Council Meeting Date: August 23, 2004 Agenda Item: 7(e)

# CITY COUNCIL AGENDA ITEM

CITY OF SHORELINE, WASHINGTON

AGENDA TITLE: Neighborhood Traffic Safety Program Progress Report and

**Proposed Modifications** 

**DEPARTMENT:** Public Works

PRESENTED BY: Paul S. Haines, Public Works Director

Jesus Sanchez, Operations Manager, Public Works

Rich Meredith, City Traffic Engineer

#### PROBLEM/ISSUE STATEMENT

Staff and neighborhoods have had concerns about the difficulty and length of time it takes for a neighborhood to implement the measures available through the Neighborhood Traffic Safety Program (NTSP). On July 6 the City Council reviewed the NTSP program and staff recommendations to improve and streamline the process. The recommendations discussed with Council have been incorporated in the attached NTSP Manual. In addition, the provisions of the new Residential Parking Zone program have been added to the manual.

#### **RECOMMENDATION**

It is recommended that the City Council concur with the proposed changes in the NTSP Manual.

Approved By:

City Manager

City Attorney NA

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#### INTRODUCTION

The purpose of this report is to (1) provide an update of the Neighborhood Traffic Safety Program (NTSP) and (2) to propose modifications to the NTSP program.

This is in response to concerns regarding the length of time it takes for a neighborhood to go through the NTSP program.

#### **BACKGROUND INFORMATION**

The Neighborhood Traffic Safety Program (NTSP) went into effect in June 2001. Developed in partnership with the citizens of Shoreline, this program focuses on education, enforcement and engineering to improve pedestrian and driver safety on residential streets.

Excessive speeding, cut-through traffic, the lack of adequate pedestrian walkways as well as poor line of sight are the most common traffic safety issues identified by the majority of the residents in the neighborhoods represented in this program.

The program is a two-phased approach. Phase I of the program educates the driver through driver awareness and targeted law enforcement. These efforts are intended to change driver behavior on the road and improve traffic safety within the residential neighborhood. Phase I also utilizes available tools such as placement of radar speed trailers, brush trimming, signage placement, and pavement.

To determine whether these efforts are effective and successful, baseline data such as the number of cut-through vehicles, the volume of traffic and vehicle speeds are collected prior to the implementation of Phase I tools, and again after implementation. If the comparison of the baseline data shows no improvement after Phase I, and if the minimum criteria (based on points) is met, the neighborhood moves into Phase 2 of the program where physical devices are considered. Some of the most common physical devices are traffic circles, speed humps, chicanes, or curb bump outs. The decision to install a physical device currently requires 70% vote of approval by the affected residences. Without this approval, installation of the physical device will not be pursued by City staff.

The NTSP was first funded in 1999 and continues to be funded through 2008. Since the inception of the program, approximately 82 residential areas have applied to the program. The following is a breakdown of the status of these residential areas:

Of the 82 residential areas that have applied to the program:

- Residential Areas have **not** completed turning in their seven signatures, which is a requirement of the program.
- 41 Residential Areas are at a various stages in Phase I
- 2 Residential Area in Phase 2
- 2 Residential Areas completed Phase 2
- 1 Residential Area was ineligible because it was on an arterial street.

#### DISCUSSION

A couple of comments were made at the City Council workshop session of July 6, 2004. A major point of discussion was the petition process and what constitutes approval by local residents. Suggestions were made to allow signatures from multiple adults in a household, and possibly linking the eligible residents to registered voters. However, the approval process is not an election, and so is not covered by those requirements.

Since parking is an incidence of ownership of abutting owners, this would be a straight property owner petition similar to LID and annexation procedures. There is no vote requirement since there is not a fundamental attribute of citizenship involved. The rules for when signatures are required of property owners on a petition are set out in RCW 35A.01.040, including validity of signature and who signs for married persons, corporations, joint owners, etc. Since these votes may actually defeat a legislative decision and are not simply advisory (poll, survey) the statute should be followed.

Given the complexity of trying to administer records on each eligible adult in a household, and monitor multiple suggestions from residents, our recommendation is to continue with the policy of one signature per household, and two in the event of a landlord and tenant disagreement.

Another comment was to include adding language to have the city pay for the removal of Phase 2 devices shown to be ineffective or cause safety problems. This change has been made.

Lastly, the council wanted some feedback on the effectiveness of the first two Phase 2 projects. This will be reported when the evaluation is complete.

Concerns have been raised about the length of time it can take to work through the program. The length of time for a residential area to be in the NTSP program is largely dependent upon the commitment by the neighborhood, who participate with the City in moving the program forward. As defined, the NTSP program is a community and City partnership.

There are many reasons as to why the program in a specific neighborhood can remain stagnant. The most common are the contact person is unable to gather seven signatures, the contact person has moved, residents cannot find the time to participate in baseline data gathering, or just a lack of participation and interest.

These variables contribute to the length of time it may take a neighborhood to participate in Phase I and Phase 2 of the NTSP program. City staff works with the neighborhoods to assist them in completing the community selected activities in the residential area plan that is jointly developed by both the residents and City staff. However, in order for the NTSP program to be successful, it is important for the neighborhoods to participate and have an active role in the NTSP program.

One of the reasons behind the continued success of the NTSP program is that this program has the resources to address traffic safety issues on non-arterial streets. From the program inception in June 2001 to March 2004, we have been able to implement the

following Phase 1 tools to improve driver awareness in the neighborhoods participating in the NTSP.

•	Total number of hours of targeted law enforcement	1388 Hours
•	Number of traffic citations issued	1526
•	Number of thermoplastic stop bars installed	12
•	Number of thermoplastic pavement legends installed	19
	Number of radar speed trailer location placements	700
•	Number of signs installed or relocated	20

Additionally, the NTSP program provided the resources for projects in two residential areas under Phase 2 of the NTSP program.

- 1. Completed the closure of N. 183<sup>rd</sup> Street at Dayton Avenue North to reduce cut-through traffic.
- 2. Realigned the intersection of Ridgefield Road N.W. and N.W. Springdale Court to reduce the volume and speed of cut-through traffic, improving safety, and installed a speed hump south of this intersection.

In these cases, we have seen improved safety through the reduction of speeds, cutthrough traffic, better visibility, and improved driver awareness. All can be attributed to the success of this program.

Three more Phase 2 projects are currently scheduled for installation through the NTSP program in the fall of 2004. They are installation of traffic circles at three locations:

- N 183<sup>rd</sup> St at Wallingford Ave N.
- N 183<sup>rd</sup> St at Stone Ave N.
- 12<sup>th</sup> Ave NE at NE 152nd St.

These will be the first traffic circles used in the City of Shoreline, and have proven to be very successful in other jurisdictions.

# **Recommended Changes to the NTSP**

Since the implementation of the NTSP program, there have been comments about some details of the program. Concerns have been raised about the length of time to get devices built and specific requirements for approval of devices. Through input from the community and our experience base, we evaluated the program and recommend some changes to clarify some points, streamline some processes, and add more features to the toolbox. These revisions are summarized in Attachment A.

On March 29, 2004 City staff met with the Technical Advisory Committee and the Citizens Advisory Committee to go over proposed modifications. These groups are made up of representatives from Police, Public Works, CRT, King County, neighborhood leaders, and other local residents. Meeting invitations were extended to

all that initially worked on the development of the NTSP program. Comments from that meeting and from staff have been incorporated into the draft revisions of the NTSP.

#### **Funding Source Discussion**

Except for the Restricted Parking Zone (RPZ) program, the proposed modifications to the NTSP program will not have an additional financial impact and will be funded under the existing NTSP budget. Currently, the NTSP program is allocated \$211,000 annually. Of this, \$50,000 go to the Police Department to fund targeted enforcement in residential and high complaint areas.

The RPZ program will have a financial impact. Please refer to the August 16, 2004 RPZ staff report under the Funding Source Discussion. In summary, costs associated with conducting parking studies, staff support for neighborhoods, material costs for signs, posts, and equipment, and labor costs for installation of signs will be funded through NTSP funds. Costs for administration-issuance, record keeping, inventory of permits, and supplies, such as applications and permit decals (regular and temporary) will be funded by fees.

#### **Conclusions**

We believe that implementing the proposed modifications will bring some efficiencies to the NTSP program. It is important to remember that this program was developed in partnership with the Shoreline citizens and that their participation is critical to the success of the program.

As we move forward, we continue to work toward meeting the goal of the NTSP program to establish procedures and techniques that:

- Improve safety on neighborhood streets
- Are easy for citizens and staff to understand and navigate
- Wisely utilize the City's financial and staff resources
- Ensure that neighborhoods are treated consistently
- Rely on neighborhood cooperation and coordination
- Does not push one neighborhood's problem into another
- Respect the importance of emergency response time.

#### RECOMMENDATION

It is recommended that the City Council concur with the proposed changes in the NTSP Manual.

#### **ATTACHMENTS**

Attachment A: Summary of Recommended Modifications

Attachment B: Copy of NTSP User's Manual

The following modifications to the program are being recommended for the Council's consideration:

1. **Current** – Safety assessment using the Selection and Prioritization Criteria chart is completed at the beginning of Phase 2.

**Proposed** – The safety assessment will be completed at the start of both Phases 1 and 2. If there is a safety need, the neighborhood can consider Phase 2 devices in addition to Phase 1 tools, while working concurrently in Phase 1.

2. Current - Not addressed

**Proposed** – Files for residential areas that have not shown any activity over a period of 11 months will be sent a letter asking about the status of their participation, and give neighborhoods 30 days to respond. Areas that do not respond or show any activity will be closed out and considered complete.

3. **Current** – Approval rate of 70% of affected residents or votes returned. **Proposed** – Change the approval percentage from "70% of affected residents or votes returned" to 60% approval of affected residents.

in group 1 before moving to groups 2 and 3. Devices are to be grouped as follows:

Current – Phase 2 devices are all considered together.
 Proposed – Divide the Phase 2 devices into three groups, ranging from least restrictive to most restrictive. Neighborhood in Phase 2 must examine or try devices

Group 1	Group 2	Group 3
Curb Bump-Outs Entry treatment Roadway Narrowing Traffic Signing Traffic Circles Pedestrian Walkways Street Lights	Chicanes Median - Midblock Median - Intersection Partial Closure Raised Crosswalks Speed Humps Residential Parking Zone	Diverter Full Closure

- 5. **Proposed** Additional Phase 1 devices:
  - Pedestrian Walkways
  - Street Lights

#### Proposed - Additional Phase 2 devices

- Residential Parking Zone (RPZ) Program
- 6. **Current** Petitioning takes place by City Staff sending out voting sheet to each of affected residents.

**Proposed** – Add to the petition process "Petitions can also be circulated by neighborhood volunteers

- 7. **Current** Specifies installation of temporary physical devices prior to installation of permanent physical devices.
  - **Proposed** Change language to read that temporary devices shall only be installed for group 3 devices.
- 8. **Current** Installation of a land use sign is required before installation of a physical device.
  - **Proposed** Change to require a land use sign before and during the placement of temporary physical devices only.
- 9. **Proposed** Suggested changes to **Selection and Prioritization Criteria** used for safety assessment in Phase 1 and entrance into Phase 2:
  - a. Under AWDT(Average WeekDay Traffic), Change wording -"devices not permitted" would be changed to "devices not recommended".
  - b. Change language to read "sight distance limitations".
  - c. Accident history would be clarified to be "average accidents per block or intersection per year.
- 10. Current Neighborhood has to pay to remove Phase 2 devices.
  Proposed Phase 2 devices that create safety problems or are ineffective will be removed by the city at no cost to the neighborhood.

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#### Acknowledgements

The City of Shoreline would like to gratefully acknowledge the members of the Neighborhood Traffic Safety Program Citizen Advisory Committee and the Technical Advisory Committee and other professionals who provided valuable information and assistance. These participants worked closely with the City of Shoreline staff and the consultant, INCA Engineers, Inc.

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# **Neighborhood Traffic Safety Program**

#### INTRODUCTION

#### Program Development, Objectives and Goals

As population continues to grow in the City of Shoreline and the neighboring communities, major roadways and intersections become more congested. As this occurs, frustrated motorists often resort to the use of local streets to bypass congested roadways or overloaded intersections. Motorists cutting-through residential neighborhoods often ignore residential speed limits, particularly when the street design accommodates higher speeds. In addition, residents within neighborhoods often speed due to street familiarity, sometimes just not noticing they are speeding.

The result is an ever-increasing number of residents expressing concerns about the safety and livability of their neighborhoods. Residents who live on these local streets perceive a danger to children playing outdoors, while others fear increased auto exhaust pollution, road noise, and hazards to walkers, joggers and bicyclists. The Neighborhood Traffic Safety Program (NTSP) was prepared to consistently and effectively address resident concerns about traffic safety in neighborhoods on residential streets.

The NTSP was originally developed by joint Citizen and Technical Advisory Committee. The committee consisted of five citizen volunteers, representatives from the Shoreline Police Department, Shoreline Fire Department, King County Metro, Shoreline School District, City of Shoreline's Customer Response Team, Public Works, Planning and Development Services, the Shoreline Office of Neighborhoods, and a traffic consultant. The traffic consultant provided the Technical Advisory Committee information acquired through an intensive research effort of traffic calming techniques and procedures that are in practice around the country. Additional insights were gained on the management of traffic calming programs through a survey of communities who have well established traffic calming programs. Two public open houses were held during the development of the NTSP, and input provided at these open houses was considered by the Advisory Committees and integrated into the program if necessary.

In 2004, the performance of the NTSP program was reviewed, and several changes were proposed. Members of the Advisory Committee were invited to a meeting to review and comment on the suggested changes to the program. Those changes are now incorporated into this document.

The Advisory Committees developed this program to provide a process for identifying and addressing problems related to speeding motorists, excessive traffic volumes, accidents, and pedestrian and bicyclist safety.

The City of Shoreline recognizes that some neighborhoods will have traffic concerns on arterials; however, this program will not address arterials. Arterial issues will be addressed using other programs available within the City of Shoreline.

The goal of this program is to establish procedures and techniques that:

- ♦ Improve safety on neighborhood streets
- ♦ Are easy for citizens and staff to understand and navigate
- ♦ Wisely utilize the City's financial and staff resources
- ♦ Ensure that neighborhoods are treated consistently
- Rely on neighborhood cooperation and coordination
- ♦ Does not push one neighborhood's problems into another
- Respect the importance of emergency response time

This program was prepared using elements that have worked well in other communities, and those that the Advisory Committees determined to be most effective for the City of Shoreline. As the Advisory Committees and the City learn more about how this process works for the unique character of the City of Shoreline, the process will evolve and become more effective for our City.

The NTSP consists of a two-phase process that incorporates the "three E's": Education, Enforcement and Engineering. The *Phase 1* Program elements generally include the Education and Enforcement elements, while the *Phase 2* Program elements generally include the Engineering element (if needed).

<u>Education</u> – Successful neighborhood traffic safety programs address neighborhood concerns by changing driver behavior.

<u>Enforcement</u> – The use of police and neighborhood enforcement techniques to increase community awareness of speeding problems.

<u>Engineering</u> – Engineering review and analysis, public involvement, and the installation of physical devices for traffic calming.

Successful programs use a phased approach. Installing physical devices can be expensive and does not address the need to change driver behavior. Education can be a very effective tool to change driver behavior, making it the logical first step in the Neighborhood Traffic Safety Program. Enforcement is the catalyst that helps make the engineering and education solutions successful.

In addition, measurements of baseline data including speeds, volumes, accident rates, and percentage of cut-through traffic can be taken a number of times throughout the *Phase 1* and *Phase 2* processes to determine effectiveness of the program and to measure changes in traffic patterns.

#### Citizen Involvement

Under the program, the City's staff works with residents within neighborhoods to identify the types and severity of traffic problems. Residents help to develop and evaluate the various requirements, benefits, and trade-offs of NTSP projects within their own neighborhood and become actively involved in the decision-making process.

Neighborhood volunteers will be required to execute many of the *Phase 1* programs by preparing and distributing educational flyers, operating speed monitoring equipment for the Radar Reader Board and the Speed Watch Program, and assisting the City in measuring baseline data. The volunteers will be trained to use speed-monitoring equipment.

Neighborhood volunteers will also be required during the *Phase 2* process by organizing public meetings, assisting the City with petitioning for neighborhood approval of the selected physical device, and assisting the City in obtaining baseline data.

#### **Funding**

The 2000 - 2010 Capital Improvement Program (CIP) includes funds for the development and implementation of this Program. In future years, the Capital Improvement Program will provide funds for the *Neighborhood Traffic Safety Program* based on the needs of the program.

#### **Emergency Response**

Physical devices can affect emergency response times. The public should be made aware of the effect of the particular physical device chosen by the neighborhood with input from the Fire and Police Departments. The community's need for safety on their residential streets must be balanced with the need for prompt emergency response times.

Horizontal devices, such as traffic circles, chicanes, and curb extensions, accommodate emergency vehicles better than vertical devices, such as speed humps. The physical devices also have a cumulative effect when many are within one neighborhood.

The Technical Advisory Committee has representatives from the Fire and Police Departments. The Fire and Police Departments have identified Emergency Response Routes where certain physical devices are not recommended.

In addition, the Fire and Police Departments will be consulted during the *Phase 2* development of the neighborhood's preferred design. Even though the street may not be designated an "Emergency Response Route," response times may be affected. This should be discussed with the Police and Fire Department at the first meeting in the *Phase 2* Process.

#### **Training**

Classes are offered on the *Neighborhood Traffic Safety Program* process. During the class, participants will learn the proper usage of equipment to be used in *Phase 1* of the program. These classes are offered by the City on a regular basis. Contact the Customer Response Team at 206-546-1700 for information on the next class.

#### Neighborhood Traffic Safety Representative

It is the goal of the City to have a Neighborhood Traffic Safety Representative for each neighborhood. This representative is a resident of the neighborhood who has attended the

training workshops offered by the City on the Neighborhood Traffic Safety Program and can answer questions or be the focal point for the neighborhood traffic concerns. If you are interested in a Neighborhood Traffic Safety Representative for your neighborhood, please work with your neighborhood association to choose a representative that will work with the Customer Response Team.

#### Process For Phase 1 – Education and Enforcement

The first phase of the program is education and enforcement. During this phase, the goal is to address neighborhood concerns by informing drivers of safety issues and by using traffic enforcement techniques to change driver behavior. This phase consists of ten steps.

- 1) Citizen Complaint A complaint may be logged by a Citizen (referred to as the Contact) by either of the following methods:
  - Citizen calls the Customer Response Team (CRT) at 206-546-1700; or
  - ♦ Citizen obtains a Citizen Action Request Form at local libraries, police storefronts, or City website at <a href="https://www.cityofshoreline.com">www.cityofshoreline.com</a>, fills it out, and mails it to CRT.
- 2) Customer Response Team logs the complaint and investigates the situation. The Customer Response Team in conjunction with the Neighborhood Traffic Safety Program Manager will make a determination if the issue is a candidate for the Neighborhood Traffic Safety Program. The issue will be a candidate if it meets the following criteria:

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- ☐ Is a non-emergency
- □ Can't be solved through normal maintenance practice
- □ Is a neighborhood traffic safety issue

The Customer Response Team will investigate all complaints.

- If not a *Program* candidate, the issue will be referred to another program that is better suited, or if an existing program does not exist, looked at on an individual basis.
- ♦ If it is a *Program* candidate, the Customer Response Team will send an informational package (see step 3) to the Contact. The Customer Response Team will fill out a Citizen Action Request Form, if this has not already been completed.
- ♦ The Customer Response Team investigation will include the determination of whether or not the subject street is on an established Fire/ Police Department Emergency Response Route. This information will be used at the end of *Phase 1* and at the beginning of *Phase 2*, to help the City recommend the next step at the end of *Phase 1*. The use of certain physical devices may be restricted on established Emergency Response Routes.
- 3) Information Package From City to Contact. If the situation is a candidate for the NTSP, the Neighborhood traffic Safety Program manager will send an information package to the Contact. The package will include:
  - ♦ Letter stating that this issue is a candidate for the NTSP
  - <u>Citizen Action Request Form</u> (CARF) This may be already filled out by the CRT. The Contact will be asked to add additional information if needed,

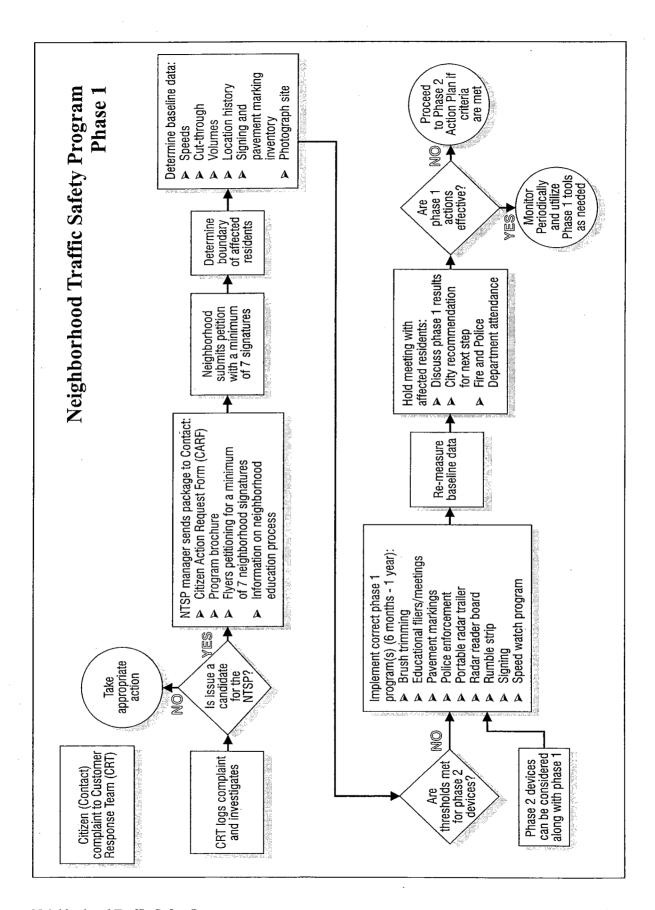
- provide supportive documentation if available, and sign the completed form and return it to the CRT.
- ◆ One-sheet synopsis of program (*Phase 1 and Phase 2*) or **program** brochure.
- ♦ 25 flyers for Contact to pass out to neighbors. A minimum of seven adult residents' signatures from seven separate addresses will be required prior to going forward with the program. Flyers are to be returned to the Contact, and it will be Contact's responsibility to obtain the required number of signed flyers and forward them to the Neighborhood Traffic Safety Program manager. The flyers are required to verify that a problem exists and is recognized by the neighborhood, to show a commitment from the neighborhood, to get the neighborhood communicating on the issue, and to identify potential volunteers in the neighborhood.
- ◆ Flyers about the *Neighborhood Traffic Safety Program*.
  - Here are some helpful hints for obtaining neighborhood support and signatures:
    - Neighborhood Association. The City could come to a scheduled meeting and talk about the *Neighborhood Traffic Safety Program*, specific action, and the process.
    - Door-to-door contact.
    - Leave a flyer on doorstep with follow-up at a later time.
    - Coordinate with the neighborhood traffic representative. Ask the NTSP manager, CRT, or your Neighborhood Association President for the Contact's name and phone number.
- 4) Neighborhood collects signatures on petition. The contact and neighborhood volunteers circulate petitions gathering signatures of residents supporting participation in the NTSP. A minimum of 7 signatures is required to move on in the program.
- 5) City determines boundary of affected residents. Once the neighborhood's petition with the minimum signatures is received, the City determines the boundary of affected residents. The *Phase 1* process shall include all those residents affected or could be affected by a change in the traffic patterns.
- 6) A training workshop is held by the NTSP manager. This is to educate the neighborhood contact on the proper use of equipment and data collection techniques.
- 7) City obtains baseline data The City, with the help of the Contact and neighborhood volunteers, will take the following measurements to create baseline data. This information will be used to determine the severity of the issue and to gauge the effectiveness of *Phase 1* and *Phase 2* solutions.
  - ♦ Measure the speed that cars are traveling on the subject street and determine the 85<sup>th</sup> percentile speed (the speed that 85 % of the cars are travelling at or below). The 85<sup>th</sup> percentile speed has been shown through numerous studies over the years as the speed that responsible drivers travel on a given section of

street. This measurement is the standard starting point used by traffic engineers throughout the United States to set the posted speed limit. However, this speed measure is not normally used to raise the speed limit in residential areas.

- Measure traffic volumes on the subject street by taking traffic counts.
- ♦ Determine the percentage of cut-through traffic by recording license plates and determining where drivers live.
- Research the accident rate along the subject street.
- Review police records of speeding citations issued and speeding complaints on the subject street.
- Perform traffic signing and pavement marking inventory.
- ♦ Photograph and/or video tape the site in question.
- 8) Evaluate the roadway using the Selection and Prioritization Criteria Chart. A minimum score of 11 (out of a possible 24) would allow the consideration of the use of Phase 2 group 1 devices concurrently with Phase 1.
- 9) The City and neighborhood jointly develop and implement the *Phase 1* program to address the identified problem. The program that is created will dictate the amount of time to process through *Phase 1*. It is estimated that the *Phase 1* programs will be in place for six months to one year. The *Phase 1* program, education and enforcement, may include:
  - ♦ Brush Trimming or Removal
  - ♦ Educational Flyers
  - ♦ Pavement Markings
  - Police Enforcement
  - Portable Radar Trailer
  - Radar Reader Board
  - Rumble strips
  - ♦ Signing
  - Speed Watch Program
- 9) Re-measure baseline data. At the completion of *Phase 1*, the baseline data of speeds, volumes, accidents, cut-through traffic, etc. will be re-measured by the City with the help of the Contact and neighborhood volunteers to determine the effectiveness of *Phase 1*. The data gathered at the completion of *Phase 1* will be compared to the data gathered before the implementation of *Phase 1* programs to see if there has been an effective change. The new baseline data gathered at the completion of the *Phase 1* programs will be used to assign points to the street using the Selection and Prioritization Criteria. The minimum number of points for a street to qualify for *Phase 2* is 11.

# 10) Hold meeting with all affected residents.

- ◆ Discuss *Phase 1* results. Review if other Phase 1 tools would be more effective.
- ◆ Review Selection and Prioritization Criteria for *Phase 2* Physical Devices and discuss the prioritization.
- City recommendation for next step with input from citizens.



#### **Process For Phase 2 - Engineering**

The second phase of the program is engineering, and it is a nine-step process. During this phase, the goal of the program is to complete an engineering review and analysis of all the data and install necessary physical devices. The necessity for physical devices is determined at the end of *Phase 1* by using the score determined by using the Selection and Prioritization Criteria. The higher the number, the more severe the problem. A minimum score of 11 (out of a possible 24) is required prior to beginning the *Phase 2* process.

Funding shall be established prior to implementing the *Phase 2* process for a particular request. If there is more than one request that meets or exceeds the required number of 11 from the Selection and Prioritization Criteria, the neighborhood with the highest number shall have priority. If there are two or more neighborhoods tied for the highest score, the neighborhood that has been in the program the longest shall have priority.

- 1) Public Meeting—Reevaluate the boundary to ensure it would include all residents affected by a physical device. Upon each re-evaluation of the boundary of affected residents, the boundary area shall increase, not decrease. Ensure the residents within the boundary are notified of the meeting. The Contact and neighborhood volunteers will organize the meeting and notify the neighborhood residents. The City will attend the meeting. This meeting is not the same meeting to be held at the end of *Phase 1*.
  - Review *Phase 1* effectiveness.
  - Discuss different physical devices available and the types of concerns they address.
  - Discuss the entire process for *Phase 2* implementation.
  - ♦ May have workgroups to allow residents to work out the solutions with the help of an engineer. Have the groups discuss the problem and alternative solutions with their neighbors and report their findings to the rest of the group at a second meeting.
  - ◆ Include the Fire and Police Departments to discuss possible reduction in response times with physical devices, cumulative effect with existing physical devices, and other issues relating to specific concerns of the neighborhood layout.
- 2) Determine technical feasibility of the physical devices selected by the neighborhood workgroups and determine the preferred alternative. (If workgroups are out talking with their neighbors, this is to be done during that process). There is a hierarchy in the determination of the appropriate Phase 2 device. The devices have been categorized into 3 groups, with group 1 being the least restrictive to group 3 being the most restrictive. Group 1 devices will be considered before group 2 before group 3.

#### Physical devices may include:

Group 1	Group 2	Group 3
Entry treatment	Chicanes	Diverter
Curb Bump-Outs	Median - Midblock	Full Closure
Roadway Narrowing	Median - Intersection	
Traffic Signing	Partial Closure	
Traffic Circles	Raised Crosswalks	
Pedestrian Walkways	Speed Humps	
Street Lighting	Residential Parking Zone	

- 3) Reevaluate the boundary of affected residents. The City will determine if this has changed with the physical device type.
  - ♦ Any part of the neighborhood affected by the devices should be considered for the community meeting and for petition, including residents living on arterials.
  - If the boundary changes, repeat public meeting with all affected residents.
  - ♦ The boundary should be reviewed prior to each community meeting.

#### 4) Petition for 60% approval of affected residents, including renters and owners.

- ◆ Each dwelling unit, as determined by having it's own mailing address, is entitled to one petition signature. Units that are rented shall have one petition signature: one for the renter or one for the owner of the unit. In the event the renter and owner disagree, each signature can be counted as a "half' signature. Owners of multiple units will be entitled to a total of one vote only. Petitioning will take place by City staff sending out a voting sheet to each of the affected residents. Petitions can also be circulated by neighborhood volunteers. 60% approval is required of the affected households prior to going forward with the process.
- 5) Obtain baseline data for surrounding streets. This baseline data will be used for future comparison of traffic patterns on surrounding streets. This baseline will be used to evaluate whether traffic shifted from the subject street to adjacent streets and to what extent the traffic shifted when the physical device was installed. For determining whether a traffic issue has transferred to an adjacent street, the City of Shoreline has adopted a threshold of 150 vehicles per day; 150 vehicles per day could be added to an adjacent street before it is determined that an unacceptable traffic volume shift has occurred.

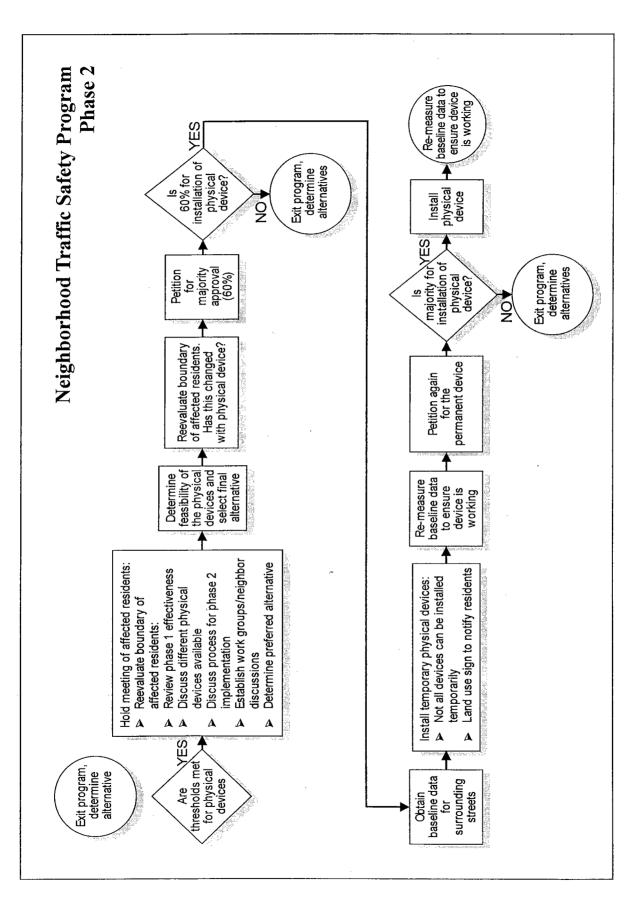
#### 6) Install temporary physical devices.

- ♦ Inform affected residents that they will be petitioned for a permanent device after 90 days. (City with the help of the Contact and neighborhood volunteers)
- ♦ If a 60% majority of the residents is not obtained for the physical device, the temporary device will be removed.

- ♦ If 60% majority of the residents is for the physical device, the temporary device will remain in place until the permanent device is installed.
- Not all devices can be installed temporarily, i.e. traffic circles.
- ♦ The City will display a land use sign to notify residents of the installation of the physical devices in group 3.
- 7) Take baseline measurements again to ensure temporary device is working. If proposed by the City, re-measure baseline data on surrounding streets to ensure the issue did not shift to another neighborhood street. Also, re-measure the baseline data on the subject street and insert the data into the Selection and Prioritization Criteria. A successful installation would reduce the number below 11, even though the number for accidents may not be known at this time.
- 8) Install permanent device. Landscaping can be included in the installation of some permanent devices. However, a neighborhood volunteer must sign up to maintain the landscaping. Otherwise, decorative paving will be used.
- 9) Re-measure baseline measurements to ensure permanent device is working. If proposed by the City, re-measure baseline data on surrounding streets to ensure the issue did not shift to another neighborhood street. Also, re-measure the baseline data on the subject street and insert the data into the Selection and Prioritization Criteria. A successful installation would reduce the number below 11, even though the number for accidents will not be known at this time.

#### **Important Note About Device Removal:**

If neighborhood residents wish to remove a physical device after it is installed following the steps of this program, residents shall be petitioned for 60% agreement, and residents shall pay for the removal. If the device is determined to be a safety issue, the device will be removed immediately by the City at no cost to the residents. If the device is determined to be ineffective, it may be removed by the city if it conflicts with future traffic control device installations at no cost to the residents.



# Selection and Prioritization Criteria For Phase 2 Program

Criteria Points

Average Weekday Daily Traffic Counts (AWDT)	
Up to 700 AWDT	Devices not recommended
2500 and over	Devices not recommended
Traffic Cut-Through Volume (1)	
25.00% - 49.99%	1
50.00% - 74.99%	2
75.00% +	4
Traffic Speeds (2)	
0-5.99 mph over posted limit	0
6.00-8.99	2
9.00-10.99	4
11.00 +	6
Sight Distance Limitations (3)	2
Average Accident History (AAH) (4)	
0.5 –1.0 accidents/year	1
1.1 – 1.5	2
1.6 – 2.0	3
2.1 – 2.5	5
2.6 - 3.0	6
Over 3.0	7
Street Conditions	
No sidewalks	2
Sidewalks on one side of street only	1
Parks, Schools Public or Private, K-12	
Within ¼ mile	3
Between ¼ and ½ mile	2

- 1) As a percentage of the total AWDT on primary roadway between arterials.
- 2) 85<sup>th</sup> percentile of all vehicles, both directions, over a 24-hour period.
- 3) Limited vertical or horizontal sight distance, such as the inability to see over a hill or around a curve. Points will be given if stopping sight distance for crest and sag curves per WSDOT Design Manual are not met.
- 4) Reported collisions over past three years at intersections and mid-block for study area.

  AAH = Total Collisions/((# of Intersections + # of Mid-Block Segments)(# of Years Data))

Note: The minimum number of points required for a neighborhood to qualify for consideration is 11. All physical devices shall be subject to technical feasibility as determined by the City Engineer for the situation.

# **Technical Feasibility, Constraints, Guidelines and Factors Affecting Design**

The following are technical aspects that should be considered when reviewing the proposed placement of a physical device.

- It must be determined that the device will work for the problem experienced.
- It must be assured that the problem will not shift to the parallel streets.
- ♦ Stopping sight distance standards should be considered prior to installing physical devices.
- Adequate provisions should be made for buses (school, metro, paratransit), garbage collection, moving vans, construction equipment, pedestrians and bicyclists where physical devices are installed.
- ♦ Check to ensure devices will allow adequate drainage.
- ♦ If curbs and gutters are not present, the design of individual traffic control devices may need to be modified to restrict drivers from using the shoulders to avoid devices.
- The proximity to other calmed areas and intersections.
- ♦ Physical devices should be installed on paved roadways with good surface conditions.
- ♦ Appropriate spacing between devices.
- ♦ Consider the grade of the roadway. Some physical devices should not be used on grades exceeding 8%.
- Consider the effect of the device on street sweeping and other maintenance activities.
- ♦ Emergency response times and the need to move vehicles through the area should be considered. The cumulative effect of physical devices on emergency vehicle response times should also be considered. Contact the Shoreline Fire Department and Police Department.
- Potential loss of on-street parking.
- ◆ Increase in or concentration of noise and air pollution levels due to the physical device.
- Potential changes to community character.
- Sight distance obstructions related to landscaping, fences, roadway alignment, grade, etc.

#### References

- 1. A Guidebook for Residential Traffic Management, Washington State Department of Transportation, December, 1994
- 2. Neighborhood Traffic Control, North Central Section, Institute of Transportation Engineers, December, 1994
- 3. Canadian Guide to Neighborhood Traffic Calming, Transportation Association of Canada, December 1998
- 4. Neighborhood Traffic Control Program, City of Bellevue
- 5. Oregon Traffic Calming Program, Portland
- 6. Neighborhood Traffic Safety Program, King County Department of Transportation
- 7. Neighborhood Traffic Management Program, City of Phoenix
- 8. Collier County Neighborhood Traffic Management Program
- 9. Neighborhood Traffic Control Program, City of Seattle

# Appendix A Phase 1 Programs

# **Brush Trimming or Removal**

Definition: The trimming and/or removal of brush by homeowners or the City maintenance crews to allow better sight distance.



Advantages	Disadvantages			
♦ Low cost.	◆ Labor cost and maintenance.			
◆ Increase visibility for oncoming cars or pedestrians.				
◆ Promote safety and reduce conflicts/accidents.				
♦ Immediate effect.				

Safety Improvement	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	No	No	No Change	Low	No Effect

# **Educational Flyers/Meetings**

**Definition:** Activities that inform and seek to modify driver behavior. Techniques include printed information, meetings and workshops with City staff, interaction with neighbors, signing campaign, school outreach. Involves neighborhood resident participation to prepare and pass out educational flyers, advertise, and set up meetings and workshops.

Studies have generally shown that people speeding in neighborhoods tend to be local residents.



Advantages	Disadvantages		
<ul> <li>Low cost.</li> <li>Can be relatively effective.</li> <li>Involves and empowers citizens.</li> </ul>	<ul> <li>May take time to be effective.</li> <li>Effectiveness may decrease over time.</li> <li>Not likely to be as effective on non-neighborhood traffic.</li> <li>Can be time consuming.</li> </ul>		

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
*	*	No Effect	No Change	Low	No Effect

<sup>\*</sup> Temporary improvements will occur if the majority of speeders in the neighborhood are neighborhood residents.

# **Pavement Markings**

**Definition:** Addition of pavement striping to attempt to change the pattern of driver behavior on a street. May include striping for parking or bicycles lanes to give the impression of a reduced roadway width. May also include school crossings and speed limits.



Advantages	Disadvantages		
<ul> <li>Remains effective on occasional users.</li> <li>Delineation of the parking area and bicycle lane creates the impression of a narrowed roadway, reducing speed.</li> <li>Discourages vehicles from driving in or along the parking lane.</li> <li>Fewer lane conflicts.</li> <li>More defined driving patterns, reduced potential for accidents of the pedestrian, passing on the right, sideswipe, and parked vehicle variety.</li> <li>Positive community reaction.</li> </ul>	<ul> <li>May lose its effectiveness to everyday users over time.</li> <li>May result in less parking due to driveway and intersection sight distance.</li> <li>The use of raised buttons as striping may interfere with snow removal activities.</li> <li>Increased maintenance costs for striping inspection and re-striping requirements.</li> </ul>		

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
*	*	No	No Effect	Low	No Effect

<sup>\*</sup> Improvement will depend on the existing road and the type of striping. This will have to be determined on a case-by-case basis.

# **Police Enforcement**

**Definition:** Periodic monitoring of speeding and other violations by police.



Advantages	Disadvantages		
• Good temporary public relations tool.	♦ Effect is not permanent.		
• Serves to inform public that speeding is	◆ Expensive.		
undesirable behavior for which there	◆ Budget and Manpower Constraints.		
are consequences.			

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes,	Yes,	Not Likely	No Change	Medium	No Effect
Temporarily	Temporarily			to High	

# **Portable Radar Trailer**

**Definition:** The mobile radar display advises motorists of their speed. It can remain at each location for 24-48 hours, and it can be easily moved between neighborhoods.



Advantages	Disadvantages			
<ul> <li>Heightens motorists' awareness of driving behavior and its impact on the residents.</li> </ul>	<ul> <li>May take time to be effective.</li> <li>Effectiveness may decrease over time.</li> </ul>			

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes,	Yes,	No	No Effect	Low	No Effect
Temporarily	Temporarily	1	·		·

# Radar Reader Board

**Definition:** Mobile radar display advises motorists of their speed.

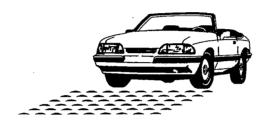


Advantages	Disadvantages		
<ul> <li>Educational tool.</li> <li>Very good public relations tool.</li> <li>Useful especially in school and construction zones where spot speed reduction is important.</li> <li>Very flexible tool. Can be easily used by neighborhood volunteers.</li> </ul>	<ul> <li>Requires periodic enforcement.</li> <li>Effective for limited duration.</li> </ul>		

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes,	Yes,	No Effect	No Effect	Low	No Effect
Temporarily	Temporarily				

# **Rumble Strip**

**Definition:** The installation of 4" raised buttons placed in design sequence across the roadway, causing a vehicle to vibrate, alerting the motorist to an upcoming situation. These may be used in conjunction with curves, crosswalks, pavement legends and speed limit signs. Most effective when used to alert motorists to unusual conditions ahead. Most commonly used on approaches to stop signs, often in situations where visibility of stop sign is limited. Should not be used as a speed control device, other measures are more effective



Advantages	Disadvantages
<ul> <li>Relatively inexpensive to install.</li> <li>Creates driver awareness.</li> <li>May reduce speeds.</li> </ul>	<ul> <li>May adversely impact bicyclists.</li> <li>Rumble strips are noisy by design, therefore placement in front of residences should be carefully considered.</li> <li>May interfere with snow removal activities.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
*	*	Not Likely	Slight Increase	Medium to High	No Effect

<sup>\*</sup> Improvement will depend on how device is used.

# **Signing**

**Definition:** The posting of appropriate traffic control signs. These may include speed limit, parking, dead-end, school signs, etc. Stop signs will be installed only if warranted. This may also include the removal of unwarranted stop signs.



Advantages	Disadvantages		
<ul> <li>May provide needed information to the driver that was not provided already on the street.</li> <li>Typically safety improves in the long run when unwarranted signs are removed.</li> </ul>	<ul> <li>Removal of in-place stop signs is often very difficult to accept for residents used to having them there, even when the signs are unwarranted.</li> <li>Oversigning an area can create a loss of effectiveness.</li> <li>Increased maintenance costs.</li> </ul>		

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Potential	Potential	Not Likely	No change	Low	No Effect

## **Speed Watch Program**

**Definition**: Educational program which requires the involvement and commitment from the neighborhood. Neighborhood participation includes the following:

Neighborhood participants identify motorists who drive at excessive speeds – vehicle type, color, license plate, time of day, etc. This information will be forwarded to the Shoreline Police Department for follow-up, which may include elective enforcement at the specified times, a letter, or a visit to the residence of the owner of the identified vehicle.



Advantages	Disadvantages
<ul> <li>Promotes neighborhood involvement to address traffic issues (excessive speed as well as other community concerns).</li> <li>Heightens motorists' awareness of driving behavior and its impact on the residents.</li> <li>Provides the Shoreline Police Department with specific times for selective enforcement.</li> <li>Determines if traffic is cut-through.</li> </ul>	<ul> <li>Time consuming for neighborhood residents.</li> <li>May take time to be effective.</li> <li>Effectiveness may decrease over time.</li> </ul>

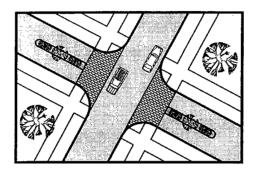
Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
*	*	No	No Effect	Low	No Effect

<sup>\*</sup> Temporary improvements are possible when all of the speeders receive letters from the Police Department.

# Appendix B Phase 2 Physical Devices

# **Entry Treatment**

**Definition:** Treatment to a street that includes a pavement texture, sign, banner, landscaping, planter islands, or other structure that helps to communicate a sense of neighborhood identity.

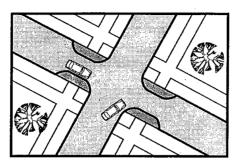


Advantages	Disadvantages
<ul> <li>Positive indications of a change in environment from arterial road to residential street.</li> <li>Reduces entry speed.</li> <li>Reduces pedestrian crossing distances.</li> <li>On very wide streets, provides space for landscaping the median.</li> <li>Helps give neighborhood a sense of identity.</li> <li>Allows neighborhood creativity and participation in the design.</li> </ul>	<ul> <li>Maintenance responsibility.</li> <li>Pavement texture is hazardous to bicyclists.</li> <li>High costs of repair for pavement texture.</li> <li>Increased maintenance for landscaping, street cleaning and curb repair.</li> <li>Pavement texture may interfere with snow removal activities.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Potential	No	No	No Effect	Medium to High	No

# **Curb Bump-Outs**

**Definition:** A curb extension is a narrowing of the street, either at an intersection or at mid block, to constrain the width of the traveled way.

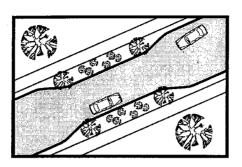


Advantages	Disadvantages
<ul> <li>May be aesthetically pleasing, if landscaped.</li> <li>Good for pedestrian due to shorter crossing distance.</li> <li>Can be used in multiple applications or on a single segment of roadway.</li> </ul>	<ul> <li>Unfriendly to cyclists unless designed to accommodate them.</li> <li>Landscaping may cause sight line problems.</li> <li>Increased maintenance if landscaped for landscaping and street sweeping.</li> <li>Increased maintenance for curb repair.</li> <li>May require removal of on-street parking.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Yes	Potential	Little or No Effect	Medium to High	No Effect

# **Roadway Narrowing**

**Definition:** Street physically narrowed to expand sidewalks and landscaped areas.



Advantages	Disadvantages
<ul> <li>Minor inconveniences to drivers.</li> <li>Minimal inconveniences to local traffic.</li> <li>Reduces pedestrian crossing distances.</li> <li>Provides space for landscaping.</li> <li>Shorter crossing distances for pedestrians.</li> <li>Effective when used in a series.</li> <li>Helps slow traffic without seriously affecting emergency response time.</li> <li>Single lane narrowing reduces vehicle speed and through traffic.</li> </ul>	<ul> <li>Double lane narrowing not very effective at diverting through traffic.</li> <li>Only partially effective as a visual obstruction.</li> <li>Unfriendly to cyclists unless designed to accommodate them.</li> <li>Conflict between opposing drivers arriving simultaneously could create problems.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Potential	Potential	Potential	No Effect	Medium to High	Minimal Constraint

# Traffic Calming Signs

**Definition:** Sign informing the public that a traffic calming device(s) has been installed in the area.



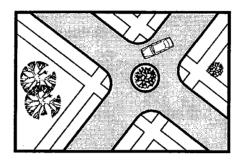


Advantages	Disadvantages
◆ Informs and alerts drivers of oncoming device(s).	<ul> <li>More signage on the street is sometimes considered unsightly.</li> </ul>
<ul> <li>Improves safety of the technique/device being used.</li> <li>Improves effectiveness of technique/device(s).</li> </ul>	◆ Increased sign maintenance costs.

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Not alone	Not alone	Not alone	No Effect	Low	None

#### **Traffic Circles**

**Definition:** A raised geometric control island, frequently circular, in the center of the intersection that forces traffic into circular maneuvers. Motorists yield to vehicles already in the intersection and only need to consider traffic approaching in one direction.

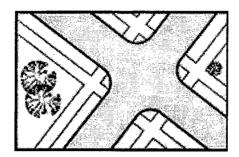


#### Advantages **Disadvantages** ♦ If there are a number of right angle ◆ Speed in the middle of the block may accidents, a significant reduction will increase as some drivers try to make up possibly occur. for lost time. May improve streetscape if landscaped. ♦ Some potential loss of on-street parking Some vehicles may be diverted to at corners. adjacent collector or arterial streets. May increase volumes on other streets. Speed reduction near intersection. Increased maintenance. Consider several in a row for greater Can be expensive. effectiveness. May want to avoid on transit routes. Avoid at intersections with high pedestrian volumes and high left-turn volumes. ◆ Avoid on designated emergency response routes, unless acceptable to emergency service. May interfere with snow removal. Increased traffic noise and air impacts from the deceleration and acceleration of vehicles.

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Yes	Potential	Small Increase	Varies	Minor Constraints

### **Pedestrian Walkways**

**Definition:** A sidewalk or path constructed of asphalt or concrete, usually installed at grade with the roadway. Can be separated from traffic by ditch, grass or gravel area, paint stripes, or curb and gutter.



#### **Advantages**

- ♦ Asphalt paths is a lower cost alternative to concrete.
- Asphalt paths usually does not significantly affect drainage.
- Provides an all-weather path that encourages pedestrian use.
- Can provide an accessible route to help.
- ◆ Can provide an accessible route for those with mobility challenges.
- ♦ Allows more flexible designs
- Curb and gutter provide better separation between vehicles and pedestrians
- ♦ May improve streetscape if landscaped.
- Can be designed to narrow roadways to calm traffic.

#### **Disadvantages**

- Can affect parking.
- ◆ Designs without curb and gutter can be an enforcement problem when trying to keep vehicles from parking on sidewalk.
- ♦ May require right-of-way or easements.
- ♦ Increased maintenance.
- ◆ Increases impervious surface of street right of way.
- Designs utilizing curb and gutter can affect drainage.
- May require a retaining wall in some locations.
- Increases impervious surface of street right of way

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Potential	Potential	Small Increase	Varies	Minor Constraints

# **Street Lighting**

**Definition:** Mounted high up on poles, provides illumination for roadway surfaces and sidewalks to help improve comfort, security, and safety.

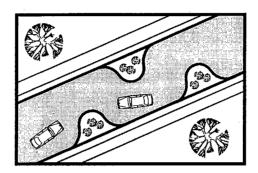


Advantages	Disadvantages
<ul> <li>Improves illumination levels on sidewalks, crosswalks, and roadway surfaces.</li> <li>Encourages pedestrian activity in the evening and early morning hours.</li> <li>Improves security in neighborhoods</li> </ul>	<ul> <li>Ongoing maintenance costs</li> <li>Glare can be undesirable in some neighborhoods</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	No	No	Small Increase	Varies	No

#### Chicanes

**Definition:** A series of curb extensions on alternating sides of a roadway, which narrow the roadway and require drivers to steer from one side of the roadway to the other to travel through the chicane. Typically, a series of at least three curb extensions is used.

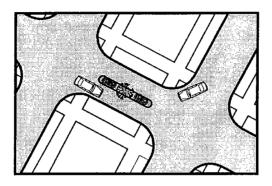


Advantages	Disadvantages
<ul> <li>Imposes minimal inconveniences to local traffic.</li> <li>Pedestrians have a reduced crossing distance.</li> <li>Provides areas for landscaping.</li> <li>A very effective method of changing the initial impression of the street. If done correctly, drivers will not be able to see through.</li> <li>High public acceptance.</li> <li>Aesthetically pleasing.</li> <li>Reduces speed without significantly impacting emergency response.</li> </ul>	<ul> <li>Increases the area of landscaping to be maintained by residents.</li> <li>Cost is greater than many other devices, therefore better to be installed in conjunction with street reconstruction or initial design.</li> <li>May create opportunities for head-on conflicts on narrow streets.</li> <li>May require removal of on-street parking.</li> <li>Should not be installed on grades greater than 8%.</li> <li>May increase volumes on other streets.</li> <li>Increased maintenance costs for street cleaning and curb repair.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Yes	Yes	Small Increase	Medium to High	Possible Problems

# Medians - Mid Block

**Definition:** A mid-block median is an island or barrier in the center of a street between intersections that serves to segregate traffic. Medians create a narrower roadway and/or provide refuge for crossing pedestrians.

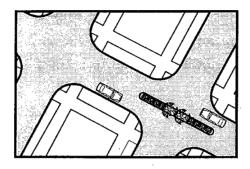


Advantages	Disadvantages
<ul> <li>Provides a refuge for pedestrians and cyclists.</li> <li>May improve streetscape if landscaped.</li> <li>Provides barrier between lanes of traffic.</li> <li>May produce a limited reduction in vehicle speeds.</li> <li>Effectiveness can be increased when used with curb extensions before and after.</li> </ul>	<ul> <li>May reduce sight lines if overlandscaped.</li> <li>Increased maintenance costs for landscaping, street cleaning, and curb repair.</li> <li>May require removal of on-street parking.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Slight	Potential	No	No Change	Medium to High	Possible Problems

## **Medians - Intersection**

**Definition:** Barrier along the center of a roadway to prohibit left turns or cross traffic.

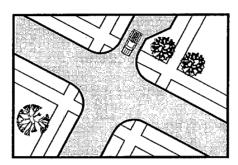


Advantages	Disadvantages
<ul> <li>Provides a refuge for pedestrians and cyclists.</li> <li>Obstructs shortcutting or through traffic.</li> <li>May improve streetscape if landscaped.</li> <li>Provides barrier between lanes of traffic.</li> <li>May produce a limited reduction in vehicle speeds.</li> <li>Reduces vehicle conflicts.</li> </ul>	<ul> <li>May increase volumes on other streets.</li> <li>May reduce sight lines if overlandscaped.</li> <li>Increased maintenance costs for landscaping, street cleaning, and curb repair.</li> <li>Reduces emergency vehicle access.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Potential	Yes	Decrease	Medium to High	Possible Problems

# **Partial Closure**

Definition: Physical blockage of one direction of traffic on a two way street. The open lane of traffic is signed "One Way".



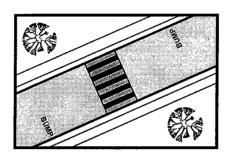
Advantages	Disadvantages
◆ Reduces through traffic in one direction	♦ Reduces access for residents.
and possibly in the other.	◆ Emergency vehicles are only partially
♦ Allows two-way traffic in the	affected, as they have to drive around
remainder of the street.	partial closure with care.
◆ Good for pedestrians due to shorter	♦ May increase trip length for some
crossing distance.	residents.
<ul> <li>Provides space for landscaping.</li> </ul>	♦ Maintenance responsibility if
◆ Can be designed to provide two-way	landscaped.
access for bicycles.	◆ May increase volumes on other streets.

Safety	Speed Reduction	Volume	Pollution	Cost	Emergency
Improvements		Reduction			Services
Improved	Potential	Yes	Small	Low to	Possible
Pedestrian			Increase	Medium	Problems
Crossing					

#### **Raised Crosswalks**

**Definition**: A raised crosswalk is a modified speed hump designed at a pedestrian crossing, which can be used at mid-block locations and intersections.

Note: Raised crosswalks must meet the same criteria as for speed humps.



Advantages	Disadvantages
<ul> <li>Effective speed control at the installation.</li> <li>Effective pedestrian amenity.</li> <li>May be designed to be aesthetically pleasing.</li> <li>Effectiveness may be increased when used in combination with textured crosswalks, curb extensions.</li> </ul>	<ul> <li>May create noise, particularly if there are loose items in the vehicle or trailer.</li> <li>May be a problem for emergency vehicles – avoid on designated emergency response routes, unless acceptable to emergency services.</li> <li>May impact drainage.</li> <li>Drivers may speed up between installations.</li> <li>May increase volumes on other streets.</li> <li>Requires signing and striping that may be considered unsightly.</li> <li>May result in false sense of pedestrian security.</li> <li>Should not be installed on grades greater than 8%.</li> <li>Increased sign maintenance costs.</li> <li>Snow cannot be removed around humps.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Potential	Yes	Potential	Small	Low to	Possible
			Increase	Medium	Problems

## **Speed Humps**

**Definition:** Speed humps are design features which rise above the roadway surface and extend across the roadway perpendicular to the flow of traffic. Discomfort to the driver or damage to the vehicle increases as speed over the hump increases. Best results occur when placed in a series, spacing depending on desired 85<sup>th</sup> percentile speeds between humps.

Advantages	Disadvantages
<ul> <li>Reduces vehicle speeds in the vicinity of the hump. Best if used in a series at 300'-500' spacing.</li> <li>Self-enforcing.</li> <li>Relatively inexpensive.</li> </ul>	<ul> <li>May create noise particularly if there are loose items in the vehicle or trailer.</li> <li>If not properly designed, drivers may try to skirt around to avoid.</li> <li>May be a problem for emergency vehicles. Avoid on designated emergency response routes unless acceptable to emergency services.</li> <li>May impact drainage.</li> <li>Drivers may speed up between installations.</li> <li>May increase volumes on other streets.</li> <li>Requires signage that may be considered unsightly.</li> <li>Should not be installed on grades greater than 8%.</li> <li>Increases sign maintenance costs.</li> <li>Snow cannot be removed around humps.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Potential	Yes	Yes	Increase	Low to Medium	Possible Problems

# Residential Parking Zone

**Definition:** A designated area in a neighborhood of 5 blocks or more where residents can purchase permits that exempt them from the time limit parking restrictions in that zone.

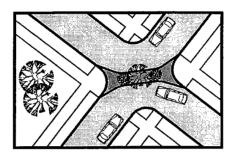


Advantages	Disadvantages
<ul> <li>Can help provide more available parking for adjacent residents.</li> <li>Reduces the impact of major parking generators, such as hospitals, schools, and large employers, on neighborhoods.</li> </ul>	<ul> <li>Residents must purchase permits annually.</li> <li>Residents must purchase temporary permits for special events.</li> <li>May increase parking use on other streets.</li> <li>Requires additional Police Dept resources to enforce the restrictions.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Potential	No	No	No	Varies	None

#### **Diverter**

**Definition:** A barrier placed diagonally across a four-legged intersection interrupting traffic flow across the intersection. This type of barrier may be used to create a maze-like effect in a neighborhood.

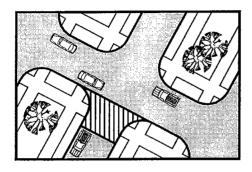


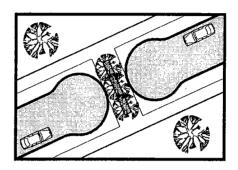
Advantages	Disadvantages
<ul> <li>Eliminates through traffic.</li> <li>Provides area for landscaping</li> <li>Reduces traffic conflict points.</li> <li>Increases pedestrian safety.</li> <li>Pedestrian and bike access can be maintained.</li> <li>Can be designed to be mountable by emergency vehicles.</li> </ul>	<ul> <li>Reduction in volume may increase speeds.</li> <li>Reduces emergency vehicles' access unless specially designed, then may be delayed slightly.</li> <li>Reduces access to properties for residents.</li> <li>May be perceived as inconvenient by some neighbors and an unwarranted restriction by the general public.</li> <li>May increase volumes on other streets.</li> <li>Increased maintenance costs for landscaping.</li> <li>Disruption of street grid can increase congestion on other streets.</li> </ul>

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Potential	Yes	No Effect	Medium to High	Possible Problems

# **Full Closure**

**Definition:** Street closed to motor vehicles using planters, bollards, or barriers, etc. This could occur at either end of a street, or at a mid-block location.





Advantages	Disadvantages
◆ Eliminates through traffic.	♦ Reduces emergency vehicle access.
◆ May provide areas for landscaping.	◆ Reduces access to properties for
◆ Reduces speed of the remaining	residents.
vehicles.	◆ May be perceived as inconvenient by
◆ Improves safety for all the street users	some neighbors and an unwarranted
◆ Pedestrian and bike access can be	restriction by the general public.
maintained.	◆ May increase volumes on other streets
	◆ May have inadequate turn around at
	street end.
	◆ Increased maintenance costs for
	landscaping.

Safety Improvements	Speed Reduction	Volume Reduction	Pollution	Cost	Emergency Services
Yes	Yes	Yes	No Increase	Low to Medium	Possible Problems

# Appendix C Sample Forms/Letters

- Citizen Action Request Form (CARF)
- NTSP Acceptance Letter
- NTSP Brochure
- NTSP Flyer Petition
- Sample Educational Flyer
- Sample Petitions for Temporary and Permanent Physical Devices

# Citizen Action Request Form for the Neighborhood Traffic Safety Program

Neignborhood Trailie	c Salety Program
Contact Name	Day Phone
Address	Zip Code
Concerned Location	
Neighborhood	
What concerns have you identified with the abo	ve location? Certain Times of the Day?
What, in your opinion, is the root cause of the p	roblem?
Thank you for taking the time to complete the C the completed form to:	Citizen Action Request Form. Please send
City of Sho	
Customer Respo 17544 Midvale	
Shoreline, WA 9	
Once we receive the form, a representative of th investigate your street and will contact you with questions or comments, please call the Custome	additional information. If you have
FOR OFFICE USE ONLY	
Date Received Pro	ject Number Assigned
Field Review	
Possible Issues:	
Accidents Speeds	Volume Cut-through
Candidate for NTSP? Yes	No
If no, what existing program best fits this issue _	

Sample Letter to Contact
(Date)
(Address)
RE: Neighborhood Traffic Safety Program, Service Request No.
Dear:
Thank you for contacting the Customer Response Team (CRT) about your concerns for traffic safety in your neighborhood. The City of Shoreline shares your concerns about the impact of vehicular traffic on residential areas.
The Neighborhood Traffic Safety Program (NTSP) was developed to address such issues through a partnership with neighborhood residents and the City of Shoreline. Research and experience have shown that neighborhood traffic concerns require a holistic approach involving the entire community. A combination of education, enforcement, and engineering solutions is the most effective method of dealing with these concerns.
We have determined that your neighborhood is a candidate for the Neighborhood Traffic Safety Program (NTSP). Enclosed are the following materials:
■ A Neighborhood Traffic Safety Program User's Manual and Brochure detailing the Phase 1 process.
A copy of the Citizen Action Request Form – this form was either completed by you or a CRT representative. Please check for accuracy and completeness. If you would like to add additional information, please do so and return to the NTSP manager.
25 flyers for you to pass out to your neighbors. Seven (7) residents' signatures will be required prior to going forward with the program. Signed flyers should be returned to you. Once you receive the required signatures, please forward the copies to the NTSP manager.
Entering into the <i>Neighborhood Traffic Safety Program</i> requires a commitment from you and your neighborhood to make the program work. <i>Phase I</i> requires volunteers to implement and carry out programs. Your work on letters and setting up and arranging community meetings will be crucial to the success of the program.
Once you return a minimum of seven signed flyer petitions to us, we will contact you to set up a meeting to discuss our next steps. I appreciate your inquiry. If you have any questions or additional concerns, please do not hesitate to contact the NTSP manager at 206-546-1700.
Sincerely,
Rich Meredith, P.E. Neighborhood Traffic Safety Program City Traffic Engineer

Neighborhood Traffic Safety Program City of Shoreline July, 2004

Sharon Wong, Traffic Services

Sandy Chastain, Neighborhoods Coordinator

Enclosures

cc:

#### Sample Brochure

# WHAT IS THE NEIGHBORHOOD TRAFFIC SAFETY PROGRAM?

The Neighborhood Traffic Safety Program was created in 2000. The program addresses neighborhood traffic safety concerns by enabling Citizens and/or community groups to become involved with the improvement process.

By this method, the Customer Response Team, Public Works Department, City of Shoreline Police Department, and the neighborhood community work together to create a pleasant and safe environment in which to live.

# WHY WOULD OUR NEIGHBORHOOD BECOME INVOLVED?

There could be many reasons. Some major ones include:

- > Vehicles travelling faster than the posted speed limit
- > Non-local traffic using the neighborhood as a shortcut
- > High number of traffic accidents
- > Pedestrian Safety

Fortunately, residents and business have ways they can work together to reduce speeding on neighborhood streets. Neighborhood education projects (included in *Phase 1* Programs) are effective and inexpensive and can be conducted by volunteers.

#### HOW DOES THE PROGRAM WORK?

The program involves a two-phase process. Depending on the nature of the problem, some solutions can be resolved and action taken immediately, while others may take longer.

#### Phase I

The first phase measures the extent of the problem and focuses on using effective but less restrictive measures first. Doing so allows the opportunity to change driver behaviors and correct problems without imposing severe and drastic and perhaps expensive changes.

- Citizen Action Request Form
- Customer Response Team Review .... 1 month
- Petition for 7 neighbor signatures to begin process
- Organize neighborhood volunteers and develop traffic management plan ....1-2 months
- Implement Traffic Management Plan .... 6 months – 1 year
- Review Plan results...1 month
- Determine selection and prioritization criteria number (if Phase 1 not effective)
- Hold Community meeting

#### Phase 2

The second phase focuses on physical measures. These are only necessary or desirable, if the Phase I improvements are ineffective. A minimum score of 11 is required per the Selection and Prioritization Criteria prior to entering Phase 2. The highest scores will get first priority going into the Phase 2 process.

- Review Phase 1 Improvements .. 1 month
- Public meeting...1 month
- If necessary, develop traffic control measures ...1 –2 months
- A petition is circulated by neighborhood with at least a 60% percent majority required .... 1-2 months
- Group 3 devices only Install temporary traffic control measures
- Group 3 devices only Re-petition by neighborhood with at least 60% majority required
- Group 3 devices only If approved by the neighborhood and the City Council, permanent traffic control measures are completed ... 4 months minimum

#### HOW DOES OUR NEIGHBORHOOD BEGIN THE PROCESS?

- 1. Identify the PROBLEMS in your neighborhood. For example:
  - Limited visibility or sight distance
  - Unusually high traffic volumes
  - Speeding vehicles
  - Pedestrian safety issues
- 2. FILL OUT the Citizen Action Request Form enclosed. (if this has not been completed already)
- 3. Obtain seven (7) signatures from the neighborhood. Flyers are provided by the Neighborhood Traffic Safety Program manager.
- 4. Attend a Neighborhood Traffic Safety Program training workshop. This will help you understand the Neighborhood Traffic Safety Program process, how the program works, ideas on how to be most effective with the program, and teaches the use of radar equipment and proper data collection techniques. Call the NTSP manager at 206-546-1700 to schedule a training session.

#### IS THE PROGRAM SUCCESSFUL?

The most successful efforts occur where the neighborhood establishes traffic safety as a community priority and becomes actively involved. By working as a community, you have taken the first step toward a more pleasant and safer neighborhood in which to live.

# **Sample Flyer Petition for Beginning NTSP Process**

## NEIGHBORHOOD TRAFFIC SAFETY PROGRAM

Hello. My name is	and I am your neighbor.
contacted the City of Shoreline Cu	pecific traffic issue) in our neighborhood. I have stomer Response Team, and it has been determined andidate for the Neighborhood Traffic Safety Program
concerns on neighborhood streets. measures, using education and enf	Program is a two-phased approach to reducing traffic The first phase uses effective, but non-restrictive forcement to change driver behaviors. The second es and are only necessary or desirable if the first phase
	r household, are required prior to beginning the es stated above exist in our neighborhood, please sign e number and return to me at:
	Contact Address
Nama	
Name	
Address	Phone Number
Signature	
The program is conducted by volus Shoreline. Please check here if yo	nteers in their spare time with the help of the City of u are interested in volunteering.
YES! I am interested in v	olunteering.
Sincerely,	

#### Sample Educational Flyer

Recently, the citizens in our neighborhood have become aware of a speeding problem on (insert street name). We are very concerned about the safety of our children, our neighbors, and ourselves.

The (insert name of Homeowners' Association, development, or neighborhood) is asking that each of you remind your family members (including teen drivers in your family), your neighbors, friends, and visitors of the 25-mile-per-hour speed limit on residential streets. Speed limits are established for the safety of all, both for those on foot, as well as for those who are driving. Residential streets are not designed for high-speed traffic, and it is important that everyone drive with caution. We hope that you will encourage others to drive at or below the posted speed when traveling our neighborhood streets.

We should all work together to make our neighborhood streets safe and thereby ensure that our neighborhood remains a pleasant environment in which to live.

If you have any questions or comments about our attempts to eliminate speeding on our neighborhood streets, please do not hesitate to contact (contact person's name and number - this is optional).

NOTE: Please mail a copy of your final flyer to the Neighborhood Traffic Safety Program manager and reference your project number.

City of Shoreline Neighborhood Traffic Safety Program 17544 Midvale Avenue N Shoreline, WA 98133-4921

# Neighborhood Traffic Safety Program Temporary Physical Device Petition Form

NTSP Manager

Traffic Services

TO:

DATE:

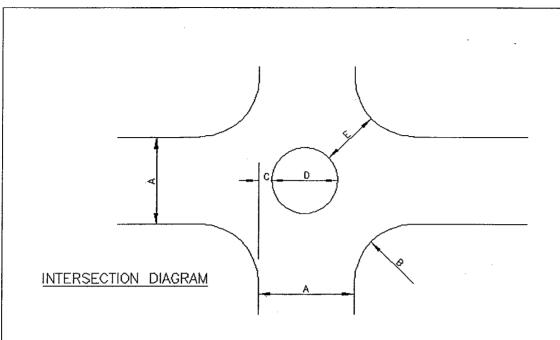
	City of Shoreline						
FROM:	The residents of		(name of roadway(s))				
SUBJECT:	Physical Devices						
The traffic condition(s) (state traffic safety concern of neighborhood, i.e. motorists speed, bybass traffic, etc.) on (name of roadway(s)) is/are a concern to our neighborhood. Consequently, we are requesting, via this petition form, the City of Shoreline install temporary physical devices to mitigate the traffic concerns on our streets.							
budgeting and boundary have	will only be undertaken	if 60% of the house	will require staff time and holds in the designated re per household is used to				
NAME	A	ADDRESS	SIGNATURE				
			·				
		<u>.                                    </u>					
			<u>.</u>				

# Neighborhood Traffic Safety Program **Permanent Physical Device Petition Form**

TO:	NTSP manager Traffic Services City of Shoreline		DATE:
FROM:	The residents of	·	(name of roadway(s))
SUBJECT:	Physical Devices	•	•
roadway(s)) t via this petition	o address concerns i	n our neighborhood. Shoreline install peri	re acceptable as placed on (name of Consequently, we are requesting, manent physical devices to mitigate
budgeting and boundary hav	d will only be under	taken if 60% of the hen form. Only one sign	ices will require staff time and ouseholds in the designated nature per household is used to
NAME		ADDRESS	SIGNATURE
<del> </del>			

# Appendix D City of Shoreline Standards

- ♦ Traffic Circle Design Criteria
- ♦ Traffic Circle Asphalt
- ◆ Traffic Circle Concrete
- ♦ Chicane
- ♦ Speed Hump
- ♦ Curb Bulb-Outs
- Traffic Circle Signing



A	В	C	D	E
STREET	CURB RETURN RADIUS	OFF-SET DISTANCE	CIRCLE	OPENING WIDTH
MIDIU	*	DISTANCE	DIAMETER	MIDIH
İ	<15	RECONST		484.
20'	10 18'	5.5 <b>'</b> 5.0'	9' 10'	16'+ 17'+
ŀ	15' 16' 20' 25'	+.5°	11. 12.	18'- 19'+
	25	4,0*	19'+	
	<12' 12' 15' 20' 25'	RECONSTRUCT CURBS		16'
24'	15	5.0'	14'	16' 17'-
	20'	4.5 3.5	15' 17'	18'+ 20'-
<del> </del>	<u> </u>	RECONSTRUCT CURBS		
25'	12	5.5	14'	16'∔
	15	5.0° 4.5'	15	16′+ 17'− 18'−
	18'	4.5°	16' 16'	18'-
	<12' 12' 15' 16' 20' 25'	3.5	18'	18'+ 20'-
30'	10'	5.5	19	16"+-
	12' 15' 18' 20'	5.0' 5.0'	20' 20'	17'− 17'+
	18'	4.5	21'	18'4
	20'	4.D'	22'	18'+ 19'+ 20'
	25'	3,0'	24'	20'
32'	10'	5.5	21'	16'+
	าร์	5.0° 4.5°	22' 23'	18'-
	12' 15' 18' 20'	4.0'	24' 24'	19'-
	20 25'	4.0 2.5	24 27	17'- 18'- 19'- 19'+ 20'
36'	10'	5.0"	26'	17'
	12'	5.0° 4.5°	26'	17'+
	15	4.5° 4.0°	27'	18'+
	12' 15' 18' 20' 25'	3.5"	26' 27' 28' 29' 33'	17'+ 18'+ 19'+ 20'
		1.5'		20
40'	10' 12' 15' 18' 20'	5.0° 4.5°	30' 31' 32' 34'	17'+
	15'	4.0°	32'	18'+ 19'-
	18'	3.5″ 3.0°	33'	20'- 20'
	20° 25'	4.0° 1.0°	54° 38'	20'

#### **OPTIMUM** CRITERIA

OFF-SET DISTANCE OPENING WIDTH 5.5' MAX. 5.0' 4.5' 4.0' 3.5' OR LESS 16' MIN. 17' ± 18' ± 19' ± 20'



Public Works

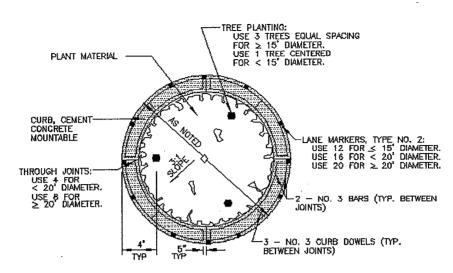
Planning and Development Services



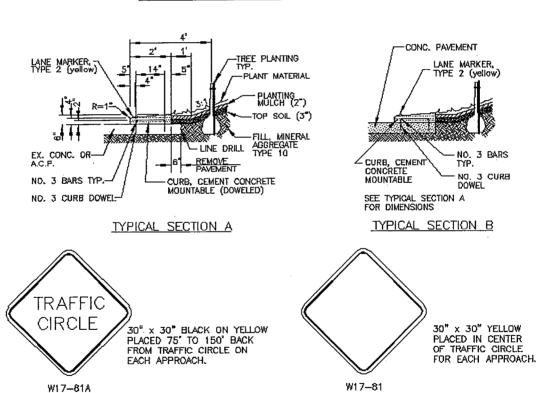
# Traffic Circle

210

NOT TO SCALE Revision Date December 2003



#### TYPICAL CONCRETE TRAFFIC CIRCLE





Public Works

Planning and Development Services

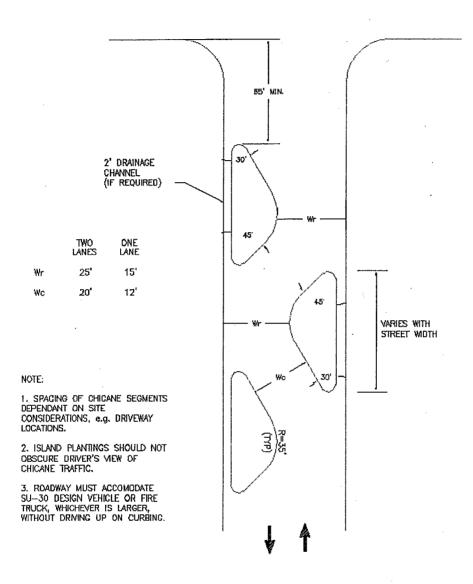


# Concrete Traffic Circle Details

te document has been eigned electronically in accordance with WAC 198-23-070 of propier 9.34 RDW. Unauthorized distration of any first internation on this accordant will broatdate the document, my carbication and signature. 211

NOT TO SCALE

Revision Date December 2003





Public Works

Planning and Development Services

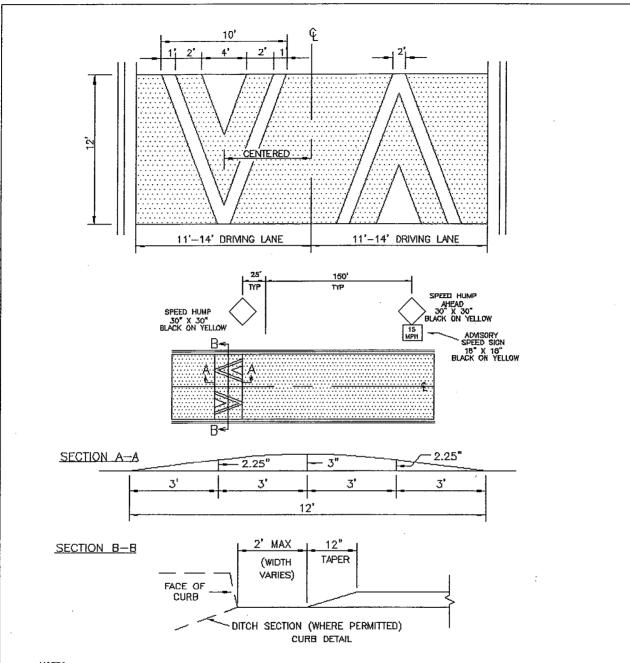


# Chicane

212

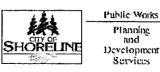
NOT TO SCALE

his document has been eigned electronically in accordance with WMC 198-23-070 no Chapter 9.34 RCM. Unauthorised attention of only of the information on this acument will involidate the document, my confliction and algorithms. Revision Date December 2003



#### NOTES:

- 1. SIGN & LEGEND LOCATION SHALL BE VERIFIED BY THE TRAFFIC ENGINEER PRIOR TO INSTALLATION.
- 2. LEGEND & 'V' MARKINGS TO BE THERMOPLASTIC.



Planning and Development Services

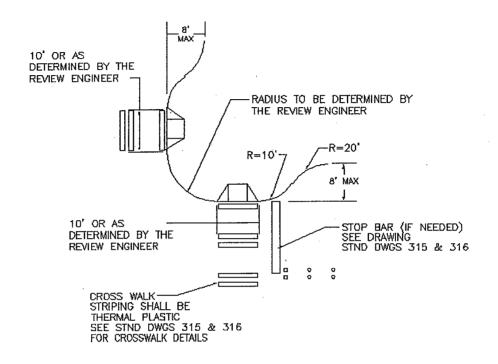


# Speed Hump: Design Pavement Marking, & Signing

213

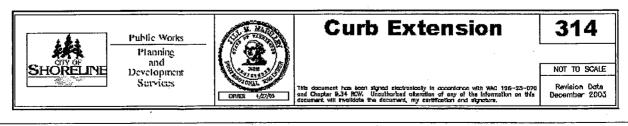
NOT TO SCALE

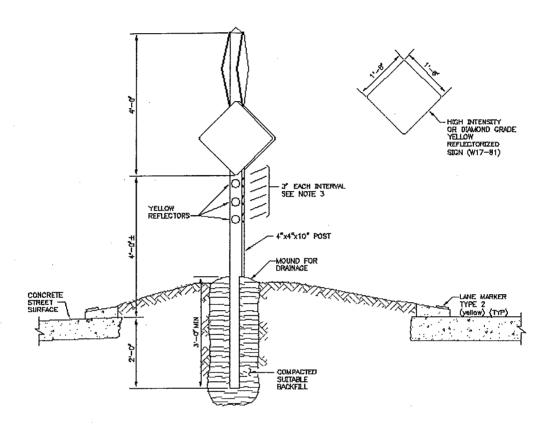
Revision Date December 2003



#### NOTES:

- 1. INTERSECTION RADII SHALL ACCOMMODATE DESIGN VEHICLES APPLICABLE TO STREET.
- LENGTH OF CURB EXTENSIONS MUST RECOGNIZE SITE CONDITIONS, E.G. DRIVEWAY LOCATIONS.
- 3. IF CURB EXTENSIONS ARE PLACED ON DIAGONALLY OPPOSITE CORNERS OF AN INTERSECTION, A MINIMUM CLEAR OFFSET BETWEEN EXTENSIONS OF 15' SHOULD BE PROVIDED TO MINIMIZE VEHICULAR CONFLICTS WITHIN THE INTERSECTION.
- 4. ALL CURB EXTENSIONS SHALL BE APPROVED BY CITY TRAFFIC ENGINEER OR DESIGNER.





#### NOTES:

- 1. IN THE CASE WHERE ALL APPROACHES OF THE INTERSECTION ARE PRIMARILY AT THE SAME LEVEL WITH RESPECT TO GRADES (LESS THAN 3%) THE LOWER SET OF SIGNS WILL FACE THE HIGHER VOLUME STREET.
- 2. IN THE CASE WHERE AN APPROACH HAS A GRADE LARGER THAN 3% THE HIGHER SIGNS WILL FACE THE APPROACH WITH THE HIGHEST GRADE TO ALLOW BETTER SIGHT DISTANCE.
- 3. PLACE A MINIMUM OF THREE (3) REFLECTORS ON EACH AND EVERY SIDE OF POST OR PLACE THREE (3) HIGH INTENSITY REFLECTORIZED STRIPS COMPLETELY AROUND POST.

