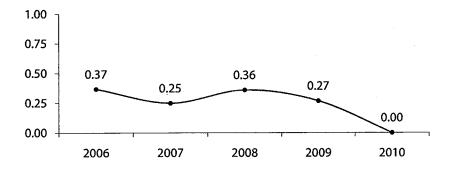
Complaints against Officers

Complaints against city police officers can originate from the public or internal police department personnel. When a complaint is made, the King County Sheriff's Office Internal Investigations Unit (IIU), which reports directly to the Sheriff, will review the complaint and determine whether a formal complaint investigation should be made. The following are the total number of internal and external complaints that were formally investigated for City of Shoreline officers:

	2006	2007	2008	2009	2010
Number of Complaints	5	3	4	3	0
Number of Dispatched Calls for Service	13,662	12,096	11,173	11,261	10,981

Complaints per 1,000 Dispatched Calls for Service



Source: KCSO Internal Investigations Unit



Shoreline Police Department Professional Staff

The Shoreline Police Department front office is staffed by one full time and one 30-hours-a-week non-commissioned employee. The police department also has one volunteer who works each Wednesday assisting with front desk duties and processing citizens who come in for fingerprinting.

Our clerks and volunteer keep quite busy and handle a myriad of requests in any given day. They are very familiar with the police department and resources within the City so



that they can direct citizens accordingly. In addition to phone calls and front desk duties our clerical staff spends time on the following tasks,

Abandoned Vehicle Processing, Trespass Reports, Accident and Citation Reports, Business Licenses and Concealed Pistol Licenses Processing, Fingerprinting, Web Development, Filing and Scanning, Mail Distribution/Subpoenas, Meetings and City Events, Order/Restock Supplies, Payroll / Pay Bills, Projects/Correspondence, Transcription of Interviews



Crime Prevention, Volunteers, and Community Activities

Oftentimes crime prevention is seen solely as a police function but common sense and statistics show that's far from the reality. What each of us does or doesn't do has consequences and can prevent us from becoming victims of crime.

All too often, law enforcement takes reports on the stolen car that was left in the driveway warming up, or the stolen purse left in the car or in a shopping cart when the victim turned their back "for just a moment." Other times, it's a burglary where the suspect entered through an unlocked door or window. And sometimes, in spite of our best efforts to keep ourselves and our property safe—crime still occurs.

The Shoreline Police Department and Police Neighborhood Centers and Volunteers work to provide solutions, programs, resources, and education in crime prevention. Block Watch programs help neighbors organize, watch out for each other and their homes, and mark their property through Operation ID. Ongoing programs such as Project Home Safe (free gun locks), or the Anti-Auto-Theft program (low cost steering wheel locks), can aid Shoreline residents in making safety a priority and fighting against crime.

Don't wait until you are a victim of crime to join Shoreline Police in their crime prevention efforts. Get involved by visiting a local storefront office or exploring the Shoreline PD webpage to find out about crime prevention and community programs are available to you.

Storefronts

Shoreline Police Neighborhood Centers, or storefronts, are known for the vital role they play in Shoreline. Each storefront is staffed by a police officer and numerous police volunteers who provide resources to the community. From court reminders, vacation house checks, victim call backs, pet licensing services, and discounted steering wheel locks, volunteers participate and manage wideranging programs in the Shoreline community.

Shoreline has 2 Neighborhood Police Centers:

- ▶ Westside Storefront, 624 NW Richmond Beach Rd., (206) 546-3636
- ► Eastside Storefront, 521 NE 165th St., (206) 363-8424

Storefront volunteers coordinate and manage the following services and programs provided to the Shoreline community:

- Vacation House Checks
- ▶ Victim Call Back
- Citizen Park Patrol
- Court Reminders
- ► Memory Impaired Assistance Program
- ► False Alarm Reduction
- ► Mail Theft deterrence/coordination with US Postal Service

- Crime Analysis
- ► E-911 Business Emergency Notification
- Residential and business CPTED surveys
- Business Watch publications and crime maps
- ▶ Pet Licensing
- Project Home Safe (free gun locks to Shoreline residents)







Photos of Shoreline Police Volunteers















Block Watch and National Night Out

On August 3rd, Shoreline neighborhood Block Watches celebrated the "27th Annual National Night Out Against Crime (NNO). Block Watch groups lock their doors, take to the streets and join their neighbors to send criminals the message that they are organized and fighting back against crime.

NNO heightens crime prevention awareness and strengthens neighborhood and police-community partnerships.

Shoreline Police worked with the City Neighborhoods, Public Outreach Coordinator and Shoreline Fire Department to register over 30 block parties. City, fire and police staff personally made visits to all registered events to get to know the community and provide their support.

Shoreline City Council proclaimed August 3, 2010, National Night Out Against Crime. Block Watch Captain Doris Hanson of the Highland Terrace Neighborhood accepted the proclamation from the City

Council and spoke to them on behalf of all Block Watch groups in Shoreline. To find out how you can form a Block Watch Group, call one of the storefront offices or visit the police webpage at http://shorelinewa.gov/index.aspx?page=183.



Doris Hanson, Block Watch organizer in the Highland Terrace Neighborhood, is congratulated by Captain Stensland.

Volunteers of the Year

Volunteers are the lifeblood of our neighborhood storefront offices and contribute over 6,000 hours annually to Shoreline Police. Police staff recognizes their significant contributions by selecting a Volunteer of the Year. These volunteers consistently demonstrate superior service to the department as well as maintain positive relations with the public, department members and other volunteers. The 2010 award was given to Mary Kay Doyle and Glenis Pereboom.

Mary Kay Doyle has been volunteering since the opening of the Eastside Storefront in 1997. She has been involved in almost every aspect of the storefront. Currently, Mary Kay maintains statistics for the daily activity log



and provides monthly reports of our activity. She can always be counted on to have a gracious smile and provide great customer service to the Citizens of Shoreline.

Prior to Volunteering, Mary Kay worked for Seattle Trust for 25 years. She was a Bank Manager in Pioneer Square and an assistant Vice President.

Mary Kay has been an active member on the Ridgecrest Neighborhood board for over 10 years. She displays tireless devotion and professionalism to the citizens of King County and the City of Shoreline.



2010 Volunteers of the Year, Mary Kay Doyle and Glenis Pereboom.

Glenis Pereboom has been a volunteer for Shoreline Police for over eight years. Unfailingly dedicated to the Shoreline community, we've found Glenis donating her time on holidays, weekends, and numerous weekdays to ensure program work is complete.

Glenis compiles statistical information for Block Watch and Business Watch program maps for our webpage. She assists with the Victim Call Back program, coordinates mail theft information with the Postal Inspector and manages the West Storefront Pet Licensing program.

On a more personal note, Glenis has lived in Shoreline for over 47 years where she raised a family of five children.



Growing up on a farm in South Dakota, she discovered a fondness for trapshooting and hunting, and is well versed with a 12 gauge shotgun. She competed as a junior in both state and national competitions. Glenis continues to enjoy shooting as she takes part in our volunteer day at the range each year.

Citizen's Academy

Shoreline Police and the King County Sheriff's Office hosted their annual Citizen's Academy to increase the understanding between citizens and their police department through education. This remarkable and educational ten week course covers 20 different topics and presentations, including: Defensive Tactics, K9, Major Accident Investigations, Homicide and Major Crimes, Automatic

SHORELINE

Fingerprint Identification System (AFIS), Green River Investigation, Guardian One Helicopter and Marine Patrol.

Graduates of the Citizens' Academy come away with a better understanding of the law enforcement role in the criminal justice system and an appreciation for the many challenges facing law enforcement in today's complex society.

The Academy runs March through May each year and applications become available in January. This is a unique experience and it's offered at no cost to Shoreline residents and those who work or attend college in the City of Shoreline.



Deputy Houser's K-9 dog "Scout" joins the class.



Students touring the B.E.A.R. (Ballistically Engineered Armored Response.



Academy class with helicopter Guardian One and Pilo Jon Loy.

15 Years of Service

Shoreline Police boasts 30 volunteers, 10 of whom have reached the milestone of 15 years of service to the department. Most volunteers serve at the Neighborhood Storefront offices located in the Ridgecrest and Hillwood neighborhoods. We're certain the community joins us in saying "Thank you!"



Angus MacDonald Serving since October 1995

Jean Clements Serving since June 1996





Patricia Hale Serving since January 1996

Darrell Chapman Serving since September 1996



Ray Marik Serving since May 1996

Phillip Oakes Serving since July 1996



Rose Laffoon Serving since October 1996



Hill Williams Serving since October 1995



Bob Countryman Serving since June 1996

John Monroe Serving since August 1996



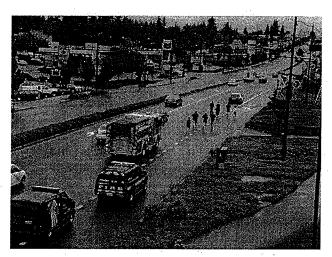
Additionally, we'd like to recognize the significant contributions of our Police Volunteers who have served for over 10 years: Dan Henry, Mary Kay Doyle, Vivian Cadwallader, Julie Allen and Sue Hempel.

Volunteers received the President's Volunteer Service Award for 2010. Now more than ever, volunteers are renewing their commitment to helping others and making new connections that bring us closer as families, neighbors, communities and as a Nation. This award recognizes the valuable contributions volunteers are making in our community and encourages more people to serve.

Shoreline Police Volunteers demonstrate their commitment by example and inspire others to engage in volunteer service.

For more information about these and other programs, contact the Shoreline Police Department at (206) 801-2710 or visit the police webpage at: http://shorelinewa.gov/index.aspx?page=183.

Special Olympics Torch Run



For the past 15 years the Shoreline Police have taken part in the annual Special Olympics Torch run. On June 4, 2010, Officers with the Shoreline Police Department picked up the torch from the Edmonds Police Department and ran through the city handing off to the Seattle Police Department. A fun run for a very worthy cause!

Thank you to the Shoreline Fire Department for their assistance.



Shoreline Police Department Annual Awards

Shoreline Police Officer of the Year



MPO Brent Naylor is the Shoreline Police Officer of the Year for 2010. MPO Naylor transferred from the King County Sheriff's Office North Precinct to Shoreline Police in November of 2009. He has held numerous positions within the Sheriff's Office including Field Training Officer, TAC-30, Forest Service Deputy, Motor Officer, and Firearms Instructor. On November 5, 2010, Naylor celebrated 19 years of service with the King County Sheriff's Office.

MPO Naylor is currently assigned to patrol. His work ethic can be held as a standard for all officers to strive to.

He is a thorough investigator and regularly puts extra time and effort into his investigations. MPO Naylor is the highest producer of on-views for his shift. His tenure provides him with a base of knowledge and experience that affords him the ability to make excellent decisions even in the midst of chaos. According to his supervisor "MPO Naylor has a very even-keeled disposition and is easily approachable. He has a strong character that drives him to put others needs before his own. His humble personality has endeared him to his partners and makes him a valuable resource."

Shoreline Police Detective of the Year

Detective Will Marik is the Shoreline Police Detective of the year for 2010. He conducts fraud and forgery investigations as well as working part time with the Electronic Crimes Task Force operated by the United States Secret Service.

By participating in this Task Force he has received extensive training and is one of approximately 300 examiners in the country who are considered an expert witness in the forensic computer field. It is crucial to the success of any Unit that the members of the team work as a collective. Truly, this Task Force is the epitome of "Team" they have been incredibly successful and have gained recognition from Washington D.C. as one of the premier task force groups.

In addition to the fraud and forgery investigations he is responsible for investigating Adult Protective Services referrals. These investigations concern reports of Financial Exploitation of vulnerable adults. Most of these are considered complex investigations involving long term financial loss, will and probate issues, and real property concerns. In 2010 Detective Marik investigated 20 Adult Protective Service referrals.

Detective Marik has developed an extensive network within the private and public sectors. These relationships allow him to obtain the necessary information to move cases forward. He is the consummate professional and his integrity is above reproach.



City of Shoreline **Police Service Data**2010



CRIME SUMMARY

Part I Offenses	2009	2010	Percent Change	Crime Rate	Total 2010 Cases Closed
Criminal Homicide	1	1	0.0%	0.02	1
Forcible Rape (incl. Attempts)	18	22	22.2%	0.42	4
Robbery	51	44	-13.7%	0.83	13
Aggravated Assault	41	42	2.4%	0.79	16
Burglary, Commercial	74	85	14.9%	1.60	10
Burglary, Residential	322	234	-27.3%	4.41	16
Larceny, over \$250	556	400	-28.1%	7.55	38
Larceny, under \$250	567	654	15.3%	12.34	131
Vehicle Theft	113	115	1.8%	2.17	6
Arson	18	9	-50.0%	0.17	4
Total Part Offenses	1,761	1,606	-8.8%	30.30	239
Total Part II Offenses	2,234	2,282	- 2.1%	43.05	178

NOTE:

The crime rate is calculated on the basis of 1,000 people (i.e., number of crimes per 1,000 people). The population is 53,007.

ACTIVITY SUMMARY

			Percent
The state of the s	2009	2010	Change
Dispatched calls for service	11,261	10,981	-2.5%
Adult charges/arrests	1,635	1,444	-11.7%
Juvenile charges/arrests	205	185	-9.8%
Officers assaulted	2	3	*50.0%
Total gang-related incidents	90	62	-31.1%
Total domestic violence related			
incidents	355	384	8.2%
Hate crimes/malicious harassmen			
reports	2	3	50.0%



Part One Offenses by Patrol District

	Г		Sho	reline			1
	A1	A2	A3	A4	A5	A6	Total
Criminal Homicide	1	0	0	0	0	0	1
Rape	1	2	6	1	3		
Child Rape	0	0	2	0	2	· ý	
Attempted Rape	0	0	0	0	1	0	1
Robbery, Highway	0	3	4	4	4	5	20
Robbery, Commercial	0	0	0	0	0	0	0
Robbery, Gas Station	0	0	0	0	0	1	
Robbery, Chain Store	2	0	2	4	0	1	9
Robbery, Residence	1	2	1	0	0	0	9
Robbery, Bank	0	0	0	0	0	0	0
Robbery, Misc.	0	1	2	2	0	3	0 8 2
Robbery, Carjack	1	1	0	0	0	0	2
Assault, Firearm	0	2	1	0	2	0	5
Assault, Knife	1	0	2	0	0	0	3
Assault, ODW	1	1	1	3	2	5	13
Assault, Hands	1	3	6	2	4	5	21
Commercial Burglary, FE	1	5	14	12	17	11	60
Commercial Burglary, NF	0	2	2	1	1	2	8
Commercial Burglary, ATT	1	4	2	6	3	1	17
Residential Burglary, FE	10	10	20	22	22	27	111
Residential Burglary, NF	20	12	14	12	23	13	94
Residential Burglary, ATT	4	3	2	4	8	8	29
Larceny, +\$250	33	61	100	56	72	77	399
Larceny, -\$250	46	98	174	156	84	96	654
Auto Theft	8	10	24	28	24	19	113
Truck-Bus Theft	0	0	0	0	0	0	0
Other Vehicle Theft	0	0	0	0	0	2	2
Theft Boat/RV	0	0	0	1	0	0	1
Arson Confirmed	0	0	3	0	3	3	9
Total	132	220	382	314	275	283	1,606

Part Two Offenses by Patrol District

			Sho	reline	•		1
	A1	A2	А3	A4	A5	A6	Total
Assault Fourth	11	17	49	37	48	41	203
Total Forgery/Fraud	27	44	78	46	41	56	292
Stolen Property	0	0	3	2	1	1	7
Vandalism	44	38	87	63	64	78	374
Weapons Violations	3	3	2	4	1	6	19
Commercial Vice	0	12	6	10	0	1	29
Total Sexual Offenses	3	9	19	18	36	20	105
Gambling	0	0	0	0	0	0	0
Total Family/Juvenile	23	27	70	41	65	73	299
DWI	6	21	31	29	12	27	126
Liquor Violations	10	4	6	5	6	4	35
Disorderly Conduct	0	3	6	0	1	1	11
Kidnapping	0	. 0	0	0	0	0	0
Trespass	5	20	51	48	24	20	168
Opium, coke, etc.	1	7	7	19	3	5	42
Marijuana	5	6	6	11	3	16	47
Synthetic Narcotics	2	9	1	9	5	8	34
Other Narcotics	2	5	2	1	1	1	12
Hate Crimes	0	0	1	0	1	1	3
Viol. of Court Orders (Misd)	2	5	22	11	10	13	63
Viol. of Court Orders (Felony)	0	1	2	2	3	0	8
All other	42	42	87	79	70	83	403
Total	186	273	536	435	395	455	2,280



Larcenies by Patrol District

	Shoreline						
	A1	A2	А3	A4	A5	A6	Total
Auto Parts & Accessories	4	4	11	5	10	7	41
Bicycles	1	2	10	2	1	5	21
Coin Operated Machine Device	0	0	0	0	1	0	1
Gas	1	1	0	0	0	0	2
Non-specific Category	9	20	26	15	27	15	112
Pickpocket	0	2	3	3	0	0	8
Purse Snatch	0	0	2	3	0	1	6
Shoplifting	8	54	90	108	19	36	315
Taken from Auto	41	37	75	42	63	63	321
Taken from Building	15	39	57	34	35	46	226
Total	79	159	274	212	156	173	1,053



POLICE SERVICE HIGHLIGHTS & DATA REPORT: 2010

ADULT AND JUVENILE CHARGES, ARRESTS, AND CITATIONS

	Adult Felony	Adult Misdemeanor	Juvenile Felony	Juvenile Misdemeanor	Total Adults and Juveniles
Criminal Homicide	0	0	0	0	0
Negligent Manslaughter	0	0	0	0	0
Forcible Rape	2	0	0	0	2
Robbery	12	0	7	0	19
Aggravated Assault	23	2	3	0	28
Burglary	21	0	3	. 0	24
Larceny	21	182	3	22	228
Vehicle Theft	10	0	0	0	10
Assault, Fourth	0	137	0	21	158
Arson	0	0	0	3	3
Counterfeiting/Forgery	14	2	. 1	0	17
Fraud	6	0	0	2	- 8
Embezzlement	. 1	0	0	0	1
Stolen Property	14	6	0	2	22
Vandalism	7	38	- 4	13	62
Weapons Violations	4	7	4	4	19
Prostitution - Vice	-0	15	0	2	17
Sex Offense (No Rape)	3	0	.0	0	3
Narcotics/Drug Violation	57	50	0	2	109
Marijuana	0	40	0	15	55
Gambling, Other	0	0.44	0	0	0
DWI	0	114	0	3	117
Liquor Violation	0	45	0.	39	84
Disorderly Conduct	0	11	0	0	11
Other (except Traffic)	16	134	0	. 27	177
Traffic	6	444	0	5	455
TOTAL	217	1,227	25	160	1,629

NOTE:

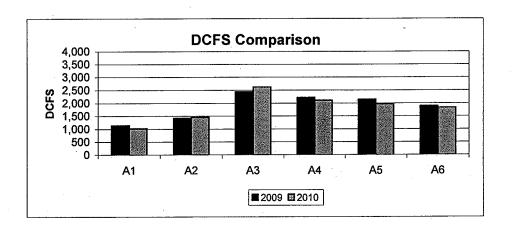
Charges include all adults and juveniles booked, cited and charged in absentia. Charges do not include persons that are booked on warrants each quarter.



POLICE SERVICE HIGHLIGHTS & DATA REPORT: 2010

Dispatched Calls for Service By Patrol District

District	2009	2010
A1	1,141	1,020
A2	1,421	1,453
A3	2,448	2,619
A4	2,212	2,103
A5	2,147	1,960
A6	1,892	1,826
TOTAL	11,261	10,981



Response Times

	Avg Time
Priority	in Mins.
Х	4.20
1	7.36
2	11.24
3	25.24

NOTE:

The number of DCFS shown here includes all calls recorded by the Emergency 911 Communications Center as being city calls. However, this number may be slightly higher than the number of DCFS shown in the Police Service Highlights section, which reports only those calls that are verified to take place inside the city limits and are charged to the city as part of its police contract. Actual DCFS counts shown here are usually less than 5 percent higher.

