

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	Performance Update of CleanScapes' Solid Waste Contract
DEPARTMENT:	Public Works
PRESENTED BY:	Jesus Sanchez, Operations Manager Rika Cecil, Environmental Programs Coordinator

PROBLEM/ISSUE STATEMENT:

When the Council unanimously selected CleanScapes to provide solid waste and recycling collection services, a request was made for periodic updates. The previous update to Council was on October 6, 2008.

DISCUSSION:

CleanScapes' PowerPoint presentation reviews the status of on-going services and milestones in their collection process:

1. Customer Service
 - Implemented new call-center phone service and increased customer service staff
 - Upgrading new customer service website
2. Operations
 - Completed driver and mechanics labor negotiations
 - Established inclement weather collection sites at Hamlin and Hillwood Parks
 - Implemented Seattle contract with limited Shoreline service impact
3. Waste Diversion
 - Implemented multi-family and commercial recycling outreach programs
4. Shoreline Community Event Support
 - Participated in City's Christmas Tree Recycling Event
 - Fall '08 & Spring '09 Clean Sweep Recycling Events
 - YMCA Earth Day Event
 - Shoreline Strawberry Festival
 - Shoreline SolarFest
5. Performance
 - The number of curbside solid waste customers continues to increase, and customers continue to move to smaller garbage cart sizes.
 - Food scraps and yard debris service increased by 54 customers to 9,572.
 - Contract standards are being met.

RECOMMENDATION

No action is required by Council.

Approved By: City Manager  City Attorney ____