

CITY COUNCIL AGENDA ITEM
CITY OF SHORELINE, WASHINGTON

AGENDA TITLE:	Motion to Approve Updates to Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines
DEPARTMENT:	Public Works
PRESENTED BY:	Kirk McKinley, Aurora and Interurban Project Manager Ian Sievers, City Attorney

PROBLEM / ISSUE STATEMENT:

The Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines (P and P Manual) was adopted by the Council on January 22, 2001. This manual provides policy direction and procedures for the acquisition of property associated with the Aurora Corridor project. This manual will serve to guide the process of negotiation, acquisition and compensation to business and property owners along Aurora. Council will also be considering Ordinance #340 on November 17. Ordinance #340 amends Shoreline Municipal Code Title 13.20.140.B. to allow the Council to designate the underground utility connections for the Aurora project as a city-wide benefit.

Guidance on a fair and equitable right of way acquisition and relocation process is included in the United States Code, the Revised Code of Washington (RCW), the Washington Administrative Code (WAC) and the Washington State Department of Transportation (WSDOT) Local Agency Guidelines (LAG manual). These three defined processes, as well as policies and procedures important to accommodate the specific needs of City business and property owners on Aurora are combined into this single manual.

This manual will be utilized as we negotiate and acquire properties for the 145 -165th Aurora project. It will also be utilized as we move northward into future Aurora sections, and may be used as a model for the North City 15th Avenue NE project implementation. The City has identified 34 properties from which we will need to acquire right-of-way in the 145 – 165th project. None of these acquisitions will require relocation.

This is the first update of the P and P Manual since its adoption. During the next few months, staff and consultants will be meeting with property owners and businesses on frontage improvements/interfaces and on right-of-way. The timely update of this manual will assist in briefing property owners on their benefits and rights.

There are three attachments to this report:

Attachment A – Recommendations for Revision of Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines

Attachment B – Recommended Text Changes

Attachment C -- Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines Manual (provided under separate cover and available in City Clerks Office)

SUMMARY OF MAJOR CHANGES:

The majority of the changes to the P and P Manual are editorial or revisions to bring the manual up to date with current law. In addition to publishing a revision of the manual, we will also be developing a summary sheet or brochure that explains the benefits and rights of property owners and businesses in the acquisition process. There are three proposed significant changes to the manual that have budgetary implications:

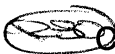
- Changes to RCW 8.26.035 that increase the maximum benefit amount for actual and eligible relocation expenses from \$10,000 to \$50,000 (for federally funded projects).
- A proposal for the City to cover the undergrounding connection costs for the 145 – 165th project (based on estimates in the 145 – 165th section). The bid documents will be set up so that the establishment of underground utility connections will be an alternate bid item. (Refer also to proposed Ordinance 304).
- A proposal for the City to pay a higher share (up to \$1,500) of the cost for independent appraisals.

FINANCIAL IMPACT:

The financial impact of these changes is very small in comparison to the project budget. The total underground hookup cost would be approximately \$82,000; the budget for undergrounding is \$225,000. In approving the design for the 145 – 165th Aurora project, Council included the intent to pay for up to \$5,000 per property for underground utility connection costs. We estimate that eight properties would exceed the \$5,000 amount for a total of \$11,000 over the \$5,000 limit. The other 36 properties are generally well below a \$5,000 estimated conversion cost. The cost of increasing the relocation benefit will not apply to the 145 – 165th project as there will not be relocations associated with this project (the budgets for future Aurora projects will need to include these projections). Finally, the maximum budget impact for increasing the reimbursement for independent appraisals could reach \$25,500.

RECOMMENDATION

Staff recommends that Council amend the Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines as presented in Attachment B.

Approved By: City Manager  City Attorney ____

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INTRODUCTION

The Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines (P and P Manual) was adopted by the Council on January 22, 2001. This manual provides policy direction and procedures for the acquisition of property associated with the Aurora Corridor project. This manual will serve to guide the process of negotiation, acquisition and compensation to business and property owners along Aurora. Council will also be considering Ordinance #340 on November 17. Ordinance #340 amends Shoreline Municipal Code Title 13.20.140.B. to allow the Council to designate the underground utility connections for the Aurora project as a city-wide benefit.

This is the first update of the P and P Manual since its adoption. During the next few months, staff and consultants will be meeting with property owners and businesses on frontage improvements/interfaces and on right-of-way. The timely update of this manual will assist in briefing property owners on their benefits.

BACKGROUND

Council's action on August 23, 1999 adopting Resolution #156, included the adoption of the "32 Points" to guide implementation of the Aurora Project. Point #21 states: "The City should establish a right of way policy to retain or relocate existing businesses along the corridor, including those that do not own the land on which they are located. Consideration should be given to providing financial incentives to those businesses."

Council first reviewed the draft P and P Manual at the November 20, 2000 Council Workshop as part of an update on the Aurora project and Interurban Trail. The Council then considered the P and P Manual during the January 8, 2001 Regular Meeting as an action item. Council asked staff to seek further input from the business community and return at the next regular meeting. On January 20, 2001, the Council unanimously adopted the P and P Manual.

Council action on December 9, 2002 approving the design for the Aurora project between 145th and 165th included the intent to pay for up to \$5,000 per property for underground utility connection costs.

ALTERNATIVES ANALYSIS

Staff is recommending Council adopt the updates to the P and P Manual. As noted above, there are three significant changes to the Manual which have financial implications. Further information and/or alternatives are discussed below.

Section 1.6.2, Relocation Assistance

The first one is the change to Section 1.6.2 on relocation assistance, which is required by an updated RCW 8.26.035. This provision raises the maximum potential allowance from \$10,000 to \$50,000. The 145 – 165th section project does not require relocation of any businesses. However, this provision may be utilized in future phases of Aurora, and future Aurora budgets will need to include funding to address this need. The P and P Manual included an added \$5,000 incentive to businesses required to relocate if they

relocated in Shoreline. Recognizing the large increase in relocation allowance provided by RCW, staff is recommending that the \$5,000 be absorbed into the \$50,000 limit. This provision only applies to projects utilizing federal funds.

Section 4.3, Appraisals

The second recommendation with financial implications is to increase the amount for independent appraisals in Section 4.3. The existing manual allows the City to reimburse property owners up to \$750 when they elect to have their own appraisal. Because the typical cost of a full appraisal can run up to \$3,000, and a review appraisal up to \$1,500, staff felt it reasonable to split the increased costs above the current \$750 with property owners up to a city cost of \$1,500. The worst case additional payout cost to the City, assuming all 34 properties elected to have appraisals up to the full amount would be \$25,500.

Section 8.2, Service Connections

The final recommendation with project budget implications is the recommendation to cover the cost of underground connections on the private property side up to \$10,000. This is in Section 8.2 of the Manual. By our estimate, this policy would cover all private side costs of connections to the undergrounded utilities, i.e., no costs to property owners. There are several factors involved in estimating the cost of service connections: trenching, conversion of the service panel to underground, number and size of conduit and type of service. In approving the design for the 145 – 165th Aurora project, Council included the intent to pay for up to \$5,000 per property for underground utility connection costs. We estimate that eight properties would exceed the \$5,000 amount for a total of \$11,000 over the \$5,000 limit. The other 36 properties are generally well below a \$5,000 estimated conversion cost.

Of the 57 properties along 145 – 165th, only 21 need trenching and conversion of the service panel. Another 21 already have a panel that is appropriate for underground service, so the costs will be trenching only. Fifteen properties do not get their electric service from Aurora. Staff is estimating the total City cost for the underground service connections in the 145 – 165th project to be approximately \$85,000. The budget has \$225,000 for this effort. Staff recommends that the City advertise this portion of the Aurora construction contract as an alternate bid, so as to have more control of the costs. Staff further recommends, in order to keep the project on schedule, that the City contract for the service connections, rather than allowing the property owners to manage this effort. We will require property owners to execute an agreement with the City to allow the contractor to provide this service.

RECOMMENDATION

Staff recommends that Council amend the Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines as presented in Attachment B.

ATTACHMENTS

Attachment A – Recommendations for Revision of Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines

Attachment B – Recommended Text Changes

Attachment C -- Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines Manual (provided under separate cover and available in City Clerks Office)

ATTACHMENT A

Recommendations for Revision of Aurora Corridor Real Property Acquisition and Relocation Policy, Procedures and Guidelines

Some of the recommended text changes follow the table below.

ITEM	Page	Section	Change to Consider	Comment	Recommendation
1			Add City contact information to the document.		Add a preface page that reads (in English and Korean): "For information relating to the policies and procedures outlined in this document, contact the City of Shoreline, etc.."
2	1	1.1	Change language to not use term "roadway widening". Instead use rehabilitation or some other term.	Term roadway widening is somewhat misleading relative to Aurora Project which adds transit and pedestrian facilities.	Change language to read "accommodate new transportation facilities"
3	3	1.1	Consider changing timeframe references or removing.	Removes what may be false expectation	Change 9 months and 3 months to the ranges "6 to 18 months". And "3 to 6 months".
4	4	1.3	Update Project Description		See suggested text attached.
5	5	1.5	Update to ensure authority designation is clear.		See suggested text attached.
6	6	1.5	Update authority table		Change City Council Authority in table to explicitly read: "Authorization to Acquire Property and Begin Condemnation Process"

ITEM	Page	Section	Change to Consider	Comment	Recommendation
7	7	1.6.2, 1.8	Relocation assistance need to be changed per RCW 8.26.035.		Section 1.6.2, Change \$10,000 to \$50,000; Change Section 1.8 to be "Summary of Benefits for Owners/Tenants" and add new Table 1.6 (attached below).
8	7	1.7	Clarify that owners/tenants will not be compensated for temporary construction easements.		See suggested text attached .
9	11	2.1	Make it clearly explicit which are Federal Laws		Change: The City certifies that it will comply with State Laws as described in Chapter 8.26 RCW and Chapter 468-100 WAC, and with Federal Laws as described in USCA Title 52 and 49 CFR Part 24 in connection with the acquisition of real property for, and relocation of persons displaced by the improvement of Aurora Avenue.
10	14	3.1	Clarify policy for temporary construction easements.		See suggested text attached
11	19	4.3	Consider increasing City reimbursements for independent appraisals from minimum of \$750 (statutory allowance) to 50% of appraisal cost, up to \$1,500.	Property owners feel more justly compensated. Lessen negative impacts to their financial well being. Additional costs to City could total \$25,500 (\$750 X 34 appraisals). This is assumed a worst case maximum \$1,500 payout in addition to \$25,500 for \$750/Appraisal allowed by statute.	Raise reimbursement to maximum of \$1,500 for a maximum total potential cost to City of \$51,000

ITEM	Page	Section	Change to Consider	Comment	Recommendation
12	34	5.3	Change amount from \$10,000 to \$50,000 per RCW 8.26.035. Add subsections L to 5.1.5 and F to 5.3.2 (ineligible costs) that read: "Costs for replacement property that exceeds comparable quality and value of item being replaced."		Make changes in next revision.
13	50	8	Property conversions to be designed and constructed by City/Contractor. Property conversions to be bid as alternate bid schedule. City to pay for conversion costs, up to \$10,000 per parcel. Property owners to reimburse City for costs exceeding \$10,000.	Changes may occur even after construction contract has been awarded.	Provide more specific information, but do not create appearance of absolute certainty.
14	Appendix		Bold the question portion of the FAQ section.	Increase clarity.	Change. In web version, add FAQs as necessary.

ATTACHMENT B

Recommended text changes

ITEM 1 – Preface Page

For information relating to the policies and procedures outlined in this document,
contact the City of Shoreline

[include Korean translation]

Shoreline City Hall
17544 Midvale Ave. N
Shoreline, WA 98133-4921
(206) 546-1700
Fax (206) 546-7868
TTY (206) 546-0457

ITEM 2 – Revised Language

When arterials, such as Aurora Avenue North, are ~~expanded~~ reconstructed, several types of property are needed. These types include right of way purchases to ~~fit roadway widening~~ accommodate new transportation facilities and sidewalks; permanent easements to fit utilities, retaining walls, bus zones, signal equipment, etc.; temporary easements to allow construction of street improvements, regrading and paving of driveways, utilities, installation of landscaping, and restoration of private property.

ITEM 3 – Revised Language

Since each property, ownership, or occupancy is unique, there may be considerable variation in procedures and time requirements. Including the reviews that are necessary during the process, ~~it will normally take up to 9 months~~ it may take 6 to 18 months from the appraisal start date to the date when the owner receives payment for the acquisition. Ownerships involving relocation can add an additional 3 to 6 months to the acquisition time frame.

ITEM 4 – Revised Project Description

1.3. Project Description

~~The Preliminary Preferred Design Alternative was developed based on input from the Citizen's Advisory Task Force, the Interagency Technical Advisory Committee, the general public, and the results of the comparative evaluation of alternatives. The proposed design concept achieves many of the City of Shoreline's goals for the project and achieves a balance between right of way and business impacts, pedestrian and traffic improvements, aesthetics, transit operations, and construction cost. It proposes to provide two general purpose lanes in both northbound and southbound directions, and a business access and transit lane, also in both directions. Center, focused left and u-turn lanes will be provided along with pedestrian crossings with center refuge areas. Additional intersection improvements are also recommended. Continuous sidewalks will also be provided throughout the length of the corridor. The Preliminary Preferred Design Alternative maintains acceptable traffic operations for the future, provides a system to support pedestrian safety and walkability, significantly improves transit operations and improved appearance over existing conditions.~~

The proposed design concept for the Aurora Avenue 145th Street to 165th Street Project achieves many of the City of Shoreline's goals for the project and achieves a balance between right of way and business impacts, pedestrian and traffic improvements, aesthetics, transit operations, and construction cost. The Preferred Design Concept was developed based on input from the Citizen's Advisory Task Force, the Interagency Technical Advisory Committee, the general public, and the results of the comparative evaluation of alternatives. It proposes to provide two general-purpose lanes in both northbound and southbound directions, and a business-access and transit lane, also in both directions. Center, focused left- and u-turn lanes will be provided along with pedestrian crossings. Additional intersection improvements are also proposed. Continuous sidewalks and amenity zones will be provided throughout the length of the corridor on both sides of the roadway. The preferred design maintains acceptable traffic operations for the future, provides a system to support pedestrian safety and walkability, significantly improves transit operations and improved appearance over existing conditions.

ITEM 5 –Clarify authority to approve property acquisition

1.5. Accountability, Delegation, and Decision Authority

The City Council will be responsible for the policy direction of the City's Program. By adopting these Policies, Procedures and Guidelines, the City Council is establishing the acceptable terms and conditions for property acquisitions by the City. The City Council will reserve sole authority to approve the acquisition of property and to determine when real property must be acquired by the use of condemnation. However, in the interest of administrative efficiency, the Council hereby acknowledges certain delegations of authority regarding property and leasehold transactions and improvements. The Council hereby further authorizes the City Manager or his designee to adopt such administrative rules, procedures or guidelines as they may determine to be necessary to implement these Procedures.

ITEM 6 – Revised Authority Matrix

RIGHT OF WAY PROCESS -DECISION AUTHORITY MATRIX – TABLE 1.5

ACTION	AUTHORITY
Channelization Plan Approval	WSDOT
Right of Way Plan Approval/Relocation Plan	WSDOT
Determination of Property Value	City Appraiser / Review Appraiser
Determination of Offer to Purchase	<u>City Council</u> , City Manager or designee
Acceptance of Offer	Property Owner
<u>Authorization to Acquire Property and Begin Condemnation Process</u>	City Council
Accept Owner's Appraisal	City Manager or designee
Resolve Relocation Appeal	Hearing Examiner
Grant Possession and Use	Property Owner
Grant Condemnation	Superior Court
Interim Sidewalk Width Allowance	City Manager or designee

ITEM 7 – Update Relocation Assistance

1.6.2. Relocation

Current state and federal caps for reimbursement of “re-establishment” expenses is limited to \$150,000.00.

1.8. Extra Benefits for Owners/Tenants-Summary of Right of Way Acquisition / Relocation Benefits for Owners/Tenants

~~Additional Relocation Assistance for Businesses Relocates within Shoreline. The City will pay each business owner/tenant an additional \$5,000.00 (non reimbursable by the funding source) for each owner/tenant who chooses to relocate within the City limits. This City policy is intended to encourage owners and tenants to stay within the City limits and to ease the burden of relocation. Proof of expenses will be required by owner/tenant before reimbursements are paid out. In addition, proof of new location within the City limits will be required.~~

Property owners and tenants affected in the right of way acquisition process have access to a wide range of financial resources and services. The City of Shoreline Policies and Procedures meet Federal and State statutory requirements and provide additional benefits that go beyond the minimum required by law. The following table summarizes the number of benefits available to qualifying property owners or tenants during the real property acquisition and relocation processes.

TABLE 1.6
Benefits Summary

Financial resources and services available to qualifying property owners and tenants

Description (Condition)	Who qualifies	Amount
<u>1. Reimbursement for independent appraisal costs</u>	<u>Property Owner</u>	<u>Minimum \$750.</u> <u>50 percent City match up to \$1,500.</u>
<u>2. Reimbursement for “re-establishment” expenses (proof of expenses required)</u>	<u>Resident/Tenant, Business Owner</u>	<u>Up to \$50,000</u>
<u>3. Assistance for relocation within the City of Shoreline</u>	<u>Business Owner</u>	<u>In-kind services provided by City</u>

Notes: Reimbursements will require proof of expenses.

ITEM 8 – Clarify that owners/tenants will not be compensated for Temporary Construction Easements

1.7. What Owners/Tenants are not Entitled To

It is the policy of the City of Shoreline that Owners/Tenants will not be compensated for Temporary Construction Easements. See Section 3.1 Temporary Construction Easements.

ITEM 9 – Clarify which are Federal Laws

2.1. State and Federal Law Certification

The City certifies that it will comply with State Laws as described in Chapter 8.26 RCW, Chapter 468-100 WAC, and with Federal Laws as described in USCA Title 42, and 49 CFR Part 24 in connection with the acquisition of real property for, and relocation of persons displaced by, the improvement of Aurora Avenue. In order to do so, the City is establishing a Real Estate Acquisition and Relocation Program that is comprised of these Procedures and future administrative policies and procedures as may be required.

ITEM 10 – Clarify City Policy for Temporary Construction Easements

3.1. Temporary Construction Easements

~~The City will acquire a temporary construction easement when it needs the temporary right to enter property for the purpose of constructing the project. The easement will set forth the City’s rights to use of the property under specified conditions or for a specified period of time.~~

Temporary Construction Easements are intended to enable construction of the interface between the roadway improvements and the adjacent private properties. This construction

may include re-grading or re-paving on private property to match the grades of the back of sidewalk; modifying driveway profiles to match new driveway aprons; re-striping parking stalls to reduce impacts on parking capacity; and minor property restorations along the interface which may include sign modifications, landscaping and irrigation modifications, and drainage system modifications. Also, temporary construction easements may be needed to enable construction of underground utility connections to private properties. The construction for improvements along the interface will be paid for by the City of Shoreline as specified within these Real Property Acquisition and Relocation Policy, Procedures and Guidelines. The construction of these items along the interface between the roadway improvements and the adjacent private properties are a benefit to the private property owner and tenants. Therefore it is the policy of the City that no compensation will be paid to the property owners and tenants for these temporary construction easements.

ITEM 11 – Appraisal Reimbursements

4.3. Independent Evaluations Conducted by Owner

In the event an Owner wishes to obtain his or her own appraisal, the City will reimburse each Owner ~~up to a~~ a minimum of seven hundred fifty dollars (\$750.00) for actual and reasonable costs incurred to evaluate the appraisal/offer (i.e. independent appraisal, attorney or financial advisor fees). In the event appraisal costs exceed \$750.00, the City will reimburse each Owner for one half of additional costs, up to \$750.00 (total reimbursement \$1,500).

ITEM 12 – Update per RCW 8.26.035

5.1.5. Ineligible Moving and Related Expenses

The City will not reimburse for certain moving and related expenses (residential and non-residential), including the following:

- a. The cost of moving any structure or other real property improvement in which the displaced person reserved ownership. However, this section does not preclude the computation under Section 5.4.1.a(3)(d)(iii) or
- b. Interest on a loan to cover moving expenses; or
- c. Loss of goodwill; or
- d. Loss of profits; or
- e. Loss of trained employees; or
- f. Any additional operating expenses of a business, incurred because of operating in a new location except as provided in Section 5.3.1, paragraph j; or
- g. Personal injury; or
- h. Any legal fee or other cost for preparing a claim for a relocation payment or for representing the claimant before the City; or

- i. Expenses for searching for a replacement dwelling; or
- j. Physical changes to the real property at the replacement location of a business; or
- k. Costs for storage of personal property on real property already owned or leased by the displaced person.
- l. Costs for replacement property that exceeds comparable quality and value of item being replaced.

5.3. Re-establishment Expenses

For Federally funded projects, the City may reimburse a displaced business or nonprofit organization for re-establishment expenses up to a maximum of ~~ten~~ fifty thousand dollars (\$~~150~~,000). Such reimbursement would be for expenses actually incurred in relocating and reestablishing the small business or non-profit organization at a replacement site. This reimbursement would be in addition to any reimbursement for moving and related expenses provided for in this manual.

5.3.2. Ineligible Expenses

The following is a nonexclusive list of reestablishment expenditures not considered to be reasonable, necessary, or otherwise eligible:

- a. Purchase of capital assets, such as, office furniture, filing cabinets, machinery, or trade fixtures.
- b. Purchase of manufacturing materials, production supplies, product inventory, or other items used in the normal course of the business operation.
- c. Interior or exterior refurbishment at the replacement site that are for aesthetic purposes, except as provided in Section 5.3.1, paragraph e.
- d. Interest on money borrowed to make the move or purchase the replacement property.
- e. Payment to a part-time business in the home that does not contribute materially to the household income.
- f. Costs for replacement property that exceeds comparable quality and value of item being replaced.

ITEM 13 – Revised Discussion of Utility Undergrounding Service Connections

8.2. Service Connections

~~It is the responsibility of individual utility companies to install their services and the responsibility of property owners to transfer their connection from overhead to the new underground systems.~~

Service connections are facilities extending from a distribution system and terminating on private property to serve a customer or subscriber. City policy requires that service

connections be underground, unless the distribution system serving the customer or subscriber is aerial.

It is typically the responsibility of serving utility companies to install their services within the public right of way with costs borne by the utilities to the extent allowed by state and federal regulations, and it is the responsibility of commercial property owners to transfer their connection from overhead to the new underground systems.

The cost to transfer connections from overhead to underground service at properties varies depending on the level of service for a property and the distance from the service connection to the right-of-way, that is, trenching cost. These costs typically range from \$3000 for lower level service to \$10,000 for higher service levels. Costs could be higher for properties with high voltage service lines that would require a vault and transformer for that property. Most of the properties along Aurora Avenue are served by lower level or mid level power service. Many of the properties adjacent to the Aurora Project already have underground service connections or are served by utilities behind their properties and would not require service conversion.

For the Aurora project, property conversions to underground service connections will be handled by the City. The Owners of Record of properties served by a converted telecommunication or electrical installation within these projects shall receive a credit established by the Council against the cost of the service connection if the following conditions are met:

- (1) The Owner shall execute an agreement to allow the connection to be permitted and performed by the City including temporary access to the owner's property in a form acceptable to the City; and
- (2) The Owner shall pay the City's cost of the connection in excess of the City's credit as determined by the bid received from the City's contractor, or shall provide an executed contract from a licensed contractor to make the connection at the Owner's cost to be reimbursed by the City up to the amount of the credit .

If the conditions for City contribution are not met the service connection shall be the responsibility of the Owner as set forth in City Code Title 13 chapter 20.

The City's contractor will construct these improvements, and the City will pay for the cost of service connection conversions, up to a maximum \$10,000 credit. For property service conversion that exceed \$10,000 in cost, the property owners will be required to reimburse the City for the difference.

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Aurora Corridor Real Property

Acquisition and Relocation

Policy, Procedures and Guidelines

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1. SUMMARY

1.1 Purpose

The City of Shoreline intends to construct improvements to Aurora Avenue North within the City of Shoreline. These improvements will include maintaining two general-purpose lanes in both northbound and southbound directions, adding a business-access and transit lane, also in both directions and other intersection improvements. Continuous sidewalks will also be provided for the entire length of the corridor. In order to accomplish these improvements it will be necessary for the City to acquire real property along the corridor. This may result in the dislocation of property owners, businesses, tenants, and individuals located within buildings on such real property. It is the City's intent to treat such property owners and their tenants fairly, to minimize hardships of displacement by equitable treatment of persons and businesses displaced as a direct result of the Project, and to seek cooperative settlements of property acquisitions and relocation claims. These Real Property Acquisition and Relocation Policy, Procedures, and Guidelines (herein referred to as the "Procedures") are written to provide the City the ability to accomplish these goals within the City's limited resources, schedule constraints, grant/loan provisions as well as State and Federal laws.

Regional and local transportation facilities are developed on publicly owned land or right of way (see definitions in Appendix A). As transportation facilities are expanded, additional right of way may be needed to support the expanded facilities. In the case of Aurora Avenue North, the existing right of way in the corridor is at a minimum 90 feet wide and varying to a maximum of 110 feet wide.

When arterials, such as Aurora Avenue North, are expanded, several types of property are needed. These types include right of way purchases to fit roadway widening and sidewalks; permanent easements to fit utilities, retaining walls, bus zones, signal equipment, etc.; temporary easements to allow construction of street improvements, regrading and paving of driveways, utilities, installation of landscaping, and restoration of private property. Table 1.1 lists many of the right of way issues to be considered during the roadway development process.

Table 1.1

Right of Way Needs	Storm Drainage and Utilities Issues	Access and Circulation	Parking	Landscaping and Irrigation	Grading and Interface	Signage and Lighting
Bus Shelters	Coordination	Driveway consolidation / relocation	Head-in "on-street" parking	Private systems	Driveway	Relocation
Construction easements	Undergrounding of overhead systems	Circulation requirements	Existing parking encroachments	Future developments	Drainage	Development Standards compliance
Signal equipment	Private storm drain systems	Left-in / out restrictions and tradeoffs	Loss of parking spaces	Visual buffer	Retaining walls	Temporary signing during construction
Utility easements	Service connections	Shared access	Parking and circulation reconfiguration	Compatibility with existing	Slopes	
Sidewalks				Fences, railing, and planters		
Road widening						

When and if it is established that right of way and/or easements are needed for the project, a formal right of way acquisition process will be followed. This process is defined by Chapter 8.26 of the Revised Code of Washington (RCW) and the Washington Administrative Code (WAC) 468-100. Application of these procedures to an arterial improvement project is also described in the Washington State Local Agency Guidelines Manual. As pointed out at the beginning of this technical memorandum, planning for right of way acquisition and communications with potentially affected property owners and tenants will occur throughout the planning, preliminary design, and final design phase of project development. The formal right of way acquisition process would begin during the "final design" phase. This process is illustrated in an attached figure and described in the paragraphs below. During this process, a City representative will meet with affected property owners to discuss right of way and easement needs, along with other issues that may involve the property owner and tenants. Other issues relate to storm drainage and utilities, access, parking, landscaping, grading, signage and lighting will also be addressed. Table 1.1 lists most of the issues that will need to be addressed during this process.

Once plans are approved that identify right of way that is needed for the project, the City can begin to acquire the necessary right of way from property owners. The acquisition process includes presentation of an offer to purchase and relocate people or personal property that might be displaced by the project.

The price offered for property being acquired by the City is established by an appraisal. The appraiser's task is to determine "just compensation" for affected properties based on fair market value. When total acquisition is required, the property owner receives the current market value. Compensation for a partial acquisition is the difference between the fair market value of the original property and that of the remainder. Upon completion of the appraisal process a City representative will offer to purchase the property. The representative will answer any questions individuals may have about procedures, rights, and impacts associated with the project. When settlement is reached, the representative will collect the required signatures and complete the necessary paperwork. Only after these details have been completed will payment for the acquisition be processed.

In the event that a structure requires removal, the occupants (tenant or owner) of that structure may be eligible for certain relocation services. Eligibility complies with federal and state regulations (Public Law 91-646, RCW 8.26.010 to 8.26.910). Typically, these benefits may include advisory services, replacement dwelling supplements, and reimbursement for moving expenses incurred as a result of the project.

Since each property, ownership, or occupancy is unique, there may be considerable variation in procedures and time requirements. Including the reviews that are necessary during the process, it will normally take up to 9 months from the appraisal start date to the date when the owner receives payment for the acquisition. Ownerships involving relocation can add an additional 3 months to the acquisition time frame.

1.2. Summary of Policy and Procedures for the Aurora Corridor

These Procedures are to be carried out such that the City's program of acquisition of real property for, and relocation of persons displaced by, the Project complies with applicable federal and state law.

1.2.1. Document Organization

This document is organized in a manner that first provides a summary level of information and then progresses in a manner that parallels the process through which right of way needs of the project are resolved. Summary information includes a description of the improvements provided by the project, what owners/tenants are and are not entitled to in the right of way acquisition process and general process information that may apply to several of the procedures described in this manual. Several appendices are included as a resource companion to the manual. Included is definitions of terms used in the right of way acquisition process, the Citizen's Advisory Task Force 32 point recommendation for amendments to the preferred design concept adopted by the City Council, a frequently asked questions list relating to the right of way acquisition process, and a set of three case studies that illustrate some typical subject cases.

1.2.2. Types of Right of Way Acquisition Addressed in This Manual

Small or relatively non-invasive right of way needs may be satisfied by the acquisition of an interest in the real property through an easement or simple right of entry. In these cases, the City does not assume land ownership, rather it acquires a right of use to the property which allows a temporary activity or permanent construction to be performed on the property. These types of acquisition are described in detail in Section 4.

For larger right of way needs, the City may acquire actual real property. In these cases a detailed process of appraisal and negotiation will be followed as is described in Sections 4.1 – 4.4.

If the right of way needs of the project are determined to compromise the viability of the existing use at its current location, the existing use may be relocated. The relocation process follows a detailed and regulated process as is described in Section 5. Cases of relocation require appraisal and negotiation. If an agreement cannot be reached through negotiation in a timely manner, the City may take other courses of action. These include the Possession and Use Agreement as is described in Section 6.1 and ultimately Condemnation if negotiation cannot reach an agreement that is acceptable to all parties. The process for Condemnation is described in Section 6.2.

1.3. Project Description

The Preliminary Preferred Design Alternative was developed based on input from the Citizen's Advisory Task Force, the Interagency Technical Advisory Committee, the general public, and the results of the comparative evaluation of alternatives. The proposed design concept achieves many of the City of Shoreline's goals for the project and achieves a balance between right of way and business impacts, pedestrian and traffic improvements, aesthetics, transit operations, and construction cost. It proposes to provide two general-purpose lanes in both northbound and southbound directions, and a business-access and transit lane, also in both directions. Center, focused left- and u-turn lanes will be provided along with pedestrian crossings with center refuge areas. Additional intersection improvements are also recommended. Continuous sidewalks will also be provided throughout the length of the corridor. The Preliminary Preferred Design Alternative maintains acceptable traffic operations for the future, provides a

system to support pedestrian safety and walkability, significantly improves transit operations and improved appearance over existing conditions.

1.4. Applicability

These Procedures apply to real property acquisitions by the City for the purposes of implementing the Project. These Procedures apply to the acquisition of the following property interests:

- a. Fee simple title;
- b. Agreements to Reconstruct Driveways;
- c. Permanent easements;
- d. Temporary Construction Easements.

1.4.1. Exceptions.

These Procedures do not apply to the following:

- a. The property is to be acquired through a voluntary transaction when the following conditions also exist:
 - (1) The property to be acquired is not part of the Project area where all, or substantially all, of the property within the area is eventually to be acquired,
 - (2) The City will not acquire the property in the event negotiations fail to result in an amicable agreement; and the owner is so informed in writing.
 - (3) The City will inform the owner of what it believes to be the fair market value of the property.
- b. The property is to be acquired from a federal, state, or local public agency.

1.5. Accountability, Delegation, and Decision Authority

The City Council will be responsible for the policy direction of the City's Program. By adopting these Policies, Procedures and Guidelines, the City Council is establishing the acceptable terms and conditions for property acquisitions by the City. The City Council will determine when real property must be acquired by the use of condemnation.

However, in the interest of administrative efficiency, the Council hereby acknowledges certain delegations of authority regarding property and leasehold transactions and improvements. The Council hereby further authorizes the City Manager or his designee to adopt such administrative rules, procedures or guidelines as they may determine to be necessary to implement these Procedures.

RIGHT OF WAY PROCESS -DECISION AUTHORITY MATRIX – TABLE 1.5

ACTION	AUTHORITY
Channelization Plan Approval	WSDOT
Right of Way Plan Approval/Relocation Plan	WSDOT
Determination of Property Value	City Appraiser / Review Appraiser
Determination of Offer to Purchase	City Manager or designee
Acceptance of Offer	Property Owner
Begin Condemnation Process	City Council
Accept Owner's Appraisal	City Manager or designee
Resolve Relocation Appeal	Hearing Examiner
Grant Possession and Use	Property Owner
Grant Condemnation	Superior Court
Interim Sidewalk Width Allowance	City Manager or designee

1.6. What Owners/Tenants are Entitled To

Property owners and tenant business owners are entitled by State and Federal Law to certain considerations and privileges through the right of way process. The following subsections provide summary descriptions for owners/tenants on what to expect through acquisition and relocation.

1.6.1. Acquisition

Upon presentation of the appraised value to the property owner, the owner shall have thirty days to consider the offer. After thirty days the owner shall provide the City with one of the following:

- executed paperwork in agreement with the offer originally presented
- counter offer
- the name of the appraiser who will be appraising their property.

The Owner is entitled to contract for an independent evaluation of the City's appraisal/offer.

The Owner is entitled to just compensation for real property acquired as established by an appraisal and review appraisal.

The Owner will receive an offer of just compensation from the City for any uneconomic remnant or damage to the remainder of a parcel created as a result of the project.

Except in unusual circumstances, the City will provide at least ninety days written notice of the date by which a business or tenant must vacate an acquired property.

1.6.2. Relocation

Current state and federal caps for reimbursement of "re-establishment" expenses is limited to \$10,000.00. See Section 5.3 for details.

In the event of a relocation appeal the Owner/Tenant is entitled to review the City's materials pertinent to the person's appeal except materials classified as confidential by the City.

Except in unusual circumstances, the City will provide at least ninety days written notice of the date by which a business or tenant must relocate its use.

The Owner/Tenant is entitled to what the City determines to be reasonable and necessary moving expenses and costs associated with selection of a replacement location. See Section 5.3.1 for more detail.

The Owner/Tenant is entitled to receive from the City in writing the requirements for payment of relocation expenses.

1.7. What Owners/Tenants are not Entitled To

Owners/Tenants are not entitled to reimbursement for reestablishment expenditures not considered to be reasonable or necessary.

Owners/Tenants are not entitled to reimbursement for the purchase of capital assets such as office furniture or machinery.

Owners/Tenants are not entitled to reimbursement for interior or exterior refurbishment at the replacement site that are for aesthetic purposes.

Owners/Tenants are not entitled to reimbursement for interest on money borrowed to move or purchase replacement property. See section 5.3.2.

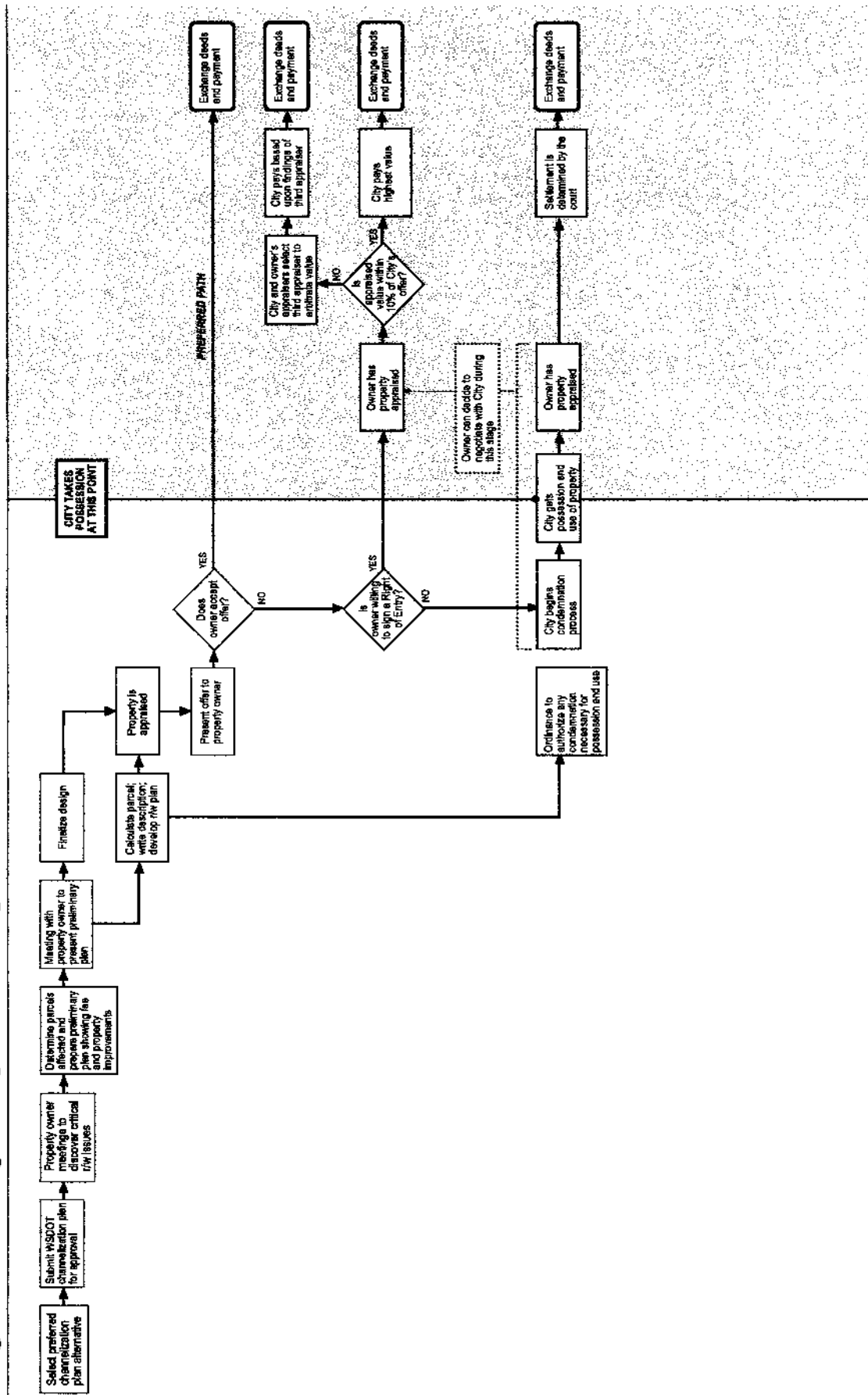
1.8. Extra Benefits for Owners/Tenants

Additional Relocation Assistance for Businesses Relocates within Shoreline. The City will pay each business owner/tenant an additional \$5,000.00 (non-reimbursable by the funding source) for each owner/tenant who chooses to relocate within the City limits. This City policy is intended to encourage owners and tenants to stay within the City limits and to ease the burden of relocation. Proof of expenses will be required by owner/tenant before reimbursements are paid out. In addition, proof of new location within the City limits will be required.

1.9. Right of Way Process Flow Chart

The right of way process follows the general process of appraisal, negotiation, and transfer. If the negotiation process does not produce an agreement acceptable to the owner, the City may pursue a condemnation process. The following figure illustrates the typical right of way acquisition process.

Right-of-Way acquisition process



2. GENERAL PROCESS INFORMATION

2.1. State and Federal Law Certification

The City certifies that it will comply with Chapter 8.26 RCW, Chapter 468-100 WAC, USCA Title 42, and 49 CFR Part 24 in connection with the acquisition of real property for, and relocation of persons displaced by, the improvement of Aurora Avenue. In order to do so, the City is establishing a Real Estate Acquisition and Relocation Program that is comprised of these Procedures and future administrative policies and procedures as may be required.

2.2. Pre-Negotiation Process

Prior to ordering appraisals and presenting offers to owners, a "pre-negotiation" meeting will take place between the owner and the design engineers and right of way acquisition staff. These meetings will address driveway access issues, parking mitigation and loading access. These meetings are to take place during the preliminary engineering environmental documentation phase of the project.

2.3. Notices

Notices will be written and will be in plain understandable language. Persons unable to read and understand the notice will be provided with appropriate translation and counseling. Each notice will indicate the name and telephone number of a person who may be contacted for answers to questions or other needed help. Notices will be personally served or sent by registered or certified first-class mail return receipt requested and documented in the City's files.

2.4. Record Keeping

The City will maintain records of acquisition and displacement activities in sufficient detail to demonstrate compliance with these Procedures and law. These records must be maintained for at least 3 years after each owner of a property and each person displaced from a property receives the final payment to which the person is entitled under these Procedures or in accordance with federal funding requirements, whichever is later. Such records will be confidential unless applicable law provides otherwise.

2.5. Contracts for Services

In order to prevent unnecessary expenses and delays, and to promote uniform and effective administration of the Program, the City may enter into contracts with any individual, firm, association, local public agency or state agency for services in connection with these Procedures or may carry out its functions under these Procedures through any state agency or local public agency having an established organization for conducting relocation assistance programs.

2.6. Characterization of Payments

No payment received by a displaced person or business under these Procedures may be considered as income for the purpose of determining the eligibility or extent of eligibility of any person for assistance under any state law for the purposes of any income tax or

any tax imposed under Title 82 RCW and the payment will not be deducted from any amount to which any recipient would otherwise be entitled under Title 74 RCW. No payment received by a displaced person under these Procedures will be considered as income for the purpose of the Internal Revenue Code of 1954, which has been redesignated as the Internal Revenue Code of 1986, or for the purpose of determining the eligibility or the extent of eligibility of any person for assistance under the Social Security Act or any other federal law except for any federal law providing low-income housing assistance.

The City, in order to assist tenants and business owners who are relocated as part of the project, will process voucher requests as quickly as possible. The City understands the need for tenants and owners to be reimbursed for expenses incurred in relocating and will do its best to provide payment of such monies in an expeditious manner.

No person will receive any payment under these Procedures if that person receives a payment under federal, state, or local law that is determined to have the same purpose and effect as such payment under these Procedures.

2.6.1. Restrictions and reimbursement rules relevant to funding source

Funding authorities have set requirements and restrictions for reimbursements that must be observed prior to reimbursement for project expenditures and approval for construction

2.6.1.1 Transportation Improvement Board (TIB)

Prior to construction phase approval, TIB requires certification that all required right of way is available. Right of way acquisition must be in accordance with Chapter 468-100 WAC. If right of way remains to be acquired the agency must have a possession and use agreement on those parcels and provide the appraised value. The TIB will participate only to the appraised value level.

Eligible Right of Way Acquisition Costs

- Purchase of land and easements acquired for and devoted to the project.
- Purchase of improvements.
- Adjustments or re-establishment of improvements.
- Removal or demolition of improvements.
- Other direct costs in connection with the acquisition of right of way

Amounts received from the sale of excess real property or improvements and from any rentals are a reduction of the direct cost. If excess real property or improvements are sold for more than the purchase price, the maximum TIB refund is limited to the TIB share expended for acquisition.

Record Keeping Requirements

All appraisal reports, record of negotiations with owners including a negotiator's diary indicating dates of contacts, offers made and final acceptance by grantor, title insurance documents, such as warranty deeds, quit claim deeds, easements, contract and sale documents, shall be maintained.

An agency is required to refund all TIB funds used to purchase right of way for a cancelled project.

3. REAL PROPERTY INTERESTS

3.1. Construction Easements

The City will acquire a temporary construction easement when it needs the temporary right to enter property for the purpose of constructing the project. The easement will set forth the City's rights to use of the property under specified conditions or for a specified period of time.

3.2. Rights of Entry

On occasion it will be necessary to enter onto private property to do work in association with the project such as survey work, perform test drilling bores, environmental work or to reconstruct existing driveways. At such time permission will be granted by the property owner to the agency by means of a "right of entry". After such work is completed, the surface of the property shall be restored to as nearly as possible to the condition immediately prior to the City's entry thereon excepting the modifications or improvements made as part of the construction project.

3.3. Environmental Concerns

Prior to acquisition of easements or right of way, the City will assess whether any environmental contaminated conditions exist on property required for the project. If contaminated conditions are found, the City will negotiate with the owner for any necessary clean-up prior to the City acquiring ownership or a reduction in the purchase price to reflect cost of clean-up.

3.4. Permanent Easements

The City may acquire a permanent easement when it needs a continuing, nonexclusive right to enter upon a property. The easement will define the City's right to use the property under specific circumstances or conditions for either a limited or unlimited time period. An easement can be either created by gift or purchase. Easements are transferable and can be extinguished by sale, abandonment, or relinquishment.

3.4.1. Slope Easements

An easement for cut or fill slopes will be sought provided that the slope can be put to use without detriment to the adjoining land use or the City's project. A slope easement may be eliminated in the future if the abutting lands are brought to the same grade as the project.

3.4.2. Utility Easements

Utility easements for the construction and continued access to utility facilities or project features (such as drainage facilities) will be obtained by the City in order to operate and maintain the project and public and private utility facilities located along the project.

3.4.3. Access Easements

On occasion it will be necessary to combine driveway accesses between two businesses for ingress and egress purposes. An Access Easement Agreement will be prepared for

both adjoining property owners' to review and approve. This will enable the City to combine driveways along the corridor for safety purposes.

3.4.4 Landscaping Easements

On occasion it will be necessary to obtain Landscaping Easements from property owners. The City will in lieu of payment landscape certain areas of the corridor to provide aesthetic points of interest. An easement will enable the owner to retain their lot size but will grant the City permission to landscape and maintain certain areas along the Aurora Corridor for beautification purposes.

4. REAL PROPERTY ACQUISITION PROCEDURES

To the greatest extent practicable, the City will make reasonable efforts to acquire real property expeditiously and by negotiation based on appraised fair market value. As soon as feasible, the City will notify owners of the City's interest in acquiring the real property and the basic protections, including the City's obligation to secure an appraisal, provided to the owner as set forth herein. Real property will be appraised before the initiation of negotiations. The owner and his designated representative will be given an opportunity to accompany at least one City appraiser during his inspection of the property, except in cases where an appraisal is waived as set forth below.

4.1. Appraisals.

Before initiating negotiations to acquire real property, the City will obtain an independent third party appraisal of the property.

- a. An appraisal is not required in the following circumstances:
 - (1) The owner is donating the property and releases the City from its obligation to appraise the property; or
 - (2) The City determines that an appraisal is unnecessary, because the valuation problem is uncomplicated and the fair market value is estimated at ten thousand (\$10,000) or less, based on a review of available data.
- b. Standards. The format and level of documentation for an appraisal will depend on the complexity of the appraisal problem. The City will develop minimum standards for appraisals consistent with established and commonly accepted appraisal practice for those acquisitions which, by virtue of their low fair market value or simplicity, do not require the in-depth analysis and presentation necessary in a detailed appraisal. A detailed appraisal will be prepared for all other acquisitions. A detailed appraisal will reflect nationally recognized appraisal standards, including, to the extent appropriate, the Uniform Appraisal Standards for Federal Land Acquisition. An appraisal must contain sufficient documentation, including valuation data and the appraiser's analysis of that data, to support the appraiser's opinion of fair market value. At a minimum, the appraisal will contain the following items:
 - (1) The purpose and/or the function of the appraisal, a definition of the estate being appraised, and a statement of the assumptions and limiting conditions affecting the appraisal.
 - (2) An adequate description of the physical characteristics of the property being appraised (and, in the case of a partial acquisition, an adequate description of the remaining property), a statement of the known and observed encumbrances if any, title information, location, zoning, present use, an analysis of highest and best use, and at least a five-year sales history of the property.
 - (3) All relevant and reliable approaches to fair market value consistent with commonly accepted professional appraisal practices. If more than one approach is utilized, there will be an analysis and reconciliation of approaches

to fair market value that are sufficient to support the appraiser's opinion of fair market value.

- (4) A description of comparable sales, including a description of all relevant physical, legal, and economic factors such as parties to the transaction, source and method of financing, and verification by a party involved in the transaction.
 - (5) A statement of the fair market value of the real property to be acquired and, for a partial acquisition, a statement of the fair market value of the damages and benefits, if any, to the remaining real property.
 - (6) The effective date of valuation, date of appraisal, signature, and certification of the appraiser.
- c. Influence of the Implementation of the Project on Just Compensation. To the extent permitted by applicable law, the appraiser in his "before" valuation will disregard any decrease or increase in the fair market value of the real property caused by the implementation of the Project, or by the likelihood that the property would be acquired for the Project, other than that due to the physical deterioration within the reasonable control of the owner.
- d. Owner Retention of Improvements. If the owner of a real property improvement agrees and is permitted to obtain the right to remove it in whole or in part from the project site, the amount to be offered for the interest in the real property to be acquired will be the amount determined to be just compensation for the owner's entire interest in the real property. The City will deduct the salvage value of the improvement to be removed from the payment.
- e. Qualifications of Appraisers. Appraisers will be licensed to perform appraisals in the State of Washington and will be members in good standing and, at a minimum, hold a professional designation from one or more of the following nationally recognized appraisal societies:
- (1) Appraisal Institute
 - (2) International Right of Way Association,
 - (3) National Association of Independent Fee Appraisers
- Appraiser qualifications will be consistent with the level of difficulty of the appraisal assignment. If the appraisal assignment requires the preparation of a detailed appraisal pursuant to Section 4.1.(b), and the City uses a contract (fee) appraiser to perform the appraisal, such appraisers must be certified in accordance with TitleXI of the Financial Institutions Reform, Recovery & Enforcement Act of 1989 (FIRREA). The City will review the experience, education, training, and other qualifications of appraisers, including review appraisers, and use only those the City determines to be qualified.
- f. Conflict of interest. No appraiser or review appraiser may have any interest, direct or indirect, in the real property being appraised for the City that would in any way conflict with the preparation or review of the appraisal. Compensation

for making an appraisal will not be based on the amount of the valuation. No appraiser may act as a negotiator for real property that that person has appraised.

4.2. Review of appraisals.

Each appraisal is required to be reviewed by a third-party appraisal reviewer in order to ensure just compensation at fair market value.

Appraisals will be reviewed as follows:

- a. All reviewing appraisers will be required to meet the minimum qualifications specified in section 4.1.(e) above.
- b. A qualified reviewing appraiser will examine all appraisals, and where appropriate as required by federal funding, agency regulations or grant requirements, assure that they meet applicable appraisal requirements and will, before acceptance, seek necessary corrections or revisions. The qualifications of the appraiser for each case depend on the complexity of the appraisal problem. The review appraiser will determine whether the appraiser's documentation, including valuation data and analyses of that data, demonstrates the soundness of the appraiser's opinion of fair market value.
- c. If the reviewing appraiser is unable to approve or recommend approval of an appraisal as an adequate basis for the estimate of just compensation, and it is determined that it is not practical to obtain an additional appraisal, the reviewing appraiser may develop appraisal documentation in accordance with the above section to support an approved or recommended fair market value. The City may determine whether a second review is needed if the first review appraiser establishes a fair market value different from that in the appraisal report(s) on the property.
- d. The review appraiser's certification of the recommended or approved fair market value of the property will be set forth in a signed statement that identifies the appraisal reports reviewed and explains the basis for such recommendation or approval. Any damages or benefits to any remaining property will also be identified in the statement. The level of explanation by the review appraiser depends on the complexity of the appraisal problem. The City may accept a simple approval endorsement by the review appraiser in the case of a low value property requiring an uncomplicated valuation process.
- e. When the review appraiser provides justification for a modification in fair market value from the appraisal, fair market value will be determined based upon the opinion of the review appraiser. In cases where the recommended increase or decrease in fair market value exceeds ten percent (10%) a second appraisal or review appraisal will be conducted by the City unless mutual agreement on the acquisition price is reached between the seller and the City.

4.3. Independent Evaluations Conducted by Owner

In the event an Owner wishes to obtain his or her own appraisal, the City will reimburse each Owner up to seven hundred fifty dollars (\$750.00) for actual and reasonable costs incurred to evaluate the appraisal/offer (i.e. independent appraisal, attorney or financial advisor fees).

4.4. Making an Offer to Acquire Property and Negotiating for Purchase.

Offers to acquire property shall be authorized by the City Manager or his designee. Negotiations shall be handled by the City Project Manager or by the City's contractor for right of way acquisition.

- a. Establishing Just Compensation. Before initiating negotiations to acquire property, the City will establish an amount that it believes to be just compensation for the property. The amount will be based on an appraisal and review appraisal, and will not be less than the City's appraisal of the fair market value of the property. In establishing just compensation, the City will disregard any decrease or increase in the fair market value of the property that occurred before the date of valuation (a) as a result of the Project or (b) because of the likelihood that the property would be acquired for the Project. The City will then make a prompt offer to acquire the property for the full amount of just compensation it established.
- b. Information to Owner. At the time negotiations are initiated, the City will provide the owner of the property with a written statement of, and summary of the basis for, the amount the City established as just compensation. Where appropriate, the just compensation for the real property, for any damages to remaining real property, and for any benefits to remaining real property will be separately stated. In addition, the City's written statement will include a description and location identification of the real property and the interest in the real property to be acquired, along with an identification of the buildings, structures, and other improvements (including removable building equipment and trade fixtures) that are considered to be part of the real property (e.g. a tenant-owned improvement) and indicate that such interest is not considered to be covered by the offer.
- c. Basic Negotiation Procedures. The City will make reasonable efforts to contact the owner or the owner's representative and discuss its offer to purchase the property, including the basis for the offer of just compensation, and explain these Procedures to the extent applicable, including payment of incidental expenses in accordance with Section 4.10. The owner will be given reasonable opportunity to consider the offer and present material the owner believes is relevant to determine the value of the property and to suggest modification of the proposed terms and conditions of the purchase. The City will consider the owner's presentation.
- d. Updating offer of just compensation. If the information presented by the owner or a material change in the character or condition of the property indicates the need for new appraisal information, or if a significant delay has occurred since the time the appraisal(s) of the property, the City will have the appraisal(s)

updated or obtain a new appraisal(s). If the latest appraisal information indicates that a change in the purchase offer is warranted, the City will promptly re-establish just compensation and offer that amount to the owner in writing.

- e. Authorization by City Council. Unless the necessary authority has been otherwise delegated by the Council, all real estate acquisitions and relocations, either through negotiation or condemnation, must be authorized by the City Council.

4.5. Acquisition of tenant-owned improvements.

- a. Acquisition of Improvements. When acquiring any interest in real property, the City will offer to acquire at least an equal interest in all buildings, structures, or other improvements located upon the real property to be acquired or that the City determines will be adversely affected by the use to which such real property will be put. This will include any improvement of a tenant-owner who has the right or obligation to remove the improvement at the expiration of the lease term, except when tenant-owner is compensated to remove an improvement through relocation reimbursement, as provided in Section 5.
- b. Improvements Considered Real Property. Any building, structure, or other improvement, which would be considered to be real property if owned by the owner of the real property on which it is located, will be considered to be real property for purposes of this Article.
- c. Appraisal and Establishment of Just Compensation for Tenant-owned Real Property Improvements. Just compensation for a tenant-owned real property improvement is the amount that the improvement contributes to the fair market value of the whole property or its salvage value, whichever is greater.
- d. Special Conditions. No payment will be made to a tenant-owner to acquire any real property improvement or relocate any tenant-owned real estate fixture unless:
 - (a) The owner of the real property on which the improvement is located disclaims all interest in the tenant's realty improvement or fixture; and
 - (b) The tenant-owner, in consideration for the acquisition payment, assigns, transfers, and releases to the City all of the tenant-owner's right, title, and interest in the realty improvement; and
 - (c) The payment does not result in the duplication of any compensation otherwise authorized by law.
- e. Alternative Compensation: Nothing in these Procedures will be construed to deprive the tenant-owner of any right to reject payment under these Procedures and to obtain payment for such property interests in accordance with other applicable law.

4.6. Acquisition of uneconomic remnants.

If the acquisition of only a portion of a parcel of property would leave the owner with an uneconomic remnant, the City will offer to acquire the remnant. In cases where the

City identifies certain opportunity exists to further the City's commitment to transit-oriented development, it may acquire additional property, in whole or in part. In such cases, property owners and tenants will be deemed eligible for just compensation and relocation benefits according to these Procedures.

4.7. Notices to Owners.

Except in unusual circumstances, the City will provide at least ninety days written notice of the date by which a business or a tenant must move its operation or relocate its use. The City will document its determination of unusual circumstances in its record.

4.8. Donations.

A person whose real property is being acquired in accordance with these Procedures may donate the property after being fully informed of the right to receive just compensation for the property, any part thereof, any interest therein, or any compensation paid for it to any agency as the person may determine. The City will be responsible for assuring that an appraisal of the real property is obtained unless the owner releases the City from such obligation or as provided in Section 4.1.a(1).

4.9. Administrative Settlements

In an effort to reduce the significant overall cost associated with right-of-way acquisition, the City may offer administrative settlements. The City Manager or his designee will approve the administrative settlement. The project manager shall consider the following to determine the appropriate amount of administrative settlement.

- Only after every reasonable effort is made to resolve differences with the property owners.
- Evaluation of the property owners' independent appraisal, if available.
- Consultation with the City Attorney regarding cost to exercise right of condemnation, and current court costs.
- Review of construction schedule and possible impacts due to delay of acquiring right-of-way on project.
- Consideration of diary records regarding contact with property owner.

Once the amount has been determined, the following will occur:

- A revised offer shall be prepared indicating the administrative settlement amount and signed off by the project manager.
- Negotiator shall present administrative settlement to property owner and continue negotiations.
- Every reasonable effort shall be made to settle with property owner.
- If property owner remains unwilling to negotiate or accept administrative settlement offer, the file shall be turned over to the City Attorney.
- Using the administrative settlement amount, the Attorney will prepare a best and final offer and transmit to the property owner with a reasonable time limit to respond.
- All reasonable counteroffers by property owner will be considered using the (5) considerations outlined above.

- Administrative settlement amount may be modified at this point, given settlement is eminent and amount is still in the public's best interest.
- If settlement is reached, a new offer letter is prepared and signed by the property owner.
- If settlement cannot be reached, City Attorney will proceed with condemnation.

5. RELOCATION

5.1. Payment for Moving and Related Expenses

If the City determines that the implementation of the Project will result in the displacement of a person who is dwelling on or conducting business on the real property being acquired, the City will reimburse or make a payment in lieu of reimbursement to the displaced person for certain costs and expenses required to move the individual, business or other personal property.

5.1.1. Non-Residential Moves.

The City will reimburse the displaced business for their documented actual moving and related expenses that the City determines to be reasonable and necessary, including those expenses described below.

- a. Eligible Expenses. (See Section 5.1.5 for a list of ineligible expenses)
- (1) Transportation of personal property. Transportation costs for a distance beyond fifty miles are not eligible, unless the City, at its sole discretion, determines that relocation beyond fifty miles is justified.
 - (2) Packing, crating, unpacking, and uncrating of the personal property.
 - (3) Disconnecting, dismantling, removing, reassembling, and reinstalling relocated machinery, equipment, and other personal property, including substitute personal property described in paragraph 12 below. This includes connection to utilities available nearby. It also includes modifications to the personal property necessary to adapt it to the replacement structure, the replacement site, or the utilities at the replacement site, and modifications necessary to adapt the utilities at the replacement site to the personal property. (Expenses for providing utilities from the right of way to the building or improvement are excluded.)
 - (4) Storage of the personal property for a period not to exceed twelve months, unless the City determines, in its sole discretion, that a longer period is necessary.
 - (5) Insurance for the replacement value of the personal property in connection with the move and necessary storage.
 - (6) Any license, permit, or certification required of the displaced person at the replacement location. However, the payment may be based on the remaining useful life of the existing license, permit, or certification.
 - (7) The replacement value of property lost, stolen, or damaged in the process of moving (not through the fault or negligence of the displaced person, his or her agent, or employee) where insurance covering such loss, theft, or damage is not reasonably available.
 - (8) Professional services necessary for the tasks listed below.
 - (a) Planning the move of the personal property;

- (b) Moving the personal property; and
 - (c) Installing the relocated personal property at the replacement location.
- (9) Re-lettering signs and replacing stationery on hand at the time of displacement that are made obsolete as a result of the move.
- (10) Actual direct loss of tangible personal property incurred as a result of moving or discontinuing the business. The payment will consist of the lesser of:
 - (a) The value of the item for continued use at the displacement site, less the proceeds from its sale. (To be eligible for payment, the claimant must make a good faith effort to sell the personal property, unless the City determines that such effort is not necessary. When payment for property loss is claimed for goods held for sale, the value will be based on the cost of the goods to the business, not the potential selling price.); or
 - (b) The estimated cost of moving the item, but with no allowance for storage. (If the business is discontinued, the estimated cost will be based on a moving distance of fifty miles.)
- (11) The reasonable cost incurred in attempting to sell an item that is not to be relocated.
- (12) Purchase of substitute personal property. If an item of personal property that is used as part of a business is not moved but is promptly replaced with a substitute item that performs a comparable function at the replacement site, the displaced person is entitled to payment of the lesser of:
 - (a) The cost of the substitute item, including installation costs at the replacement site, minus any proceeds from the sale or trade-in of the replaced item; or
 - (b) The estimated cost of moving and reinstalling the replaced item but with no allowance for storage. At the City's discretion, the estimated cost for a low cost or uncomplicated move may be based on a single bid or estimate.
- (13) Searching for a replacement location. A displaced business is entitled to reimbursement for actual expenses, not to exceed one thousand dollars, as the City determines to be reasonable, which are incurred in searching for a replacement location, including:
 - (a) Transportation;
 - (b) Meals and lodging away from home;
 - (c) Time spent searching, based on reasonable salary or earnings;
 - (d) Fees paid to a real estate agent or broker to locate a replacement site, exclusive of any fees or commissions related to the purchase of such site.
- (14) Other moving-related expenses that are not listed as ineligible under Section 5.1.5, as the City determines to be reasonable and necessary.

- b. Notification and Inspection. The following requirements apply to all payments:
- (1) The City will inform the displaced person in writing, of the requirements of subparagraphs (2) and (3) below, as soon as possible after the initiation of negotiations. This information may be included in the relocation information provided to the displaced person as set forth in Section 5.2.3.
 - (2) The displaced person must provide the City reasonable advance written notice of the approximate date of the start of the move or disposition of the personal property and a list of the items to be moved. The City may waive this notice in its discretion.
 - (3) The displaced person must permit the City to make reasonable and timely inspections of the personal property at both the displacement and replacement sites and to monitor the move.
- c. Self-Moves. If the displaced person elects to take full responsibility for the move of the business, the City may make a payment for the person's moving expenses in an amount not to exceed the lower of two acceptable bids or estimates obtained by the City or prepared by qualified staff. At the City's discretion, a payment for a low cost or uncomplicated move may be based on a single bid or estimate.
- d. Transfer of ownership. Upon request and in accordance with applicable law, the claimant will transfer to the City ownership of any personal property that has not been moved, sold, or traded in.
- e. Advertising signs. The amount of a payment for direct loss of an advertising sign that is personal property will be the lesser of:
- (1) The depreciated reproduction cost of the sign, as determined by the City, less the proceeds from its sale; or
 - (2) The estimated cost of moving the sign, but with no allowance for storage.

5.1.2. Non-Residential Moves: Fixed Payment in Lieu of Reimbursement for Actual Moving Expenses

- a. Business: A displaced business may be eligible to choose a fixed payment in lieu of a payment for actual moving and related expenses, and actual reasonable reestablishment expenses provided for in section above. The payment except for payment to a nonprofit organization, will equal the average annual net earnings of the business, as computed in accordance with subsection (e) of this section, but not less than one thousand dollars or more than twenty thousand dollars.¹ The displaced business is eligible for the payment if the City determines that:
- (1) The business owns or rents personal property that must be moved in connection with such displacement and for which an expense would be incurred in such move; and, the business vacates or relocates from its displacement site; and
 - (2) The business cannot be relocated without a substantial loss of its existing patronage (clientele or net earnings). A business is assumed to meet this test

unless the City demonstrates that it will not suffer a substantial loss of its existing patronage; and

- (3) The business is not part of a commercial enterprise having more than three other entities that are not being acquired by the City, and that are under the same ownership and engaged in the same or similar business activities.
 - (4) The business is not operated at a displacement dwelling solely for the purpose of renting such dwelling to others; and
 - (5) The business is not operated at the displacement site solely for the purpose of renting the site to others; and
 - (6) The business contributed materially to the income of the displaced person during the two taxable years before displacement.
- b. Determining the Number of Businesses: In determining whether two or more displaced legal entities constitute a single business that is entitled to only one fixed payment, the City will consider all pertinent factors including the extent to which:
- (1) The same premises and equipment are shared;
 - (2) Substantially identical or interrelated business functions are carried out and business and financial affairs are commingled;
 - (3) The entities are held out to the public, and to those customarily dealing with them, as one business; and
 - (4) The same person, or closely related persons own, control, or manage the affairs of the entities.
- c. Nonprofit Organization: A displaced nonprofit organization may choose a fixed payment of one thousand to twenty thousand dollarsⁱⁱ in lieu of a payment for actual moving and related expenses if the City determines that it cannot be relocated without a substantial loss of existing patronage (membership or clientele). A nonprofit organization is assumed to meet this test, unless the City demonstrates otherwise. Any payment in excess of one thousand dollars must be supported with financial statements for the two twelve-month periods before the acquisition. The amount to be used for the payment is the average of two years annual gross revenues less administrative expenses.
- d. Average annual net earnings of a business operation: The average annual net earnings of a business operation are one-half of its net earnings before federal, state, and local income taxes during the two taxable years immediately before the taxable year in which it was displaced.ⁱⁱⁱ If the business was not in operation for the full two taxable years before displacement, net earnings will be based on the actual period of operation at the displacement site during the two taxable years before displacement projected to an annual rate. Average annual net earnings may be based upon a different period of time when the City determines it to be more equitable. Net earnings include any compensation obtained from the business by its owner, the owner's spouse, and dependents. The displaced person will furnish the City proof of net earnings through income tax returns, certified financial statements, or other reasonable evidence that the City determines is satisfactory.

5.1.3. Residential Moves: Actual Expenses.

The City will reimburse the displaced owner-occupant or tenant of a residential dwelling for their documented actual moving and related expenses that the City determines to be reasonable and necessary including the actual reasonable expenses in moving the person, her family, or other personal property.

- a. Disconnect, dismantle, and remove displaced personal property.
- b. Pack displaced personal property.
- c. Transport displaced person and personal property within fifty miles. The City may authorize transportation costs of a distance beyond fifty miles based on economic feasibility of the available choices of replacement locations, but not on the displacee's subjective preferences.
- d. Store personal property for a period not to exceed twelve months, unless the City determines a longer period is necessary.
- e. Unpack relocated personal property.
- f. Reassemble, reinstall, and reconnect relocated personal property.
- g. Insure for the replacement value of personal property in connection with the move; or where insurance covering loss, theft, or damage in the process of moving (not through fault or negligence of the displaced person or the person's agent, or employee) is not reasonably available, pay the replacement value for such loss, theft, or damage.
- h. The replacement value of property lost, stolen, or damaged in the process of moving (not through the fault or negligence of the displaced person, his or her agent, or employee) where insurance covering such loss, theft, or damage is not reasonably available.
- i. Reimburse other moving-relating expenses that are not listed as ineligible under Section 5.1.5, as the City determines to be reasonable and necessary.

5.1.4. Residential Moves: Fixed Payment In-Lieu of Reimbursement of Actual Expenses.

A person displaced from a dwelling or a seasonal residence is entitled to receive a fixed payment in lieu of a payment for actual moving and related expenses covered under Section 5.1.3. This allowance will be determined according to the applicable schedule approved by the Federal Highway Administration and WSDOT, except that the expense and dislocation allowance to a person occupying a furnished one-room unit shared by more than one other person involving a minimum of personal property to be moved, will be limited to fifty dollars.

5.1.5. Ineligible Moving and Related Expenses.

The City will not reimburse for certain moving and related expenses (residential and non-residential), including the following:

- a. The cost of moving any structure or other real property improvement in which the displaced person reserved ownership. However, this section does not preclude the computation under Section 5.4.1.a(3)(d)(iii) or
- b. Interest on a loan to cover moving expenses; or
- c. Loss of goodwill; or
- d. Loss of profits; or
- e. Loss of trained employees; or
- f. Any additional operating expenses of a business, incurred because of operating in a new location except as provided in Section 5.3.1, paragraph j; or
- g. Personal injury; or
- h. Any legal fee or other cost for preparing a claim for a relocation payment or for representing the claimant before the City; or
- i. Expenses for searching for a replacement dwelling; or
- j. Physical changes to the real property at the replacement location of a business; or
- k. Costs for storage of personal property on real property already owned or leased by the displaced person.

5.2. Relocation Assistance

At the request of a displaced person or business, the City will provide relocation assistance advisory services, and may also provide relocation services to any person occupying property immediate adjacent to the property where the displacing activity occurs, if the City determines that the displacing activity is causing substantial economic injury to the adjacent property.

5.2.1. Relocation Advisory services.

The City's relocation assistance advisory services will include, but are not limited to, such measures, facilities, or services as may be necessary or appropriate to:

- a. Determine the relocation needs and preferences of each person to be displaced and explain the relocation payments and other assistance for which the person may be eligible, the related eligibility requirements, and the procedures for obtaining such assistance. This will include a personal interview with each person.
- b. Provide current and continuing information on the availability, purchase prices, and rental costs of comparable replacement dwellings, and explain that the person cannot be required to move unless at least one comparable replacement dwelling is made available as set forth in Section 5.2.4.
 - (1) As soon as feasible, the City will inform the person in writing of the specific comparable replacement dwelling and the price or rent used for establishing the upper limit of the replacement housing payment (see Sections 5.4.3a and

- 5.4.3.b) and the basis for the determination, so that the person is aware of the maximum replacement housing payment for which the person may qualify.
- (2) Where feasible, housing will be inspected before being made available to assure that it meets applicable standards. If such an inspection is not made, the person to be displaced will be notified that a replacement housing payment may not be made unless the replacement dwelling is subsequently inspected and determined to be decent, safe, and sanitary (DSS).
 - (3) Whenever possible, minority persons will be given reasonable opportunities to relocate to DSS replacement dwellings, not located in an area of minority concentration, that are within their financial means. This does not, however, require the City to provide a person a larger payment than is necessary to enable a person to relocate to a comparable replacement dwelling.
 - (4) All displaced persons, especially the elderly and handicapped, will be offered transportation to inspect housing to which they are referred.
- c. Provide current and continuing information on the availability, purchase prices, and rental costs of comparable and suitable commercial properties and locations. Assist any person displaced from a business to obtain and become established in a suitable replacement location.
 - d. Minimize hardships to persons in adjusting to relocation by providing counseling, advice as to other sources of assistance that may be available, and such other help as may be appropriate.
 - e. Supply persons to be displaced with appropriate information concerning federal and state housing programs, disaster loans and other programs administered by the Small Business Administration, and other federal, state, and local programs offering assistance to persons to be displaced.
 - f. Any person who occupies property acquired by the City, when such occupancy began subsequent to the acquisition of the property, and the occupancy is permitted by a short-term rental agreement or an agreement subject to termination when the property is needed for the Project, will be eligible for advisory services, as determined by the City.

5.2.2. Coordination of relocation activities.

Relocation activities will be coordinated with project work and other displacement-causing activities to ensure that, to the extent feasible, persons displaced receive consistent treatment and the duplication of functions is minimized.

5.2.3. Relocation notice and information.

Once the City has acquired a property

- a. General Relocation Information Notice: As soon as feasible, the City will provide a person scheduled to be displaced with a copy of these Procedures, along with a general written description of the City's relocation Program. The written description will:

- (1) Inform the person that the person may be displaced for the project and generally describe the relocation payment(s) for which the person may be eligible, the basic conditions of eligibility, and the procedures for obtaining the payment(s).
- (2) Inform the person that the person will be given reasonable relocation advisory services, including referrals to replacement properties, help in filing payment claims, and other necessary assistance to help the person successfully relocate.
- (3) Inform the person that he or she will not be required to move without at least ninety days' advance written notice (see subparagraph (c) of this section), and inform any person to be displaced from a residential dwelling that the person cannot be required to move permanently unless at least one comparable replacement dwelling has been made available.
- (4) Describe the person's right to appeal the City's determination as to eligibility for, or the amount of, any relocation payment for which the person may be eligible under these Procedures.

b. Notice of Relocation Eligibility:

- (1) Eligibility for relocation assistance will begin on the date of initiation of negotiations for the occupied property. When this occurs, the City will promptly provide written notice to all occupants to be displaced of their eligibility for applicable relocation assistance.
- (2) An occupant may subsequently be provided a notice of noneligibility if the City determines the person will not be displaced. Such notice may be issued only if the person has not moved and the City agrees to reimburse the person for any expenses incurred to satisfy any binding contractual relocation obligations entered into after the effective date of the notice of relocation eligibility.

c. Ninety-day Notice:

- (1) General: No lawful occupant will be required to move unless the occupant has received at least ninety days advance written notice of the earliest date by which he or she may be required to move, except where there is urgent need.
- (2) Timing of notice: The City may issue the notice ninety days before it expects the person to be displaced or earlier. When possible the City will attempt to provide maximum notification time.
- (3) Content of notice: The ninety-day notice will either state a specific date as the earliest date by which the occupant may be required to move, or state that the occupant will receive a further notice indicating, at least thirty days in advance, the specific date by which the occupant must move. If the ninety-day notice is issued before a comparable replacement dwelling is made available, the notice must state clearly that the occupant will not have to move earlier than ninety days after such a dwelling is made available.
- (4) Urgent need: In unusual circumstances, an occupant may be required to vacate the property on less than ninety days advance written notice if the City

determines that a ninety-day notice is impracticable, such as when the person's continued occupancy of the property would constitute a substantial danger to health or safety. A record of the City's determination will be included in the applicable case file.

5.2.4. Availability of Comparable Replacement Before Displacement.

No person to be displaced will be required to move from the person's dwelling unless at least one comparable replacement has been made available to the person.

- a. Policy: Three or more comparable replacement dwellings will be made available unless such dwellings are not available on the local housing market. When otherwise feasible, in accordance with Section 5.2.1.b, paragraph 3 and Section 5.4.3.a, paragraph 4, comparable replacement dwellings to be made available to minority persons may include dwellings not located in an area of minority concentration. A comparable replacement dwelling will be considered to have been made available to a person, if:
 - (1) The person is informed of its location; and
 - (2) The person has sufficient time to negotiate and enter into a purchase agreement or lease for the property; and in order to meet the deadlines of the project, the City may, at the request of the displaced person, provide assistance in these negotiations.
 - (3) Subject to reasonable safeguards, the person is assured of receiving the acquisition payment to which the person is entitled in sufficient time to complete the purchase or lease of the property.
- b. Circumstances permitting waiver: The applicable state, federal, county or other funding agency may grant a waiver of the policy in subparagraph a of this section in any case where it is demonstrated that a person must move because of:
 - (1) A major disaster as defined in section 102(c) of the Disaster Relief Act of 1974 (42 U.S.C. 5121); or
 - (2) A presidential declared national emergency; or
 - (3) Another emergency that requires immediate vacation of the real property, such as when continued occupancy of the displacement dwelling constitutes a substantial danger to the health or safety of the occupants or the public.
- c. Basic conditions of emergency move: Whenever a person is required to relocate for a temporary period because of an emergency as described in subparagraph b of this section, for purposes of filing a claim and meeting the eligibility requirements for a relocation payment, the date of displacement is the date the person moves from the temporarily-occupied dwelling. The City will:
 - (1) Take whatever steps are necessary to assure that the person is temporarily relocated to a sanitary dwelling; and

- (2) Pay the actual reasonable out-of-pocket moving expenses and any reasonable increase in monthly housing costs incurred in connection with the temporary relocation; and
- (3) Make available to the displaced person as soon as feasible, at least one comparable replacement dwelling. (For purposes of filing a claim and meeting the eligibility requirements for a relocation payment, the date of displacement is the date the person moves from the temporarily occupied dwellings.)
- (4) The person is entitled to be heard in the event of a grievance.

5.2.5. Eviction for cause.

Eviction for cause must conform to applicable state and local law. Any person who has lawfully occupied the real property, but who is later evicted for cause on or after the date of the initiation of negotiations, retains the right to the relocation payments and other assistance set forth in these Procedures. Any person who occupies the real property and is in lawful occupancy on the date of initiation of negotiations is presumed to be entitled to relocation payments and other assistance set forth in Section 5.2 unless the City determines that:

- a. The person received an eviction notice before the initiation of negotiations and as a result of that notice is later evicted; or
- b. The person is evicted after the initiation of negotiations for serious or repeated violations of material terms of the lease and occupancy agreement; and
- c. In either case the eviction was not undertaken for the purpose of evading the obligation to make available the payments and other assistance set forth in this manual.

For purposes of determining eligibility for relocation payments, the date of displacement is the date the person moves or the date a comparable replacement dwelling is made available, whichever is later. This section applies only if the City had intended to displace the person.

5.2.6. Claims for relocation payments.

- a. Documentation: Any claim for a relocation payment must be supported by documentation reasonably necessary to support expenses incurred, such as, bills, certified prices, appraisals, or other evidence of such expenses. Payment for a low cost or uncomplicated move may be made without documentation of actual costs when payment is limited to the amount of the lowest acceptable bid or estimate obtained by the City. The City will provide a displaced person with reasonable assistance necessary to complete and file any required claim for payment.
- b. Expeditious payments: The City will review claims expeditiously. The City will promptly notify claimants as to any additional documentation that is required to support the claim. Payment for a claim will be made as soon as feasible following receipt of sufficient documentation to support the claim.

- c. Advance payments: If a person demonstrates the need for an advance relocation payment in order to avoid or reduce a hardship, the City may issue the payment, subject to such safeguards as are appropriate to ensure that the objective of the payment is accomplished.
- d. Time for filing: All claims for a relocation payment must be filed with the City within eighteen months after:
 - (1) For tenants, the date of displacement;
 - (2) For owners, the date of displacement or the date of the final payment for the acquisition of the real property, whichever is later.
 - (3) The City will waive this time period for good cause.
- e. Multiple occupants of one displacement dwelling: If two or more occupants of the displacement dwelling move to separate replacement dwellings, each occupant is entitled to a reasonable prorated share, as determined by the City, of any relocation payments that would have been made if the occupants moved together to a comparable replacement dwelling. However, if the City determines that two or more occupants maintained separate households within the same dwelling, such occupants have separate entitlements to relocation payments.
- f. Deductions from relocation payments: The City will deduct the amount of any advance relocation payment from the relocation payment(s) to which a displaced person is otherwise entitled. Similarly where such a deduction would not prevent the displaced person from obtaining a comparable replacement dwelling as required by Section 5.4 the City may deduct from relocation payments any rent that the displaced person owes the City.
- g. Notice of denial of claim: If the City disapproves all or part of a payment claimed or refuses to consider the claim on its merits because of untimely filing or other grounds, it will promptly notify the claimant in writing of its determination, the basis for its determination, and the procedures for appealing that determination.

5.2.7. Relocation Planning.

The Project will be planned in such a manner that the problems associated with the displacement of individuals, families, businesses, and non-profit organizations are recognized and solutions are developed to minimize the adverse impacts of displacement. Such planning, where appropriate, will precede any City action that will cause displacement, and will be scoped to the complexity and nature of the anticipated displacing activity including an evaluation of Program resources available to carry out timely and orderly relocations. Planning may involve a relocation survey or study, which may include the following:

- a. An estimate of the number of households to be displaced including information such as owner/tenant status, estimated value and rental rates of property to be acquired, family characteristics, and special consideration of the impacts on minorities, the elderly, and the handicapped, when applicable.

- b. An estimate of the number of comparable replacement dwellings in the area (including price ranges and rental rates) that are expected to be available to fulfill the needs of those households displaced. When an adequate supply of comparable housing is not expected to be available, consideration of housing of last resort actions should be instituted.
- c. An estimate of the number, types, and size of the businesses and non-profit organizations to be displaced and the approximate number of employees that may be affected.
- d. Consideration of any special relocation advisory services that may be necessary from the City and other cooperating agencies.

5.3. Re-establishment Expenses

The City may reimburse a displaced business or nonprofit organization for re-establishment expenses up to a maximum of ten thousand dollars (\$10,000). Such reimbursement would be for expenses actually incurred in relocating and reestablishing the small business or non-profit organization at a replacement site. This reimbursement would be in addition to any reimbursement for moving and related expenses provided for in this manual.

5.3.1. Eligible expenses

Reestablishment expenses must be reasonable and necessary, as determined by the City. They may include, but are not limited to, the following:

- a. Repairs or improvements to the replacement real property as required by federal, state, or local law, code, or ordinance.
- b. Modifications to the replacement property to accommodate the business operation or make replacement structures suitable for conducting the business.
- c. Construction and installation costs for exterior signing to advertise the business.
- d. Provision of utilities from right of way to improvements on the replacement site.
- e. Redecoration or replacement of soiled or worn surfaces at the replacement site, such as paint, paneling, or carpeting.
- f. Licenses, fees, and permits when not paid as part of moving expenses.
- g. Feasibility surveys, soil testing and marketing studies.
- h. Advertisement of replacement location.
- i. Professional services in connection with the purchase or lease of a replacement site.
- j. Increased costs of operation during the first two years at the replacement site.
 - (1) Lease or rental charges;
 - (2) Personal or real property taxes;

- (3) Insurance premiums; and
 - (4) Utility charges, excluding impact fees.
- k. Impact fees or one-time assessments for anticipated heavy utility usage.
- l. Other items that the City considers essential to the reestablishment of the business.

5.3.2. Ineligible expenses

The following is a nonexclusive list of reestablishment expenditures not considered to be reasonable, necessary, or otherwise eligible:

- a. Purchase of capital assets, such as, office furniture, filing cabinets, machinery, or trade fixtures.
- b. Purchase of manufacturing materials, production supplies, product inventory, or other items used in the normal course of the business operation.
- c. Interior or exterior refurbishment at the replacement site that are for aesthetic purposes, except as provided in Section 5.3.1, paragraph e.
- d. Interest on money borrowed to make the move or purchase the replacement property.
- e. Payment to a part-time business in the home that does not contribute materially to the household income.

5.4. Payments for Replacement Housing

5.4.1. For Certain Homeowners

In addition to payments otherwise authorized by these Procedures, the City will make an additional payment to persons displaced from a dwelling actually owned and occupied by the displaced person for not less than one hundred eighty (180) days immediately before the initiation of negotiations for the acquisition of the property. The additional payment will be made only to persons who purchase and occupy a decent, safe, and sanitary replacement dwelling within one year after the date when the person receives final payment from the City for the acquired dwelling or the date when the City's obligations under RCW 8.26.075 are met, whichever date is later, unless the City extends this period for good cause. If the period is extended, the payments will be based on the costs of relocating the person to comparable replacement dwelling within one year of the extension date. Such payment will not exceed twenty two thousand, five hundred dollars (\$22,500), and will be established as set forth in Section 5.4.1.a. below.

- a. Replacement housing payment for one hundred eighty-day homeowner-occupants.
 - (1) Entitlement: A displaced person is entitled to the replacement housing payment for a one hundred eighty-day, homeowner-occupant if the person:
 - (a) Has actually owned and occupied the displacement dwelling for not less than the one hundred eighty days immediately before the initiation of negotiations; and

- (b) Purchases and occupies a DSS replacement dwelling within one year after the later of (except that the City may extend the one-year period for good cause):
 - i. The date the person receives final payment for the displacement dwelling or, in the case of condemnation, the date the required amount is deposited in the court;
 - ii. The date the person moves from the displacement dwelling; or
 - iii. The date the City's obligations are met.
- (2) Amount of Payment: The replacement housing payment for an eligible one hundred eighty-day homeowner-occupant may not exceed twenty-two thousand, five hundred dollars (\$22, 500)^{iv}. The payment under this section is limited to the amount necessary to relocate to a comparable replacement dwelling within one year from the date the displaced homeowner-occupant is paid for the displacement dwelling, or the date such person is initially offered a comparable replacement dwelling, whichever is later. The payment will be the sum of:
 - (a) The amount by which the cost of a replacement dwelling exceeds the acquisition cost of the displacement dwelling (price differential), as determined in accordance with subparagraph (3) of this section; and
 - (b) The increased interest costs and other debt service costs to be incurred in connection with the mortgage(s) on the replacement dwelling (increased mortgage interest cost), as determined in accordance with subparagraph (4) of this section; and
 - (c) The necessary and reasonable expenses incidental to the purchase of the replacement dwelling (incidental purchase expense), as determined in accordance with subsection (6) of this section.
- (3) Price Differential:
 - (a) Determination of Price Differential: The price differential to be paid under subsection (2)(a) of this section is the amount that must be added to the acquisition cost of the displacement dwelling to provide a total amount equal to the lesser of:
 - i. The reasonable cost of a comparable replacement dwelling as determined in accordance with Section 5.4.1(a)(2); or
 - ii. The purchase price of the DSS replacement dwelling actually purchased and occupied by the displaced person.
 - (b) Mixed-use and multifamily properties: If the displacement dwelling was part of a property that contained another dwelling unit and/or space used for nonresidential purposes, and/or is located on a tract larger than a site that is typical for residential purposes, only that portion of the acquisition payment that is actually attributable to the displacement dwelling will be considered its acquisition cost when computing the price differential.

- (c) Insurance proceeds: To the extent necessary to avoid duplicate compensation, the amount of any insurance proceeds received by a person in connection with a loss to the displacement dwelling due to a catastrophic occurrence (fire, flood, etc.,) will be included in the acquisition cost of the displacement dwelling when computing the price differential.
- (d) Owner retention/salvage of displacement dwelling: If the owner retains ownership of, or obtains salvage rights to, the person's dwelling, moves it from the displacement site, and reoccupies it on a replacement site, the purchase price of the replacement dwelling will be the sum of:
 - i. The cost of moving and restoring the dwelling to retain the functional utility it had when situated on the displacement site; and
 - ii. The cost of making the unit a DSS replacement; and
 - iii. The current fair market value for residential use of the replacement site (based on any reasonable evaluation method determined by the City), unless the claimant rented the displacement site and there is a reasonable opportunity for the claimant to rent a suitable replacement site; and
 - iv. The retention/salvage value of the displacement dwelling, as determined from the acquisition of the displacement dwelling.
- (e) Owner constructs replacement dwelling: If the owner obtains a DSS replacement dwelling by contracting for or otherwise obtaining new construction, the purchase price of the replacement dwelling will be the sum of:
 - i. The cost necessary to construct a dwelling that is comparable to the displacement dwelling; and
 - ii. The current value for residential use of the replacement site (based on any reasonable evaluation method determined by the City), unless the claimant rented the displacement site and there is a reasonable opportunity for the claimant to rent a suitable replacement site.

(4) Price Differential Recalculation

In the event an Owner's appraisal is reviewed and an increase in Fair Market Value (FMV) is determined by the review appraiser, the impact of increasing the FMV will offset the price differential. In the event the number one comparable selected is no longer available on the market as an active listing, then the price differential shall be recalculated. If the number one comparable is still available on the market, then the price differential is offset by the increase in the purchase price.

(5) Increased Mortgage Interest Costs:

- (a) The City will determine the factors to be used in computing the amount to be paid to a displaced person under subsection (2)(b) of this section. The payment for increased mortgage interest costs will be the amount that will reduce the mortgage balance on a new mortgage to an amount that could be amortized with the same monthly payment for principal and interest as that for the mortgage(s) on the displacement dwelling. In addition, payments will include other debt service costs, if not paid as incidental costs, and will be based only on bona fide mortgages that were valid liens on the displacement dwelling for at least one hundred eighty days before the initiation of negotiations. Subparagraphs (b) through (e) of this subsection will apply to the computation of the increased mortgage interest costs payment, which payment will be contingent upon a mortgage being placed on the replacement dwelling.
- (b) The payment will be based on the unpaid mortgage balance(s) on the displacement dwelling; however, in the event the person obtains a smaller mortgage than the mortgage balance(s) computed in the buydown determination the payment will be prorated and reduced accordingly.

In the case of a home equity loan the unpaid balance will be that balance that existed one hundred eighty days before the initiation of negotiations or the balance on the date of acquisition, whichever is less.
- (c) The payment will be based on the remaining term of the mortgage(s) on the displacement dwelling or the term of the new mortgage, whichever is shorter.
- (d) The interest rate on the new mortgage used in determining the amount of the payment will not exceed the prevailing fixed interest rate for conventional mortgages currently charged by mortgage lending institutions in the area in which the replacement dwelling is located.
- (e) Purchaser's points and loan origination or assumption fees, but not seller's points, will be paid to the extent:
 - i. They are not paid as incidental expenses;
 - ii. They do not exceed rates normal to similar real estate transactions in the area;
 - iii. The City determines them to be necessary; and
 - iv. The computation of such points and fees will be based on the unpaid mortgage balance on the displacement dwelling, less the amount determined for the reduction of such mortgage balance under this section.
- (6) The displaced person will be advised of the approximate amount of this payment and the conditions that must be met to receive the payment as soon as the facts relative to the person's current mortgage(s) are known and

the payment will be made available at or near the time of closing on the replacement dwelling in order to reduce the new mortgage as intended.

- (7) **Incidental purchase expenses:** The incidental purchase expenses to be paid for a one hundred eighty-day homeowner-occupant (under subsection (2)(c) of this section) or for down payment assistance (under Section 5.4.3) are those necessary and reasonable costs actually incurred by the displaced person incident to the purchase of a replacement dwelling, and customarily paid by the buyer, and are limited by such costs based on the cost of a comparable replacement dwelling pursuant to Section 5.4.3.a, including:
 - (a) Legal, closing, and related costs, including those for title search, preparing conveyance instruments, notary fees, preparing surveys and plats, and recording fees.
 - (b) Lender, FHA, or VA application and appraisal fees.
 - (c) Loan origination or assumption fees that do not represent prepaid interest.
 - (d) Certification of structural soundness and termite inspection when required.
 - (e) Credit report.
 - (f) Owner's and mortgagee's evidence of title, e.g., title insurance.
 - (g) Escrow agent's fee.
 - (h) State revenue or documentary stamps, sales or transfer taxes.
 - (i) Such other costs that the City determines to be incidental to the purchase.
- (8) **Rental assistance payment for one hundred eighty-day homeowner:** A one hundred eighty-day homeowner-occupant who is eligible for a replacement housing payment under subsection (1) of this section but elects to rent a replacement dwelling, is eligible for a rental assistance payment not to exceed five thousand, two hundred fifty dollars (\$5,250)^v, computed and disbursed in accordance with 5.4.2.a.

5.4.2. For Tenants and Others

In addition to payments otherwise authorized by these Procedures, the City will make an additional payment to persons displaced from a dwelling who is not eligible to receive a payment under Section 5.4.1 if the dwelling was actually and lawfully occupied by the displaced person for not less than ninety days immediately before (a) the initiation of negotiations for acquisition of the dwelling, or (b) in any case in which displacement is not a direct result of acquisition, such other event as is prescribed by Section 5.4.2.a. The payment will consist of the amount necessary to enable the person to lease or rent for a period not to exceed forty-two months, a comparable replacement dwelling, but not to exceed five thousand, two hundred fifty dollars (\$5,250).^{vi} The amount of the payment will be established as provided in paragraph 1 below.

- a. Replacement Housing Payment for Ninety-day Occupants.

- (1) **Entitlement:** A tenant or owner-occupant displaced from a dwelling is entitled to a payment not to exceed five thousand two hundred fifty dollars^{vii} for rental assistance, as computed in accordance with subsection (2) of this section, or down payment assistance, as computed in accordance with subsection (3) of this section, if such displaced person:
 - (a) Has actually and lawfully occupied the displacement dwelling for at least ninety days immediately before the initiation of negotiations; and
 - (b) Has rented, or purchased, and occupied a DSS replacement dwelling within one year (unless the City extends this period for good cause) after:
 - i. For a tenant, the date the tenant moves from the displacement dwelling; or
 - ii. For an owner-occupant, the later of:
 - (A) The date the owner-occupant receives final payment for the displacing interest, or in the case of condemnation, the date the required amount is deposited with the court; or
 - (B) The date the owner-occupant moves from the displacement dwelling.
- (2) **Rental Assistance Payment:**
 - (a) **Amount of payment:** An eligible displaced person who rents a replacement dwelling is entitled to a payment not to exceed five thousand, two hundred fifty dollars (\$5,250)^{viii} for rental assistance. Such payment will be forty-two times the amount obtained by subtracting the base monthly rent or the fair market rent (in accordance with (b) of this subsection) of the displacement dwelling for a reasonable period before displacement, as determined by the City, from the lesser of:
 - i. The monthly rent and average monthly cost of utilities for a comparable replacement dwelling; or
 - ii. The monthly rent and estimated average monthly utilities for the DSS replacement dwelling actually occupied by the displaced person.
 - (b) Base monthly rental for displacement dwelling. The base monthly rental for the displacement dwelling is the lesser of:
 - i. The average monthly cost for rent and utilities at the displacement dwelling for a reasonable period before displacement, as determined by the City. (For an owner-occupant, use the fair market rent for the displacement dwelling. For a tenant who paid little or no rent for the displacement dwelling, use the fair market rent, unless its use would result in a hardship because of the person's income or other circumstances); or
 - ii. Thirty percent of the person's average gross household income. (If the person refuses to provide appropriate evidence of income or is

a dependent, the base monthly rental will be established solely on the criteria in (b)(i) of this subsection. A full time student or resident of an institution may be assumed to be a dependent, unless the person demonstrates otherwise.)

iii. The total of the amounts designated for shelter and utilities if receiving a welfare assistance payment from a program that designates the amounts for shelter and utilities.

(c) Manner of Disbursement: A rental assistance payment may, at the City's discretion, be disbursed in either a lump sum or in installments. However, except as limited by Section 5.4.3.g., the full amount vests immediately, whether or not there is any later change in the person's income or rent, or in the condition or location of the person's housing.

(3) Down Payment Assistance Payment:

(a) Amount of Payment: An eligible displaced person who purchases a replacement dwelling is entitled to a down payment assistance payment in the amount the person would receive under subsection (2) of this section if the person rented a comparable replacement dwelling. At the discretion of the City, a down payment assistance payment may be increased to any amount not to exceed five thousand, two hundred fifty dollars (\$5,250).ix However, the payment to a displaced homeowner will not exceed the amount the owner would receive under Section 5.4.1.a, paragraph 6 if he or she met the one hundred eighty-day occupancy requirement. The City's discretion to provide the maximum payment will be exercised in a uniform and consistent manner, so those eligible displaced persons in like circumstances are treated equally. A displaced person eligible to receive a payment as a one hundred eighty-day owner-occupant under Section 5.4.1.a is not eligible for this payment.

(b) Application of Payment: The full amount of the replacement housing payment for down payment assistance must be applied to the purchase price of the replacement dwelling and related incidental expenses.

5.4.3. Additional rules governing replacement housing payments

a. Determining cost of comparable replacement dwelling: The upper limit of a replacement housing payment will be based on the cost of a comparable replacement dwelling.

(1) Three-comparable method: If available, at least three comparable replacement dwellings will be examined and the payment computed on the basis of the dwelling most nearly representative of, and equal to, or better than, the displacement dwelling. An adjustment will be made to the asking price of any dwelling, to the extent justified by local market data. An obviously overpriced or underpriced dwelling may be ignored.

(2) Major exterior attribute: If the site of the comparable replacement dwelling lacks a major exterior attribute of the displacement dwelling site (e.g., the site

is significantly smaller or is not located on lakefront), the value of such attribute will be subtracted from the acquisition cost of the displacement dwelling for purposes of computing the replacement housing payment.

- (3) Remainder offer: If the acquisition of a portion of a typical residential property causes the displacement of the owner from the dwelling and the remainder is a remnant of the displacement dwelling site or a buildable residential lot, the City may offer to purchase that remainder. If such an offer is made and the owner refuses to sell the remainder to the City, the value attributable to that remainder, will be added to the acquisition price paid for the displacement dwelling for purposes of computing the price differential.
 - (4) Location: Comparable replacement dwellings will be selected preferably from the neighborhood in which the displacement dwelling was located or, if not otherwise feasible, from nearby or similar neighborhoods where housing costs are generally the same as in the displacement neighborhood. Where that is not possible dwellings may be selected from neighborhoods where housing costs are the same or higher.
- b. Applicability of last resort housing: Whenever a twenty-two thousand, five hundred dollar (\$22,500) replacement housing payment under Section 5.4.1. or a five thousand, two hundred fifty dollar (\$5,250) replacement housing payment under Section 5.4.2.a.(2)(a) would be insufficient to ensure that a comparable replacement dwelling is available on a timely basis to a person, the City will provide additional or alternative assistance under the last resort housing provisions in Section 5.4.4, which may include increasing the replacement housing payment so that a replacement dwelling is within the displaced person's financial.
 - c. Inspection of replacement dwelling: Before making a replacement housing payment or releasing a payment from escrow, the City or its designated representative will inspect the replacement dwelling and determine whether it is a DSS dwelling.
 - d. Purchase of replacement dwelling: A displaced person is considered to have met the requirement to purchase a replacement dwelling, if the person:
 - (1) Purchases a dwelling; or
 - (2) Purchases and rehabilitates a substandard dwelling; or
 - (3) Constructs a dwelling on a site the person owns or purchases; or
 - (4) Contracts for the purchase or construction of a dwelling on a site provided by a builder or on a site the person owns or purchases; or
 - (5) Currently owns a previously purchased dwelling and site, valuation of which will be on the basis of current value.
 - e. Occupancy requirements for displacement or replacement dwelling: No person will be denied eligibility for a replacement housing payment solely because the person is unable to meet the occupancy requirements set forth in this section for a reason beyond the person's control, including:

- (1) A disaster, an emergency, or an imminent threat to the public health or welfare, as determined by the applicable federal funding agency; or
 - (2) Another reason, such as a delay in the construction of the replacement dwelling, military reserve duty, or hospital stay, as determined by the City.
- f. Conversion of Payment: A displaced person who initially rents a replacement dwelling and receives a rental assistance payment under Section 5.4.2.a(2)(a), is eligible to receive a payment under Section 5.4.1(a) or Section 5.4.2.a(3)(a), if the person meets the eligibility criteria for such payments, including purchase and occupancy within the prescribed one-year period. Any portion of the rental assistance payment that has been disbursed will be deducted from the payment computed under Section 5.4.1 or Section 5.4.2.a(3)(a), .
- g. Payment After Death: A replacement housing payment is personal to the displaced person and upon the person's death the undisbursed portion of any such payment will not be paid to the heirs or assigns, except that:
- (1) The amount attributable to the displaced person's period of actual occupancy of the replacement housing will be paid.
 - (2) The full payment will be disbursed in any case in which a member of a displaced family dies and the other family member(s) continue to occupy a DSS replacement dwelling.
 - (3) Any portion of a replacement housing payment necessary to satisfy the legal obligation of an estate in connection with the selection of a replacement dwelling by or on behalf of a deceased person will be disbursed to the estate.

5.4.4. Last Resort Housing

- a. Basic determination to provide last resort housing: A person will not be required to move from the person's dwelling unless the City has made available to the person at least one comparable replacement dwelling. Whenever the City determines that a replacement housing payment under Sections 5.4.1 through 5.4.3 would not be sufficient to provide a comparable replacement dwelling on a timely basis to the person, the City may take appropriate cost-effective measures under this section to provide such a dwelling. The City's obligation to ensure that a comparable replacement dwelling is available will be met when such a dwelling, or assistance necessary to provide such a dwelling, is offered under the provisions of this section.
- b. Basic rights of persons to be displaced:
- (1) The provisions of this section do not deprive any displaced person of any rights the person may have under the Policy and Procedures. The City will not require any displaced person to accept a dwelling provided by the City under these Procedures (unless the City and the displaced person have entered into a contract to do so) in lieu of any acquisition payment or any relocation payment for which the person may otherwise be eligible. A one hundred eighty-day homeowner-occupant who is eligible for a payment under Section

5.4.1 is entitled to a reasonable opportunity to purchase a comparable replacement dwelling.

- (2) The actual amount of assistance will be limited to the amount necessary to relocate to a comparable replacement dwelling within one year from the date the displaced homeowner-occupant is paid for the displacement dwelling or the date the person is initially offered a comparable replacement dwelling, whichever is later.
- (3) The City is not required to provide persons owning only a fractional interest in the displacement dwelling a greater level of assistance to purchase a replacement dwelling than the City would be required to provide such persons if they owned fee simple title to the displacement dwelling. If such assistance is not sufficient to buy a replacement dwelling, the City may provide additional purchase assistance or rental assistance.

5.4.4.1. Methods of providing replacement housing

The City has broad latitude in implementing its last resort housing program, but implementation will be on a reasonable cost-effective basis.

- a. The methods of providing last resort housing include, but are not limited to:
 - (1) Rehabilitation of and/or additions to an existing replacement dwelling.
 - (2) The construction of a new replacement dwelling.
 - (3) The provision of a direct loan, which requires regular amortization or deferred repayment. The loan may be unsecured or secured by the real property. The loan may bear interest or be interest free.
 - (4) A replacement housing payment in excess of the limits set forth in these sections. A rental assistance subsidy may be provided in installments or in a lump sum.
 - (5) The relocation and, if necessary, rehabilitation of a dwelling.
 - (6) The purchase of land and/or a replacement dwelling by the displacing City and subsequent sale or lease to, or exchange with, a displaced person.
 - (7) The removal of barriers to the handicapped.
 - (8) The change in status of the displaced person from tenant to homeowner when it is more cost-effective to do so, as in cases where a down payment may be less expensive than a last resort rental assistance payment.
- b. Under special circumstances, modified methods of providing housing of last resort permit consideration of:
 - (1) Replacement housing based on space and physical characteristics different from those in the displacement dwelling.
 - (2) Upgraded, but smaller replacement housing that is decent, safe, and sanitary and adequate to accommodate individuals or families displaced from marginal or substandard housing with probable functional obsolescence.

- (3) The financial means of a displaced person who is not eligible to receive a replacement housing payment because of failure to meet length-of-occupancy requirements when comparable replacement rental housing is not available at rental rates within thirty percent of the person's gross monthly household income.

5.5. Relocation Appeals Process

The City will promptly review appeals in accordance with the requirements of applicable law and these Procedures.

5.5.1. Appealable Actions

A person may file written notice of an appeal with the City in any case in which the person believes that the City has failed to properly determine the person's eligibility for, or the amount of, a payment required under these Procedures, or a relocation payment required under the Program. This written appeal should be addressed to the City Clerk.

5.5.2. Limitations

A person is entitled to only such benefits as are specifically delineated in these Procedures.

5.5.3. Form of notice

Appeals must be in writing. The City will consider a written appeal regardless of form. The appeal notice or letter should state what issues are being claimed, the reasons why the aggrieved person believes the claim should be allowed, and how the person believes he or she is otherwise aggrieved. The letter or notice should clearly identify the City's project and the parcel of real property involved and should bear the signature and address of the aggrieved person or the person's authorized representative. The City may refuse to schedule any review or hearing on an appeal until these requirements have been complied with or may issue an order providing for dismissal of such appeal upon failure to comply within a reasonable time specified by the City, which will not be less than 14 days.

5.5.4. Time limit for initiating appeal

A person must file a written appeal with the City Clerk within sixty (60) days of:

- a. For owners who are being displaced, the date of the offer presentation. The City's offer to purchase and the relocation Purchase Price Differential, if applicable, are presented at the same time to the owner.
- b. For tenants who are being displaced, the date of the presentation of their rental subsidy relocation payments which will be presented to them within (14) days after presentation of the offer to the owner.
- c. The City, at its discretion, will waive this time period for good cause.

5.5.5. Review of files by party making appeal

The City will permit a person to inspect and copy all materials pertinent to the person's appeal, except materials that are classified as confidential by the City. The City may, however, impose reasonable conditions on the person's right to inspect, consistent with applicable laws.

5.5.6. Scope of Review of Appeal

In deciding appeal, the City will consider all pertinent justification and other material submitted by the person, and all other available information that is needed to ensure a fair and full review of the appeal. The Hearing Examiner will conduct the review of the appeal. However, in no event will the reviewing official have been directly involved in the action appealed.

5.5.7. Determination of Notification

Promptly after receipt of all information submitted by a person in support of an appeal, the City will make a written determination on the appeal, including an explanation of the basis on which the decision was made, and furnish the person a copy. If the full relief requested is not granted the City will advise the person of his or her right to seek judicial review.

5.5.8. Hearing Process

Except as they may be inconsistent with the rules of this section, the practice and procedure rules as set forth in Chapter 468-10 WAC will apply to appeals under this Program. Where the rules of these Procedures conflict with those of Chapter 468-10 or 10-08 WAC, the rules of these Procedures will govern.

5.5.9. Discovery

Discovery will be available in relocation appeals as follows. Any party to a relocation appeal may obtain discovery from any party by written interrogatories, written admissions, oral depositions, subpoena duces tecums, and written requests for production of documents. The procedures regarding these methods of discovery are found at CFR 28 through 36 and 45(b) as now or hereafter amended and are hereby incorporated in these Procedures.

6. CONDEMNATION

6.1 Voluntary Possession and Use Agreements

In certain circumstances where negotiations have been exhausted at the right-of-way agent level, the City shall require immediate possession and use of the property. The City will ask the owner to sign a Possession and Use Agreement. At such time that an agreement is reached between the owner and the City, the amount of the original offer to the owner shall be paid into the Registry of the Court. This type of agreement enables the City to move forward with the construction portion of the project while continuing good faith negotiations with the owner.

6.2. Initiation of Condemnation Proceedings.

The City will not advance the time of condemnation, or defer negotiations or condemnation, or the deposit of the funds with the court, or take any other coercive action to induce an agreement on the price to be paid for the property. However, in order for the City to comply with the schedule for implementation of the Project, it may become necessary to initiate condemnation as soon as practicable after the Council of the City has selected final alignments, designs and facility locations and purchase offers are submitted to the property owners and either deferred or rejected. Negotiations may continue with affected parties after the initiation of condemnation proceedings at the discretion of the City.

- a. Deposit of Purchase Price. Consistent with the procedures in Chapter 8.26 RCW, no property owner will be required to surrender possession of real property before the agreed purchase price is paid or deposited with a court having jurisdiction over the condemnation of the property for the benefit of the owner. The amount paid or deposited will not be less than the City's appraisal of the fair market value of such property or the amount of the award of compensation in the condemnation proceeding for the property. In exceptional circumstances, with the prior approval of the owner, the City may obtain a right-of-entry for construction purposes before making a payment available to an owner.
- b. Payment of Costs and Fees. Except as required by law, the City will not reimburse the owner of the real property for any expenses associated with a formal condemnation proceeding conducted by the City. Instances in which the City will be required to pay reasonable expenses, including expert witness and attorney fees, include the following:
 - (1) The court's final judgment is that the City cannot acquire the real property by condemnation; or
 - (2) The City abandons the condemnation proceedings other than as agreed upon in settlement; or
 - (3) The judgement awarded the owner exceeds the City's offer made at least thirty days before trial by 10% or more.

6.3. Expenses Incidental to Transfer of Title.

As soon as practicable after the date of payment of the purchase price or the date of deposit in court of funds to satisfy the award of compensation in a condemnation proceeding to acquire real property, whichever is the earlier, the City will reimburse the owner to the extent the City deems fair and reasonable, for expenses the owner necessarily incurred to transfer right, title or interest to the City as provided in RCW 8.26.200. Whenever feasible, the City will pay such costs directly so that the owner will not have to pay the costs and then seek reimbursement. These costs may include the following:

- a. Recording fees, excise taxes: evidence of title boundary surveys, legal descriptions of real property, and similar expenses incidental to conveyance of the real property to the City. The City will not pay costs incurred solely to perfect the owner's title to the real property;
- b. Penalty costs and other charges for prepayment of any pre-existing recorded mortgage entered into in good faith encumbering the property;
- c. The prorated portion of any prepaid real property taxes that are allocable to the period after the City obtains title to the property or effective possession of it, whichever is earlier.

7. REDEVELOPMENT REQUIREMENTS

The following section provides reference to policies and standards adopted by the City of Shoreline to address redevelopment requirements for properties within the City. It should be noted that the Development Code does not include development standards specifically required of properties impacted by public projects. It only requires improvements in case of new construction or substantial remodeling/additions, as stated in Chapter 20.50 of the Shoreline Development Code, *General Development Standards*.

The Planning Director shall administer any exceptions to these standards. If exceptions apply to the whole corridor, they will be attached as an amendment to this manual.

7.1. Signing Standards

The design, construction and location standards for signs are defined in the Shoreline Development Code Chapter 20.50, subchapter 8.

7.2. Overhang and Setback

Setback requirements for properties fronting Aurora Avenue are defined in the Shoreline Development Code Chapter 20.50, subchapter 3.

7.3. Frontage Requirements

The new façade design for buildings partially impacted by the project, is required to comply with the applicable Street Frontage Standards (subchapter 4) and Building Design Standards (subchapter 7) as specified in the Shoreline Development Code Chapter 20.50.

7.4. Driveway Width and Spacing

The driveway widths and spacing shall conform to the standards specified in the Shoreline Development Code, Engineering Development Guide Section 10 (Page 7, Drawing ST-4).

7.5. Parking and Circulation Requirements

Parking, Access and Circulation standards are defined in the Shoreline Development Code Chapter 20.50, subchapter 6.

8. UTILITY UNDERGROUNDING

The City of Shoreline has adopted Municipal Code Chapter 13.20 to establish the minimum requirements and procedures for the underground installation of electric and communication facilities. The ordinance specifies when and how utilities shall be transferred from overhead systems to underground trench locations and who is responsible for the associated costs. While the goal of the ordinance is to place utilities underground whenever possible, there are conditions where a variance may be granted. An example would include high-voltage transmission lines and in cases where undergrounding will damage something that requires preservation on the ground.

Placing utilities underground improves the health and safety of roadway users and the residents of the community. Undergrounding removes poles and wires that present potential hazards within the right of way for motorists and pedestrians. It also achieves a more aesthetically pleasing environment, improved property values and more reliable service delivery.

With regards to the improvements along Aurora Avenue North, the city's undergrounding ordinances states that "All capital improvement projects undertaken by the City of Shoreline that disturb existing overhead facilities in the public right of way shall be designed to include the removal of utility poles and the undergrounding of overhead facilities in the right of way in accord with the requirements of this ordinance." This means that as part of a major reconstruction project, utility providers along the corridor will participate by relocating their overhead facilities to underground systems. The cost and expense of relocation shall be borne by the serving utilities to the extent allowed by State and Federal regulations.

8.1. Coordination

When overhead utilities are placed underground, they are consolidated into a shared utility trench. Service vaults, handholes, and junction boxes are installed along the shared utility trench at locations agreed on by the utility companies sharing the trench. These service facilities are located within the right of way where practical. In areas of limited right of way, the service facilities have to be located within easements on private property.

Major capital projects that require modification to existing utility systems provide an excellent opportunity for undergrounding. Coordination of the undergrounding process with utility companies is critical through design and construction. Potential conflicts should be identified as early as possible in the design process. This is done through a site survey, a comparison of as-built records and through contact with the utility provider. Potential conflicts include overhead facilities and subterranean utilities that may be disturbed or require relocation. At this time, the utility companies should be contacted to advise them on the project and request their participation in the coordination effort.

Design base mapping must be updated to incorporate as-built utility data. This includes all overhead and subterranean utilities. Gas and water utilities will need to mark locations within the project limits to facilitate any survey work required.

Once adequate mapping is complete, the design consultant, the city, and the utility companies can negotiate and coordinate the particulars of design, sequence and schedule. Additional investigations may be required to verify location or depth of an existing facility.

There are two primary ways to accomplish the undergrounding of utilities. The first is that the Aurora Avenue Reconstruction plans, specifications and estimates can include all of the information necessary to construct the shared utility trench, provide for system connections and maintain service integrity during construction. This approach assures that utility coordination is sufficiently addressed, reduces the potential for construction delays and unexpected cost increases. The second approach is to accomplish the undergrounding separately from the road construction, either in advance or during road construction. The utility companies would hire a separate contractor, and the city would use a different roadway construction contractor. This approach requires tearing up the roadway twice and can lead to more coordination problems.

8.2. Service Connections

It is the responsibility of individual utility companies to install their services and the responsibility of property owners to transfer their connection from overhead to the new underground systems.

9. TRAFFIC CONTROL DURING CONSTRUCTION

Planning adequate traffic control during design and construction of this project are key to a smooth, successful, and safe construction. In addition to providing safety to workers, motorists, and pedestrians, the traffic control plan must provide access to the work area as well as full access to the businesses adjacent to the project. Continued public information and opportunities for input will be provided throughout construction. In addition, partnerships with adjacent businesses will be maintained through construction to ensure that business access needs are met during construction. All transportation modes, pedestrians, bicycles, transit, trucks and passenger vehicles need to be taken into account.

Transit

Coordination with King County Metro and Community Transit will be ongoing through construction in order to minimize service impacts. Bus zone relocation or closure will be clearly signed and communicated to transit riders. Temporary stops will be provided in a safe and accessible location, free of conflicts from other traffic and construction activity.

Bicycles and Pedestrians

In accommodating the needs of bicycles and pedestrians within construction zones the range of needs of pedestrians is wide including those of the elderly and those with sensory impairments. The following will be considered when developing a traffic control plan for road construction.

- a. Bicyclists and Pedestrians must not be placed into conflict with work site activities. This impedes the work and increases the risk to pedestrian safety.
- b. Bicyclists and Pedestrians must not be put into conflicts with other traffic moving through or around the work area.
- c. Bicyclists and Pedestrians must be provided a safe and convenient travel way that replicates as nearly as possible the qualities of a sidewalk, bikeway or multi-purpose trail.

Traffic control plans (TCP) help to ensure a safe and efficient construction operation. Preparation of formal TCPs for the construction of Aurora Avenue will require more engineering costs, but will assure adequate traffic control is provided during the construction phases and will help ensure access through the construction zone and to businesses will be safe.

9.1. Construction Staging Plans

The primary options for construction staging are shift, detour and half-width construction. Shift or half-width construction options are usually the preferred methods of construction. They allow business access during construction, and minimize the spread of construction impacts throughout the community. The shift option maintains the existing lane configuration of the roadway in order to maximize roadway capacity and driver comfort during construction. It is possible only when sufficient right of way is available. Half-width construction staging is another option that maintains some service along the roadway during construction. With this option, all of the roadway

traffic is placed on one half of the roadway while the other half is under construction. The number of traffic lanes is reduced, and business access is more difficult to provide. Construction detours may be needed if major structural repair of the roadway or extensive subterranean utility relocation is required. They are usually considered only if the following conditions apply:

- ◆ There is only moderate and tolerable impact on the local economy and services.
- ◆ The route under construction is other than a high volume route and detour length is less than ten miles.
- ◆ No major controversy is generated by the detour.
- ◆ Significant environmental impacts and right of way clearance problems are anticipated.
- ◆ The cost of maintaining the designated detour route is less than the cost of the half-width construction option.

When detours and lane closures are needed on high-volume multi-lane highways, they are generally scheduled to occur during the non-peak daytime and night-time hours when traffic volumes are at their lowest levels.

Choosing the sequence of construction requires tradeoffs between competing goals of construction. These include minimizing the length of construction, keeping traffic flowing, maximizing access to properties, and insuring proper pavement construction.

9.2. Maintenance of Access During Construction

During the course of construction, access to businesses off of Aurora Avenue will be maintained. Temporary access revisions will be well signed and provide the most direct access to properties possible.

9.3. Construction Signing

Signing during construction can be divided into two categories, those that are required to identify the work site and its related conditions and hazards, and those that identify business locations and access points that may be obscured during construction.

9.4. Communications

Owner/tenants along the corridor will be kept informed of construction schedules, schedule changes and information detailing construction activities.

10. PROCESS TO AMEND THIS DOCUMENT

Amendments would be approved by City County resolution or motion.

APPENDICES
