall quality of City parks & recreation programs & facilities	107	11.8 %
Overall effectiveness of City's code enforcement program	64	7.1 %
Overall effectiveness of City communication with public	72	8.0 %
Overall quality of City's storm water runoff/storm water management system	53	5.9 %
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	123	13.6 %
Overall quality of human services (e.g. support for people in times of need) offered by City	99	10.9 %
Overall effectiveness of City's efforts to sustain environmental quality	99	10.9 %
Overall quality of service provided by City of Shoreline	74	8.2 %
None chosen	134	14.8 %
Total	905	100.0 %

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

Q4. Sum of top 3 choices	Number	Percent
Overall quality of police services	362	40.0 %
Overall quality of City parks & recreation programs & facilities	265	29.3 %
Overall effectiveness of City's code enforcement program	165	18.2 %
Overall effectiveness of City communication with public	208	23.0 %
Overall quality of City's storm water runoff/storm water management system	154	17.0 %
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	513	56.7 %
Overall quality of human services (e.g. support for people in times of need) offered by City	298	32.9 %
Overall effectiveness of City's efforts to sustain environmental quality	264	29.2 %
Overall quality of service provided by City of Shoreline	170	18.8 %
None chosen	76	8.4 %
Total	2475	

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline:

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q5-1. Overall maintenance of City streets	11.5%	53.8%	19.1%	12.3%	2.3%	1.0%
Q5-2. Maintenance of streets in your neighborhood	11.6%	47.0%	20.1%	15.8%	3.5%	2.0%
Q5-3. Maintenance of sidewalks in Shoreline	7.0%	28.8%	28.4%	19.6%	10.7%	5.6%
Q5-4. Mowing & trimming along City streets & other public areas	9.0%	42.5%	25.2%	15.8%	5.2%	2.4%
Q5-5. Overall cleanliness of City streets & other public areas	13.3%	54.9%	21.6%	7.6%	1.4%	1.2%
Q5-6. Adequacy of City street lighting in your neighborhood	11.2%	41.8%	19.8%	19.4%	6.3%	1.6%
Q5-7. Adequacy of storm drainage services in your neighborhood	12.2%	48.3%	19.8%	10.0%	5.6%	4.1%
Q5-8. Garbage/recycling provider services	32.1%	50.7%	12.1%	1.9%	1.6%	1.7%
Q5-9. Maintenance of public trees along City streets	11.6%	41.7%	25.0%	14.4%	4.1%	3.1%

WITHOUT DON'T KNOW

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q5-1. Overall maintenance of City streets	11.6%	54.3%	19.3%	12.4%	2.4%
Q5-2. Maintenance of streets in your neighborhood	11.9%	48.0%	20.5%	16.1%	3.5%
Q5-3. Maintenance of sidewalks in Shoreline	7.4%	30.5%	30.1%	20.7%	11.3%
Q5-4. Mowing & trimming along City streets & other public areas	9.2%	43.5%	25.8%	16.2%	5.3%
Q5-5. Overall cleanliness of City streets & other public areas	13.4%	55.6%	21.9%	7.7%	1.5%
Q5-6. Adequacy of City street lighting in your neighborhood	11.4%	42.5%	20.1%	19.7%	6.4%
Q5-7. Adequacy of storm drainage services in your neighborhood	12.7%	50.3%	20.7%	10.5%	5.8%
Q5-8. Garbage/recycling provider services	32.7%	51.5%	12.3%	1.9%	1.6%
Q5-9. Maintenance of public trees along City streets	12.0%	43.0%	25.8%	14.9%	4.3%

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

<u>Q6. 1st choice</u>	<u>Number</u>	<u>Percent</u>
Overall maintenance of City streets	184	20.3 %
Maintenance of streets in your neighborhood	79	8.7 %
Maintenance of sidewalks in Shoreline	169	18.7 %
Mowing & trimming along City streets & other public areas	74	8.2 %
Overall cleanliness of City streets & other public areas	67	7.4 %
Adequacy of City street lighting in your neighborhood	119	13.1 %
Adequacy of storm drainage services in your neighborhood	85	9.4 %
Garbage/recycling provider services	10	1.1 %
Maintenance of public trees along City streets	73	8.1 %
None chosen	45	5.0 %
Total	905	100.0 %

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

<u>Q6. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Overall maintenance of City streets	113	12.5 %
Maintenance of streets in your neighborhood	107	11.8 %
Maintenance of sidewalks in Shoreline	121	13.4 %
Mowing & trimming along City streets & other public areas	84	9.3 %
Overall cleanliness of City streets & other public areas	107	11.8 %
Adequacy of City street lighting in your neighborhood	105	11.6 %
Adequacy of storm drainage services in your neighborhood	64	7.1 %
Garbage/recycling provider services	29	3.2 %
Maintenance of public trees along City streets	94	10.4 %
None chosen	81	9.0 %
Total	905	100.0 %

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

Q6. Sum of top 2 choices	Number	Percent
Overall maintenance of City streets	297	32.8 %
Maintenance of streets in your neighborhood	186	20.6 %
Maintenance of sidewalks in Shoreline	290	32.0 %
Mowing & trimming along City streets & other public areas	158	17.5 %
Overall cleanliness of City streets & other public areas	174	19.2 %
Adequacy of City street lighting in your neighborhood	224	24.8 %
Adequacy of storm drainage services in your neighborhood	149	16.5 %
Garbage/recycling provider services	39	4.3 %
Maintenance of public trees along City streets	167	18.5 %
None chosen	45	5.0 %
Total	1729	

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q7-1. Enforcing clean-up of garbage, junk, or debris on private property	6.1%	25.8%	28.7%	16.3%	4.9%	18.2%
Q7-2. Enforcing removal of abandoned/junk autos	6.1%	24.2%	31.3%	12.8%	5.4%	20.3%
Q7-3. Enforcement of graffiti removal from private properties	5.9%	27.0%	34.5%	7.5%	2.1%	23.0%

WITHOUT DON'T KNOW

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q7-1. Enforcing clean-up of garbage, junk, or debris on private property	7.4%	31.5%	35.1%	19.9%	6.1%
Q7-2. Enforcing removal of abandoned/junk autos	7.6%	30.4%	39.2%	16.0%	6.8%
Q7-3. Enforcement of graffiti removal from private properties	7.7%	35.0%	44.8%	9.7%	2.8%

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q8. Top choice</u>	<u>Number</u>	<u>Percent</u>
Enforcing clean-up of garbage, junk, or debris on private property	455	50.3 %
Enforcing removal of abandoned/junk autos	161	17.8 %
Enforcement of graffiti removal from private properties	170	18.8 %
<u>None chosen</u>	<u>119</u>	<u>13.1 %</u>
Total	905	100.0 %

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline:

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q9-1. Overall quality of local police protection	17.7%	46.8%	22.5%	3.1%	1.6%	8.4%
Q9-2. City's efforts to prevent crime	10.1%	39.5%	23.1%	8.9%	2.0%	16.4%
Q9-3. Enforcement of local traffic laws	10.9%	43.1%	25.1%	8.2%	2.9%	9.9%
Q9-4. Enforcement of drug laws	5.4%	24.0%	24.5%	9.2%	4.6%	32.2%
Q9-5. Enforcement of prostitution laws	6.2%	22.5%	22.9%	5.4%	4.5%	38.5%
Q9-6. Enforcement of property crime laws	5.9%	25.5%	28.1%	10.2%	5.0%	25.3%
Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	19.9%	31.5%	19.6%	3.5%	1.9%	23.7%
Q9-8. How much you can trust Shoreline Police officers	24.1%	37.5%	21.0%	2.7%	2.7%	12.0%
Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	9.2%	17.5%	23.8%	2.8%	1.2%	45.4%

WITHOUT DON'T KNOW

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q9-1. Overall quality of local police protection	19.3%	51.1%	24.5%	3.4%	1.7%
Q9-2. City's efforts to prevent crime	12.1%	47.3%	27.6%	10.7%	2.4%
Q9-3. Enforcement of local traffic laws	12.0%	47.8%	27.8%	9.1%	3.2%
Q9-4. Enforcement of drug laws	8.0%	35.4%	36.2%	13.6%	6.8%
Q9-5. Enforcement of prostitution laws	10.1%	36.6%	37.3%	8.8%	7.3%
Q9-6. Enforcement of property crime laws	7.9%	34.2%	37.7%	13.6%	6.7%
Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	26.1%	41.3%	25.6%	4.5%	2.5%
Q9-8. How much you can trust Shoreline Police officers	27.4%	42.6%	23.9%	3.0%	3.0%
Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	16.9%	32.0%	43.6%	5.2%	2.3%

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q10. 1st choice	Number	Percent
Overall quality of local police protection	135	14.9 %
City's efforts to prevent crime	199	22.0 %
Enforcement of local traffic laws	49	5.4 %
Enforcement of drug laws	112	12.4 %
Enforcement of prostitution laws	20	2.2 %
Enforcement of property crime laws	112	12.4 %
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	72	8.0 %
How much you can trust Shoreline Police officers	30	3.3 %
Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	74	8.2 %
None chosen	102	11.3 %
Total	905	100.0 %

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q10. 2nd choice	Number	Percent
Overall quality of local police protection	49	5.4 %
City's efforts to prevent crime	153	16.9 %
Enforcement of local traffic laws	74	8.2 %
Enforcement of drug laws	91	10.1 %
Enforcement of prostitution laws	51	5.6 %
Enforcement of property crime laws	144	15.9 %
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	93	10.3 %
How much you can trust Shoreline Police officers	44	4.9 %
Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	74	8.2 %
None chosen	132	14.6 %
Total	905	100.0 %

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q10. Sum of top 2 choices	Number	Percent
Overall quality of local police protection	184	20.3 %
City's efforts to prevent crime	352	38.9 %
Enforcement of local traffic laws	123	13.6 %
Enforcement of drug laws	203	22.4 %
Enforcement of prostitution laws	71	7.8 %
Enforcement of property crime laws	256	28.3 %
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	165	18.2 %
How much you can trust Shoreline Police officers	74	8.2 %
Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	148	16.4 %
<u>None chosen</u>	<u>102</u>	<u>11.3 %</u>
Total	1678	

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:

(N=905)

	Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
Q11-1. In your neighborhood during the day	48.7%	43.3%	5.9%	1.1%	0.2%	0.8%
Q11-2. In your neighborhood at night	19.4%	51.6%	19.1%	7.8%	1.2%	0.9%
Q11-3. In City parks & trails	10.8%	38.7%	29.6%	12.5%	2.3%	6.0%
Q11-4. In other public areas in Shoreline	14.2%	48.9%	26.7%	5.5%	0.7%	4.0%
Q11-5. Overall feeling of safety in Shoreline	16.9%	62.1%	15.6%	3.8%	0.4%	1.2%

WITHOUT DON'T KNOW

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

(N=905)

	Very Safe	Safe	Neutral	Unsafe	Very Unsafe
Q11-1. In your neighborhood during the day	49.1%	43.6%	6.0%	1.1%	0.2%
Q11-2. In your neighborhood at night	19.5%	52.1%	19.3%	7.9%	1.2%
Q11-3. In City parks & trails	11.5%	41.1%	31.5%	13.3%	2.5%
Q11-4. In other public areas in Shoreline	14.8%	51.0%	27.8%	5.7%	0.7%
Q11-5. Overall feeling of safety in Shoreline	17.1%	62.8%	15.8%	3.8%	0.5%

Q12. From which of the following have you received information about City projects, issues, services, and events?

Q12. From which have you received information about City projects, issues, services, & events	Number	Percent
City newsletter "CURRENTS"	790	87.3 %
City's Parks and Recreation Guide	629	69.5 %
City cable channel (Comcast 21 or Frontier 27)	48	5.3 %
City website	270	29.8 %
City's social media sites (Facebook, Twitter, Instagram)	106	11.7 %
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	348	38.5 %
Involvement in neighborhood association or Shoreline Watch	142	15.7 %
Television news	189	20.9 %
Alert Shoreline	139	15.4 %
Other	74	8.2 %
Total	2735	

Q12. Other

<u>Q12. Other</u>	<u>Number</u>	<u>Percent</u>
neighbors	12	18.5 %
word of mouth	5	7.7 %
Seattle Times	3	4.6 %
Friends and Neighbors	2	3.1 %
Shoreline Preservation Society & various	2	3.1 %
general observing and long time area resident	2	3.1 %
emails from Shoreline residents about issues	2	3.1 %
schools	2	3.1 %
City Council meetings	2	3.1 %
Neighborhood e-mail alert	2	3.1 %
Next Door	2	3.1 %
other Shoreline Citizen groups	1	1.5 %
writing to City council & Randy Olin	1	1.5 %
Richmond Beach News	1	1.5 %
social media	1	1.5 %
Shoreline Senior Activities Guide	1	1.5 %
Richmond Beach Assn Newsletter, Nextdoor Richmond Beach	1	1.5 %
Neighborhood Block Watch & Website	1	1.5 %
Local neighbors' email list	1	1.5 %
E-mails	1	1.5 %
Joined Point Wells Group	1	1.5 %
Richmond Beach Newsletter	1	1.5 %
Attending City Council meetings & City Manager's report	1	1.5 %
Spartan Center	1	1.5 %
Richmond Beach, Next Door Neighbor	1	1.5 %
DOT/Light Rail	1	1.5 %
Postcards about recycling events & neighbors	1	1.5 %
friends	1	1.5 %
Facebook Shoreline Moms	1	1.5 %
light rail	1	1.5 %
street signage	1	1.5 %
Posted signs	1	1.5 %
neighborhood council	1	1.5 %
Richmond Beach Neighborhood website	1	1.5 %
Richmond Beach Community News & Neighborhood Book Club	1	1.5 %
direct mailed notices	1	1.5 %
mailings	1	1.5 %
email newsletter	1	1.5 %
Internet	1	1.5 %
Richmond Beach Assn Newspaper	1	1.5 %
Total	65	100.0 %

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q13-1. Availability of information about City services, meetings, & events	13.3%	47.2%	27.2%	4.0%	2.8%	5.4%
Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)	15.2%	46.7%	18.5%	9.9%	4.7%	4.9%
Q13-3. City's efforts to provide opportunities for public involvement	12.8%	39.3%	27.1%	9.8%	3.6%	7.4%
Q13-4. Quality of content on City's website	7.2%	26.4%	29.6%	3.8%	1.6%	31.4%
Q13-5. Quality of content in City's newsletter "CURRENTS"	17.8%	47.6%	22.5%	3.9%	1.7%	6.4%
Q13-6. Quality of City's social media	4.1%	19.2%	26.3%	2.6%	1.7%	46.0%

WITHOUT DON'T KNOW

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q13-1. Availability of information about City services, meetings, & events	14.0%	49.9%	28.8%	4.3%	3.0%
Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)	16.0%	49.2%	19.5%	10.4%	5.0%
Q13-3. City's efforts to provide opportunities for public involvement	13.9%	42.4%	29.3%	10.6%	3.9%
Q13-4. Quality of content on City's website	10.5%	38.5%	43.2%	5.5%	2.3%
Q13-5. Quality of content in City's newsletter "CURRENTS"	19.0%	50.9%	24.1%	4.2%	1.8%
Q13-6. Quality of City's social media	7.7%	35.5%	48.7%	4.9%	3.2%

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q14-1. Overall image of City	20.0%	56.5%	15.4%	5.6%	1.0%	1.6%
Q14-2. Overall quality of leadership provided by City's elected officials	8.7%	33.7%	32.2%	8.4%	4.8%	12.2%
Q14-3. Overall effectiveness of City Manager & City staff]	9.9%	31.3%	29.5%	6.1%	4.6%	18.5%

WITHOUT DON'T KNOW

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q14-1. Overall image of City	20.3%	57.4%	15.6%	5.7%	1.0%
Q14-2. Overall quality of leadership provided by City's elected officials	9.9%	38.4%	36.6%	9.5%	5.5%
Q14-3. Overall effectiveness of City Manager & City staff]	12.2%	38.4%	36.2%	7.5%	5.6%

Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly."

Q15. How much do you agree with the statement	Number	Percent
Strongly Agree	137	15.1 %
Somewhat agree	462	51.0 %
Somewhat disagree	136	15.0 %
Strongly disagree	82	9.1 %
No opinion	88	9.7 %
Total	905	100.0 %

WITHOUT NO OPINION

Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly." (without "no opinion")

Q15. How much do you agree with the statement	Number	Percent
Strongly Agree	137	16.8 %
Somewhat agree	462	56.5 %
Somewhat disagree	136	16.6 %
Strongly disagree	82	10.0 %
Total	817	100.0 %

Q16. In general, do you think the City of Shoreline is moving in the right direction?

Q16. Is City of Shoreline moving in the right direction	Number	Percent
Yes	553	61.1 %
No	133	14.7 %
Don't know	219	24.2 %
Total	905	100.0 %

WITHOUT DON'T KNOW

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

Q16. Is City of Shoreline moving in the right direction	Number	Percent
Yes	553	80.6 %
No	133	19.4 %
Total	686	100.0 %

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following:

(N=905)

	Excellent	Good	Neutral	Below Average	Poor	Don't Know
Q17-1. As a place to live	41.7%	50.3%	5.0%	1.7%	0.7%	0.7%
Q17-2. As a place to raise children	41.6%	44.9%	6.3%	1.2%	0.6%	5.5%
Q17-3. As a place to work	13.9%	29.0%	22.1%	6.9%	2.0%	26.1%
Q17-4. As a place with a variety of housing choices	13.4%	43.5%	26.3%	7.7%	3.0%	6.1%
Q17-5. As a place to shop	11.1%	37.7%	21.5%	20.4%	8.4%	0.9%
Q17-6. As a place for dining & entertainment options	5.6%	21.1%	27.2%	28.3%	16.1%	1.7%
Q17-7. Overall quality of life in City	18.2%	62.0%	14.7%	3.1%	1.0%	1.0%

WITHOUT DON'T KNOW**Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")**

(N=905)

	Excellent	Good	Neutral	Below Average	Poor
Q17-1. As a place to live	42.0%	50.6%	5.0%	1.7%	0.7%
Q17-2. As a place to raise children	44.0%	47.5%	6.6%	1.3%	0.6%
Q17-3. As a place to work	18.8%	39.2%	29.9%	9.3%	2.7%
Q17-4. As a place with a variety of housing choices	14.3%	46.3%	28.0%	8.2%	3.2%
Q17-5. As a place to shop	11.2%	38.0%	21.7%	20.6%	8.4%
Q17-6. As a place for dining & entertainment options	5.6%	21.5%	27.7%	28.8%	16.4%
Q17-7. Overall quality of life in City	18.3%	62.7%	14.8%	3.1%	1.0%

Q18. Overall, how do you rate the condition of your neighborhood?

<u>Q18. How do you rate condition of your neighborhood</u>	<u>Number</u>	<u>Percent</u>
Excellent	168	18.6 %
Good	432	47.7 %
Average	233	25.7 %
Below Average	44	4.9 %
Poor	5	0.6 %
Don't Know	23	2.5 %
Total	905	100.0 %

WITHOUT DON'T KNOW

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

<u>Q18. How do you rate condition of your neighborhood</u>	<u>Number</u>	<u>Percent</u>
Excellent	168	19.0 %
Good	432	49.0 %
Average	233	26.4 %
Below Average	44	5.0 %
Poor	5	0.6 %
Total	882	100.0 %

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q19-1. Maintenance of City parks	23.9%	56.8%	11.6%	2.5%	0.6%	4.6%
Q19-2. Maintenance of City playgrounds	21.4%	52.3%	12.2%	1.2%	0.0%	12.9%
Q19-3. Walking & biking trails in City	18.3%	50.6%	16.8%	4.4%	0.3%	9.5%
Q19-4. City swimming pool	8.0%	29.2%	19.5%	3.1%	0.6%	39.5%
Q19-5. Outdoor athletic fields	15.1%	43.9%	16.4%	2.2%	0.0%	22.4%
Q19-6. Ease of registering for programs	12.5%	32.6%	18.7%	1.7%	0.9%	33.6%
Q19-7. Fees charged for recreation programs	11.4%	33.4%	20.6%	2.3%	1.1%	31.1%
Q19-8. Variety of recreation programs	13.3%	39.9%	20.4%	2.5%	0.7%	23.2%
Q19-9. Preservation of open space	15.7%	42.7%	21.1%	5.3%	3.0%	12.2%

WITHOUT DON'T KNOW**Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q19-1. Maintenance of City parks	25.1%	59.5%	12.2%	2.6%	0.6%
Q19-2. Maintenance of City playgrounds	24.5%	60.0%	14.0%	1.4%	0.0%
Q19-3. Walking & biking trails in City	20.2%	55.9%	18.6%	4.9%	0.4%
Q19-4. City swimming pool	13.3%	48.3%	32.3%	5.1%	1.0%
Q19-5. Outdoor athletic fields	19.4%	56.6%	21.2%	2.8%	0.0%
Q19-6. Ease of registering for programs	18.9%	49.1%	28.1%	2.6%	1.4%
Q19-7. Fees charged for recreation programs	16.6%	48.5%	30.0%	3.3%	1.7%
Q19-8. Variety of recreation programs	17.4%	51.9%	26.6%	3.3%	0.9%
Q19-9. Preservation of open space	17.8%	48.7%	24.0%	6.0%	3.5%

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

Q20. 1st choice	Number	Percent
Maintenance of City parks	256	28.3 %
Maintenance of City playgrounds	40	4.4 %
Walking & biking trails in City	140	15.5 %
City swimming pool	32	3.5 %
Outdoor athletic fields	29	3.2 %
Ease of registering for programs	14	1.5 %
Fees charged for recreation programs	40	4.4 %
Variety of recreation programs	40	4.4 %
Preservation of open space	193	21.3 %
None chosen	121	13.4 %
Total	905	100.0 %

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?

Q20. 2nd choice	Number	Percent
Maintenance of City parks	165	18.2 %
Maintenance of City playgrounds	110	12.2 %
Walking & biking trails in City	119	13.1 %
City swimming pool	37	4.1 %
Outdoor athletic fields	38	4.2 %
Ease of registering for programs	13	1.4 %
Fees charged for recreation programs	41	4.5 %
Variety of recreation programs	83	9.2 %
Preservation of open space	139	15.4 %
None chosen	160	17.7 %
Total	905	100.0 %

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

Q20. Sum of top 2 choices	Number	Percent
Maintenance of City parks	421	46.5 %
Maintenance of City playgrounds	150	16.6 %
Walking & biking trails in City	259	28.6 %
City swimming pool	69	7.6 %
Outdoor athletic fields	67	7.4 %
Ease of registering for programs	27	3.0 %
Fees charged for recreation programs	81	9.0 %
Variety of recreation programs	123	13.6 %
Preservation of open space	332	36.7 %
None chosen	121	13.4 %
Total	1650	

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q21-1. Availability of public transportation options	12.2%	37.4%	26.4%	13.3%	3.2%	7.4%
Q21-2. Availability of bicycle lanes	11.7%	26.3%	28.6%	16.6%	2.5%	14.3%
Q21-3. Availability of sidewalks on major streets & routes	9.2%	37.1%	23.6%	17.5%	9.7%	2.9%
Q21-4. Availability of sidewalks near your residence	5.6%	21.3%	19.9%	28.8%	22.6%	1.8%
Q21-5. Traffic calming measures in your neighborhood	4.3%	25.0%	28.1%	22.6%	12.1%	7.8%
Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	8.6%	27.9%	33.1%	13.2%	4.4%	12.8%

WITHOUT DON'T KNOW**Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q21-1. Availability of public transportation options	13.2%	40.4%	28.5%	14.4%	3.5%
Q21-2. Availability of bicycle lanes	13.7%	30.7%	33.3%	19.4%	2.9%
Q21-3. Availability of sidewalks on major streets & routes	9.5%	38.2%	24.3%	18.0%	10.0%
Q21-4. Availability of sidewalks near your residence	5.7%	21.7%	20.3%	29.3%	23.0%
Q21-5. Traffic calming measures in your neighborhood	4.6%	27.1%	30.5%	24.6%	13.1%
Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	9.9%	32.0%	37.9%	15.2%	5.0%

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years?

<u>Q22. 1st choice</u>	<u>Number</u>	<u>Percent</u>
Availability of public transportation options	215	23.8 %
Availability of bicycle lanes	52	5.7 %
Availability of sidewalks on major streets & routes	136	15.0 %
Availability of sidewalks near your residence	206	22.8 %
Traffic calming measures in your neighborhood	150	16.6 %
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	68	7.5 %
None chosen	78	8.6 %
Total	905	100.0 %

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years?

<u>Q22. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Availability of public transportation options	112	12.4 %
Availability of bicycle lanes	75	8.3 %
Availability of sidewalks on major streets & routes	137	15.1 %
Availability of sidewalks near your residence	132	14.6 %
Traffic calming measures in your neighborhood	160	17.7 %
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	143	15.8 %
None chosen	146	16.1 %
Total	905	100.0 %

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

<u>Q22. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Availability of public transportation options	327	36.1 %
Availability of bicycle lanes	127	14.0 %
Availability of sidewalks on major streets & routes	273	30.2 %
Availability of sidewalks near your residence	338	37.3 %
Traffic calming measures in your neighborhood	310	34.3 %
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	211	23.3 %
None chosen	78	8.6 %
Total	1664	

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q23-1. Roads & streets (e.g. Aurora Corridor)	26.2%	44.8%	15.5%	6.3%	2.6%	4.6%
Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)	17.0%	43.0%	19.9%	2.5%	0.8%	16.8%
Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)	16.2%	43.6%	21.2%	3.1%	0.9%	14.9%
Q23-4. Sidewalk improvements (e.g. safe routes to school)	9.5%	28.7%	24.0%	14.5%	6.0%	17.3%

WITHOUT DON'T KNOW

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=905)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q23-1. Roads & streets (e.g. Aurora Corridor)	27.5%	47.0%	16.2%	6.6%	2.7%
Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)	20.4%	51.7%	24.0%	3.0%	0.9%
Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)	19.0%	51.3%	25.0%	3.7%	1.1%
Q23-4. Sidewalk improvements (e.g. safe routes to school)	11.4%	34.7%	29.0%	17.6%	7.2%

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development?

Q24. Do you support City's long-term emphasis on economic development	Number	Percent
Yes	408	45.1 %
Neutral	176	19.4 %
No	151	16.7 %
Don't know	170	18.8 %
Total	905	100.0 %

WITHOUT DON'T KNOW

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

Q24. Do you support City's long-term emphasis on economic development	Number	Percent
Yes	408	55.5 %
Neutral	176	23.9 %
No	151	20.5 %
Total	735	100.0 %

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT.

Q25. Top choice	Number	Percent
Increase sales tax	120	13.3 %
Increase car licensing fees (tabs)	146	16.1 %
Implement a business and occupation tax on Shoreline businesses	177	19.6 %
Issue bonds that would be repaid through increases in property taxes	183	20.2 %
None chosen	279	30.8 %
Total	905	100.0 %

Q25. 2nd choice	Number	Percent
Increase sales tax	97	10.7 %
Increase car licensing fees (tabs)	164	18.1 %
Implement a business and occupation tax on Shoreline businesses	159	17.6 %
Issue bonds that would be repaid through increases in property taxes	123	13.6 %
None chosen	362	40.0 %
Total	905	100.0 %

Q25. 3rd choice	Number	Percent
Increase sales tax	131	14.5 %
Increase car licensing fees (tabs)	114	12.6 %
Implement a business and occupation tax on Shoreline businesses	97	10.7 %
Issue bonds that would be repaid through increases in property taxes	93	10.3 %
None chosen	470	51.9 %
Total	905	100.0 %

Q25. Sum of top 3 choices	Number	Percent
Increase sales tax	348	38.5 %
Increase car licensing fees (tabs)	424	46.9 %
Implement a business and occupation tax on Shoreline businesses	433	47.8 %
Issue bonds that would be repaid through increases in property taxes	399	44.1 %
None chosen	279	30.8 %
Total	1883	

Q26. Approximately how many years have you lived in the City of Shoreline?

Q26. How many years have you lived in City of Shoreline	Number	Percent
5 or less	165	18.7 %
6 to 10	104	11.8 %
11 to 15	120	13.6 %
16 to 20	99	11.2 %
21 to 30	168	19.0 %
31+	228	25.8 %
Total	884	100.0 %

Q27. Do you own or rent your current residence?

Q27. Do you own or rent your current residence	Number	Percent
Own	598	66.1 %
Rent	307	33.9 %
Total	905	100.0 %

Q28. What is your zip code?

Q28. What is your zip code	Number	Percent
98133	353	39.0 %
98155	321	35.5 %
98177	231	25.5 %
Total	905	100.0 %

Q29. Do you live east or west of I-5?

Q29. Do you live East or West of I-5	Number	Percent
East	295	32.6 %
West	571	63.1 %
Not provided	39	4.3 %
Total	905	100.0 %

WITHOUT NOT PROVIDED

Q29. Do you live east or west of I-5? (without "not provided")

Q29. Do you live East or West of I-5	Number	Percent
East	295	34.1 %
West	571	65.9 %
Total	866	100.0 %

Q30. Do you live east or west of Aurora Avenue N?

Q30. Do you live East or West of Aurora Avenue N	Number	Percent
East	512	56.6 %
West	373	41.2 %
Not provided	20	2.2 %
Total	905	100.0 %

WITHOUT DON'T KNOW

Q30. Do you live east or west of Aurora Avenue N? (without "not provided")

Q30. Do you live East or West of Aurora Avenue N	Number	Percent
East	512	57.9 %
West	373	42.1 %
Total	885	100.0 %

Q31. What is your total annual household income?

Q31. Your total annual household income	Number	Percent
Under \$25K	40	4.4 %
\$25K to \$49,999	120	13.3 %
\$50K to \$74,999	144	15.9 %
\$75K to \$99,999	164	18.1 %
\$100K+	336	37.1 %
Not provided	101	11.2 %
Total	905	100.0 %

WITHOUT NOT PROVIDED

Q31. What is your total annual household income? (without "not provided")

Q31. Your total annual household income	Number	Percent
Under \$25K	40	5.0 %
\$25K to \$49,999	120	14.9 %
\$50K to \$74,999	144	17.9 %
\$75K to \$99,999	164	20.4 %
\$100K+	336	41.8 %
Total	804	100.0 %

Q32. Your gender:

Q32. Your gender	Number	Percent
Male	420	46.4 %
Female	485	53.6 %
Total	905	100.0 %

Q33. Are you or members of your household of Hispanic or Latino ancestry?

Q33. Are you of Hispanic or Latino ancestry	Number	Percent
Yes	105	11.6 %
No	800	88.4 %
Total	905	100.0 %

Q34. Which of the following best describes your race/ethnicity?

Q34. Your race/ethnicity	Number	Percent
African American/Black	38	4.2 %
White/Caucasian	724	80.0 %
Asian	75	8.3 %
Native American	17	1.9 %
Pacific Islander	5	0.6 %
Other	20	2.2 %
Total	879	

Q34. Other

Q34. Other	Number	Percent
Hispanic	7	35.0 %
Mixed	4	20.0 %
Latino	2	10.0 %
Swedish	1	5.0 %
Greek	1	5.0 %
African	1	5.0 %
Arab American	1	5.0 %
South Asian	1	5.0 %
Arab	1	5.0 %
Euro-American	1	5.0 %
Total	20	100.0 %

Q35. Is English the primary language spoken in your home?

Q35. Is English the primary language spoken in your home	Number	Percent
Yes	798	88.2 %
No	65	7.2 %
Not provided	42	4.6 %
Total	905	100.0 %

WITHOUT NOT PROVIDED

Q35. Is English the primary language spoken in your home? (without "not provided")

Q35. Is English the primary language spoken in your home	Number	Percent
Yes	798	92.5 %
No	65	7.5 %
Total	863	100.0 %

Section 8:
***Cross-Tabular Data by
Gender and Hispanic Ancestry***

Gender and Hispanic Ancestry

Q1. Counting yourself, how many people live in your household?

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q1. How many people live in your household?

1	11.7%	21.6%	10.5%	17.9%	17.0%
2	42.1%	33.0%	34.3%	37.6%	37.2%
3	18.6%	19.2%	23.8%	18.3%	18.9%
4	17.9%	18.4%	19.0%	18.0%	18.1%
5	8.1%	4.9%	9.5%	6.0%	6.4%
6	1.0%	2.7%	1.9%	1.9%	1.9%
7+	0.7%	0.2%	1.0%	0.4%	0.4%

Gender and Hispanic Ancestry

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3-1. Overall quality of police services</u>					
Very Satisfied	21.4%	24.9%	22.6%	23.3%	23.2%
Satisfied	50.1%	52.1%	51.6%	51.1%	51.2%
Neutral	21.9%	15.3%	16.1%	18.8%	18.5%
Dissatisfied	4.7%	6.5%	7.5%	5.4%	5.7%
Very Dissatisfied	1.8%	1.2%	2.2%	1.4%	1.5%

Q3-2. Overall quality of City parks & recreation programs & facilities

Very Satisfied	26.0%	39.3%	17.3%	35.3%	33.2%
Satisfied	55.4%	46.2%	58.2%	49.4%	50.4%
Neutral	14.9%	11.3%	18.4%	12.3%	13.0%
Dissatisfied	3.4%	3.0%	6.1%	2.8%	3.2%
Very Dissatisfied	0.3%	0.2%	0.0%	0.3%	0.2%

Gender and Hispanic Ancestry

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q3-3. Overall effectiveness of City's code enforcement program</u>					
Very Satisfied	11.4%	10.1%	9.3%	11.0%	10.8%
Satisfied	29.3%	36.5%	28.0%	33.5%	32.8%
Neutral	42.3%	39.9%	42.7%	40.9%	41.1%
Dissatisfied	11.4%	8.4%	10.7%	9.8%	10.0%
Very Dissatisfied	5.5%	5.1%	9.3%	4.7%	5.3%

Q3-4. Overall effectiveness of City communication with public

Very Satisfied	14.5%	19.2%	15.3%	17.2%	17.0%
Satisfied	41.2%	42.9%	40.8%	42.3%	42.1%
Neutral	28.8%	26.2%	28.6%	27.2%	27.4%
Dissatisfied	8.1%	8.4%	5.1%	8.7%	8.3%
Very Dissatisfied	7.4%	3.4%	10.2%	4.6%	5.3%

Gender and Hispanic Ancestry

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	

Q3-5. Overall quality of City's storm water runoff/storm water management system

Very Satisfied	15.7%	15.5%	12.2%	16.0%	15.6%
Satisfied	44.4%	45.6%	45.6%	45.0%	45.0%
Neutral	27.1%	26.7%	30.0%	26.5%	26.9%
Dissatisfied	8.5%	8.2%	4.4%	8.9%	8.4%
Very Dissatisfied	4.3%	4.0%	7.8%	3.6%	4.1%

Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)

Very Satisfied	7.8%	9.7%	13.7%	8.2%	8.8%
Satisfied	36.9%	41.8%	31.4%	40.6%	39.5%
Neutral	22.5%	22.3%	30.4%	21.3%	22.4%
Dissatisfied	22.0%	21.2%	17.6%	22.1%	21.6%
Very Dissatisfied	10.8%	4.9%	6.9%	7.8%	7.7%

Gender and Hispanic Ancestry

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	

Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City

Very Satisfied	10.6%	10.0%	15.2%	9.6%	10.3%
Satisfied	31.0%	36.5%	37.9%	33.4%	33.9%
Neutral	45.1%	44.1%	36.4%	45.7%	44.6%
Dissatisfied	10.6%	7.7%	9.1%	9.0%	9.0%
Very Dissatisfied	2.7%	1.7%	1.5%	2.3%	2.2%

Q3-8. Overall effectiveness of City's efforts to sustain environmental quality

Very Satisfied	12.0%	16.2%	12.6%	14.5%	14.3%
Satisfied	51.5%	49.4%	51.7%	50.2%	50.4%
Neutral	24.9%	25.8%	24.1%	25.6%	25.4%
Dissatisfied	7.0%	6.4%	5.7%	6.8%	6.7%
Very Dissatisfied	4.5%	2.2%	5.7%	3.0%	3.3%

Gender and Hispanic Ancestry

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3-9. Overall quality of service provided by City of Shoreline</u>					
Very Satisfied	10.5%	14.5%	11.3%	12.8%	12.6%
Satisfied	54.5%	54.0%	45.4%	55.4%	54.2%
Neutral	25.8%	25.2%	29.9%	24.9%	25.5%
Dissatisfied	6.5%	4.2%	6.2%	5.2%	5.3%
Very Dissatisfied	2.8%	2.0%	7.2%	1.7%	2.4%

Gender and Hispanic Ancestry

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q4. Sum of Top 3 Choices</u>					
Overall quality of police services	39.3%	40.6%	37.1%	40.4%	40.0%
Overall quality of City parks & recreation programs & facilities	31.0%	27.8%	33.3%	28.8%	29.3%
Overall effectiveness of City's code enforcement program	21.0%	15.9%	18.1%	18.3%	18.2%
Overall effectiveness of City communication with public	20.2%	25.4%	19.0%	23.5%	23.0%
Overall quality of City's storm water runoff/storm water management system	16.7%	17.3%	24.8%	16.0%	17.0%
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	61.7%	52.4%	50.5%	57.5%	56.7%

Gender and Hispanic Ancestry

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3) (cont.)

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q4. Sum of Top 3 Choices (Cont.)

Overall quality of human services (e.g. support for people in times of need) offered by City	29.5%	35.9%	21.0%	34.5%	32.9%
Overall effectiveness of City's efforts to sustain environmental quality	25.2%	32.6%	35.2%	28.4%	29.2%
Overall quality of service provided by City of Shoreline	19.8%	17.9%	18.1%	18.9%	18.8%
None chosen	7.9%	8.9%	11.4%	8.0%	8.4%

Gender and Hispanic Ancestry

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q5-1. Overall maintenance of City streets</u>					
Very Satisfied	10.1%	12.9%	10.6%	11.7%	11.6%
Satisfied	53.1%	55.4%	55.8%	54.2%	54.3%
Neutral	20.5%	18.2%	19.2%	19.3%	19.3%
Dissatisfied	13.3%	11.6%	11.5%	12.5%	12.4%
Very Dissatisfied	2.9%	1.9%	2.9%	2.3%	2.4%
 <u>Q5-2. Maintenance of streets in your neighborhood</u>					
Very Satisfied	8.5%	14.8%	12.7%	11.7%	11.9%
Satisfied	46.8%	49.0%	48.0%	48.0%	48.0%
Neutral	22.0%	19.3%	18.6%	20.8%	20.5%
Dissatisfied	19.0%	13.5%	15.7%	16.1%	16.1%
Very Dissatisfied	3.7%	3.4%	4.9%	3.4%	3.5%

Gender and Hispanic Ancestry

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5-3. Maintenance of sidewalks in Shoreline</u>					
Very Satisfied	6.8%	7.9%	8.0%	7.3%	7.4%
Satisfied	30.7%	30.3%	32.0%	30.3%	30.5%
Neutral	30.7%	29.6%	29.0%	30.3%	30.1%
Dissatisfied	20.9%	20.6%	14.0%	21.6%	20.7%
Very Dissatisfied	11.1%	11.5%	17.0%	10.5%	11.3%

Q5-4. Mowing & trimming along City streets & other public areas

Very Satisfied	8.8%	9.5%	6.7%	9.5%	9.2%
Satisfied	40.7%	46.0%	47.1%	43.0%	43.5%
Neutral	29.3%	22.8%	16.3%	27.1%	25.8%
Dissatisfied	16.6%	15.8%	17.3%	16.0%	16.2%
Very Dissatisfied	4.6%	5.9%	12.5%	4.3%	5.3%

Gender and Hispanic Ancestry

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q5-5. Overall cleanliness of City streets & other public areas</u>					
Very Satisfied	11.6%	15.0%	13.3%	13.4%	13.4%
Satisfied	54.0%	57.0%	54.3%	55.8%	55.6%
Neutral	25.3%	18.9%	19.0%	22.3%	21.9%
Dissatisfied	8.0%	7.4%	11.4%	7.2%	7.7%
Very Dissatisfied	1.2%	1.7%	1.9%	1.4%	1.5%
 <u>Q5-6. Adequacy of City street lighting in your neighborhood</u>					
Very Satisfied	10.9%	11.7%	12.0%	11.3%	11.4%
Satisfied	43.8%	41.4%	45.0%	42.2%	42.5%
Neutral	22.1%	18.3%	18.0%	20.4%	20.1%
Dissatisfied	18.7%	20.5%	16.0%	20.1%	19.7%
Very Dissatisfied	4.4%	8.1%	9.0%	6.0%	6.4%

Gender and Hispanic Ancestry

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q5-7. Adequacy of storm drainage services in your neighborhood

Very Satisfied	12.6%	12.8%	12.9%	12.6%	12.7%
Satisfied	46.6%	53.7%	50.5%	50.3%	50.3%
Neutral	23.9%	17.8%	17.8%	21.1%	20.7%
Dissatisfied	11.6%	9.5%	10.9%	10.4%	10.5%
Very Dissatisfied	5.4%	6.2%	7.9%	5.5%	5.8%

Q5-8. Garbage/recycling provider services

Very Satisfied	31.1%	34.0%	33.0%	32.6%	32.7%
Satisfied	51.8%	51.3%	53.4%	51.3%	51.5%
Neutral	13.1%	11.5%	8.7%	12.7%	12.3%
Dissatisfied	1.9%	1.9%	1.9%	1.9%	1.9%
Very Dissatisfied	1.9%	1.3%	2.9%	1.4%	1.6%

Gender and Hispanic Ancestry

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5-9. Maintenance of public trees along City streets</u>					
Very Satisfied	11.7%	12.3%	13.1%	11.8%	12.0%
Satisfied	42.2%	43.8%	42.4%	43.1%	43.0%
Neutral	27.0%	24.8%	20.2%	26.6%	25.8%
Dissatisfied	13.6%	15.9%	15.2%	14.8%	14.9%
Very Dissatisfied	5.5%	3.2%	9.1%	3.6%	4.3%

Gender and Hispanic Ancestry

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q6. Sum of Top 2 Choices</u>					
Overall maintenance of City streets	34.8%	31.1%	26.7%	33.6%	32.8%
Maintenance of streets in your neighborhood	21.7%	19.6%	21.0%	20.5%	20.6%
Maintenance of sidewalks in Shoreline	33.3%	30.9%	28.6%	32.5%	32.0%
Mowing & trimming along City streets & other public areas	17.9%	17.1%	24.8%	16.5%	17.5%
Overall cleanliness of City streets & other public areas	20.0%	18.6%	24.8%	18.5%	19.2%
Adequacy of City street lighting in your neighborhood	19.5%	29.3%	20.0%	25.4%	24.8%
Adequacy of storm drainage services in your neighborhood	16.7%	16.3%	20.0%	16.0%	16.5%
Garbage/recycling provider services	3.8%	4.7%	2.9%	4.5%	4.3%
Maintenance of public trees along City streets	17.1%	19.6%	18.1%	18.5%	18.5%
None chosen	5.2%	4.7%	4.8%	5.0%	5.0%

Gender and Hispanic Ancestry

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q7-1. Enforcing clean-up of garbage, junk, or debris on private property

Very Satisfied	7.2%	7.6%	6.7%	7.5%	7.4%
Satisfied	33.7%	29.3%	35.6%	30.9%	31.5%
Neutral	34.8%	35.3%	35.6%	35.0%	35.1%
Dissatisfied	17.8%	22.0%	15.6%	20.6%	19.9%
Very Dissatisfied	6.4%	5.7%	6.7%	6.0%	6.1%

Q7-2. Enforcing removal of abandoned/junk autos

Very Satisfied	7.8%	7.4%	10.0%	7.2%	7.6%
Satisfied	31.0%	29.8%	31.1%	30.3%	30.4%
Neutral	41.1%	37.5%	38.9%	39.3%	39.2%
Dissatisfied	14.7%	17.4%	14.4%	16.3%	16.0%
Very Dissatisfied	5.5%	8.0%	5.6%	6.9%	6.8%

Gender and Hispanic Ancestry

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q7-3. Enforcement of graffiti removal from private properties</u>					
Very Satisfied	7.9%	7.5%	6.9%	7.8%	7.7%
Satisfied	36.1%	34.0%	37.9%	34.6%	35.0%
Neutral	43.7%	45.8%	39.1%	45.6%	44.8%
Dissatisfied	9.1%	10.4%	13.8%	9.2%	9.7%
Very Dissatisfied	3.2%	2.3%	2.3%	2.8%	2.8%

Gender and Hispanic Ancestry

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q8. Top Choice</u>					
Enforcing clean-up of garbage, junk, or debris on private property	48.8%	51.5%	46.7%	50.8%	50.3%
Enforcing removal of abandoned/junk autos	15.2%	20.0%	14.3%	18.3%	17.8%
Enforcement of graffiti removal from private properties	22.4%	15.7%	21.9%	18.4%	18.8%
None chosen	13.6%	12.8%	17.1%	12.6%	13.1%

Gender and Hispanic Ancestry

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q9-1. Overall quality of local police protection</u>					
Very Satisfied	18.8%	19.7%	23.2%	18.8%	19.3%
Satisfied	53.0%	49.4%	50.5%	51.2%	51.1%
Neutral	23.7%	25.3%	18.9%	25.2%	24.5%
Dissatisfied	3.1%	3.7%	6.3%	3.0%	3.4%
Very Dissatisfied	1.5%	1.9%	1.1%	1.8%	1.7%
<u>Q9-2. City's efforts to prevent crime</u>					
Very Satisfied	11.6%	12.6%	11.5%	12.2%	12.1%
Satisfied	48.0%	46.6%	42.5%	47.9%	47.3%
Neutral	28.8%	26.4%	28.7%	27.4%	27.6%
Dissatisfied	9.9%	11.3%	14.9%	10.1%	10.7%
Very Dissatisfied	1.7%	3.0%	2.3%	2.4%	2.4%

Gender and Hispanic Ancestry

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q9-3. Enforcement of local traffic laws</u>					
Very Satisfied	12.3%	11.8%	11.5%	12.1%	12.0%
Satisfied	45.5%	50.0%	44.8%	48.2%	47.8%
Neutral	26.2%	29.3%	22.9%	28.5%	27.8%
Dissatisfied	11.6%	6.7%	13.5%	8.5%	9.1%
Very Dissatisfied	4.4%	2.2%	7.3%	2.7%	3.2%

Q9-4. Enforcement of drug laws

Very Satisfied	9.3%	6.7%	7.2%	8.1%	8.0%
Satisfied	36.7%	34.2%	39.1%	34.9%	35.4%
Neutral	33.9%	38.3%	31.9%	36.8%	36.2%
Dissatisfied	14.2%	13.1%	15.9%	13.3%	13.6%
Very Dissatisfied	5.9%	7.7%	5.8%	6.9%	6.8%

Gender and Hispanic Ancestry

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q9-5. Enforcement of prostitution laws</u>					
Very Satisfied	12.6%	7.4%	9.0%	10.2%	10.1%
Satisfied	37.5%	35.6%	34.3%	36.9%	36.6%
Neutral	33.6%	41.1%	38.8%	37.1%	37.3%
Dissatisfied	9.0%	8.5%	9.0%	8.8%	8.8%
Very Dissatisfied	7.2%	7.4%	9.0%	7.1%	7.3%
 <u>Q9-6. Enforcement of property crime laws</u>					
Very Satisfied	7.2%	8.5%	3.8%	8.4%	7.9%
Satisfied	34.0%	34.4%	33.8%	34.3%	34.2%
Neutral	36.1%	39.1%	38.8%	37.5%	37.7%
Dissatisfied	15.3%	12.1%	13.8%	13.6%	13.6%
Very Dissatisfied	7.5%	5.9%	10.0%	6.2%	6.7%

Gender and Hispanic Ancestry

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors

Very Satisfied	26.7%	25.4%	28.0%	25.8%	26.1%
Satisfied	43.2%	39.4%	41.3%	41.3%	41.3%
Neutral	21.9%	29.1%	20.0%	26.3%	25.6%
Dissatisfied	5.4%	3.7%	8.0%	4.1%	4.5%
Very Dissatisfied	2.7%	2.3%	2.7%	2.5%	2.5%

Q9-8. How much you can trust Shoreline Police officers

Very Satisfied	28.4%	26.6%	31.9%	26.8%	27.4%
Satisfied	44.3%	41.1%	42.9%	42.6%	42.6%
Neutral	20.5%	26.8%	22.0%	24.1%	23.9%
Dissatisfied	3.2%	2.9%	1.1%	3.3%	3.0%
Very Dissatisfied	3.5%	2.6%	2.2%	3.2%	3.0%

Gender and Hispanic Ancestry

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges

Very Satisfied	18.9%	15.2%	16.0%	17.1%	16.9%
Satisfied	32.2%	31.9%	42.0%	30.9%	32.0%
Neutral	41.4%	45.5%	38.0%	44.2%	43.6%
Dissatisfied	5.3%	5.1%	2.0%	5.5%	5.2%
Very Dissatisfied	2.2%	2.3%	2.0%	2.3%	2.3%

Gender and Hispanic Ancestry

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q10. Sum of Top 2 Choices</u>					
Overall quality of local police protection	20.0%	20.6%	18.1%	20.6%	20.3%
City's efforts to prevent crime	37.4%	40.2%	36.2%	39.3%	38.9%
Enforcement of local traffic laws	17.6%	10.1%	16.2%	13.3%	13.6%
Enforcement of drug laws	21.2%	23.5%	16.2%	23.3%	22.4%
Enforcement of prostitution laws	7.6%	8.0%	10.5%	7.5%	7.8%
Enforcement of property crime laws	32.4%	24.7%	22.9%	29.0%	28.3%
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	13.6%	22.3%	21.0%	17.9%	18.2%
How much you can trust Shoreline Police officers	9.0%	7.4%	7.6%	8.3%	8.2%

Gender and Hispanic Ancestry

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2) (cont.)

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q10. Sum of Top 2 Choices (Cont.)

Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	12.9%	19.4%	21.0%	15.8%	16.4%
None chosen	12.4%	10.3%	15.2%	10.8%	11.3%

Gender and Hispanic Ancestry

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q11-1. In your neighborhood during the day</u>					
Very Safe	46.2%	51.6%	43.3%	49.9%	49.1%
Safe	47.4%	40.3%	46.2%	43.3%	43.6%
Neutral	5.1%	6.7%	8.7%	5.6%	6.0%
Unsafe	1.2%	1.0%	1.9%	1.0%	1.1%
Very Unsafe	0.0%	0.4%	0.0%	0.3%	0.2%

Q11-2. In your neighborhood at night

Very Safe	20.2%	19.0%	21.9%	19.2%	19.5%
Safe	56.2%	48.5%	49.5%	52.4%	52.1%
Neutral	19.5%	19.2%	22.9%	18.8%	19.3%
Unsafe	4.1%	11.0%	3.8%	8.4%	7.9%
Very Unsafe	0.0%	2.3%	1.9%	1.1%	1.2%

Gender and Hispanic Ancestry

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q11-3. In City parks & trails</u>					
Very Safe	13.0%	10.3%	13.4%	11.3%	11.5%
Safe	42.7%	39.8%	39.2%	41.4%	41.1%
Neutral	32.4%	30.8%	29.9%	31.7%	31.5%
Unsafe	10.1%	16.0%	13.4%	13.3%	13.3%
Very Unsafe	1.8%	3.1%	4.1%	2.3%	2.5%

Q11-4. In other public areas in Shoreline

Very Safe	15.3%	14.4%	16.0%	14.7%	14.8%
Safe	52.3%	49.9%	46.0%	51.7%	51.0%
Neutral	27.9%	27.7%	32.0%	27.2%	27.8%
Unsafe	4.0%	7.2%	3.0%	6.1%	5.7%
Very Unsafe	0.5%	0.9%	3.0%	0.4%	0.7%

Gender and Hispanic Ancestry

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q11-5. Overall feeling of safety in Shoreline</u>					
Very Safe	18.2%	16.2%	20.2%	16.7%	17.1%
Safe	63.1%	62.6%	57.7%	63.5%	62.8%
Neutral	16.0%	15.5%	17.3%	15.6%	15.8%
Unsafe	2.7%	4.8%	3.8%	3.8%	3.8%
Very Unsafe	0.0%	0.8%	1.0%	0.4%	0.5%

Gender and Hispanic Ancestry

Q12. From which of the following have you received information about City projects, issues, services, and events?

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q12. From which have you received information about City projects, issues, services, & events?

City newsletter "CURRENTS"	86.9%	87.6%	85.7%	87.5%	87.3%
City's Parks and Recreation Guide	65.0%	73.4%	73.3%	69.0%	69.5%
City cable channel (Comcast 21 or Frontier 27)	6.4%	4.3%	8.6%	4.9%	5.3%
City website	35.7%	24.7%	35.2%	29.1%	29.8%
City's social media sites (Facebook, Twitter, Instagram)	10.5%	12.8%	11.4%	11.8%	11.7%
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	36.2%	40.4%	41.0%	38.1%	38.5%
Involvement in neighborhood association or Shoreline Watch	17.9%	13.8%	19.0%	15.3%	15.7%
Television news	21.2%	20.6%	23.8%	20.5%	20.9%
Alert Shoreline	13.8%	16.7%	11.4%	15.9%	15.4%
Other	6.4%	9.7%	11.4%	7.8%	8.2%

Gender and Hispanic Ancestry

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q13-1. Availability of information about City services, meetings, & events

Very Satisfied	12.4%	15.5%	12.9%	14.2%	14.0%
Satisfied	50.6%	49.3%	53.5%	49.5%	49.9%
Neutral	28.4%	29.1%	23.8%	29.5%	28.8%
Dissatisfied	4.6%	4.0%	4.0%	4.3%	4.3%
Very Dissatisfied	4.1%	2.0%	5.9%	2.6%	3.0%

Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)

Very Satisfied	14.2%	17.7%	12.9%	16.5%	16.0%
Satisfied	48.4%	49.9%	50.5%	49.0%	49.2%
Neutral	22.0%	17.2%	19.8%	19.4%	19.5%
Dissatisfied	9.1%	11.5%	8.9%	10.6%	10.4%
Very Dissatisfied	6.3%	3.8%	7.9%	4.6%	5.0%

Gender and Hispanic Ancestry

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q13-3. City's efforts to provide opportunities for public involvement

Very Satisfied	13.4%	14.2%	11.5%	14.2%	13.9%
Satisfied	38.9%	45.4%	53.1%	41.0%	42.4%
Neutral	32.4%	26.6%	18.8%	30.7%	29.3%
Dissatisfied	10.3%	10.8%	9.4%	10.7%	10.6%
Very Dissatisfied	5.0%	2.9%	7.3%	3.4%	3.9%

Q13-4. Quality of content on City's website

Very Satisfied	9.9%	11.1%	5.3%	11.3%	10.5%
Satisfied	39.2%	37.8%	46.1%	37.4%	38.5%
Neutral	42.3%	44.0%	42.1%	43.3%	43.2%
Dissatisfied	6.1%	4.9%	2.6%	5.9%	5.5%
Very Dissatisfied	2.4%	2.3%	3.9%	2.1%	2.3%

Gender and Hispanic Ancestry

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q13-5. Quality of content in City's newsletter "CURRENTS"</u>					
Very Satisfied	16.9%	20.9%	21.0%	18.7%	19.0%
Satisfied	49.1%	52.5%	53.0%	50.6%	50.9%
Neutral	27.5%	21.1%	18.0%	24.9%	24.1%
Dissatisfied	4.2%	4.3%	3.0%	4.4%	4.2%
Very Dissatisfied	2.3%	1.3%	5.0%	1.4%	1.8%

Q13-6. Quality of City's social media

Very Satisfied	6.7%	8.5%	3.6%	8.2%	7.7%
Satisfied	33.3%	37.3%	34.5%	35.7%	35.5%
Neutral	53.3%	45.0%	58.2%	47.5%	48.7%
Dissatisfied	4.3%	5.4%	1.8%	5.3%	4.9%
Very Dissatisfied	2.4%	3.8%	1.8%	3.4%	3.2%

Gender and Hispanic Ancestry

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q14-1. Overall image of City</u>					
Very Satisfied	19.4%	21.1%	20.2%	20.3%	20.3%
Satisfied	56.4%	58.3%	50.0%	58.4%	57.4%
Neutral	17.9%	13.7%	23.1%	14.6%	15.6%
Dissatisfied	5.4%	5.9%	3.8%	5.9%	5.7%
Very Dissatisfied	1.0%	1.1%	2.9%	0.8%	1.0%

Q14-2. Overall quality of leadership provided by City's elected officials

Very Satisfied	9.7%	10.1%	7.6%	10.2%	9.9%
Satisfied	36.8%	39.9%	39.1%	38.3%	38.4%
Neutral	35.9%	37.3%	32.6%	37.2%	36.6%
Dissatisfied	10.0%	9.1%	7.6%	9.8%	9.5%
Very Dissatisfied	7.6%	3.6%	13.0%	4.5%	5.5%

Gender and Hispanic Ancestry

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q14-3. Overall effectiveness of City Manager & City staff</u>					
Very Satisfied	12.4%	12.0%	7.6%	12.8%	12.2%
Satisfied	36.1%	40.5%	43.0%	37.8%	38.4%
Neutral	36.7%	35.8%	27.8%	37.2%	36.2%
Dissatisfied	7.5%	7.6%	8.9%	7.4%	7.5%
Very Dissatisfied	7.2%	4.2%	12.7%	4.8%	5.6%

Gender and Hispanic Ancestry

Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly." (without "no opinion")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	Male	Female	Yes	No	
<u>Q15. How much do you agree with the statement?</u>					
Strongly Agree	16.0%	17.4%	19.4%	16.4%	16.8%
Somewhat agree	52.7%	59.8%	49.0%	57.6%	56.5%
Somewhat disagree	19.5%	14.2%	17.3%	16.6%	16.6%
Strongly disagree	11.8%	8.6%	14.3%	9.5%	10.0%

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	Male	Female	Yes	No	
<u>Q16. Is City of Shoreline moving in the right direction?</u>					
Yes	78.5%	82.6%	79.8%	80.7%	80.6%
No	21.5%	17.4%	20.2%	19.3%	19.4%

Gender and Hispanic Ancestry

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q17-1. As a place to live</u>					
Excellent	36.0%	47.2%	41.0%	42.1%	42.0%
Good	54.3%	47.4%	49.5%	50.8%	50.6%
Neutral	8.2%	2.3%	6.7%	4.8%	5.0%
Below Average	1.0%	2.3%	0.0%	1.9%	1.7%
Poor	0.5%	0.8%	2.9%	0.4%	0.7%

Q17-2. As a place to raise children

Excellent	38.7%	48.7%	40.6%	44.5%	44.0%
Good	51.1%	44.2%	49.5%	47.2%	47.5%
Neutral	8.6%	4.9%	6.9%	6.6%	6.6%
Below Average	1.0%	1.5%	1.0%	1.3%	1.3%
Poor	0.5%	0.7%	2.0%	0.4%	0.6%

Gender and Hispanic Ancestry

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	

Q17-3. As a place to work

Excellent	16.1%	21.5%	22.2%	18.4%	18.8%
Good	39.0%	39.4%	33.3%	40.0%	39.2%
Neutral	34.1%	26.0%	34.6%	29.3%	29.9%
Below Average	8.0%	10.4%	7.4%	9.5%	9.3%
Poor	2.8%	2.7%	2.5%	2.8%	2.7%

Q17-4. As a place with a variety of housing choices

Excellent	13.7%	14.8%	17.3%	13.9%	14.3%
Good	46.6%	46.1%	45.9%	46.4%	46.3%
Neutral	29.0%	27.1%	27.6%	28.0%	28.0%
Below Average	8.1%	8.3%	6.1%	8.5%	8.2%
Poor	2.5%	3.8%	3.1%	3.2%	3.2%

Gender and Hispanic Ancestry

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	

Q17-5. As a place to shop

Excellent	10.7%	11.7%	13.5%	11.0%	11.2%
Good	36.4%	39.4%	35.6%	38.3%	38.0%
Neutral	21.6%	21.8%	18.3%	22.2%	21.7%
Below Average	21.8%	19.5%	23.1%	20.3%	20.6%
Poor	9.5%	7.5%	9.6%	8.3%	8.4%

Q17-6. As a place for dining & entertainment options

Excellent	5.5%	5.7%	8.7%	5.2%	5.6%
Good	19.3%	23.4%	20.2%	21.6%	21.5%
Neutral	27.0%	28.3%	25.0%	28.0%	27.7%
Below Average	30.6%	27.2%	26.9%	29.1%	28.8%
Poor	17.6%	15.3%	19.2%	16.0%	16.4%

Gender and Hispanic Ancestry

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q17-7. Overall quality of life in City</u>					
Excellent	15.5%	20.8%	17.3%	18.5%	18.3%
Good	63.5%	61.9%	63.5%	62.5%	62.7%
Neutral	17.6%	12.4%	15.4%	14.8%	14.8%
Below Average	2.9%	3.4%	1.9%	3.3%	3.1%
Poor	0.5%	1.5%	1.9%	0.9%	1.0%

Gender and Hispanic Ancestry

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q18. How do you rate condition of your neighborhood?</u>					
Excellent	18.4%	19.6%	15.8%	19.5%	19.0%
Good	49.0%	48.9%	55.4%	48.1%	49.0%
Average	26.0%	26.8%	24.8%	26.6%	26.4%
Below Average	6.1%	4.0%	4.0%	5.1%	5.0%
Poor	0.5%	0.6%	0.0%	0.6%	0.6%

Gender and Hispanic Ancestry

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	Male	Female	Yes	No	
<u>Q19-1. Maintenance of City parks</u>					
Very Satisfied	19.7%	29.6%	17.9%	26.0%	25.1%
Satisfied	63.6%	56.1%	68.4%	58.4%	59.5%
Neutral	13.0%	11.5%	9.5%	12.5%	12.2%
Dissatisfied	2.9%	2.4%	4.2%	2.4%	2.6%
Very Dissatisfied	0.8%	0.4%	0.0%	0.7%	0.6%

Q19-2. Maintenance of City playgrounds

Very Satisfied	22.1%	26.6%	16.7%	25.6%	24.5%
Satisfied	63.3%	57.2%	68.9%	58.8%	60.0%
Neutral	13.2%	14.7%	10.0%	14.6%	14.0%
Dissatisfied	1.4%	1.4%	4.4%	1.0%	1.4%

Gender and Hispanic Ancestry

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19-3. Walking & biking trails in City</u>					
Very Satisfied	17.5%	22.5%	17.0%	20.7%	20.2%
Satisfied	57.3%	54.8%	59.6%	55.4%	55.9%
Neutral	18.9%	18.3%	10.6%	19.7%	18.6%
Dissatisfied	5.8%	4.1%	11.7%	4.0%	4.9%
Very Dissatisfied	0.5%	0.2%	1.1%	0.3%	0.4%

Q19-4. City swimming pool

Very Satisfied	11.4%	14.9%	13.4%	13.3%	13.3%
Satisfied	48.1%	48.4%	49.3%	48.1%	48.3%
Neutral	35.4%	29.8%	28.4%	32.9%	32.3%
Dissatisfied	3.8%	6.2%	7.5%	4.8%	5.1%
Very Dissatisfied	1.3%	0.7%	1.5%	0.9%	1.0%

Gender and Hispanic Ancestry

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19-5. Outdoor athletic fields</u>					
Very Satisfied	18.6%	20.2%	23.2%	18.9%	19.4%
Satisfied	57.5%	55.8%	54.9%	56.9%	56.6%
Neutral	21.4%	21.0%	22.0%	21.1%	21.2%
Dissatisfied	2.5%	3.0%	0.0%	3.2%	2.8%

Q19-6. Ease of registering for programs

Very Satisfied	16.7%	20.7%	20.0%	18.7%	18.9%
Satisfied	45.8%	51.7%	53.3%	48.4%	49.1%
Neutral	33.0%	24.1%	22.7%	28.9%	28.1%
Dissatisfied	3.0%	2.2%	1.3%	2.8%	2.6%
Very Dissatisfied	1.5%	1.3%	2.7%	1.2%	1.4%

Gender and Hispanic Ancestry

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q19-7. Fees charged for recreation programs</u>					
Very Satisfied	17.5%	15.8%	25.0%	15.3%	16.6%
Satisfied	47.6%	49.3%	40.8%	49.6%	48.5%
Neutral	30.1%	29.9%	27.6%	30.3%	30.0%
Dissatisfied	3.0%	3.6%	2.6%	3.4%	3.3%
Very Dissatisfied	1.9%	1.5%	3.9%	1.3%	1.7%

Q19-8. Variety of recreation programs

Very Satisfied	15.9%	18.5%	25.3%	16.2%	17.4%
Satisfied	47.8%	55.1%	43.7%	53.2%	51.9%
Neutral	31.9%	22.4%	24.1%	26.9%	26.6%
Dissatisfied	4.1%	2.6%	5.7%	2.9%	3.3%
Very Dissatisfied	0.3%	1.3%	1.1%	0.9%	0.9%

Gender and Hispanic Ancestry

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19-9. Preservation of open space</u>					
Very Satisfied	16.5%	19.0%	14.1%	18.3%	17.8%
Satisfied	45.7%	51.1%	44.6%	49.2%	48.7%
Neutral	26.4%	22.0%	19.6%	24.6%	24.0%
Dissatisfied	6.3%	5.9%	12.0%	5.2%	6.0%
Very Dissatisfied	5.1%	2.1%	9.8%	2.6%	3.5%

Gender and Hispanic Ancestry

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q20. Sum of Top 2 Choices</u>					
Maintenance of City parks	47.6%	45.6%	40.0%	47.4%	46.5%
Maintenance of City playgrounds	16.2%	16.9%	13.3%	17.0%	16.6%
Walking & biking trails in City	29.8%	27.6%	30.5%	28.4%	28.6%
City swimming pool	6.7%	8.5%	8.6%	7.5%	7.6%
Outdoor athletic fields	7.1%	7.6%	8.6%	7.3%	7.4%
Ease of registering for programs	3.8%	2.3%	3.8%	2.9%	3.0%
Fees charged for recreation programs	6.9%	10.7%	5.7%	9.4%	9.0%
Variety of recreation programs	10.5%	16.3%	14.3%	13.5%	13.6%
Preservation of open space	37.1%	36.3%	41.0%	36.1%	36.7%
None chosen	15.2%	11.8%	13.3%	13.4%	13.4%

Gender and Hispanic Ancestry

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Yes</u>	<u>No</u>	
<u>Q21-1. Availability of public transportation options</u>					
Very Satisfied	13.7%	12.7%	15.6%	12.9%	13.2%
Satisfied	40.1%	40.6%	36.5%	40.9%	40.4%
Neutral	30.3%	27.0%	29.2%	28.5%	28.5%
Dissatisfied	11.3%	17.0%	16.7%	14.1%	14.4%
Very Dissatisfied	4.5%	2.7%	2.1%	3.7%	3.5%

Q21-2. Availability of bicycle lanes

Very Satisfied	16.6%	11.1%	20.7%	12.7%	13.7%
Satisfied	27.9%	33.2%	23.9%	31.6%	30.7%
Neutral	32.3%	34.3%	31.5%	33.6%	33.3%
Dissatisfied	20.2%	18.6%	22.8%	18.9%	19.4%
Very Dissatisfied	3.0%	2.8%	1.1%	3.1%	2.9%

Gender and Hispanic Ancestry

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q21-3. Availability of sidewalks on major streets & routes</u>					
Very Satisfied	12.9%	6.6%	8.9%	9.6%	9.5%
Satisfied	36.0%	40.1%	46.5%	37.1%	38.2%
Neutral	23.8%	24.7%	15.8%	25.4%	24.3%
Dissatisfied	15.9%	19.8%	18.8%	17.9%	18.0%
Very Dissatisfied	11.4%	8.7%	9.9%	10.0%	10.0%

Q21-4. Availability of sidewalks near your residence

Very Satisfied	7.2%	4.4%	8.8%	5.3%	5.7%
Satisfied	21.8%	21.5%	19.6%	21.9%	21.7%
Neutral	21.1%	19.6%	18.6%	20.5%	20.3%
Dissatisfied	26.1%	32.1%	25.5%	29.8%	29.3%
Very Dissatisfied	23.8%	22.4%	27.5%	22.5%	23.0%

Gender and Hispanic Ancestry

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
Male	Female	Yes	No	

Q21-5. Traffic calming measures in your neighborhood

Very Satisfied	5.0%	4.3%	6.1%	4.4%	4.6%
Satisfied	23.0%	30.7%	24.5%	27.5%	27.1%
Neutral	30.6%	30.5%	23.5%	31.5%	30.5%
Dissatisfied	26.4%	23.0%	35.7%	23.1%	24.6%
Very Dissatisfied	14.9%	11.6%	10.2%	13.5%	13.1%

Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking

Very Satisfied	10.6%	9.3%	13.2%	9.5%	9.9%
Satisfied	30.4%	33.3%	31.9%	32.0%	32.0%
Neutral	39.7%	36.4%	35.2%	38.3%	37.9%
Dissatisfied	14.0%	16.2%	15.4%	15.1%	15.2%
Very Dissatisfied	5.3%	4.8%	4.4%	5.1%	5.0%

Gender and Hispanic Ancestry

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q22. Sum of Top 2 Choices</u>					
Availability of public transportation options	33.8%	38.1%	29.5%	37.0%	36.1%
Availability of bicycle lanes	16.4%	12.0%	20.0%	13.3%	14.0%
Availability of sidewalks on major streets & routes	29.3%	30.9%	33.3%	29.8%	30.2%
Availability of sidewalks near your residence	34.5%	39.8%	35.2%	37.6%	37.3%
Traffic calming measures in your neighborhood	36.4%	32.4%	35.2%	34.1%	34.3%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	21.9%	24.5%	21.0%	23.6%	23.3%
None chosen	10.5%	7.0%	8.6%	8.6%	8.6%

Gender and Hispanic Ancestry

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	<u>Q32. Your gender</u>		<u>Q33. Are you of Hispanic or Latino ancestry?</u>		<u>Total</u>
	Male	Female	Yes	No	
<u>Q23-1. Roads & streets (e.g. Aurora Corridor)</u>					
Very Satisfied	24.2%	30.4%	37.0%	26.2%	27.5%
Satisfied	48.1%	46.0%	36.0%	48.5%	47.0%
Neutral	15.6%	16.7%	13.0%	16.6%	16.2%
Dissatisfied	7.6%	5.7%	6.0%	6.7%	6.6%
Very Dissatisfied	4.5%	1.1%	8.0%	2.0%	2.7%

Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)

Very Satisfied	19.3%	21.4%	23.2%	20.1%	20.4%
Satisfied	50.3%	52.9%	46.3%	52.4%	51.7%
Neutral	25.7%	22.4%	22.0%	24.2%	24.0%
Dissatisfied	2.9%	3.0%	6.1%	2.6%	3.0%
Very Dissatisfied	1.8%	0.3%	2.4%	0.8%	0.9%

Gender and Hispanic Ancestry

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	

Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)

Very Satisfied	18.1%	19.9%	25.8%	18.1%	19.0%
Satisfied	52.3%	50.4%	46.1%	51.9%	51.3%
Neutral	23.7%	26.1%	18.0%	25.9%	25.0%
Dissatisfied	4.8%	2.7%	10.1%	2.8%	3.7%
Very Dissatisfied	1.1%	1.0%	0.0%	1.2%	1.1%

Q23-4. Sidewalk improvements (e.g. safe routes to school)

Very Satisfied	9.3%	13.4%	9.7%	11.7%	11.4%
Satisfied	33.9%	35.5%	32.3%	35.1%	34.7%
Neutral	30.1%	28.0%	31.2%	28.7%	29.0%
Dissatisfied	19.1%	16.2%	19.4%	17.3%	17.6%
Very Dissatisfied	7.5%	6.9%	7.5%	7.2%	7.2%

Gender and Hispanic Ancestry

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	

Q24. Do you support City's long-term emphasis on economic development?

Yes	53.0%	57.7%	47.7%	56.5%	55.5%
Neutral	25.9%	22.2%	22.1%	24.2%	23.9%
No	21.0%	20.1%	30.2%	19.3%	20.5%

Gender and Hispanic Ancestry

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. (top 3)

N=905

	Q32. Your gender		Q33. Are you of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q25. Sum of Top 3 Choices</u>					
Increase sales tax	38.6%	38.4%	31.4%	39.4%	38.5%
Increase car licensing fees (tabs)	43.3%	49.9%	46.7%	46.9%	46.9%
Implement a business and occupation tax on Shoreline businesses	46.2%	49.3%	43.8%	48.4%	47.8%
Issue bonds that would be repaid through increases in property taxes	45.0%	43.3%	40.0%	44.6%	44.1%
None chosen	33.1%	28.9%	38.1%	29.9%	30.8%

Section 9:
Cross-Tabular Data by
Total Household Income

Total Household Income

Q1. Counting yourself, how many people live in your household?

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q1. How many people live in your household?

1	55.0%	36.7%	20.1%	11.0%	6.3%	19.8%	17.0%
2	35.0%	41.7%	36.1%	32.9%	34.5%	50.5%	37.2%
3	5.0%	12.5%	22.9%	23.2%	19.6%	16.8%	18.9%
4	2.5%	4.2%	14.6%	22.6%	27.1%	8.9%	18.1%
5	0.0%	2.5%	4.9%	6.1%	10.4%	3.0%	6.4%
6	2.5%	2.5%	0.7%	3.7%	1.8%	0.0%	1.9%
7+	0.0%	0.0%	0.7%	0.6%	0.3%	1.0%	0.4%

Total Household Income

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q3-1. Overall quality of police services

Very Satisfied	36.1%	25.7%	25.6%	17.6%	23.4%	20.2%	23.2%
Satisfied	30.6%	54.0%	51.9%	60.1%	50.2%	42.9%	51.2%
Neutral	30.6%	15.0%	15.0%	14.9%	19.4%	26.2%	18.5%
Dissatisfied	0.0%	4.4%	7.5%	4.7%	5.7%	8.3%	5.7%
Very Dissatisfied	2.8%	0.9%	0.0%	2.7%	1.3%	2.4%	1.5%

Q3-2. Overall quality of City parks & recreation programs & facilities

Very Satisfied	37.1%	30.1%	36.0%	35.6%	32.5%	29.4%	33.2%
Satisfied	40.0%	51.3%	52.9%	48.8%	54.7%	36.5%	50.4%
Neutral	8.6%	12.4%	9.6%	12.5%	11.3%	28.2%	13.0%
Dissatisfied	11.4%	6.2%	1.5%	3.1%	1.3%	5.9%	3.2%
Very Dissatisfied	2.9%	0.0%	0.0%	0.0%	0.3%	0.0%	0.2%

Total Household Income

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q3-3. Overall effectiveness of City's code enforcement program

Very Satisfied	10.7%	11.1%	12.7%	9.8%	11.2%	7.6%	10.8%
Satisfied	39.3%	42.0%	33.3%	33.9%	33.2%	15.2%	32.8%
Neutral	25.0%	35.8%	34.3%	47.3%	41.6%	53.0%	41.1%
Dissatisfied	17.9%	7.4%	10.8%	7.1%	9.3%	15.2%	10.0%
Very Dissatisfied	7.1%	3.7%	8.8%	1.8%	4.7%	9.1%	5.3%

Q3-4. Overall effectiveness of City communication with public

Very Satisfied	13.9%	19.8%	22.2%	14.3%	17.6%	9.1%	17.0%
Satisfied	50.0%	41.4%	38.5%	44.8%	46.2%	26.1%	42.1%
Neutral	19.4%	28.8%	28.1%	28.6%	25.3%	33.0%	27.4%
Dissatisfied	11.1%	5.4%	4.4%	10.4%	7.4%	15.9%	8.3%
Very Dissatisfied	5.6%	4.5%	6.7%	1.9%	3.5%	15.9%	5.3%

Total Household Income

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q3-5. Overall quality of City's storm water runoff/storm water management system

Very Satisfied	10.3%	16.2%	21.0%	11.0%	16.1%	15.2%	15.6%
Satisfied	30.8%	48.6%	46.0%	49.0%	46.3%	34.2%	45.0%
Neutral	43.6%	27.6%	18.5%	25.5%	27.7%	30.4%	26.9%
Dissatisfied	7.7%	5.7%	9.7%	8.3%	6.7%	16.5%	8.4%
Very Dissatisfied	7.7%	1.9%	4.8%	6.2%	3.2%	3.8%	4.1%

Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)

Very Satisfied	10.8%	10.2%	15.2%	6.2%	7.9%	4.3%	8.8%
Satisfied	37.8%	44.9%	33.3%	41.0%	41.2%	34.4%	39.5%
Neutral	13.5%	16.9%	23.2%	22.4%	25.3%	21.5%	22.4%
Dissatisfied	27.0%	19.5%	20.3%	23.0%	20.1%	26.9%	21.6%
Very Dissatisfied	10.8%	8.5%	8.0%	7.5%	5.5%	12.9%	7.7%

Total Household Income

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City

Very Satisfied	12.5%	10.3%	17.8%	6.3%	10.1%	5.4%	10.3%
Satisfied	37.5%	44.8%	31.1%	31.5%	32.6%	28.6%	33.9%
Neutral	46.9%	31.0%	42.2%	50.5%	48.3%	44.6%	44.6%
Dissatisfied	3.1%	10.3%	7.8%	9.9%	6.2%	19.6%	9.0%
Very Dissatisfied	0.0%	3.4%	1.1%	1.8%	2.8%	1.8%	2.2%

Q3-8. Overall effectiveness of City's efforts to sustain environmental quality

Very Satisfied	22.6%	8.3%	18.3%	14.2%	14.5%	12.0%	14.3%
Satisfied	38.7%	50.9%	43.7%	51.8%	57.6%	36.0%	50.4%
Neutral	38.7%	26.9%	27.8%	22.0%	21.2%	36.0%	25.4%
Dissatisfied	0.0%	11.1%	4.0%	10.6%	4.9%	6.7%	6.7%
Very Dissatisfied	0.0%	2.8%	6.3%	1.4%	1.8%	9.3%	3.3%

Total Household Income

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q3-9. Overall quality of service provided by City of Shoreline

Very Satisfied	15.0%	11.3%	18.7%	13.0%	10.8%	10.1%	12.6%
Satisfied	47.5%	54.8%	51.5%	56.5%	58.9%	40.4%	54.2%
Neutral	25.0%	27.8%	20.9%	22.1%	27.8%	27.0%	25.5%
Dissatisfied	10.0%	3.5%	6.0%	7.8%	2.2%	11.2%	5.3%
Very Dissatisfied	2.5%	2.6%	3.0%	0.6%	0.3%	11.2%	2.4%

Total Household Income

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q4. Sum of Top 3 Choices

Overall quality of police services	37.5%	42.5%	38.9%	37.2%	39.6%	45.5%	40.0%
Overall quality of City parks & recreation programs & facilities	12.5%	24.2%	23.6%	32.3%	38.4%	14.9%	29.3%
Overall effectiveness of City's code enforcement program	20.0%	14.2%	16.7%	17.7%	18.5%	24.8%	18.2%
Overall effectiveness of City communication with public	27.5%	22.5%	22.9%	26.2%	20.2%	25.7%	23.0%
Overall quality of City's storm water runoff/storm water management system	17.5%	16.7%	19.4%	19.5%	16.4%	11.9%	17.0%
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	45.0%	46.7%	55.6%	59.1%	62.2%	52.5%	56.7%

Total Household Income

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3) (cont.)

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q4. Sum of Top 3 Choices (Cont.)

Overall quality of human services (e.g. support for people in times of need) offered by City	45.0%	36.7%	37.5%	32.9%	32.1%	19.8%	32.9%
Overall effectiveness of City's efforts to sustain environmental quality	12.5%	28.3%	32.6%	27.4%	32.4%	23.8%	29.2%
Overall quality of service provided by City of Shoreline	22.5%	22.5%	16.0%	18.9%	17.0%	22.8%	18.8%
None chosen	12.5%	12.5%	9.7%	5.5%	5.7%	13.9%	8.4%

Total Household Income

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q5-1. Overall maintenance of City streets

Very Satisfied	27.5%	13.6%	18.1%	9.3%	9.0%	6.2%	11.6%
Satisfied	40.0%	48.3%	50.7%	60.9%	58.0%	49.5%	54.3%
Neutral	15.0%	17.8%	21.0%	18.0%	20.7%	17.5%	19.3%
Dissatisfied	17.5%	15.3%	10.1%	9.3%	10.5%	21.6%	12.4%
Very Dissatisfied	0.0%	5.1%	0.0%	2.5%	1.8%	5.2%	2.4%

Q5-2. Maintenance of streets in your neighborhood

Very Satisfied	23.1%	18.1%	16.2%	8.7%	9.6%	6.5%	11.9%
Satisfied	30.8%	44.0%	47.1%	55.9%	47.9%	48.4%	48.0%
Neutral	23.1%	17.2%	16.9%	15.5%	24.4%	23.7%	20.5%
Dissatisfied	20.5%	17.2%	17.6%	16.8%	13.6%	18.3%	16.1%
Very Dissatisfied	2.6%	3.4%	2.2%	3.1%	4.5%	3.2%	3.5%

Total Household Income

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q5-3. Maintenance of sidewalks in Shoreline

Very Satisfied	13.9%	11.7%	10.9%	6.4%	5.6%	2.3%	7.4%
Satisfied	41.7%	32.4%	26.4%	28.0%	31.0%	31.8%	30.5%
Neutral	11.1%	26.1%	37.2%	28.7%	30.1%	35.2%	30.1%
Dissatisfied	22.2%	15.3%	13.2%	24.8%	24.8%	15.9%	20.7%
Very Dissatisfied	11.1%	14.4%	12.4%	12.1%	8.5%	14.8%	11.3%

Q5-4. Mowing & trimming along City streets & other public areas

Very Satisfied	13.5%	10.2%	10.4%	10.8%	8.5%	4.3%	9.2%
Satisfied	54.1%	44.1%	43.3%	38.9%	44.1%	44.7%	43.5%
Neutral	21.6%	26.3%	26.1%	32.5%	24.2%	21.3%	25.8%
Dissatisfied	10.8%	10.2%	14.9%	12.7%	20.2%	19.1%	16.2%
Very Dissatisfied	0.0%	9.3%	5.2%	5.1%	3.0%	10.6%	5.3%

Total Household Income

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q5-5. Overall cleanliness of City streets & other public areas

Very Satisfied	15.4%	16.8%	21.6%	11.8%	11.1%	7.3%	13.4%
Satisfied	64.1%	58.0%	53.2%	52.8%	56.8%	53.1%	55.6%
Neutral	17.9%	17.6%	20.9%	24.8%	22.8%	21.9%	21.9%
Dissatisfied	2.6%	6.7%	1.4%	9.9%	8.1%	14.6%	7.7%
Very Dissatisfied	0.0%	0.8%	2.9%	0.6%	1.2%	3.1%	1.5%

Q5-6. Adequacy of City street lighting in your neighborhood

Very Satisfied	12.8%	13.3%	11.5%	12.1%	10.9%	8.5%	11.4%
Satisfied	41.0%	48.3%	40.3%	33.8%	43.2%	51.1%	42.5%
Neutral	25.6%	13.3%	20.9%	22.9%	19.3%	23.4%	20.1%
Dissatisfied	20.5%	18.3%	18.7%	25.5%	19.0%	14.9%	19.7%
Very Dissatisfied	0.0%	6.7%	8.6%	5.7%	7.6%	2.1%	6.4%

Total Household Income

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q5-7. Adequacy of storm drainage services in your neighborhood

Very Satisfied	12.8%	13.8%	13.9%	10.3%	13.8%	9.6%	12.7%
Satisfied	38.5%	54.3%	52.6%	53.5%	50.2%	42.6%	50.3%
Neutral	28.2%	20.7%	18.2%	17.4%	20.1%	28.7%	20.7%
Dissatisfied	7.7%	8.6%	9.5%	12.3%	9.1%	17.0%	10.5%
Very Dissatisfied	12.8%	2.6%	5.8%	6.5%	6.9%	2.1%	5.8%

Q5-8. Garbage/recycling provider services

Very Satisfied	31.6%	34.2%	37.5%	32.5%	32.7%	24.5%	32.7%
Satisfied	39.5%	48.3%	46.3%	55.6%	55.0%	48.9%	51.5%
Neutral	18.4%	14.2%	9.6%	10.0%	10.5%	21.3%	12.3%
Dissatisfied	10.5%	0.8%	4.4%	1.3%	0.9%	1.1%	1.9%
Very Dissatisfied	0.0%	2.5%	2.2%	0.6%	0.9%	4.3%	1.6%

Total Household Income

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q5-9. Maintenance of public trees along City streets

Very Satisfied	23.1%	11.8%	16.1%	6.5%	12.5%	8.9%	12.0%
Satisfied	38.5%	39.5%	38.7%	49.7%	44.3%	40.0%	43.0%
Neutral	15.4%	24.4%	29.9%	25.2%	27.2%	22.2%	25.8%
Dissatisfied	20.5%	17.6%	13.1%	14.8%	12.5%	20.0%	14.9%
Very Dissatisfied	2.6%	6.7%	2.2%	3.9%	3.4%	8.9%	4.3%

Total Household Income

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q6. Sum of Top 2 Choices

Overall maintenance of City streets	22.5%	30.0%	31.3%	33.5%	35.4%	32.7%	32.8%
Maintenance of streets in your neighborhood	27.5%	12.5%	22.2%	19.5%	22.3%	20.8%	20.6%
Maintenance of sidewalks in Shoreline	25.0%	27.5%	25.7%	37.8%	36.0%	26.7%	32.0%
Mowing & trimming along City streets & other public areas	17.5%	17.5%	18.8%	13.4%	17.9%	20.8%	17.5%
Overall cleanliness of City streets & other public areas	5.0%	18.3%	16.7%	18.3%	22.0%	21.8%	19.2%
Adequacy of City street lighting in your neighborhood	25.0%	26.7%	31.9%	28.7%	21.7%	15.8%	24.8%
Adequacy of storm drainage services in your neighborhood	10.0%	14.2%	15.3%	17.1%	17.6%	18.8%	16.5%
Garbage/recycling provider services	12.5%	5.8%	4.9%	3.7%	3.9%	1.0%	4.3%
Maintenance of public trees along City streets	15.0%	31.7%	20.1%	15.9%	15.2%	16.8%	18.5%
None chosen	17.5%	5.8%	5.6%	3.7%	2.4%	8.9%	5.0%

Total Household Income

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q7-1. Enforcing clean-up of garbage, junk, or debris on private property

Very Satisfied	20.0%	7.8%	9.2%	7.8%	6.1%	2.7%	7.4%
Satisfied	42.9%	35.0%	30.3%	28.9%	30.3%	32.0%	31.5%
Neutral	20.0%	38.8%	35.8%	35.9%	37.5%	25.3%	35.1%
Dissatisfied	14.3%	15.5%	17.4%	21.9%	20.2%	28.0%	19.9%
Very Dissatisfied	2.9%	2.9%	7.3%	5.5%	5.8%	12.0%	6.1%

Q7-2. Enforcing removal of abandoned/junk autos

Very Satisfied	5.9%	7.5%	7.0%	9.8%	7.1%	7.1%	7.6%
Satisfied	44.1%	34.4%	26.3%	28.8%	30.2%	28.6%	30.4%
Neutral	38.2%	37.6%	42.1%	40.9%	38.8%	35.7%	39.2%
Dissatisfied	11.8%	14.0%	20.2%	12.1%	17.9%	14.3%	16.0%
Very Dissatisfied	0.0%	6.5%	4.4%	8.3%	6.0%	14.3%	6.8%

Total Household Income

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q7-3. Enforcement of graffiti removal from private properties

Very Satisfied	9.4%	9.9%	7.7%	8.7%	7.4%	3.0%	7.7%
Satisfied	40.6%	33.7%	33.7%	34.1%	33.3%	44.8%	35.0%
Neutral	37.5%	46.5%	45.2%	46.8%	45.3%	38.8%	44.8%
Dissatisfied	9.4%	8.9%	9.6%	7.1%	12.0%	7.5%	9.7%
Very Dissatisfied	3.1%	1.0%	3.8%	3.2%	1.9%	6.0%	2.8%

Total Household Income

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q8. Top Choice

Enforcing clean-up of garbage, junk, or debris on private property	50.0%	40.0%	45.1%	46.3%	57.4%	52.5%	50.3%
Enforcing removal of abandoned/junk autos	17.5%	19.2%	20.1%	22.6%	16.7%	8.9%	17.8%
Enforcement of graffiti removal from private properties	15.0%	25.8%	18.1%	15.9%	18.5%	18.8%	18.8%
None chosen	17.5%	15.0%	16.7%	15.2%	7.4%	19.8%	13.1%

Total Household Income

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q9-1. Overall quality of local police protection

Very Satisfied	27.8%	21.9%	21.5%	23.3%	15.8%	14.1%	19.3%
Satisfied	36.1%	49.1%	52.6%	47.9%	53.6%	54.1%	51.1%
Neutral	27.8%	24.6%	24.4%	22.6%	25.0%	24.7%	24.5%
Dissatisfied	5.6%	4.4%	1.5%	4.8%	3.3%	2.4%	3.4%
Very Dissatisfied	2.8%	0.0%	0.0%	1.4%	2.3%	4.7%	1.7%

Q9-2. City's efforts to prevent crime

Very Satisfied	17.2%	11.8%	16.0%	13.8%	10.3%	7.9%	12.1%
Satisfied	51.7%	52.0%	41.6%	46.4%	49.5%	42.1%	47.3%
Neutral	10.3%	28.4%	28.0%	28.3%	29.5%	23.7%	27.6%
Dissatisfied	17.2%	6.9%	12.8%	9.4%	8.5%	19.7%	10.7%
Very Dissatisfied	3.4%	1.0%	1.6%	2.2%	2.1%	6.6%	2.4%

Total Household Income

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q9-3. Enforcement of local traffic laws

Very Satisfied	19.4%	10.5%	14.6%	10.4%	11.6%	11.5%	12.0%
Satisfied	50.0%	42.1%	52.3%	47.2%	49.5%	42.3%	47.8%
Neutral	13.9%	37.7%	20.0%	34.0%	26.1%	28.2%	27.8%
Dissatisfied	8.3%	6.1%	9.2%	4.2%	12.2%	10.3%	9.1%
Very Dissatisfied	8.3%	3.5%	3.8%	4.2%	0.7%	7.7%	3.2%

Q9-4. Enforcement of drug laws

Very Satisfied	20.0%	7.9%	7.2%	7.5%	7.7%	5.1%	8.0%
Satisfied	23.3%	32.6%	37.1%	35.5%	37.3%	35.6%	35.4%
Neutral	26.7%	43.8%	34.0%	40.2%	36.4%	25.4%	36.2%
Dissatisfied	16.7%	11.2%	13.4%	13.1%	13.6%	16.9%	13.6%
Very Dissatisfied	13.3%	4.5%	8.2%	3.7%	5.0%	16.9%	6.8%

Total Household Income

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q9-5. Enforcement of prostitution laws

Very Satisfied	19.2%	12.0%	11.0%	5.2%	11.1%	5.7%	10.1%
Satisfied	30.8%	25.3%	39.6%	38.5%	38.4%	41.5%	36.6%
Neutral	30.8%	53.0%	35.2%	37.5%	35.4%	26.4%	37.3%
Dissatisfied	7.7%	4.8%	3.3%	14.6%	9.6%	11.3%	8.8%
Very Dissatisfied	11.5%	4.8%	11.0%	4.2%	5.6%	15.1%	7.3%

Q9-6. Enforcement of property crime laws

Very Satisfied	17.2%	12.6%	10.0%	3.4%	7.0%	4.6%	7.9%
Satisfied	27.6%	29.5%	32.7%	38.1%	35.7%	33.8%	34.2%
Neutral	37.9%	42.1%	41.8%	37.3%	36.1%	30.8%	37.7%
Dissatisfied	13.8%	10.5%	10.9%	16.1%	13.5%	18.5%	13.6%
Very Dissatisfied	3.4%	5.3%	4.5%	5.1%	7.8%	12.3%	6.7%

Total Household Income

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors

Very Satisfied	32.1%	26.6%	28.2%	23.8%	25.9%	24.0%	26.1%
Satisfied	25.0%	37.2%	45.3%	41.3%	42.4%	42.7%	41.3%
Neutral	35.7%	24.5%	21.4%	29.4%	25.1%	25.3%	25.6%
Dissatisfied	3.6%	7.4%	3.4%	3.2%	4.9%	4.0%	4.5%
Very Dissatisfied	3.6%	4.3%	1.7%	2.4%	1.6%	4.0%	2.5%

Q9-8. How much you can trust Shoreline Police officers

Very Satisfied	41.4%	30.8%	31.3%	25.5%	26.7%	18.1%	27.4%
Satisfied	27.6%	41.1%	40.6%	42.1%	43.2%	51.8%	42.6%
Neutral	27.6%	21.5%	22.7%	25.5%	24.7%	21.7%	23.9%
Dissatisfied	0.0%	2.8%	2.3%	2.1%	4.1%	3.6%	3.0%
Very Dissatisfied	3.4%	3.7%	3.1%	4.8%	1.4%	4.8%	3.0%

Total Household Income

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges

Very Satisfied	16.7%	18.5%	24.7%	12.4%	17.3%	8.9%	16.9%
Satisfied	37.5%	29.6%	35.1%	36.0%	28.6%	33.3%	32.0%
Neutral	29.2%	49.4%	31.2%	48.3%	45.2%	46.7%	43.6%
Dissatisfied	8.3%	2.5%	6.5%	2.2%	7.1%	4.4%	5.2%
Very Dissatisfied	8.3%	0.0%	2.6%	1.1%	1.8%	6.7%	2.3%

Total Household Income

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q10. Sum of Top 2 Choices

Overall quality of local police protection	12.5%	21.7%	16.7%	22.6%	21.1%	20.8%	20.3%
City's efforts to prevent crime	40.0%	30.0%	41.7%	34.1%	44.3%	34.7%	38.9%
Enforcement of local traffic laws	10.0%	15.0%	18.1%	8.5%	13.4%	15.8%	13.6%
Enforcement of drug laws	22.5%	20.8%	23.6%	24.4%	22.3%	19.8%	22.4%
Enforcement of prostitution laws	2.5%	12.5%	9.0%	8.5%	6.0%	7.9%	7.8%
Enforcement of property crime laws	22.5%	19.2%	27.8%	27.4%	33.9%	24.8%	28.3%
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	15.0%	30.8%	16.0%	19.5%	16.1%	12.9%	18.2%
How much you can trust Shoreline Police officers	10.0%	10.8%	6.9%	7.9%	8.6%	5.0%	8.2%

Total Household Income

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2) (cont.)

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q10. Sum of Top 2 Choices (Cont.)

Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	17.5%	15.0%	20.8%	21.3%	14.3%	9.9%	16.4%
None chosen	22.5%	10.8%	8.3%	12.2%	8.3%	19.8%	11.3%

Total Household Income

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q11-1. In your neighborhood during the day

Very Safe	47.5%	41.9%	51.0%	48.8%	53.8%	40.2%	49.1%
Safe	35.0%	50.4%	44.8%	45.7%	41.1%	42.3%	43.6%
Neutral	15.0%	6.8%	2.8%	4.3%	4.5%	13.4%	6.0%
Unsafe	2.5%	0.9%	1.4%	1.2%	0.6%	2.1%	1.1%
Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.2%

Q11-2. In your neighborhood at night

Very Safe	17.5%	12.7%	21.7%	16.0%	24.8%	13.4%	19.5%
Safe	42.5%	49.2%	47.6%	64.2%	51.7%	47.4%	52.1%
Neutral	20.0%	19.5%	22.4%	11.7%	19.9%	24.7%	19.3%
Unsafe	20.0%	16.9%	5.6%	8.0%	2.7%	12.4%	7.9%
Very Unsafe	0.0%	1.7%	2.8%	0.0%	0.9%	2.1%	1.2%

Total Household Income

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q11-3. In City parks & trails

Very Safe	13.9%	8.1%	10.1%	10.2%	13.9%	10.6%	11.5%
Safe	33.3%	31.5%	41.1%	46.5%	45.2%	31.8%	41.1%
Neutral	25.0%	40.5%	30.2%	28.0%	31.0%	32.9%	31.5%
Unsafe	25.0%	18.9%	14.0%	14.0%	9.3%	14.1%	13.3%
Very Unsafe	2.8%	0.9%	4.7%	1.3%	0.6%	10.6%	2.5%

Q11-4. In other public areas in Shoreline

Very Safe	15.8%	7.8%	17.9%	14.8%	16.0%	14.6%	14.8%
Safe	36.8%	46.1%	46.3%	58.7%	54.3%	44.9%	51.0%
Neutral	36.8%	37.4%	29.9%	21.9%	24.8%	29.2%	27.8%
Unsafe	10.5%	7.8%	5.2%	4.5%	4.9%	6.7%	5.7%
Very Unsafe	0.0%	0.9%	0.7%	0.0%	0.0%	4.5%	0.7%

Total Household Income

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q11-5. Overall feeling of safety in Shoreline

Very Safe	17.9%	11.0%	20.3%	15.4%	18.8%	16.7%	17.1%
Safe	46.2%	63.6%	58.0%	73.5%	65.8%	47.9%	62.8%
Neutral	25.6%	18.6%	16.8%	7.4%	14.2%	26.0%	15.8%
Unsafe	10.3%	5.9%	4.9%	3.7%	0.9%	7.3%	3.8%
Very Unsafe	0.0%	0.8%	0.0%	0.0%	0.3%	2.1%	0.5%

Total Household Income

Q12. From which of the following have you received information about City projects, issues, services, and events?

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q12. From which have you received information about City projects, issues, services, & events?

City newsletter "CURRENTS"	90.0%	84.2%	91.0%	87.2%	87.5%	84.2%	87.3%
City's Parks and Recreation Guide	60.0%	69.2%	68.1%	70.1%	71.7%	67.3%	69.5%
City cable channel (Comcast 21 or Frontier 27)	22.5%	4.2%	6.3%	4.3%	3.6%	5.9%	5.3%
City website	15.0%	14.2%	28.5%	28.7%	38.1%	30.7%	29.8%
City's social media sites (Facebook, Twitter, Instagram)	7.5%	5.0%	12.5%	15.9%	14.6%	4.0%	11.7%
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	17.5%	26.7%	38.2%	45.1%	42.9%	35.6%	38.5%
Involvement in neighborhood association or Shoreline Watch	17.5%	10.0%	16.0%	18.3%	18.2%	8.9%	15.7%
Television news	40.0%	25.8%	24.3%	12.8%	18.2%	24.8%	20.9%
Alert Shoreline	15.0%	12.5%	12.5%	16.5%	17.3%	14.9%	15.4%
Other	5.0%	11.7%	6.9%	6.7%	7.4%	11.9%	8.2%

Total Household Income

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q13-1. Availability of information about City services, meetings, & events

Very Satisfied	15.8%	12.4%	15.3%	14.3%	15.2%	9.0%	14.0%
Satisfied	52.6%	45.1%	49.6%	47.4%	52.6%	50.6%	49.9%
Neutral	23.7%	38.1%	26.3%	31.2%	26.5%	27.0%	28.8%
Dissatisfied	7.9%	2.7%	4.4%	5.2%	3.5%	5.6%	4.3%
Very Dissatisfied	0.0%	1.8%	4.4%	1.9%	2.3%	7.9%	3.0%

Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)

Very Satisfied	15.8%	15.6%	18.0%	16.3%	18.0%	6.5%	16.0%
Satisfied	57.9%	44.0%	48.2%	49.7%	50.5%	47.8%	49.2%
Neutral	23.7%	27.5%	23.7%	15.7%	17.0%	16.3%	19.5%
Dissatisfied	2.6%	8.3%	5.0%	15.7%	10.7%	14.1%	10.4%
Very Dissatisfied	0.0%	4.6%	5.0%	2.6%	3.8%	15.2%	5.0%

Total Household Income

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q13-3. City's efforts to provide opportunities for public involvement

Very Satisfied	13.5%	11.9%	15.8%	12.8%	16.2%	6.9%	13.9%
Satisfied	51.4%	37.6%	45.1%	41.9%	42.1%	42.5%	42.4%
Neutral	24.3%	36.7%	24.1%	29.7%	31.1%	23.0%	29.3%
Dissatisfied	10.8%	11.0%	9.8%	12.8%	8.7%	13.8%	10.6%
Very Dissatisfied	0.0%	2.8%	5.3%	2.7%	1.9%	13.8%	3.9%

Q13-4. Quality of content on City's website

Very Satisfied	8.7%	11.1%	8.5%	13.9%	10.7%	6.7%	10.5%
Satisfied	47.8%	22.2%	42.6%	38.0%	41.6%	36.7%	38.5%
Neutral	43.5%	62.5%	35.1%	43.5%	40.7%	41.7%	43.2%
Dissatisfied	0.0%	2.8%	7.4%	4.6%	4.5%	13.3%	5.5%
Very Dissatisfied	0.0%	1.4%	6.4%	0.0%	2.5%	1.7%	2.3%

Total Household Income

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q31. Your total annual household income							Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided		

Q13-5. Quality of content in City's newsletter "CURRENTS"

Very Satisfied	17.1%	17.9%	18.7%	23.2%	17.4%	20.2%	19.0%
Satisfied	54.3%	54.5%	54.7%	46.4%	54.1%	36.0%	50.9%
Neutral	25.7%	25.0%	18.7%	27.2%	23.9%	25.8%	24.1%
Dissatisfied	2.9%	1.8%	2.9%	2.0%	3.6%	15.7%	4.2%
Very Dissatisfied	0.0%	0.9%	5.0%	1.3%	1.0%	2.2%	1.8%

Q13-6. Quality of City's social media

Very Satisfied	9.5%	10.6%	12.0%	3.3%	7.0%	5.3%	7.7%
Satisfied	47.6%	27.3%	38.6%	38.9%	37.8%	18.4%	35.5%
Neutral	38.1%	57.6%	37.3%	52.2%	45.9%	68.4%	48.7%
Dissatisfied	4.8%	3.0%	3.6%	3.3%	6.4%	7.9%	4.9%
Very Dissatisfied	0.0%	1.5%	8.4%	2.2%	2.9%	0.0%	3.2%

Total Household Income

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q14-1. Overall image of City

Very Satisfied	25.0%	21.4%	21.8%	17.6%	20.3%	18.9%	20.3%
Satisfied	50.0%	63.2%	52.1%	66.7%	57.3%	46.3%	57.4%
Neutral	20.0%	7.7%	19.0%	11.3%	17.0%	21.1%	15.6%
Dissatisfied	5.0%	4.3%	6.3%	3.8%	5.5%	10.5%	5.7%
Very Dissatisfied	0.0%	3.4%	0.7%	0.6%	0.0%	3.2%	1.0%

Q14-2. Overall quality of leadership provided by City's elected officials

Very Satisfied	8.3%	9.3%	13.4%	8.3%	11.6%	3.5%	9.9%
Satisfied	44.4%	40.7%	39.4%	39.3%	40.7%	22.4%	38.4%
Neutral	27.8%	36.1%	33.9%	40.0%	35.8%	42.4%	36.6%
Dissatisfied	16.7%	8.3%	7.1%	8.3%	9.1%	15.3%	9.5%
Very Dissatisfied	2.8%	5.6%	6.3%	4.1%	2.8%	16.5%	5.5%

Total Household Income

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q14-3. Overall effectiveness of City Manager & City staff

Very Satisfied	14.7%	11.0%	14.9%	9.2%	14.7%	5.3%	12.2%
Satisfied	38.2%	42.9%	38.0%	43.0%	38.5%	25.0%	38.4%
Neutral	38.2%	36.3%	35.5%	35.2%	35.5%	40.8%	36.2%
Dissatisfied	5.9%	6.6%	6.6%	9.2%	7.2%	9.2%	7.5%
Very Dissatisfied	2.9%	3.3%	5.0%	3.5%	4.2%	19.7%	5.6%

Q15. How much do you agree with the statement

Strongly Agree	27.0%	13.8%	17.7%	14.9%	19.9%	7.0%	16.8%
Somewhat agree	43.2%	53.2%	60.0%	57.8%	61.1%	43.0%	56.5%
Somewhat disagree	16.2%	18.3%	13.8%	19.5%	13.0%	26.7%	16.6%
Strongly disagree	13.5%	14.7%	8.5%	7.8%	6.0%	23.3%	10.0%

Total Household Income

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q16. Is City of Shoreline moving in the right direction?

Yes	78.6%	78.3%	80.6%	80.5%	86.9%	61.1%	80.6%
No	21.4%	21.7%	19.4%	19.5%	13.1%	38.9%	19.4%

Total Household Income

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q17-1. As a place to live

Excellent	45.0%	37.8%	52.1%	43.1%	42.8%	26.5%	42.0%
Good	50.0%	55.5%	40.8%	50.0%	51.2%	58.2%	50.6%
Neutral	2.5%	5.0%	5.6%	5.0%	3.9%	9.2%	5.0%
Below Average	0.0%	0.8%	1.4%	1.9%	2.1%	2.0%	1.7%
Poor	2.5%	0.8%	0.0%	0.0%	0.0%	4.1%	0.7%

Q17-2. As a place to raise children

Excellent	33.3%	35.1%	48.2%	46.1%	47.7%	36.0%	44.0%
Good	55.6%	58.6%	42.4%	46.8%	45.2%	47.7%	47.5%
Neutral	11.1%	4.5%	7.2%	5.2%	5.9%	11.6%	6.6%
Below Average	0.0%	1.8%	2.2%	0.6%	0.9%	2.3%	1.3%
Poor	0.0%	0.0%	0.0%	1.3%	0.3%	2.3%	0.6%

Total Household Income

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q17-3. As a place to work

Excellent	23.3%	14.6%	24.8%	14.1%	20.2%	17.6%	18.8%
Good	43.3%	47.2%	43.8%	41.4%	34.9%	30.9%	39.2%
Neutral	26.7%	32.6%	23.8%	30.5%	29.4%	38.2%	29.9%
Below Average	6.7%	5.6%	6.7%	10.2%	13.4%	2.9%	9.3%
Poor	0.0%	0.0%	1.0%	3.9%	2.1%	10.3%	2.7%

Q17-4. As a place with a variety of housing choices

Excellent	7.9%	8.7%	19.2%	11.5%	16.6%	13.3%	14.3%
Good	44.7%	46.1%	47.7%	50.0%	45.8%	41.1%	46.3%
Neutral	31.6%	28.7%	20.0%	33.1%	27.9%	28.9%	28.0%
Below Average	5.3%	13.9%	8.5%	4.1%	8.2%	8.9%	8.2%
Poor	10.5%	2.6%	4.6%	1.4%	1.6%	7.8%	3.2%

Total Household Income

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q17-5. As a place to shop

Excellent	10.5%	14.4%	17.5%	9.4%	8.1%	12.2%	11.2%
Good	52.6%	46.6%	42.7%	35.0%	34.0%	33.7%	38.0%
Neutral	13.2%	22.9%	16.8%	28.8%	20.8%	22.4%	21.7%
Below Average	23.7%	13.6%	15.4%	18.1%	25.9%	21.4%	20.6%
Poor	0.0%	2.5%	7.7%	8.8%	11.1%	10.2%	8.4%

Q17-6. As a place for dining & entertainment options

Excellent	13.2%	6.7%	12.8%	5.1%	2.7%	2.1%	5.6%
Good	34.2%	33.6%	23.4%	19.1%	16.2%	20.8%	21.5%
Neutral	21.1%	31.1%	27.7%	34.4%	25.4%	22.9%	27.7%
Below Average	21.1%	19.3%	19.9%	26.1%	35.3%	38.5%	28.8%
Poor	10.5%	9.2%	16.3%	15.3%	20.4%	15.6%	16.4%

Total Household Income

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	
<u>Q17-7. Overall quality of life in City</u>							
Excellent	23.7%	19.3%	24.5%	19.4%	15.1%	15.5%	18.3%
Good	68.4%	68.1%	53.8%	58.8%	67.2%	57.7%	62.7%
Neutral	7.9%	10.9%	16.8%	15.6%	15.1%	17.5%	14.8%
Below Average	0.0%	0.0%	4.9%	5.0%	2.4%	5.2%	3.1%
Poor	0.0%	1.7%	0.0%	1.3%	0.3%	4.1%	1.0%

Total Household Income

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q18. How do you rate condition of your neighborhood?

Excellent	27.5%	14.7%	18.8%	18.6%	19.8%	19.4%	19.0%
Good	35.0%	59.5%	47.8%	45.3%	52.0%	39.8%	49.0%
Average	37.5%	23.3%	23.9%	29.8%	24.6%	29.6%	26.4%
Below Average	0.0%	2.6%	8.7%	5.6%	3.3%	9.2%	5.0%
Poor	0.0%	0.0%	0.7%	0.6%	0.3%	2.0%	0.6%

Total Household Income

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q19-1. Maintenance of City parks

Very Satisfied	18.2%	15.9%	30.7%	28.8%	26.4%	18.8%	25.1%
Satisfied	66.7%	63.7%	55.5%	59.4%	60.9%	52.5%	59.5%
Neutral	15.2%	14.2%	12.4%	11.3%	9.0%	22.5%	12.2%
Dissatisfied	0.0%	5.3%	0.7%	0.6%	3.1%	5.0%	2.6%
Very Dissatisfied	0.0%	0.9%	0.7%	0.0%	0.6%	1.3%	0.6%

Q19-2. Maintenance of City playgrounds

Very Satisfied	25.0%	11.9%	29.5%	30.5%	26.6%	15.1%	24.5%
Satisfied	53.6%	70.6%	56.6%	56.7%	59.7%	60.3%	60.0%
Neutral	21.4%	14.7%	14.0%	12.8%	11.7%	21.9%	14.0%
Dissatisfied	0.0%	2.8%	0.0%	0.0%	2.1%	2.7%	1.4%

Total Household Income

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q19-3. Walking & biking trails in City

Very Satisfied	25.0%	15.0%	27.3%	21.4%	20.3%	10.8%	20.2%
Satisfied	50.0%	59.8%	51.5%	55.9%	58.5%	50.0%	55.9%
Neutral	25.0%	24.3%	14.4%	17.2%	16.4%	27.0%	18.6%
Dissatisfied	0.0%	0.0%	6.1%	5.5%	4.5%	12.2%	4.9%
Very Dissatisfied	0.0%	0.9%	0.8%	0.0%	0.3%	0.0%	0.4%

Q19-4. City swimming pool

Very Satisfied	25.9%	6.2%	20.5%	11.5%	12.5%	11.9%	13.3%
Satisfied	29.6%	51.9%	50.0%	41.7%	53.1%	42.9%	48.3%
Neutral	40.7%	37.0%	25.0%	39.6%	28.1%	35.7%	32.3%
Dissatisfied	3.7%	3.7%	3.4%	7.3%	4.7%	9.5%	5.1%
Very Dissatisfied	0.0%	1.2%	1.1%	0.0%	1.6%	0.0%	1.0%

Total Household Income

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q19-5. Outdoor athletic fields

Very Satisfied	25.9%	5.2%	29.1%	20.6%	21.5%	10.0%	19.4%
Satisfied	40.7%	62.5%	49.1%	54.2%	58.6%	65.0%	56.6%
Neutral	33.3%	28.1%	18.2%	21.4%	18.0%	23.3%	21.2%
Dissatisfied	0.0%	4.2%	3.6%	3.8%	2.0%	1.7%	2.8%

Q19-6. Ease of registering for programs

Very Satisfied	20.0%	7.7%	27.7%	20.0%	19.2%	14.3%	18.9%
Satisfied	20.0%	59.0%	45.7%	49.6%	51.5%	40.5%	49.1%
Neutral	48.0%	33.3%	23.4%	27.8%	26.2%	28.6%	28.1%
Dissatisfied	8.0%	0.0%	1.1%	0.9%	3.1%	9.5%	2.6%
Very Dissatisfied	4.0%	0.0%	2.1%	1.7%	0.0%	7.1%	1.4%

Total Household Income

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q19-7. Fees charged for recreation programs

Very Satisfied	8.7%	2.4%	23.2%	13.8%	22.7%	8.9%	16.6%
Satisfied	39.1%	48.2%	44.2%	51.2%	50.6%	44.4%	48.5%
Neutral	39.1%	37.6%	31.6%	31.7%	24.5%	31.1%	30.0%
Dissatisfied	8.7%	8.2%	1.1%	1.6%	1.7%	8.9%	3.3%
Very Dissatisfied	4.3%	3.5%	0.0%	1.6%	0.4%	6.7%	1.7%

Q19-8. Variety of recreation programs

Very Satisfied	22.2%	6.6%	26.1%	16.7%	19.5%	7.1%	17.4%
Satisfied	33.3%	57.1%	47.7%	50.8%	53.7%	55.4%	51.9%
Neutral	25.9%	28.6%	24.3%	28.8%	24.9%	30.4%	26.6%
Dissatisfied	18.5%	5.5%	0.9%	2.3%	1.9%	5.4%	3.3%
Very Dissatisfied	0.0%	2.2%	0.9%	1.5%	0.0%	1.8%	0.9%

Total Household Income

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q19-9. Preservation of open space

Very Satisfied	25.8%	12.4%	19.2%	18.5%	20.1%	9.5%	17.8%
Satisfied	45.2%	54.3%	47.7%	45.2%	51.5%	39.2%	48.7%
Neutral	29.0%	26.7%	24.6%	26.7%	20.8%	24.3%	24.0%
Dissatisfied	0.0%	5.7%	5.4%	6.2%	5.8%	10.8%	6.0%
Very Dissatisfied	0.0%	1.0%	3.1%	3.4%	1.7%	16.2%	3.5%

Total Household Income

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q20. Sum of Top 2 Choices

Maintenance of City parks	35.0%	44.2%	43.1%	43.3%	57.1%	28.7%	46.5%
Maintenance of City playgrounds	20.0%	15.8%	13.9%	17.7%	18.5%	11.9%	16.6%
Walking & biking trails in City	27.5%	17.5%	25.0%	30.5%	35.4%	21.8%	28.6%
City swimming pool	12.5%	6.7%	6.9%	9.8%	7.7%	4.0%	7.6%
Outdoor athletic fields	0.0%	8.3%	8.3%	6.1%	8.0%	7.9%	7.4%
Ease of registering for programs	10.0%	3.3%	3.5%	1.8%	2.4%	3.0%	3.0%
Fees charged for recreation programs	15.0%	15.0%	11.1%	9.1%	3.9%	12.9%	9.0%
Variety of recreation programs	7.5%	16.7%	17.4%	17.1%	13.1%	3.0%	13.6%
Preservation of open space	22.5%	40.0%	38.2%	36.6%	36.3%	37.6%	36.7%
None chosen	20.0%	14.2%	12.5%	13.4%	7.4%	30.7%	13.4%

Total Household Income

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q21-1. Availability of public transportation options

Very Satisfied	29.4%	12.4%	16.9%	11.2%	9.6%	18.8%	13.2%
Satisfied	32.4%	45.1%	41.2%	42.8%	42.0%	25.0%	40.4%
Neutral	20.6%	31.0%	29.4%	28.9%	27.6%	30.0%	28.5%
Dissatisfied	11.8%	8.8%	11.0%	14.5%	17.3%	17.5%	14.4%
Very Dissatisfied	5.9%	2.7%	1.5%	2.6%	3.5%	8.8%	3.5%

Q21-2. Availability of bicycle lanes

Very Satisfied	16.7%	14.1%	13.8%	12.3%	11.8%	22.2%	13.7%
Satisfied	36.7%	30.3%	34.1%	33.6%	30.1%	19.4%	30.7%
Neutral	40.0%	38.4%	39.8%	32.9%	30.1%	26.4%	33.3%
Dissatisfied	6.7%	14.1%	11.4%	16.4%	24.9%	29.2%	19.4%
Very Dissatisfied	0.0%	3.0%	0.8%	4.8%	3.1%	2.8%	2.9%

Total Household Income

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q21-3. Availability of sidewalks on major streets & routes

Very Satisfied	13.9%	6.8%	12.6%	8.1%	9.1%	10.7%	9.5%
Satisfied	47.2%	37.3%	35.7%	40.0%	37.8%	38.1%	38.2%
Neutral	19.4%	30.5%	30.1%	23.8%	22.7%	15.5%	24.3%
Dissatisfied	11.1%	16.9%	12.6%	16.9%	22.1%	17.9%	18.0%
Very Dissatisfied	8.3%	8.5%	9.1%	11.3%	8.5%	17.9%	10.0%

Q21-4. Availability of sidewalks near your residence

Very Satisfied	18.4%	3.4%	8.5%	3.1%	4.5%	8.0%	5.7%
Satisfied	34.2%	33.9%	24.6%	19.8%	16.4%	18.4%	21.7%
Neutral	13.2%	22.0%	21.8%	22.2%	19.1%	19.5%	20.3%
Dissatisfied	13.2%	32.2%	28.9%	31.5%	29.4%	28.7%	29.3%
Very Dissatisfied	21.1%	8.5%	16.2%	23.5%	30.6%	25.3%	23.0%

Total Household Income

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q21-5. Traffic calming measures in your neighborhood

Very Satisfied	5.4%	5.3%	5.1%	5.3%	3.6%	5.2%	4.6%
Satisfied	48.6%	38.9%	23.4%	28.0%	23.4%	19.5%	27.1%
Neutral	18.9%	31.0%	35.8%	30.0%	31.5%	23.4%	30.5%
Dissatisfied	13.5%	15.0%	21.2%	26.0%	26.3%	40.3%	24.6%
Very Dissatisfied	13.5%	9.7%	14.6%	10.7%	15.3%	11.7%	13.1%

Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking

Very Satisfied	21.9%	10.6%	10.4%	9.0%	8.3%	11.0%	9.9%
Satisfied	46.9%	31.7%	39.6%	29.0%	33.4%	12.3%	32.0%
Neutral	25.0%	42.3%	35.1%	38.6%	37.2%	43.8%	37.9%
Dissatisfied	3.1%	10.6%	11.9%	18.6%	15.5%	24.7%	15.2%
Very Dissatisfied	3.1%	4.8%	3.0%	4.8%	5.5%	8.2%	5.0%

Total Household Income

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q22. Sum of Top 2 Choices

Availability of public transportation options	37.5%	30.8%	36.1%	36.6%	38.7%	32.7%	36.1%
Availability of bicycle lanes	7.5%	8.3%	11.1%	14.0%	20.2%	6.9%	14.0%
Availability of sidewalks on major streets & routes	37.5%	35.0%	27.1%	28.0%	30.4%	28.7%	30.2%
Availability of sidewalks near your residence	22.5%	30.8%	36.8%	43.3%	42.9%	23.8%	37.3%
Traffic calming measures in your neighborhood	22.5%	35.8%	40.3%	37.2%	32.7%	28.7%	34.3%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	25.0%	30.0%	19.4%	27.4%	22.9%	14.9%	23.3%
None chosen	20.0%	10.0%	9.0%	4.3%	3.6%	25.7%	8.6%

Total Household Income

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q23-1. Roads & streets (e.g. Aurora Corridor)

Very Satisfied	29.7%	19.7%	25.5%	34.6%	29.0%	22.1%	27.5%
Satisfied	48.6%	53.8%	51.1%	43.1%	48.9%	30.2%	47.0%
Neutral	13.5%	19.7%	15.6%	13.7%	14.8%	23.3%	16.2%
Dissatisfied	5.4%	6.0%	6.4%	6.5%	5.0%	14.0%	6.6%
Very Dissatisfied	2.7%	0.9%	1.4%	2.0%	2.2%	10.5%	2.7%

Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)

Very Satisfied	23.3%	11.1%	21.2%	24.8%	20.8%	20.3%	20.4%
Satisfied	50.0%	58.6%	50.8%	48.3%	54.8%	37.5%	51.7%
Neutral	23.3%	26.3%	23.7%	24.1%	22.3%	28.1%	24.0%
Dissatisfied	3.3%	4.0%	4.2%	2.8%	1.4%	6.3%	3.0%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.7%	7.8%	0.9%

Total Household Income**Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=905

Q31. Your total annual household income						Total
Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)

Very Satisfied	21.4%	15.6%	18.4%	18.5%	20.7%	17.4%	19.0%
Satisfied	53.6%	47.9%	49.6%	52.6%	54.9%	39.1%	51.3%
Neutral	25.0%	34.4%	25.6%	25.9%	21.7%	23.2%	25.0%
Dissatisfied	0.0%	2.1%	4.8%	1.5%	2.3%	15.9%	3.7%
Very Dissatisfied	0.0%	0.0%	1.6%	1.5%	0.3%	4.3%	1.1%

Q23-4. Sidewalk improvements (e.g. safe routes to school)

Very Satisfied	14.3%	10.2%	12.2%	10.2%	11.3%	13.4%	11.4%
Satisfied	28.6%	31.6%	35.9%	37.5%	34.4%	35.8%	34.7%
Neutral	21.4%	40.8%	29.0%	25.0%	28.4%	25.4%	29.0%
Dissatisfied	28.6%	11.2%	16.0%	23.4%	18.4%	10.4%	17.6%
Very Dissatisfied	7.1%	6.1%	6.9%	3.9%	7.4%	14.9%	7.2%

Total Household Income

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

N=905	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	
<u>Q24. Do you support City's long-term emphasis on economic development?</u>							
Yes	66.7%	34.4%	52.1%	54.6%	65.3%	44.4%	55.5%
Neutral	23.3%	37.8%	25.2%	24.6%	20.1%	19.4%	23.9%
No	10.0%	27.8%	22.7%	20.8%	14.6%	36.1%	20.5%

Total Household Income

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. (top 3)

N=905

	Q31. Your total annual household income						Total
	Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K+	Not provided	

Q25. Sum of Top 3 Choices

Increase sales tax	25.0%	32.5%	38.9%	36.0%	51.2%	11.9%	38.5%
Increase car licensing fees (tabs)	20.0%	32.5%	43.1%	54.3%	60.1%	23.8%	46.9%
Implement a business and occupation tax on Shoreline businesses	50.0%	36.7%	50.0%	59.1%	54.2%	17.8%	47.8%
Issue bonds that would be repaid through increases in property taxes	37.5%	28.3%	43.1%	50.0%	55.4%	19.8%	44.1%
None chosen	42.5%	44.2%	30.6%	23.2%	18.2%	65.3%	30.8%

***Section 10:
Cross-Tabular Data by
Household Types***

Household Types

Q1. Counting yourself, how many people live in your household?

N=905

Household Types					Total
Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children		

Q1. How many people live in your household?

1	0.0%	0.0%	11.1%	38.1%	17.0%
2	1.2%	6.4%	45.5%	60.4%	37.2%
3	24.2%	33.6%	28.3%	1.6%	18.9%
4	49.7%	40.0%	10.8%	0.0%	18.1%
5	17.0%	15.2%	3.7%	0.0%	6.4%
6	7.9%	2.4%	0.3%	0.0%	1.9%
7+	0.0%	2.4%	0.3%	0.0%	0.4%

Household Types

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q3-1. Overall quality of police services

Very Satisfied	18.3%	20.3%	21.5%	28.5%	23.2%
Satisfied	57.7%	56.8%	48.7%	47.9%	51.2%
Neutral	14.1%	17.8%	21.5%	18.1%	18.5%
Dissatisfied	9.2%	4.2%	5.7%	4.5%	5.7%
Very Dissatisfied	0.7%	0.8%	2.6%	1.0%	1.5%

Q3-2. Overall quality of City parks & recreation programs & facilities

Very Satisfied	33.3%	33.1%	29.8%	36.5%	33.2%
Satisfied	52.5%	49.2%	50.9%	49.3%	50.4%
Neutral	11.7%	12.1%	16.7%	10.4%	13.0%
Dissatisfied	1.9%	5.6%	2.2%	3.8%	3.2%
Very Dissatisfied	0.6%	0.0%	0.4%	0.0%	0.2%

Household Types

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q3-3. Overall effectiveness of City's code enforcement program

Very Satisfied	5.6%	11.2%	10.4%	13.1%	10.8%
Satisfied	44.4%	30.3%	34.2%	27.9%	32.8%
Neutral	40.0%	38.2%	40.1%	43.7%	41.1%
Dissatisfied	4.4%	13.5%	10.4%	10.4%	10.0%
Very Dissatisfied	5.6%	6.7%	5.0%	5.0%	5.3%

Q3-4. Overall effectiveness of City communication with public

Very Satisfied	12.8%	18.3%	16.2%	19.3%	17.0%
Satisfied	47.3%	52.5%	41.7%	35.5%	42.1%
Neutral	27.0%	18.3%	28.8%	30.0%	27.4%
Dissatisfied	6.8%	6.7%	8.6%	9.3%	8.3%
Very Dissatisfied	6.1%	4.2%	4.7%	5.9%	5.3%

Household Types

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q3-5. Overall quality of City's storm water runoff/storm water management system

Very Satisfied	12.6%	18.0%	13.9%	17.6%	15.6%
Satisfied	43.0%	49.5%	47.6%	41.9%	45.0%
Neutral	28.1%	23.4%	25.0%	29.4%	26.9%
Dissatisfied	6.7%	9.0%	9.5%	7.9%	8.4%
Very Dissatisfied	9.6%	0.0%	4.0%	3.2%	4.1%

Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)

Very Satisfied	6.8%	7.4%	11.3%	8.1%	8.8%
Satisfied	40.7%	39.3%	37.7%	40.7%	39.5%
Neutral	28.4%	27.0%	20.8%	18.9%	22.4%
Dissatisfied	18.5%	18.9%	23.6%	22.5%	21.6%
Very Dissatisfied	5.6%	7.4%	6.7%	9.8%	7.7%

Household Types

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City

Very Satisfied	12.5%	7.5%	9.0%	11.5%	10.3%
Satisfied	35.2%	31.3%	36.7%	32.1%	33.9%
Neutral	39.8%	51.3%	42.9%	45.5%	44.6%
Dissatisfied	6.8%	8.8%	9.6%	9.6%	9.0%
Very Dissatisfied	5.7%	1.3%	1.7%	1.4%	2.2%

Q3-8. Overall effectiveness of City's efforts to sustain environmental quality

Very Satisfied	12.8%	12.6%	16.5%	13.6%	14.3%
Satisfied	56.4%	53.2%	52.5%	44.2%	50.4%
Neutral	18.8%	27.0%	22.4%	30.9%	25.4%
Dissatisfied	6.0%	5.4%	6.7%	7.5%	6.7%
Very Dissatisfied	6.0%	1.8%	2.0%	3.8%	3.3%

Household Types

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q3-9. Overall quality of service provided by City of Shoreline</u>					
Very Satisfied	12.8%	10.9%	12.5%	13.3%	12.6%
Satisfied	56.1%	53.8%	57.3%	50.7%	54.2%
Neutral	19.6%	33.6%	23.8%	26.7%	25.5%
Dissatisfied	8.8%	1.7%	5.3%	5.0%	5.3%
Very Dissatisfied	2.7%	0.0%	1.1%	4.3%	2.4%

Household Types

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q4. Sum of Top 3 Choices

Overall quality of police services	33.3%	37.6%	41.4%	43.1%	40.0%
Overall quality of City parks & recreation programs & facilities	53.3%	38.4%	25.3%	17.0%	29.3%
Overall effectiveness of City's code enforcement program	13.9%	16.0%	18.2%	21.4%	18.2%
Overall effectiveness of City communication with public	22.4%	20.8%	22.9%	24.2%	23.0%
Overall quality of City's storm water runoff/storm water management system	20.6%	13.6%	19.2%	14.5%	17.0%
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	52.7%	56.8%	57.6%	57.9%	56.7%

Household Types

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3) (cont.)

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q4. Sum of Top 3 Choices (Cont.)

Overall quality of human services (e.g. support for people in times of need) offered by City	30.3%	39.2%	34.0%	30.8%	32.9%
Overall effectiveness of City's efforts to sustain environmental quality	37.0%	36.8%	26.3%	24.8%	29.2%
Overall quality of service provided by City of Shoreline	18.2%	14.4%	14.8%	24.5%	18.8%
None chosen	3.0%	7.2%	10.1%	10.1%	8.4%

Household Types

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q5-1. Overall maintenance of City streets

Very Satisfied	9.9%	11.6%	13.0%	11.3%	11.6%
Satisfied	56.2%	58.7%	54.9%	51.1%	54.3%
Neutral	23.5%	14.9%	17.7%	20.3%	19.3%
Dissatisfied	8.0%	12.4%	11.6%	15.4%	12.4%
Very Dissatisfied	2.5%	2.5%	2.7%	1.9%	2.4%

Q5-2. Maintenance of streets in your neighborhood

Very Satisfied	9.9%	10.7%	10.8%	14.3%	11.9%
Satisfied	49.7%	53.7%	48.8%	44.2%	48.0%
Neutral	21.7%	18.2%	20.2%	21.1%	20.5%
Dissatisfied	15.5%	15.7%	16.4%	16.2%	16.1%
Very Dissatisfied	3.1%	1.7%	3.8%	4.2%	3.5%

Household Types

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q5-3. Maintenance of sidewalks in Shoreline</u>					
Very Satisfied	3.8%	8.4%	9.0%	7.4%	7.4%
Satisfied	22.8%	33.6%	32.0%	31.9%	30.5%
Neutral	30.4%	22.7%	29.9%	33.3%	30.1%
Dissatisfied	25.9%	26.1%	19.8%	16.5%	20.7%
Very Dissatisfied	17.1%	9.2%	9.4%	10.9%	11.3%
<u>Q5-4. Mowing & trimming along City streets & other public areas</u>					
Very Satisfied	11.2%	12.1%	9.1%	7.2%	9.2%
Satisfied	44.7%	44.8%	40.1%	45.6%	43.5%
Neutral	24.8%	18.1%	30.3%	25.1%	25.8%
Dissatisfied	14.3%	19.0%	15.0%	17.3%	16.2%
Very Dissatisfied	5.0%	6.0%	5.6%	4.9%	5.3%

Household Types

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q5-5. Overall cleanliness of City streets & other public areas

Very Satisfied	11.6%	14.9%	15.9%	11.5%	13.4%
Satisfied	54.3%	60.3%	51.4%	58.3%	55.6%
Neutral	26.2%	18.2%	19.7%	23.1%	21.9%
Dissatisfied	6.1%	5.8%	11.0%	6.1%	7.7%
Very Dissatisfied	1.8%	0.8%	2.1%	1.0%	1.5%

Q5-6. Adequacy of City street lighting in your neighborhood

Very Satisfied	7.5%	10.7%	11.1%	13.8%	11.4%
Satisfied	38.5%	41.3%	41.1%	46.3%	42.5%
Neutral	21.7%	17.4%	20.6%	19.9%	20.1%
Dissatisfied	27.3%	19.8%	18.8%	16.4%	19.7%
Very Dissatisfied	5.0%	10.7%	8.4%	3.5%	6.4%

Household Types

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q5-7. Adequacy of storm drainage services in your neighborhood

Very Satisfied	12.6%	10.3%	11.8%	14.4%	12.7%
Satisfied	49.1%	51.7%	50.4%	50.5%	50.3%
Neutral	18.9%	20.7%	18.9%	23.3%	20.7%
Dissatisfied	12.6%	13.8%	11.4%	7.2%	10.5%
Very Dissatisfied	6.9%	3.4%	7.5%	4.6%	5.8%

Q5-8. Garbage/recycling provider services

Very Satisfied	35.0%	29.8%	30.3%	34.9%	32.7%
Satisfied	49.1%	59.5%	51.7%	49.5%	51.5%
Neutral	13.5%	7.4%	14.1%	11.7%	12.3%
Dissatisfied	2.5%	1.7%	2.1%	1.6%	1.9%
Very Dissatisfied	0.0%	1.7%	1.7%	2.3%	1.6%

Household Types

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q5-9. Maintenance of public trees along City streets

Very Satisfied	14.5%	14.3%	12.5%	9.3%	12.0%
Satisfied	43.4%	42.9%	42.5%	43.4%	43.0%
Neutral	23.9%	22.7%	27.2%	26.8%	25.8%
Dissatisfied	14.5%	16.0%	13.9%	15.6%	14.9%
Very Dissatisfied	3.8%	4.2%	3.8%	5.0%	4.3%

Household Types

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q6. Sum of Top 2 Choices

Overall maintenance of City streets	29.7%	30.4%	35.4%	33.0%	32.8%
Maintenance of streets in your neighborhood	17.6%	17.6%	22.9%	21.1%	20.6%
Maintenance of sidewalks in Shoreline	46.1%	32.8%	33.0%	23.6%	32.0%
Mowing & trimming along City streets & other public areas	13.9%	16.8%	17.5%	19.5%	17.5%
Overall cleanliness of City streets & other public areas	24.2%	20.0%	18.5%	17.0%	19.2%
Adequacy of City street lighting in your neighborhood	25.5%	31.2%	29.0%	17.9%	24.8%
Adequacy of storm drainage services in your neighborhood	18.2%	16.8%	14.8%	17.0%	16.5%
Garbage/recycling provider services	2.4%	6.4%	3.0%	5.7%	4.3%
Maintenance of public trees along City streets	15.2%	21.6%	13.8%	23.3%	18.5%
None chosen	2.4%	2.4%	4.7%	7.5%	5.0%

Household Types

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q7-1. Enforcing clean-up of garbage, junk, or debris on private property

Very Satisfied	4.7%	5.9%	9.5%	7.4%	7.4%
Satisfied	26.0%	32.7%	28.1%	37.0%	31.5%
Neutral	44.9%	33.7%	40.9%	25.3%	35.1%
Dissatisfied	16.5%	22.8%	16.1%	24.1%	19.9%
Very Dissatisfied	7.9%	5.0%	5.4%	6.2%	6.1%

Q7-2. Enforcing removal of abandoned/junk autos

Very Satisfied	4.9%	8.7%	10.0%	6.3%	7.6%
Satisfied	30.1%	29.8%	26.0%	34.8%	30.4%
Neutral	43.1%	39.4%	42.4%	34.4%	39.2%
Dissatisfied	14.6%	13.5%	16.5%	17.4%	16.0%
Very Dissatisfied	7.3%	8.7%	5.2%	7.1%	6.8%

Household Types

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q7-3. Enforcement of graffiti removal from private properties</u>					
Very Satisfied	5.8%	7.3%	9.7%	6.8%	7.7%
Satisfied	33.1%	41.7%	28.4%	40.0%	35.0%
Neutral	52.1%	33.3%	48.3%	42.1%	44.8%
Dissatisfied	7.4%	14.6%	10.2%	8.5%	9.7%
Very Dissatisfied	1.7%	3.1%	3.4%	2.6%	2.8%

Household Types

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q8. Top Choice</u>					
Enforcing clean-up of garbage, junk, or debris on private property	52.7%	45.6%	48.5%	52.5%	50.3%
Enforcing removal of abandoned/junk autos	18.2%	24.0%	18.2%	14.8%	17.8%
Enforcement of graffiti removal from private properties	18.2%	23.2%	19.9%	16.4%	18.8%
None chosen	10.9%	7.2%	13.5%	16.4%	13.1%

Household Types

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q9-1. Overall quality of local police protection

Very Satisfied	16.2%	24.1%	17.5%	20.6%	19.3%
Satisfied	52.0%	50.9%	50.2%	51.6%	51.1%
Neutral	24.3%	19.8%	26.4%	24.7%	24.5%
Dissatisfied	4.7%	2.6%	4.1%	2.4%	3.4%
Very Dissatisfied	2.7%	2.6%	1.9%	0.7%	1.7%

Q9-2. City's efforts to prevent crime

Very Satisfied	9.2%	8.3%	13.3%	14.0%	12.1%
Satisfied	46.2%	53.2%	44.3%	48.2%	47.3%
Neutral	27.7%	24.8%	29.8%	26.5%	27.6%
Dissatisfied	13.1%	11.0%	10.2%	9.7%	10.7%
Very Dissatisfied	3.8%	2.8%	2.4%	1.6%	2.4%

Household Types

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q9-3. Enforcement of local traffic laws

Very Satisfied	10.8%	13.3%	11.2%	13.0%	12.0%
Satisfied	45.9%	56.6%	46.1%	46.9%	47.8%
Neutral	30.4%	18.6%	30.7%	27.4%	27.8%
Dissatisfied	9.5%	9.7%	8.6%	9.0%	9.1%
Very Dissatisfied	3.4%	1.8%	3.4%	3.6%	3.2%

Q9-4. Enforcement of drug laws

Very Satisfied	3.7%	5.7%	9.8%	9.5%	8.0%
Satisfied	34.3%	33.0%	36.6%	35.8%	35.4%
Neutral	40.7%	42.0%	31.2%	36.3%	36.2%
Dissatisfied	13.9%	11.4%	15.1%	12.9%	13.6%
Very Dissatisfied	7.4%	8.0%	7.3%	5.5%	6.8%

Household Types

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q9-5. Enforcement of prostitution laws

Very Satisfied	6.2%	8.1%	11.6%	11.3%	10.1%
Satisfied	41.2%	33.8%	35.4%	36.4%	36.6%
Neutral	35.1%	43.2%	37.0%	36.4%	37.3%
Dissatisfied	12.4%	4.1%	8.8%	8.7%	8.8%
Very Dissatisfied	5.2%	10.8%	7.2%	7.2%	7.3%

Q9-6. Enforcement of property crime laws

Very Satisfied	0.9%	7.0%	8.5%	11.3%	7.9%
Satisfied	44.0%	37.0%	28.7%	33.3%	34.2%
Neutral	31.9%	29.0%	43.5%	38.7%	37.7%
Dissatisfied	11.2%	19.0%	12.6%	13.5%	13.6%
Very Dissatisfied	12.1%	8.0%	6.7%	3.2%	6.7%

Household Types

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors

Very Satisfied	25.2%	31.5%	21.1%	29.0%	26.1%
Satisfied	49.6%	44.6%	35.5%	41.5%	41.3%
Neutral	21.7%	14.1%	35.1%	23.0%	25.6%
Dissatisfied	2.6%	9.8%	3.9%	4.0%	4.5%
Very Dissatisfied	0.9%	0.0%	4.4%	2.4%	2.5%

Q9-8. How much you can trust Shoreline Police officers

Very Satisfied	24.8%	30.4%	22.0%	32.6%	27.4%
Satisfied	48.2%	40.9%	41.7%	41.4%	42.6%
Neutral	22.7%	22.6%	26.6%	22.3%	23.9%
Dissatisfied	0.0%	4.3%	6.2%	1.1%	3.0%
Very Dissatisfied	4.3%	1.7%	3.5%	2.6%	3.0%

Household Types

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges</u>					
Very Satisfied	19.8%	25.0%	12.9%	16.3%	16.9%
Satisfied	37.0%	25.0%	31.9%	32.6%	32.0%
Neutral	39.5%	41.2%	46.0%	44.2%	43.6%
Dissatisfied	3.7%	7.4%	7.4%	2.9%	5.2%
Very Dissatisfied	0.0%	1.5%	1.8%	4.1%	2.3%

Household Types

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q10. Sum of Top 2 Choices

Overall quality of local police protection	17.6%	16.0%	20.2%	23.6%	20.3%
City's efforts to prevent crime	40.6%	43.2%	38.7%	36.5%	38.9%
Enforcement of local traffic laws	15.2%	9.6%	12.1%	15.7%	13.6%
Enforcement of drug laws	24.2%	31.2%	19.5%	20.8%	22.4%
Enforcement of prostitution laws	4.2%	9.6%	8.8%	8.2%	7.8%
Enforcement of property crime laws	32.1%	35.2%	27.3%	24.5%	28.3%
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	19.4%	19.2%	18.5%	17.0%	18.2%

Household Types

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2) (cont.)

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q10. Sum of Top 2 Choices (Cont.)</u>					
How much you can trust Shoreline Police officers	6.7%	9.6%	12.5%	4.4%	8.2%
Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	17.0%	16.0%	17.2%	15.4%	16.4%
None chosen	10.3%	5.6%	10.4%	14.8%	11.3%

Household Types

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q11-1. In your neighborhood during the day

Very Safe	44.5%	55.3%	54.4%	44.0%	49.1%
Safe	46.3%	39.0%	38.4%	48.9%	43.6%
Neutral	6.1%	4.9%	5.8%	6.5%	6.0%
Unsafe	3.0%	0.8%	0.7%	0.6%	1.1%
Very Unsafe	0.0%	0.0%	0.7%	0.0%	0.2%

Q11-2. In your neighborhood at night

Very Safe	17.7%	13.7%	23.5%	19.1%	19.5%
Safe	50.0%	62.9%	46.9%	53.7%	52.1%
Neutral	22.6%	16.1%	21.8%	16.5%	19.3%
Unsafe	7.3%	6.5%	6.5%	10.0%	7.9%
Very Unsafe	2.4%	0.8%	1.4%	0.6%	1.2%

Household Types

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q11-3. In City parks & trails

Very Safe	9.9%	4.1%	14.5%	12.8%	11.5%
Safe	47.5%	54.1%	40.6%	32.1%	41.1%
Neutral	29.6%	28.7%	25.1%	40.5%	31.5%
Unsafe	11.7%	9.8%	16.6%	12.4%	13.3%
Very Unsafe	1.2%	3.3%	3.2%	2.2%	2.5%

Q11-4. In other public areas in Shoreline

Very Safe	11.3%	14.2%	16.3%	15.6%	14.8%
Safe	54.1%	53.3%	49.1%	50.2%	51.0%
Neutral	25.8%	28.3%	26.6%	29.8%	27.8%
Unsafe	8.2%	4.2%	6.6%	4.2%	5.7%
Very Unsafe	0.6%	0.0%	1.4%	0.3%	0.7%

Household Types

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q11-5. Overall feeling of safety in Shoreline

Very Safe	14.0%	15.3%	19.5%	17.2%	17.1%
Safe	67.1%	67.7%	58.9%	62.3%	62.8%
Neutral	9.8%	15.3%	18.8%	16.2%	15.8%
Unsafe	8.5%	1.6%	2.1%	3.9%	3.8%
Very Unsafe	0.6%	0.0%	0.7%	0.3%	0.5%

Household Types

Q12. From which of the following have you received information about City projects, issues, services, and events?

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q12. From which have you received information about City projects, issues, services, & events?</u>					
City newsletter "CURRENTS"	83.6%	88.8%	84.2%	91.5%	87.3%
City's Parks and Recreation Guide	77.0%	69.6%	66.0%	68.9%	69.5%
City cable channel (Comcast 21 or Frontier 27)	3.0%	0.8%	5.7%	7.9%	5.3%
City website	35.2%	34.4%	35.4%	20.1%	29.8%
City's social media sites (Facebook, Twitter, Instagram)	20.0%	15.2%	13.5%	4.4%	11.7%
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	54.5%	52.0%	38.0%	25.2%	38.5%
Involvement in neighborhood association or Shoreline Watch	16.4%	18.4%	13.1%	16.7%	15.7%
Television news	8.5%	11.2%	19.2%	32.7%	20.9%
Alert Shoreline	20.6%	20.0%	14.5%	11.6%	15.4%
Other	6.1%	6.4%	7.4%	10.7%	8.2%

Household Types

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q13-1. Availability of information about City services, meetings, & events

Very Satisfied	13.4%	15.3%	15.9%	12.1%	14.0%
Satisfied	53.0%	50.8%	49.5%	48.5%	49.9%
Neutral	26.8%	25.4%	28.5%	31.3%	28.8%
Dissatisfied	3.4%	1.7%	4.7%	5.4%	4.3%
Very Dissatisfied	3.4%	6.8%	1.4%	2.7%	3.0%

Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)

Very Satisfied	16.9%	14.6%	18.8%	13.7%	16.0%
Satisfied	46.6%	56.1%	47.7%	49.0%	49.2%
Neutral	20.3%	12.2%	17.3%	24.0%	19.5%
Dissatisfied	11.5%	10.6%	12.6%	7.7%	10.4%
Very Dissatisfied	4.7%	6.5%	3.6%	5.7%	5.0%

Household Types

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Household Types					Total
Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children		

Q13-3. City's efforts to provide opportunities for public involvement

Very Satisfied	13.6%	11.2%	18.5%	10.7%	13.9%
Satisfied	42.9%	47.4%	40.7%	41.7%	42.4%
Neutral	27.9%	27.6%	27.0%	32.8%	29.3%
Dissatisfied	11.6%	8.6%	10.4%	11.0%	10.6%
Very Dissatisfied	4.1%	5.2%	3.3%	3.8%	3.9%

Q13-4. Quality of content on City's website

Very Satisfied	7.6%	6.3%	15.8%	8.7%	10.5%
Satisfied	46.6%	44.2%	35.0%	34.2%	38.5%
Neutral	39.8%	43.2%	38.9%	50.0%	43.2%
Dissatisfied	2.5%	4.2%	7.9%	5.4%	5.5%
Very Dissatisfied	3.4%	2.1%	2.5%	1.6%	2.3%

Household Types

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q13-5. Quality of content in City's newsletter "CURRENTS"

Very Satisfied	17.8%	16.4%	21.5%	18.4%	19.0%
Satisfied	53.4%	58.6%	46.7%	50.5%	50.9%
Neutral	23.3%	22.4%	23.3%	25.8%	24.1%
Dissatisfied	2.1%	2.6%	5.9%	4.3%	4.2%
Very Dissatisfied	3.4%	0.0%	2.6%	1.0%	1.8%

Q13-6. Quality of City's social media

Very Satisfied	3.3%	8.2%	11.4%	6.1%	7.7%
Satisfied	40.7%	39.7%	38.0%	27.7%	35.5%
Neutral	47.3%	43.8%	39.2%	62.2%	48.7%
Dissatisfied	5.5%	6.8%	5.7%	2.7%	4.9%
Very Dissatisfied	3.3%	1.4%	5.7%	1.4%	3.2%

Household Types

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q14-1. Overall image of City

Very Satisfied	22.8%	17.4%	22.2%	18.2%	20.3%
Satisfied	54.3%	58.7%	56.3%	59.6%	57.4%
Neutral	13.0%	15.7%	17.4%	15.3%	15.6%
Dissatisfied	8.6%	6.6%	3.8%	5.5%	5.7%
Very Dissatisfied	1.2%	1.7%	0.3%	1.3%	1.0%

Q14-2. Overall quality of leadership provided by City's elected officials

Very Satisfied	9.7%	8.3%	13.3%	7.6%	9.9%
Satisfied	39.6%	37.6%	35.3%	41.0%	38.4%
Neutral	35.8%	40.4%	35.3%	36.8%	36.6%
Dissatisfied	7.5%	6.4%	12.2%	9.4%	9.5%
Very Dissatisfied	7.5%	7.3%	3.9%	5.2%	5.5%

Household Types

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q14-3. Overall effectiveness of City Manager & City staff</u>					
Very Satisfied	11.8%	14.9%	15.2%	8.7%	12.2%
Satisfied	39.4%	36.2%	35.2%	41.7%	38.4%
Neutral	35.4%	36.2%	36.1%	36.7%	36.2%
Dissatisfied	6.3%	3.2%	10.2%	7.2%	7.5%
Very Dissatisfied	7.1%	9.6%	3.3%	5.7%	5.6%

Household Types

Q15. from the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly." (without "no opinion")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q15. How much do you agree with the statement?

Strongly Agree	23.0%	10.9%	16.9%	15.7%	16.8%
Somewhat agree	54.7%	65.5%	56.4%	54.3%	56.5%
Somewhat disagree	13.5%	15.5%	17.3%	18.1%	16.6%
Strongly disagree	8.8%	8.2%	9.4%	11.9%	10.0%

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q16. Is City of Shoreline moving in the right direction?

Yes	81.3%	81.2%	83.2%	77.6%	80.6%
No	18.8%	18.8%	16.8%	22.4%	19.4%

Household Types

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q17-1. As a place to live</u>					
Excellent	46.3%	41.1%	41.6%	40.4%	42.0%
Good	44.5%	51.6%	51.2%	52.9%	50.6%
Neutral	4.3%	5.6%	6.1%	4.2%	5.0%
Below Average	4.9%	1.6%	0.3%	1.3%	1.7%
Poor	0.0%	0.0%	0.7%	1.3%	0.7%
 <u>Q17-2. As a place to raise children</u>					
Excellent	47.6%	48.0%	45.9%	38.6%	44.0%
Good	42.1%	45.6%	45.9%	52.8%	47.5%
Neutral	6.7%	4.8%	7.5%	6.6%	6.6%
Below Average	2.4%	0.8%	0.7%	1.4%	1.3%
Poor	1.2%	0.8%	0.0%	0.7%	0.6%

Household Types

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q17-3. As a place to work

Excellent	14.8%	20.9%	18.3%	20.8%	18.8%
Good	26.2%	39.6%	39.7%	45.6%	39.2%
Neutral	36.1%	27.5%	28.3%	29.2%	29.9%
Below Average	15.6%	11.0%	10.5%	4.0%	9.3%
Poor	7.4%	1.1%	3.2%	0.4%	2.7%

Q17-4. As a place with a variety of housing choices

Excellent	11.8%	15.5%	17.8%	11.5%	14.3%
Good	44.7%	49.1%	42.0%	50.3%	46.3%
Neutral	34.9%	23.3%	28.7%	25.5%	28.0%
Below Average	5.3%	10.3%	8.7%	8.4%	8.2%
Poor	3.3%	1.7%	2.8%	4.2%	3.2%

Household Types

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q17-5. As a place to shop

Excellent	4.9%	11.4%	12.6%	13.2%	11.2%
Good	30.9%	35.8%	36.9%	43.7%	38.0%
Neutral	21.6%	18.7%	23.2%	21.5%	21.7%
Below Average	27.8%	26.8%	18.1%	16.7%	20.6%
Poor	14.8%	7.3%	9.2%	4.8%	8.4%

Q17-6. As a place for dining & entertainment options

Excellent	3.1%	2.4%	6.8%	7.2%	5.6%
Good	12.3%	20.3%	21.2%	27.0%	21.5%
Neutral	28.8%	24.4%	28.1%	28.0%	27.7%
Below Average	30.7%	30.1%	28.8%	27.4%	28.8%
Poor	25.2%	22.8%	15.1%	10.4%	16.4%

Household Types

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q17-7. Overall quality of life in City

Excellent	13.4%	18.5%	20.9%	18.4%	18.3%
Good	62.2%	62.1%	60.6%	65.0%	62.7%
Neutral	19.5%	14.5%	15.1%	12.3%	14.8%
Below Average	4.3%	4.0%	2.7%	2.6%	3.1%
Poor	0.6%	0.8%	0.7%	1.6%	1.0%

Household Types

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q18. How do you rate condition of your neighborhood?</u>					
Excellent	17.4%	13.9%	20.3%	20.7%	19.0%
Good	47.2%	59.0%	45.5%	49.2%	49.0%
Average	31.7%	23.0%	26.9%	24.6%	26.4%
Below Average	3.1%	3.3%	7.2%	4.5%	5.0%
Poor	0.6%	0.8%	0.0%	1.0%	0.6%

Household Types

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q19-1. Maintenance of City parks

Very Satisfied	35.2%	26.2%	22.4%	21.4%	25.1%
Satisfied	51.9%	60.7%	58.4%	64.6%	59.5%
Neutral	10.5%	6.6%	15.7%	12.1%	12.2%
Dissatisfied	1.9%	5.7%	3.2%	1.1%	2.6%
Very Dissatisfied	0.6%	0.8%	0.4%	0.7%	0.6%

Q19-2. Maintenance of City playgrounds

Very Satisfied	33.3%	29.2%	20.7%	20.2%	24.5%
Satisfied	56.8%	54.2%	60.2%	64.8%	60.0%
Neutral	9.3%	11.7%	18.7%	13.8%	14.0%
Dissatisfied	0.6%	5.0%	0.4%	1.2%	1.4%

Household Types

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q19-3. Walking & biking trails in City

Very Satisfied	27.1%	20.5%	18.8%	17.5%	20.2%
Satisfied	55.5%	56.4%	53.1%	58.7%	55.9%
Neutral	12.9%	14.5%	21.9%	20.4%	18.6%
Dissatisfied	4.5%	8.5%	5.8%	2.6%	4.9%
Very Dissatisfied	0.0%	0.0%	0.4%	0.7%	0.4%

Q19-4. City swimming pool

Very Satisfied	13.5%	14.1%	11.3%	14.5%	13.3%
Satisfied	46.8%	52.2%	47.7%	47.7%	48.3%
Neutral	27.0%	23.9%	38.4%	34.9%	32.3%
Dissatisfied	11.7%	7.6%	2.6%	1.7%	5.1%
Very Dissatisfied	0.9%	2.2%	0.0%	1.2%	1.0%

Household Types

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q19-5. Outdoor athletic fields

Very Satisfied	20.8%	24.1%	17.7%	17.6%	19.4%
Satisfied	54.9%	54.5%	57.1%	58.4%	56.6%
Neutral	22.2%	16.1%	20.2%	24.0%	21.2%
Dissatisfied	2.1%	5.4%	4.9%	0.0%	2.8%

Q19-6. Ease of registering for programs

Very Satisfied	22.5%	21.8%	13.8%	19.4%	18.9%
Satisfied	48.8%	54.5%	49.7%	45.7%	49.1%
Neutral	21.7%	18.8%	34.1%	32.3%	28.1%
Dissatisfied	3.9%	4.0%	1.8%	1.6%	2.6%
Very Dissatisfied	3.1%	1.0%	0.6%	1.1%	1.4%

Household Types

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q19-7. Fees charged for recreation programs

Very Satisfied	24.4%	23.2%	13.0%	11.2%	16.6%
Satisfied	50.4%	54.5%	50.3%	42.6%	48.5%
Neutral	19.1%	19.2%	32.8%	40.1%	30.0%
Dissatisfied	3.8%	2.0%	3.4%	3.6%	3.3%
Very Dissatisfied	2.3%	1.0%	0.6%	2.5%	1.7%

Q19-8. Variety of recreation programs

Very Satisfied	23.0%	19.1%	15.6%	14.8%	17.4%
Satisfied	49.6%	60.0%	52.8%	48.7%	51.9%
Neutral	20.7%	16.4%	28.1%	33.5%	26.6%
Dissatisfied	4.4%	3.6%	3.0%	2.6%	3.3%
Very Dissatisfied	2.2%	0.9%	0.5%	0.4%	0.9%

Household Types

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q19-9. Preservation of open space

Very Satisfied	19.2%	22.1%	18.9%	14.1%	17.8%
Satisfied	52.3%	50.4%	46.7%	47.7%	48.7%
Neutral	18.5%	18.6%	25.1%	28.5%	24.0%
Dissatisfied	5.3%	5.3%	6.2%	6.6%	6.0%
Very Dissatisfied	4.6%	3.5%	3.1%	3.1%	3.5%

Household Types

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q20. Sum of Top 2 Choices</u>					
Maintenance of City parks	44.2%	46.4%	49.2%	45.3%	46.5%
Maintenance of City playgrounds	30.9%	12.8%	12.8%	14.2%	16.6%
Walking & biking trails in City	22.4%	39.2%	35.0%	21.7%	28.6%
City swimming pool	8.5%	10.4%	8.1%	5.7%	7.6%
Outdoor athletic fields	4.8%	19.2%	6.4%	5.0%	7.4%
Ease of registering for programs	5.5%	2.4%	3.7%	1.3%	3.0%
Fees charged for recreation programs	9.1%	11.2%	7.1%	9.7%	9.0%
Variety of recreation programs	17.6%	12.8%	13.1%	12.3%	13.6%
Preservation of open space	29.1%	36.0%	34.3%	43.1%	36.7%
None chosen	12.7%	4.0%	12.5%	18.2%	13.4%

Household Types

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Household Types					Total
Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children		

Q21-1. Availability of public transportation options

Very Satisfied	8.7%	7.8%	17.9%	13.1%	13.2%
Satisfied	40.3%	43.5%	36.8%	42.8%	40.4%
Neutral	23.5%	25.2%	30.0%	31.1%	28.5%
Dissatisfied	22.8%	17.4%	13.6%	9.5%	14.4%
Very Dissatisfied	4.7%	6.1%	1.8%	3.5%	3.5%

Q21-2. Availability of bicycle lanes

Very Satisfied	11.5%	5.6%	18.7%	13.1%	13.7%
Satisfied	29.5%	38.3%	28.6%	30.3%	30.7%
Neutral	24.5%	24.3%	35.9%	39.4%	33.3%
Dissatisfied	31.7%	27.1%	14.1%	14.7%	19.4%
Very Dissatisfied	2.9%	4.7%	2.7%	2.4%	2.9%

Household Types

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Household Types					Total
Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children		

Q21-3. Availability of sidewalks on major streets & routes

Very Satisfied	7.0%	4.9%	11.3%	10.9%	9.5%
Satisfied	34.4%	39.3%	39.9%	38.1%	38.2%
Neutral	21.7%	23.0%	24.1%	26.5%	24.3%
Dissatisfied	28.0%	20.5%	12.4%	17.2%	18.0%
Very Dissatisfied	8.9%	12.3%	12.4%	7.3%	10.0%

Q21-4. Availability of sidewalks near your residence

Very Satisfied	3.7%	3.2%	5.2%	8.4%	5.7%
Satisfied	12.9%	22.6%	25.1%	22.7%	21.7%
Neutral	18.4%	15.3%	23.4%	20.4%	20.3%
Dissatisfied	30.1%	27.4%	25.8%	33.1%	29.3%
Very Dissatisfied	35.0%	31.5%	20.6%	15.4%	23.0%

Household Types

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Household Types					Total
Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children		

Q21-5. Traffic calming measures in your neighborhood

Very Satisfied	3.4%	1.7%	5.7%	5.3%	4.6%
Satisfied	19.0%	25.2%	29.7%	29.5%	27.1%
Neutral	31.3%	40.0%	29.0%	27.8%	30.5%
Dissatisfied	29.9%	20.0%	20.4%	27.8%	24.6%
Very Dissatisfied	16.3%	13.0%	15.1%	9.6%	13.1%

Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking

Very Satisfied	4.3%	5.3%	14.0%	10.6%	9.9%
Satisfied	33.1%	35.1%	30.6%	31.5%	32.0%
Neutral	28.1%	39.5%	39.9%	40.6%	37.9%
Dissatisfied	25.9%	12.3%	13.3%	12.6%	15.2%
Very Dissatisfied	8.6%	7.9%	2.2%	4.7%	5.0%

Household Types

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q22. Sum of Top 2 Choices</u>					
Availability of public transportation options	35.8%	31.2%	37.0%	37.4%	36.1%
Availability of bicycle lanes	19.4%	20.8%	13.5%	9.1%	14.0%
Availability of sidewalks on major streets & routes	23.6%	36.8%	29.6%	31.4%	30.2%
Availability of sidewalks near your residence	53.9%	44.0%	33.3%	29.9%	37.3%
Traffic calming measures in your neighborhood	35.8%	29.6%	36.0%	33.6%	34.3%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	17.6%	24.0%	24.9%	24.5%	23.3%
None chosen	4.8%	3.2%	9.1%	12.3%	8.6%

Household Types

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q23-1. Roads & streets (e.g. Aurora Corridor)

Very Satisfied	27.9%	30.6%	25.8%	27.6%	27.5%
Satisfied	46.9%	47.1%	47.7%	46.4%	47.0%
Neutral	16.3%	16.5%	16.8%	15.5%	16.2%
Dissatisfied	6.1%	3.3%	6.8%	7.9%	6.6%
Very Dissatisfied	2.7%	2.5%	2.9%	2.6%	2.7%

Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)

Very Satisfied	21.0%	23.4%	17.4%	21.7%	20.4%
Satisfied	53.1%	51.4%	50.8%	51.8%	51.7%
Neutral	21.7%	20.7%	27.5%	23.3%	24.0%
Dissatisfied	4.2%	2.7%	3.4%	2.0%	3.0%
Very Dissatisfied	0.0%	1.8%	0.8%	1.2%	0.9%

Household Types

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)

Very Satisfied	16.7%	18.0%	20.6%	19.3%	19.0%
Satisfied	54.2%	54.1%	52.3%	47.5%	51.3%
Neutral	27.1%	21.6%	21.0%	29.0%	25.0%
Dissatisfied	2.1%	3.6%	4.9%	3.5%	3.7%
Very Dissatisfied	0.0%	2.7%	1.2%	0.8%	1.1%

Q23-4. Sidewalk improvements (e.g. safe routes to school)

Very Satisfied	7.7%	13.4%	12.7%	11.3%	11.4%
Satisfied	35.4%	33.0%	36.5%	33.5%	34.7%
Neutral	24.6%	25.9%	26.6%	35.1%	29.0%
Dissatisfied	24.6%	22.3%	15.2%	14.1%	17.6%
Very Dissatisfied	7.7%	5.4%	9.0%	6.0%	7.2%

Household Types

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

N=905	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	
<u>Q24. Do you support City's long-term emphasis on economic development?</u>					
Yes	65.0%	59.4%	57.0%	47.2%	55.5%
Neutral	17.5%	24.8%	24.9%	26.2%	23.9%
No	17.5%	15.8%	18.1%	26.6%	20.5%

Household Types

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. (top 3)

N=905

	Household Types				Total
	Households w/ Children Under Age 10	Households w/ Children Ages 10- 19	Households w/ Adults Ages 20- 54 and No Children	Households w/ Adults Ages 55+ and No Children	

Q25. Sum of Top 3 Choices

Increase sales tax	43.6%	48.0%	40.4%	30.2%	38.5%
Increase car licensing fees (tabs)	53.9%	60.0%	47.8%	37.1%	46.9%
Implement a business and occupation tax on Shoreline businesses	55.2%	38.4%	53.5%	42.5%	47.8%
Issue bonds that would be repaid through increases in property taxes	51.5%	51.2%	44.8%	36.8%	44.1%
None chosen	24.8%	24.0%	27.9%	39.3%	30.8%

Section 11:
Cross-Tabular Data by
Length of Residency

How Long Respondents Have Lived in the City of Shoreline

Q1. Counting yourself, how many people live in your household?

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q1. How many people live in your household?

1	18.8%	11.5%	9.2%	17.2%	9.5%	26.3%	17.0%
2	30.3%	31.7%	25.8%	33.3%	42.3%	47.4%	37.2%
3	19.4%	20.2%	25.0%	18.2%	21.4%	14.5%	18.9%
4	23.0%	27.9%	30.8%	19.2%	13.7%	7.0%	18.1%
5	6.1%	6.7%	5.8%	9.1%	11.3%	2.6%	6.4%
6	2.4%	1.0%	3.3%	3.0%	1.2%	1.3%	1.9%
7+	0.0%	1.0%	0.0%	0.0%	0.6%	0.9%	0.4%

How Long Respondents Have Lived in the City of Shoreline

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q3-1. Overall quality of police services

Very Satisfied	20.3%	30.9%	22.5%	23.3%	17.8%	26.2%	23.2%
Satisfied	54.9%	46.8%	53.2%	56.7%	52.6%	47.2%	51.2%
Neutral	17.3%	16.0%	18.0%	14.4%	23.0%	19.2%	18.5%
Dissatisfied	6.8%	5.3%	5.4%	3.3%	4.6%	5.6%	5.7%
Very Dissatisfied	0.8%	1.1%	0.9%	2.2%	2.0%	1.9%	1.5%

Q3-2. Overall quality of City parks & recreation programs & facilities

Very Satisfied	32.7%	44.6%	33.3%	37.2%	27.6%	28.2%	33.2%
Satisfied	52.6%	43.6%	50.9%	47.9%	56.4%	50.2%	50.4%
Neutral	14.1%	7.9%	10.5%	10.6%	14.1%	17.2%	13.0%
Dissatisfied	0.6%	3.0%	5.3%	4.3%	1.9%	3.8%	3.2%
Very Dissatisfied	0.0%	1.0%	0.0%	0.0%	0.0%	0.5%	0.2%

How Long Respondents Have Lived in the City of Shoreline

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q3-3. Overall effectiveness of City's code enforcement program</u>							
Very Satisfied	9.5%	11.9%	16.5%	9.2%	9.1%	11.0%	10.8%
Satisfied	34.5%	41.8%	40.5%	33.8%	28.9%	26.0%	32.8%
Neutral	50.0%	34.3%	30.4%	43.1%	44.6%	41.0%	41.1%
Dissatisfied	6.0%	6.0%	8.9%	9.2%	10.7%	14.5%	10.0%
Very Dissatisfied	0.0%	6.0%	3.8%	4.6%	6.6%	7.5%	5.3%

Q3-4. Overall effectiveness of City communication with public

Very Satisfied	12.1%	20.2%	23.1%	16.0%	12.1%	20.2%	17.0%
Satisfied	44.3%	49.5%	44.4%	53.2%	37.6%	33.3%	42.1%
Neutral	35.6%	20.2%	24.1%	19.1%	35.7%	24.9%	27.4%
Dissatisfied	3.4%	4.0%	5.6%	10.6%	7.6%	14.6%	8.3%
Very Dissatisfied	4.7%	6.1%	2.8%	1.1%	7.0%	7.0%	5.3%

How Long Respondents Have Lived in the City of Shoreline

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q3-5. Overall quality of City's storm water runoff/storm water management system

Very Satisfied	15.7%	16.5%	18.4%	12.4%	12.8%	17.3%	15.6%
Satisfied	42.5%	41.8%	51.0%	52.8%	46.6%	39.9%	45.0%
Neutral	30.7%	28.6%	18.4%	21.3%	28.4%	28.8%	26.9%
Dissatisfied	7.9%	6.6%	8.2%	7.9%	10.1%	9.1%	8.4%
Very Dissatisfied	3.1%	6.6%	4.1%	5.6%	2.0%	4.8%	4.1%

Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)

Very Satisfied	7.0%	13.6%	12.1%	7.1%	8.1%	6.9%	8.8%
Satisfied	42.7%	41.7%	35.3%	49.5%	34.2%	37.6%	39.5%
Neutral	29.3%	24.3%	24.1%	19.2%	26.1%	13.8%	22.4%
Dissatisfied	18.5%	15.5%	21.6%	21.2%	21.1%	28.0%	21.6%
Very Dissatisfied	2.5%	4.9%	6.9%	3.0%	10.6%	13.8%	7.7%

How Long Respondents Have Lived in the City of Shoreline

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City

Very Satisfied	13.4%	14.3%	9.2%	10.3%	11.6%	7.4%	10.3%
Satisfied	31.7%	39.7%	35.4%	39.7%	27.7%	34.4%	33.9%
Neutral	45.1%	38.1%	44.6%	39.7%	50.9%	42.9%	44.6%
Dissatisfied	9.8%	3.2%	7.7%	8.6%	8.0%	12.9%	9.0%
Very Dissatisfied	0.0%	4.8%	3.1%	1.7%	1.8%	2.5%	2.2%

Q3-8. Overall effectiveness of City's efforts to sustain environmental quality

Very Satisfied	14.0%	20.2%	24.0%	9.5%	11.6%	11.4%	14.3%
Satisfied	53.5%	53.6%	48.1%	67.9%	49.7%	40.8%	50.4%
Neutral	22.5%	22.6%	17.3%	16.7%	32.0%	31.3%	25.4%
Dissatisfied	5.4%	2.4%	7.7%	4.8%	4.1%	11.4%	6.7%
Very Dissatisfied	4.7%	1.2%	2.9%	1.2%	2.7%	5.0%	3.3%

How Long Respondents Have Lived in the City of Shoreline

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q3-9. Overall quality of service provided by City of Shoreline</u>							
Very Satisfied	15.9%	12.0%	17.0%	8.5%	7.6%	13.6%	12.6%
Satisfied	55.2%	68.0%	54.5%	64.9%	51.3%	44.1%	54.2%
Neutral	21.4%	14.0%	25.9%	22.3%	33.5%	29.5%	25.5%
Dissatisfied	4.8%	2.0%	1.8%	3.2%	6.3%	9.1%	5.3%
Very Dissatisfied	2.8%	4.0%	0.9%	1.1%	1.3%	3.6%	2.4%

How Long Respondents Have Lived in the City of Shoreline

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

N=905

	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q4. Sum of Top 3 Choices

Overall quality of police services	38.8%	47.1%	31.7%	42.4%	37.5%	41.2%	40.0%
Overall quality of City parks & recreation programs & facilities	39.4%	39.4%	36.7%	26.3%	27.4%	18.0%	29.3%
Overall effectiveness of City's code enforcement program	10.3%	21.2%	15.8%	23.2%	17.3%	21.1%	18.2%
Overall effectiveness of City communication with public	21.2%	21.2%	20.0%	18.2%	28.6%	25.4%	23.0%
Overall quality of City's storm water runoff/storm water management system	17.6%	18.3%	15.0%	19.2%	17.9%	14.9%	17.0%
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	55.2%	56.7%	59.2%	59.6%	50.6%	61.4%	56.7%

How Long Respondents Have Lived in the City of Shoreline

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3) (cont.)

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q4. Sum of Top 3 Choices (Cont.)

Overall quality of human services (e.g. support for people in times of need) offered by City	37.6%	45.2%	27.5%	40.4%	31.0%	27.2%	32.9%
Overall effectiveness of City's efforts to sustain environmental quality	37.0%	27.9%	37.5%	30.3%	25.0%	21.5%	29.2%
Overall quality of service provided by City of Shoreline	13.9%	15.4%	15.0%	13.1%	16.7%	30.3%	18.8%
None chosen	4.8%	1.0%	10.0%	6.1%	11.3%	11.4%	8.4%

How Long Respondents Have Lived in the City of Shoreline

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q5-1. Overall maintenance of City streets

Very Satisfied	16.0%	10.8%	16.9%	10.2%	8.5%	8.1%	11.6%
Satisfied	54.9%	61.8%	55.1%	64.3%	53.7%	45.9%	54.3%
Neutral	20.4%	15.7%	12.7%	17.3%	22.6%	23.4%	19.3%
Dissatisfied	8.0%	9.8%	11.9%	7.1%	12.2%	18.9%	12.4%
Very Dissatisfied	0.6%	2.0%	3.4%	1.0%	3.0%	3.6%	2.4%

Q5-2. Maintenance of streets in your neighborhood

Very Satisfied	16.0%	10.0%	14.5%	13.5%	8.5%	9.6%	11.9%
Satisfied	47.5%	57.0%	47.9%	56.3%	48.2%	40.4%	48.0%
Neutral	21.6%	13.0%	17.9%	13.5%	25.0%	24.8%	20.5%
Dissatisfied	13.6%	17.0%	16.2%	11.5%	15.2%	20.2%	16.1%
Very Dissatisfied	1.2%	3.0%	3.4%	5.2%	3.0%	5.0%	3.5%

How Long Respondents Have Lived in the City of Shoreline

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q5-3. Maintenance of sidewalks in Shoreline

Very Satisfied	9.5%	8.1%	7.8%	6.7%	7.8%	5.4%	7.4%
Satisfied	31.0%	24.2%	31.9%	34.8%	26.0%	32.4%	30.5%
Neutral	25.3%	38.4%	30.2%	27.0%	33.8%	28.9%	30.1%
Dissatisfied	23.4%	20.2%	16.4%	28.1%	18.2%	20.1%	20.7%
Very Dissatisfied	10.8%	9.1%	13.8%	3.4%	14.3%	13.2%	11.3%

Q5-4. Mowing & trimming along City streets & other public areas

Very Satisfied	11.9%	12.1%	8.7%	9.6%	10.4%	4.5%	9.2%
Satisfied	45.0%	49.5%	44.3%	55.3%	37.4%	38.0%	43.5%
Neutral	25.6%	21.2%	29.6%	13.8%	28.8%	30.3%	25.8%
Dissatisfied	11.3%	15.2%	14.8%	16.0%	17.2%	20.8%	16.2%
Very Dissatisfied	6.3%	2.0%	2.6%	5.3%	6.1%	6.3%	5.3%

How Long Respondents Have Lived in the City of Shoreline

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q5-5. Overall cleanliness of City streets & other public areas

Very Satisfied	13.9%	14.7%	18.6%	13.4%	8.6%	13.5%	13.4%
Satisfied	55.8%	65.7%	49.2%	59.8%	57.4%	50.5%	55.6%
Neutral	21.2%	13.7%	17.8%	19.6%	27.8%	24.8%	21.9%
Dissatisfied	6.1%	5.9%	12.7%	6.2%	6.2%	9.5%	7.7%
Very Dissatisfied	3.0%	0.0%	1.7%	1.0%	0.0%	1.8%	1.5%

Q5-6. Adequacy of City street lighting in your neighborhood

Very Satisfied	10.9%	11.0%	9.6%	10.4%	11.2%	14.0%	11.4%
Satisfied	38.2%	47.0%	50.4%	44.8%	39.8%	38.7%	42.5%
Neutral	23.0%	19.0%	18.3%	11.5%	24.2%	21.2%	20.1%
Dissatisfied	20.6%	17.0%	13.0%	29.2%	18.0%	20.3%	19.7%
Very Dissatisfied	7.3%	6.0%	8.7%	4.2%	6.8%	5.9%	6.4%

How Long Respondents Have Lived in the City of Shoreline

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q5-7. Adequacy of storm drainage services in your neighborhood

Very Satisfied	12.1%	11.1%	13.3%	8.5%	11.8%	15.7%	12.7%
Satisfied	43.3%	59.6%	54.9%	62.8%	51.6%	43.3%	50.3%
Neutral	26.1%	10.1%	16.8%	11.7%	26.1%	22.1%	20.7%
Dissatisfied	13.4%	13.1%	11.5%	6.4%	6.8%	11.5%	10.5%
Very Dissatisfied	5.1%	6.1%	3.5%	10.6%	3.7%	7.4%	5.8%

Q5-8. Garbage/recycling provider services

Very Satisfied	30.5%	38.6%	40.7%	30.9%	26.4%	33.0%	32.7%
Satisfied	53.7%	51.5%	48.3%	58.8%	52.1%	47.2%	51.5%
Neutral	12.8%	7.9%	9.3%	4.1%	17.8%	15.1%	12.3%
Dissatisfied	1.8%	2.0%	0.8%	4.1%	2.5%	1.4%	1.9%
Very Dissatisfied	1.2%	0.0%	0.8%	2.1%	1.2%	3.2%	1.6%

How Long Respondents Have Lived in the City of Shoreline

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q5-9. Maintenance of public trees along City streets</u>							
Very Satisfied	17.7%	10.9%	16.7%	10.5%	10.5%	6.9%	12.0%
Satisfied	41.8%	57.4%	46.5%	47.4%	36.4%	38.2%	43.0%
Neutral	27.2%	15.8%	21.1%	26.3%	27.8%	31.3%	25.8%
Dissatisfied	10.8%	13.9%	12.3%	13.7%	20.4%	15.7%	14.9%
Very Dissatisfied	2.5%	2.0%	3.5%	2.1%	4.9%	7.8%	4.3%

How Long Respondents Have Lived in the City of Shoreline

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q6. Sum of Top 2 Choices</u>							
Overall maintenance of City streets	30.9%	36.5%	33.3%	33.3%	28.6%	36.8%	32.8%
Maintenance of streets in your neighborhood	17.0%	19.2%	27.5%	19.2%	20.2%	21.5%	20.6%
Maintenance of sidewalks in Shoreline	40.6%	31.7%	37.5%	28.3%	31.0%	26.8%	32.0%
Mowing & trimming along City streets & other public areas	15.2%	17.3%	14.2%	13.1%	14.9%	22.8%	17.5%
Overall cleanliness of City streets & other public areas	23.6%	21.2%	20.8%	17.2%	19.6%	15.8%	19.2%
Adequacy of City street lighting in your neighborhood	27.3%	28.8%	25.8%	25.3%	21.4%	23.2%	24.8%
Adequacy of storm drainage services in your neighborhood	17.0%	20.2%	12.5%	22.2%	16.7%	13.2%	16.5%
Garbage/recycling provider services	5.5%	3.8%	5.0%	8.1%	3.0%	3.1%	4.3%
Maintenance of public trees along City streets	14.5%	17.3%	11.7%	19.2%	25.0%	21.5%	18.5%
None chosen	3.0%	0.0%	3.3%	3.0%	8.3%	6.1%	5.0%

How Long Respondents Have Lived in the City of Shoreline

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q7-1. Enforcing clean-up of garbage, junk, or debris on private property</u>							
Very Satisfied	6.5%	6.3%	8.0%	7.2%	5.3%	8.3%	7.4%
Satisfied	30.1%	34.2%	31.0%	34.9%	25.2%	33.7%	31.5%
Neutral	42.3%	34.2%	37.0%	28.9%	43.5%	29.5%	35.1%
Dissatisfied	17.1%	20.3%	16.0%	24.1%	19.8%	21.2%	19.9%
Very Dissatisfied	4.1%	5.1%	8.0%	4.8%	6.1%	7.3%	6.1%
 <u>Q7-2. Enforcing removal of abandoned/junk autos</u>							
Very Satisfied	3.4%	8.2%	11.4%	4.9%	8.0%	7.8%	7.6%
Satisfied	35.3%	24.7%	27.6%	37.8%	24.0%	31.3%	30.4%
Neutral	37.9%	41.1%	35.2%	34.1%	52.0%	37.0%	39.2%
Dissatisfied	18.1%	20.5%	15.2%	18.3%	13.6%	14.1%	16.0%
Very Dissatisfied	5.2%	5.5%	10.5%	4.9%	2.4%	9.9%	6.8%

How Long Respondents Have Lived in the City of Shoreline

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q7-3. Enforcement of graffiti removal from private properties</u>							
Very Satisfied	3.4%	9.3%	10.6%	6.8%	7.9%	7.5%	7.7%
Satisfied	32.5%	42.7%	35.1%	50.0%	28.6%	30.6%	35.0%
Neutral	51.3%	40.0%	40.4%	33.8%	53.2%	45.2%	44.8%
Dissatisfied	10.3%	6.7%	8.5%	8.1%	8.7%	12.9%	9.7%
Very Dissatisfied	2.6%	1.3%	5.3%	1.4%	1.6%	3.8%	2.8%

How Long Respondents Have Lived in the City of Shoreline

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q8. Top Choice

Enforcing clean-up of garbage, junk, or debris on private property	47.3%	60.6%	44.2%	51.5%	52.4%	49.6%	50.3%
Enforcing removal of abandoned/junk autos	17.6%	21.2%	25.0%	13.1%	17.9%	15.4%	17.8%
Enforcement of graffiti removal from private properties	22.4%	10.6%	22.5%	18.2%	16.1%	19.7%	18.8%
None chosen	12.7%	7.7%	8.3%	17.2%	13.7%	15.4%	13.1%

How Long Respondents Have Lived in the City of Shoreline

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q9-1. Overall quality of local police protection</u>							
Very Satisfied	13.5%	18.9%	24.5%	17.6%	13.8%	25.0%	19.3%
Satisfied	50.4%	48.4%	48.2%	61.2%	55.3%	47.6%	51.1%
Neutral	30.5%	26.3%	21.8%	16.5%	26.4%	23.1%	24.5%
Dissatisfied	3.5%	3.2%	3.6%	2.4%	3.8%	3.3%	3.4%
Very Dissatisfied	2.1%	3.2%	1.8%	2.4%	0.6%	0.9%	1.7%
 <u>Q9-2. City's efforts to prevent crime</u>							
Very Satisfied	9.4%	12.8%	16.0%	11.3%	7.5%	15.1%	12.1%
Satisfied	45.3%	47.7%	43.4%	55.0%	48.3%	46.4%	47.3%
Neutral	32.8%	24.4%	30.2%	23.8%	32.7%	22.9%	27.6%
Dissatisfied	10.2%	11.6%	9.4%	7.5%	10.9%	12.0%	10.7%
Very Dissatisfied	2.3%	3.5%	0.9%	2.5%	0.7%	3.6%	2.4%

How Long Respondents Have Lived in the City of Shoreline

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q9-3. Enforcement of local traffic laws

Very Satisfied	12.9%	10.9%	12.4%	16.7%	6.4%	13.3%	12.0%
Satisfied	44.6%	51.1%	52.4%	48.8%	49.4%	43.8%	47.8%
Neutral	33.8%	18.5%	26.7%	21.4%	30.8%	30.5%	27.8%
Dissatisfied	6.5%	13.0%	6.7%	9.5%	11.5%	8.1%	9.1%
Very Dissatisfied	2.2%	6.5%	1.9%	3.6%	1.9%	4.3%	3.2%

Q9-4. Enforcement of drug laws

Very Satisfied	5.0%	9.8%	10.7%	11.7%	2.4%	9.7%	8.0%
Satisfied	34.0%	45.9%	29.8%	38.3%	39.0%	30.3%	35.4%
Neutral	37.0%	24.6%	46.4%	28.3%	38.2%	37.6%	36.2%
Dissatisfied	16.0%	11.5%	8.3%	8.3%	17.1%	15.8%	13.6%
Very Dissatisfied	8.0%	8.2%	4.8%	13.3%	3.3%	6.7%	6.8%

How Long Respondents Have Lived in the City of Shoreline

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q9-5. Enforcement of prostitution laws</u>							
Very Satisfied	5.4%	9.1%	11.3%	15.8%	6.5%	12.3%	10.1%
Satisfied	35.9%	43.6%	32.4%	33.3%	40.7%	33.8%	36.6%
Neutral	34.8%	34.5%	42.3%	35.1%	41.7%	36.4%	37.3%
Dissatisfied	14.1%	5.5%	2.8%	5.3%	10.2%	10.4%	8.8%
Very Dissatisfied	9.8%	7.3%	11.3%	10.5%	0.9%	7.1%	7.3%
 <u>Q9-6. Enforcement of property crime laws</u>							
Very Satisfied	7.3%	4.1%	9.9%	11.6%	4.7%	9.6%	7.9%
Satisfied	31.2%	48.6%	28.6%	34.8%	33.3%	31.6%	34.2%
Neutral	43.1%	23.0%	44.0%	34.8%	42.6%	36.7%	37.7%
Dissatisfied	11.0%	14.9%	9.9%	10.1%	14.0%	16.9%	13.6%
Very Dissatisfied	7.3%	9.5%	7.7%	8.7%	5.4%	5.1%	6.7%

How Long Respondents Have Lived in the City of Shoreline

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors

Very Satisfied	20.4%	30.4%	30.0%	32.4%	14.7%	32.3%	26.1%
Satisfied	40.7%	39.1%	34.4%	50.0%	44.1%	40.6%	41.3%
Neutral	35.4%	24.6%	28.9%	11.8%	30.1%	20.3%	25.6%
Dissatisfied	0.9%	4.3%	5.6%	2.9%	5.9%	5.2%	4.5%
Very Dissatisfied	2.7%	1.4%	1.1%	2.9%	5.1%	1.6%	2.5%

Q9-8. How much you can trust Shoreline Police officers

Very Satisfied	24.4%	23.6%	27.7%	30.9%	18.7%	36.6%	27.4%
Satisfied	43.0%	43.8%	41.1%	46.9%	49.7%	34.2%	42.6%
Neutral	30.4%	25.8%	27.7%	18.5%	19.4%	22.8%	23.9%
Dissatisfied	1.5%	0.0%	0.9%	3.7%	7.7%	3.0%	3.0%
Very Dissatisfied	0.7%	6.7%	2.7%	0.0%	4.5%	3.5%	3.0%

How Long Respondents Have Lived in the City of Shoreline

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges</u>							
Very Satisfied	14.9%	17.4%	20.6%	19.6%	16.5%	14.5%	16.9%
Satisfied	31.0%	32.6%	23.8%	37.0%	28.9%	37.7%	32.0%
Neutral	43.7%	47.8%	46.0%	43.5%	45.4%	40.6%	43.6%
Dissatisfied	4.6%	2.2%	7.9%	0.0%	9.3%	3.6%	5.2%
Very Dissatisfied	5.7%	0.0%	1.6%	0.0%	0.0%	3.6%	2.3%

How Long Respondents Have Lived in the City of Shoreline

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q10. Sum of Top 2 Choices</u>							
Overall quality of local police protection	18.8%	20.2%	22.5%	19.2%	20.2%	21.9%	20.3%
City's efforts to prevent crime	34.5%	49.0%	43.3%	42.4%	36.3%	36.4%	38.9%
Enforcement of local traffic laws	11.5%	11.5%	9.2%	11.1%	14.3%	19.7%	13.6%
Enforcement of drug laws	18.8%	23.1%	20.0%	26.3%	24.4%	24.6%	22.4%
Enforcement of prostitution laws	10.3%	8.7%	3.3%	9.1%	4.2%	11.0%	7.8%
Enforcement of property crime laws	23.0%	31.7%	29.2%	21.2%	31.5%	30.3%	28.3%
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	23.6%	23.1%	16.7%	21.2%	18.5%	11.0%	18.2%
How much you can trust Shoreline Police officers	12.1%	7.7%	9.2%	6.1%	10.1%	5.3%	8.2%

How Long Respondents Have Lived in the City of Shoreline

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2) (cont.)

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	18.8%	10.6%	20.0%	22.2%	15.5%	14.0%	16.4%
None chosen	12.1%	5.8%	10.8%	9.1%	11.3%	11.4%	11.3%

How Long Respondents Have Lived in the City of Shoreline

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q11-1. In your neighborhood during the day

Very Safe	50.6%	51.0%	55.9%	60.6%	49.4%	38.5%	49.1%
Safe	44.4%	44.2%	36.4%	32.3%	41.7%	53.2%	43.6%
Neutral	4.3%	2.9%	6.8%	6.1%	7.1%	6.9%	6.0%
Unsafe	0.6%	1.9%	0.8%	1.0%	0.6%	1.4%	1.1%
Very Unsafe	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.2%

Q11-2. In your neighborhood at night

Very Safe	24.7%	18.3%	25.4%	20.2%	15.5%	16.0%	19.5%
Safe	46.9%	54.8%	47.5%	55.6%	56.5%	51.6%	52.1%
Neutral	20.4%	17.3%	21.2%	21.2%	19.6%	18.3%	19.3%
Unsafe	6.8%	8.7%	5.1%	2.0%	7.1%	12.3%	7.9%
Very Unsafe	1.2%	1.0%	0.8%	1.0%	1.2%	1.8%	1.2%

How Long Respondents Have Lived in the City of Shoreline

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q11-3. In City parks & trails

Very Safe	12.7%	10.7%	17.0%	10.8%	8.5%	10.8%	11.5%
Safe	39.2%	49.5%	48.2%	57.0%	40.0%	27.7%	41.1%
Neutral	30.4%	24.3%	19.6%	23.7%	32.7%	45.1%	31.5%
Unsafe	13.3%	12.6%	15.2%	7.5%	15.8%	14.4%	13.3%
Very Unsafe	4.4%	2.9%	0.0%	1.1%	3.0%	2.1%	2.5%

Q11-4. In other public areas in Shoreline

Very Safe	12.7%	8.9%	25.4%	12.9%	15.2%	14.4%	14.8%
Safe	48.1%	60.4%	49.1%	58.1%	54.3%	42.6%	51.0%
Neutral	27.2%	26.7%	18.4%	25.8%	24.4%	38.3%	27.8%
Unsafe	10.8%	3.0%	7.0%	3.2%	4.9%	4.3%	5.7%
Very Unsafe	1.3%	1.0%	0.0%	0.0%	1.2%	0.5%	0.7%

How Long Respondents Have Lived in the City of Shoreline

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q11-5. Overall feeling of safety in Shoreline</u>							
Very Safe	15.6%	11.5%	30.5%	18.2%	14.3%	15.5%	17.1%
Safe	61.3%	74.0%	52.5%	66.7%	65.5%	58.9%	62.8%
Neutral	17.5%	7.7%	12.7%	14.1%	17.9%	20.5%	15.8%
Unsafe	5.6%	6.7%	4.2%	0.0%	1.2%	4.6%	3.8%
Very Unsafe	0.0%	0.0%	0.0%	1.0%	1.2%	0.5%	0.5%

How Long Respondents Have Lived in the City of Shoreline

Q12. From which of the following have you received information about City projects, issues, services, and events?

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q12. From which have you received information about City projects, issues, services, & events?</u>							
City newsletter "CURRENTS"	73.9%	89.4%	93.3%	93.9%	87.5%	89.0%	87.3%
City's Parks and Recreation Guide	64.8%	78.8%	73.3%	74.7%	72.6%	62.7%	69.5%
City cable channel (Comcast 21 or Frontier 27)	4.2%	1.9%	4.2%	5.1%	6.0%	7.0%	5.3%
City website	30.9%	33.7%	40.8%	32.3%	33.9%	16.7%	29.8%
City's social media sites (Facebook, Twitter, Instagram)	17.6%	16.3%	16.7%	7.1%	12.5%	5.3%	11.7%
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	32.7%	51.9%	48.3%	43.4%	39.3%	29.4%	38.5%
Involvement in neighborhood association or Shoreline Watch	6.7%	18.3%	17.5%	16.2%	16.1%	18.4%	15.7%
Television news	14.5%	12.5%	15.0%	24.2%	22.0%	28.9%	20.9%
Alert Shoreline	10.3%	20.2%	20.8%	17.2%	17.9%	10.1%	15.4%
Other	7.9%	7.7%	5.8%	9.1%	5.4%	11.8%	8.2%

How Long Respondents Have Lived in the City of Shoreline

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q13-1. Availability of information about City services, meetings, & events

Very Satisfied	12.9%	14.3%	15.9%	18.9%	8.1%	15.6%	14.0%
Satisfied	51.0%	56.1%	54.0%	52.2%	52.5%	40.1%	49.9%
Neutral	31.3%	22.4%	26.5%	24.4%	30.0%	33.5%	28.8%
Dissatisfied	1.4%	5.1%	0.0%	4.4%	5.6%	7.1%	4.3%
Very Dissatisfied	3.4%	2.0%	3.5%	0.0%	3.8%	3.8%	3.0%

Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)

Very Satisfied	17.2%	19.8%	18.4%	17.2%	9.3%	17.4%	16.0%
Satisfied	46.9%	52.5%	52.6%	61.3%	50.9%	38.5%	49.2%
Neutral	22.1%	10.9%	17.5%	12.9%	21.7%	25.4%	19.5%
Dissatisfied	6.2%	11.9%	7.0%	6.5%	13.7%	13.6%	10.4%
Very Dissatisfied	7.6%	5.0%	4.4%	2.2%	4.3%	5.2%	5.0%

How Long Respondents Have Lived in the City of Shoreline

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q13-3. City's efforts to provide opportunities for public involvement

Very Satisfied	14.4%	16.8%	15.7%	14.6%	8.9%	14.8%	13.9%
Satisfied	41.0%	47.5%	44.4%	47.2%	41.8%	35.9%	42.4%
Neutral	32.4%	19.8%	29.6%	27.0%	30.4%	33.5%	29.3%
Dissatisfied	6.5%	11.9%	5.6%	9.0%	16.5%	11.5%	10.6%
Very Dissatisfied	5.8%	4.0%	4.6%	2.2%	2.5%	4.3%	3.9%

Q13-4. Quality of content on City's website

Very Satisfied	9.4%	13.2%	12.8%	13.2%	6.8%	9.8%	10.5%
Satisfied	35.8%	50.0%	45.3%	44.1%	35.0%	29.4%	38.5%
Neutral	44.3%	35.3%	34.9%	39.7%	47.0%	52.4%	43.2%
Dissatisfied	5.7%	0.0%	3.5%	1.5%	10.3%	6.3%	5.5%
Very Dissatisfied	4.7%	1.5%	3.5%	1.5%	0.9%	2.1%	2.3%

How Long Respondents Have Lived in the City of Shoreline

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q13-5. Quality of content in City's newsletter "CURRENTS"

Very Satisfied	17.6%	20.6%	21.6%	23.7%	11.8%	19.6%	19.0%
Satisfied	48.5%	54.6%	53.2%	50.5%	50.3%	50.9%	50.9%
Neutral	25.0%	19.6%	23.4%	18.3%	29.8%	24.3%	24.1%
Dissatisfied	3.7%	4.1%	0.0%	5.4%	8.1%	3.7%	4.2%
Very Dissatisfied	5.1%	1.0%	1.8%	2.2%	0.0%	1.4%	1.8%

Q13-6. Quality of City's social media

Very Satisfied	10.1%	8.0%	7.4%	4.1%	5.7%	8.5%	7.7%
Satisfied	41.6%	36.0%	44.1%	28.6%	38.6%	24.8%	35.5%
Neutral	38.2%	50.0%	39.7%	59.2%	47.7%	59.0%	48.7%
Dissatisfied	4.5%	4.0%	4.4%	6.1%	8.0%	3.4%	4.9%
Very Dissatisfied	5.6%	2.0%	4.4%	2.0%	0.0%	4.3%	3.2%

How Long Respondents Have Lived in the City of Shoreline

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q14-1. Overall image of City

Very Satisfied	21.9%	25.2%	17.2%	23.5%	14.4%	21.1%	20.3%
Satisfied	53.1%	59.2%	62.1%	56.1%	60.5%	55.0%	57.4%
Neutral	18.1%	9.7%	13.8%	13.3%	19.8%	16.1%	15.6%
Dissatisfied	6.9%	3.9%	6.0%	7.1%	3.0%	6.9%	5.7%
Very Dissatisfied	0.0%	1.9%	0.9%	0.0%	2.4%	0.9%	1.0%

Q14-2. Overall quality of leadership provided by City's elected officials

Very Satisfied	7.1%	12.6%	11.7%	13.1%	6.3%	11.5%	9.9%
Satisfied	35.7%	48.3%	34.0%	45.2%	38.1%	34.1%	38.4%
Neutral	46.0%	23.0%	46.6%	29.8%	39.4%	33.7%	36.6%
Dissatisfied	5.6%	11.5%	2.9%	8.3%	10.0%	14.9%	9.5%
Very Dissatisfied	5.6%	4.6%	4.9%	3.6%	6.3%	5.8%	5.5%

How Long Respondents Have Lived in the City of Shoreline

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q14-3. Overall effectiveness of City Manager & City staff</u>							
Very Satisfied	9.3%	15.9%	15.1%	16.4%	8.7%	12.6%	12.2%
Satisfied	37.3%	43.9%	44.1%	42.5%	34.2%	34.7%	38.4%
Neutral	42.4%	29.3%	34.4%	26.0%	43.0%	35.2%	36.2%
Dissatisfied	6.8%	2.4%	3.2%	13.7%	5.4%	12.1%	7.5%
Very Dissatisfied	4.2%	8.5%	3.2%	1.4%	8.7%	5.5%	5.6%

How Long Respondents Have Lived in the City of Shoreline

Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly." (without "no opinion")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q15. How much do you agree with the statement?</u>							
Strongly Agree	22.5%	23.2%	21.6%	12.0%	9.2%	15.7%	16.8%
Somewhat agree	56.5%	58.9%	63.1%	63.0%	56.9%	47.1%	56.5%
Somewhat disagree	10.9%	11.6%	7.2%	14.1%	22.9%	25.2%	16.6%
Strongly disagree	10.1%	6.3%	8.1%	10.9%	11.1%	11.9%	10.0%

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q16. Is City of Shoreline moving in the right direction?</u>							
Yes	86.3%	89.0%	84.8%	84.0%	77.9%	69.6%	80.6%
No	13.7%	11.0%	15.2%	16.0%	22.1%	30.4%	19.4%

How Long Respondents Have Lived in the City of Shoreline

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q17-1. As a place to live</u>							
Excellent	40.5%	46.2%	45.8%	45.9%	41.1%	38.3%	42.0%
Good	53.4%	48.1%	47.5%	45.9%	50.0%	53.6%	50.6%
Neutral	4.3%	1.9%	5.9%	7.1%	6.5%	5.0%	5.0%
Below Average	1.8%	3.8%	0.8%	1.0%	0.0%	2.3%	1.7%
Poor	0.0%	0.0%	0.0%	0.0%	2.4%	0.9%	0.7%
 <u>Q17-2. As a place to raise children</u>							
Excellent	43.0%	54.7%	46.6%	49.4%	41.0%	38.7%	44.0%
Good	49.0%	36.8%	44.8%	44.9%	49.7%	51.6%	47.5%
Neutral	6.0%	5.3%	7.8%	4.5%	7.5%	7.8%	6.6%
Below Average	2.0%	1.1%	0.0%	1.1%	0.6%	1.8%	1.3%
Poor	0.0%	2.1%	0.9%	0.0%	1.2%	0.0%	0.6%

How Long Respondents Have Lived in the City of Shoreline

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q17-3. As a place to work

Excellent	16.1%	12.7%	24.7%	26.3%	12.4%	21.3%	18.8%
Good	32.1%	39.4%	32.9%	47.4%	45.3%	38.4%	39.2%
Neutral	33.9%	32.4%	23.5%	18.4%	32.8%	32.3%	29.9%
Below Average	13.4%	9.9%	15.3%	7.9%	5.8%	7.3%	9.3%
Poor	4.5%	5.6%	3.5%	0.0%	3.6%	0.6%	2.7%

Q17-4. As a place with a variety of housing choices

Excellent	17.6%	9.6%	17.2%	22.3%	7.4%	14.7%	14.3%
Good	43.1%	53.2%	42.2%	48.9%	50.3%	43.1%	46.3%
Neutral	30.7%	29.8%	29.3%	23.4%	25.2%	28.4%	28.0%
Below Average	4.6%	4.3%	8.6%	5.3%	11.7%	11.3%	8.2%
Poor	3.9%	3.2%	2.6%	0.0%	5.5%	2.5%	3.2%

How Long Respondents Have Lived in the City of Shoreline

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q17-5. As a place to shop

Excellent	9.9%	11.8%	11.1%	10.2%	6.0%	17.0%	11.2%
Good	35.8%	32.4%	35.9%	41.8%	41.1%	37.7%	38.0%
Neutral	24.1%	20.6%	17.1%	22.4%	19.6%	24.7%	21.7%
Below Average	19.1%	24.5%	24.8%	14.3%	26.2%	16.1%	20.6%
Poor	11.1%	10.8%	11.1%	11.2%	7.1%	4.5%	8.4%

Q17-6. As a place for dining & entertainment options

Excellent	8.6%	4.9%	6.0%	6.1%	2.4%	6.4%	5.6%
Good	19.1%	17.5%	10.3%	22.4%	21.0%	28.3%	21.5%
Neutral	29.6%	23.3%	31.9%	30.6%	29.3%	26.0%	27.7%
Below Average	25.9%	34.0%	25.0%	23.5%	32.9%	28.8%	28.8%
Poor	16.7%	20.4%	26.7%	17.3%	14.4%	10.5%	16.4%

How Long Respondents Have Lived in the City of Shoreline

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q17-7. Overall quality of life in City</u>							
Excellent	18.4%	20.4%	16.1%	21.6%	12.5%	21.8%	18.3%
Good	55.8%	66.0%	62.7%	60.8%	72.6%	57.7%	62.7%
Neutral	24.5%	9.7%	14.4%	15.5%	10.1%	15.0%	14.8%
Below Average	1.2%	2.9%	5.9%	1.0%	3.6%	3.6%	3.1%
Poor	0.0%	1.0%	0.8%	1.0%	1.2%	1.8%	1.0%

How Long Respondents Have Lived in the City of Shoreline

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q18. How do you rate condition of your neighborhood?

Excellent	19.5%	26.0%	21.8%	21.6%	15.9%	14.7%	19.0%
Good	48.4%	41.3%	47.9%	48.5%	53.0%	49.5%	49.0%
Average	27.0%	29.8%	24.4%	27.8%	25.0%	27.5%	26.4%
Below Average	5.0%	2.9%	4.2%	2.1%	6.1%	6.9%	5.0%
Poor	0.0%	0.0%	1.7%	0.0%	0.0%	1.4%	0.6%

How Long Respondents Have Lived in the City of Shoreline

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q19-1. Maintenance of City parks</u>							
Very Satisfied	27.7%	34.0%	27.8%	23.9%	21.7%	20.0%	25.1%
Satisfied	60.4%	60.2%	53.9%	66.3%	59.6%	58.5%	59.5%
Neutral	11.3%	5.8%	7.8%	6.5%	16.1%	18.5%	12.2%
Dissatisfied	0.6%	0.0%	9.6%	3.3%	2.5%	1.5%	2.6%
Very Dissatisfied	0.0%	0.0%	0.9%	0.0%	0.0%	1.5%	0.6%

Q19-2. Maintenance of City playgrounds

Very Satisfied	26.2%	31.2%	33.0%	21.2%	19.4%	20.5%	24.5%
Satisfied	62.4%	62.4%	48.6%	69.4%	63.2%	56.8%	60.0%
Neutral	10.6%	6.5%	13.8%	9.4%	17.4%	20.5%	14.0%
Dissatisfied	0.7%	0.0%	4.6%	0.0%	0.0%	2.1%	1.4%

How Long Respondents Have Lived in the City of Shoreline

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q19-3. Walking & biking trails in City

Very Satisfied	27.3%	20.7%	23.9%	16.1%	16.2%	17.8%	20.2%
Satisfied	49.3%	64.1%	51.4%	64.4%	58.4%	53.3%	55.9%
Neutral	17.3%	13.0%	15.6%	10.3%	22.1%	25.4%	18.6%
Dissatisfied	6.0%	2.2%	8.3%	9.2%	3.2%	2.5%	4.9%
Very Dissatisfied	0.0%	0.0%	0.9%	0.0%	0.0%	1.0%	0.4%

Q19-4. City swimming pool

Very Satisfied	13.4%	1.9%	20.8%	15.0%	11.3%	14.9%	13.3%
Satisfied	42.7%	58.5%	48.1%	50.0%	50.0%	43.3%	48.3%
Neutral	36.6%	32.1%	20.8%	31.7%	33.0%	37.6%	32.3%
Dissatisfied	7.3%	7.5%	6.5%	3.3%	4.7%	3.5%	5.1%
Very Dissatisfied	0.0%	0.0%	3.9%	0.0%	0.9%	0.7%	1.0%

How Long Respondents Have Lived in the City of Shoreline

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?							Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+		

Q19-5. Outdoor athletic fields

Very Satisfied	20.5%	17.3%	28.9%	15.1%	15.8%	19.7%	19.4%
Satisfied	49.6%	64.0%	57.7%	56.2%	61.7%	53.9%	56.6%
Neutral	29.9%	16.0%	10.3%	20.5%	20.3%	23.6%	21.2%
Dissatisfied	0.0%	2.7%	3.1%	8.2%	2.3%	2.8%	2.8%

Q19-6. Ease of registering for programs

Very Satisfied	22.2%	25.7%	15.9%	18.2%	15.8%	17.2%	18.9%
Satisfied	48.9%	36.5%	52.3%	62.1%	52.6%	44.1%	49.1%
Neutral	26.7%	28.4%	28.4%	19.7%	27.2%	34.5%	28.1%
Dissatisfied	2.2%	4.1%	2.3%	0.0%	2.6%	3.4%	2.6%
Very Dissatisfied	0.0%	5.4%	1.1%	0.0%	1.8%	0.7%	1.4%

How Long Respondents Have Lived in the City of Shoreline

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q19-7. Fees charged for recreation programs

Very Satisfied	19.8%	21.3%	23.9%	18.3%	8.7%	12.8%	16.6%
Satisfied	50.5%	46.7%	46.6%	56.3%	53.9%	40.3%	48.5%
Neutral	27.7%	26.7%	25.0%	22.5%	29.6%	40.9%	30.0%
Dissatisfied	2.0%	1.3%	4.5%	2.8%	3.5%	4.7%	3.3%
Very Dissatisfied	0.0%	4.0%	0.0%	0.0%	4.3%	1.3%	1.7%

Q19-8. Variety of recreation programs

Very Satisfied	18.3%	25.6%	21.6%	12.5%	12.4%	15.8%	17.4%
Satisfied	46.8%	50.0%	53.6%	60.0%	57.4%	46.7%	51.9%
Neutral	31.2%	17.4%	20.6%	26.3%	25.6%	33.3%	26.6%
Dissatisfied	3.7%	3.5%	4.1%	1.3%	3.1%	3.6%	3.3%
Very Dissatisfied	0.0%	3.5%	0.0%	0.0%	1.6%	0.6%	0.9%

How Long Respondents Have Lived in the City of Shoreline

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q19-9. Preservation of open space

Very Satisfied	21.0%	26.3%	20.8%	11.9%	13.2%	16.1%	17.8%
Satisfied	47.8%	53.7%	49.1%	53.6%	46.7%	45.3%	48.7%
Neutral	23.2%	14.7%	17.0%	28.6%	32.9%	25.0%	24.0%
Dissatisfied	4.3%	1.1%	10.4%	4.8%	3.3%	9.9%	6.0%
Very Dissatisfied	3.6%	4.2%	2.8%	1.2%	3.9%	3.6%	3.5%

How Long Respondents Have Lived in the City of Shoreline

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q20. Sum of Top 2 Choices</u>							
Maintenance of City parks	44.8%	57.7%	51.7%	45.5%	44.6%	43.9%	46.5%
Maintenance of City playgrounds	17.6%	25.0%	17.5%	20.2%	10.7%	14.9%	16.6%
Walking & biking trails in City	32.7%	27.9%	35.0%	28.3%	29.2%	23.2%	28.6%
City swimming pool	7.3%	6.7%	6.7%	5.1%	9.5%	8.8%	7.6%
Outdoor athletic fields	7.3%	2.9%	10.0%	11.1%	5.4%	8.8%	7.4%
Ease of registering for programs	3.0%	7.7%	5.0%	1.0%	0.6%	2.6%	3.0%
Fees charged for recreation programs	7.3%	10.6%	5.0%	13.1%	12.5%	7.9%	9.0%
Variety of recreation programs	16.4%	11.5%	13.3%	11.1%	15.5%	13.6%	13.6%
Preservation of open space	33.9%	39.4%	33.3%	39.4%	39.9%	36.8%	36.7%
None chosen	12.1%	4.8%	10.0%	9.1%	14.9%	17.1%	13.4%

How Long Respondents Have Lived in the City of Shoreline

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q21-1. Availability of public transportation options

Very Satisfied	13.0%	16.3%	17.0%	14.9%	8.1%	12.6%	13.2%
Satisfied	40.9%	39.8%	29.5%	37.9%	45.6%	43.2%	40.4%
Neutral	29.9%	24.5%	25.9%	28.7%	30.0%	29.1%	28.5%
Dissatisfied	14.9%	15.3%	20.5%	14.9%	16.3%	9.2%	14.4%
Very Dissatisfied	1.3%	4.1%	7.1%	3.4%	0.0%	5.8%	3.5%

Q21-2. Availability of bicycle lanes

Very Satisfied	13.8%	9.9%	7.1%	15.7%	17.1%	14.6%	13.7%
Satisfied	35.2%	28.4%	22.2%	34.9%	30.9%	31.3%	30.7%
Neutral	28.3%	35.8%	31.3%	25.3%	34.2%	39.1%	33.3%
Dissatisfied	21.4%	22.2%	33.3%	20.5%	15.8%	12.5%	19.4%
Very Dissatisfied	1.4%	3.7%	6.1%	3.6%	2.0%	2.6%	2.9%

How Long Respondents Have Lived in the City of Shoreline

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q21-3. Availability of sidewalks on major streets & routes

Very Satisfied	8.7%	9.1%	11.9%	7.1%	8.4%	10.6%	9.5%
Satisfied	36.0%	44.4%	33.9%	40.4%	44.3%	33.8%	38.2%
Neutral	26.1%	22.2%	25.4%	16.2%	26.3%	25.5%	24.3%
Dissatisfied	16.8%	15.2%	19.5%	26.3%	12.6%	19.9%	18.0%
Very Dissatisfied	12.4%	9.1%	9.3%	10.1%	8.4%	10.2%	10.0%

Q21-4. Availability of sidewalks near your residence

Very Satisfied	6.7%	1.0%	6.0%	4.0%	7.2%	6.5%	5.7%
Satisfied	19.5%	31.1%	17.1%	18.2%	24.1%	21.3%	21.7%
Neutral	25.0%	15.5%	17.1%	25.3%	19.9%	18.5%	20.3%
Dissatisfied	26.2%	26.2%	26.5%	29.3%	30.7%	32.9%	29.3%
Very Dissatisfied	22.6%	26.2%	33.3%	23.2%	18.1%	20.8%	23.0%

How Long Respondents Have Lived in the City of Shoreline

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q21-5. Traffic calming measures in your neighborhood

Very Satisfied	4.0%	5.5%	6.4%	2.1%	3.9%	5.7%	4.6%
Satisfied	28.9%	24.2%	22.7%	27.4%	31.4%	25.9%	27.1%
Neutral	30.2%	27.5%	35.5%	32.6%	33.3%	25.5%	30.5%
Dissatisfied	25.5%	29.7%	20.9%	22.1%	20.9%	27.8%	24.6%
Very Dissatisfied	11.4%	13.2%	14.5%	15.8%	10.5%	15.1%	13.1%

Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking

Very Satisfied	10.9%	14.4%	9.5%	11.1%	5.9%	9.3%	9.9%
Satisfied	30.4%	31.1%	29.5%	31.1%	38.8%	28.9%	32.0%
Neutral	36.2%	31.1%	38.1%	41.1%	41.4%	39.2%	37.9%
Dissatisfied	19.6%	15.6%	17.1%	12.2%	10.5%	16.0%	15.2%
Very Dissatisfied	2.9%	7.8%	5.7%	4.4%	3.3%	6.7%	5.0%

How Long Respondents Have Lived in the City of Shoreline

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q22. Sum of Top 2 Choices</u>							
Availability of public transportation options	30.3%	45.2%	43.3%	43.4%	32.1%	32.5%	36.1%
Availability of bicycle lanes	15.8%	18.3%	22.5%	10.1%	12.5%	10.5%	14.0%
Availability of sidewalks on major streets & routes	23.6%	33.7%	30.0%	33.3%	29.2%	32.9%	30.2%
Availability of sidewalks near your residence	42.4%	37.5%	40.0%	37.4%	34.5%	36.0%	37.3%
Traffic calming measures in your neighborhood	38.8%	34.6%	26.7%	28.3%	40.5%	35.5%	34.3%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	29.1%	23.1%	20.0%	28.3%	20.8%	21.1%	23.3%
None chosen	4.2%	1.0%	5.8%	7.1%	11.3%	11.8%	8.6%

How Long Respondents Have Lived in the City of Shoreline

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q23-1. Roads & streets (e.g. Aurora Corridor)

Very Satisfied	24.5%	34.0%	35.7%	26.6%	22.3%	27.7%	27.5%
Satisfied	50.3%	47.4%	44.3%	46.8%	48.8%	43.2%	47.0%
Neutral	17.0%	10.3%	18.3%	12.8%	16.9%	18.2%	16.2%
Dissatisfied	4.8%	8.2%	0.9%	12.8%	7.2%	7.3%	6.6%
Very Dissatisfied	3.4%	0.0%	0.9%	1.1%	4.8%	3.6%	2.7%

Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)

Very Satisfied	18.0%	25.6%	28.9%	13.8%	17.5%	20.8%	20.4%
Satisfied	50.4%	59.3%	46.7%	71.3%	49.0%	44.2%	51.7%
Neutral	27.8%	12.8%	21.1%	12.5%	29.4%	29.4%	24.0%
Dissatisfied	2.3%	2.3%	2.2%	1.3%	4.2%	4.1%	3.0%
Very Dissatisfied	1.5%	0.0%	1.1%	1.3%	0.0%	1.5%	0.9%

How Long Respondents Have Lived in the City of Shoreline

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)</u>							
Very Satisfied	19.2%	18.0%	19.2%	16.1%	23.2%	17.5%	19.0%
Satisfied	50.8%	65.2%	56.6%	62.1%	45.0%	43.3%	51.3%
Neutral	23.8%	15.7%	19.2%	16.1%	25.8%	35.1%	25.0%
Dissatisfied	4.6%	1.1%	4.0%	4.6%	6.0%	2.1%	3.7%
Very Dissatisfied	1.5%	0.0%	1.0%	1.1%	0.0%	2.1%	1.1%

Q23-4. Sidewalk improvements (e.g. safe routes to school)

Very Satisfied	8.1%	7.9%	15.1%	10.5%	10.0%	14.6%	11.4%
Satisfied	33.1%	51.3%	35.8%	34.9%	39.3%	24.9%	34.7%
Neutral	30.6%	11.8%	22.6%	36.0%	30.7%	34.1%	29.0%
Dissatisfied	22.6%	15.8%	17.9%	16.3%	13.3%	18.4%	17.6%
Very Dissatisfied	5.6%	13.2%	8.5%	2.3%	6.7%	8.1%	7.2%

How Long Respondents Have Lived in the City of Shoreline

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

N=905	Q26. How many years have you lived in the City of Shoreline?						Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	
<u>Q24. Do you support City's long-term emphasis on economic development</u>							
Yes	70.8%	67.0%	65.7%	63.5%	42.7%	38.5%	55.5%
Neutral	14.6%	20.5%	21.2%	18.8%	33.6%	29.6%	23.9%
No	14.6%	12.5%	13.1%	17.6%	23.8%	31.8%	20.5%

How Long Respondents Have Lived in the City of Shoreline

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. (top 3)

N=905

Q26. How many years have you lived in the City of Shoreline?						Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	

Q25. Sum of Top 3 Choices

Increase sales tax	52.1%	40.4%	38.3%	42.4%	35.1%	31.1%	38.5%
Increase car licensing fees (tabs)	55.2%	63.5%	53.3%	52.5%	38.1%	36.8%	46.9%
Implement a business and occupation tax on Shoreline businesses	53.3%	58.7%	43.3%	51.5%	45.8%	43.4%	47.8%
Issue bonds that would be repaid through increases in property taxes	53.9%	48.1%	44.2%	51.5%	44.0%	34.2%	44.1%
None chosen	20.6%	21.2%	33.3%	24.2%	31.5%	39.9%	30.8%

Section 12:
Cross-Tabular Data by
Race and Ethnicity

Race and Ethnicity

Q1. Counting yourself, how many people live in your household?

N=905

Q34. Which of the following best describes your race/ethnicity?				Total
African American/Black	White/Caucasian	Asian	Other	

Q1. How many people live in your household?

1	13.2%	18.1%	10.4%	9.5%	17.0%
2	36.8%	38.0%	22.4%	42.9%	37.2%
3	15.8%	17.2%	37.3%	23.8%	18.9%
4	21.1%	17.9%	17.9%	23.8%	18.1%
5	10.5%	6.5%	7.5%	0.0%	6.4%
6	2.6%	1.7%	4.5%	0.0%	1.9%
7+	0.0%	0.6%	0.0%	0.0%	0.4%

Race and Ethnicity

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q3-1. Overall quality of police services

Very Satisfied	22.9%	23.3%	20.0%	21.1%	23.2%
Satisfied	42.9%	52.8%	51.7%	31.6%	51.2%
Neutral	22.9%	17.2%	25.0%	31.6%	18.5%
Dissatisfied	11.4%	4.9%	1.7%	15.8%	5.7%
Very Dissatisfied	0.0%	1.7%	1.7%	0.0%	1.5%

Q3-2. Overall quality of City parks & recreation programs & facilities

Very Satisfied	18.9%	34.4%	32.3%	17.6%	33.2%
Satisfied	59.5%	52.0%	44.6%	64.7%	50.4%
Neutral	21.6%	10.8%	23.1%	5.9%	13.0%
Dissatisfied	0.0%	2.5%	0.0%	11.8%	3.2%
Very Dissatisfied	0.0%	0.3%	0.0%	0.0%	0.2%

Race and Ethnicity

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?					Total
African American/Black	White/Caucasian	Asian	Other		

Q3-3. Overall effectiveness of City's code enforcement program

Very Satisfied	3.8%	10.4%	18.4%	0.0%	10.8%
Satisfied	23.1%	33.7%	40.8%	40.0%	32.8%
Neutral	30.8%	41.3%	34.7%	53.3%	41.1%
Dissatisfied	15.4%	10.4%	2.0%	6.7%	10.0%
Very Dissatisfied	26.9%	4.2%	4.1%	0.0%	5.3%

Q3-4. Overall effectiveness of City communication with public

Very Satisfied	8.8%	17.9%	17.5%	19.0%	17.0%
Satisfied	41.2%	42.7%	55.6%	28.6%	42.1%
Neutral	17.6%	27.8%	25.4%	28.6%	27.4%
Dissatisfied	5.9%	7.5%	1.6%	14.3%	8.3%
Very Dissatisfied	26.5%	4.1%	0.0%	9.5%	5.3%

Race and Ethnicity

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?					Total
African American/Black	White/Caucasian	Asian	Other		

Q3-5. Overall quality of City's storm water runoff/storm water management system

Very Satisfied	5.6%	15.3%	23.0%	11.8%	15.6%
Satisfied	50.0%	47.6%	34.4%	41.2%	45.0%
Neutral	27.8%	26.1%	27.9%	41.2%	26.9%
Dissatisfied	8.3%	7.1%	13.1%	5.9%	8.4%
Very Dissatisfied	8.3%	3.9%	1.6%	0.0%	4.1%

Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)

Very Satisfied	13.2%	8.0%	18.8%	10.0%	8.8%
Satisfied	18.4%	41.3%	39.1%	35.0%	39.5%
Neutral	21.1%	22.1%	23.4%	25.0%	22.4%
Dissatisfied	23.7%	22.6%	15.6%	20.0%	21.6%
Very Dissatisfied	23.7%	6.0%	3.1%	10.0%	7.7%

Race and Ethnicity

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?					Total
African American/Black	White/Caucasian	Asian	Other		

Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City

Very Satisfied	6.9%	10.7%	9.1%	0.0%	10.3%
Satisfied	20.7%	34.8%	45.5%	40.0%	33.9%
Neutral	62.1%	44.4%	34.1%	33.3%	44.6%
Dissatisfied	6.9%	8.9%	6.8%	20.0%	9.0%
Very Dissatisfied	3.4%	1.2%	4.5%	6.7%	2.2%

Q3-8. Overall effectiveness of City's efforts to sustain environmental quality

Very Satisfied	8.8%	13.3%	24.2%	18.8%	14.3%
Satisfied	29.4%	52.9%	54.8%	31.3%	50.4%
Neutral	38.2%	24.2%	14.5%	37.5%	25.4%
Dissatisfied	8.8%	6.9%	3.2%	6.3%	6.7%
Very Dissatisfied	14.7%	2.6%	3.2%	6.3%	3.3%

Race and Ethnicity

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q3-9. Overall quality of service provided by City of Shoreline

Very Satisfied	8.1%	12.9%	16.7%	4.8%	12.6%
Satisfied	40.5%	56.3%	59.1%	38.1%	54.2%
Neutral	37.8%	24.1%	24.2%	33.3%	25.5%
Dissatisfied	8.1%	4.9%	0.0%	14.3%	5.3%
Very Dissatisfied	5.4%	1.8%	0.0%	9.5%	2.4%

Race and Ethnicity

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q4. Sum of Top 3 Choices

Overall quality of police services	50.0%	39.2%	49.3%	47.6%	40.0%
Overall quality of City parks & recreation programs & facilities	15.8%	31.4%	26.9%	23.8%	29.3%
Overall effectiveness of City's code enforcement program	26.3%	17.7%	17.9%	14.3%	18.2%
Overall effectiveness of City communication with public	23.7%	23.2%	14.9%	38.1%	23.0%
Overall quality of City's storm water runoff/storm water management system	18.4%	16.8%	14.9%	4.8%	17.0%
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	63.2%	58.4%	44.8%	52.4%	56.7%

Race and Ethnicity

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3) (cont.)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q4. Sum of Top 3 Choices (Cont.)

Overall quality of human services (e.g. support for people in times of need) offered by City	31.6%	33.2%	31.3%	33.3%	32.9%
Overall effectiveness of City's efforts to sustain environmental quality	36.8%	29.8%	20.9%	28.6%	29.2%
Overall quality of service provided by City of Shoreline	26.3%	18.6%	20.9%	23.8%	18.8%
None chosen	0.0%	7.8%	14.9%	9.5%	8.4%

Race and Ethnicity

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q5-1. Overall maintenance of City streets

Very Satisfied	5.3%	12.1%	14.9%	14.3%	11.6%
Satisfied	36.8%	55.7%	61.2%	38.1%	54.3%
Neutral	31.6%	19.8%	14.9%	9.5%	19.3%
Dissatisfied	18.4%	10.7%	9.0%	33.3%	12.4%
Very Dissatisfied	7.9%	1.7%	0.0%	4.8%	2.4%

Q5-2. Maintenance of streets in your neighborhood

Very Satisfied	5.3%	12.6%	11.9%	20.0%	11.9%
Satisfied	42.1%	48.9%	56.7%	30.0%	48.0%
Neutral	10.5%	20.6%	20.9%	20.0%	20.5%
Dissatisfied	34.2%	14.6%	7.5%	30.0%	16.1%
Very Dissatisfied	7.9%	3.3%	3.0%	0.0%	3.5%

Race and Ethnicity

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q5-3. Maintenance of sidewalks in Shoreline

Very Satisfied	2.6%	7.1%	14.3%	14.3%	7.4%
Satisfied	28.9%	30.4%	39.7%	23.8%	30.5%
Neutral	28.9%	29.6%	33.3%	23.8%	30.1%
Dissatisfied	10.5%	22.1%	7.9%	23.8%	20.7%
Very Dissatisfied	28.9%	10.9%	4.8%	14.3%	11.3%

Q5-4. Mowing & trimming along City streets & other public areas

Very Satisfied	0.0%	9.4%	14.9%	4.8%	9.2%
Satisfied	43.2%	44.4%	46.3%	38.1%	43.5%
Neutral	37.8%	24.5%	23.9%	14.3%	25.8%
Dissatisfied	13.5%	16.5%	14.9%	23.8%	16.2%
Very Dissatisfied	5.4%	5.1%	0.0%	19.0%	5.3%

Race and Ethnicity

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?					Total
African American/Black	White/Caucasian	Asian	Other		

Q5-5. Overall cleanliness of City streets & other public areas

Very Satisfied	10.5%	14.0%	14.9%	9.5%	13.4%
Satisfied	36.8%	57.0%	61.2%	52.4%	55.6%
Neutral	36.8%	21.1%	17.9%	14.3%	21.9%
Dissatisfied	15.8%	6.4%	4.5%	23.8%	7.7%
Very Dissatisfied	0.0%	1.6%	1.5%	0.0%	1.5%

Q5-6. Adequacy of City street lighting in your neighborhood

Very Satisfied	2.6%	11.4%	18.5%	5.3%	11.4%
Satisfied	42.1%	43.3%	33.8%	42.1%	42.5%
Neutral	23.7%	18.7%	24.6%	26.3%	20.1%
Dissatisfied	26.3%	19.7%	21.5%	21.1%	19.7%
Very Dissatisfied	5.3%	6.7%	1.5%	5.3%	6.4%

Race and Ethnicity

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q5-7. Adequacy of storm drainage services in your neighborhood

Very Satisfied	5.4%	13.0%	15.4%	4.8%	12.7%
Satisfied	45.9%	51.9%	50.8%	42.9%	50.3%
Neutral	32.4%	19.5%	16.9%	38.1%	20.7%
Dissatisfied	10.8%	9.7%	13.8%	9.5%	10.5%
Very Dissatisfied	5.4%	5.9%	3.1%	4.8%	5.8%

Q5-8. Garbage/recycling provider services

Very Satisfied	34.2%	32.8%	30.3%	19.0%	32.7%
Satisfied	44.7%	53.3%	53.0%	47.6%	51.5%
Neutral	21.1%	10.5%	15.2%	14.3%	12.3%
Dissatisfied	0.0%	2.1%	0.0%	9.5%	1.9%
Very Dissatisfied	0.0%	1.3%	1.5%	9.5%	1.6%

Race and Ethnicity

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?				Total
African American/Black	White/Caucasian	Asian	Other	

Q5-9. Maintenance of public trees along City streets

Very Satisfied	7.9%	12.5%	13.6%	4.8%	12.0%
Satisfied	23.7%	44.1%	53.0%	38.1%	43.0%
Neutral	47.4%	24.6%	19.7%	4.8%	25.8%
Dissatisfied	10.5%	14.7%	9.1%	42.9%	14.9%
Very Dissatisfied	10.5%	4.1%	4.5%	9.5%	4.3%

Race and Ethnicity

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q6. Sum of Top 2 Choices

Overall maintenance of City streets	39.5%	33.0%	35.8%	33.3%	32.8%
Maintenance of streets in your neighborhood	26.3%	20.0%	19.4%	19.0%	20.6%
Maintenance of sidewalks in Shoreline	39.5%	34.1%	19.4%	14.3%	32.0%
Mowing & trimming along City streets & other public areas	13.2%	18.5%	9.0%	23.8%	17.5%
Overall cleanliness of City streets & other public areas	21.1%	19.2%	23.9%	14.3%	19.2%
Adequacy of City street lighting in your neighborhood	26.3%	24.3%	25.4%	23.8%	24.8%
Adequacy of storm drainage services in your neighborhood	10.5%	15.9%	19.4%	28.6%	16.5%
Garbage/recycling provider services	2.6%	4.0%	7.5%	4.8%	4.3%
Maintenance of public trees along City streets	21.1%	18.1%	16.4%	33.3%	18.5%
None chosen	0.0%	4.9%	7.5%	0.0%	5.0%

Race and Ethnicity

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q7-1. Enforcing clean-up of garbage, junk, or debris on private property

Very Satisfied	0.0%	7.7%	7.8%	5.6%	7.4%
Satisfied	35.3%	31.4%	39.2%	33.3%	31.5%
Neutral	41.2%	33.9%	41.2%	50.0%	35.1%
Dissatisfied	11.8%	21.6%	9.8%	5.6%	19.9%
Very Dissatisfied	11.8%	5.4%	2.0%	5.6%	6.1%

Q7-2. Enforcing removal of abandoned/junk autos

Very Satisfied	3.0%	7.7%	8.5%	6.3%	7.6%
Satisfied	36.4%	30.4%	40.4%	12.5%	30.4%
Neutral	42.4%	38.8%	36.2%	68.8%	39.2%
Dissatisfied	12.1%	16.7%	12.8%	12.5%	16.0%
Very Dissatisfied	6.1%	6.4%	2.1%	0.0%	6.8%

Race and Ethnicity

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?				Total
African American/Black	White/Caucasian	Asian	Other	

Q7-3. Enforcement of graffiti removal from private properties

Very Satisfied	3.1%	7.9%	6.1%	5.9%	7.7%
Satisfied	34.4%	36.0%	34.7%	23.5%	35.0%
Neutral	50.0%	43.8%	46.9%	52.9%	44.8%
Dissatisfied	12.5%	9.6%	10.2%	11.8%	9.7%
Very Dissatisfied	0.0%	2.6%	2.0%	5.9%	2.8%

Race and Ethnicity

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q8. Top Choice

Enforcing clean-up of garbage, junk, or debris on private property	36.8%	51.0%	50.7%	47.6%	50.3%
Enforcing removal of abandoned/junk autos	26.3%	17.1%	23.9%	19.0%	17.8%
Enforcement of graffiti removal from private properties	23.7%	19.2%	14.9%	19.0%	18.8%
None chosen	13.2%	12.7%	10.4%	14.3%	13.1%

Race and Ethnicity

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q9-1. Overall quality of local police protection

Very Satisfied	8.1%	20.4%	23.4%	15.8%	19.3%
Satisfied	54.1%	50.3%	46.9%	57.9%	51.1%
Neutral	35.1%	24.0%	28.1%	26.3%	24.5%
Dissatisfied	2.7%	3.4%	1.6%	0.0%	3.4%
Very Dissatisfied	0.0%	1.9%	0.0%	0.0%	1.7%

Q9-2. City's efforts to prevent crime

Very Satisfied	2.9%	12.3%	17.5%	5.6%	12.1%
Satisfied	48.6%	48.4%	45.6%	38.9%	47.3%
Neutral	34.3%	27.2%	31.6%	38.9%	27.6%
Dissatisfied	14.3%	9.9%	5.3%	5.6%	10.7%
Very Dissatisfied	0.0%	2.2%	0.0%	11.1%	2.4%

Race and Ethnicity

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q9-3. Enforcement of local traffic laws

Very Satisfied	5.3%	11.0%	22.6%	19.0%	12.0%
Satisfied	39.5%	49.5%	41.9%	19.0%	47.8%
Neutral	42.1%	27.3%	29.0%	33.3%	27.8%
Dissatisfied	10.5%	9.3%	6.5%	14.3%	9.1%
Very Dissatisfied	2.6%	2.8%	0.0%	14.3%	3.2%

Q9-4. Enforcement of drug laws

Very Satisfied	4.0%	7.1%	18.4%	0.0%	8.0%
Satisfied	40.0%	37.0%	32.7%	25.0%	35.4%
Neutral	36.0%	36.6%	36.7%	62.5%	36.2%
Dissatisfied	20.0%	12.6%	12.2%	0.0%	13.6%
Very Dissatisfied	0.0%	6.6%	0.0%	12.5%	6.8%

Race and Ethnicity

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q9-5. Enforcement of prostitution laws

Very Satisfied	3.8%	9.0%	22.2%	13.3%	10.1%
Satisfied	34.6%	37.9%	33.3%	20.0%	36.6%
Neutral	53.8%	37.2%	35.6%	46.7%	37.3%
Dissatisfied	3.8%	8.5%	6.7%	6.7%	8.8%
Very Dissatisfied	3.8%	7.3%	2.2%	13.3%	7.3%

Q9-6. Enforcement of property crime laws

Very Satisfied	3.3%	7.5%	16.7%	0.0%	7.9%
Satisfied	23.3%	35.1%	39.6%	23.5%	34.2%
Neutral	60.0%	36.4%	29.2%	58.8%	37.7%
Dissatisfied	6.7%	14.6%	12.5%	5.9%	13.6%
Very Dissatisfied	6.7%	6.5%	2.1%	11.8%	6.7%

Race and Ethnicity

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?					Total
African American/Black	White/Caucasian	Asian	Other		

Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors

Very Satisfied	6.9%	27.1%	20.8%	28.6%	26.1%
Satisfied	24.1%	41.8%	49.1%	42.9%	41.3%
Neutral	41.4%	24.7%	24.5%	28.6%	25.6%
Dissatisfied	17.2%	4.1%	5.7%	0.0%	4.5%
Very Dissatisfied	10.3%	2.4%	0.0%	0.0%	2.5%

Q9-8. How much you can trust Shoreline Police officers

Very Satisfied	18.2%	28.2%	23.7%	29.4%	27.4%
Satisfied	27.3%	43.3%	44.1%	41.2%	42.6%
Neutral	39.4%	22.9%	27.1%	29.4%	23.9%
Dissatisfied	0.0%	3.4%	3.4%	0.0%	3.0%
Very Dissatisfied	15.2%	2.2%	1.7%	0.0%	3.0%

Race and Ethnicity

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges

Very Satisfied	16.7%	16.3%	27.9%	8.3%	16.9%
Satisfied	20.8%	33.4%	27.9%	33.3%	32.0%
Neutral	54.2%	42.5%	41.9%	50.0%	43.6%
Dissatisfied	4.2%	5.6%	0.0%	8.3%	5.2%
Very Dissatisfied	4.2%	2.1%	2.3%	0.0%	2.3%

Race and Ethnicity

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q10. Sum of Top 2 Choices

Overall quality of local police protection	28.9%	20.0%	17.9%	9.5%	20.3%
City's efforts to prevent crime	28.9%	38.9%	56.7%	47.6%	38.9%
Enforcement of local traffic laws	13.2%	13.8%	7.5%	23.8%	13.6%
Enforcement of drug laws	15.8%	21.7%	29.9%	19.0%	22.4%
Enforcement of prostitution laws	13.2%	7.9%	3.0%	0.0%	7.8%
Enforcement of property crime laws	34.2%	29.1%	25.4%	33.3%	28.3%
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	28.9%	17.7%	20.9%	14.3%	18.2%

Race and Ethnicity

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2) (cont.)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q10. Sum of Top 2 Choices (Cont.)

How much you can trust Shoreline Police officers	13.2%	8.2%	9.0%	4.8%	8.2%
Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	13.2%	17.9%	4.5%	19.0%	16.4%
None chosen	5.3%	11.1%	9.0%	9.5%	11.3%

Race and Ethnicity

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q11-1. In your neighborhood during the day

Very Safe	36.8%	50.9%	53.0%	33.3%	49.1%
Safe	50.0%	43.0%	40.9%	38.1%	43.6%
Neutral	13.2%	5.0%	4.5%	28.6%	6.0%
Unsafe	0.0%	0.8%	1.5%	0.0%	1.1%
Very Unsafe	0.0%	0.3%	0.0%	0.0%	0.2%

Q11-2. In your neighborhood at night

Very Safe	13.2%	19.6%	28.8%	4.8%	19.5%
Safe	47.4%	53.0%	47.0%	61.9%	52.1%
Neutral	28.9%	18.5%	19.7%	23.8%	19.3%
Unsafe	10.5%	7.3%	4.5%	9.5%	7.9%
Very Unsafe	0.0%	1.6%	0.0%	0.0%	1.2%

Race and Ethnicity

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q11-3. In City parks & trails

Very Safe	2.8%	11.8%	12.5%	0.0%	11.5%
Safe	27.8%	42.7%	48.4%	28.6%	41.1%
Neutral	50.0%	30.4%	31.3%	28.6%	31.5%
Unsafe	19.4%	12.7%	7.8%	33.3%	13.3%
Very Unsafe	0.0%	2.2%	0.0%	9.5%	2.5%

Q11-4. In other public areas in Shoreline

Very Safe	7.9%	15.4%	18.0%	0.0%	14.8%
Safe	31.6%	53.1%	52.5%	42.9%	51.0%
Neutral	55.3%	25.0%	27.9%	38.1%	27.8%
Unsafe	5.3%	5.6%	1.6%	19.0%	5.7%
Very Unsafe	0.0%	0.9%	0.0%	0.0%	0.7%

Race and Ethnicity

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q11-5. Overall feeling of safety in Shoreline

Very Safe	10.8%	17.8%	19.7%	4.8%	17.1%
Safe	56.8%	64.4%	65.2%	57.1%	62.8%
Neutral	21.6%	14.2%	15.2%	33.3%	15.8%
Unsafe	10.8%	3.0%	0.0%	4.8%	3.8%
Very Unsafe	0.0%	0.6%	0.0%	0.0%	0.5%

Race and Ethnicity

Q12. From which of the following have you received information about City projects, issues, services, and events?

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q12. From which have you received information about City projects, issues, services, & events?

City newsletter "CURRENTS"	76.3%	88.2%	88.1%	81.0%	87.3%
City's Parks and Recreation Guide	65.8%	72.5%	52.2%	42.9%	69.5%
City cable channel (Comcast 21 or Frontier 27)	5.3%	4.7%	7.5%	9.5%	5.3%
City website	28.9%	31.3%	20.9%	19.0%	29.8%
City's social media sites (Facebook, Twitter, Instagram)	7.9%	11.5%	16.4%	4.8%	11.7%
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	13.2%	42.3%	25.4%	23.8%	38.5%
Involvement in neighborhood association or Shoreline Watch	23.7%	16.4%	9.0%	9.5%	15.7%
Television news	13.2%	21.1%	19.4%	23.8%	20.9%
Alert Shoreline	10.5%	16.0%	10.4%	19.0%	15.4%
Other	18.4%	8.3%	0.0%	14.3%	8.2%

Race and Ethnicity

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q13-1. Availability of information about City services, meetings, & events

Very Satisfied	6.1%	14.8%	12.9%	9.5%	14.0%
Satisfied	63.6%	50.4%	54.8%	47.6%	49.9%
Neutral	21.2%	27.8%	32.3%	28.6%	28.8%
Dissatisfied	0.0%	4.6%	0.0%	4.8%	4.3%
Very Dissatisfied	9.1%	2.2%	0.0%	9.5%	3.0%

Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)

Very Satisfied	6.5%	17.1%	12.5%	14.3%	16.0%
Satisfied	54.8%	50.1%	59.4%	38.1%	49.2%
Neutral	22.6%	18.0%	23.4%	28.6%	19.5%
Dissatisfied	6.5%	10.4%	3.1%	9.5%	10.4%
Very Dissatisfied	9.7%	4.5%	1.6%	9.5%	5.0%

Race and Ethnicity

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?					Total
African American/ Black	White/ Caucasian	Asian	Other		

Q13-3. City's efforts to provide opportunities for public involvement

Very Satisfied	6.1%	15.4%	6.3%	9.5%	13.9%
Satisfied	45.5%	43.5%	46.0%	33.3%	42.4%
Neutral	33.3%	27.5%	42.9%	38.1%	29.3%
Dissatisfied	6.1%	10.3%	4.8%	9.5%	10.6%
Very Dissatisfied	9.1%	3.2%	0.0%	9.5%	3.9%

Q13-4. Quality of content on City's website

Very Satisfied	4.8%	11.2%	9.8%	0.0%	10.5%
Satisfied	33.3%	39.8%	43.1%	23.1%	38.5%
Neutral	42.9%	41.5%	47.1%	76.9%	43.2%
Dissatisfied	4.8%	5.7%	0.0%	0.0%	5.5%
Very Dissatisfied	14.3%	1.7%	0.0%	0.0%	2.3%

Race and Ethnicity

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q13-5. Quality of content in City's newsletter "CURRENTS"

Very Satisfied	3.0%	21.0%	12.7%	9.5%	19.0%
Satisfied	54.5%	50.5%	68.3%	52.4%	50.9%
Neutral	27.3%	23.7%	17.5%	23.8%	24.1%
Dissatisfied	6.1%	3.6%	1.6%	14.3%	4.2%
Very Dissatisfied	9.1%	1.2%	0.0%	0.0%	1.8%

Q13-6. Quality of City's social media

Very Satisfied	0.0%	8.7%	2.0%	0.0%	7.7%
Satisfied	31.3%	35.7%	46.9%	36.4%	35.5%
Neutral	50.0%	48.0%	46.9%	54.5%	48.7%
Dissatisfied	12.5%	4.8%	2.0%	9.1%	4.9%
Very Dissatisfied	6.3%	2.8%	2.0%	0.0%	3.2%

Race and Ethnicity

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q14-1. Overall image of City

Very Satisfied	15.8%	20.5%	29.2%	14.3%	20.3%
Satisfied	52.6%	58.1%	61.5%	47.6%	57.4%
Neutral	21.1%	15.4%	7.7%	23.8%	15.6%
Dissatisfied	10.5%	5.3%	1.5%	4.8%	5.7%
Very Dissatisfied	0.0%	0.7%	0.0%	9.5%	1.0%

Q14-2. Overall quality of leadership provided by City's elected officials

Very Satisfied	3.1%	10.3%	16.7%	5.3%	9.9%
Satisfied	28.1%	40.0%	41.7%	36.8%	38.4%
Neutral	37.5%	36.2%	38.3%	42.1%	36.6%
Dissatisfied	21.9%	9.0%	3.3%	5.3%	9.5%
Very Dissatisfied	9.4%	4.5%	0.0%	10.5%	5.5%

Race and Ethnicity

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ethnicity?				Total
African American/Black	White/Caucasian	Asian	Other	

Q14-3. Overall effectiveness of City Manager & City staff

Very Satisfied	3.6%	12.2%	22.8%	5.9%	12.2%
Satisfied	35.7%	40.3%	36.8%	35.3%	38.4%
Neutral	35.7%	35.1%	38.6%	47.1%	36.2%
Dissatisfied	14.3%	7.9%	1.8%	0.0%	7.5%
Very Dissatisfied	10.7%	4.5%	0.0%	11.8%	5.6%

Race and Ethnicity

Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly." (without "no opinion")

N=905

	Q34. Which of the following best describes your race/ethnicity?				Total
	African American/Black	White/Caucasian	Asian	Other	

Q15. How much do you agree with the statement?

Strongly Agree	11.1%	17.1%	29.3%	20.0%	16.8%
Somewhat agree	47.2%	57.3%	63.8%	40.0%	56.5%
Somewhat disagree	19.4%	16.4%	5.2%	30.0%	16.6%
Strongly disagree	22.2%	9.2%	1.7%	10.0%	10.0%

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

N=905

	Q34. Which of the following best describes your race/ethnicity?				Total
	African American/Black	White/Caucasian	Asian	Other	

Q16. Is City of Shoreline moving in the right direction?

Yes	72.0%	81.1%	93.0%	81.3%	80.6%
No	28.0%	18.9%	7.0%	18.8%	19.4%

Race and Ethnicity

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q17-1. As a place to live

Excellent	23.7%	43.5%	50.7%	28.6%	42.0%
Good	57.9%	50.1%	46.3%	57.1%	50.6%
Neutral	18.4%	4.4%	3.0%	4.8%	5.0%
Below Average	0.0%	1.4%	0.0%	0.0%	1.7%
Poor	0.0%	0.6%	0.0%	9.5%	0.7%

Q17-2. As a place to raise children

Excellent	29.7%	45.2%	59.1%	15.0%	44.0%
Good	59.5%	47.8%	34.8%	65.0%	47.5%
Neutral	10.8%	5.7%	6.1%	10.0%	6.6%
Below Average	0.0%	1.2%	0.0%	0.0%	1.3%
Poor	0.0%	0.1%	0.0%	10.0%	0.6%

Race and Ethnicity

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q17-3. As a place to work

Excellent	12.9%	19.7%	24.1%	0.0%	18.8%
Good	51.6%	39.4%	43.1%	40.0%	39.2%
Neutral	25.8%	29.1%	24.1%	46.7%	29.9%
Below Average	9.7%	9.6%	5.2%	13.3%	9.3%
Poor	0.0%	2.2%	3.4%	0.0%	2.7%

Q17-4. As a place with a variety of housing choices

Excellent	8.1%	14.9%	18.2%	0.0%	14.3%
Good	43.2%	45.8%	56.1%	40.0%	46.3%
Neutral	29.7%	28.7%	16.7%	45.0%	28.0%
Below Average	16.2%	8.0%	6.1%	5.0%	8.2%
Poor	2.7%	2.7%	3.0%	10.0%	3.2%

Race and Ethnicity

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q17-5. As a place to shop

Excellent	2.6%	11.2%	17.9%	0.0%	11.2%
Good	52.6%	37.4%	37.3%	38.1%	38.0%
Neutral	28.9%	21.1%	22.4%	33.3%	21.7%
Below Average	13.2%	21.6%	17.9%	19.0%	20.6%
Poor	2.6%	8.7%	4.5%	9.5%	8.4%

Q17-6. As a place for dining & entertainment options

Excellent	5.3%	5.1%	10.4%	0.0%	5.6%
Good	18.4%	20.6%	34.3%	23.8%	21.5%
Neutral	36.8%	28.1%	17.9%	38.1%	27.7%
Below Average	28.9%	29.3%	26.9%	23.8%	28.8%
Poor	10.5%	16.9%	10.4%	14.3%	16.4%

Race and Ethnicity

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?				Total
African American/ Black	White/ Caucasian	Asian	Other	

Q17-7. Overall quality of life in City

Excellent	7.9%	18.2%	32.8%	9.5%	18.3%
Good	60.5%	63.9%	55.2%	66.7%	62.7%
Neutral	23.7%	14.8%	9.0%	4.8%	14.8%
Below Average	7.9%	2.1%	3.0%	19.0%	3.1%
Poor	0.0%	1.0%	0.0%	0.0%	1.0%

Race and Ethnicity

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?					Total
African American/ Black	White/ Caucasian	Asian	Other		

Q18. How do you rate condition of your neighborhood?

Excellent	15.8%	18.8%	29.2%	4.8%	19.0%
Good	52.6%	49.9%	47.7%	38.1%	49.0%
Average	21.1%	26.2%	21.5%	38.1%	26.4%
Below Average	10.5%	4.4%	1.5%	14.3%	5.0%
Poor	0.0%	0.6%	0.0%	4.8%	0.6%

Race and Ethnicity

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

	African American/ Black	White/ Caucasian	Asian	Other	Total
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Q19-1. Maintenance of City parks

Very Satisfied	19.4%	25.9%	29.7%	5.3%	25.1%
Satisfied	52.8%	59.8%	53.1%	68.4%	59.5%
Neutral	25.0%	11.1%	17.2%	5.3%	12.2%
Dissatisfied	2.8%	2.5%	0.0%	21.1%	2.6%
Very Dissatisfied	0.0%	0.6%	0.0%	0.0%	0.6%

Q19-2. Maintenance of City playgrounds

Very Satisfied	15.6%	25.2%	31.1%	5.3%	24.5%
Satisfied	56.3%	61.5%	44.3%	68.4%	60.0%
Neutral	28.1%	12.1%	24.6%	10.5%	14.0%
Dissatisfied	0.0%	1.2%	0.0%	15.8%	1.4%

Race and Ethnicity

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q19-3. Walking & biking trails in City

Very Satisfied	8.6%	21.0%	23.0%	15.8%	20.2%
Satisfied	54.3%	57.1%	44.3%	52.6%	55.9%
Neutral	22.9%	17.0%	29.5%	31.6%	18.6%
Dissatisfied	14.3%	4.6%	1.6%	0.0%	4.9%
Very Dissatisfied	0.0%	0.3%	1.6%	0.0%	0.4%

Q19-4. City swimming pool

Very Satisfied	11.5%	14.2%	10.9%	0.0%	13.3%
Satisfied	50.0%	49.1%	52.2%	38.5%	48.3%
Neutral	38.5%	29.4%	34.8%	53.8%	32.3%
Dissatisfied	0.0%	6.0%	2.2%	7.7%	5.1%
Very Dissatisfied	0.0%	1.2%	0.0%	0.0%	1.0%

Race and Ethnicity

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

	African American/ Black	White/ Caucasian	Asian	Other	Total
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Q19-5. Outdoor athletic fields

Very Satisfied	12.9%	20.2%	21.1%	13.3%	19.4%
Satisfied	54.8%	56.8%	50.9%	66.7%	56.6%
Neutral	22.6%	20.3%	28.1%	13.3%	21.2%
Dissatisfied	9.7%	2.7%	0.0%	6.7%	2.8%

Q19-6. Ease of registering for programs

Very Satisfied	20.0%	19.9%	16.0%	5.9%	18.9%
Satisfied	36.0%	52.3%	42.0%	35.3%	49.1%
Neutral	44.0%	24.4%	42.0%	35.3%	28.1%
Dissatisfied	0.0%	2.7%	0.0%	11.8%	2.6%
Very Dissatisfied	0.0%	0.7%	0.0%	11.8%	1.4%

Race and Ethnicity

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

	African American/ Black	White/ Caucasian	Asian	Other	Total
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Q19-7. Fees charged for recreation programs

Very Satisfied	17.9%	17.8%	13.2%	0.0%	16.6%
Satisfied	25.0%	52.7%	43.4%	27.8%	48.5%
Neutral	46.4%	25.6%	43.4%	50.0%	30.0%
Dissatisfied	10.7%	2.8%	0.0%	11.1%	3.3%
Very Dissatisfied	0.0%	1.1%	0.0%	11.1%	1.7%

Q19-8. Variety of recreation programs

Very Satisfied	21.4%	18.2%	16.7%	0.0%	17.4%
Satisfied	39.3%	55.2%	35.2%	37.5%	51.9%
Neutral	32.1%	23.7%	44.4%	31.3%	26.6%
Dissatisfied	7.1%	2.5%	3.7%	31.3%	3.3%
Very Dissatisfied	0.0%	0.4%	0.0%	0.0%	0.9%

Race and Ethnicity

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?					Total
African American/ Black	White/ Caucasian	Asian	Other		

Q19-9. Preservation of open space

Very Satisfied	12.5%	18.0%	20.4%	5.0%	17.8%
Satisfied	34.4%	50.9%	48.1%	30.0%	48.7%
Neutral	34.4%	22.2%	31.5%	40.0%	24.0%
Dissatisfied	9.4%	6.1%	0.0%	15.0%	6.0%
Very Dissatisfied	9.4%	2.7%	0.0%	10.0%	3.5%

Race and Ethnicity

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q20. Sum of Top 2 Choices

Maintenance of City parks	55.3%	47.8%	44.8%	47.6%	46.5%
Maintenance of City playgrounds	28.9%	16.4%	17.9%	14.3%	16.6%
Walking & biking trails in City	21.1%	29.8%	38.8%	23.8%	28.6%
City swimming pool	7.9%	7.5%	10.4%	4.8%	7.6%
Outdoor athletic fields	5.3%	8.1%	4.5%	9.5%	7.4%
Ease of registering for programs	0.0%	2.9%	0.0%	9.5%	3.0%
Fees charged for recreation programs	2.6%	7.9%	10.4%	9.5%	9.0%
Variety of recreation programs	15.8%	12.9%	20.9%	9.5%	13.6%
Preservation of open space	44.7%	36.9%	23.9%	33.3%	36.7%
None chosen	5.3%	12.9%	13.4%	14.3%	13.4%

Race and Ethnicity

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

Total

African American/ Black	White/ Caucasian	Asian	Other	Total
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Q21-1. Availability of public transportation options

Very Satisfied	3.0%	11.8%	25.4%	5.3%	13.2%
Satisfied	42.4%	41.2%	46.3%	47.4%	40.4%
Neutral	36.4%	28.9%	20.9%	26.3%	28.5%
Dissatisfied	18.2%	14.6%	6.0%	21.1%	14.4%
Very Dissatisfied	0.0%	3.5%	1.5%	0.0%	3.5%

Q21-2. Availability of bicycle lanes

Very Satisfied	13.9%	13.2%	17.7%	5.6%	13.7%
Satisfied	27.8%	30.1%	33.9%	38.9%	30.7%
Neutral	38.9%	34.5%	29.0%	38.9%	33.3%
Dissatisfied	16.7%	19.9%	14.5%	16.7%	19.4%
Very Dissatisfied	2.8%	2.4%	4.8%	0.0%	2.9%

Race and Ethnicity

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

	African American/ Black	White/ Caucasian	Asian	Other	Total
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Q21-3. Availability of sidewalks on major streets & routes

Very Satisfied	5.4%	8.8%	16.7%	14.3%	9.5%
Satisfied	32.4%	38.0%	53.0%	38.1%	38.2%
Neutral	29.7%	24.8%	21.2%	19.0%	24.3%
Dissatisfied	16.2%	18.3%	7.6%	19.0%	18.0%
Very Dissatisfied	16.2%	10.1%	1.5%	9.5%	10.0%

Q21-4. Availability of sidewalks near your residence

Very Satisfied	8.3%	4.2%	16.4%	14.3%	5.7%
Satisfied	11.1%	21.2%	35.8%	23.8%	21.7%
Neutral	30.6%	19.0%	22.4%	19.0%	20.3%
Dissatisfied	25.0%	31.0%	13.4%	23.8%	29.3%
Very Dissatisfied	25.0%	24.6%	11.9%	19.0%	23.0%

Race and Ethnicity

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?					Total
African American/ Black	White/ Caucasian	Asian	Other		

Q21-5. Traffic calming measures in your neighborhood

Very Satisfied	2.9%	4.1%	9.8%	5.3%	4.6%
Satisfied	20.6%	27.8%	36.1%	26.3%	27.1%
Neutral	26.5%	30.3%	32.8%	26.3%	30.5%
Dissatisfied	20.6%	25.5%	8.2%	31.6%	24.6%
Very Dissatisfied	29.4%	12.2%	13.1%	10.5%	13.1%

Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking

Very Satisfied	2.7%	9.7%	13.1%	0.0%	9.9%
Satisfied	24.3%	33.1%	44.3%	33.3%	32.0%
Neutral	37.8%	37.7%	31.1%	50.0%	37.9%
Dissatisfied	29.7%	15.0%	6.6%	11.1%	15.2%
Very Dissatisfied	5.4%	4.4%	4.9%	5.6%	5.0%

Race and Ethnicity

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

N=905

	Q34. Which of the following best describes your race/ ethnicity?				Total
	African American/ Black	White/ Caucasian	Asian	Other	

Q22. Sum of Top 2 Choices

Availability of public transportation options	39.5%	35.2%	44.8%	38.1%	36.1%
Availability of bicycle lanes	5.3%	14.5%	16.4%	14.3%	14.0%
Availability of sidewalks on major streets & routes	21.1%	31.2%	28.4%	38.1%	30.2%
Availability of sidewalks near your residence	28.9%	40.6%	23.9%	14.3%	37.3%
Traffic calming measures in your neighborhood	39.5%	33.5%	38.8%	33.3%	34.3%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	39.5%	23.2%	19.4%	19.0%	23.3%
None chosen	5.3%	7.4%	11.9%	19.0%	8.6%

Race and Ethnicity

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/
ethnicity?

	African American/ Black	White/ Caucasian	Asian	Other	Total
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Q23-1. Roads & streets (e.g. Aurora Corridor)

Very Satisfied	18.9%	28.5%	26.6%	19.0%	27.5%
Satisfied	45.9%	47.1%	50.0%	57.1%	47.0%
Neutral	16.2%	15.5%	15.6%	9.5%	16.2%
Dissatisfied	10.8%	6.7%	6.3%	4.8%	6.6%
Very Dissatisfied	8.1%	2.2%	1.6%	9.5%	2.7%

Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)

Very Satisfied	20.0%	21.0%	20.4%	0.0%	20.4%
Satisfied	30.0%	53.1%	51.9%	62.5%	51.7%
Neutral	36.7%	22.2%	27.8%	25.0%	24.0%
Dissatisfied	13.3%	2.7%	0.0%	12.5%	3.0%
Very Dissatisfied	0.0%	1.0%	0.0%	0.0%	0.9%

Race and Ethnicity

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?					Total
African American/ Black	White/ Caucasian	Asian	Other		

Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)

Very Satisfied	12.5%	19.8%	22.4%	5.9%	19.0%
Satisfied	53.1%	51.4%	51.7%	58.8%	51.3%
Neutral	28.1%	24.8%	24.1%	35.3%	25.0%
Dissatisfied	6.3%	3.0%	1.7%	0.0%	3.7%
Very Dissatisfied	0.0%	1.0%	0.0%	0.0%	1.1%

Q23-4. Sidewalk improvements (e.g. safe routes to school)

Very Satisfied	10.0%	10.7%	16.7%	0.0%	11.4%
Satisfied	30.0%	34.1%	43.3%	31.6%	34.7%
Neutral	33.3%	28.1%	31.7%	47.4%	29.0%
Dissatisfied	13.3%	18.7%	8.3%	21.1%	17.6%
Very Dissatisfied	13.3%	8.3%	0.0%	0.0%	7.2%

Race and Ethnicity

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

N=905

Q34. Which of the following best describes your race/ ethnicity?					Total
African American/ Black	White/ Caucasian	Asian	Other		

Q24. Do you support City's long-term emphasis on economic development?

Yes	41.7%	57.3%	70.5%	30.0%	55.5%
Neutral	27.8%	21.9%	26.2%	40.0%	23.9%
No	30.6%	20.8%	3.3%	30.0%	20.5%

Race and Ethnicity

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. (top 3)

N=905

Q34. Which of the following best describes your race/
ethnicity?

	African American/ Black	White/ Caucasian	Asian	Other	Total
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Q25. Sum of Top 3 Choices

Increase sales tax	42.1%	39.4%	38.8%	38.1%	38.5%
Increase car licensing fees (tabs)	42.1%	50.6%	40.3%	28.6%	46.9%
Implement a business and occupation tax on Shoreline businesses	55.3%	49.2%	50.7%	42.9%	47.8%
Issue bonds that would be repaid through increases in property taxes	36.8%	47.3%	37.3%	14.3%	44.1%
None chosen	31.6%	27.5%	34.3%	52.4%	30.8%

*Section 13:
Cross-Tabular Data by
Respondent Residence*

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q1. Counting yourself, how many people live in your household?

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q1. How many people live in your household?</u>						
1	14.2%	22.5%	19.7%	15.8%	17.6%	16.4%	17.0%
2	38.0%	35.8%	36.3%	36.8%	35.5%	39.4%	37.2%
3	18.1%	20.5%	18.0%	19.3%	19.1%	18.8%	18.9%
4	20.6%	13.4%	20.3%	17.7%	18.4%	17.4%	18.1%
5	6.7%	5.9%	3.7%	7.9%	6.8%	5.9%	6.4%
6	1.8%	2.0%	2.0%	1.9%	2.1%	1.6%	1.9%
7+	0.7%	0.0%	0.0%	0.7%	0.4%	0.5%	0.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q3-1. Overall quality of police services</u>							
Very Satisfied	21.4%	27.0%	24.0%	22.4%	25.1%	21.2%	23.2%
Satisfied	51.4%	50.7%	51.9%	52.5%	52.3%	50.0%	51.2%
Neutral	20.3%	14.8%	15.6%	18.7%	15.6%	22.1%	18.5%
Dissatisfied	5.7%	5.6%	7.6%	4.4%	5.7%	5.0%	5.7%
Very Dissatisfied	1.3%	1.9%	0.8%	1.9%	1.3%	1.8%	1.5%
<u>Q3-2. Overall quality of City parks & recreation programs & facilities</u>							
Very Satisfied	32.6%	34.5%	34.8%	31.3%	32.6%	33.0%	33.2%
Satisfied	51.5%	48.2%	49.3%	52.5%	50.9%	50.6%	50.4%
Neutral	13.1%	12.7%	11.0%	14.1%	12.1%	14.7%	13.0%
Dissatisfied	2.7%	4.2%	4.6%	1.9%	4.2%	1.4%	3.2%
Very Dissatisfied	0.2%	0.4%	0.4%	0.2%	0.2%	0.3%	0.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q3-3. Overall effectiveness of City's code enforcement program</u>							
Very Satisfied	10.1%	12.1%	9.9%	11.1%	9.6%	13.0%	10.8%
Satisfied	31.6%	35.4%	29.2%	33.9%	32.2%	32.9%	32.8%
Neutral	40.7%	41.9%	42.2%	42.0%	41.5%	40.2%	41.1%
Dissatisfied	11.9%	6.1%	11.5%	9.1%	10.5%	9.8%	10.0%
Very Dissatisfied	5.7%	4.5%	7.3%	3.9%	6.1%	4.1%	5.3%

Q3-4. Overall effectiveness of City communication with public

Very Satisfied	16.3%	18.3%	14.5%	18.8%	16.3%	18.6%	17.0%
Satisfied	43.9%	38.5%	42.4%	41.3%	42.1%	41.6%	42.1%
Neutral	27.2%	27.7%	26.8%	27.8%	26.6%	29.2%	27.4%
Dissatisfied	8.4%	7.9%	10.1%	7.0%	9.0%	6.8%	8.3%
Very Dissatisfied	4.1%	7.6%	6.2%	5.1%	6.1%	3.8%	5.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q3-5. Overall quality of City's storm water runoff/storm water management system</u>						
Very Satisfied	15.2%	16.4%	16.6%	15.1%	16.1%	14.6%	15.6%
Satisfied	45.1%	44.9%	46.4%	44.1%	46.1%	43.8%	45.0%
Neutral	26.5%	27.7%	24.9%	28.2%	25.2%	29.2%	26.9%
Dissatisfied	8.8%	7.4%	8.3%	8.1%	8.8%	7.5%	8.4%
Very Dissatisfied	4.4%	3.5%	3.8%	4.6%	3.8%	4.9%	4.1%

Q3-6. Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)

Very Satisfied	8.8%	8.8%	9.8%	8.5%	8.6%	9.3%	8.8%
Satisfied	39.8%	39.1%	34.5%	41.8%	37.2%	41.8%	39.5%
Neutral	23.1%	21.1%	22.6%	22.6%	22.9%	22.1%	22.4%
Dissatisfied	20.1%	24.5%	25.8%	19.4%	23.7%	18.6%	21.6%
Very Dissatisfied	8.3%	6.5%	7.3%	7.6%	7.6%	8.2%	7.7%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q3-7. Overall quality of human services (e.g. support for people in times of need) offered by City

Very Satisfied	9.5%	11.8%	9.1%	11.0%	9.7%	11.6%	10.3%
Satisfied	32.6%	36.6%	31.6%	34.8%	35.4%	29.9%	33.9%
Neutral	48.1%	37.6%	48.7%	42.6%	43.3%	47.3%	44.6%
Dissatisfied	7.1%	12.9%	8.0%	9.9%	8.5%	10.3%	9.0%
Very Dissatisfied	2.7%	1.1%	2.7%	1.7%	3.1%	0.9%	2.2%

Q3-8. Overall effectiveness of City's efforts to sustain environmental quality

Very Satisfied	15.3%	12.2%	14.9%	13.4%	15.0%	13.7%	14.3%
Satisfied	48.6%	53.9%	46.8%	51.8%	48.5%	51.9%	50.4%
Neutral	25.5%	25.2%	27.8%	24.9%	25.4%	26.4%	25.4%
Dissatisfied	7.6%	4.7%	7.7%	6.2%	7.2%	6.1%	6.7%
Very Dissatisfied	2.9%	3.9%	2.8%	3.7%	3.9%	1.9%	3.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q3-9. Overall quality of service provided by City of Shoreline</u>						
Very Satisfied	12.9%	12.1%	10.0%	14.1%	11.1%	14.9%	12.6%
Satisfied	53.2%	56.4%	55.0%	53.8%	57.0%	50.4%	54.2%
Neutral	27.6%	21.1%	24.6%	25.6%	23.2%	28.9%	25.5%
Dissatisfied	4.8%	6.4%	8.2%	3.9%	5.6%	4.9%	5.3%
Very Dissatisfied	1.6%	3.9%	2.1%	2.6%	3.1%	0.9%	2.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3)

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q4. Sum of Top 3 Choices

Overall quality of police services	39.0%	42.0%	38.0%	40.8%	37.3%	43.4%	40.0%
Overall quality of City parks & recreation programs & facilities	27.8%	32.2%	29.8%	29.2%	30.5%	28.4%	29.3%
Overall effectiveness of City's code enforcement program	21.1%	12.7%	18.0%	17.7%	18.6%	17.4%	18.2%
Overall effectiveness of City communication with public	22.1%	24.8%	22.0%	23.3%	23.6%	22.0%	23.0%
Overall quality of City's storm water runoff/storm water management system	17.2%	16.6%	15.9%	17.2%	16.0%	18.0%	17.0%
Overall flow of traffic & congestion management in Shoreline (excluding Interstate-5)	58.9%	52.4%	58.0%	55.9%	57.4%	56.6%	56.7%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q4. Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 3) (cont.)

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q4. Sum of Top 3 Choices (Cont.)</u>							
Overall quality of human services (e.g. support for people in times of need) offered by City	30.8%	37.1%	34.9%	31.9%	35.7%	29.8%	32.9%
Overall effectiveness of City's efforts to sustain environmental quality	30.1%	27.4%	32.5%	27.7%	29.3%	27.9%	29.2%
Overall quality of service provided by City of Shoreline	19.1%	18.2%	17.6%	19.6%	19.5%	18.0%	18.8%
None chosen	8.4%	8.5%	7.5%	9.3%	7.8%	9.1%	8.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q5-1. Overall maintenance of City streets</u>							
Very Satisfied	11.2%	12.4%	11.0%	11.4%	10.2%	13.2%	11.6%
Satisfied	52.9%	57.2%	56.0%	53.1%	56.8%	50.7%	54.3%
Neutral	21.6%	14.7%	19.6%	20.2%	17.9%	21.9%	19.3%
Dissatisfied	12.1%	13.0%	11.0%	12.9%	12.7%	12.1%	12.4%
Very Dissatisfied	2.2%	2.7%	2.4%	2.3%	2.4%	2.2%	2.4%
<u>Q5-2. Maintenance of streets in your neighborhood</u>							
Very Satisfied	11.5%	12.6%	12.8%	11.3%	11.2%	12.3%	11.9%
Satisfied	46.9%	50.2%	52.2%	45.7%	50.5%	44.4%	48.0%
Neutral	21.9%	17.7%	18.0%	22.3%	18.8%	23.2%	20.5%
Dissatisfied	15.6%	17.1%	14.5%	16.7%	16.0%	16.5%	16.1%
Very Dissatisfied	4.1%	2.4%	2.4%	4.0%	3.4%	3.6%	3.5%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q5-3. Maintenance of sidewalks in Shoreline</u>							
Very Satisfied	6.5%	9.0%	8.7%	6.8%	7.5%	7.3%	7.4%
Satisfied	30.7%	30.0%	25.8%	32.5%	27.0%	35.6%	30.5%
Neutral	30.5%	29.3%	27.3%	31.7%	29.1%	30.9%	30.1%
Dissatisfied	20.4%	21.4%	24.4%	19.2%	22.8%	18.1%	20.7%
Very Dissatisfied	11.8%	10.3%	13.8%	9.8%	13.6%	8.2%	11.3%

Q5-4. Mowing & trimming along City streets & other public areas

Very Satisfied	8.0%	11.5%	10.2%	8.7%	9.2%	8.6%	9.2%
Satisfied	43.5%	43.6%	43.1%	43.1%	44.6%	41.8%	43.5%
Neutral	27.6%	22.3%	27.6%	25.7%	28.3%	23.8%	25.8%
Dissatisfied	16.4%	15.7%	15.5%	16.1%	12.8%	20.2%	16.2%
Very Dissatisfied	4.5%	7.0%	3.5%	6.3%	5.1%	5.5%	5.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q5-5. Overall cleanliness of City streets & other public areas</u>						
Very Satisfied	13.8%	12.7%	15.6%	12.5%	14.7%	11.5%	13.4%
Satisfied	53.7%	59.3%	51.2%	57.4%	54.7%	56.9%	55.6%
Neutral	24.9%	16.0%	23.2%	21.6%	21.7%	22.8%	21.9%
Dissatisfied	6.5%	10.0%	9.0%	7.0%	7.6%	8.0%	7.7%
Very Dissatisfied	1.2%	2.0%	1.0%	1.6%	1.4%	0.8%	1.5%

Q5-6. Adequacy of City street lighting in your neighborhood

Very Satisfied	11.9%	10.4%	11.4%	10.7%	9.8%	13.3%	11.4%
Satisfied	42.5%	42.5%	35.9%	46.8%	39.2%	46.7%	42.5%
Neutral	20.1%	20.1%	24.8%	17.4%	21.8%	17.2%	20.1%
Dissatisfied	18.9%	21.1%	21.7%	18.6%	22.4%	16.7%	19.7%
Very Dissatisfied	6.5%	6.0%	6.2%	6.5%	6.8%	6.1%	6.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q5-7. Adequacy of storm drainage services in your neighborhood</u>							
Very Satisfied	13.4%	11.1%	12.2%	12.6%	12.1%	13.6%	12.7%
Satisfied	48.0%	55.1%	50.5%	50.8%	50.9%	49.7%	50.3%
Neutral	22.0%	18.1%	20.2%	20.6%	20.4%	20.5%	20.7%
Dissatisfied	10.6%	10.1%	13.2%	9.1%	10.7%	10.1%	10.5%
Very Dissatisfied	5.9%	5.6%	3.8%	6.9%	5.9%	6.1%	5.8%

Q5-8. Garbage/recycling provider services

Very Satisfied	32.5%	33.1%	27.7%	34.5%	31.3%	33.8%	32.7%
Satisfied	54.0%	46.8%	54.3%	50.7%	50.7%	53.5%	51.5%
Neutral	10.7%	15.4%	13.5%	11.9%	13.4%	11.1%	12.3%
Dissatisfied	2.1%	1.7%	2.1%	1.6%	2.0%	1.4%	1.9%
Very Dissatisfied	0.9%	3.0%	2.4%	1.3%	2.6%	0.3%	1.6%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q5-9. Maintenance of public trees along City streets</u>						
Very Satisfied	12.0%	12.1%	12.9%	10.1%	11.7%	11.4%	12.0%
Satisfied	42.5%	44.1%	39.4%	46.0%	42.1%	44.7%	43.0%
Neutral	27.7%	22.1%	25.8%	25.9%	26.4%	25.9%	25.8%
Dissatisfied	14.7%	15.2%	16.4%	14.2%	14.9%	14.5%	14.9%
Very Dissatisfied	3.1%	6.6%	5.6%	3.9%	5.0%	3.4%	4.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q6. Sum of Top 2 Choices</u>						
Overall maintenance of City streets	31.8%	34.9%	34.6%	32.6%	31.8%	34.3%	32.8%
Maintenance of streets in your neighborhood	22.2%	17.3%	19.0%	21.0%	20.9%	20.4%	20.6%
Maintenance of sidewalks in Shoreline	31.9%	32.2%	35.6%	30.6%	36.3%	26.5%	32.0%
Mowing & trimming along City streets & other public areas	19.6%	13.4%	14.2%	18.9%	15.4%	20.1%	17.5%
Overall cleanliness of City streets & other public areas	20.1%	17.6%	15.6%	21.4%	16.0%	23.3%	19.2%
Adequacy of City street lighting in your neighborhood	22.9%	28.3%	30.5%	21.7%	30.1%	18.2%	24.8%
Adequacy of storm drainage services in your neighborhood	16.7%	16.0%	11.9%	18.9%	14.8%	17.7%	16.5%
Garbage/recycling provider services	4.7%	3.6%	4.7%	3.9%	3.9%	4.6%	4.3%
Maintenance of public trees along City streets	17.4%	20.5%	22.0%	16.6%	18.9%	18.5%	18.5%
None chosen	4.7%	5.5%	3.7%	5.6%	3.9%	6.4%	5.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q7-1. Enforcing clean-up of garbage, junk, or debris on private property</u>						
Very Satisfied	7.3%	7.7%	7.0%	7.8%	7.1%	8.4%	7.4%
Satisfied	29.8%	34.8%	29.1%	31.4%	28.2%	34.0%	31.5%
Neutral	36.5%	32.4%	37.0%	35.3%	37.2%	33.7%	35.1%
Dissatisfied	19.2%	21.5%	18.7%	20.8%	20.7%	19.2%	19.9%
Very Dissatisfied	7.3%	3.6%	8.3%	4.8%	6.8%	4.7%	6.1%

<u>Q7-2. Enforcing removal of abandoned/junk autos</u>							
Very Satisfied	8.1%	6.6%	6.8%	7.8%	7.9%	7.3%	7.6%
Satisfied	30.9%	29.3%	31.6%	29.8%	26.5%	34.8%	30.4%
Neutral	39.4%	38.8%	36.3%	40.3%	39.3%	39.4%	39.2%
Dissatisfied	13.4%	21.1%	17.1%	15.9%	18.7%	13.2%	16.0%
Very Dissatisfied	8.1%	4.1%	8.1%	6.3%	7.6%	5.2%	6.8%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q7-3. Enforcement of graffiti removal from private properties</u>						
Very Satisfied	7.8%	7.6%	7.7%	7.4%	8.9%	5.9%	7.7%
Satisfied	34.4%	36.1%	37.3%	33.8%	32.0%	37.7%	35.0%
Neutral	44.7%	45.0%	46.9%	44.3%	49.9%	39.4%	44.8%
Dissatisfied	9.3%	10.5%	6.2%	11.6%	6.6%	14.2%	9.7%
Very Dissatisfied	3.8%	0.8%	1.9%	2.9%	2.6%	2.8%	2.8%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q8. Which of the City codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q8. Top Choice

Enforcing clean-up of garbage, junk, or debris on private property	50.5%	49.8%	48.5%	51.1%	49.4%	52.0%	50.3%
Enforcing removal of abandoned/junk autos	17.7%	17.9%	21.4%	15.9%	18.9%	16.1%	17.8%
Enforcement of graffiti removal from private properties	18.7%	18.9%	14.2%	20.8%	16.8%	20.9%	18.8%
None chosen	13.0%	13.4%	15.9%	12.1%	14.8%	11.0%	13.1%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q9-1. Overall quality of local police protection</u>						
Very Satisfied	17.2%	23.4%	18.0%	18.9%	20.8%	17.6%	19.3%
Satisfied	52.4%	48.5%	49.6%	52.9%	49.8%	53.2%	51.1%
Neutral	25.1%	23.4%	26.7%	23.2%	24.5%	23.8%	24.5%
Dissatisfied	4.0%	2.2%	4.9%	2.9%	3.9%	2.9%	3.4%
Very Dissatisfied	1.3%	2.6%	0.8%	2.1%	1.1%	2.4%	1.7%
<u>Q9-2. City's efforts to prevent crime</u>							
Very Satisfied	12.2%	12.0%	12.3%	11.5%	12.8%	11.8%	12.1%
Satisfied	46.4%	49.0%	48.8%	46.3%	49.6%	44.7%	47.3%
Neutral	29.9%	22.9%	27.5%	28.6%	24.8%	30.7%	27.6%
Dissatisfied	9.0%	14.1%	9.4%	11.1%	10.6%	10.2%	10.7%
Very Dissatisfied	2.6%	2.0%	2.0%	2.5%	2.1%	2.6%	2.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q9-3. Enforcement of local traffic laws</u>						
Very Satisfied	10.6%	14.9%	11.8%	12.2%	12.8%	10.8%	12.0%
Satisfied	46.6%	50.2%	47.3%	47.7%	48.8%	47.4%	47.8%
Neutral	29.3%	24.9%	31.3%	26.8%	27.2%	28.2%	27.8%
Dissatisfied	10.6%	5.9%	6.9%	9.7%	7.7%	10.5%	9.1%
Very Dissatisfied	2.8%	4.1%	2.7%	3.6%	3.5%	3.0%	3.2%
<u>Q9-4. Enforcement of drug laws</u>							
Very Satisfied	7.1%	9.6%	10.0%	7.1%	8.6%	7.5%	8.0%
Satisfied	34.5%	37.0%	37.3%	33.1%	35.3%	35.3%	35.4%
Neutral	38.3%	32.2%	37.8%	36.5%	37.1%	35.7%	36.2%
Dissatisfied	14.7%	11.5%	8.5%	16.4%	12.1%	15.8%	13.6%
Very Dissatisfied	5.3%	9.6%	6.5%	6.9%	6.9%	5.8%	6.8%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q9-5. Enforcement of prostitution laws</u>							
Very Satisfied	8.4%	13.1%	8.5%	11.2%	11.0%	9.3%	10.1%
Satisfied	34.6%	40.3%	39.5%	33.7%	37.6%	34.9%	36.6%
Neutral	41.9%	28.8%	39.5%	36.9%	37.0%	38.1%	37.3%
Dissatisfied	8.4%	9.4%	8.5%	9.5%	8.8%	8.8%	8.8%
Very Dissatisfied	6.7%	8.4%	4.0%	8.6%	5.6%	8.8%	7.3%
<u>Q9-6. Enforcement of property crime laws</u>							
Very Satisfied	6.9%	9.8%	7.6%	8.5%	8.8%	7.0%	7.9%
Satisfied	33.9%	34.8%	40.0%	30.8%	36.0%	32.2%	34.2%
Neutral	38.7%	35.7%	34.3%	40.1%	36.8%	39.6%	37.7%
Dissatisfied	14.4%	12.1%	12.4%	13.4%	12.3%	14.3%	13.6%
Very Dissatisfied	6.2%	7.6%	5.7%	7.3%	6.1%	7.0%	6.7%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q9-7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors

Very Satisfied	25.2%	27.7%	22.1%	28.1%	27.9%	23.8%	26.1%
Satisfied	42.5%	39.1%	40.1%	42.2%	39.1%	44.7%	41.3%
Neutral	26.3%	24.4%	28.8%	23.7%	26.9%	23.4%	25.6%
Dissatisfied	4.7%	4.2%	5.4%	3.9%	3.8%	5.1%	4.5%
Very Dissatisfied	1.3%	4.6%	3.6%	2.1%	2.3%	2.9%	2.5%

Q9-8. How much you can trust Shoreline Police officers

Very Satisfied	25.6%	31.0%	24.5%	28.6%	30.1%	24.7%	27.4%
Satisfied	43.1%	41.8%	40.7%	42.7%	40.2%	44.8%	42.6%
Neutral	25.6%	20.3%	26.5%	23.3%	23.4%	24.4%	23.9%
Dissatisfied	3.2%	2.7%	3.6%	3.0%	2.9%	3.4%	3.0%
Very Dissatisfied	2.5%	4.2%	4.7%	2.4%	3.4%	2.7%	3.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q9-9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges</u>						
Very Satisfied	14.9%	20.7%	12.9%	18.5%	16.9%	17.9%	16.9%
Satisfied	31.7%	32.5%	35.0%	30.1%	32.0%	31.1%	32.0%
Neutral	46.3%	38.5%	46.6%	42.7%	44.2%	42.9%	43.6%
Dissatisfied	5.1%	5.3%	3.1%	6.3%	4.0%	6.6%	5.2%
Very Dissatisfied	1.9%	3.0%	2.5%	2.3%	2.9%	1.5%	2.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q10. Sum of Top 2 Choices

Overall quality of local police protection	20.2%	20.5%	21.0%	20.7%	18.9%	23.1%	20.3%
City's efforts to prevent crime	41.0%	34.9%	41.7%	37.8%	40.0%	38.1%	38.9%
Enforcement of local traffic laws	14.4%	12.1%	12.2%	14.2%	13.9%	13.7%	13.6%
Enforcement of drug laws	22.6%	22.1%	19.7%	24.5%	20.9%	24.4%	22.4%
Enforcement of prostitution laws	8.2%	7.2%	7.1%	8.6%	7.2%	8.6%	7.8%
Enforcement of property crime laws	31.4%	22.1%	25.1%	29.1%	26.8%	30.0%	28.3%
Level of respect Shoreline Police officers show residents regardless of race, gender, age, & other factors	16.4%	21.8%	21.0%	16.3%	20.5%	14.7%	18.2%
How much you can trust Shoreline Police officers	7.2%	10.1%	9.2%	7.5%	8.2%	7.8%	8.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2) (cont.)

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q10. Sum of Top 2 Choices (Cont.)

Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	14.0%	20.8%	18.6%	15.2%	18.9%	13.4%	16.4%
None chosen	10.7%	12.4%	10.8%	11.2%	11.1%	11.0%	11.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q11-1. In your neighborhood during the day</u>						
Very Safe	51.0%	45.4%	44.0%	51.6%	47.4%	51.4%	49.1%
Safe	42.5%	45.7%	48.8%	41.4%	44.9%	42.3%	43.6%
Neutral	4.8%	8.2%	5.8%	5.9%	5.9%	5.8%	6.0%
Unsafe	1.7%	0.0%	0.7%	1.1%	1.4%	0.5%	1.1%
Very Unsafe	0.0%	0.7%	0.7%	0.0%	0.4%	0.0%	0.2%

<u>Q11-2. In your neighborhood at night</u>							
Very Safe	22.4%	13.9%	17.1%	20.5%	18.1%	21.4%	19.5%
Safe	51.4%	53.5%	53.8%	51.3%	51.9%	52.2%	52.1%
Neutral	19.4%	19.1%	19.9%	19.6%	19.1%	20.1%	19.3%
Unsafe	5.6%	12.2%	8.2%	7.1%	9.7%	4.9%	7.9%
Very Unsafe	1.2%	1.3%	1.0%	1.4%	1.2%	1.4%	1.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q11-3. In City parks & trails</u>							
Very Safe	12.6%	9.4%	9.4%	12.0%	10.2%	12.9%	11.5%
Safe	42.7%	38.1%	42.4%	40.5%	42.0%	40.8%	41.1%
Neutral	33.3%	28.0%	32.4%	31.6%	32.8%	30.2%	31.5%
Unsafe	9.5%	20.6%	14.7%	12.9%	12.5%	14.4%	13.3%
Very Unsafe	1.8%	3.8%	1.1%	3.0%	2.5%	1.8%	2.5%

Q11-4. In other public areas in Shoreline

Very Safe	14.9%	14.6%	16.5%	13.9%	16.1%	13.3%	14.8%
Safe	51.6%	49.8%	51.8%	50.5%	52.7%	48.3%	51.0%
Neutral	29.3%	24.7%	24.8%	29.4%	25.4%	31.6%	27.8%
Unsafe	3.9%	9.4%	5.8%	5.7%	5.0%	6.8%	5.7%
Very Unsafe	0.4%	1.4%	1.1%	0.6%	0.8%	0.0%	0.7%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q11-5. Overall feeling of safety in Shoreline</u>						
Very Safe	18.8%	13.9%	15.2%	18.1%	16.6%	17.9%	17.1%
Safe	62.2%	64.0%	62.8%	62.6%	64.0%	60.9%	62.8%
Neutral	15.9%	15.5%	16.2%	15.9%	14.1%	18.5%	15.8%
Unsafe	2.7%	5.9%	4.8%	3.2%	4.8%	2.5%	3.8%
Very Unsafe	0.3%	0.7%	1.0%	0.2%	0.6%	0.3%	0.5%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q12. From which of the following have you received information about City projects, issues, services, and events?

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q12. From which have you received information about City projects, issues, services, & events?</u>						
City newsletter "CURRENTS"	89.8%	82.4%	85.4%	87.9%	87.5%	87.4%	87.3%
City's Parks and Recreation Guide	69.4%	69.7%	67.5%	70.4%	69.5%	70.2%	69.5%
City cable channel (Comcast 21 or Frontier 27)	4.7%	6.5%	4.7%	5.3%	5.5%	4.8%	5.3%
City website	29.9%	29.6%	30.2%	29.1%	31.6%	26.3%	29.8%
City's social media sites (Facebook, Twitter, Instagram)	11.5%	12.1%	14.9%	10.2%	13.1%	9.9%	11.7%
Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)	40.5%	34.5%	35.6%	40.3%	38.5%	37.5%	38.5%
Involvement in neighborhood association or Shoreline Watch	18.6%	10.1%	11.9%	17.5%	14.5%	16.9%	15.7%
Television news	20.2%	22.1%	16.6%	22.9%	21.7%	19.8%	20.9%
Alert Shoreline	14.0%	17.9%	15.6%	15.8%	16.8%	13.4%	15.4%
Other	7.7%	9.1%	8.1%	8.4%	8.6%	7.5%	8.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q13-1. Availability of information about City services, meetings, & events</u>						
Very Satisfied	15.0%	12.1%	14.5%	14.0%	14.1%	14.2%	14.0%
Satisfied	47.2%	55.3%	48.3%	50.7%	47.8%	52.6%	49.9%
Neutral	31.5%	23.4%	30.1%	27.7%	30.3%	26.6%	28.8%
Dissatisfied	3.6%	5.7%	3.3%	4.7%	3.6%	5.2%	4.3%
Very Dissatisfied	2.7%	3.5%	3.7%	2.8%	4.2%	1.4%	3.0%

Q13-2. City's efforts to provide information on major City issues (e.g. light rail station area planning)

Very Satisfied	17.9%	12.4%	16.2%	16.5%	15.6%	17.3%	16.0%
Satisfied	46.5%	54.4%	49.1%	48.6%	48.9%	49.6%	49.2%
Neutral	21.4%	15.5%	19.2%	20.0%	19.8%	19.3%	19.5%
Dissatisfied	9.7%	11.7%	10.0%	10.0%	9.4%	11.5%	10.4%
Very Dissatisfied	4.4%	6.0%	5.5%	4.8%	6.4%	2.3%	5.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q13-3. City's efforts to provide opportunities for public involvement

Very Satisfied	14.7%	12.3%	13.5%	14.9%	13.7%	14.5%	13.9%
Satisfied	41.0%	45.1%	43.2%	41.4%	42.1%	43.0%	42.4%
Neutral	32.2%	23.5%	25.6%	30.3%	27.6%	31.5%	29.3%
Dissatisfied	9.0%	13.7%	12.8%	9.8%	11.1%	9.8%	10.6%
Very Dissatisfied	3.1%	5.4%	4.9%	3.6%	5.6%	1.2%	3.9%

Q13-4. Quality of content on City's website

Very Satisfied	11.5%	8.7%	10.7%	10.9%	10.1%	11.3%	10.5%
Satisfied	38.5%	38.5%	37.1%	38.2%	38.9%	38.2%	38.5%
Neutral	42.9%	43.8%	44.7%	43.2%	42.9%	43.3%	43.2%
Dissatisfied	4.8%	6.7%	5.6%	5.3%	4.6%	6.3%	5.5%
Very Dissatisfied	2.3%	2.4%	2.0%	2.4%	3.5%	0.8%	2.3%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q13. City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=905

	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q13-5. Quality of content in City's newsletter "CURRENTS"</u>							
Very Satisfied	19.4%	18.2%	14.3%	21.6%	17.1%	21.6%	19.0%
Satisfied	51.4%	49.8%	49.6%	50.7%	50.9%	51.9%	50.9%
Neutral	24.1%	24.0%	28.9%	22.0%	24.6%	23.0%	24.1%
Dissatisfied	3.8%	5.1%	5.6%	3.6%	5.1%	2.9%	4.2%
Very Dissatisfied	1.3%	2.9%	1.5%	2.1%	2.4%	0.6%	1.8%

Q13-6. Quality of City's social media

Very Satisfied	7.1%	8.7%	10.3%	6.8%	8.8%	6.6%	7.7%
Satisfied	33.7%	39.1%	34.6%	34.1%	35.8%	35.5%	35.5%
Neutral	52.4%	41.6%	44.9%	51.9%	46.4%	51.4%	48.7%
Dissatisfied	4.2%	6.2%	7.1%	3.8%	5.5%	3.8%	4.9%
Very Dissatisfied	2.6%	4.3%	3.2%	3.4%	3.6%	2.7%	3.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q14-1. Overall image of City</u>							
Very Satisfied	19.9%	20.9%	17.6%	21.3%	21.3%	18.0%	20.3%
Satisfied	57.0%	58.1%	57.8%	57.1%	55.6%	60.1%	57.4%
Neutral	16.5%	14.0%	17.6%	15.0%	16.7%	14.7%	15.6%
Dissatisfied	5.3%	6.3%	5.9%	5.6%	4.8%	6.9%	5.7%
Very Dissatisfied	1.2%	0.7%	1.0%	1.1%	1.6%	0.3%	1.0%
<u>Q14-2. Overall quality of leadership provided by City's elected officials</u>							
Very Satisfied	11.6%	6.7%	8.9%	11.0%	11.1%	8.6%	9.9%
Satisfied	38.0%	39.3%	35.5%	39.1%	37.4%	40.3%	38.4%
Neutral	36.0%	37.8%	36.7%	36.9%	35.6%	38.1%	36.6%
Dissatisfied	9.3%	10.0%	13.1%	7.5%	9.3%	9.8%	9.5%
Very Dissatisfied	5.0%	6.3%	5.8%	5.5%	6.6%	3.2%	5.5%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q14-3. Overall effectiveness of City Manager & City staff</u>						
Very Satisfied	13.5%	9.6%	10.7%	13.4%	12.7%	11.7%	12.2%
Satisfied	37.2%	40.8%	39.7%	37.4%	39.3%	37.9%	38.4%
Neutral	37.4%	33.8%	35.5%	36.5%	35.8%	36.6%	36.2%
Dissatisfied	6.7%	9.2%	6.6%	7.9%	5.6%	10.3%	7.5%
Very Dissatisfied	5.1%	6.7%	7.4%	4.8%	6.6%	3.4%	5.6%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly." (without "no opinion")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q15. How much do you agree with the statement?</u>							
Strongly Agree	17.5%	15.3%	15.4%	17.2%	17.9%	15.1%	16.8%
Somewhat agree	57.4%	54.9%	53.6%	58.0%	55.1%	58.9%	56.5%
Somewhat disagree	17.7%	14.5%	17.6%	16.4%	15.5%	18.7%	16.6%
Strongly disagree	7.4%	15.3%	13.5%	8.3%	11.5%	7.3%	10.0%

Q16. In general, do you think the City of Shoreline is moving in the right direction? (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q16. Is City of Shoreline moving in the right direction?</u>							
Yes	80.7%	80.5%	77.8%	81.3%	79.4%	82.6%	80.6%
No	19.3%	19.5%	22.2%	18.7%	20.6%	17.4%	19.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q17-1. As a place to live</u>							
Excellent	41.9%	42.1%	39.4%	43.2%	42.8%	40.7%	42.0%
Good	50.8%	50.3%	50.0%	50.9%	48.3%	53.8%	50.6%
Neutral	5.6%	3.9%	6.8%	4.3%	5.9%	4.1%	5.0%
Below Average	1.4%	2.3%	2.4%	1.2%	1.8%	1.4%	1.7%
Poor	0.3%	1.3%	1.4%	0.4%	1.2%	0.0%	0.7%
<u>Q17-2. As a place to raise children</u>							
Excellent	44.0%	44.2%	40.1%	45.0%	41.7%	46.0%	44.0%
Good	47.3%	47.7%	49.4%	47.0%	48.0%	47.7%	47.5%
Neutral	7.4%	4.9%	7.4%	6.7%	7.6%	5.7%	6.6%
Below Average	1.1%	1.8%	2.2%	0.7%	1.7%	0.6%	1.3%
Poor	0.2%	1.4%	0.7%	0.6%	1.1%	0.0%	0.6%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q17-3. As a place to work</u>							
Excellent	20.1%	16.4%	18.7%	19.6%	16.1%	21.9%	18.8%
Good	38.1%	41.3%	42.6%	36.8%	39.1%	39.6%	39.2%
Neutral	30.5%	28.9%	28.2%	31.1%	34.8%	24.3%	29.9%
Below Average	8.3%	11.1%	5.3%	10.8%	6.5%	12.2%	9.3%
Poor	3.0%	2.2%	5.3%	1.7%	3.4%	2.1%	2.7%

Q17-4. As a place with a variety of housing choices

Excellent	15.8%	11.5%	13.6%	14.8%	12.1%	17.1%	14.3%
Good	48.7%	41.7%	45.4%	47.1%	45.4%	47.2%	46.3%
Neutral	25.0%	33.7%	28.9%	27.5%	29.9%	25.5%	28.0%
Below Average	7.8%	9.0%	7.9%	8.0%	8.8%	7.5%	8.2%
Poor	2.7%	4.2%	4.3%	2.7%	3.8%	2.6%	3.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q17-5. As a place to shop</u>							
Excellent	11.1%	11.5%	10.3%	11.6%	10.5%	11.8%	11.2%
Good	37.8%	38.5%	37.5%	38.0%	36.5%	39.5%	38.0%
Neutral	21.5%	22.0%	21.3%	22.5%	23.0%	20.8%	21.7%
Below Average	20.3%	21.1%	20.6%	20.0%	21.0%	20.0%	20.6%
Poor	9.2%	6.9%	10.3%	7.9%	8.9%	7.9%	8.4%

Q17-6. As a place for dining & entertainment options

Excellent	4.6%	7.6%	5.1%	6.1%	6.0%	5.2%	5.6%
Good	22.8%	18.9%	23.6%	19.5%	20.1%	22.4%	21.5%
Neutral	26.5%	29.9%	28.8%	27.9%	29.4%	25.7%	27.7%
Below Average	27.6%	31.2%	25.0%	30.3%	28.8%	28.7%	28.8%
Poor	18.5%	12.3%	17.5%	16.2%	15.7%	18.0%	16.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q17. Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q17-7. Overall quality of life in City</u>							
Excellent	18.1%	18.8%	16.2%	19.6%	17.2%	19.8%	18.3%
Good	63.3%	61.4%	59.8%	63.0%	62.3%	62.8%	62.7%
Neutral	14.7%	15.2%	18.2%	13.9%	15.8%	14.0%	14.8%
Below Average	2.7%	4.0%	4.5%	2.5%	3.6%	2.5%	3.1%
Poor	1.2%	0.7%	1.4%	0.9%	1.2%	0.8%	1.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q18. Overall, how do you rate the condition of your neighborhood? (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q18. How do you rate condition of your neighborhood?</u>						
Excellent	18.6%	19.9%	12.9%	22.0%	11.4%	29.0%	19.0%
Good	48.6%	49.7%	44.1%	50.9%	48.6%	49.2%	49.0%
Average	27.1%	25.2%	34.6%	22.8%	32.8%	18.5%	26.4%
Below Average	5.0%	5.0%	7.7%	3.8%	6.4%	3.0%	5.0%
Poor	0.7%	0.3%	0.7%	0.5%	0.8%	0.3%	0.6%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q19-1. Maintenance of City parks

Very Satisfied	26.9%	21.5%	26.1%	24.3%	24.4%	26.3%	25.1%
Satisfied	58.5%	61.6%	58.3%	60.3%	60.4%	58.1%	59.5%
Neutral	11.8%	13.0%	12.0%	12.4%	11.7%	13.0%	12.2%
Dissatisfied	2.0%	3.9%	2.8%	2.6%	3.1%	2.0%	2.6%
Very Dissatisfied	0.9%	0.0%	0.7%	0.4%	0.4%	0.6%	0.6%

Q19-2. Maintenance of City playgrounds

Very Satisfied	27.0%	19.8%	23.9%	24.6%	23.6%	26.2%	24.5%
Satisfied	57.7%	64.5%	61.2%	59.8%	61.6%	57.5%	60.0%
Neutral	14.0%	14.1%	14.1%	14.1%	13.7%	14.7%	14.0%
Dissatisfied	1.4%	1.5%	0.8%	1.4%	1.1%	1.6%	1.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q19-3. Walking & biking trails in City</u>						
Very Satisfied	20.7%	19.3%	20.2%	20.0%	22.0%	18.2%	20.2%
Satisfied	55.2%	57.4%	58.4%	55.0%	56.3%	56.2%	55.9%
Neutral	18.8%	18.1%	16.0%	20.2%	17.6%	19.8%	18.6%
Dissatisfied	4.7%	5.2%	5.1%	4.7%	3.9%	5.2%	4.9%
Very Dissatisfied	0.6%	0.0%	0.4%	0.2%	0.2%	0.6%	0.4%
 <u>Q19-4. City swimming pool</u>							
Very Satisfied	15.7%	8.8%	11.9%	14.1%	13.7%	13.4%	13.3%
Satisfied	46.5%	51.6%	44.9%	49.5%	46.3%	51.0%	48.3%
Neutral	31.4%	34.1%	35.2%	31.5%	32.4%	32.7%	32.3%
Dissatisfied	5.5%	4.4%	6.3%	4.5%	6.0%	3.0%	5.1%
Very Dissatisfied	0.9%	1.1%	1.7%	0.3%	1.6%	0.0%	1.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q19-5. Outdoor athletic fields

Very Satisfied	19.3%	19.6%	18.1%	19.9%	20.5%	18.3%	19.4%
Satisfied	58.3%	53.1%	58.8%	55.2%	56.2%	57.6%	56.6%
Neutral	21.3%	21.0%	18.1%	23.1%	20.0%	21.9%	21.2%
Dissatisfied	1.1%	6.3%	4.9%	1.8%	3.3%	2.2%	2.8%

Q19-6. Ease of registering for programs

Very Satisfied	19.7%	17.3%	18.1%	19.1%	19.1%	19.4%	18.9%
Satisfied	50.3%	46.7%	48.7%	48.8%	47.8%	50.0%	49.1%
Neutral	26.9%	30.5%	28.5%	28.6%	27.9%	28.9%	28.1%
Dissatisfied	2.3%	3.0%	2.6%	2.4%	3.2%	1.3%	2.6%
Very Dissatisfied	0.8%	2.5%	2.1%	1.1%	2.1%	0.4%	1.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q19-7. Fees charged for recreation programs

Very Satisfied	19.3%	11.2%	15.2%	17.0%	15.8%	18.3%	16.6%
Satisfied	47.0%	51.5%	43.1%	51.3%	44.8%	52.8%	48.5%
Neutral	30.2%	29.6%	35.8%	27.5%	33.6%	25.2%	30.0%
Dissatisfied	2.5%	4.9%	2.9%	3.1%	3.2%	3.3%	3.3%
Very Dissatisfied	1.0%	2.9%	2.9%	1.0%	2.6%	0.4%	1.7%

Q19-8. Variety of recreation programs

Very Satisfied	19.1%	13.6%	18.5%	16.4%	18.2%	16.4%	17.4%
Satisfied	50.4%	55.1%	46.4%	55.1%	49.5%	54.9%	51.9%
Neutral	27.4%	24.8%	28.8%	25.5%	27.0%	26.5%	26.6%
Dissatisfied	2.2%	5.6%	4.1%	2.8%	3.8%	2.2%	3.3%
Very Dissatisfied	0.9%	0.9%	2.3%	0.2%	1.5%	0.0%	0.9%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q19-9. Preservation of open space</u>						
Very Satisfied	19.1%	15.4%	21.3%	16.2%	18.8%	16.8%	17.8%
Satisfied	48.4%	49.2%	43.4%	51.3%	47.1%	50.8%	48.7%
Neutral	23.9%	24.2%	25.6%	22.9%	24.8%	23.5%	24.0%
Dissatisfied	6.6%	5.0%	6.6%	5.7%	4.4%	8.3%	6.0%
Very Dissatisfied	2.1%	6.2%	3.1%	3.9%	4.9%	0.6%	3.5%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? (top 2)

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q20. Sum of Top 2 Choices</u>						
Maintenance of City parks	49.3%	41.0%	41.0%	50.3%	43.4%	52.3%	46.5%
Maintenance of City playgrounds	17.1%	15.6%	18.3%	16.1%	16.8%	16.9%	16.6%
Walking & biking trails in City	28.6%	28.7%	23.1%	31.5%	27.3%	30.0%	28.6%
City swimming pool	8.7%	5.5%	7.1%	7.4%	8.4%	6.4%	7.6%
Outdoor athletic fields	7.0%	8.1%	9.8%	6.1%	8.4%	6.4%	7.4%
Ease of registering for programs	3.2%	2.6%	4.1%	2.3%	2.9%	2.9%	3.0%
Fees charged for recreation programs	6.5%	13.7%	12.9%	7.2%	10.7%	6.7%	9.0%
Variety of recreation programs	14.0%	12.7%	15.6%	12.3%	16.0%	10.7%	13.6%
Preservation of open space	37.5%	35.2%	38.0%	36.4%	36.9%	36.7%	36.7%
None chosen	12.4%	15.3%	13.2%	12.8%	12.7%	12.9%	13.4%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q21-1. Availability of public transportation options

Very Satisfied	13.5%	12.5%	11.9%	13.5%	13.0%	12.4%	13.2%
Satisfied	41.3%	38.6%	35.9%	43.1%	39.7%	41.1%	40.4%
Neutral	26.5%	32.7%	30.7%	27.3%	29.7%	27.9%	28.5%
Dissatisfied	15.3%	12.5%	17.0%	13.1%	13.9%	15.2%	14.4%
Very Dissatisfied	3.4%	3.7%	4.4%	3.0%	3.6%	3.4%	3.5%

Q21-2. Availability of bicycle lanes

Very Satisfied	12.0%	17.1%	11.9%	15.0%	12.9%	13.9%	13.7%
Satisfied	30.7%	30.7%	30.8%	29.1%	31.2%	30.1%	30.7%
Neutral	33.3%	33.5%	35.6%	32.8%	36.3%	29.7%	33.3%
Dissatisfied	20.1%	17.9%	17.8%	20.8%	16.6%	23.4%	19.4%
Very Dissatisfied	4.0%	0.8%	4.0%	2.3%	3.0%	2.8%	2.9%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q21-3. Availability of sidewalks on major streets & routes

Very Satisfied	9.8%	9.0%	10.5%	9.0%	9.5%	9.6%	9.5%
Satisfied	36.3%	42.1%	35.2%	39.4%	38.0%	38.9%	38.2%
Neutral	25.4%	22.1%	26.5%	23.9%	25.5%	22.5%	24.3%
Dissatisfied	19.9%	14.1%	18.8%	17.3%	18.8%	17.3%	18.0%
Very Dissatisfied	8.6%	12.8%	9.1%	10.4%	8.3%	11.8%	10.0%

Q21-4. Availability of sidewalks near your residence

Very Satisfied	5.7%	5.8%	6.9%	5.2%	5.8%	5.5%	5.7%
Satisfied	20.8%	23.4%	19.7%	22.2%	20.6%	22.7%	21.7%
Neutral	19.8%	21.4%	20.8%	20.8%	19.8%	21.0%	20.3%
Dissatisfied	30.8%	26.4%	30.1%	29.0%	30.9%	27.9%	29.3%
Very Dissatisfied	23.0%	23.1%	22.5%	22.9%	22.8%	23.0%	23.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q21-5. Traffic calming measures in your neighborhood

Very Satisfied	4.6%	4.8%	4.8%	4.6%	4.5%	5.0%	4.6%
Satisfied	25.9%	29.7%	27.9%	26.2%	26.4%	28.1%	27.1%
Neutral	30.8%	30.0%	31.6%	30.8%	32.8%	27.5%	30.5%
Dissatisfied	25.9%	22.0%	19.9%	26.5%	22.6%	26.6%	24.6%
Very Dissatisfied	12.9%	13.6%	15.8%	11.9%	13.6%	12.9%	13.1%

Q21-6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking

Very Satisfied	9.5%	10.7%	8.4%	10.4%	9.3%	9.8%	9.9%
Satisfied	30.0%	36.0%	29.5%	32.9%	33.3%	30.0%	32.0%
Neutral	39.3%	35.2%	41.0%	37.3%	38.4%	38.2%	37.9%
Dissatisfied	15.9%	13.8%	16.5%	14.1%	13.1%	18.0%	15.2%
Very Dissatisfied	5.4%	4.2%	4.6%	5.3%	5.8%	4.1%	5.0%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? (top 2)

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q22. Sum of Top 2 Choices</u>							
Availability of public transportation options	36.5%	35.5%	38.3%	36.6%	36.9%	36.2%	36.1%
Availability of bicycle lanes	15.7%	10.7%	12.5%	15.2%	13.9%	14.7%	14.0%
Availability of sidewalks on major streets & routes	30.1%	30.3%	28.8%	31.2%	27.7%	34.0%	30.2%
Availability of sidewalks near your residence	37.5%	37.1%	38.3%	37.3%	38.7%	36.5%	37.3%
Traffic calming measures in your neighborhood	33.8%	35.2%	36.3%	32.9%	36.9%	31.4%	34.3%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	24.1%	21.8%	23.1%	23.5%	24.2%	22.8%	23.3%
None chosen	7.7%	10.4%	7.8%	7.7%	6.8%	8.8%	8.6%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q23-1. Roads & streets (e.g. Aurora Corridor)

Very Satisfied	27.8%	26.8%	23.4%	29.4%	26.2%	29.4%	27.5%
Satisfied	47.5%	46.1%	47.8%	46.4%	47.8%	45.8%	47.0%
Neutral	16.1%	16.4%	18.6%	15.3%	16.6%	15.8%	16.2%
Dissatisfied	6.0%	7.9%	8.8%	5.7%	6.0%	7.5%	6.6%
Very Dissatisfied	2.6%	2.9%	1.5%	3.3%	3.3%	1.4%	2.7%

Q23-2. Parks improvements (e.g. Echo Lake, Twin Ponds & Sunset Park Community Gardens)

Very Satisfied	22.3%	16.6%	18.5%	22.1%	20.9%	20.2%	20.4%
Satisfied	51.2%	52.7%	51.0%	51.2%	50.7%	53.0%	51.7%
Neutral	22.9%	26.1%	25.9%	23.1%	23.9%	24.5%	24.0%
Dissatisfied	3.0%	2.9%	4.5%	2.1%	3.8%	1.7%	3.0%
Very Dissatisfied	0.6%	1.7%	0.0%	1.5%	0.7%	0.7%	0.9%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	

Q23-3. Trails & paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)

Very Satisfied	21.0%	14.9%	19.0%	19.4%	20.0%	17.9%	19.0%
Satisfied	51.1%	51.6%	52.3%	50.3%	50.9%	52.1%	51.3%
Neutral	24.0%	27.0%	25.7%	24.8%	25.3%	24.6%	25.0%
Dissatisfied	3.3%	4.4%	2.5%	4.0%	2.5%	4.5%	3.7%
Very Dissatisfied	0.6%	2.0%	0.4%	1.4%	1.2%	1.0%	1.1%

Q23-4. Sidewalk improvements (e.g. safe routes to school)

Very Satisfied	13.0%	8.3%	8.6%	13.1%	10.1%	13.0%	11.4%
Satisfied	33.8%	36.7%	37.1%	33.0%	34.0%	36.8%	34.7%
Neutral	27.3%	32.5%	29.0%	29.8%	30.0%	27.8%	29.0%
Dissatisfied	19.2%	14.2%	16.3%	17.6%	18.9%	15.7%	17.6%
Very Dissatisfied	6.7%	8.3%	9.0%	6.4%	7.1%	6.7%	7.2%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q24. Economic development-which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth-helps generate the resources necessary to provide the City services identified as important in the community's vision. Do you support the City's long-term emphasis on economic development? (without "don't know")

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
	<u>Q24. Do you support City's long-term emphasis on economic development?</u>						
Yes	55.1%	56.4%	53.2%	57.0%	57.1%	52.9%	55.5%
Neutral	24.2%	23.5%	22.6%	25.0%	21.6%	28.0%	23.9%
No	20.7%	20.2%	24.2%	18.0%	21.3%	19.1%	20.5%

Where Respondents Currently Reside and Whether They Own or Rent Their Residence

Q25. Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive - between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed. Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. (top 3)

N=905	Q27. Do you own or rent your current residence?		Q29. Do you live East or West of I-5?		Q30. Do you live East or West of Aurora Avenue N?		Total
	Own	Rent	East	West	East	West	
<u>Q25. Sum of Top 3 Choices</u>							
Increase sales tax	38.5%	38.4%	36.9%	39.8%	41.2%	35.9%	38.5%
Increase car licensing fees (tabs)	49.7%	41.4%	41.4%	50.8%	45.3%	49.9%	46.9%
Implement a business and occupation tax on Shoreline businesses	49.2%	45.3%	46.8%	49.6%	49.6%	46.6%	47.8%
Issue bonds that would be repaid through increases in property taxes	42.5%	47.2%	44.7%	45.0%	44.5%	44.2%	44.1%
None chosen	30.4%	31.6%	32.5%	28.4%	30.7%	29.2%	30.8%

Section 14:
Survey Instrument



City of Shoreline

17500 Midvale Avenue North
Shoreline, WA 98133-4905
(206) 801-2700 ♦ Fax (206) 546-7868

June 2016

Dear Shoreline Resident,

Your input on the enclosed survey is extremely important. We believe it is crucial to ask our residents whether or not they are satisfied with the services we provide. In order to ensure that the City's priorities are aligned with the needs of our residents, we need to know what you think.

Your household was one of a limited number selected at random to receive this survey, and your participation is necessary to make the survey a success.

We greatly appreciate your time. We realize that this survey takes some time to complete, but every question is essential. The time you invest in this survey will influence dozens of decisions that will be made about the City's future. Your responses will also help the City Council gauge the success of its efforts to carry out the community's vision for the City of Shoreline and to address the many opportunities and challenges facing our community.

Please return your survey or complete it online sometime during the next week. We have selected ETC Institute to administer this survey. ETC Institute will present the results to the City in September. Your responses will remain confidential. Please return your survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, Kansas, 66061, or go to shorelinecitizensurvey.org to complete the survey online.

If you have any questions, please contact Eric Bratton with the City of Shoreline at ebratton@shorelinewa.gov or (206) 801-2217. Thanks again for taking the time to let your voice be heard.

Sincerely,

Debbie Tarry
City Manager
City of Shoreline

Year 2016 City of Shoreline Citizen Satisfaction Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's ongoing effort to provide quality services that the people of Shoreline need and value. If you have questions, please call Communications Program Manager Eric Bratton at 206-801-2217.

1. **Counting yourself, how many people live in your household?** _____

2. **Counting yourself, how many people in your household are:**

Under age 5 _____	Ages 15-19 _____	Ages 35-44 _____	Ages 65-74 _____
Ages 5-9 _____	Ages 20-24 _____	Ages 45-54 _____	Ages 75+ _____
Ages 10-14 _____	Ages 25-34 _____	Ages 55-64 _____	

Quality of Services and Facilities

3. **Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall quality of police services	5	4	3	2	1	9
2. Overall quality of City parks and recreation programs and facilities	5	4	3	2	1	9
3. Overall effectiveness of the City's code enforcement program	5	4	3	2	1	9
4. Overall effectiveness of City communication with the public	5	4	3	2	1	9
5. Overall quality of the City's storm water runoff/storm water management system	5	4	3	2	1	9
6. Overall flow of traffic and congestion management in Shoreline (<i>excluding Interstate-5</i>)	5	4	3	2	1	9
7. Overall quality of human services (<i>e.g. support for people in times of need</i>) offered by the City	5	4	3	2	1	9
8. Overall effectiveness of City's efforts to sustain environmental quality	5	4	3	2	1	9
9. Overall quality of service provided by the City of Shoreline	5	4	3	2	1	9

4. **Which THREE of the items listed in Question 3 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Please indicate your 1st, 2nd, and 3rd choices by writing the numbers from Question 3 above in the spaces below.]*

1st: _____ 2nd: _____ 3rd: _____

5. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline:

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall maintenance of City streets	5	4	3	2	1	9
2. Maintenance of streets in your neighborhood	5	4	3	2	1	9
3. Maintenance of sidewalks in Shoreline	5	4	3	2	1	9
4. Mowing and trimming along City streets and other public areas	5	4	3	2	1	9
5. Overall cleanliness of City streets and other public areas	5	4	3	2	1	9
6. Adequacy of City street lighting in your neighborhood	5	4	3	2	1	9
7. Adequacy of storm drainage services in your neighborhood	5	4	3	2	1	9
8. Garbage/recycling provider services	5	4	3	2	1	9
9. Maintenance of public trees along City streets	5	4	3	2	1	9

6. Which TWO of the maintenance items listed in Question 5 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write-in your answers below using the numbers from the list in Question 5.]

1st: _____ 2nd: _____

7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

How satisfied are you with the City of Shoreline's efforts regarding:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcing the clean-up of garbage, junk, or debris on private property	5	4	3	2	1	9
2. Enforcing removal of abandoned/junk autos	5	4	3	2	1	9
3. Enforcement of graffiti removal from private properties	5	4	3	2	1	9

8. Which of the city codes and ordinances items listed in Question 7 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write-in your answer below using the numbers from the list in Question 7.]

Highest Priority: _____

Public Safety

9. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline:

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall quality of local police protection	5	4	3	2	1	9
2. City's efforts to prevent crime	5	4	3	2	1	9
3. Enforcement of local traffic laws	5	4	3	2	1	9
4. Enforcement of drug laws	5	4	3	2	1	9
5. Enforcement of prostitution laws	5	4	3	2	1	9
6. Enforcement of property crime laws	5	4	3	2	1	9
7. Level of respect Shoreline Police officers show residents regardless of race, gender, age, and other factors	5	4	3	2	1	9
8. How much you can trust Shoreline Police officers	5	4	3	2	1	9
9. Shoreline's Police Department's response to situations involving individuals with cognitive or mental challenges	5	4	3	2	1	9

10. Which TWO of the public safety items listed in Question 9 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Please indicate your 1st and 2nd choices by writing the numbers from Question 9 above in the spaces below.]

1st: ____ 2nd: ____

11. On a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:

How safe do you feel:	Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
1. In your neighborhood during the day	5	4	3	2	1	9
2. In your neighborhood at night	5	4	3	2	1	9
3. In city parks and trails	5	4	3	2	1	9
4. In other public areas in Shoreline	5	4	3	2	1	9
5. Overall feeling of safety in Shoreline	5	4	3	2	1	9

Communications

12. From which of the following have you received information about City projects, issues, services, and events? [Check all that apply.]

- ____ (01) City newsletter "CURRENTS"
- ____ (02) City's Parks and Recreation Guide
- ____ (03) City cable channel (Comcast 21 or Frontier 27)
- ____ (04) City website
- ____ (05) City's social media sites (Facebook, Twitter, Instagram)
- ____ (06) Online resources (e.g., Shoreline Area News, Nextdoor, Secret Shoreline)
- ____ (07) Involvement in neighborhood association or Shoreline Watch
- ____ (08) Television news
- ____ (09) Alert Shoreline
- ____ (10) Other: _____

13. **City Communications. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

How satisfied are you with the following aspects of city communication:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	The availability of information about City services, meetings, and events	5	4	3	2	1	9
2.	City's efforts to provide information on major City issues (e.g. light rail station area planning)	5	4	3	2	1	9
3.	City's efforts to provide opportunities for public involvement	5	4	3	2	1	9
4.	The quality of the content on the City's website	5	4	3	2	1	9
5.	The quality of the content in the City's newsletter "CURRENTS"	5	4	3	2	1	9
6.	The quality of the City's social media	5	4	3	2	1	9

Leadership and Quality of Life

14. **Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Overall image of the City	5	4	3	2	1	9
2.	Overall quality of leadership provided by the City's elected officials	5	4	3	2	1	9
3.	Overall effectiveness of the City Manager and city staff	5	4	3	2	1	9

15. **From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly."**

(4) Strongly agree (2) Somewhat disagree (9) No opinion
 (3) Somewhat agree (1) Strongly disagree

16. **In general, do you think the City of Shoreline is moving in the right direction?**

(1) Yes (2) No (3) Don't know

17. **Please rate Shoreline on a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following:**

How would you rate Shoreline:		Excellent	Good	Neutral	Below Average	Poor	Don't Know
1.	As a place to live	5	4	3	2	1	9
2.	As a place to raise children	5	4	3	2	1	9
3.	As a place to work	5	4	3	2	1	9
4.	As a place with a variety of housing choices	5	4	3	2	1	9
5.	As a place to shop	5	4	3	2	1	9
6.	As a place for dining and entertainment options	5	4	3	2	1	9
7.	Overall quality of life in the City	5	4	3	2	1	9

18. **Overall, how do you rate the condition of your neighborhood?**

(5) Excellent (4) Good (3) Average (2) Below Average (1) Poor (9) Don't know

Parks and Recreation

19. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Maintenance of City parks	5	4	3	2	1	9
2. Maintenance of City playgrounds	5	4	3	2	1	9
3. Walking and biking trails in the City	5	4	3	2	1	9
4. City swimming pool	5	4	3	2	1	9
5. Outdoor athletic fields	5	4	3	2	1	9
6. Ease of registering for programs	5	4	3	2	1	9
7. Fees charged for recreation programs	5	4	3	2	1	9
8. Variety of recreation programs	5	4	3	2	1	9
9. Preservation of open space	5	4	3	2	1	9

20. Which TWO of the parks and recreation items listed in Question 19 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Please indicate your 1st and 2nd choices by writing the numbers from Question 19 in the spaces below.]

1st: ____ 2nd: ____

Transportation and Land Use

21. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of public transportation options	5	4	3	2	1	9
2. Availability of bicycle lanes	5	4	3	2	1	9
3. Availability of sidewalks on major streets and routes	5	4	3	2	1	9
4. Availability of sidewalks near your residence	5	4	3	2	1	9
5. Traffic calming measures in your neighborhood	5	4	3	2	1	9
6. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	5	4	3	2	1	9

22. Which TWO of the transportation items listed in Question 21 do you think should receive the MOST EMPHASIS from city leaders over the next TWO Years? [Please indicate your 1st and 2nd choices by writing the numbers from Question 21 above in the spaces below.]

1st: ____ 2nd: ____

Capital Investments

23. Please rate Shoreline on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with the capital investments the City of Shoreline has recently made?	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Roads and streets (e.g. Aurora Corridor)	5	4	3	2	1	9
2. Parks improvements (e.g. Echo Lake, Twin Ponds and Sunset Park Community Gardens)	5	4	3	2	1	9
3. Trails and paths (e.g. Interurban Trail, 195th separated trail, soft trails in parks)	5	4	3	2	1	9
4. Sidewalk improvements (e.g. safe routes to school)	5	4	3	2	1	9

24. **Economic development—which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth—helps generate the resources necessary to provide the City services identified as important in the community's vision.**

Do you support the City's long-term emphasis on economic development?

___(1) Yes ___(2) Neutral ___(3) No ___(9) Don't know

25. **Shoreline residents have repeatedly identified sidewalks as important. Unfortunately, the need for sidewalks is greater than the resources available to construct them. To give you an idea of how big the need is, the City's complete Pedestrian System Plan includes approximately 153 miles of sidewalks. Of those, only about 75 miles currently exist. Constructing sidewalks is expensive – between \$686,000 and \$1.58 million to construct one mile. Variables that impact costs include storm water drainage, driveways, utility relocations, on-street parking, the grade of the site, ADA requirements, and any structures or landscaping that have been built in the City right-of-way that must be removed.**

Below are four strategies the City could use to create dedicated funding to construct more sidewalks. In priority order, please select the THREE potential strategies for increasing revenues that you would MOST SUPPORT. [Please write-in your answers below using the numbers from the options listed below for your 1st, 2nd, and 3rd choices, or check "NONE".]

1. Increase sales tax
2. Increase car licensing fees (*tabs*)
3. Implement a business and occupation tax on Shoreline businesses
4. Issue bonds that would be repaid through increases in property taxes

1st Support: ___ 2nd Support: ___ 3rd Support: ___ NONE

Demographics

26. **Approximately how many years have you lived in the City of Shoreline?** _____ years
27. **Do you own or rent your current residence?** ___(1) Own ___(2) Rent
28. **What is your zip code?** _____
29. **Do you live east or west of I-5?** ___(1) East ___(2) West
30. **Do you live east or west of Aurora Avenue N.?** ___(1) East ___(2) West
31. **What is your total annual household income? [Check one.]**
___(1) Under \$25,000 ___(3) \$50,000 to \$74,999 ___(5) \$100,000 or more
___(2) \$25,000 to \$49,999 ___(4) \$75,000 to \$99,999
32. **Your gender:** ___(1) Male ___(2) Female
33. **Are you or members of your household of Hispanic or Latino ancestry?** ___(1) Yes ___(2) No

34. Which of the following best describes your race/ethnicity? [Please check ALL that apply.]

- (1) African American/Black (3) Asian (5) Pacific Islander
 (2) White/Caucasian (4) Native American (6) Other: _____

35. Is English the primary language spoken in your home? (1) Yes (2) No

This concludes the survey – thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with City services. If your address is not correct, please provide the correct information. Thank you.

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	Discussion of Ordinance No. 755 – Complete Streets Program		
DEPARTMENT:	Public Works		
PRESENTED BY:	Nytasha Sowers, Transportation Services Manager Nora Daley-Peng, Senior Transportation Manager		
ACTION:	<input type="checkbox"/> Ordinance	<input type="checkbox"/> Resolution	<input type="checkbox"/> Motion
	<input checked="" type="checkbox"/> Discussion	<input type="checkbox"/> Public Hearing	

PROBLEM/ISSUE STATEMENT:

The proposed establishment of a Complete Streets Program through proposed Ordinance No. 755 (see Attachment A) is rooted in the City’s adopted 2011 Transportation Master Plan’s (TMP) Goals and Policies, which emphasize a “Complete Streets” approach where the City’s street system accommodates all users. Subsequently, the TMP’s Complete Streets approach was tied to the amendments to the Comprehensive Plan via the adoption of Ordinance No. 649 on December 10, 2012.

While the City has had a Complete Streets approach for many years, what the City does not have is a codified Complete Streets Program which articulates the City’s Complete Streets policy and design criteria. The elevation of the City of Shoreline’s Complete Streets practice to a codified program will:

- 1) Establish a systematic method for making Complete Streets practices a routine consideration for City road projects;
- 2) Provide a method for documenting incremental implementation of Complete Streets practices over time; and
- 3) Demonstrate the City’s commitment to developing a transportation system that allows for the safe and convenient travel of all users.

In addition, the creation of a Complete Streets Program is timely as it would position the City of Shoreline’s eligibility to apply for the Washington State Transportation Improvement Board’s Complete Streets Award Program (see Attachment B).

RESOURCE/FINANCIAL IMPACT:

There is no initial capital costs associated with tonight’s discussion. From a staff resource utilization perspective, the Public Works Department will develop and implement a Complete Streets checklist as an integral part of the design and permitting of road projects within the City’s right of way. The application of a Complete Streets checklist will provide rigor to the design review process, document the City’s compliance with the Complete Streets Ordinance as well as track the incremental implementation of Complete Streets projects.

The City of Shoreline's adoption and implementation of a Complete Streets Ordinance may satisfy future grant application's eligibility requirements and increase the City's competitiveness for grant funding.

RECOMMENDATION

This item is for discussion purposes only; no action is required. Staff is requesting feedback from the City Council on the creation of a Complete Streets Program through proposed Ordinance No. 755. Ordinance No. 755 is scheduled to be brought back to Council for adoption on October 3, 2016.

Approved By: City Manager ***DT*** City Attorney ***MK***

BACKGROUND

On December 10, 2012, the City Council adopted Ordinance No. 649, which updated the City's Comprehensive Plan by incorporating the Transportation Master Plan's Goals and Policies into the Comprehensive Plan, including a "Complete Streets" approach that emphasizes a transportation system that provides safe access for all users. Complete Streets are designed and operated to enable safe access for all users of the City's street network, including pedestrians, bicyclists, motorists and transit riders of all ages and abilities.

The City of Shoreline has a long standing practice of applying a Complete Streets approach to City road projects. Two outstanding examples of this are the Aurora Avenue Multi-Modal Corridor Project and the Interurban Trail. These two projects were conceived and developed together to provide access and mobility to pedestrians, cyclists, transit users, and automobile drivers. More recently, the City has developed the 145th Street and 185th Street Station Subarea Plans with a Complete Streets approach.

While the City has had a Complete Streets approach, what the City does not have is a codified Complete Streets Program which articulates the City's Complete Streets policy and design criteria. Proposed Ordinance No. 755 would establish this program.

Over 50 cities in Washington State have adopted complete street ordinances, including Shoreline's neighboring cities of Seattle and Edmonds. Additionally, at the state level, the Washington State Department of Transportation (WSDOT) has a Complete Streets policy that applies to all "Main Street" highways. WSDOT's Complete Streets policy directly applied to the recent development of the 145th Street Multi-Modal Corridor Study. The adoption of proposed Ordinance No. 755 will allow for a more seamless integration of a multi-modal transportation system across city lines.

DISCUSSION

Proposed Ordinance No. 755 would amend Shoreline Municipal Code Title 12 by adding a new chapter, Chapter 12.50 - Complete Streets. This proposed Code Chapter would establish the City's Complete Streets Program by outlining the purpose of the program, defining what a Complete Street is, stating the City's policy on Complete Streets, and discussing Complete Street design.

The Code Chapter also includes exceptions for projects from the Complete Streets Program under certain circumstances, subject to approval by the Director of Public Works. These exceptions include:

- When establishment would be contrary to public safety;
- When the cost would be excessively disproportionate to the current need or probable future use;
- Where there is no identified need based on adopted City transportation plans and future travel demand models;
- When routine maintenance of the transportation network is performed that does not change the roadway geometry or operations, including, but not limited to,

striping, sweeping, spot repair, pothole filing, joint or crack filling, and surface treatments for pavement preservation;

- When the roadway is a limited access roadway, prohibiting by law either non-motorized or motorized use; and
- Where implementing Complete Streets standards in a small project would create a very short section of improvements with problematic transitions on either end or that are unlikely to be followed by similar improvements at either end resulting in little progress on implementing a Complete Streets networks as provided for in the Transportation Master Plan.

Program Implementation

Implementation of the Complete Streets Program will require a systematic method of reviewing the application of a Complete Streets approach for every City roadway project, whether it is a capital project or development project within the City's right-of-way. The adopted Master Street Plan within the City's Engineering Development Manual (EDM) directs the design standards and implementation of pedestrian and bicycle facilities on a street-location basis. City roadway projects that are outside of the Master Street Plan's catchment are not subject to a Complete Streets approach.

If proposed Ordinance No. 755 is adopted, City staff will create a Complete Streets checklist to apply rigor to the design review process and document the City's compliance with the Complete Streets Ordinance. In addition, City staff will track the incremental implementation of Complete Streets projects within the City's asset management system.

Complete Streets Award Program

In addition to meeting City transportation goals, the creation of a Complete Streets Program is timely as it will position the City of Shoreline's eligibility to apply for the Washington State Transportation Improvement Board's Complete Streets Award Program.

The Washington State Legislature created the Complete Streets Award Program as an incentive to encourage city and county governments to adopt and implement a jurisdiction-wide Complete Streets ordinance that plans for the transportation needs of all users, including bicyclists, pedestrians, motorists and public transportation users. The Washington State Transportation Improvement Board (TIB), the Complete Streets Award Program's administrator, intends to issue a call for nominees in fall 2016 and select awardees by January 27, 2017.

COUNCIL GOAL(S) ADDRESSED

The proposal for a Complete Streets Program addresses:

- Council Goal No. 2: Improve Shoreline's utility, transportation, and environmental infrastructure.
- Council Goal No. 3: Prepare for two Shoreline light rail stations.
- Council Goal No. 5: Promote and enhance the City's safe community and neighborhood programs and initiatives.

RESOURCE/FINANCIAL IMPACT

There is no initial capital costs associated with tonight's discussion. From a staff resource utilization perspective, the Public Works Department will develop a Complete Streets checklist as an integral part of the design review, permitting, and documentation of every project within the City's right of way. The application of a Complete Streets checklist will provide rigor to the design process and document the City's compliance with the Complete Streets Ordinance as well as track the incremental implementation of Complete Streets projects.

The City of Shoreline's adoption and implementation of a Complete Streets Ordinance may satisfy future grant application's eligibility requirements and increase the City's competitiveness for grant funding.

RECOMMENDATION

This item is for discussion purposes only; no action is required. Staff is requesting feedback from the City Council on the creation of a Complete Streets Program through proposed Ordinance No. 755. Ordinance No. 755 is scheduled to be brought back to Council for adoption on October 3, 2016.

ATTACHMENTS

- Attachment A: Proposed Ordinance No. 755, Including Exhibit A: Proposed Municipal Code Chapter 12.50 – Complete Streets
- Attachment B: Washington State TIB Complete Streets Award Program Brochure

ORDINANCE NO. 755

AN ORDINANCE OF THE CITY OF SHORELINE, WASHINGTON AMENDING SHORELINE MUNICIPAL CODE TITLE 12 TO INCLUDE A COMPLETE STREETS POLICY BY ADDING A NEW CHAPTER 12.50 COMPLETE STREETS.

WHEREAS, the City of Shoreline is a non-charter optional municipal code city as provided in Title 35A RCW, incorporated under the laws of the state of Washington and planning under the Growth Management Act, chapter 36.70A RCW; and

WHEREAS, a Complete Street is one that is designed, built, and operated to enable safe access for all users, in that pedestrians, bicyclists, motorists, and transit users of all ages and abilities are able to safely move along and across the street; and

WHEREAS, the Transportation Element of the City's Comprehensive Plan describes the City's vision for transportation which is a multi-modal transportation system with an emphasis on a Complete Street approach; and

WHEREAS, the Transportation Element sets forth goals and policies related to Complete Streets, including Transportation Policy T-8 which states that new and rebuilt streets shall address right-of-way-use by all users in accordance with Complete Streets practices and guidelines and Transportation Policy T-10 which states the elements of Complete Streets design should be used when feasible; and

WHEREAS, the Transportation Element incorporates and relies upon the Transportation Master Plan which states that to ensure pedestrian, bicyclists, motorists, and transit users can safely move along and across streets, Complete Streets design elements should be used; and

WHEREAS, the Transportation Master Plan, as set forth in Implementation Strategy 7.1, establishes a Pedestrian Plan, a Bicycle Plan, and a Transit Plan to assist in implementing the Complete Street approach; and

WHEREAS, The Master Street Plan adopted by the Council and included in the Engineering Development Manual guides the design standards and implementation of pedestrian and bicyclist facilities; and

WHEREAS, policies related to Complete Streets can also be found in the 185th Street Station Subarea Plan (March 2015), including policies to develop a multi-modal transportation network and incorporate best practices for Complete Streets design concepts, with similar policies expected to be part of the 145th Street Station Subarea Plan scheduled for adoption on September 26, 2016; and

WHEREAS, the City desires to enact a jurisdiction-wide Complete Streets policy so as to improve safety of its streets, enhance the quality of life for its residents, encourage active living, and reduce traffic congestion by providing safe, convenient, and comfortable routes for all users; and

WHEREAS, in 2011, the State of Washington adopted a Complete Streets Grant Program, RCW 47.04.320, to encourage local governments to design streets that provide safe access to all users with the goals of promoting healthy communities, improving safety, protecting the environment, reducing congestion, and preserving community character; and

WHEREAS, funding from the Washington State Complete Streets Grant Program is only available to jurisdictions that have adopted a Complete Streets Ordinance; and

WHEREAS, on September 19, 2016, the City Council discussed the proposed amendments to SMC Title 12 at its regular public meeting; and

WHEREAS, the City provided public notice of the amendments, considered the amendments at an open public meeting, and has provided adequate opportunities for public review and comment;

THEREFORE, THE CITY COUNCIL OF THE CITY OF SHORELINE, WASHINGTON DO ORDAIN AS FOLLOWS:

Section 1. Amendment – SMC Title 12, New Chapter SMC 12.50 Complete Streets. A new chapter, SMC 12.50 Complete Streets, as set forth in Exhibit A, is added to SMC Title 12.

Section 2. Severability. If any one or more section, subsection, or sentence of this ordinance is held to be unconstitutional or invalid or unenforceable for any reason, such decision shall not affect the validity of the remaining portion of this ordinance and the same shall remain in full force and effect.

Section 3. Corrections by City Clerk or Code Reviser. Upon approval of the City Attorney, the City Clerk and the code reviser are authorized to make necessary corrections to this ordinance, including the correction of clerical errors; references to other local, state or federal laws, codes, rules, or regulations; or ordinance numbering and section/subsection numbering.

Section 4. Publication and Effective Date. A summary of this Ordinance consisting of the title shall be published in the official newspaper. This Ordinance shall take effect five days after publication.

PASSED BY THE CITY COUNCIL ON 3rd DAY OF OCTOBER, 2016.

Mayor Christopher Roberts

ATTEST:

APPROVED AS TO FORM:

Jessica Simulcik-Smith
City Clerk

Margaret King
City Attorney

Date of Publication: , 2016
Effective Date: , 2016

Exhibit A

Shoreline Municipal Code

Chapter 12.50 Complete Streets

12.50.010 Purpose. The purpose of this chapter is to establish the City of Shoreline's Complete Streets policy so as to promote a healthy community, improve safety of City roadways, protect the environment, reduce traffic congestion, and preserve community character by recognizing that transportation needs vary.

12.50.020 Complete Streets - Definition. A Complete Street is one that is designed, operated, and maintained to enable safe and convenient access and travel for all users including pedestrian, bicyclists, transit users, and people of all ages and abilities, as well as freight and motor vehicles while protecting and preserving the community's environment and character.

12.50.030 Complete Streets Policy. The City shall, to the maximum extent practicable, plan for, design, construct, operate, and maintain an appropriate and integrated multi-modal transportation system for the safe accommodation of pedestrians, bicyclists, transit users, motorists, and users of all ages and abilities in new construction, retrofit, and reconstruction projects of public streets. The system's design is to be supportive of the community, recognizing that transportation needs vary and must be balanced in a flexible, safe, and cost-effective manner.

12.50.040 Exceptions. Subject to approval by the Director of Public Works, facilities for pedestrians, bicyclists, transit users, and/or persons of all abilities are not required to be provided:

- A. When establishment would be contrary to public safety;
- B. When the cost would be excessively disproportionate to the current need or probable future use;
- C. Where there is no identified need based on adopted City transportation plans and future travel demand models;
- D. When routine maintenance of the transportation network is performed that does not change the roadway geometry or operations, including, but not limited to, striping, sweeping, spot repair, pothole filing, joint or crack filling, and surface treatments for pavement preservation;
- E. When the roadway is a limited access roadway, prohibiting by law either non-motorized or motorized use; and
- F. Where implementing Complete Streets standards in a small project would create a very short section of improvements with problematic transitions on either end or that are unlikely to be followed by similar improvements at either end resulting in little progress on implementing a Complete Streets networks as provided for in the Transportation Master Plan.

12.50.050 Complete Streets Design. To create an integrated transportation system accommodating each mode of travel that is consistent with and supporting of the community, recognizing that the needs of various users will need to be balanced in a flexible manner, the City's Engineering Development

Manual establishes design criteria, standards, and guidelines for Complete Streets based upon recognized best practices and sound engineering principles in street design, construction and operations. Recognized best practices include, but are not limited to, the most current editions of guidelines, standards, and practices developed by the American Association of State Highway Transportation Officials (AASHTO), the Washington State Department of Transportation, the Institute of Transportation Engineers (ITE), the Federal Highway Administration, the United States Access Board, and the National Association of City Transportation Officials.

12.50.060. Complete Streets Partnerships. The City shall seek to foster partnerships with state and federal transportation agencies, King County, neighboring jurisdictions, citizens, and interested groups in order to implement the Complete Streets Policy.



Washington State
Transportation Improvement Board

Complete Streets Award Program



Program Goals

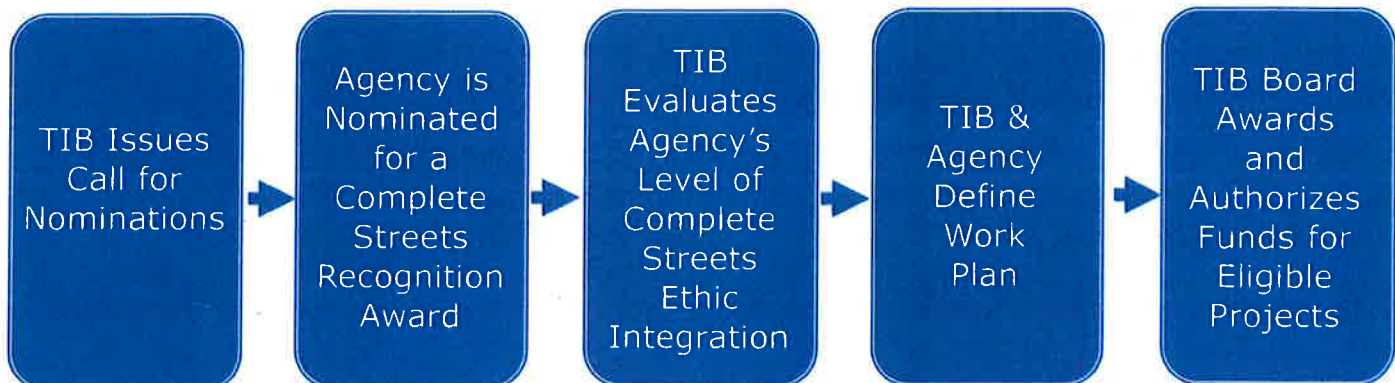
- Incentivize local adoption of a complete streets design ethic.
- Create a powerful incentive beyond the limitations of available funding.
- Allow cities and counties to self-direct how funds are spent in order to most effectively build local projects that reflect the complete streets ethic.
- Minimize processing and acquisition costs.

Overview

The Washington State Legislature created the Complete Streets Award Program as an incentive to encourage city and county governments to adopt a complete streets policy; these policies mandate that cities and counties plan, design, operate and maintain their streets while considering all transportation users and modes (see RCW 47.04.320 attached). A city or county becomes eligible for a Complete Streets Award when they adopt a system-wide complete streets policy. Currently, 34 cities and one county have adopted complete streets ordinances. Cities and counties may have plans and projects that integrate a complete streets ethic; however local legislative bodies need to clearly adopt a complete streets policy to establish eligibility.

In evaluating which cities and counties to recognize, the Transportation Improvement Board (TIB) will look for cities and counties that have extended their thinking beyond the one-time policy adoption to integrate a complete streets ethic throughout their transportation practices. Cities and counties that show achievement in planning, designing, building and involving the community in design for all users may receive the Complete Streets Award including flexible funding that can be used to build eligible complete streets projects. Awarded cities and counties will propose a work plan for TIB approval. This work plan will include one or more project(s) to support walking, bicycling, access to transit and/or streetscape aesthetics.

Complete Streets Awards Program Process Map



Nomination Process

TIB will invite partner nominating organizations to nominate eligible cities and counties for the award beginning in fall 2016. Nominating organizations will be state agencies and transportation non-profits with a statewide charter. TIB may choose to add other nominating organizations in the future.

TIB will limit the number of nominations based on the number of eligible cities and counties, the amount of program funding, and the size of the nominating organization. TIB plans to invite the following state agencies and statewide non-profits to become nominating organizations:



Redmond 152 Avenue NE Complete Streets Plan

State Agency Partners	Non-profits
Department of Transportation	Feet First
Department of Health	Transportation Choices Coalition
Department of Commerce	WA Bikes/Cascade Bicycle Club
Department of Archeology and Historic Preservation	Community Transportation Association – NW
	Futurewise

Evaluation Process

TIB staff will evaluate all nominations and recommend awards and funding levels to the Board. Staff will search for indicators demonstrating the city’s or county’s adoption and integration of a complete streets ethic into their plans and capital programs. TIB staff anticipates complete streets indicators will include the elements described in the panel below; TIB staff will refine these indicators during case study practice sessions planned for summer 2016. TIB staff may seek additional information from the nominating organization and the nominated city or county during evaluation, including the presence of strategic initiatives for modal systems, design of previous projects, future design plans, and the work plan for use of award funds.

Indicators of a Well-Integrated Complete Streets Ethic

- Comprehensive plan/complete streets integration
- Strategic plan/complete streets integration
- Specific modal plans for freight, bicycles and pedestrian
- ADA transition plan adoption
- Community engagement regarding design for all users
- Performance data and statistics about users
- Operational preparedness for all users and all modes
 - Maintenance
 - Sweeping
 - Striping
 - Landscape management
- Staff training in complete streets design
- Standards that allow responsiveness to users
- Budget prioritization of complete streets elements
- Evidence of past implementation
 - Clearly apparent integration of complete streets elements
 - History of compliant projects
 - Multimodal level of service standards
 - History of actively implementing modal plans
 - Presence of programs and enforcement of modal access
 - Controlling traffic and speed
 - Pedestrian scale lighting

Funding

The Legislature provided \$3 million in year one and \$14 million in subsequent biennia for the Complete Streets Awards Program. TIB staff expects the 2016 call for nominations to incorporate two years of available funding, for an anticipated \$10 million total funding amount. TIB staff may recommend an additional year’s funding in the fall if enough additional cities and counties establish eligibility. Subsequent calls for award nominations would be in two or three year cycles.

The Board will confer the awards and approve the funding level. The award consists of two funding targets: \$250,000 for cities and counties early in the Complete Streets adoption process and \$500,000 for cities and counties with highly-integrated policies and a track record of complete street project design and development. The Board may also set different funding levels depending on amount of available funds, number of eligible cities and counties, quality of potential projects and recovery of unused funds.

Immediately after board approval of the city’s or county’s proposed work plan, TIB will disburse funds to the city or county. The city or county will hold the funds in a restricted account to be used only on activities in the approved work plan. TIB staff can approve work plan amendments administratively. Cities must expend funds within three years of payment or the funds will be recovered by TIB.

Implementation Schedule

May	June	July	August
<ul style="list-style-type: none"> • Framework adoption at board meeting 	<ul style="list-style-type: none"> • Invitations to nominators • Training for nominators and cities and counties 	<ul style="list-style-type: none"> • Practice with case studies 	<ul style="list-style-type: none"> • Prepare communications <ul style="list-style-type: none"> ○ Announcements ○ Nomination form ○ Press release
September	October	December	January
<ul style="list-style-type: none"> • Call for nominations 	<ul style="list-style-type: none"> • Nominations due Oct 21st • Pull info from nominees 	<ul style="list-style-type: none"> • Evaluation • TIB staff jury • Negotiate work plans 	<ul style="list-style-type: none"> • Board award January 27, 2017

Complete Streets Statute

RCW 47.04.320**Complete streets grant program—Purpose—Goals—Awards—Report.**

- (1) The transportation improvement board shall establish a complete streets grant program within the department's highways and local programs division, or its successor. During program development, the board shall include, at a minimum, the department of archaeology and historic preservation, local governments, and other organizations or groups that are interested in the complete streets grant program. The purpose of the grant program is to encourage local governments to adopt urban arterial retrofit street ordinances designed to provide safe access to all users, including bicyclists, pedestrians, motorists, and public transportation users, with the goals of:
 - (a) Promoting healthy communities by encouraging walking, bicycling, and using public transportation;
 - (b) Improving safety by designing major arterials to include features such as wider sidewalks, dedicated bicycle facilities, medians, and pedestrian streetscape features, including trees where appropriate;
 - (c) Protecting the environment and reducing congestion by providing safe alternatives to single-occupancy driving; and
 - (d) Preserving community character by involving local citizens and stakeholders to participate in planning and design decisions.
- (2) For purposes of this section:
 - (a) "Eligible project" means (i) a local government street or road retrofit project that includes the addition of, or significant repair to, facilities that provide street access with all users in mind, including pedestrians, bicyclists, and public transportation users; or (ii) a retrofit project on city streets or county roads that are part of a state highway that include the addition of, or significant repair to, facilities that provide access with all users in mind, including pedestrians, bicyclists, and public transportation users.
 - (b) "Local government" means incorporated cities and towns and counties that have adopted a jurisdiction-wide complete streets ordinance that plans for the needs of all users and is consistent with sound engineering principles.
 - (c) "Sound engineering principles" means peer-reviewed, context sensitive solutions guides, reports, and publications, consistent with the purposes of this section.
- (3) In carrying out the purposes of this section, the transportation improvement board may award funding, subject to the availability of amounts appropriated for this specific purpose, only to eligible projects that are designed consistent with sound engineering principles.
- (4) The transportation improvement board must report annually to the transportation committees of the legislature on the status of any grant projects funded by the program created under this section.

[2015 3rd sp.s. c 44 § 401; 2011 c 257 § 2.]

NOTES:

Effective date—2015 3rd sp.s. c 44: See note following RCW 46.68.395.

Intent—2011 c 257: "Urban main streets should be designed to provide safe access to all users, including bicyclists, pedestrians, motorists, and public transportation users. Context sensitive design and engineering principles allow for flexible solutions depending on a community's needs, and result in many positive outcomes for cities and towns, including improving the health and safety of a community. It is the intent of the legislature to encourage street designs that safely meet the needs of all users and also protect and preserve a community's environment and character." [2011 c 257 § 1.]

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	Preview and Discussion and of Preliminary 2017 Budget and update on 2016 Revenues and Expenses
DEPARTMENT:	Administrative Services
PRESENTED BY:	Sara Lane, Administrative Services Director Rick Kirkwood, Budget Supervisor Tricia Juhnke, City Engineer
ACTION:	<input type="checkbox"/> Ordinance <input type="checkbox"/> Resolution <input type="checkbox"/> Motion <input checked="" type="checkbox"/> Discussion <input type="checkbox"/> Public Hearing

PROBLEM/ISSUE STATEMENT:

Tonight staff will provide an update on 2016 revenues and expenditures through the second quarter, a preview of the 2017 proposed preliminary budget, and an update to the long-term operating budget financial projections. The 2017 proposed preliminary budget is balanced and continues to allocate resources that support the Council's goals and priorities. The City Manager will present the 2017 Proposed Budget and 2017 – 2022 Capital Improvement Plan to the City Council on October 10, with adoption scheduled for November 21, 2016.

The City continues to maintain a healthy financial position. As a result of the Council's strong financial policies, diligent financial management, and conservative budget planning, the City continues to maintain its AA+ bond rating and a Standard & Poor's (S&P) ratings outlook of "stable." The City has had several years of clean audit opinions with no findings from the State Auditor's Office. The 2017 budget will continue to be in compliance with the City's financial and reserve policies.

RECOMMENDATION

No action is required by the City Council. This item is for informational purposes and to provide the City Council with a preview of the 2017 proposed preliminary budget. Staff anticipates that Council may provide additional budget direction to the City Manager as a result of this review.

Approved By: City Manager **DT**

City Attorney **MK**

INTRODUCTION

Staff is preparing the City Manager's 2017 Proposed Budget and updating long-term financial projections as part of the budget process. Tonight's discussion will provide an opportunity for staff to share the latest financial projections, and introduce some of the major policy issues that will be discussed during the 2017 budget process. The 2017 budget adoption schedule is, as follows:

<u>Topic</u>	<u>Meeting Date</u>
Preview of Proposed Preliminary 2017 Budget	September 19
Transmittal of Proposed 2017 Budget	October 10
Department Budget Reviews	October 17
Continued Department & CIP Reviews	October 24
Public Hearing on 2017 Budget & CIP	November 7
Public Hearing on Revenue Sources & 2017 Property Tax Levy	November 14
Adoption of 2017 Property Tax Levy	November 21
Adoption of 2017 Budget	November 21

BACKGROUND

2016 Operating Budget

Projected 2016 Operating (General and Street Funds) Budget Savings

Routine monitoring and reporting on the City's actual revenues and expenditures is a critical part of the City's financial planning process. As discussed below, departments have prepared detailed estimates of revenues and expenditures for the current fiscal year. The City's Second Quarter Financial Report provides more details and is available as Attachment A.

It is projected that 2016 revenues of \$40.424 million will be more than the current budgeted revenues by \$469,000. One of the most significant revenue increases will come from development revenue (\$291,500), mostly as a result of a higher level of mechanical fees/permits, land use fees/permits, and plan check fees. Receipts from sales tax are projected to be \$110,000, or 1.4%, more. Receipts from the retail trade sector are projected to be slightly lower than the budget projection (-\$17,000, or -0.03%) but receipts from the construction sector are projected to be \$119,000, or 12.8%, more than the budget projection. Other revenues that are anticipated to increase from the current budget are park and recreation revenue (\$62,000), gas tax revenue (\$57,000), property tax revenue (\$48,000), and grant revenue (\$35,000). Some revenue sources are projected to be lower than the budget projection, including utility tax and franchise fees (\$-91,000, or 1.4%), and miscellaneous revenue (-\$79,000, or -10.1%). The variance for miscellaneous revenue is largely attributable to the cancellation of a contract for the Department of Social and Health Services/Fircrest partnership that would have covered 50% of the fully-loaded cost of a Shoreline police officer.

It is projected that 2016 expenditures of \$44.288 million will be less than the current budgeted expenditures by \$2.036 million, with no anticipated need to use any funds from the operational contingency or insurance reserve.

While the 2016 current budget anticipates the use of \$6.409 million of fund balance, current estimates anticipate the use of only \$3.864 million. The General Fund is projected to end 2016 with \$8.832 million of fund balance, which will be well above the minimum required balance of \$3.965 million. The Street Fund is projected to end 2016 with \$865,000, which will be well above the minimum required balance of \$246,000.

2016 Operating Budget Savings Recommendation

As will be discussed later in this report, the 2017 supplemental budget requests include one-time requests to support the Council's adopted goals and priorities. Staff anticipates that projected one-time savings from 2016 will be used to fund one-time supplemental requests in 2017 or other one-time needs as approved by the City Council.

DISCUSSION

Overall Financial Health

The City continues to maintain a healthy financial position. As a result of the Council's strong financial policies, diligent financial management, and conservative budget planning, the City continues to maintain its AA+ bond rating and a Standard & Poor's (S&P) ratings outlook of "stable." The City has had several years of clean audit opinions with no findings from the State Auditor's Office. The 2017 budget will continue to be in compliance with the City's financial and reserve policies with projected ending General Fund and Street Fund reserves in excess of requirements by \$2.199 million and \$416,000, respectively.

2017 Proposed Preliminary Budget

At this time the 2017 proposed preliminary budget is balanced in all funds. The City Manager will be recommending new expenditures that will support the accomplishment of Council goals and priorities.

Personnel

The 2017 budget proposes to reduce the number of regular full-time equivalent (FTE) positions in the City's personnel complement by 0.30 FTE, as follows:

- *Reduce 1.00 FTE Administrative Assistant 1 for the Public Works Department to 0.50 FTE (-\$39,819):* This position was previously approved by Ordinance No. 753 amending the 2016 budget per the Sound Transit Staffing Agreement at 1.00 FTE; however, it has since been determined that this position will be filled at 0.50 FTE.
- *Increase 0.80 FTE Park Maintenance Worker I to 1.00 FTE (\$15,903):* The City of Shoreline's park system has an extensive surface water utility network that is integral to the health of the City's overall stormwater system. A number of watersheds, creeks, lakes and Puget Sound frontage systems are located within park boundaries. To maintain this stormwater utility infrastructure within the park system, routine maintenance and capital/construction improvements are needed. Parks maintenance staff have not previously tended to these maintenance needs

at the high level of service now mandated by NPDES. The 0.20 FTE increase for this position will provide the labor hours needed to assume the additional maintenance duties. The additional expenditure related to the FTE increase will be off-set by rent revenue paid by the Surface Water Utility for park properties used for detention facilities.

The history of the City's personnel compliment is shown in the *City of Shoreline Regular FTE Summary by Department* chart below:

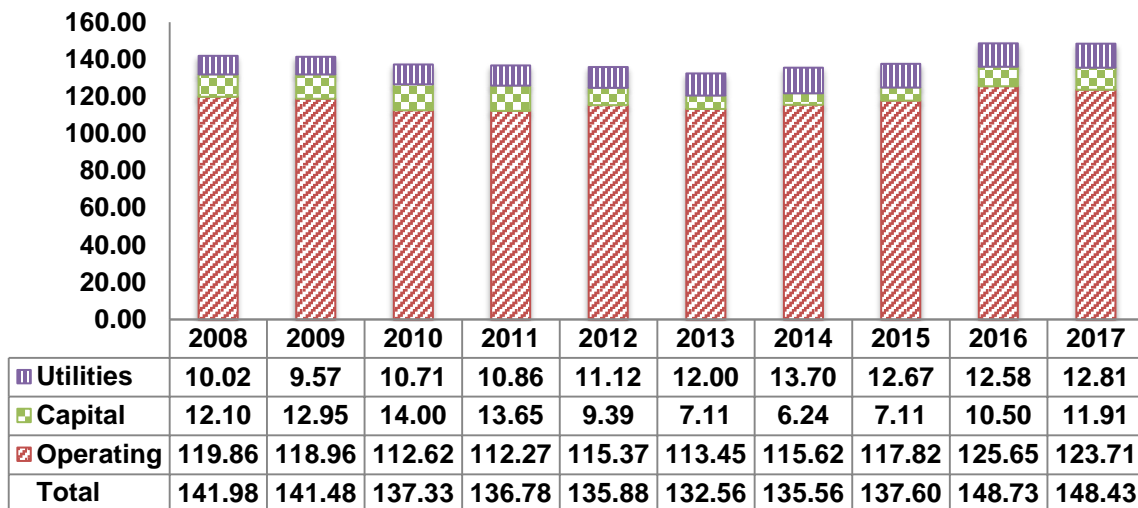
City of Shoreline Regular FTE Summary by Department											
Department	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017 Prop.	2017 Changes
City Manager	9.50	9.50	9.50	8.75	8.75	13.00	13.00	13.00	13.00	13.00	0.00
City Clerk	3.80	3.80	4.00	4.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Community Services ^a	9.68	9.68	8.68	8.68	10.18	8.68	8.68	8.68	8.68	8.68	0.00
City Attorney	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	0.00
Administrative Services ^b	18.10	18.20	18.50	18.70	21.20	21.20	21.20	21.45	21.45	21.45	0.00
Human Resources	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	0.00
Police	1.00	1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Planning & Community Development	28.50	27.00	24.35	24.35	20.45	20.00	20.00	21.00	22.00	22.00	0.00
Parks, Recreation & Cultural Services	27.30	27.30	27.30	27.30	27.80	27.68	28.68	29.48	30.60	30.80	0.20
Public Works	38.10	39.00	39.00	39.00	41.50	36.00	38.00	38.00	47.00	46.50	(0.50)
Total FTE	141.98	141.48	137.33	136.78	135.88	132.56	135.56	137.60	148.73	148.43	(0.30)
Grant Funded Capital Positions									2.00	2.00	0.00
Staffing for Sound Transit Lynnwood Link Extension Project									4.00	3.50	(0.50)
Net FTE	141.98	141.48	137.33	136.78	135.88	132.56	135.56	137.60	142.73	142.93	0.20

a. Includes 0.50 FTE funded by the Emergency Management Program Grant since 2008

b. Excludes term-limited 1.00 FTE IT Projects Manager in 2016 & 2017

The following chart exhibits the changes in staffing levels for operating, capital, and utility funds since 2008:

CHART 8 City of Shoreline Regular FTE Summary by Fund Type



Salary and Benefit Considerations

- *2017 Market Adjustment - Cost of Living Adjustment (COLA):* The City's practice has been to use 90% of the June-to-June percentage change of the Seattle/Tacoma/Everett June Consumer Price Index-All Urban Consumer (CPI-U) to determine the annual market adjustment. The City Manager's 2017 Proposed Budget will include a recommended 1.60% COLA based on 90% of the June-to-June change in the CPI-U of 1.78%.
- *Health Benefits:* 2017 health insurance premiums will be finalized in September by the Association of Washington Cities (AWC). At this time, AWC is projecting a 2% to 6% increase in medical premiums and no change for dental premiums. Based on the City's current benefit policy this is projected to result in an overall increase in health benefit costs of 4.5%.
- *Contingency for Minimum Wage Initiative 1433 (\$116,237):* The 2017 proposed preliminary budget includes a contingency in the event that I-1433 is approved by Washington voters. I-1433 would raise the State's minimum wage to \$11 per hour in 2017 with minimum wage moving to \$13.50 per hour by 2020. It would also allow workers to accrue up to seven days of paid "sick and safe" leave per year for those who do not get sick leave. It would be earned at a rate of one hour for every 40 hours worked. Although the City currently provides paid sick leave for regular employees, the initiative would require the City to initiate a sick leave program for extra-help and seasonal employees.

Council Goal Investments

The City Manager is recommending various supplemental requests to meet organizational priorities that allow for the effective delivery of priority public services and completion of council goals. The City Manager's 2017 Proposed Budget will include a recommendation to fund the following items with projected one-time savings used to fund one-time supplemental requests:

Council Goals:

- **Goal 1:** Strengthen Shoreline's economic base to maintain the public services that the community expects
- **Goal 2:** Improve Shoreline's utility, transportation, and environmental infrastructure
- **Goal 3:** Prepare for two Shoreline light rail stations
- **Goal 4:** Expand the City's focus on equity and inclusion to enhance opportunities for community engagement
- **Goal 5:** Promote and enhance the City's safe community and neighborhood programs and initiatives

One-Time Funding Requests:

- *Update "forevergreen" sustainability indicator tracking website (Council Goal 2, Council Goal 4; \$40,000):* The forevergreen site was launched in 2012, with the intention that it would be updated periodically to reflect new programs and data. The City's interdepartmental Green Team requests that 2017 be a year that the City and community carbon footprints are recalculated and that the forevergreen site be updated to include this data, in addition to incorporating information from the 2013 Climate Action Plan, the 2014 Carbon Wedge Analysis, the 2015

completion of the Aurora Corridor Project, the 2016 Solarize program, and other initiatives. The requested amount would also provide the ability to analyze other options for tracking metrics of sustainability and develop messaging to communicate about sustainability and climate action initiatives with City staff and the community.

- *Diversity and Inclusion Citywide Training & Community Outreach* (Council Goal 4; \$20,000): This request will fund professional services for the development and delivery of community events that focus on community diversity, engagement and inclusion as well as training for City staff on issues of diversity, inclusion, and racial equity.

Ongoing Programs:

- *Shoreline Farmers Market* (Council Goal 1, \$7,000): This request increases funding for the City's contract with the Shoreline Farmers Market Association (SFMA). A \$7,000 annual increase from \$25,000 to a total of \$32,000 will primarily help extend the seasonal Market manager position, allowing the Manager to solicit additional sponsorships and grants to further grow and enhance the Market.
- *Human Services* (Council Goal 4, \$52,648): This request will increase funding for human services as Council directed staff at the May 14, 2016 meeting ([staff report](#)) to commit 0.75% of recurring General Fund revenues (resources less use of fund balance and grants). In 2018, the amount will be increased to 0.80% of net recurring General Fund revenues. These increases were included in the two-year competitive human service funding program approved by the City Council on August, 15, 2016.

Organization Goals, City Asset Maintenance & Efficiencies

One-Time Funding Requests:

- *Continuous Improvement Organizational Development* (2017: \$60,000): The City Manager has identified Continuous Improvement and creating a Lean Culture as a key component of the City's organizational values and goals. This involves a culture focus that will build an organization where continual and intentional improvement becomes a part of the City's DNA. Characteristics of a Lean Culture include developing high levels of customer satisfaction, employee engagement, trust and respect, collaboration/teamwork, effective and efficient processes and high quality work. Organizations embracing these values and demonstrating them through effective work processes are often described as "healthy," "high-performing," and "great places to work."

Developing this culture is a multi-year process as the goal is to have all departments, managers, supervisors and every employee throughout the organization enabled with process improvement skills including the ability to build and sustain a continuous improvement environment. Assuming that the City Council supports this request in the 2017 budget, the 2018 proposed budget will include funds to continue this effort, but the City Manager anticipates that 2018 continuation will be at a lower dollar amount than the 2017 request.

The State Auditor’s Office has been advocating and supporting efforts of organizations to focus on development of this type of organizational culture. The Citizen Advisory Committees that the City has utilized in developing recommendations for the City’s long-term financial sustainability have reinforced the need to focus on a culture that embraces efficiency and a focus on continuous improvement. Local organizations that have started implementing programs that support continuous improvement and Lean Culture have been able to improve efficiencies and customer satisfaction. Most notably King County including the Department of Records and Licensing has successfully provided organizational development that has led to demonstrated efficiency improvements.

The work program for 2017 will likely include: leadership standard work (actions, tools and behaviors incorporated in the daily work of leaders), value stream mapping, staff training on tools for process improvement, and initiation of process mapping. In order to do this, the City needs to avail itself of the knowledge and experience of a company that specializes in infusing tools, training and processes to assist the City as it begins its journey towards continuous process improvement.

- *Public Disclosure Specialist* (Extra Help; \$28,744): Continuation of the Public Disclosure Specialist extra help position is needed to work on processing public records requests. The extra help has improved the City’s response time on complex requests and is buying the City Clerk’s time back to work on other essential duties. Currently the City Clerk’s Office is devoting around 1.25 FTE on public disclosure in 2016 as shown in the table below:

Position	FTE	Time	# Requests	Categories (Complex / Routine)
Public Records Specialist	0.5	100%	71	49% / 51%
Records Coordinator	1.0	40%	53	0% / 100%
City Clerk	1.0	20%	17	24% / 76%
Deputy City Clerk	1.0	5%	15	13% / 87%
Administrative Assistant II	1.0	10%	Administrative work for requests	

- *Computer Support Specialist* (Extra Help; \$38,562): Work requests to Information Technology have increased over the past year by 20%. That workload has been absorbed between the full-time Computer Support Specialist and the Computer Support Specialist extra help. Both positions are at capacity at this time. The ongoing need for this support will be further evaluated following the assumption of Ronald Wastewater.
- *Geographic Information Systems* (Extra Help; \$50,018): Use of geospatial data for the support of City initiatives and support for the City’s asset management system is increasing year-over-year. In order to maintain accurate asset inventory and support for maps and other demographic information required to support key City initiatives, augmentation of the City’s existing GIS staffing is needed. While this is an ongoing body of work, the resources that will be

transitioned to the City as a result of the Ronald Wastewater District assumption must be evaluated.

- *User experience analysis, content strategy development and training, and new features for website redesign* (\$29,000): The City's website was last redesigned in 2008 – for websites, that's a lifetime ago. The current contract with the City's website provider provides for a basic redesign of the website at no charge. However, before the City engages in the redesign, staff would like to look at how people are using the website and understand where difficulties are in navigation to better redesign the website for the greatest impact. The website provider offers usability testing and content strategy development and training that will help the City make the most of its redesign.
- *Microfilming of Payroll Records* (\$15,500): Payroll records are required to be archived and retained for sixty years. The state also requires that records be microfilmed to extend their useful life. The 2016 budget and future budgets include \$3,000 to address this ongoing need; however, there are approximately six years of payroll records that need to be microfilmed. The request to address this backlog was included in the 2016 proposed budget but was removed in favor of additional support for Human Services. The intent was to bring this item back in the 2017 budget.
- *Contract Network Support* (\$28,100): In 2015, a consultant performed an assessment of the City's technical infrastructure, and advised the City that there was insufficient staffing to support the technical infrastructure. This assessment was borne out when the Network Administrator resigned, and an assessment of the state of the infrastructure was performed. Projects were not fully completed, and IT is still working to finish these projects with contracted assistance. The City has replaced the Network Administrator, but requires the support of contracted network engineers to complete existing projects and allow the new staff member to focus on operational stabilization and learning the City's environment. This request increases funding for network services from \$13,200 to a total of \$45,000. Approximately \$16,900 of this increase will be offset by one-time cost deferrals, thus the increase in funding totals \$28,100. This will provide support for one year in order to complete the initiatives that are in process.
- *Americans with Disabilities Act of 1990 (ADA) Transition Plan Facilities Inventory* (\$56,879): The necessary next step toward implementing the ADA Transition Plan is to inventory all pedestrian facilities (curb ramps, sidewalks, driveways and crossings) within the City's right-of-way. This request would provide extra help staff (\$55,279), equipment (\$1,300) and tools (\$300) required to complete the inventory within approximately one year. Extra help staff (variable; <29 hours/week) will work in a two-person team to measure and record the condition of pedestrian facilities, using tablet computers to record the facility condition into Cityworks (the City's Asset Management software) for analysis and prioritization as estimated below:

Facility	Estimated No. or Length	Avg. Time (Minutes) per Facility	Total Time (Hours)
Curb Ramps (EA)	1,759	18	528
Sidewalks (Mile)	78	120	156
Driveways (EA)	4,072	10	679
Crossings (EA)	5,852	12	1,171
Pedestrian Signals (EA)	126	14	30

- *On-Call Consultant Services* (\$50,000): This request will allow the Public Works Department to effectively deliver City Council Goals and provide resources necessary to support projects and services. This funding will be available to provide supplemental support and/or technical expertise required on an “as needed” basis to support a number of complex projects Public Works staff will work on such as light rail, utility assumption, corridor/project improvements, Transit System Integration Planning and emerging issues or requests from the City Council and City Manager. This is the same level of funding that was provided in the 2016 Adopted Budget.
- *Point Wells Professional Services Support* (\$26,000): Consultant services are needed in 2017 to support review of the Point Wells DEIS material (peer review of traffic modeling, utilities, geotechnical and other transportation elements) which is expected to be published in December 2016 or later.

Other One-Time Requests:

- The 2016 proposed budget was amended by Council to include a \$26,000 one-time contribution to the Shoreline-Lake Forest Park Senior Center to backfill revenue lost due to an expiring grant (\$16,000) and catering revenue shortfall (\$10,000). This funding is not included in the 2017 proposed preliminary budget at this time. In the last week, the Senior Center has asked that the City provide this one-time funding again in 2017 as a suitable way to backfill the lost revenue has not yet been found and the only other alternative would be to reduce services. Staff is looking for Council direction with regard to this request from the Senior Center.

Ongoing Programs:

- *Professional Services – Ronald Wastewater District and Sound Transit* (Ongoing \$20,000; One-Time \$15,000): The base level funding for supplemental professional services in the City Attorney’s Office has consistently been below those needed for the last few years. These services are used to assist in various legal matters. As such, the City Manager is recommending a base adjustment of \$20,000 for on-going purposes. Additional funds are needed for legal support to pursue continued litigation related to the Ronald Wastewater District assumption in Snohomish County as well as continued negotiations with Sound Transit. This is estimated at an additional one-time \$15,000 in 2017 to address these issues.

Technology Investments

One-Time Funding Requests:

- *Financial and Human Resources System Replacement* (\$1,200,000 one-time; \$17,950 ongoing): The City’s current financial system, acquired in 1998, is aging.

It is currently built on outdated technology and programming languages. With the introduction of utilities and the need to provide utility billing, and the need to integrate other City systems (recreation, permit, and asset management) to our financial system, it is necessary to either upgrade our current system or migrate to a new system. This project was planned as the final major system implementation as part of the City's adopted strategic technology plan. Because a final selection has not been made the request is based on estimates from vendor responses to the City's Request for Proposal (RFP) and will be subject to change following selection and contract negotiations. This request also includes an additional ongoing projected increase of \$17,950 for annual maintenance.

Audio/Visual Upgrades (\$70,030): The audio/visual components in the Council Chambers are well beyond their useful life. Emergency repairs were completed in 2016, and this project will complete the modernization of the remaining Chamber components. This request will also address the upgrade of the audio/visual components in the City Hall's most frequently used conference rooms to support better viewing of electronically displayed data.

- *Upgrade Police Special Emphasis Team Video Equipment (\$17,700):* The Special Emphasis Team (SET) utilizes several forms of electronic and photographic equipment to complete investigations. This equipment is necessary to document criminal investigations and there's significant cost to purchase and maintain it. To help minimize the cost, Shoreline Police have partnered with several agencies within the King County Sheriff's Office who provides technicians to maintain, install, and oversee the inventory. Shoreline has participated in the program for several years. It has been advantageous to meet its investigative needs. SET currently has two cameras in the inventory that have become obsolete and need to be replaced. Additionally, SET is seeking to add an additional lens to the inventory. The new technology gives the ability to capture quality video during hours of darkness. This appropriation will be funded by the use of drug seizure funds.

Budget Neutral Requests

One-Time Funding Request:

- *Ronald Wastewater Assumption Costs (\$192,900):* The Public Works, Administrative Services, City Clerk and City Attorney departments have identified the need for outsourced support to aid in evaluating and developing policies and procedures related to the assumption of the Ronald Wastewater District. All direct costs associated with the assumption will be reimbursed by the utility upon assumption. The anticipated amount of direct assumption costs and associated revenue is estimated at \$192,900.

Ongoing Programs:

- *Camp Shoreline Expansion - Outdoor July Site (\$9,914):* Camp Shoreline is the summer camp offered by the City. In 2016 Camp Shoreline expanded to include an outdoor camp experience at Hamlin Park in August which was met with capacity enrollment. This request expands capacity at Camp Shoreline to meet the ongoing demand and has a revenue offset of \$11,610.

One-Time Capital Improvement Plan General Fund Support

In 2015, staff proposed utilizing \$3.1 million in General Fund contributions to support a variety of projects that would be difficult to fund within the various capital funds. The 2016-2021 Capital Improvement Plan (CIP) utilized these funds for the following projects:

- *General Capital Fund:*
 - *Police Station at City Hall* (\$1.0 million in 2016)
- *City Facilities / Major Maintenance Fund:*
 - *Shoreline Pool Long-Term Maintenance* (\$0.6 million in 2016)
- *Roads Capital Fund:*
 - *185 Street Corridor Study* (\$0.6 million in 2016)
 - *Design of Westminster Way and N 155th Street Improvements* (\$0.25 million in 2016 and 0.05 million in 2017)
 - *Grant Match* (\$0.2 million in 2016 and \$0.4 million in 2017)

The 2017-2022 CIP proposes to increase the level of funding for the Police Station at City Hall project and offsets the 2017 General Fund contribution of \$400,000 included in the current CIP with Real Estate Excise Tax (REET) in order to support two new projects in the Roads Capital Fund as follows:

- *General Capital Fund:*
 - *Police Station at City Hall* (\$0.503 million in 2017)
- *Roads Capital Fund:*
 - *Design of Westminster Way and N 155th Street Improvements* (\$0.05 million in 2017)
 - *Design of Bike Trail Along I-5 right-of-way adjacent to the Light Rail Alignment* (\$0.275 million in 2017)
 - *N 160th St. and Greenwood Ave N / NW Innis Arden Way Intersection* (\$0.125M in 2017)

2017 Operating Budget Revenues

2017 Property Tax Levy (Shoreline Proposition No. 1 – Maintenance and Operations Levy)

The 2017 preliminary budget assumes the following:

- Shoreline's assessed valuation (AV) will increase 10.0% per the estimate provided by the King County Assessor's Office in July;
- the passage of Shoreline Proposition No. 1 in November;
- the levy rate will be reset to \$1.39 per \$1,000 AV; and,
- the property tax levy will total \$12.531 million.

The above factors result in the City receiving \$1.458 million of additional property tax when compared with a return to the 1% limit imposed by State law. Should voters not approve the Levy Lid Lift renewal in November; staff will present Council with options and recommendations for adopting a balanced budget.

2017 General Fund Operating Revenues

- *Sales Tax Revenue:* Projected revenue of \$7.970 million reflects increases over the 2016 budget and 2016 revised projection by \$222,100, or 2.9%, and \$112,100, or 1.4%, respectively.
- *Criminal Justice Sales Tax Revenue:* Projected revenue of \$1.477 million reflects increases over the 2016 budget and 2016 revised projection by \$73,000, or 5.2%, and \$60,000, or 4.2%, respectively. The projection for this revenue source is based on taxable sales and population estimates for King County.
- *Utilities Taxes, Franchise Fees and Seattle City Light (SCL) Contract Revenue:* Projected revenue of \$8.727 million reflects increases over the 2016 budget and 2016 revised projection by \$228,000, or 2.7%, and \$319,000, or 3.8%, respectively. Receipts in 2016 are in line with the budget projection for all categories except for Natural Gas, which is likely due to reduced demand for natural gas due to a mild winter and spring.
- *Gambling Taxes:* For 2017, staff projects that gambling taxes from card room and pull-tab activity will remain steady at the 2016 level of \$1.587 million.
- *Development Revenue:* The City completed a Cost of Service and Cost Recovery evaluation of the Permitting and Inspection fee revenues in 2016. Staff presented recommendations on proposed permitting cost recovery objectives on April 25, 2016 and those recommendations have been incorporated in the 2017 Fee Schedule and revenue projections. As a result, development revenues are expected to increase over the 2016 budget by \$218,000, or 15.1%. The majority of this increase is occurring in plan check fee revenue, which is projected to increase by \$112,000, or 27.0%. Building permit revenue is projected to increase by \$33,500, or 6.4%, and right-of-way fee revenue is projected to increase by \$40,000, or 16.0%.
- *Liquor Excise Tax:* Staff projects, based on the most recent per capita estimates, that the City will receive \$248,000 in 2016, an increase of \$101,000 over 2015 receipts, and \$257,000 in 2017, which is an increase of \$9,000, or 3.6%, over the 2016 revised projection.

2017 General Fund One Time Resources

- *Property Tax Equalization:* The Property Tax Equalization fund was created was to accumulate and disburse proceeds from the City's maintenance and operations levy over the six year levy period. Because the levy period is complete, the balance of this fund, \$501,000, is being transferred to the General Fund providing a one-time transfer.

Fee Schedules

- *Fee Schedules:* Generally fees included in the fee are increased from the current year's level by the June-to-June percentage change of the Seattle / Tacoma / Bremerton Consumer Price Index-All Urban Consumer (CPI-U). Unless otherwise discussed below, many fees presented in the 2017 proposed budget will be

increased by 1.60%, which is 90% of the June-to-June percentage change of the CPI-U of 1.78%.

- *Planning and Community Development:* The City completed a Cost of Service and Cost Recovery evaluation of the Permitting and Inspection fee revenues in 2016. Staff presented recommendations on proposed permitting cost recovery objectives on April 25, 2016 and those recommendations have been incorporated in the 2017 Fee Schedule.
- *Transportation Impact Fees:* When adopted in November 2014, Ordinance No. 690 included an escalator for the Transportation Impact Fees using the Washington State Department of Transportation’s Construction Cost Index (WSDOT CCI). Due to large variations from year-to-year, fees are now being calculated using a three year average of the WSDOT CCI. The current three-year average for the WSDOT CCI has the fees increasing by 6.16% from \$6,804.62 per trip to \$7,224.12 per trip.

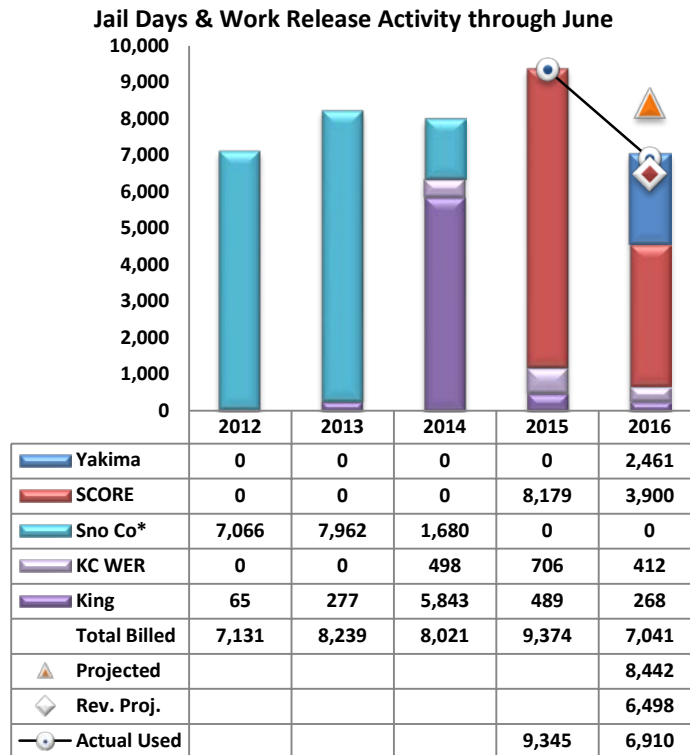
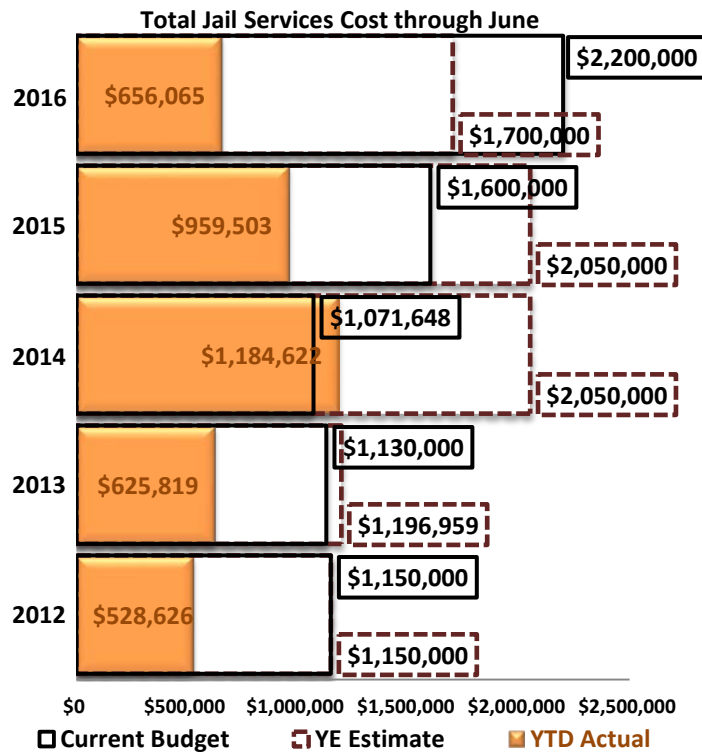
Major Contracted Programs

- *Jail Activity:* Projections for the 2017 budget, along with future forecasts, are based on activity trends over the last couple of years, the number of guaranteed beds at the South Correctional Entity (SCORE), and an inflation rate factor outlined in the interlocal agreement (ILA) with King County.

Beginning in 2016, inmates serving a sentence longer than three days are being housed at Yakima County Jail. The current contract with SCORE is being continued as the City’s primary booking facility. In 2016, projected jail housing days and costs are estimated to be lower than the activity level originally budgeted of 20,245 housing days as shown in the table below:

Facility	Activity	%	Cost	%
King County Housing	612	3.6%	\$92,977	5.8%
King County Work Release	728	4.2%	\$77,262	4.8%
SCORE	11,080	64.3%	\$1,163,428	72.9%
Yakima	4,808	27.9%	\$263,238	16.5%
Total Jail Services	17,228	100.0%	\$1,596,905	100.0%

For the first half of 2016, the City’s jail services costs were lower than those for 2015 and 2014 by 31.6% and 44.6%, respectively, given decreases in the total number of billed jail and work release days of 24.9% and 12.2%, respectively.



A significant portion of the savings can also be attributed to transferring a portion of the City's sentenced jail population to the Yakima County Jail beginning in January 2016. The daily cost for housing inmates at Yakima is roughly half that for SCORE. Transferring sentenced inmates to Yakima and using 2,461 beds

through June, or an average of 13.5 beds per day, saved \$117,000, or 17.9%, in housing costs.

To ensure that housing sentenced inmates at Yakima County Jail has a positive net impact on the City’s budget, the number of guaranteed beds at SCORE for which the City is billed (regardless if they are used or not) was reduced. Projected jail housing days and costs for 2017 are shown in the table below:

Facility	Activity	%	Cost	%
King County Housing	875	4.6%	\$164,789	8.7%
King County Work Release	1,500	7.9%	\$209,655	11.0%
SCORE	11,150	58.7%	\$1,212,943	63.8%
Yakima	5,475	28.8%	\$314,744	16.5%
Total Jail Services	19,000	100.0%	\$1,902,131	100.0%

While the use of jail services from SCORE will be maximized by housing 58.7% of inmates being held pre-disposition that are not eligible for work release, the overall projected cost, including housing, medical, booking, etc. of \$2.000 million will still result in an decrease of 9.1% from the 2016 adopted budget.

- *Police Contract:* Negotiations for the King County Sheriff’s Office (KCSO) guild contract will be underway later this year for the contract that will affect 2017. As the level of COLA for 2017 is not known, staff projects that the 2017 police services contract will total \$11.563 million, which is 3.0% more than the 2016 police services contract. This contract represents 25.5% of the City’s operating budget. The first detailed estimate will be provided by KCSO in late September or early October. For future years (2017 onward), staff has assumed an annual escalator between 2.8% and 3.1%.

2017 – 2022 Capital Improvement Plan (CIP)

The 2017 proposed budget will include the proposed 2017-2022 CIP. Its development included staff’s review of the current 2016-2021 CIP, Council direction, the City’s various master plans, and projected available revenues. As Council is aware, there are limited capital funds available for the many capital needs of the City. It is worth noting that master plans for Parks, Recreation and Cultural Services, Surface Water, and Transportation are all underway and will impact programming of future capital projects. New projects recommended in the CIP are funded through a combination of increased revenues, grants, and in some instances General Fund contributions. Attachment C to this staff report provides the fund summaries for all four capital funds. Significant issues, changes, and new projects are discussed below.

General Capital Fund

New Projects:

- *Ridgecrest Park Master Plan* (\$100,000): Sound Transit’s Lynnwood Link line will impact the western edge of Ridgecrest Park. The impacts will be mitigated by creating entrance improvements to the park. The master planning process will build on the entrance improvements to enhance other areas of the park and

identify other improvements. Design and construction cost estimates will follow the master planning effort.

Other key issues:

- *Police Station at City Hall:* The project is now fully funded as it prepares to move towards construction. The remaining funding comes from a combination of increased projections of the sale of the existing police station, additional General Fund contribution and use of REET.
- *North Maintenance Facility:* After the City Council presentation on the NMF in February 2016, staff and the Council were concerned about the level of uncertainty in key areas of the work with a “high cost risk” in the project planning and design. To address this concern TCF Architects was commissioned to further the project design with a focus on increasing understanding and project certainty on elements with a high cost risk and update the project estimate. As a result of this review the projected cost for project has increased by approximately \$6 million, primarily as a result of the soil conditions and high water table of the site. Design, permitting and construction are now estimated at \$21.9 to \$23.4 million, depending on the configuration. As Council is aware, there is no funding source for construction/debt-service. The City Manager is recommending that we move forward with final design and permitting over the next two years (approximately \$2.2 million), with a design focus on phased construction. Funding for the final design will come from a combination of one-time Operating Budget savings and REET collections. Although currently not reflected in the General Capital Fund Summary in Attachment C, this will be reflected in the Proposed 2017-2022 CIP. Future CIP updates will address funding for construction of the facility. Unfortunately this means that Public Works and Parks maintenance will continue to be operated from Hamlin, which is undersized for the City’s maintenance needs, along with separation of the Ronald Wastewater District facility until the NMF can be constructed. As such, under current assumptions, I would not anticipate full completion of the NMF until 2021 or later.

City Facilities-Major Maintenance Fund

New Projects:

- *Duct Cleaning* (\$90,600): This project establishes an ongoing program for initial and ongoing cleaning of air ducts in the pool, community centers and other buildings. This project increases the life span of systems, reduces future maintenance, saves energy, and improves air quality for staff and users of the facilities.

Roads Capital Fund

New Projects:

- *Aurora LED Light Conversion* (\$215,000): This project will convert lighting on the first segment of Aurora Ave N to LED. The remaining sections of Aurora have already converted lighting to LED.
- *Light Rail Bike Trail* (\$335,000): This project includes a feasibility study and preliminary design for a future trail under and/or adjacent to the light rail. This

project is starting in 2016 in order to align with Sound Transit's schedule for design of the Lynnwood Link project. General Fund contribution is proposed to fund this project.

- *NE 145th St. and I-5 Interchange Design* (\$4,520,000): This project has received grant funding through Puget Sound Regional Council to design improvements at the NE 145th St. and I-5 interchange.
- *N 160th St. and Greenwood Ave N / NW Innis Arden Way Intersection* (\$125,000): This project will develop conceptual plans and proceed with preliminary design for modifications to this intersection. Staff is working collaboratively with the Shoreline Community College and Shoreline School District in the concept planning and design. General Fund contribution is proposed to fund this project.
- *Aurora Median Retrofits* (\$175,000): This project will modify several median areas to replace cobbles and vegetation with stamped concrete or other mechanisms that will reduce the cost of maintenance and reduce safety concerns for maintenance.

Other Issues:

- *Grant Match*: Based on Council direction, REET is utilized for the grant match program. The proposed CIP offsets the 2017 General Fund contribution of \$400,000 included in the current CIP with REET and includes an additional \$100,000 per year in 2017-2019 and \$250,000 per year from 2020-2022 to fund the program. This sets aside \$1.4 million in REET for grant match over the duration of the CIP. A portion of this funding will be used for the match of the 145th and I-5 interchange, leaving approximately \$1.1 million in match for future grant opportunities. However, REET is a variable revenue that tends to increase and decrease with the economy. As such, there is risk relying on this revenue to fund the grant match program.
- *Annual Road Surface Maintenance*: Funding for this program has been increased to meet the overlay and maintenance needs identified in the 2014 asphalt pavement condition assessment. This program includes repaving of N 175th St. (from I-5 to 15th Ave NE) in 2018 to eliminate the current ongoing maintenance needs resulting from the previous bituminous surface treatment (BST) of the roadway. This program will alternate by year overlay and BST improvements.
- *N 145th SR99 to I5*: An additional \$900,000 was added to this project for early acquisition of Right of Way as opportunities may present themselves.

Surface Water Utility Fund

New Projects:

- *Boeing Creek Restoration Project*: Based on Council's direction regarding the Hidden Lake Dam Removal this project will develop concepts and pursue funding for wide-scaled improvements along Boeing Creek.

Other Issues:

- *Proposed Rate Increase:* The proposed 2017 rate increase in surface water fees is 5% based on the 2011 Surface Water Master Plan: This changes the rate for a single family residence from \$152 per year to \$160 per year. The 2017 update to the Master Plan will include a rate study including future rates needed to meet capital needs and level of service standards.

2017 – 2026 10 Year Financial Sustainability Model Operating Budget Projections

Council reviewed and accepted the Ten Year Financial Sustainability Plan (10 YFSP) on June 16, 2014. The Ten Year Financial Sustainability Model (10 YFSM) has since been utilized in presenting the long-term financial projections for the 2015 and 2016 proposed budgets, as well as amendments to the 2015 and 2016 budgets. In staff’s opinion, the model is having the effect on budget planning that was desired by the Council as the Administrative Services Department is monitoring the City’s progress in relation to the Financial Sustainability Model. Staff has recently updated the model as part of the 2017 budget process. The 2017 preliminary budget projects a surplus of \$1.269 million with the successful renewal of the 2017 Property Tax Levy and the use of remaining property tax equalization fund. Below is a comparison of the September 2016 forecast and the April 2016 forecast projected operating budget surplus/(gap) for each year of the 10-year period of 2017 t:

Projected Surplus / (Gap)	2017 Proposed	2018 Forecast	2019 Forecast	2020 Forecast	2021 Forecast
April 2016	1,958,894	1,723,038	1,274,301	857,083	493,682
Sept. 2016	1,268,799	219,983	1,091,755	718,810	405,352
Change	(690,095)	(1,503,055)	(182,546)	(138,273)	(88,330)

Projected Surplus / (Gap)	2022 Forecast	2023 Forecast	2024 Forecast	2025 Forecast	2026 Forecast
April 2016	98,697	(735,334)	(575,450)	(586,080)	(694,027)
Sept. 2016	3,404	(1,023,322)	(564,266)	(583,848)	(650,532)
Change	(95,293)	(287,988)	11,184	2,232	43,495

The update for the budget process includes incorporating changes to the projected revenue and expenditure forecast based upon updated economic indicators and actual experience. The September 2016 model update for 2017, including the assumption the Levy Lid Lift will pass in November, is projecting a \$690,000 decrease in the amount of surplus from the spring update. The April 2016 forecast presented 2017 ending the year with revenues at 101% and expenditures at 98% of projected estimates, which aligns with the City’s historical revenue and expenditure collections. As 2017 becomes the budget year, the projections for revenues and expenditures are presented at 100% for budgetary purposes. Typically this shift is tempered by higher growth in revenues but given the moderate level of growth expected in 2017, the shift is more apparent. As a result the practice of presenting the first forecast year (the first year after the budget year) is being changed to forecasting at 100% for both revenues and expenditures similar to the projection for the budget year. This will serve to minimize the swings from forecast to budget.

In the model presented with the 10 YFSP in June 2014, potential gaps were noted beginning in 2018. In the spring 2016 model, potential gaps were noted beginning in 2019. The September 2016 update projects budget gaps pushed out to 2023 as a result of implementing several of the strategies adopted in the 10YFSP including the assumption that voters will approve renewal of the Levy Lid Lift.

Long-Term Budget Trends and Assumptions in the 10YFSP Model

Below are some of the major assumptions used in the most recent projections:

- **Property Tax:** As noted above, the preliminary 2017 property tax levy is anticipated to increase from 2016 by \$1.623 million if voters approve Shoreline Proposition No. 1. The City’s assessed valuation is currently estimated to increase by 10.0% in 2017 and by 3.84% in 2018, slowing to a growth rate of between 3.7% and 4.3% for 2019 to 2022. **The April 2016 Forecast did not include an assumption that the Levy Lid Lift (Proposition No. 1) would be renewed in November.**

The levy lid lift as proposed (Shoreline Proposition No. 1) will reset the levy rate for 2017 at \$1.39 per 1,000 AV and limit the growth in the annual property tax levy in subsequent years to the rate of inflation plus new construction. The levy lid lift expires in 2022, and without another renewal by the voters, the annual levy will only be allowed to grow by new construction plus the statutory 1.0% limit. As a result of all of the information above, property tax revenue is forecast to increase by 3.1% in 2018, with average increases of 2.1% for 2019-2026. Below is a comparison of the September 2016 forecast to the April 2016 forecast presented with the April 2016 amendments to the 2016 budget:

Projection	2017 Proposed	2018 Forecast	2019 Forecast	2020 Forecast	2021 Forecast
April 2016	11,073,433	11,243,491	11,408,409	11,550,266	11,711,478
Sept. 2016	12,531,317	12,923,844	13,292,731	13,639,232	14,006,516
Change	1,457,884	1,680,353	1,884,322	2,088,966	2,295,038

Projection	2022 Forecast	2023 Forecast	2024 Forecast	2025 Forecast	2026 Forecast
April 2016	11,875,756	12,043,802	12,213,722	12,386,078	12,558,079
Sept. 2016	14,379,434	14,580,176	14,783,226	14,989,225	15,194,883
Change	2,503,678	2,536,374	2,569,504	2,603,147	2,636,805

If Proposition No. 1 is not approved by voters in November 2017, the property tax collection forecast will need to be reduced significantly, more in-line with the April 2016 forecast.

- **Sales Tax:** The projection for sales tax for 2017 has decreased slightly from the previous forecast based upon the updated retail sales growth assumptions for the Puget Sound area and Shoreline’s recent experience. Shoreline assumes that taxable sales will increase at 75% of the growth assumptions for the Puget Sound region, in keeping with past forecasting practices. Below is a comparison of the September 2016 forecast to the forecast presented in the April 2016 amendments to the 2016 budget:

Projection	2017 Proposed	2018 Forecast	2019 Forecast	2020 Forecast	2021 Forecast
April 2016	7,993,687	8,219,907	8,450,880	8,702,094	8,917,504
Sept. 2016	7,969,800	8,268,907	8,550,829	8,822,804	9,073,766
Change	(23,887)	49,000	99,948	120,710	156,262

Projection	2022 Forecast	2023 Forecast	2024 Forecast	2025 Forecast	2026 Forecast
April 2016	9,143,173	9,432,637	9,724,886	9,992,893	10,280,113
Sept. 2016	9,338,049	9,658,393	9,994,661	10,311,238	10,653,411
Change	194,877	225,756	269,775	318,346	373,297

- *Gambling Tax*: Staff has assumed no growth in future years in tax collections so a baseline of \$1.587 million is assumed.
- *Development Revenue*: Development activity is based upon projected permit activity for the Puget Sound area for 2017 to 2026. Projected revenue over the ten year period is up compared to the forecast presented in the April 2016 amendments to the 2016 budget. This is mostly due to increasing projected revenue from building permit fees, land use fees and plan check fees as a result of implementing rate adjustments recommended as part of the Cost of Service study discussed earlier in this report. Building permit fees have been increased from an annual base of \$523,500 in the April 2016 forecast to \$557,000 in the September 2016 forecast. Plan check fees were increased from an annual base of \$413,000 in the April 2016 forecast to a new base of \$524,500 in the September 2016 forecast. Below is a comparison of the September 2016 forecast to the forecast presented in the April 2016 amendments to the 2016 budget:

Projection	2017 Proposed	2018 Forecast	2019 Forecast	2020 Forecast	2021 Forecast
April 2016	1,449,825	1,411,888	1,394,135	1,386,695	1,365,688
Sept. 2016	1,660,278	1,552,825	1,525,607	1,473,478	1,428,614
Change	210,453	140,937	131,472	86,783	62,926

Projection	2022 Forecast	2023 Forecast	2024 Forecast	2025 Forecast	2026 Forecast
April 2016	1,328,595	1,289,761	1,257,521	1,220,868	1,186,817
Sept. 2016	1,392,853	1,375,839	1,359,728	1,347,358	1,341,597
Change	64,258	86,078	102,207	126,491	154,780

- *Market Adjustment (Cost of Living Adjustment) and Step Increases*: Cost of living adjustments and step increases are projected to increase salaries and wages by an average of 2.90% for 2018 through 2026. The salary forecast assumes 25% of employees will receive an annual step increase in 2018 through 2020 and 20% will receive an increase in 2021 through 2026.
- *Health Benefits*: Costs are projected with an annual escalator of 6.5% for all health benefits which includes medical, dental, life and long term disability coverage for 2018 through 2026. The projected increase for 2017 is 4.5%.

- *Public Employee Retirement System (PERS) Contribution Rates:* PERS contribution rates have decreased from those included in the April 2016 forecast. The following table shows the rates projected by the Office of the State Actuary:

PERS Employer Contribution	Current Rate	Effective 7/1/2017-6/30/2019
Legislative Approved Rates	11.18%	
State Actuary Projected Rates		12.67%

The table below displays the rates that were included in the April 2016 forecast:

PERS Employer Contribution	Effective 2017
10-Year Financial Sustainability Plan	12.92%

The impact on PERS contributions is shown in the following table:

Projection	2017 Proposed	2018 Forecast	2019 Forecast	2020 Forecast	2021 Forecast
April 2016	1,378,046	1,394,430	1,438,182	1,483,108	1,525,163
Sept. 2016	1,252,600	1,398,520	1,443,570	1,488,779	1,531,784
Change	(125,446)	4,090	5,387	5,672	6,621

Projection	2022 Forecast	2023 Forecast	2024 Forecast	2025 Forecast	2026 Forecast
April 2016	1,568,670	1,611,987	1,656,567	1,702,520	1,749,865
Sept. 2016	1,575,466	1,620,233	1,666,341	1,713,887	1,763,045
Change	6,796	8,246	9,774	11,366	13,180

Projected Operating (General and Street Funds) Budget Ending Fund Balance

As noted above, while the 2016 amended budget anticipated the use of \$6.409 million of fund balance; current estimates anticipate the use of \$3.864 million. The General Fund is projected to end 2016 with \$8.832 million of fund balance, which will be well above the minimum required balance of \$3.965 million. The Street Fund is projected to end 2016 with \$865,000, which will be well above the minimum required balance of \$246,000.

During 2017, the preliminary operating budget proposes programming \$4.053 million of fund balance for the following items:

- \$791,000 for the Operational Contingency and \$255,000 for the Insurance Reserve, which are not typically used during the year,
- \$2.054 million for one-time supplemental requests (funded by savings from 2016); and,
- \$953,000 of one-time capital contributions.

The programmed use of fund balance is anticipated to be offset by the projected surplus of \$1.269 million, resulting in an estimated 2017 ending fund balance of \$6.912 million. Historically the City collects more revenues and expends less than the budgeted

appropriations. The General Fund is projected to end 2017 with \$6.245 million of fund balance, which will be well above the minimum required balance of \$4.046 million. The Street Fund is projected to end 2017 with \$667,000 of fund balance, which will be well above the minimum required balance of \$251,000.

Revenue Stabilization Fund

The City's Revenue Stabilization Fund was created as a reserve to cover revenue shortfalls resulting from unexpected economic changes or recessionary periods. The City's reserve policy establishes that the balance of the fund equal 30% of economically sensitive revenues. The fund balance at the end of 2016 is projected to be \$5.151 million. The General Fund will not be required to transfer any funds to the Revenue Stabilization Fund until 2018 as the projected fund balance is already sufficient to meet the 30% target. Long range projections indicate that the General Fund will need to transfer between \$195 and \$144,000 per year between 2018 and 2026.

Long-Term Financial Assumptions

Staff will continue to monitor revenue and expenditure trends to identify any change in the assumptions for projecting the budget over the next ten years. Attachment B has a table summarizing the current budget projections and the base assumptions.

Financial Impact of Sound Transit Lynnwood Link Extension

Council approved the agreement for the Expedited Permitting and Reimbursement Agreement with Sound Transit for the Lynnwood Link Project (commonly referred to as the Staffing Agreement). The expenditures and revenues associated with this agreement are incorporated into the budget and projected to be equal, having a net zero impact on the City's net position. The Staffing Agreement only applies to the design and permitting stage of the project and does not address staffing for the actual construction stage of the project or other items or issues identified in the term sheet. Staff anticipates negotiating additional agreements to address the costs and mitigation associated with future phases of the Lynnwood Link Project. Given the timing of the work, future agreements will likely continue to be presented to Council independent of the budget process and incorporated by budget amendments; however, the 10 YFSM revenue assumptions include revenue from Sound Transit through 2022.

SUMMARY

It is projected that 2016 operating budget expenditures of \$44.288 million will be less than the current budgeted expenditures by \$2.036 million, with no anticipated need to use any funds from the operational contingency or insurance reserve. While the 2016 current budget anticipates the use of \$6.409 million of fund balance, current estimates anticipate the use of only \$3.864 million. The General Fund is projected to end 2016 with \$8.832 million of fund balance, which will be well above the minimum required balance of \$3.965 million. The Street Fund is projected to end 2016 with \$865,000, which will be well above the minimum required balance of \$246,000.

In addition to the one-time supplemental requests totaling \$2.054 million and capital contributions totaling \$953,000 discussed in this report, the 2017 preliminary budget also includes \$1.046 million from fund balance for the Operational Contingency and

Insurance Reserve. Including these items would bring the total use of fund balance to \$4.053 million.

As the City Council is aware, the City tends to budget revenues slightly under actual results, and expenditures slightly above actual results. As a result staff anticipates that actual use of fund balance will ultimately be less than budgeted. While these results cannot occur indefinitely, staff will continue to work to address projected budget gaps using and updating the 10 YFSM developed per the 10 YFSP.

Staff believes that the proposed 2017-2022 CIP reflects the priorities of the Council; however, there are a number of projects that are considered to be 'underfunded'. In addition other projects, although important, have not been funded in the proposed CIP.

Please remember that the numbers presented in this report are in many cases still based on rough estimates. More details will come in over the next few weeks, refining some of the numbers discussed this evening. Ultimately the City Manager will provide the 2017 Proposed Budget and 2017-2022 CIP to the City Council on October 10.

RECOMMENDATION

No action is required by the City Council. This item is for informational purposes and to provide the City Council with preliminary 2017 budget information. Staff anticipates that Council may provide additional budget direction to the City Manager as a result of this overview.

ATTACHMENTS

Attachment A: Second Quarter Financial Report

Attachment B: 10 Year Financial Sustainability Model Operating Budget Ten Year Forecast

Attachment C: 2017-2022 Capital Improvement Plan Fund Summaries



2016 SECOND QUARTER FINANCIAL REPORT

September 2016

PERFORMANCE AT A GLANCE

GENERAL FUND REVENUES	Compared to 2015 Second Quarter Actual	Reference
Property Tax Revenue	▲ POSITIVE ▲	Page 5
Sales Tax Revenue	▲ POSITIVE ▲	Page 6, 7
Utility Tax Revenue	● WARNING ●	Page 11
Development Revenue	▲ POSITIVE ▲	Page 12
Parks and Recreation Revenue	▼ NEGATIVE ▼	Page 13
Investment Income	▲ POSITIVE ▲	Page 14
NON-GENERAL FUND REVENUES		
Surface Water Fees	▲ POSITIVE ▲	Page 18
Fuel Tax	▲ POSITIVE ▲	Page 21
Real Estate Excise Tax	▼ NEGATIVE ▼	Page 22

This report reflects revenue collections and expenditures through June 30, 2016. Because of the cyclical nature of revenues and expenditures, the percentage collected varies by type. The above table reflects variances when compared to year-to-date projections for the second quarter. As you can see from the chart, revenues are close to or ahead of projections with the exception of Utility Tax Revenue, which is primarily impacted by a late payment.

Key to revenue trend indicators:

- ▲ POSITIVE ▲ = Positive variance of >+2% compared to projections.
- ◀ NEUTRAL ▶ = Variance of -1% to +2% compared to projections.
- WARNING ● = Negative variance of -1% to -4% compared to projections.
- ▼ NEGATIVE ▼ = Negative variance of >-4% compared to projections.

CITY FINANCIAL OVERVIEW

Revenues

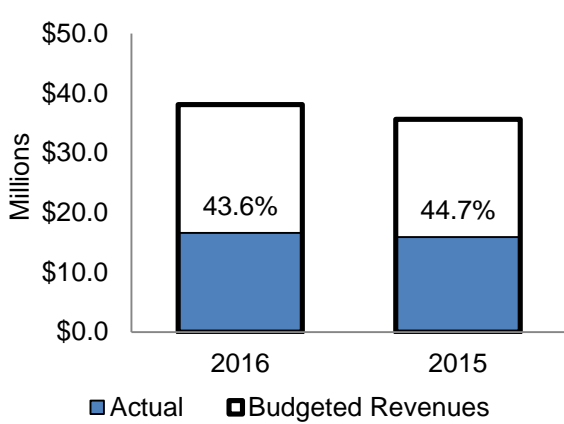
Fund	2016 Current Budgeted Revenues	2016 2nd Quarter Actual	2016 % of Current Budget	2015 Current Budgeted Revenues	2015 2nd Quarter Actual	2015 % of Current Budget	2016 v. 2015 \$ Variance	2016 v. 2015 % Variance
General Fund	\$38,113,541	\$16,602,086	43.6%	\$35,648,691	\$15,929,836	44.7%	\$672,250	4.2%
Street Fund	\$1,442,468	\$727,540	50.4%	\$1,569,007	\$691,115	44.0%	\$36,425	5.3%
Code Abatement Fund	\$80,550	\$24,783	30.8%	\$80,550	\$5,611	7.0%	\$19,172	341.7%
State Drug Enforcement Fund	\$18,243	\$22,943	125.8%	\$13,800	\$2,117	15.3%	\$20,826	983.8%
Public Arts Fund	\$6,500	\$3,913	60.2%	\$5,000	\$154	3.1%	\$3,759	2440.9%
Federal Drug Enforcement Fund	\$28,200	\$691	2.5%	\$20,750	\$7,010	33.8%	-\$6,319	-90.1%
Property Tax Equalization Fund	\$0	\$2,761	0.0%	\$0	\$814	0.0%	\$1,947	239.2%
Federal Crime Forfeitures Fund	\$978,500	\$5,992	0.6%	\$38,945	\$234,576	602.3%	-\$228,584	-97.4%
Revenue Stabilization Fund	\$0	\$0	0.0%	\$0	\$0	0.0%	\$0	0.0%
Transportation Impact Fee	\$200,000	\$189,283	0.0%	\$0	\$182,481	0.0%	\$6,802	3.7%
Unltd Tax GO Bond Fund	\$1,700,000	\$900,430	53.0%	\$1,700,000	\$899,823	52.9%	\$607	0.1%
Limited Tax GO Bond 2009 Fund	\$1,277,047	\$1,065,108	83.4%	\$1,276,847	\$1,149,681	90.0%	-\$84,573	-7.4%
Limited Tax GO Bond 2013 Fund	\$260,948	\$62,719	24.0%	\$260,823	\$169,135	0.0%	-\$106,416	0.0%
General Capital Fund	\$8,167,893	\$826,106	10.1%	\$3,173,261	\$806,662	16.5%	\$19,444	2.4%
City Facility-Major Maint. Fund	\$782,784	\$505,562	64.6%	\$25,449	\$110,137	432.8%	\$395,425	359.0%
Roads Capital Fund	\$15,082,857	\$4,396,435	29.1%	\$21,450,709	\$5,230,547	24.4%	-\$834,112	-15.9%
Surface Water Utility Fund	\$6,724,986	\$2,125,714	31.6%	\$5,846,408	\$1,930,436	33.0%	\$195,278	10.1%
Vehicle Operations/ Maint. Fund	\$256,216	\$256,617	100.2%	\$278,950	\$263,950	94.6%	-\$7,333	-2.8%
Equipment Replacement Fund	\$518,767	\$507,588	97.8%	\$1,071,528	\$335,185	31.3%	\$172,403	51.4%
Unemployment Fund	\$0	\$172	0.0%	\$0	\$52	0.0%	\$120	230.8%
Total Budgeted Revenue	\$75,639,500	\$28,226,443	37.3%	\$74,165,928	\$27,949,322	37.7%	\$277,121	1.0%
Budget Use of Fund Balance	\$12,948,830	\$0	0.0%	\$10,395,647	\$0	0.0%	\$0	0.0%
Total Budgeted Resources	\$88,588,330	\$28,226,443	31.9%	\$84,561,575	\$27,949,322	33.1%	277,121	1.0%

Expenditures

Fund	2016 Current Budget	2016 2nd Quarter Actual	2016 % of Current Budget	2015 Budget	2015 2nd Quarter Actual	2015 % of Current Budget	2016 v. 2015 \$ Variance	2016 v. 2015 % Variance
General Fund	\$44,441,147	\$16,059,798	36.1%	\$38,152,434	\$10,726,814	28.1%	\$5,332,985	49.7%
Street Fund	\$1,713,773	\$762,704	44.5%	\$1,569,007	\$672,100	42.8%	\$90,604	13.5%
Code Abatement Fund	\$100,000	\$24,430	24.4%	\$100,000	\$5,500	5.5%	\$18,930	344.2%
State Drug Enforcement Fund	\$168,243	\$9,254	5.5%	\$13,800	\$9,976	72.3%	-\$722	-7.2%
Public Arts Fund	\$84,216	\$10,757	12.8%	\$54,408	\$12,951	23.8%	-\$2,194	-16.9%
Federal Drug Enforcement Fund	\$263,000	\$1,288	0.5%	\$65,750	\$3,393	5.2%	-\$2,105	-62.0%
Property Tax Equalization Fund	\$691,313	\$0	0.0%	\$0	\$0	0.0%	0	0.0%
Federal Crime Forfeitures Fund	\$2,802,444	\$159,531	5.7%	\$534,358	\$0	0.0%	\$159,531	0.0%
Revenue Stabilization Fund	\$0	\$0	0.0%	\$0	\$0	0.0%	\$0	0.0%
Transportation Impact Fee	\$359,775	\$179,888	0.0%	\$0	\$0	0.0%	\$179,888	0.0%
Unltd Tax GO Bond Fund	\$1,710,375	\$181,188	10.6%	\$1,712,175	\$204,642	12.0%	-\$23,454	-11.5%
Limited Tax GO Bond 2009 Fund	\$1,663,417	\$573,309	34.5%	\$1,663,217	\$583,316	35.1%	-\$10,007	-1.7%
Limited Tax GO Bond 2013 Fund	\$260,948	\$62,719	24.0%	\$260,823	\$65,189	25.0%	-\$2,470	0.0%
General Capital Fund	\$9,141,524	\$1,059,302	11.6%	\$3,552,919	\$1,281,721	36.1%	-\$222,419	-17.4%
City Facility-Major Maint. Fund	\$886,754	\$510,405	57.6%	\$348,525	\$99,757	28.6%	\$410,648	411.6%
Roads Capital Fund	\$16,474,476	\$1,937,790	11.8%	\$23,749,289	\$7,572,116	31.9%	-\$5,634,326	-74.4%
Surface Water Utility Fund	\$7,356,193	\$5,488,545	74.6%	\$6,191,834	\$1,979,881	32.0%	\$3,508,664	177.2%
Vehicle Operations/Maint. Fund	\$271,216	\$55,019	20.3%	\$278,950	\$84,697	30.4%	-\$29,678	-35.0%
Equipment Replacement Fund	\$483,768	\$136,592	28.2%	\$954,714	\$27,324	2.9%	\$109,268	399.9%
Unemployment Fund	\$17,500	\$710	4.1%	\$17,500	\$946	5.4%	-\$236	0.0%
Totals	\$88,890,082	\$27,213,229	30.6%	\$79,219,703	\$23,330,323	29.5%	\$3,882,907	16.6%

GENERAL FUND REVENUE ANALYSIS:

TOTAL GENERAL FUND REVENUE SUMMARY



2016 Current Budget		\$44,441,147
2016 Budgeted Revenues		\$38,113,541
2016 Second Quarter Actual Revenue		\$16,602,086
2016 % of Current Budget Received		43.6%
2015 Budgeted Revenues		\$35,648,691
2015 Second Quarter Actual Revenue		\$15,929,836
2015 % of Current Budget Received		44.7%
2016 v. 2015 \$ Change		\$672,250
2016 v. 2015 % Change		4.2%

The difference between 2016 Current Budget and 2016 Budgeted Revenues reflects the planned use of Fund Balance for one time investments as provided in the City's financial policies. General Fund revenue received through the second quarter of 2016 totals \$16,602,086 and reflects a year-over-year increase of \$672,250, or 4.2%. The following pages present a detailed analysis of various General Fund revenue sources. Staff has revised the year-end projection for budgeted revenues based on the latest information available and receipts for 2016 are estimated to be \$412,542, or 1.1%, more than the budget projection. The following are highlights comparing 2016 to 2015 for the General Fund:

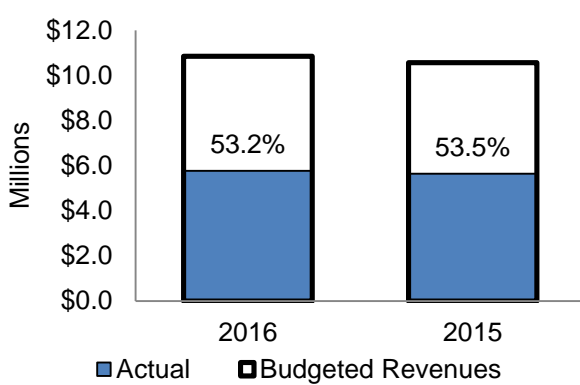
- Property tax receipts are 2.2% more than those for 2015.
- Sales tax receipts are 3.5% more than those for 2015.
- Utility tax and franchise fee revenues are 2.8% less than the year-ago level. The year-over-year difference appears to be attributable partly to reduced demand for natural gas, perhaps due to a mild winter and spring, and a decrease in the amount of telecommunications utility tax collected.
- The year-over-year increase of \$400,025 in Development Revenue is attributable to higher local development activity in 2016 as compared to 2015, in terms of the number of building permits pulled for new construction and remodels as well as their valuation.
- The year-over-year change for Intergovernmental Revenue receipts is largely due to higher receipts from the distribution of liquor excise taxes.

GENERAL FUND REVENUE DETAIL

Revenue Source	2016 Current Budget	2016 Second Quarter Actual Revenue	2016 % of Current Budget Received	2015 Current Budget	2015 Second Quarter Actual Revenue	2015 % of Current Budget Received	2016 v. 2015 \$ Change	2016 v. 2015 % Change
Budgeted Fund Balance	\$6,327,606	\$0	0.0%	\$2,503,743	\$0	0.0%	\$0	0.0%
Property Tax	\$10,860,481	\$5,775,816	53.2%	\$10,570,659	\$5,653,559	53.5%	\$122,257	2.2%
Sales Tax	\$7,747,700	\$3,250,781	42.0%	\$7,320,000	\$3,140,737	42.9%	\$110,044	3.5%
Local Criminal Justice	\$1,403,619	\$718,230	51.2%	\$1,276,154	\$654,745	51.3%	\$63,485	9.7%
Utility Tax & Franchise Fee Revenue								
Natural Gas	\$906,500	\$399,692	44.1%	\$889,590	\$442,997	49.8%	-\$43,305	-9.8%
Garbage	\$548,880	\$138,577	25.2%	\$538,648	\$135,102	25.1%	\$3,475	2.6%
Cable TV	\$1,903,020	\$628,366	33.0%	\$1,760,845	\$626,842	35.6%	\$1,524	0.2%
Telecommunications	\$1,421,640	\$419,226	29.5%	\$1,503,000	\$466,430	31.0%	-\$47,204	-10.1%
Storm Drainage	\$240,275	\$131,949	54.9%	\$214,571	\$119,462	55.7%	\$12,487	10.5%
Water	\$780,700	\$216,145	27.7%	\$754,197	\$222,966	29.6%	-\$6,821	-3.1%
Sewer	\$859,022	\$428,500	49.9%	\$834,002	\$416,000	49.9%	\$12,500	3.0%
Utility Tax & Franchise Fee Revenue Subtotal	\$6,660,037	\$2,362,455	35.5%	\$6,494,853	\$2,429,799	37.4%	-\$67,344	-2.8%
SCL Contract Payment	\$1,838,980	\$766,963	41.7%	\$1,993,063	\$709,251	35.6%	\$57,712	8.1%
Gambling Tax Revenue	\$1,587,425	\$382,866	24.1%	\$1,586,625	\$389,927	24.6%	-\$7,061	-1.8%
Development Revenue	\$1,456,000	\$1,183,378	81.3%	\$1,319,750	\$783,353	59.4%	\$400,025	51.1%
Park and Rec. Revenue	\$1,500,998	\$654,611	43.6%	\$1,603,216	\$810,537	50.6%	-\$155,926	-19.2%
Intergov. Revenue	\$1,013,800	\$480,827	47.4%	\$894,991	\$398,399	44.5%	\$82,428	20.7%
Grant Revenue	\$844,749	\$48,860	5.8%	\$319,101	\$78,939	24.7%	-\$30,079	-38.1%
Fines and Licenses	\$642,072	\$113,184	17.6%	\$644,000	\$114,939	17.8%	-\$1,755	-1.5%
Miscellaneous Revenue	\$775,006	\$304,001	39.2%	\$574,665	\$242,914	42.3%	\$61,087	25.1%
Interest Income	\$70,600	\$49,734	70.4%	\$70,600	\$32,229	45.7%	\$17,505	54.3%
Operating Transfers In	\$1,712,074	\$510,380	29.8%	\$981,014	\$490,508	50.0%	\$19,872	4.1%
Total General Fund Resources	\$44,441,147	\$16,602,086	37.4%	\$38,152,434	\$15,929,836	41.8%	\$672,250	4.2%
Total General Fund Revenue excl. Budgeted Fund	\$38,113,541	\$16,602,086	43.6%	\$35,648,691	\$15,929,836	44.7%	\$672,250	4.2%

GENERAL FUND REVENUE ANALYSIS:

PROPERTY TAX

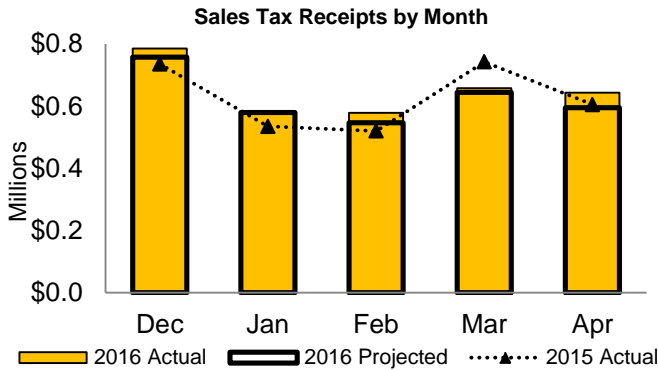


2016 Current Budget		\$10,860,481
2016 Second Quarter Actual Revenue		\$5,775,816
2016 % of Current Budget Received		53.2%
2015 Current Budget		\$10,570,659
2015 Second Quarter Actual Revenue		\$5,653,559
2015 % of Current Budget Received		53.5%
2016 v. 2015 \$ Change		\$122,257
2016 v. 2015 % Change		2.2%

Property tax payments are due to King County in April and October. The county then must remit the City's portion resulting in the majority of collections occurring in the second and fourth quarters. In addition to the year-over-year change noted above, Property Tax receipts are greater than the year-to-date projection by \$45,770, or 0.8%. During the first half of 2016 the City has received \$133,649 in delinquent taxes from previous years that were not factored into the budget projection. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$47,979, or 0.4%, more than the budget projection.

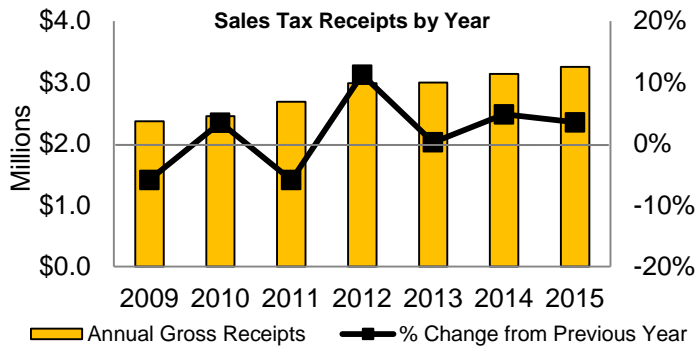
GENERAL FUND REVENUE ANALYSIS (continued):

SALES TAX



2016 Current Budget		\$7,747,700
Sales tax revenue: December - April		
Sales Activity	2015	2016
December	\$736,315	\$786,417
January	\$535,619	\$582,409
February	\$520,543	\$578,999
March	\$742,842	\$658,721
April	\$605,418	\$644,235
Year to date	\$3,140,737	\$3,250,781
\$ Change		\$110,044
% Change		3.5%

Sales Tax receipts, which reflect activity from December 2015 through April 2016, total \$3,250,781 and are at 42% of our annual budget which is above the year-to-date projection by \$124,422, or 4.0%, and above 2015 collections by \$110,044, or 3.5%. It is important to note that the total for March 2015 includes \$112,769 worth of tax returns that were miscoded by a local business for the months of November 2014 through February 2015. The following chart and table reflects a comparison of sales tax receipts by year:



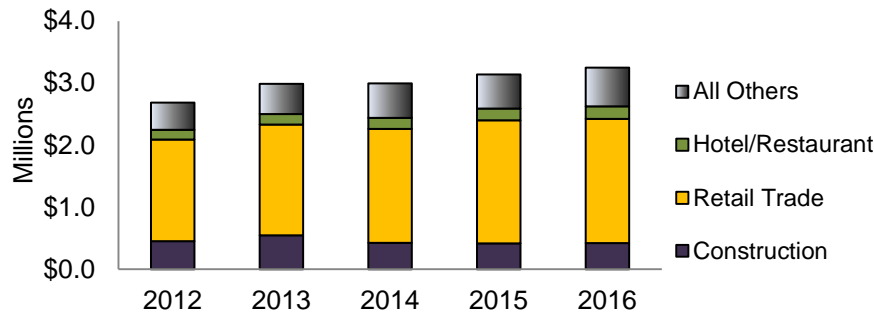
Year	Second Quarter Revenue	% Change from Previous Year
2009	\$2,514,978	2.5%
2010	\$2,367,206	-5.9%
2011	\$2,449,079	3.5%
2012	\$2,686,899	-5.9%
2013	\$2,989,414	11.3%
2014	\$2,996,802	0.2%
2015	\$3,140,737	4.8%
2016	\$3,250,781	3.5%

The tables on the following page help illustrate the performance of various sectors. The first table presents a condensed view of the four primary categories of Construction; Retail Trade; Hotels and Restaurants; and, All Others. The second table presents a breakdown of the Retail Trade category and highlights specific industry economic performance in comparison to previous years. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$110,000, or 1.4%, more than the budget projection.

Receipts from the Construction sector are more than the year-ago level by 1.1%. In 2016 there were no collections related to one-time activity in the second quarter. Historically, second quarter one-time activity accounted for \$17,286, or 4.1%, in 2015; \$73,968, or 17.3%, in 2014; \$239,724, or 43.8%, in 2013; and \$279,579, or 24.1%, in 2012. Removing one-time activity from the calculation reveals a year-over-year increase of 5.5%.

GENERAL FUND REVENUE ANALYSIS (continued):

Annual Sales Tax Revenue Comparison by Sector



SALES TAX BY PRIMARY CATEGORY – Annual

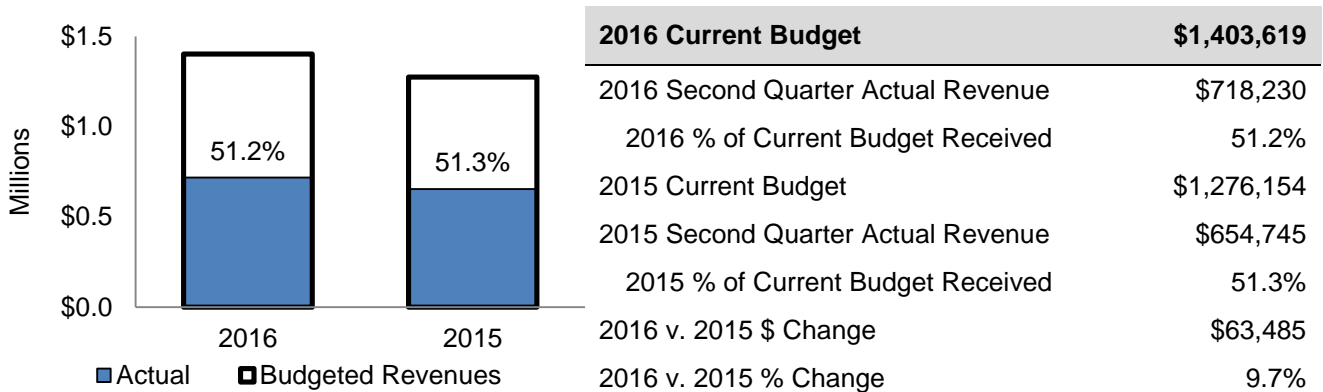
Sector	2012	2013	2014	2015	2016
Construction	\$453,298	\$547,618	\$426,346	\$417,634	\$422,412
Retail Trade	\$1,638,357	\$1,785,747	\$1,836,766	\$1,984,114	\$2,002,154
Hotel/Restaurant	\$157,154	\$169,076	\$177,728	\$189,333	\$202,095
All Others	\$438,090	\$486,973	\$555,962	\$549,656	\$624,120
Total	\$2,686,899	\$2,989,414	\$2,996,802	\$3,140,737	\$3,250,781
\$ Change from previous year	\$81,873	\$302,515	\$7,388	\$143,935	\$110,044
% Change from previous year	3.5%	11.3%	0.2%	4.8%	3.5%

SALES TAX BY CATEGORY

	2012 Dec- Apr	2013 Dec- Apr	2013 v. 2012 \$ Change	2014 Dec- Apr	2014 v. 2013 \$ Change	2015 Dec- Apr	2015 v. 2014 \$ Change	2016 Dec- Apr	2016 v. 2015 \$ Change
Retail Trade									
Motor Vehicle and Parts Dealer	\$412,438	\$459,052	\$46,614	\$500,090	\$41,038	\$544,247	\$44,157	\$571,770	\$27,523
Furniture and Home Furnishings	\$21,743	\$22,525	\$782	\$26,705	\$4,180	\$22,164	-\$4,541	\$25,683	\$3,519
Electronics and Appliances	\$41,521	\$37,660	-\$3,861	\$37,247	-\$413	\$44,337	\$7,090	\$49,951	\$5,614
Building Material and Garden	\$204,228	\$249,927	\$45,699	\$247,899	-\$2,028	\$318,992	\$71,093	\$296,002	-\$22,990
Food and Beverage Stores	\$105,847	\$105,461	-\$386	\$104,808	-\$653	\$110,241	\$5,433	\$146,054	\$35,813
Health and Personal Care Store	\$63,890	\$67,751	\$3,861	\$70,264	\$2,513	\$83,629	\$13,365	\$95,253	\$11,624
Gasoline Stations	\$29,406	\$29,686	\$280	\$29,486	-\$200	\$30,729	\$1,243	\$28,190	-\$2,539
Clothing and Accessories	\$19,090	\$20,486	\$1,396	\$20,810	\$324	\$24,800	\$3,990	\$30,785	\$5,985
Sporting Goods, Hobby, Books	\$35,445	\$33,821	-\$1,624	\$36,146	\$2,325	\$37,418	\$1,272	\$32,572	-\$4,846
General Merchandise Stores	\$543,082	\$583,267	\$40,185	\$574,845	-\$8,422	\$587,343	\$12,498	\$525,543	-\$61,800
Miscellaneous Store Retailers	\$107,380	\$110,388	\$3,008	\$112,102	\$1,714	\$98,635	-\$13,467	\$101,422	\$2,787
Non-store Retailers	\$54,287	\$65,723	\$11,436	\$76,364	\$10,641	\$81,579	\$5,215	\$98,929	\$17,350
Total Revenue	\$1,638,357	\$1,785,747	\$147,390	\$1,836,766	\$51,019	\$1,984,114	\$147,348	\$2,002,154	\$18,040

GENERAL FUND REVENUE ANALYSIS (continued):

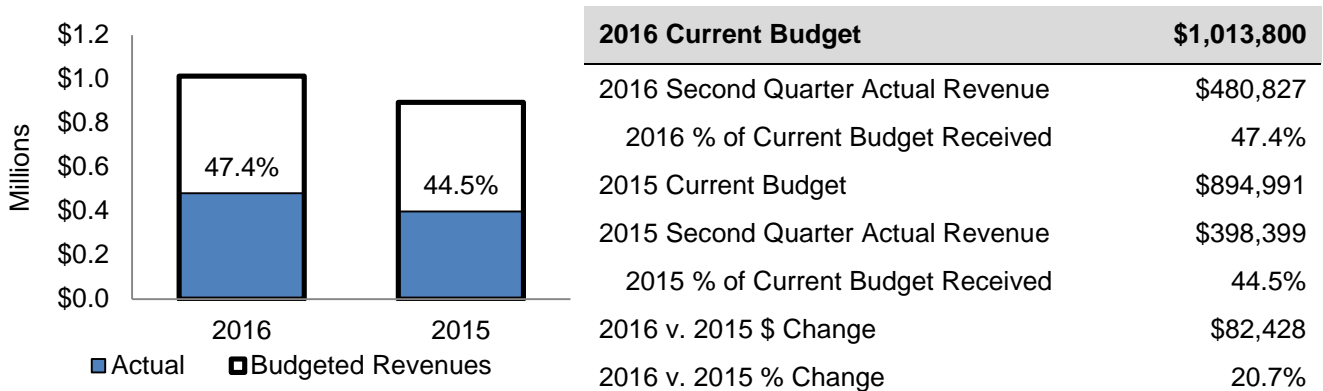
LOCAL CRIMINAL JUSTICE SALES TAX



Local Criminal Justice Sales Tax receipts through June, in the amount of \$718,230, are \$63,485, or 9.7%, more than the year-ago level. Thus far this year 51.2% of the amount budgeted has been received as compared to 51.3% received during the same period last year. Receipts are \$29,700, or 4.3%, more than the year-to-date projection.

The result for Local Criminal Justice Sales Tax receipts is not commensurate with the result for Sales Tax receipts because the distribution of Local Criminal Justice Sales Tax is based on the city's population and the amount of sales tax collected throughout all of King County. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$13,099, or 0.9%, more than the budget projection.

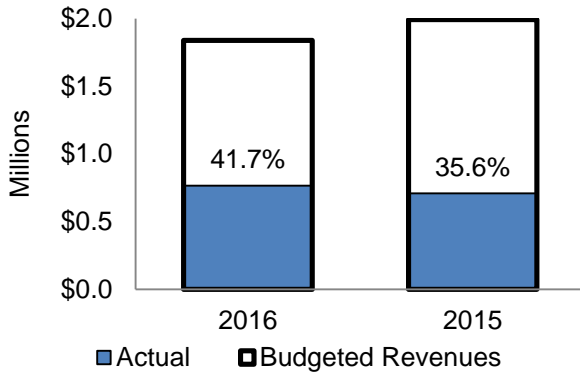
INTERGOVERNMENTAL REVENUE



Intergovernmental revenue sources are comprised primarily of funding for criminal justice programs, liquor excise tax, and liquor board profits. Receipts through June, in the amount of \$480,827, are \$82,428, or 20.7%, more than the year-ago level. Receipts are \$19,382, or 4.2%, more than the year-to-date projection. Both differences are largely due to higher collections of liquor excise tax revenues and the collection of marijuana enforcement revenues, which is new for 2016 and was anticipated in the budget. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$812, or 0.4%, less than the budget projection.

GENERAL FUND REVENUE ANALYSIS (continued):

SEATTLE CITY LIGHT CONTRACT PAYMENT

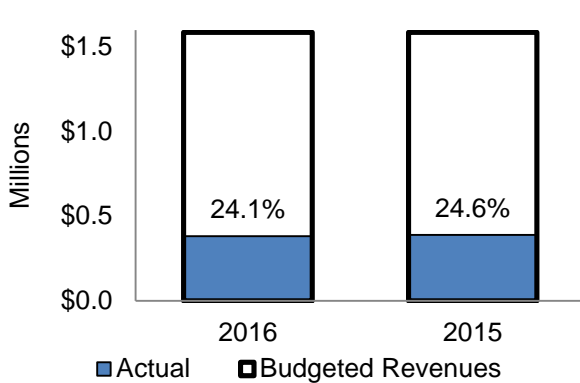


2016 Current Budget	\$1,838,980
2016 Second Quarter Actual Revenue	\$766,963
2016 % of Current Budget Received	41.7%
2015 Current Budget	\$1,993,063
2015 Second Quarter Actual Revenue	\$709,251
2015 % of Current Budget Received	35.6%
2016 v. 2015 \$ Change	\$57,712
2016 v. 2015 % Change	8.1%

Receipts, in the amount of \$766,963, are \$57,712, or 8.1%, more than the year-ago level but \$8,345, or 1.1%, less than the second quarter projection. Staff has not revised the year-end projection based on the latest information available.

GENERAL FUND REVENUE ANALYSIS (continued):

GAMBLING TAX REVENUE



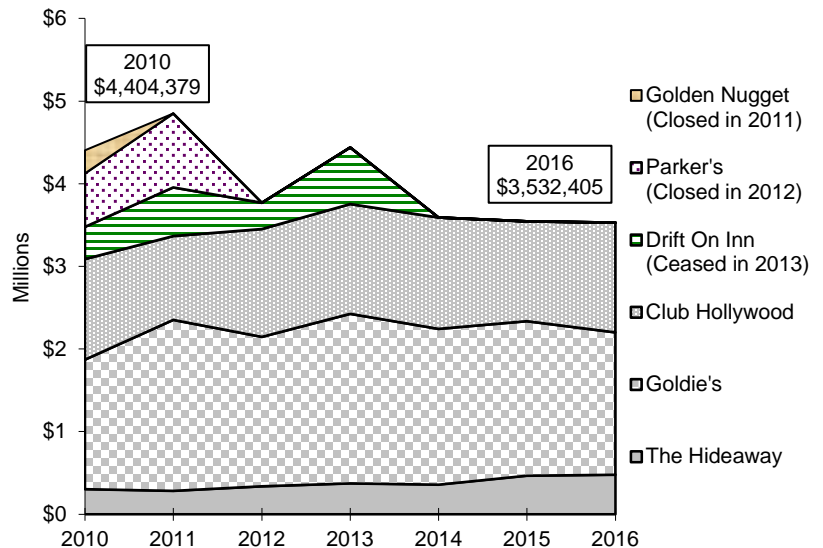
2016 Current Budget		\$1,587,425
2016 Second Quarter Actual Revenue		\$382,866
2016 % of Current Budget Received		24.1%
2015 Current Budget		\$1,586,625
2015 Second Quarter Actual Revenue		\$389,927
2015 % of Current Budget Received		24.6%
2016 v. 2015 \$ Change		-\$7,061
2016 v. 2015 % Change		-1.8%

Gambling tax receipts presented in this report largely reflect only those taxes calculated on first quarter gambling activity, since second quarter gambling tax returns are not due to the City until July 30. Card rooms pay ten percent of gross yearly receipts over \$10,000.

Receipts attributable to taxes on gambling activity reported through the second quarter, in the amount of \$381,547, are less than the year-ago level and year-to-date projection by 1.8% and 1.2%, respectively. Total receipts, inclusive of taxes on gambling activity and payments on promissory notes, in the amount of \$382,866, are less than 2015 collections by 1.8% due to the year-over-year decline in pull-tab and cardroom activity of 15.8% and 0.4%, respectively. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$5,436, or 0.3%, less than the budget projection. The chart below exhibits the last seven years of gross receipts reported by card rooms in Shoreline.

Second Quarter Activity 2010 - 2016

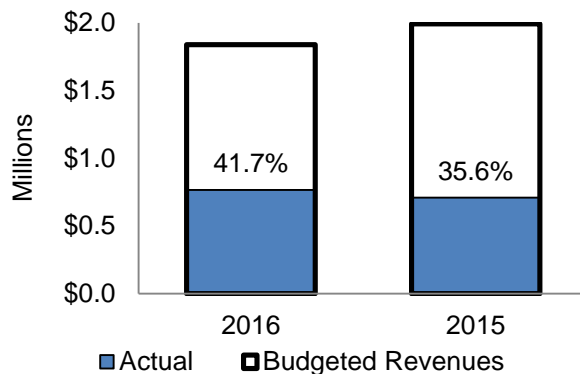
Year	Amount	% Change from Previous Year
2010	\$4,404,379	1.6%
2011	\$4,850,692	10.1%
2012	\$3,772,590	-22.2%
2013	\$4,440,992	17.7%
2014	\$3,593,688	-19.1%
2015	\$3,546,624	-1.3%
2016	\$3,532,405	-0.4%



Source: Washington State Gambling Commission

GENERAL FUND REVENUE ANALYSIS (continued):

UTILITY TAX AND FRANCHISE FEE



2016 Current Budget	\$6,660,037
2016 Second Quarter Actual Revenue	\$2,362,455
2016 % of Current Budget Received	35.5%
2015 Current Budget	\$6,494,853
2015 Second Quarter Actual Revenue	\$2,429,799
2015 % of Current Budget Received	37.4%
2016 v. 2015 \$ Change	-\$67,344
2016 v. 2015 % Change	-2.8%

Overall Utility Tax and Franchise Fee receipts, in the amount of \$2,362,455, are \$67,344, or 2.8%, less than the year-ago level. In addition to the year-over-year change, receipts are \$68,161, or 2.8%, less than the year-to-date projection.

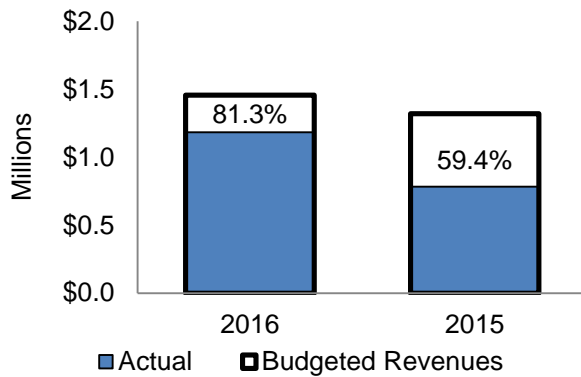
Natural gas tax receipts are 9.8% less than those collected during the same period in 2015. Lower monthly payments point to reduced demand for natural gas, perhaps due to a mild winter and spring. Garbage tax receipts are 2.6% more than those collected during the same period in 2015. Cable television tax receipts are slightly more (0.2%) than those collected during the same period in 2015. Telecommunications tax receipts decreased from 2015 collections by 10.1% but are 1.4% less than the year-to-date projection. This category has steadily declined for several years. Water franchise fee receipts are 3.1% less than those collected during the same period in 2015 but 4.4% more than the year-to-date projection. Based on the latest information available, staff has only revised the year-end projection for the natural gas category and total utility tax and franchise receipts for 2016 are estimated to be \$90,650, or 1.4%, less than the budget projection.

It is important to note that activity through the second quarter presented in this report does not reflect second quarter payments for the garbage utility tax and water and cable franchise fees. Second quarter payments for these items are typically received in late July.

Utility	2016 Current Budget	2016 2Q Actual Revenue	2016 % of Current Budget Received	2015 Current Budget	2015 2Q Actual Revenue	2015 % of Current Budget Received	2016 v. 2015 \$ Change	2016 v. 2015 % Change
Natural Gas	\$906,500	\$399,692	44.1%	\$889,590	\$442,997	49.8%	-\$43,305	-9.8%
Garbage	\$548,880	\$138,577	25.2%	\$538,648	\$135,102	25.1%	\$3,475	2.6%
Cable TV	\$1,903,020	\$628,366	33.0%	\$1,760,845	\$626,842	35.6%	\$1,524	0.2%
Telecommunications	\$1,421,640	\$419,226	29.5%	\$1,503,000	\$466,430	31.0%	-\$47,204	-10.1%
Storm Drainage	\$240,275	\$131,949	54.9%	\$214,571	\$119,462	55.7%	\$12,487	10.5%
Water	\$780,700	\$216,145	27.7%	\$754,197	\$222,966	29.6%	-\$6,821	-3.1%
Sewer	\$859,022	\$428,500	49.9%	\$834,002	\$416,000	49.9%	\$12,500	3.0%
Utility Tax & Franchise Fee Revenue Subtotal	\$6,660,037	\$2,362,455	35.5%	\$6,494,853	\$2,429,799	37.4%	-\$67,344	-2.8%

GENERAL FUND REVENUE ANALYSIS (continued):

DEVELOPMENT REVENUE



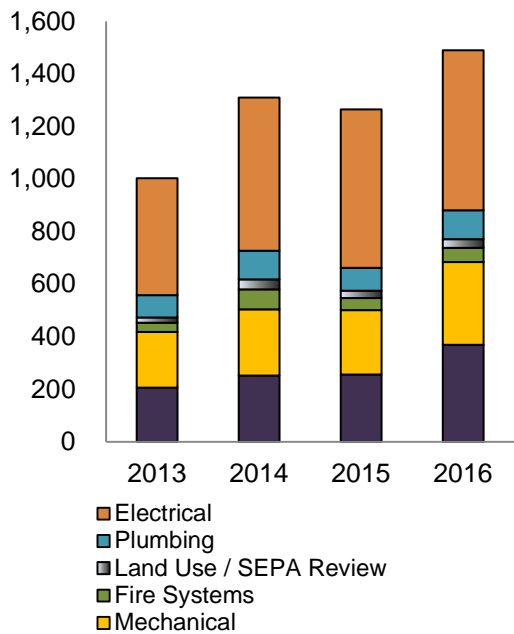
2016 Current Budget		\$1,456,000
2016 Second Quarter Actual Revenue		\$1,183,378
2016 % of Current Budget Received		81.3%
2015 Current Budget		\$1,319,750
2015 Second Quarter Actual Revenue		\$783,353
2015 % of Current Budget Received		59.4%
2016 v. 2015 \$ Change		\$400,025
2016 v. 2015 % Change		51.1%

Development revenue receipts, in the amount of \$1,183,378, exhibit a year-over-year increase of \$400,025, or 51.1%. Local development activity in 2016, in terms of the number of building permits pulled for new construction and remodels as well as their valuation in 2016, are higher than the year-ago level. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$291,500, or 20.0%, more than the budget projection.

Valuation of 193 building permits for new construction and remodels issued through June totals \$35.4 million and is comprised 51.1% of residential and 48.9% commercial/multi-family valuation. The majority of the commercial/multi-family valuation is for the Everett Clinic's addition/remodel valued at \$1.1 million and tenant improvements valued at \$8 million.

Thus far in 2016, there have been 27 more permits issued for new single-family residences with a value that is \$7.2 million more, as compared to the year-ago level. There have been 11 more permits issued for commercial/multi-family construction (new and remodels), with a value that is \$8.8 million less, than the year-ago level.

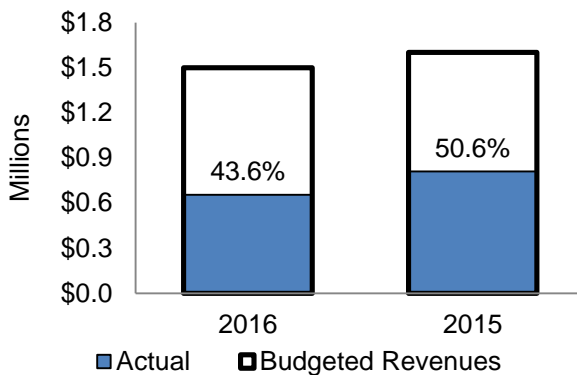
PERMITS BY TYPE



PERMIT TYPE	2013	2014	2015	2016	# Change	% Change
Building Permits / Plan Check	206	252	256	369	113	44.1%
Mechanical	212	252	245	315	70	28.6%
Fire Systems	35	76	46	54	8	17.4%
Land Use / SEPA Review	20	38	28	33	5	17.9%
Plumbing	85	109	87	110	23	26.4%
Electrical	445	583	603	609	6	1.0%
Total	1,003	1,310	1,265	1,490	225	17.8%

GENERAL FUND REVENUE ANALYSIS (continued):

PARK AND RECREATION REVENUE

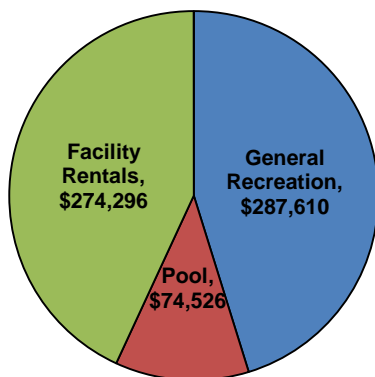


2016 Current Budget		\$1,500,998
2016 Second Quarter Actual Revenue		\$654,611
2016 % of Current Budget Received		43.6%
2015 Current Budget		\$1,603,216
2015 Second Quarter Actual Revenue		\$810,537
2015 % of Current Budget Received		50.6%
2016 v. 2015 \$ Change		-\$155,926
2016 v. 2015 % Change		-19.2%

Park and Recreation revenue receipts, in the amount of \$654,611, are \$155,926, or 19.2%, less than the year-ago level but \$32,265, or 5.2%, more than the year-to-date projection. The year-over-year decrease was anticipated and is attributable to the closure of the Shoreline Pool as major maintenance and improvements to extend its life were being performed. Staff adjusted budget projections to account for this and receipts are 1.9% more than the year-to-date projection. Compared to the first half of 2015, the first half of 2016 witnessed a decrease in revenues from the pool (-67.3%) due to the pool closure and an increase in revenues from facility rentals (+7.8%) due to more rentals of the recreation centers. General Recreation witnessed a decrease of 7.6% from 2015 mostly due to less revenue being generated by the Summer Playground. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$61,681, or 4.1%, more than the budget projection.

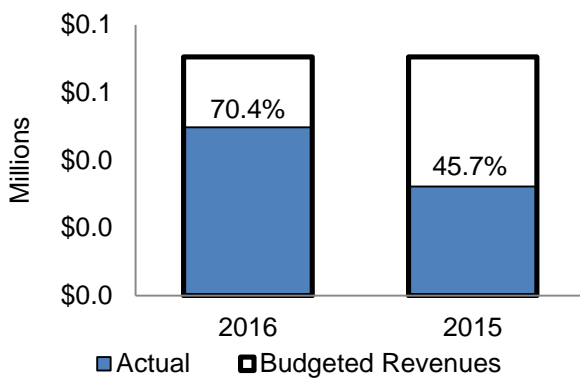
Year	General Recreation*	Gen Rec % of Total	Pool	Pool % of Total	Facility Rentals	Fac. Rent % of Total	Total Revenue
2009	\$218,921	34.1%	\$212,571	33.1%	\$211,292	32.9%	\$642,784
2010	\$269,102	39.4%	\$203,074	29.7%	\$211,343	30.9%	\$683,519
2011	\$268,804	37.2%	\$214,604	29.7%	\$238,778	33.1%	\$722,186
2012	\$255,050	38.7%	\$178,782	27.1%	\$224,922	34.1%	\$658,754
2013	\$251,268	37.3%	\$179,073	26.6%	\$243,169	36.1%	\$673,510
2014	\$285,469	39.7%	\$208,075	29.0%	\$224,773	31.3%	\$718,317
2015	\$311,345	39.2%	\$227,678	28.7%	\$254,567	32.1%	\$793,590
2016	\$287,610	45.2%	\$74,526	11.7%	\$274,296	43.1%	\$636,432

*Excludes non-program revenue such as cell tower rental fees and special event sponsorships.



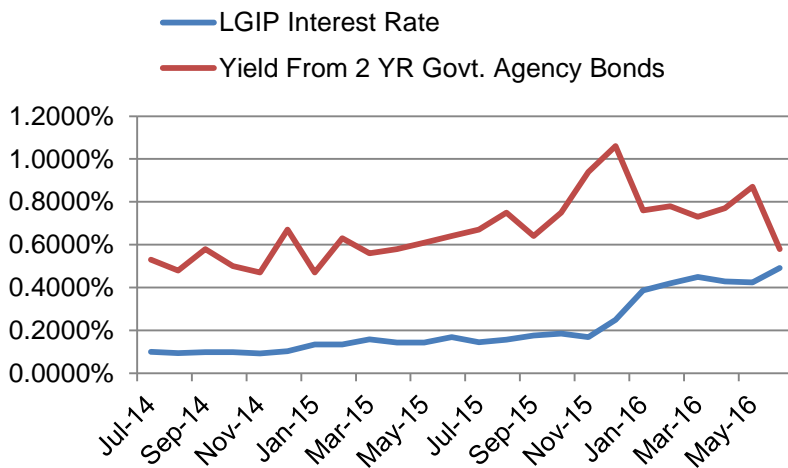
GENERAL FUND REVENUE ANALYSIS (continued):

INVESTMENT INCOME



2016 Current Budget	\$70,600
2016 Second Quarter Actual Revenue	\$49,734
2016 % of Current Budget Received	70.4%
2015 Current Budget	\$70,600
2015 Second Quarter Actual Revenue	\$32,229
2015 % of Current Budget Received	45.7%
2016 v. 2015 \$ Change	\$17,505
2016 v. 2015 % Change	54.3%

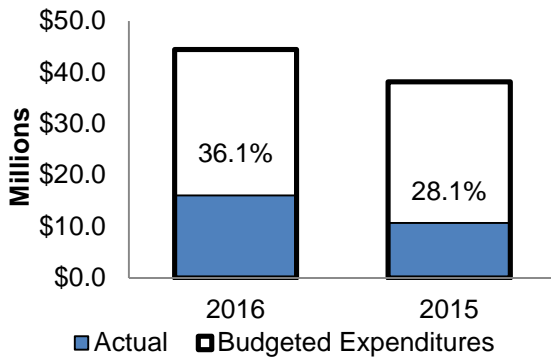
Investment earnings through June totaled \$49,734 and are more than the year-ago level by \$17,505, or 54.3%. Staff has revised the year-end projection based on the latest information available and receipts for 2016 are estimated to be \$15,748, or 22.3%, more than the budget projection.



Month	LGIP Interest Rate	Bond Investment Yield
Jul-14	0.0999%	0.5300%
Aug-14	0.0943%	0.4800%
Sep-14	0.0982%	0.5800%
Oct-14	0.0984%	0.5000%
Nov-14	0.0928%	0.4700%
Dec-14	0.1031%	0.6700%
Jan-15	0.1347%	0.4700%
Feb-15	0.1347%	0.6300%
Mar-15	0.1577%	0.5600%
Apr-15	0.1430%	0.5800%
May-15	0.1428%	0.6100%
Jun-15	0.1688%	0.6400%
Jul-15	0.1453%	0.6700%
Aug-15	0.1561%	0.7500%
Sep-15	0.1766%	0.6400%
Oct-15	0.1854%	0.7500%
Nov-15	0.1682%	0.9400%
Dec-15	0.2499%	1.0600%
Jan-16	0.3874%	0.7600%
Feb-16	0.4201%	0.7800%
Mar-16	0.4488%	0.7300%
Apr-16	0.4287%	0.7700%
May-16	0.4242%	0.8700%
Jun-16	0.4907%	0.5800%
24 Month Average	0.2146%	0.6675%

EXPENDITURE ANALYSIS:

GENERAL FUND EXPENDITURES



2016 Current Budget	\$44,441,147
2016 Second Quarter Actual Expenditures	\$16,059,798
2016 % of Current Budget Expended	36.1%
2015 Current Budget	\$38,152,434
2015 Second Quarter Actual Expenditures	\$10,726,814
2015 % of Current Budget Expended	28.1%
2016 v. 2015 \$ Change	\$5,332,985
2016 v. 2015 % Change	49.7%

Departments have spent \$14,959,832, or 37.8%, of the Current Budget excluding transfers out, which is \$5,012,265, or 50.4%, more than the year-ago level. This is largely due to the timing of billing from King County Sheriff's Office for the police contract in 2015. Invoices for the months of January through May 2015 totaling \$4.3 million were not received and paid until July 2015. Expenditures including transfers out totaled \$16,059,798, or 36.1%, of the Current Budget. This level is \$5,332,985, or 49.7%, more than the year-ago level.

Another significant item worth mentioning is that jail services costs for the first half of 2016 were lower than those for 2015 and 2014 by 31.6% and 44.6%, respectively, given decreases in the total number of billed jail and work release days of 24.9% and 12.2%, respectively. The year-to-date savings can also be attributable to the City's use of 2,461 jail beds total, or an average of 13.5 beds per day, at Yakima County Jail. Housing those inmates at Yakima rather than SCORE saved the City \$117,000, or 17.9%.

As a percentage of the budget, departmental expenditures through the first half (37.8%) are more than those for 2015 (27.8%) and total expenditures (36.1%) are more than those for 2015 (28.1%). It is projected that 2016 expenditures of \$42.592 million will be less than the current budgeted expenditures by \$2.018 million, with no anticipated need to use any funds from the operational contingency or insurance reserve.

EXPENDITURE ANALYSIS:

GENERAL FUND EXPENDITURES

Department	2016 Current Budget	2016 Q2 Actual Expenditures	2016 % of Current Budget Expended	2015 Current Budget	2015 Q2 Actual Expenditures	2015 % of Current Budget Expended	2016 v. 2015 \$ Change	2016 v. 2015 % Change
City Council	\$231,968	\$114,915	49.5%	\$228,226	\$111,557	48.9%	\$3,358	3.0%
City Manager's Office ¹	\$2,381,654	\$1,130,321	47.5%	\$2,263,794	\$954,711	42.2%	\$175,610	18.4%
City Attorney	\$657,674	\$290,473	44.2%	\$611,384	\$261,461	42.8%	\$29,011	11.1%
Community Services ²	\$1,691,601	\$596,123	35.2%	\$1,596,656	\$586,484	36.7%	\$9,638	1.6%
Administrative Services ³	\$5,155,418	\$2,169,554	42.1%	\$4,132,944	\$1,786,333	43.2%	\$383,220	21.5%
Citywide	\$1,871,299	\$627,580	33.5%	\$1,933,297	\$684,818	35.4%	-\$57,238	-8.4%
Human Resources	\$454,488	\$208,103	45.8%	\$516,738	\$226,114	43.8%	-\$18,011	-8.0%
Police	\$11,951,743	\$4,513,616	37.8%	\$10,918,878	\$36,614	0.3%	\$4,477,002	12,227.5%
Criminal Justice	\$3,190,826	\$687,672	21.6%	\$2,581,291	\$837,789	32.5%	-\$150,117	-17.9%
Parks	\$5,748,895	\$2,216,488	38.6%	\$5,363,220	\$2,176,412	40.6%	\$40,076	1.8%
Planning & Community Development	\$3,058,266	\$1,211,135	39.6%	\$2,765,194	\$1,196,300	43.3%	\$14,835	1.2%
Public Works	\$3,162,949	\$1,193,853	37.7%	\$2,930,680	\$1,088,973	37.2%	\$104,880	9.6%
Departmental Expenditures	\$39,556,781	\$14,959,832	37.8%	\$35,842,302	\$9,947,567	27.8%	\$5,012,265	50.4%
Operating Transfers Out	\$4,884,366	\$1,099,967	22.5%	\$2,310,132	\$779,247	33.7%	\$320,720	41.2%
Total Expenditures	\$44,441,147	\$16,059,798	36.1%	\$38,152,434	\$10,726,814	28.1%	\$5,332,985	49.7%

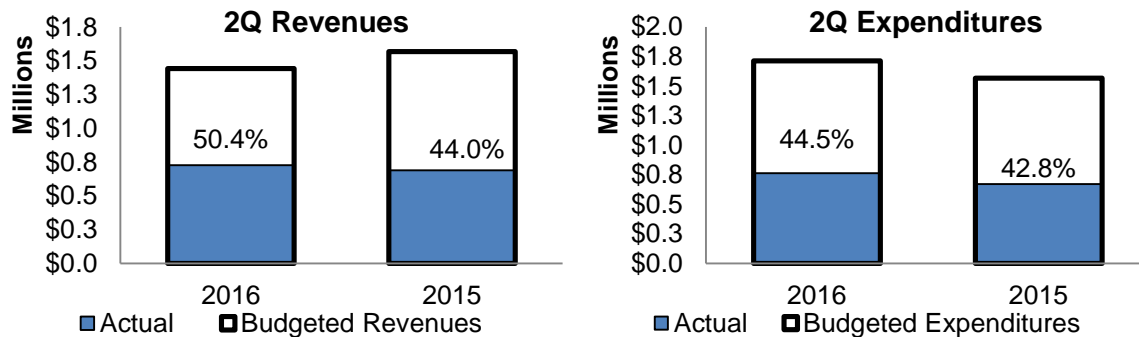
1. City Manager's Office includes City Manager's Office, City Clerk, Communications, Intergovernmental Relations, Economic Development, and Property Management

2. Community Services includes Neighborhoods, Customer Response Team, Emergency Management Planning, and Human Services

3. Administrative Services includes Finance, Budget, Information Systems, and Fleet & Facilities.

OTHER FUNDS REVENUE AND EXPENDITURE ANALYSIS:

STREET FUND



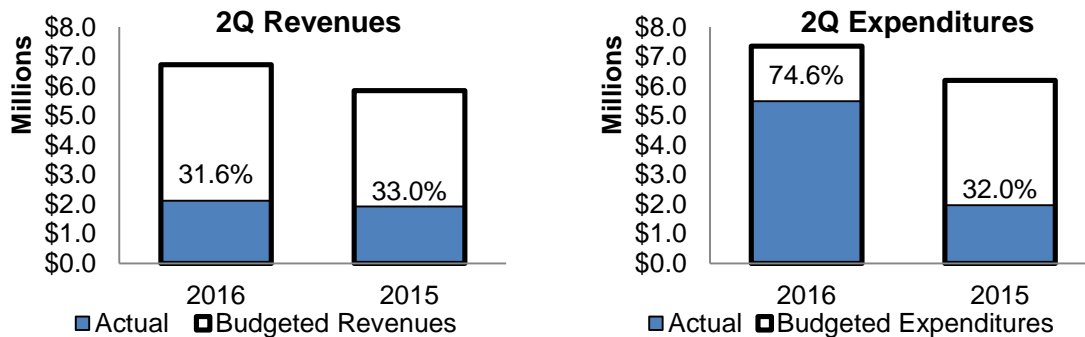
	Revenue	Expenditures
2016 Budgeted Use of Fund Balance	\$271,305	N/A
2016 Current Budget	\$1,442,468	\$1,713,773
2016 2nd Quarter Actual	\$727,540	\$762,704
2016 % of Current Budget	50.4%	44.5%
2015 Budget	\$1,569,007	\$1,569,007
2015 2nd Quarter Actual	\$691,115	\$672,100
2015 % of Current Budget	44.0%	42.8%
2016 v. 2015 \$ Var.	\$36,425	\$90,604
2016 v. 2015 % Var.	5.3%	13.5%

Receipts, including transfers in, through June totaled \$727,540 and are \$36,425, or 5.3%, higher than the year-ago level. The additional fuel tax receipts from the state are due, mainly, to the transportation bill, ESSB 5987, passed in 2015, that provided an increase in fuel tax for cities and counties. Motor vehicle fuel tax revenue receipts for the second quarter of 2016 are \$563,456, 6.4%, more than the year-ago level. The revenues of 2016 are projected to end at \$1,499,149; hence, 2016 second quarter ended 50.2% of year-end estimates.

Expenditures, including transfers out, through June totaled \$762,704 and are \$90,604, or 13.5%, more than the year-ago level. This difference is mainly due to a 2016 one-time increase in vehicle replacement. Expenditures are estimated to total \$1,696,156 at the end of 2016; hence, the second quarter of 2016 ended at 45.0% of year-end estimates.

OTHER FUNDS REVENUE AND EXPENDITURE ANALYSIS:

SURFACE WATER UTILITY FUND



	Revenue	Expenditures
2016 Budgeted Use of Fund Balance	\$631,207	N/A
2016 Current Budget	\$6,724,986	\$7,356,193
2016 2nd Quarter Actual	\$2,125,714	\$5,488,545
2016 % of Current Budget	31.6%	74.6%
2015 Budget	\$5,846,408	\$6,191,834
2015 2nd Quarter Actual	\$1,930,436	\$1,979,881
2015 % of Current Budget	33.0%	32.0%
2016 v. 2015 \$ Var.	\$195,278	\$3,508,664
2016 v. 2015 % Var.	10.1%	177.2%

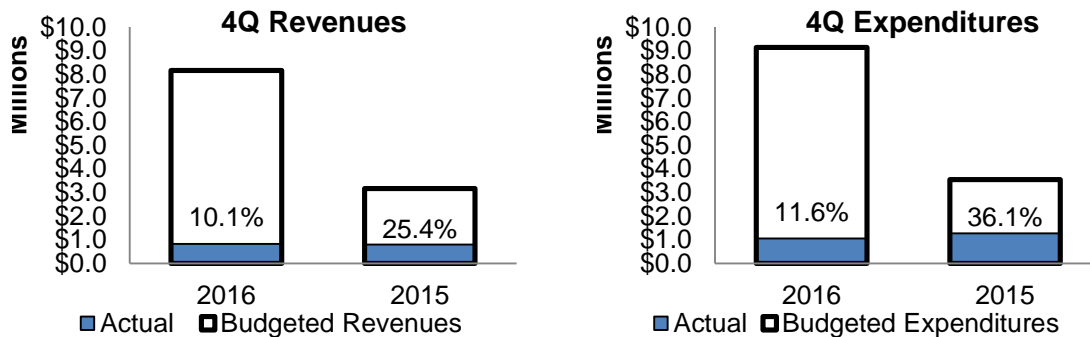
The Surface Water Utility Fund (SWM) includes on-going operational programs and capital projects with both being reflected in the total expenditures and revenues for the fund.

Receipts through June, in the amount of \$2,125,714, are \$195,278, or 10.1%, higher than the year-ago level. SWM ongoing revenues include storm drainage fees and investment interest earnings. Storm Drainage Fees totaled \$2,111,673 and are \$207,570, or 10.9%, above the year-ago level. While fees were expected to be higher due to the scheduled increase in fee rates, the noted increase is due to a miscoding of fee revenues in 2015 that were corrected in the fourth quarter of 2015. The difference will decrease by the end of 2016, and are projected to end at the budgeted amount.

Expenditures, including transfers out, through June totaled \$5,488,545 and are \$3,508,664, or 177.2%, more than the year-ago level. Capital projects are \$3,460,292, or 612.3%, more than the year-ago level and the operating programs are \$7,977, or 0.7%, lower than the year-ago levels. Expenditure differences between the current year and previous year are impacted by the timing of construction schedules.

OTHER FUNDS REVENUE AND EXPENDITURE ANALYSIS:

GENERAL CAPITAL FUND



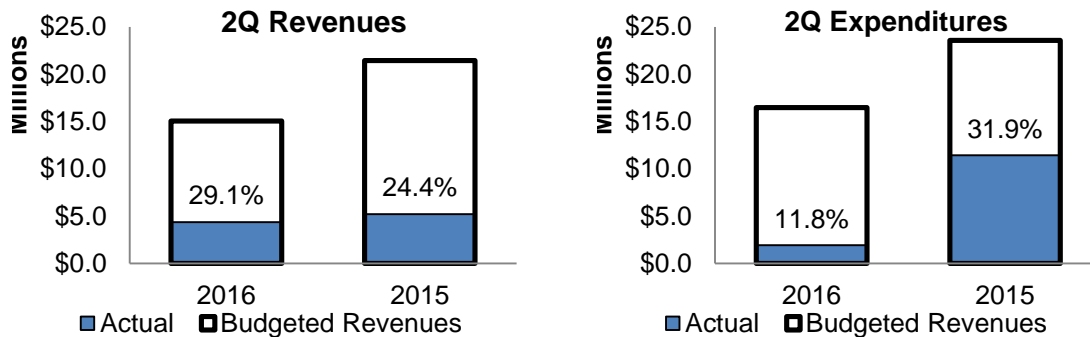
	Revenue	Expenditures
2016 Budgeted Use of Fund Balance	\$973,631	N/A
2016 Current Budget	\$8,167,893	\$9,141,524
2016 2nd Quarter Actual	\$826,106	\$1,059,302
2016 % of Current Budget	10.1%	11.6%
2015 Budget	\$3,173,261	\$3,552,919
2015 2nd Quarter Actual	\$806,662	\$1,281,721
2015 % of Current Budget	25.4%	36.1%
2016 v. 2015 \$ Var.	\$19,444	-\$222,419
2016 v. 2015 % Var.	2.4%	-17.4%

Receipts through June, in the amount of \$826,106, are \$19,444, or 2.4%, higher than the year-ago level. Receipts from the King County Trail Levy totaling \$45,231 are below 2015 second quarter numbers by \$7,762, or 14.6%. Many revenue sources are based on construction expenditures, which, as noted below, are impacted by the timing of construction schedules.

Expenditures through June, including transfers out, totaled \$1,059,302 and are \$222,419, or 17.4%, less than the same period in 2015. Expenditures are impacted by the timing of construction schedules.

OTHER FUNDS REVENUE AND EXPENDITURE ANALYSIS:

ROADS CAPITAL FUND



	Revenue	Expenditures
2016 Budgeted Use of Fund Balance	\$1,391,889	N/A
2016 Current Budget	\$15,082,857	\$16,474,476
2016 2nd Quarter Actual	\$4,396,435	\$1,937,790
2016 % of Current Budget	29.1%	11.8%
2015 Budget	\$21,450,709	\$23,749,289
2015 2nd Quarter Actual	\$5,230,547	\$7,572,116
2015 % of Current Budget	24.4%	31.9%
2016 v. 2015 \$ Var.	-\$834,112	-\$5,634,326
2016 v. 2015 % Var.	-15.9%	-74.4%

Receipts through June, in the amount of \$4,396,435, are \$834,112, or 15.9%, lower than the year-ago level. The decrease is due to REET revenues being lower than last year and a reduction in funds from the Highway Safety Improvement Program (HSIP) during this period.

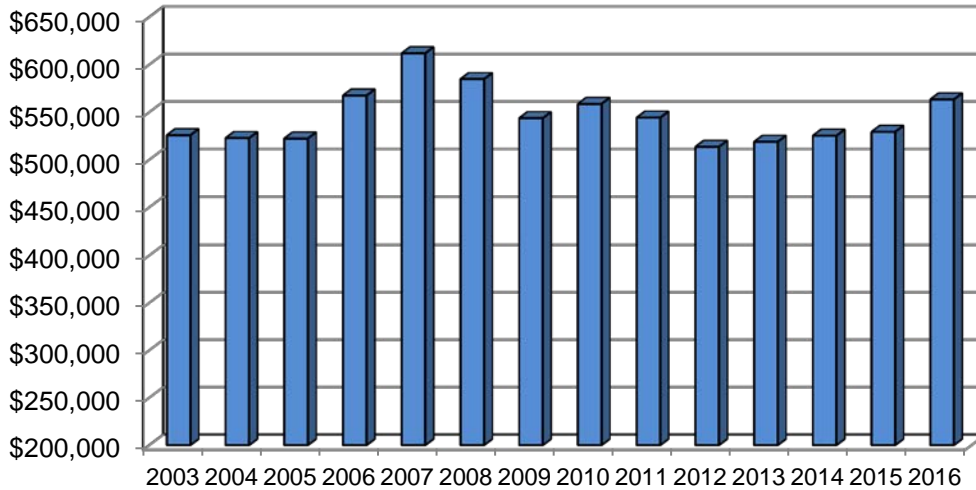
Through the first six months of 2015, Transportation Benefit District (TBD) vehicle license fees totaled \$345,604, which is \$12,766, or 3.8%, more than collections over the same period in 2015. We are projecting TBD revenue to come in at budget for 2016.

Expenditures through June, in the amount of \$1,937,790, are \$5,634,326, or 74.4%, lower than the year-ago level. Expenditures are impacted by the timing of construction schedules. This year the decrease is primarily due to the Aurora Corridor Improvements project hold on the curb ramps, sidewalks, and gutters program in 2016 until additional resources are hired, and a delay in the Annual Road Surface Maintenance program for approval by WSDOT.

OTHER FUNDS REVENUE AND EXPENDITURE ANALYSIS:

STREET FUND FUEL TAX

Fuel Tax Historical Second Quarter Comparison



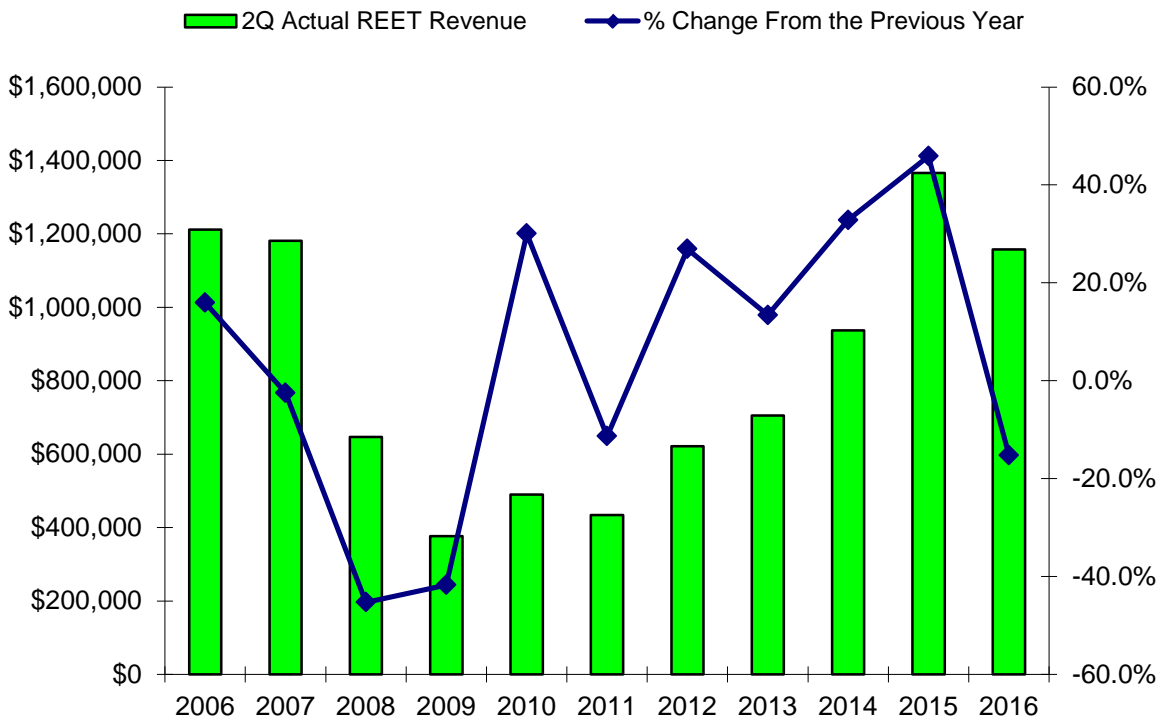
**Fuel Tax Historical
2nd Quarter 2003-2016**

2003	\$525,826
2004	\$522,751
2005	\$522,371
2006	\$567,577
2007	\$611,951
2008	\$584,780
2009	\$543,744
2010	\$558,745
2011	\$544,273
2012	\$513,598
2013	\$518,862
2014	\$525,271
2015	\$529,358
2016	\$563,456

The Motor Vehicle Fuel Excise Tax, commonly referred to as Gas Tax, is levied by the State on a per gallon basis, distributed monthly on a per capita basis to the City of Shoreline, and placed in the Street Fund. Fuel Tax revenue receipts through June totaled \$563,456 and are \$34,098, or 6.4%, higher than the year-ago level. Fuel Tax revenues are currently at 47.9% of budget and 45.7% of 2016 year-end estimates. In previous years, there is a monthly increase in fuel tax revenues in the summer months; hence, the reason the first six months are below 50% of year-end estimates.

OTHER FUNDS REVENUE AND EXPENDITURE ANALYSIS:

REAL ESTATE EXCISE TAX (REET)



REET: Annual Collected 2006-2016

	Revenue	\$ Change from Previous Year	%Change from Previous Year
2006	\$1,211,482	\$166,536	15.9%
2007	\$1,181,604	-\$29,878	-2.5%
2008	\$646,678	-\$534,926	-45.3%
2009	\$376,842	-\$269,836	-41.7%
2010	\$490,104	\$113,262	30.1%
2011	\$434,516	-\$55,588	-11.3%
2012	\$621,962	\$131,858	26.9%
2013	\$705,296	\$83,334	13.4%
2014	\$936,710	\$231,414	32.8%
2015	\$1,366,206	\$429,496	45.9%
2016	\$1,157,620	-\$208,586	-15.3%

Real Estate Excise Tax (REET) revenue receipts through June totaled \$1,157,620 and are \$208,586, or 15.3%, less than receipts for the same period in 2015. There were 56, or 10.5%, fewer real estate transactions through the second quarter of 2016 than in the same period in 2015.

Based on current trends, REET collections appear to be on track to collect over the budgeted amount (split between the General Capital Fund and Roads Capital Fund). Staff will continue to monitor REET revenue receipts as transactions have been down compared to last year and there appears to be a cooling in the housing market.

INVESTMENT REPORT (continued):

LGIP Cash and Investment Balances June 30, 2016

Instrument Type	CUSPID #	Broker	Settlement Date	Maturity Date	Par Value	Investment Cost	Yield To Maturity	Unrecognized Gain/(Loss)	Market Value 6/30/16
FHLB 0.75	3130A16D5	FinancialNorthwestern	03/26/14	03/24/17	1,000,000	994,000	0.9537%	9,683	1,003,683
FHLMC 1.0	3137EADH9	FinancialNorthwestern	06/14/14	06/29/17	1,000,000	1,000,000	1.0000%	3,889	1,003,889
FICO STRIP PRIN SER D-P	31771KAH0	Time Value Investment	09/29/15	08/03/18	1,500,000	1,456,388	1.0400%	18,611	1,474,998
FHLB 1.25	3130A67L5	Alamo Capital	08/24/15	08/24/18	1,000,000	999,600	1.2636%	1,136	1,000,736
FFCB 1.09	3133EFFL6	Time Value Investment	09/29/15	09/28/18	500,000	500,000	1.0900%	493	500,493
FFCB 1.375	3133EFSW8	Alamo Capital	12/21/15	12/21/18	1,000,000	999,000	1.4090%	3,741	1,002,741
FNMA 1.250	3136G3EA9	FinancialNorthwestern	03/29/16	03/29/19	1,000,000	999,500	1.2670%	2,869	1,002,369
Sub Total Investments					7,000,000	6,948,488		40,421	6,988,909
OpusBank Interest Checking 6272						10,029,833	0.5000%		10,029,833
OpusBank Interest Checking 3285						7,007,983	0.6500%		7,007,983
State Investment Pool						9,598,009	0.4907%		9,598,009
Sub Total - State Investment Pool and Opus Bank Interest Checking						26,635,824			26,635,824
Total LGIP + Opus Bank Interest Checking + Investments						\$33,584,312		\$40,421	\$33,624,733

Current Average Maturity Excluding the State Investment Pool (days)	697
Current Weighted Average Yield to Maturity Excluding the State Pool	1.1434%
Current Yield to Maturity State Investment Pool	0.4907%
Basis Points in Excess (Below) Benchmark	65

Portfolio Diversification

Instrument Type	Percentage	Amount at Market Value	Amount at Cost	Broker	Percentage	Amount at Cost
FFCB	4.5%	1,503,234	1,499,000	Alamo Capital	6.0%	1,998,600
FHLB	6.0%	2,004,419	1,993,600	Financial Northwestern	8.9%	2,993,500
FHLMC	3.0%	1,003,889	1,000,000	ProEquities	0.0%	0
FNMA	3.0%	1,002,369	999,500	Time Value Investment	5.8%	1,956,388
FICO STRIP PRIN SER D-P	4.4%	1,474,998	1,456,388			
OpusBank Interest Checking	50.7%	17,037,816	17,037,816	OpusBank Interest Checking	50.7%	17,037,816
State Invest. Pool + Opus Bank Interest Checking	28.5%	9,598,009	9,598,009	State Investment Pool	28.6%	9,598,009
Total LGIP + Investments	100%	\$33,624,733	\$33,584,312	Total Investments	100%	\$33,584,312

Investments by Fund

Fund	Investments at Cost as of 6/30/2016	LGIP State Investment Pool and Opus Bank Interest Checking as of 6/30/2016	Total LGIP + OpusBank Interest Checking + Investments at Cost by Fund as of 6/30/2016	Unrecognized Gain/(Loss) as of 6/30/2016	Total Market Value of Investments by Fund as of 6/30/2016	Investment Earnings Budget 2016	Investment Earnings Actual 2016	Over/(Under) Budget
001 General	2,140,994	11,360,662	13,501,656	35,751	13,537,407	69,000	47,126	021,874
101 Street	200,000	719,027	919,027	749	919,776	2,500	4,264	1,764
107 Code Abatement	0	136,564	136,564	0	136,564	550	352	0198
108 Asset Seizure	0	202,511	202,511	0	202,511	0	495	495
109 Public Arts	0	167,124	167,124	0	167,124	0	413	413
112 Fed. Drug Enforcement	0	279,544	279,544	0	279,544	200	691	491
115 Property Tax Equalization	0	1,122,934	1,122,934	0	1,122,934	0	2,761	2,761
116 Federal Criminal Forfeit.	0	2,327,254	2,327,254	0	2,327,254	1,500	5,991	4,491
117 Transportation Impact Mitigation	0	189,997	189,997	0	189,997	0	604	604
190 Revenue Stabilization	3,900,994	542,744	4,443,738	0	4,443,738	0	0	0
301 General Capital	0	2,513,054	2,513,054	0	2,513,054	31,384	4,082	027,302
312 City Fac-Mjr. Maint.	0	34,228	34,228	0	34,228	449	151	0298
330 Roads Capital	0	2,660,172	2,660,172	0	2,660,172	37,415	3,631	033,784
330 Transportation Benefit District	0	683,220	683,220	0	683,220	0	1,873	1,873
401 Surface Water Utility Fund	0	1,799,458	1,799,458	0	1,799,458	18,877	3,507	015,370
501 Vehicle Oper/Maint	0	357,183	357,183	0	357,183	250	652	402
503 Equipment Dep. Replace	706,500	1,469,877	2,176,377	3,921	2,180,298	8,000	6,250	01,750
505 Unemployment	0	70,270	70,270	0	70,270	0	172	172
Total Investments	\$6,948,488	\$26,635,824	\$33,584,312	\$40,421	\$33,624,733	\$170,125	\$83,018	-\$87,107

Second Quarter 2016 Investment Report**June 30, 2016**

The City's investment policy adheres to strict standards prescribed by federal law, state statutes, local ordinances, and allows the City to develop an investment model to maximize its investment returns within the primary objectives of safety and liquidity.

Our yield objectives are very important and, pursuant to policy, the basis used by the City to determine whether the market yields are being achieved is through the use of a comparable benchmark. Our benchmark has been identified as the current yield to maturity of the Washington State Local Government Investment Pool, which had been the City's primary mode of investment prior to adopting our Investment Policy. As of June 30, 2016, the City's investment portfolio, excluding the State Investment Pool and deposits in OpusBank, had a current weighted average rate of return of 1.1434%. This is better than the State Investment Pool's current rate of return of 0.4907%. In an effort to get better return than the State Investment Pool, the City maintains two interest earning checking accounts with Opus Bank. One account with \$10M deposit and no withdraw restrictions earns 0.50% return, and the second account with \$7M deposit and one year commitment earns 0.65% return. Total investment interest earnings through June were \$83,018 which is about 49% of total budgeted 2016 investment earnings of \$170,125.

During the past few years, the economy was slowly recovering and there were some expectations that the Federal Reserve might raise the interest rate at the end of 2015. But that expectation did not materialize, then the Brexit occurred and it caused interest rates to tumble. As a result, the three year Treasurer yield dropped from 1.31% on January 1, 2016 to 0.71% on June 30, 2016. In the meantime, two of City's investments in Government Agency Bonds were called and they were not reinvested because the interest rate was in a state of flux. Staff is monitoring the market conditions, and its cash flow needs to determine the best timing to commit additional funds to investing in the coming quarters of 2016.

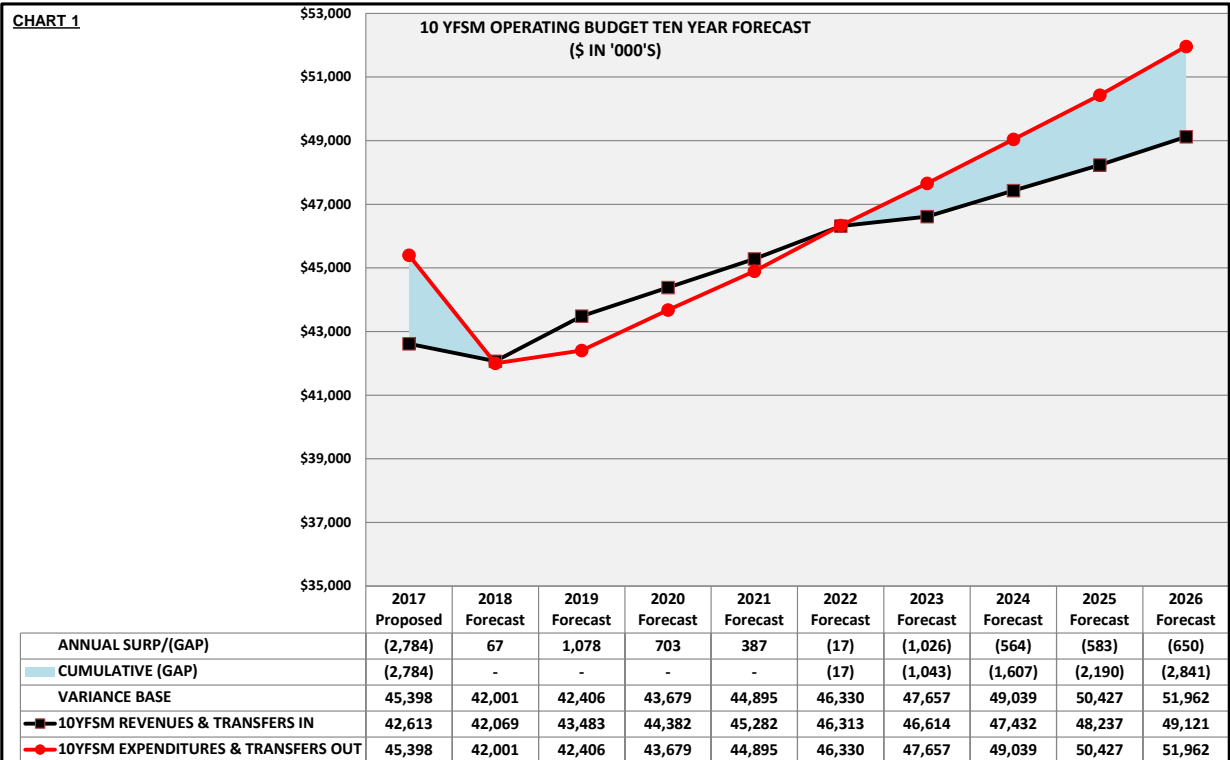
As of June 30, 2016, the City's investment portfolio had a fair value of nearly \$33.62 million. Approximately 21% of the investment portfolio was held in U.S. government instrumentality securities, and 29% was held in the Washington State Investment Pool, and 50% was held in OpusBank. The City's investment portfolio valued at cost as of June 30, 2016, was slightly over \$33.58 million. The difference between the cost and the market value of the portfolio represents either the loss or the gain of the portfolio if the City were to liquidate investments as of the day that the market value is stated. This would only be done if the City needed to generate cash. The City holds all of its investments until the scheduled maturity date, and therefore, unless the issue "calls" the bonds early, when the investments mature the principal market value should equal the cost of the investment. The City also holds sufficient investments within the State Pool and OpusBank to allow for immediate cash liquidation if needed. Investments within the State Pool and \$10M in OpusBank can be liquidated on any given day with no penalty.

10 YEAR FINANCIAL SUSTAINABILITY MODEL
OPERATING BUDGET
TEN YEAR FORECAST

		2017	2018	2019	2020	2021
		Proposed	Forecast	Forecast	Forecast	Forecast
10 YFSM	10 YFSM:					
	Beginning Operating Funds Fund Balance	\$9,696,568	\$7,958,385	\$8,045,988	\$7,863,398	\$7,299,663
	Total 10YFSM Revenues & Transfers In	42,613,314	42,068,620	43,483,488	44,381,846	45,282,193
	Total 10YFSM Operating Expenditures & Transfers Out	45,397,717	42,001,231	42,405,793	43,679,070	44,895,046
	Gain / (Use) of Operating Funds Fund Balance	(2,784,403)	67,389	1,077,694	702,776	387,148
	10YFSM Ending Operating Funds Fund Balance	<u>\$6,912,165</u>	<u>\$8,025,774</u>	<u>\$9,123,682</u>	<u>\$8,566,174</u>	<u>\$7,686,811</u>
	Required Operating Funds Fund Balance	\$4,297,084	\$4,295,474	\$4,314,424	\$4,331,509	\$4,348,641
Over (Under) Required Operating Funds Fund Balance	\$2,615,080	\$3,730,300	\$4,809,258	\$4,234,664	\$3,338,170	

Assumptions:

Inflation	1.78%	2.47%	2.42%	2.37%	2.32%
Annual Revenue Growth	6.16%	-0.12%	2.40%	2.11%	2.07%
Annual Regular Levy Assessed Value Change	10.00%	5.44%	3.40%	3.42%	3.08%
Annual Sales & Use Tax Change	4.35%	3.44%	3.78%	3.19%	3.18%
General Fees & Licenses Increases	1.42%	1.97%	1.94%	1.89%	1.86%
Investment Interest Rate	0.85%	1.60%	2.18%	2.20%	2.20%
Building Permit Charge	-3.69%	1.19%	-2.62%	-4.72%	-4.34%
Revenue Collection (Baseline)	100.00%	100.00%	100.00%	100.00%	100.00%
Revenue Collection (10YFSM)	100.00%	100.00%	101.00%	101.00%	101.00%
PERS Employer Contribution Rate	11.93%	12.92%	12.92%	12.92%	12.92%
Health Benefit Escalator	4.52%	6.50%	6.50%	6.50%	6.50%
Regular Salary Escalator	3.55%	3.22%	3.18%	3.13%	2.89%
Police Contract Escalator	3.00%	3.50%	3.50%	3.50%	3.50%
Expenditure Percentage (Baseline)	100.00%	100.00%	100.00%	100.00%	100.00%
Expenditure Percentage (10YFSM)	100.00%	100.00%	98.00%	98.00%	98.00%
Annual Expenditure Growth	5.82%	-5.65%	2.90%	3.20%	2.94%
Contribution to / (Refund From) Revenue Stabilization Fund	\$0	\$16,656	\$128,055	\$111,473	\$106,659
New Maintenance Costs for Completed Capital Projects	\$0	\$139,654	\$129,984	\$130,029	\$130,242
Property Tax Equalization Funds Used	\$500,799	\$0	\$0	\$0	\$0



**10 YEAR FINANCIAL SUSTAINABILITY MODEL
OPERATING BUDGET
TEN YEAR FORECAST**

		2022	2023	2024	2025	2026
		Forecast	Forecast	Forecast	Forecast	Forecast
10 YFSM	10 YFSM:					
	Beginning Operating Funds Fund Balance	\$6,415,311	\$6,398,188	\$5,354,905	\$3,747,950	\$1,557,779
	Total 10YFSM Revenues & Transfers In	46,312,675	46,614,185	47,432,290	48,236,575	49,120,910
	Total 10YFSM Operating Expenditures & Transfers Out	46,329,798	47,657,468	49,039,245	50,426,746	51,961,549
	Gain / (Use) of Operating Funds Fund Balance	(17,123)	(1,043,283)	(1,606,955)	(2,190,171)	(2,840,639)
	10YFSM Ending Operating Funds Fund Balance	\$6,398,188	\$5,354,905	\$3,747,950	\$1,557,779	(\$1,282,860)
	Required Operating Funds Fund Balance	\$4,366,355	\$4,371,639	\$4,387,166	\$4,402,425	\$4,419,241
Over (Under) Required Operating Funds Fund Balance	\$2,031,833	\$983,266	(\$639,216)	(\$2,844,646)	(\$5,702,100)	

Assumptions:

Inflation	2.28%	2.27%	2.27%	2.28%	2.30%
Annual Revenue Growth	2.10%	0.66%	1.79%	1.73%	1.87%
Annual Regular Levy Assessed Value Change	3.62%	3.66%	3.68%	3.78%	3.71%
Annual Sales & Use Tax Change	3.37%	3.27%	3.46%	3.58%	3.61%
General Fees & Licenses Increases	1.82%	1.81%	1.82%	1.83%	1.84%
Investment Interest Rate	2.20%	2.20%	2.20%	2.20%	2.20%
Building Permit Charge	-3.72%	-2.12%	-2.09%	-1.79%	-1.18%
Revenue Collection (Baseline)	100.00%	100.00%	100.00%	100.00%	100.00%
Revenue Collection (10YFSM)	101.00%	101.00%	101.00%	101.00%	101.00%
PERS Employer Contribution Rate	12.92%	12.92%	12.92%	12.92%	12.92%
Health Benefit Escalator	6.50%	6.50%	6.50%	6.50%	6.50%
Regular Salary Escalator	2.85%	2.84%	2.85%	2.85%	2.87%
Police Contract Escalator	3.50%	3.50%	3.50%	3.50%	3.50%
Expenditure Percentage (Baseline)	100.00%	100.00%	100.00%	100.00%	100.00%
Expenditure Percentage (10YFSM)	98.00%	98.00%	98.00%	98.00%	98.00%
Annual Expenditure Growth	3.09%	2.96%	3.02%	2.98%	3.14%
Contribution to / (Refund From) Revenue Stabilization Fund	\$113,690	\$134,614	\$138,280	\$133,451	\$151,208
New Maintenance Costs for Completed Capital Projects	\$162,749	\$195,257	\$227,764	\$260,271	\$292,778
Property Tax Equalization Funds Used	\$0	\$0	\$0	\$0	\$0

City of Shoreline 2017 - 2022 Capital Improvement Plan
 Program Summary
 General Capital Fund

	PRIOR-YRS	2016CB	2016E	2017E	2018E	2019E	2020E	2021E	2022E	6-YEAR TOTAL	TOTAL PROJECT
PROJECT EXPENDITURES											
<i>PARKS PROJECTS</i>											
BALLINGER NEIGHBORHOOD PARKS	-	-	-	-	150,000	-	-	-	-	150,000	150,000
KING COUNTY, TRAILS AND OPEN SPACE REPLACEMENT LEVY	34,495	36,000	36,000	70,000	110,000	110,000	-	-	-	290,000	360,495
PARK AT TOWN CENTER	121,430	-	-	-	50,000	200,000	-	-	-	250,000	371,430
PARK ECOLOGICAL RESTORATION PROGRAM	3	36,323	36,323	60,000	-	-	-	-	-	60,000	96,326
PARKS REPAIR AND REPLACEMENT	2,060,243	229,980	229,980	227,236	238,597	250,528	263,054	265,816	275,000	1,520,231	3,810,454
PARKS, RECREATION AND OPEN SPACE UPDATE	12,449	87,551	87,551	30,000	-	-	-	-	-	30,000	130,000
REGIONAL TRAIL SIGNAGE	72,699	85,906	5,906	80,000	-	-	-	-	-	80,000	158,605
RIDGECREST PARK MASTER PLAN	-	-	-	100,000	-	-	-	-	-	100,000	100,000
TURF & LIGHTING REPAIR AND REPLACEMENT	2,845	194,655	194,655	1,700,000	290,000	-	-	-	-	1,990,000	2,187,500
<i>FACILITIES PROJECTS</i>											
NORTH MAINTENANCE FACILITY	3,030,837	567,912	517,912	50,000	-	-	-	-	-	50,000	3,598,749
POLICE STATION AT CITY HALL	225,649	6,986,304	1,789,200	5,531,779	215,000	-	-	-	-	5,746,779	7,761,628
POOL & RECREATION FACILITY MASTER PLANNING	-	115,000	115,000	-	-	-	-	-	-	-	115,000
RECREATION FACILITIES EXTERIOR SECURITY LIGHTING	-	-	-	25,000	-	-	-	-	-	25,000	25,000
<i>PROJECTS TO BE COMPLETED IN CURRENT YEAR (2016)</i>											
SHORELINE VETERAN'S RECOGNITION	51,721	33,279	34,605	-	-	-	-	-	-	-	86,326
<i>NON-PROJECT SPECIFIC</i>											
GENERAL CAPITAL ENGINEERING	647,518	80,091	85,650	105,000	85,000	85,000	85,000	85,000	85,000	530,000	1,263,168
COST ALLOCATION CHARGES	-	23,977	23,977	45,782	30,000	30,000	30,000	30,000	30,000	195,782	219,759
CITY HALL DEBT SERVICE PAYMENT	-	664,546	664,546	663,946	662,546	677,546	663,250	663,250	663,782	3,994,320	4,658,866
TOTAL EXPENDITURES	6,259,888	9,141,524	3,821,305	8,688,743	1,831,143	1,353,074	1,041,304	1,044,066	1,053,782	15,012,112	25,093,305
REVENUES											
REAL ESTATE EXCISE TAX	-	1,038,146	1,160,493	1,195,965	1,261,315	1,286,415	1,393,487	1,446,024	1,537,797	8,121,003	-
SOCCER FIELD RENTAL CONTRIBUTION	-	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	780,000	-
INVESTMENT INTEREST	-	31,384	31,384	35,987	10,274	8,894	19,223	33,551	50,058	157,987	-
SALE OF CURRENT POLICE STATION	-	1,065,000	-	1,800,000	-	-	-	-	-	1,800,000	-
LIMITED TAX GENERAL OBLIGATION BOND 2013	-	-	-	-	-	-	-	-	-	-	-
FUTURE GRANTS	-	-	-	-	-	-	-	-	-	-	-
FUTURE FUNDING	-	-	-	-	-	-	-	-	-	-	-
GENERAL FUND CONTRIBUTION	-	1,050,000	50,000	1,832,796	50,000	50,000	50,000	50,000	50,000	2,082,796	-
KC - 4CULTURE DEV.AUTH.	-	20,000	20,000	-	-	-	-	-	-	-	-
KC TRAIL LEVY FUNDING RENEWAL	-	110,000	41,906	190,000	110,000	110,000	-	-	-	410,000	-
KING CONSERVATION DISTRICT GRANT	-	36,323	36,323	20,000	-	-	-	-	-	20,000	-
PRIVATE DONATIONS	-	13,279	7,465	-	-	-	-	-	-	-	-
RECREATION & CONSERVATION OFFICE	-	-	-	250,000	145,000	200,000	-	-	-	595,000	-
STATE AND FEDERAL DRUG FORFEITURE FUND	-	400,000	-	437,397	-	-	-	-	-	437,397	-
TREASURY SEIZURE FUND	-	2,802,444	1,789,200	585,151	-	-	-	-	-	585,151	-
TREASURY SEIZURE FUND - POTENTIAL	-	-	-	200,000	-	-	-	-	-	200,000	-
TOTAL REVENUES		6,696,576	3,266,771	6,677,296	1,706,589	1,785,309	1,592,710	1,659,575	1,767,855	15,189,334	
BEGINNING FUND BALANCE											
		224207	2,953,678	2,399,144	387,697	263,143	565,378	986,784	1,472,293	2,399,144	
TOTAL REVENUES			3,266,771	6,677,296	1,706,589	1,785,309	1,592,710	1,659,575	1,767,855	15,189,334	
RESTRICTED AMOUNT FOR TURF REPLACEMENT						130,000	130,000	130,000	130,000	520,000	
TOTAL EXPENDITURES			3,821,305	8,688,743	1,831,143	1,353,074	1,041,304	1,044,066	1,053,782	15,012,112	
ENDING FUND BALANCE	2,953,678		2,399,144	387,697	263,143	565,378	986,784	1,472,293	2,056,366	2,056,366	
IMPACT ON OPERATING BUDGET			-	10,100	10,303	10,510	10,510	10,723	10,897		

City of Shoreline 2017 - 2022 Capital Improvement Plan
 Program Summary
 City Facility Major Maintenance Fund

	PRIOR-YRS	2016CB	2016E	2017E	2018E	2019E	2020E	2021E	2022E	6-YEAR TOTAL	TOTAL PROJECT
PROJECT EXPENDITURES											
<i>GENERAL FACILITIES</i>											
POLICE STATION LONG-TERM MAINTENANCE		-	-	-	-	-	-	-	-	-	-
CITY HALL LONG-TERM MAINTENANCE		-	-	32,000	10,000	77,904	84,182	68,400	40,000	312,486	312,486
CITY HALL PARKING GARAGE LONG-TERM MAINTENANCE	119,349	-	-	-	-	16,128	-	-	-	16,128	135,477
DUCT CLEANING		-	-	10,000	33,900	10,000	13,350	10,000	13,350	90,600	90,600
ROOF REPLACE & MAJOR REPAIR		89,670	89,670	-	-	-	-	-	-	-	89,670
<i>PARKS FACILITIES</i>											
PARKS RESTROOMS LONG-TERM MAINTENANCE		-	-	19,000	-	-	-	25,632	10,682	55,314	55,314
SHORELINE POOL LONG-TERM MAINTENANCE	451,162	768,584	768,584	20,000	20,000	20,000	20,000	20,000	20,000	120,000	1,339,746
RICHMOND HIGHLANDS COMMUNITY CENTER LONG-TERM MAINTENANCE	246,675	2,000	2,000	15,000	74,613	-	2,000	-	40,000	131,613	380,288
SPARTAN RECREATION CENTER	12,110	6,500	6,500	-	9,000	-	4,500	-	-	13,500	32,110
TOTAL EXPENDITURES	829,297	866,754	866,754	96,000	147,513	124,032	124,032	124,032	124,032	739,641	2,435,692
REVENUES											
GENERAL FUND OPERATING TRANSFER		124,032	124,032	124,032	124,032	124,032	124,032	124,032	124,032	744,192	
GENERAL FUND CONTRIBUTION		658,303	658,303							-	
SHORELINE SCHOOL DISTRICT										-	
INVESTMENT INTEREST		449	449	12	765	208	216	224	231	1,658	
TOTAL REVENUES		782,784	782,784	124,044	124,797	124,240	124,248	124,256	124,263	745,850	
BEGINNING FUND BALANCE											
TOTAL REVENUES			84,800	830	28,874	6,159	6,367	6,583	6,807	830	
TOTAL EXPENDITURES			782,784	124,044	124,797	124,240	124,248	124,256	124,263	745,850	
ENDING FUND BALANCE	84,800		830	28,874	6,159	6,367	6,583	6,807	7,039	7,039	
IMPACT ON OPERATING BUDGET			-	-	-	-	-	-	-		

City of Shoreline 2017 - 2022 Capital Improvement Plan
 Program Summary
 Roads Capital Fund

	PRIOR-YRS	2016CB	2016E	2017E	2018E	2019E	2020E	2021E	2022E	6-YEAR TOTAL	TOTAL PROJECT
PROJECT EXPENDITURES											
<u>REPAIR AND REPLACEMENT</u>											
Pedestrian / Non-Motorized Projects											
TRAFFIC SAFETY IMPROVEMENTS	1,584,689	172,954	172,954	157,881	160,775	163,814	167,005	175,355	184,123	1,008,953	2,766,596
System Preservation Projects											
ANNUAL ROAD SURFACE MAINTENANCE PROGRAM	13,036,866	2,336,320	250,000	2,592,145	2,200,137	1,110,000	843,000	1,120,000	1,250,000	9,115,282	22,402,148
AURORA LED LIGHT CONVERSION	-	-	-	-	215,000	-	-	-	-	215,000	215,000
CURB RAMP, GUTTER AND SIDEWALK MAINTENANCE PROGRAM	2,266,597	236,419	152,517	190,000	190,000	190,000	200,000	200,000	200,000	1,170,000	3,589,114
TRAFFIC SIGNAL REHABILITATION PROGRAM	1,413,233	162,339	162,339	115,763	121,551	127,628	134,010	140,711	147,746	787,409	2,362,981
<u>CAPACITY CONSTRUCTION</u>											
Pedestrian / Non-Motorized Projects											
25TH AVE. NE SIDEWALKS	-	60,000	-	-	112,000	483,000	-	-	-	595,000	595,000
BIKE SYSTEM IMPLEMENTATION	-	642,725	57,000	585,725	-	-	-	-	-	585,725	642,725
ECHO LAKE SAFE ROUTES TO SCHOOL	3,376	514,124	116,000	405,000	5,624	-	-	-	-	410,624	530,000
INTERURBAN TRAIL/BURKE-GILMAN CONNECTORS	108,482	436,017	10,000	436,017	-	-	-	-	-	436,017	554,499
LIGHT RAIL BIKE TRAIL	-	-	60,000	275,000	-	-	-	-	-	275,000	335,000
Safety / Operations Projects											
145TH CORRIDOR - 99TH TO I5	62	2,447,977	300,000	4,253,657	1,437,281	-	-	-	-	5,690,938	5,991,000
145TH AND I5 INTERCHANGE	-	-	20,000	3,375,000	1,125,000	-	-	-	-	4,500,000	4,520,000
160TH AND GREENWOOD/INNIS ARDEN INTERSECTION	-	-	-	125,000	-	-	-	-	-	125,000	125,000
185TH CORRIDOR STUDY	89	600,000	65,000	500,000	135,000	-	-	-	-	635,000	700,089
AURORA AVENUE NORTH 192ND - 205TH	38,754,105	4,821,217	2,367,366	208,630	-	-	-	-	-	208,630	41,330,101
AURORA MEDIAN RETROFITS	-	-	-	-	175,000	-	-	-	-	175,000	175,000
MERIDIAN AVE N & N 155TH ST SIGNAL IMPROV	-	58,929	58,929	300,000	-	-	-	-	-	300,000	358,929
N 175TH ST - STONE AVE N TO I5	-	2,665,000	-	1,640,000	2,460,000	-	-	-	-	4,100,000	4,100,000
RADAR SPEED SIGNS	-	120,456	25,000	95,456	-	-	-	-	-	95,456	120,456
RICHMOND BEACH RE-CHANNELIZATION	-	-	-	200,000	-	-	-	-	-	200,000	200,000
WESTMINSTER AND 155TH IMPROVEMENTS	-	250,000	150,000	300,000	-	-	-	-	-	300,000	450,000
<u>PROJECTS TO BE COMPLETED IN CURRENT YEAR (2016)</u>											
10TH AVENUE NW BRIDGE	168,854	383,207	372,000	-	-	-	-	-	-	-	540,854
145TH CORRIDOR STUDY	477,333	128,884	172,667	-	-	-	-	-	-	-	650,000
AURORA AVENUE NORTH-145TH TO 192ND SAFETY IMPROVEMENTS	433,574	3,543	7,472	-	-	-	-	-	-	-	441,046
EINSTEIN SAFE ROUTE TO SCHOOL	666,828	43,793	9,263	-	-	-	-	-	-	-	676,091
NE 195TH SEPARATED TRAIL	536,081	10,000	500	-	-	-	-	-	-	-	536,581
<u>NON-PROJECT SPECIFIC</u>											
ROADS CAPITAL ENGINEERING	1,920,776	215,805	240,000	360,000	370,000	385,000	395,000	405,000	415,000	2,330,000	4,490,776
TRANSPORTATION MASTER PLAN UPDATE	-	100,000	60,000	200,000	100,000	-	-	-	-	300,000	360,000
COST ALLOCATION CHARGES	-	64,767	64,767	64,736	64,736	50,000	50,000	50,000	50,000	329,472	394,239
TOTAL EXPENDITURES	61,370,945	16,474,476	4,893,774	16,380,010	8,872,104	2,509,442	1,789,015	2,091,066	2,246,869	33,888,506	100,153,225
REVENUES											
REAL ESTATE EXCISE TAX	-	1,038,146	1,160,493	1,195,965	1,261,315	1,286,415	1,393,487	1,446,024	1,537,797	8,121,003	-
INVESTMENT INTEREST	-	37,415	37,415	61,690	42,064	9,843	97	12,898	17,565	144,157	-
GENERAL FUND CONTRIBUTION	-	1,804,179	1,169,179	1,300,955	282,812	244,822	241,938	239,403	236,924	2,546,854	-
CMAQ	-	346,673	873,056	32,527	-	-	-	-	-	32,527	-
FEDERAL - STP	-	6,009,695	384,998	8,693,338	4,899,389	-	-	-	-	13,592,727	-
FTA - RAPID RIDE	-	599,236	619,223	3,261	-	-	-	-	-	3,261	-
HIGHWAY SAFETY IMPROVEMENT PROGRAM (HSIP)	-	1,793,945	1,004,907	434,711	-	-	-	-	-	434,711	-
KING COUNTY METRO	-	172,860	89,762	-	-	-	-	-	-	-	-
SAFE ROUTES TO SCHOOL	-	516,763	492,263	12,500	-	-	-	-	-	12,500	-
TRANSPORTATION IMPROVEMENT BOARD	-	289,601	282,321	125,000	-	-	-	-	-	125,000	-
TRANSPORTATION BENEFIT DISTRICT	-	1,031,824	236,138	1,497,359	858,327	780,000	780,000	780,000	780,000	5,475,686	-
UTILITY REIMBURSEMENTS	-	633,486	371,788	-	-	-	-	-	-	-	-
TRANSPORTATION IMPACT FEES	-	359,775	-	221,400	332,100	-	-	-	-	553,500	-
WSDOT - PEDESTRIAN & BICYCLE SAFETY PROGRAM	-	448,989	17,273	403,273	-	-	-	-	-	403,273	-
TOTAL REVENUES		15,082,587	6,822,545	13,981,979	7,676,007	2,321,080	2,415,522	2,478,325	2,572,286	31,445,199	
BEGINNING FUND BALANCE											
TOTAL REVENUES			2,183,867	4,112,638	1,587,316	291,218	2,857	379,364	516,623		
TOTAL EXPENDITURES			6,822,545	13,981,979	7,676,007	2,321,080	2,415,522	2,478,325	2,572,286		
RESTRICTED AMOUNT FOR GRANT MATCHING			4,893,774	16,380,010	8,872,104	2,509,442	1,789,015	2,091,066	2,246,869	1,077,291	
ENDING FUND BALANCE	2,183,867		4,112,638	1,587,316	291,218	2,857	379,364	516,623	592,041		
IMPACT ON OPERATING BUDGET			70,760	9C-52 19,351	119,351	119,474	119,519	119,519	119,519		

City of Shoreline 2017 - 2022 Capital Improvement Plan
 Program Summary
 Surface Water Utility Fund

	PRIOR-YRS	2016CB	2016E	2017E	2018E	2019E	2020E	2021E	2022E	6-YEAR TOTAL	TOTAL PROJECT
<i>PROPOSED UTILITY RATE INCREASE</i>			4.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%		
<i>SWM RATE RESIDENTIAL SF HOME ANNUAL FEE</i>			152	160	168	176	185	194	204		
PROJECT EXPENDITURES											
<i>CAPACITY</i>											
10TH AVE NE DRAINAGE IMPROVEMENTS	-	250,000	2,500	250,000	-	-	-	600,000	30,000	880,000	882,500
25TH AVE. NE FLOOD REDUCTION IMPROVEMENTS	217	880,000	341,930	615,000	370,000	2,817,853	-	-	-	3,802,853	4,145,000
BOEING CREEK REGIONAL STORMWATER FACILITY STUDY	-	200,000	50,000	150,000	-	-	-	-	-	150,000	200,000
NE 148TH INFILTRATION FACILITIES	81,907	368,886	7,500	11,701	365,000	-	-	-	-	376,701	466,108
<i>REPAIR AND REPLACEMENT</i>											
GOHEEN REVETMENT REPAIR	399,929	20,626	20,626	11,500	6,000	6,000	6,000	-	-	29,500	450,055
HIDDEN LAKE DAM REMOVAL	109,513	61,213	60,212	30,085	160,000	70,000	850,000	-	-	1,110,085	1,279,810
BOEING CREEK RESTORATION PROJECT	-	-	43,000	79,000	-	-	-	-	-	79,000	122,000
STORMWATER PIPE REPLACEMENT PROGRAM	757,869	657,103	583,530	235,000	40,000	400,000	50,000	520,000	50,000	1,295,000	2,636,399
SURFACE WATER SMALL PROJECTS	2,369,025	215,723	215,723	250,000	-	-	-	-	-	250,000	2,834,748
<i>OTHER</i>											
SURFACE WATER MASTER PLAN	-	500,000	250,000	400,000	-	-	-	-	-	400,000	650,000
THORNTON CREEK BASIN CONDITION ASSESSMENT	-	100,000	-	150,000	150,000	-	-	-	-	300,000	300,000
<i>PROJECTS TO BE COMPLETED IN CURRENT YEAR (2016)</i>											
BALLINGER CREEK DRAINAGE STUDY (LYONS CREEK BASIN)	179,632	4,000	4,000	-	-	-	-	-	-	-	183,632
MCALFEER CREEK BASIN PLAN	391,945	4,000	4,000	-	-	-	-	-	-	-	395,945
PUGET SOUND DRAINAGES BASIN PLAN	173,569	271,432	271,432	-	-	-	-	-	-	-	445,001
<i>NON-PROJECT SPECIFIC</i>											
SURFACE WATER CAPITAL ENGINEERING	2,190,242	158,013	160,000	182,000	191,100	200,655	210,688	221,222	232,283	1,237,948	3,588,190
COST ALLOCATION CHARGES	812,119	190,448	190,448	204,105	200,000	200,000	200,000	200,000	200,000	1,204,105	2,206,672
TOTAL CAPITAL EXPENDITURES	3,747,507	3,881,444	2,204,901	2,568,391	1,482,100	3,694,508	1,316,688	1,541,222	512,283	11,115,192	20,786,060
REVENUES											
INVESTMENT INTEREST		18,877	18,877	42,729	41,011	52,799	37,083	40,124	42,732	256,478	
DEPARTMENT OF ECOLOGY BIENNIAL STORMWATER CAPACITY GRANT		-	-	-	-	-	-	-	-	-	
DEPARTMENT OF ECOLOGY STORMWATER RETROFIT GRANT		-	-	-	-	-	-	-	-	-	
DOE STORMWATER PRE-CONSTRUCTION GRANT		250,000	-	250,000	-	-	-	-	-	250,000	
KING COUNTY FLOOD ZONE DISTRICT OPPORTUNITY		110,898	110,898	110,898	110,898	110,898	110,898	110,898	110,898	665,388	
WA STATE STORMWATER FINANCIAL ASSISTANCE PROGRAM		290,625	-	-	290,625	-	-	-	-	290,625	
FUTURE FUNDING - BONDS		2,000,000	2,000,000	-	-	2,000,000	-	-	-	2,000,000	
TOTAL CAPITAL REVENUES		2,670,400	2,129,775	403,627	442,534	2,163,697	147,981	151,022	153,630	3,462,491	
BEGINNING FUND BALANCE			2,095,313	2,848,599	1,547,588	1,562,088	1,090,677	1,180,127	1,256,819	2,848,599	
TOTAL CAPITAL REVENUES			403,627	442,534	2,163,697	147,981	151,022	153,630		3,462,491	
TOTAL CAPITAL EXPENDITURES			2,204,901	2,568,391	1,482,100	3,694,508	1,316,688	1,541,222	512,283	11,115,192	
SURFACE WATER FEES			4,004,586	4,540,815	4,767,856	5,006,249	5,256,561	5,519,389	5,795,359	30,886,230	
OPERATING GRANTS		50,000	50,000	-	-	-	-	-	-	-	
PUBLIC WORKS DEBT SERVICE PAYMENT		344,431	344,431	344,431	335,902	334,269	332,637	332,637	332,637	2,012,513	
AMOUNT RESTRICTED - LOAN MAINTENANCE FACILITY DEBT SERVICE		119,086	119,086	119,086	119,086	119,086	119,086	119,086	119,086	714,516	
STORMWATER PIPE REPL DEBT SERVICE PAYMENT		182,391	-	182,391	182,391	364,783	364,783	364,783	364,783	1,823,914	
TOTAL DEBT SERVICE		645,908	463,517	645,908	637,379	818,138	816,506	816,506	816,506	4,550,943	
TOTAL OPERATING EXPENDITURES		2,828,841	2,762,657	3,031,154	3,076,412	3,128,711	3,181,899	3,235,991	3,291,003	18,945,169	
ENDING FUND BALANCE	2,095,313		2,848,599	1,547,588	1,562,088	1,090,677	1,180,127	1,256,819	2,586,016	2,586,016	
MINIMUM REQUIRED RESERVE (20% OPER REV)			810,917	908,163	953,571	1,001,250	1,051,312	1,103,878	1,159,072		
DEBT SERVICE/FUND BALANCE RATIO (MINIMUM 1.25)				2.40	2.45	1.33	1.45	1.54	3.17		
VARIANCE ABOVE MINIMUM REQUIRED RESERVE			2,037,682	639,425	608,517	89,427	128,814	152,941	1,426,944		
IMPACT ON OPERATING BUDGET			-	-	10,000	-	-	-	-		