Council Meeting Date:	May 12, 2014	Agenda Item: 9(b)

CITY COUNCIL AGENDA ITEM

CITY OF SHORELINE, WASHINGTON

AGENDA TITLE: Proposed 2014-2016 Council Goals and Citywide Workplan

DEPARTMENT: City Manager's Office

PRESENTED BY: Debbie Tarry, City Manager

John Norris, Assistant City Manager

ACTION: ____ Ordinance ____ Resolution ____ Motion

X Discussion Public Hearing

PROBLEM/ISSUE STATEMENT:

At the City Council's April 11-12, 2014 annual strategic planning session the Council discussed their proposed 2014-2016 goals. It was determined that Council would like to continue the focus of their goals towards achievement of Vision 2029 and being a sustainable city in all respects:

- Sustainable neighborhoods ensuring they are safe and attractive;
- Sustainable environment enhancing our build environment so that it protects our natural resources; and
- Sustainable services supporting quality services, facilities and infrastructure.

Council also determined that the five goals that were adopted in 2013 were still relevant and supportive of Vision 2029 and therefore they should continue to be the goals for 2014-2016. The proposed goals are:

- 1. Strengthen Shoreline's economic base;
- 2. Improve Shoreline's utility, transportation, and environmental infrastructure;
- 3. Prepare for two Shoreline light rail stations:
- 4. Enhance openness and opportunities for community engagement; and,
- 5. Promote and enhance the City's safe community and neighborhood initiatives and programs.

Attachment A lists the proposed 2014-2016 Council goals, including the suggested action steps and progress indicators for monitoring the goals. New or enhanced action steps are underlined. Completed action steps from prior year were removed. The question for Council is whether the proposed goals and action steps reflect the direction given to staff at the annual Council goal setting retreat.

Citywide Workplan

Attachment B is the proposed 2014-2015 citywide work plan, assuming that Council is in agreement with the proposed goals and action steps.

RESOURCE/FINANCIAL IMPACT:

Resources needed to accomplish the Council's goals and workplan are included in the 2014 budget and will be included in the 2015 proposed budget.

RECOMMENDATION

The purpose for this discussion is to review the goals and proposed action steps. Council is scheduled to adopt the 2014-2016 goals on May 19.

Approved By: City Manager **DT** City Attorney **IS**

ATTACHMENTS

Attachment A – Draft 2014-2016 Council Goals

Attachment B – Citywide Workplan

2014-2016 City Council Goals and Workplan

The Council is committed to fulfilling the community's long-term vision – Vision 2029 – and being a sustainable city in all respects:

- Sustainable neighborhoods—ensuring they are safe and attractive;
- Sustainable environment—preserving our environmental assets and enhancing our built environment so
 that it protects our natural resources; and
- Sustainable services—supporting quality services, facilities and infrastructure.

The City Council holds an annual strategic planning and goal setting session to monitor progress and determine priorities and action steps necessary to advance Vision 2029. This workplan, which is aimed at improving our ability to fulfill the community's vision, is then reflected in department workplans, the City's budget, capital improvement plan, and through special initiatives.

Goal 1: Strengthen Shoreline's economic base

Shoreline voters approved Proposition No. 1 in November 2010, which helped to maintain essential service levels through 2016. Whether or not Proposition No. 1 is renewed in 2016, it is vital to attract investment in Shoreline businesses and neighborhoods to enhance the local economy, provide jobs, and support the services that make Shoreline a desirable place to live and to . Investment will strengthen our tax base while providing our residents with greater housing choices, local employment, retail opportunities, and lifestyle amenities.

ACTION STEPS:

- 1. Implement the Community Renewal Plan for Aurora Square <u>including developing recommendations for</u> <u>incentives</u>, property acquisition, and capital improvements to encourage Vision 2029 businesses to locate and thrive at Aurora Square
- 2. Implement efforts to make the permit process predictable, timely and competitive including the implementation of a new permit software system <u>and enhancing the partnership with other permitting</u> agencies
- 3. <u>Implement the</u> 10-year Financial Sustainability Plan to achieve sufficient fiscal capacity to fund and maintain priority public services, facilities, and infrastructure
- 4. Implement marketing strategies to promote Shoreline as a progressive and desirable community for new residents, investors, and businesses
- 5. Evaluate the competitiveness of <u>Shoreline's regulations</u> and <u>evaluation processes to enhance the attractiveness of Shoreline as a place for private investment</u>

PR	OGRESS INDICATORS:	2011	2012	2013
a.	Annual growth of assessed property value from new construction	0.17%	0.50%	0.41%
b.	Ratio of commercial versus non-commercial valuation	.112	.115	.117
c.	Retail sales tax per capita	\$113	\$130	\$137
d.	Number of licensed businesses	4,474	4,784	4,945
e.	Number of housing units	23,049	23,204	23,329
f.	Vacancy and rental rates of commercial and multi-family	Comm: 4-5%;	Retail: 4%;	Retail: 5.3%;
	properties	\$15-30/sf;	\$17.50/sf;	\$19.50/sf;
		Resid: 4%;	Office: 4.5%;	Office: 6.4%;
		\$1.18/sf	\$23.63/sf;	\$24.27/sf;
			Resid: 3.2%;	Resid: 1.9%;
			\$1.24/sf	\$1.32/sf
g.	Number of business mini-grants awarded; number of grand openings supported	N/A	N/A	2; 0

<u>Goal 2:</u> Improve Shoreline's utility, transportation, and environmental infrastructure

Shoreline inherited an aging infrastructure when it incorporated in 1995. The City has identified needed improvements through our 20-year planning documents including the Surface Water Master Plan, Transportation Master Plan and Parks and Open Space Master Plan. Improvements are not limited to infrastructure investments – The City is also interested in improving coordination, planning, and overall information sharing among all service providers. As capital improvements are made, it is important to include efforts that will enhance Shoreline's natural environment, ultimately having a positive impact on the Puget Sound region.

ACTION STEPS:

- 1. Construct the Aurora Corridor improvements from N 192nd to N 205th Streets
- 2. Identify funding strategies to implement the City's transportation master plan including construction of new non-motorized improvements
- 3. Execute the Shoreline/Seattle Public Utility's water system Acquisition Agreement and develop a multi-year implementation plan for creating the City's water utility (70% voter approval in 2012)
- 4. Develop a plan to merge the Ronald Wastewater District into City operations as outlined in the 2002 Interlocal Operating Agreement
- Work with the City of Seattle, King County and Washington State Department of Transportation on a plan and financial strategy that will improve safety, efficiency and modes of transportation for all users of 145th Street
- 6. Begin implementation of Phase 1 of the Urban Forest Strategic Plan short-term recommendations
- 7. Provide an update to the City Council on the City's adopted environmental sustainability strategy
- 8. Implement a comprehensive asset management system <u>for the City's roads, streets, facilities and park systems</u>

PR	OGRESS INDICATORS:	2011	2012	2013
a.	Number of redevelopment projects improving the treatment of surface water	6	0	1
b.	Number of linear feet of non-motorized facilities constructed	16,000	7,384	11,362
c.	Number of trees planted in the public right-of-way and on City property (net)	470	145	362
d.	Volume of paper purchased for City operations (letter reams)	1,760	2,008	1,710
e.	Percent of community garden plots reserved	N/A	100%	100%
f.	Water quality average index score ¹ for:			
	Boeing Creek Basin (Boeing Creek)	60 (Mod	60 (Mod	68 (Mod
		Concern)	Concern)	Concern)
	 McAleer Creek Basin (McAleer Creek & Cedarbrook Creek) 	50 (Mod	60 (Mod	70 (Mod
		Concern)	Concern)	Concern)
	Thornton Creek Basin (Thornton Creek)	31 (High	19 (High	30 (High
		Concern)	Concern)	Concern)
	 Puget Sound Basin (Storm Creek) 	24 (High	24 (High	41 (Mod
		Concern)	Concern)	Concern)

¹In 2013, the index used was changed to reflect small Puget Sound Streams more accurately. The resulting higher index scores shown here are artifacts of the index change; not an indication of improvement. By and large, the numbers have not changed over the past three years, as is noted by the level of concern noted with each index score.

Goal 3: Prepare for two Shoreline light rail stations

In 2008 Shoreline voters supported the Sound Transit 2 funding package by 61%. Our community looks forward to increasing mobility options and reducing environmental impacts through light rail service. Sound Transit estimates the light rail extension from Northgate to Lynnwood to be \$1.4-1.6 billion, which includes investment in two stations in Shoreline, which are planned to open in 2023. Engaging our community on how this effort benefits Shoreline and the greater region needs to start now.

ATTACHMENT A

ACTION STEPS:

- 1. Engage the community in an education and outreach plan to help residents and businesses prepare for the addition of new light rail stations and service
- 2. Adopt the 185th and 145th Light Rail Station Sub-Area plans
- 3. Participate as a Cooperating Agency in Sound Transit's environmental process by providing early and continuous input into the development of the environmental impact statement (EIS)
- 4. Develop a multi-modal transportation strategy to deliver people to the future light rail stations, as an alternative to single occupancy vehicles
- 5. Work with Sound Transit to evaluate the redevelopment potential of large parcels in the light rail station areas

PR	ROGRESS INDICATORS:	2011	2012	2013
a.	Number and location of Shoreline light rail stations identified in the EIS process	N/A	3 - 145 th , 155 th & 185 th	2 – 145 th & 185 th
b.	Number of City and Sound Transit opportunities provided for public input in the light rail planning process	4	21	37

Goal 4: Enhance openness and opportunities for community engagement

The Council values an open, transparent, and responsive government. And the City believes that the best decisions are informed by the perspectives and talents of our residents. Community involvement is vital, and finding effective ways to engage all segments of our community is key to shaping our future.

ACTION STEPS:

- 1. Communicate and provide opportunities for public input on key policies and initiatives, including Vision 2029, light rail station planning, safe community initiatives, and other City projects
- 2. Continue to support neighborhood associations and volunteer initiatives and to host community forums and workshops
- 3. Continue to provide documents online and improve the ease of use of the City's website
- 4. Advance public engagement with implementation of the City's e311 system, <u>online communication and</u> survey tools and social media platforms
- 5. Enhance the City's crime prevention and safe community communication programs including <u>promotion</u> of <u>the City's</u> E-Alert system and expanding the City's <u>Shoreline Neighborhood</u> Watch Program

Pr	OGRESS INDICATORS:	2011	2012	2013
a.	Percent of residents who believe the City is moving in the right direction ²	71%	72%	72%
b.	Percent of residents somewhat/very satisfied with the City's efforts to keep residents informed ¹	67%	67%	67%
c.	Number of citizen volunteer hours	19,530	16,758	12,653
d.	Number of documents available on the City's website	9,576	12,512	13,317
e.	Number of annual website visits; number of Facebook "likes"	77,400/545	111,000/700	151,306/860
f.	Number of service requests responded to through the City's See Click Fix app	3	179	258
g.	Number of Shoreline Neighborhood Watches supported	75	80	80
h.	Number of Alert Shoreline subscribers	N/A	N/A	1,580
i.	Number of public record requests (excludes routine requests)	161	174	179

²Indicator taken from biennial citizen survey – most recent survey occurred in 2012

Goal 5: Promote and enhance the City's safe community and neighborhood programs and initiatives

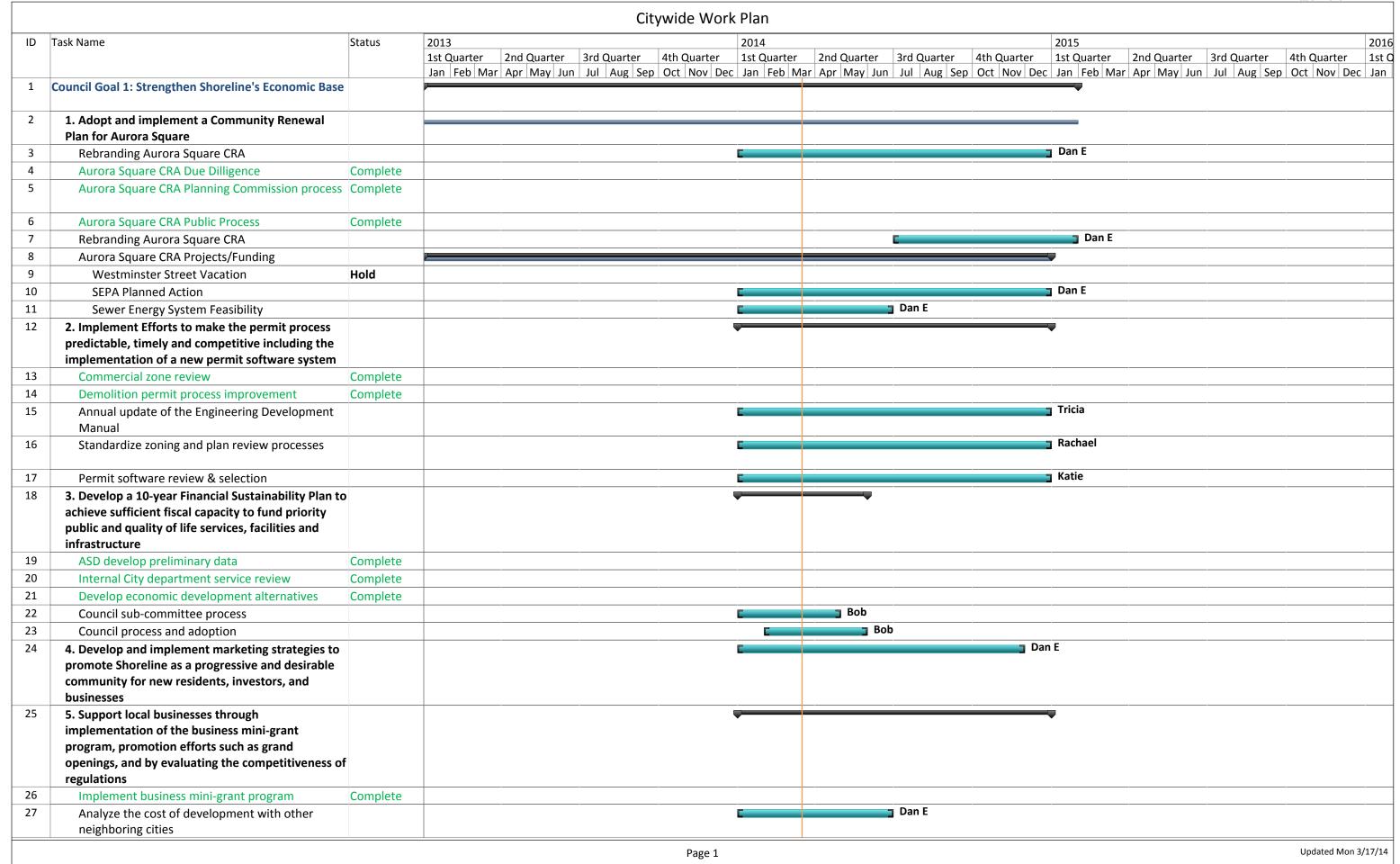
Maintaining a safe community is the City's highest priority. The 2012 Citizen Survey reflected that 91% of respondents felt safe in their neighborhood during the day and 78% had an overall feeling of safety in Shoreline. Although these results are reflective of statistics from medium sized cities across the United States, it was a slight decrease from previous citizen surveys conducted by the City. As a result, in November 2012 the City held a public focus group on crime prevention efforts to receive citizen input. Based on this feedback, the City is pursuing a concentrated workplan to enhance our public safety communication and crime prevention efforts to ensure that our residents and businesses continue to find Shoreline a safe place to live, work, and play.

ACTION STEPS:

- 1. <u>Utilize the City's cross-department safe community team to resolve issues and develop proactive programs related to traffic, code enforcement, and crime prevention efforts</u>
- 2. <u>Utilize the joint Parks and Police effort to maintain safe parks by addressing resident concerns through crime prevention through environmental design (CPTED)</u>
- 3. Continue to work with the Shoreline schools, Emergency Management Council, Shoreline Fire Department and other stakeholders to keep school safety policies up to date and consistent with best practices
- 4. Enhance safety and security for seniors by meeting directly with senior groups to discuss criminal activity and deceptive scams that target the senior population
- 5. Acquire the Grease Monkey property and integrate Police Facility at Shoreline City Hall
- 6. Continue the efforts of the Traffic Action Plans and the Neighborhood Traffic Safety Program to address neighborhood traffic safety concerns

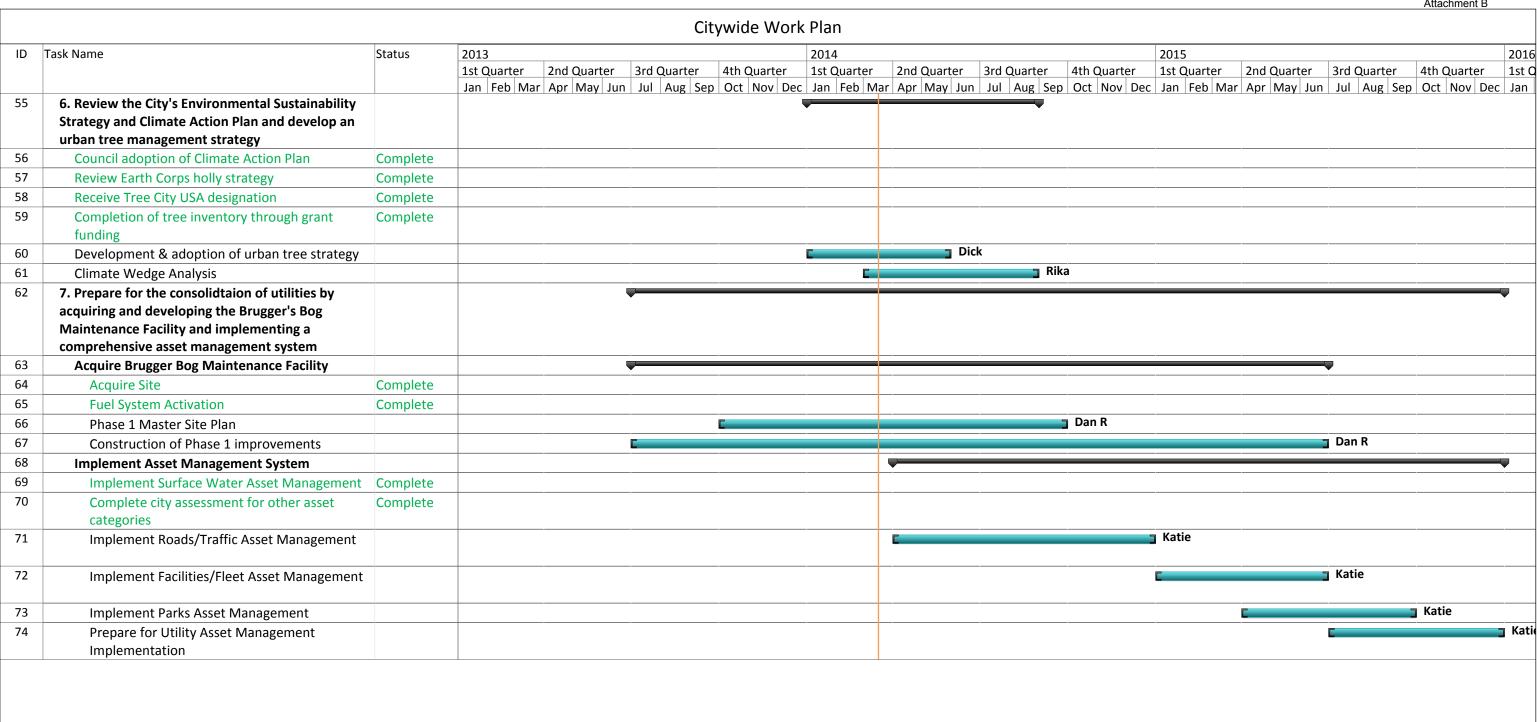
PR	OGRESS INDICATORS:	2011	2012	2013
a.	Percent of residents who have an overall feeling of safety in Shoreline ²	83%	78%	78%
b.	Percent of residents who feel safe in City parks and trails ²	58%	56%	56%
C.	Number of Shoreline schools provided with training on school lockdown procedures	N/A	N/A	16
d.	Number of parks with completed CPTED reviews or implemented directed safety emphasis	N/A	N/A	2
e.	Number of neighborhood traffic safety improvement efforts completed	6	2	1

² Indicator taken from biennial citizen survey – most recent survey occurred in 2012



					Cit	ywide Worl	k Plan								
ID	Task Name	Status	2013				2014				2015				2016
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	1st Q
			Jan Feb Mai	Apr May Jun	Jul Aug Sep	Oct Nov Dec	Jan Feb M	ar Apr May Jun	Jul Aug Sep	Oct Nov Dec	Jan Feb Mar	Apr May Jun	Jul Aug Sep	Oct Nov Dec	Jan
28	Analyze the competitiveness of development										Steve				
	regulations									_					
29	6. Collaborate with the Shoreline Community														
	College to launch the Shoreline Film Office					_			_			_	_		
30	Office launched May 9, 2013	Complete													

Attachment B Citywide Work Plan Status ID Task Name 2013 2014 2015 2016 1st Quarter 2nd Quarter 3rd Quarter 4th Quarter 1st Quarter 2nd Quarter 3rd Quarter 4th Quarter 1st Quarter 2nd Quarter 3rd Quarter 4th Quarter 1st Q Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan 31 Council Goal No. 2: Improve Shoreline's utility, transportation, and environmental infrastructure 1. Construct the Aurora Corridor Improvements from N 192nd to N 205th Street 33 Right-of-way acquisitions Complete 34 Bid process Complete 35 Construction 36 2. Identify funding strategies to implement the City's transportation master plan including construction of new non-motorized improvements 37 Grant match policy discussion Complete Complete evaluation of impact fees for potential Kirk M 38 adoption 3. Execute the Shoreline/Seattle Public Utility's water system Acquisition Agreement and develop a multi-year implementation plan for creating the City's water utility Negotiate an acquisition agreement with Seattle Complete **Public Utilities** 41 Scott Agreement adoption process with Seattle City Council Mark 42 Develop workplan for utility transition Mark 43 Development of Water Comprehensive Plan 4. Develop a plan to merge the Ronald Wastewater District into City operations as outlined in the 2002 **Interlocal Operating Agreement** Study to evaluate rate/tax payer savings for 45 consolidated utility operations Susana Prepare UUES initial findings 46 47 Susana Present UUES findings to Council & Public Susana 48 **UUES Adoption** 49 Implement transition plans for consolidation 50 5. Work with the City of Seattle, King County and **Washington State Department of Transportation** on a plan that will improve safety, efficiency and modes of transportation for all users of 145th Street Kirk M 51 Council authorization to move forward Kirk M 52 Draft RFP and Establish Shareholder Committee Kirk M 53 Staff research and negotiation Kirk M 54 Council action Updated Mon 3/17/14 Page 3

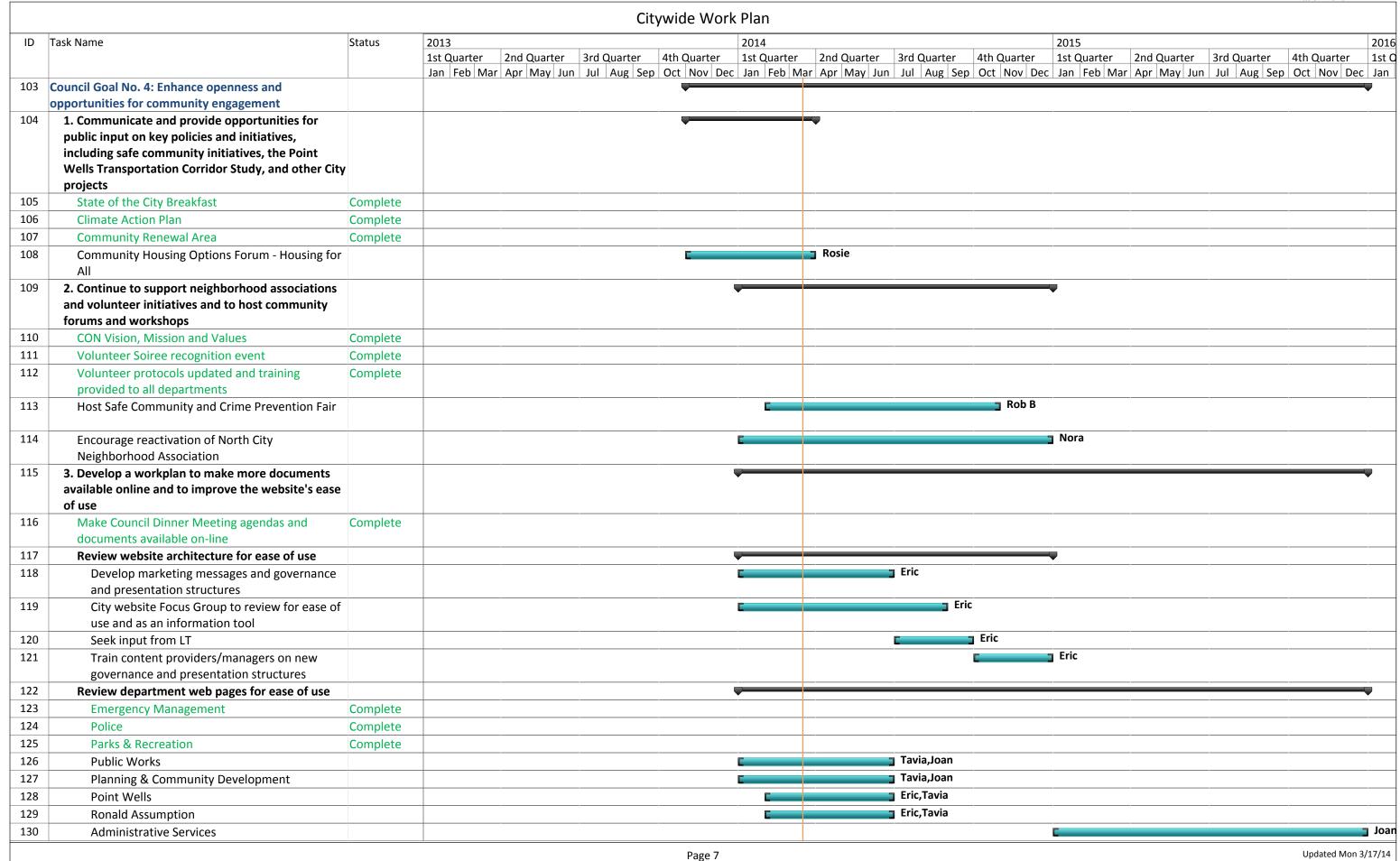


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an alternative to single occupancy vehicles

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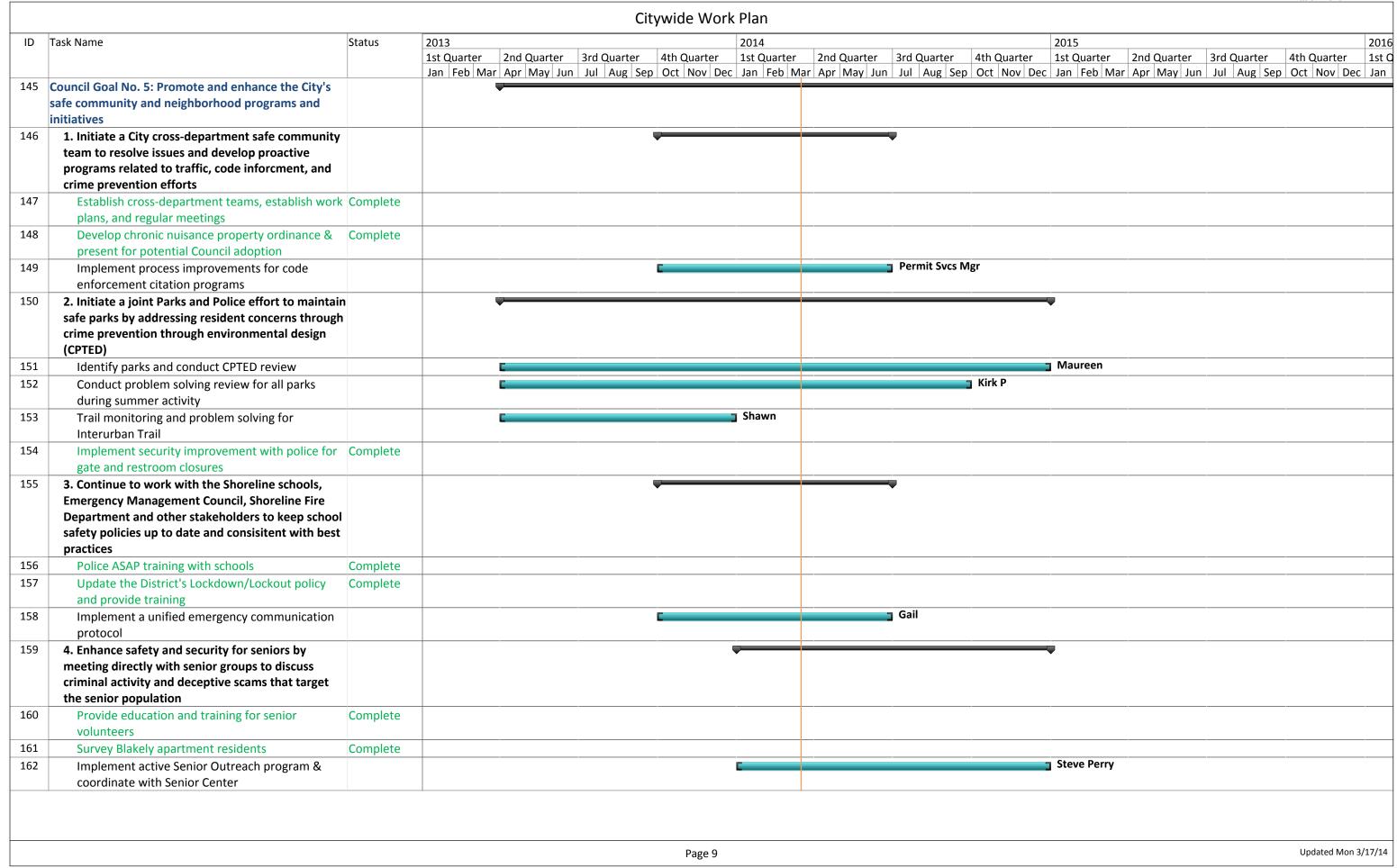
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102	Transit Service Integration (Shoreline Policy		Jan Feb Mai	Apr Iviay Jur	i Jui Aug Se	p Oct Nov De	C Jan Feb Ma	ii Api Ividy Jui	i Jui Aug Set	Oct Nov Dec	Alicia	ai Api Iviay Jui	ı Jui Aug Sel	D OCT NOV Det	C Jaii
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131	Community Services														Joai
132	Clerks					_			.,						Joai
133	City Manager's Office														Joai
134	Business Pages														Joai
135	Implement mobile website upgrade	Complete												-	
136	Traffic complaint form	Complete													
137	4. Advance public engagement with					Ţ	_				—				
	implementation of the City's e311 system, online														
	town hall forums, online service requests, survey														
	tools and social media platforms								.,						
138	Implement Granicus Public Participation Suite -	Complete													
	Speak Up Shoreline														
139	Activate on-line development permit lookup	Complete							.,						
140	Launch Parks & Recreation mobile application				_						Lynn	_			
141	Implement e311 System integrated with asset									Tatie					
	management system								.,						
142	5. Enhance the City's crime prevention and safe					Î									
	community communication programs including														
	implementation of an E-Alert system and														
	expanding the City's Neighborhood Block Watch														
	Program														
143	Implement Alert Shoreline (Everbridge E-Alert)	Complete											_		
144	Establish new "Shoreline Watch" program	Complete													

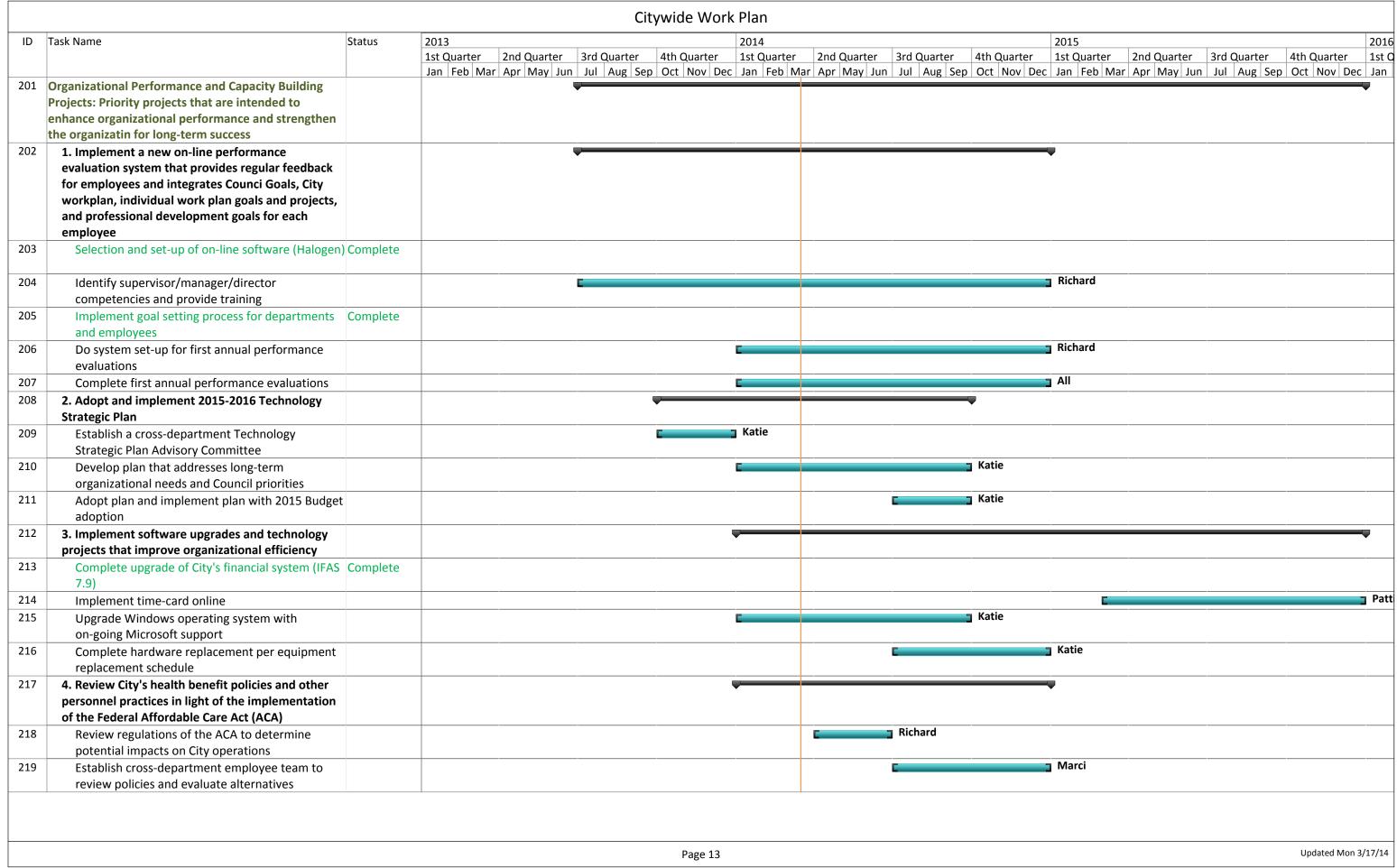
Attachment B



Attachment E	3
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ID	Task Name	Status	2013				2014				2015				
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	
163	5. Complete the police station feasibility study to determine if operational efficiencies can be gained between City and police operations, police neighborhood storefronts and police volunteers		Jan Feb Ma	r Apr May Jun	ı Jul Aug Ser	O Oct Nov Dec	c Jan Feb Ma	r Apr May Jun	ı Jul Aug Sej	o Oct Nov Dec	: Jan Feb Ma	ır Apr May Jui	n Jul Aug Ser	o Oct Nov E	Dec Jan
164	Complete facility needs assessment and site options analysis	Complete													
165	Develop preferred alternative for Council recommendation	Complete													
166	Consolidate police storefront operations at City Hall	Complete													
167	Acquire property for City Hall Police Station										Dan E				
168	Implement City Hall renovations (build out 3rd floor) & 1st floor for Police								C						
169	6. Continue the efforts of the Traffic Action Plans and the Neighborhood Traffic Safety Programs to address neighborhood traffic safety concerns									-					
170	Implement on-line traffic complaint system on Police web page	Complete													
171	Develop annual traffic safety evaluation report							Ma	ark						
172	Complete Aurora connections review									Kirk M				·	

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198 Council review and adoption of new	franchise		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					John			<u> </u>			
5. Continue to deliver daily municipal sthe Shoreline community	services to													
The majority of City employees and r focused on the provision of daily serv Shoreline residents, businesses, and	vices to												Al	
investors														



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					Cit	tywide Work	k Plan							
ID	Task Name	Status	2013 1st Quarter Jan Feb Mai	2nd Quarter	3rd Quarter	4th Quarter	2014 1st Quarter Jan Feb Ma		4th Quarter	2015 1st Quarter	2nd Quarter		4th Quarter	
220	Review temporary and extra-help employee practices and make recommendations to bring practices in line with the ACA and City's policy regarding health care benefits		33.1, 33, 114	,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Marci	, , , , , , , , , , , , , , , , , , , ,		, , , , , , , , , , , , , , , , , , ,	73		
221	Council review and adoption of any changes to the City's health benefit policies									Richard				