According to the 2008 Citizen Satisfaction Survey, 93 percent of residents consider Shoreline an excellent or good place to live, slightly higher than the last survey’s figures.

The City of Shoreline conducts a random sampling survey every other year to measure public perception of the City and its services. In addition to measuring satisfaction with services, the survey helps determine priorities for the community as part of the City’s ongoing strategic planning and budgetary processes.

Early this summer, a professional research company sent over 2,500 surveys to Shoreline residents asking for their opinions on topics such as City maintenance, public safety, customer service and quality of life in Shoreline. More than 500 surveys were returned, meeting the validation goal.

Residents expressed high levels of satisfaction with the maintenance of City parks and streets and safety in the City.

“We’re proud to see these kinds of results,” says Mayor Cindy Ryu. “The foundation for creating a community that people want to live in was laid by past Councils, supportive volunteers and dedicated staff. The City Council continues to be committed to working together on behalf of the residents.”

The survey also asked residents to rank what areas should receive the most emphasis in the next two years. The top areas chosen were flow of traffic and congestion, effectiveness of sustaining environmental quality and quality of police services.

2009 Budget adoption schedule

The City of Shoreline kicks off the 2009 Budget adoption process at the October 13 City Council Meeting. The full schedule is below. All meetings are held on Mondays in the Mt. Rainier Room of the Shoreline Conference Center, 18560 1st Avenue NE. Call the Agenda Line at (206) 546-2190 or check online at www.cityofshoreline.com for details about Council meeting agendas. For more information about Shoreline’s Budget, contact Finance Director Debbie Tarry at (206) 801-2301.

- Oct. 13 at 7:30 p.m. Presentation of Proposed 2009 Budget
- Oct. 20 at 6:30 p.m. Department Budget Reviews
- Oct. 27 at 7:30 p.m. Public Hearing and Department Reviews
- Nov. 3 at 6:30 p.m. Continued Budget Discussion
- Nov. 17 at 6:30 p.m. Public Hearing on Revenue Sources and 2009 Property Tax Levy
- Nov. 24 at 7:30 p.m. Adoption of Budget and Property Tax Levy

continued on page 3
As part of its 2008-2009 goals, the Shoreline City Council is developing an updated Vision to guide Shoreline’s growth and development in the coming years. This month, you are invited to participate in a Community Conversation about your vision for our City’s future.

Over a dozen Shoreline neighborhood associations, business organizations and non-profit groups will host evening meetings in locations all across town. Every meeting is open to anyone who is interested — you don’t need to be a member of any of the hosting organizations to attend, so pick one that works best for your schedule.

City staff, planning commission members and representatives of the host organizations will explain the focus and timing of the Shoreline Community Conversations, and then show a brief video about Shoreline, past, present and future. Then you will be invited to express your ideas and opinions in an informal roundtable format with fellow residents. We need to hear not only what you expect the future to bring, but what you would like the future to bring to Shoreline. What kind of place do you want Shoreline to be?

After hearing from the community in October, the City will prepare a report highlighting common themes from the conversations. This information will be posted on the City’s website and presented to the City Council at a Town Hall Forum on November 19. In December, the City Council will consider all public input and provide direction to City staff about specific points to include in an updated Vision statement. Public hearings will be held in early 2009 on the proposed new Vision language to include in the Comprehensive Plan. City Council adoption of the updated Vision is scheduled for spring.

For more information, visit www.cityofshoreline.com or contact Associate Planner David Levitan at (206) 801-2554 or dlevitan@ci.shoreline.wa.us.

Choose a date and time that works for you

All conversations begin at 7:00 p.m. and last about an hour

**Tuesday, Oct. 14**
Ballinger & North City Neighborhood Associations
Shoreline Library
345 NE 175th Street

**Wednesday, Oct. 15**
Vision Aurora
Firestation #61
17525 Aurora Avenue North

**Thursday, Oct. 16**
Chamber of Commerce
Fircrest School, 200 Building
15230 15th Avenue NE

**Monday, Oct. 20**
Hillwood & Richmond
Beach Neighborhood Associations
Crista Campus; Shirmer Auditorium
Park at 19400 Greenwood Ave N

**Tuesday, Oct. 21**
Faith Community
Calvin Presbyterian Church
18826 3rd Avenue NW

**Wednesday, Oct. 22**
Pro Shoreline
Firestation #61
17525 Aurora Avenue N

**Thursday, Oct. 23**
PRCS Board, Trails Committee & Arts Council
Shoreline Center
18560 1st Avenue NE

**Tuesday, Oct. 28**
Forward Shoreline
Fire Station #61
17525 Aurora Ave N

**Wednesday, Oct. 29**
Briarcrest & Ridgecrest Neighborhood Associations
and Fircrest Staff
Fircrest School, 200 Building
15230 15th Avenue NE

**Thursday, Oct. 30**
Shoreline Solar/Sustainable Shoreline Education Association
Meridian Park Elementary Cafeteria
17077 Meridian Avenue N

All of the meetings are open to the public — you don’t need to be a member of any of the hosting organizations to attend. The only expertise you need for this dialogue is your experience, your ideas, your opinions and a willingness to share your views. All participants will receive a free “Shoreline — Best Neighborhood” grocery tote (one per household).
Saltwater Park

In 2006, residents also selected the flow of traffic and congestion as one of the most important areas for the City to concentrate on over the next two years, with improving the overall maintenance of City streets selected as the next most important area. The City worked hard on both of these areas and in 2008, residents expressed significantly more satisfaction with the flow of traffic and congestion (52 percent compared to 38 percent in 2006) and the overall maintenance of City streets (71 percent compared to 65 percent in 2006).

Other 2008 highlights include:

- 83 percent of residents feel safe in Shoreline.
- There was a significant increase in the number of residents satisfied with the walking and biking trails in the City (67 percent in 2008, up from 48 percent in 2006).
- 77 percent of residents are satisfied with the City’s solid waste provider.
- 82 percent of residents are satisfied with the quality of City parks, programs and facilities.
- Residents are more satisfied with the enforcement of City codes and ordinances in 2008 (52 percent) than in 2006 (46 percent).
- 62 percent of residents stated they would be willing to pay more in property tax in order to maintain City services that they believe are important.

“We’re pleased with the survey results,” says City Manager Bob Olander. “While we saw significant improvements in most areas, this isn’t the time to rest on our laurels. Staff will be working closely with Council to identify how we can continue to improve our service delivery and efficiency.”

The survey presentation is available at www.cityofshoreline.com. The complete findings report is available for review at City Hall in the City Clerk’s Office, 17544 Midvale Avenue N. For more information about the 2008 City of Shoreline Citizen Satisfaction Survey, contact Management Analyst Eric Bratton at (206) 801-2217.
Shoreline Police launch Give Graffiti the Brush Off

This month the Shoreline Police Department, in partnership with the City and the Shoreline School District, kicks off the anti-graffiti program Give Graffiti the Brush Off.

Shoreline Police Officers will visit Shoreline schools to educate students about the negative effects of graffiti. Their main message: graffiti is not art, it’s a crime.

Over the summer the police department received a number of tips via Crime Stoppers naming possible graffiti suspects in Shoreline. Detectives followed up on these tips and made several arrests. Crime Stoppers will pay cash rewards to the individuals who provided this information.

Officers will be handing out Give Graffiti the Brush Off flyers throughout Shoreline with Crime Stoppers information on the back to encourage more tips.

You can help reduce graffiti by following the proven Three R Method:
Record, Remove and Report graffiti vandalism.

1. **Report it!** Graffiti in progress—Call 911 immediately
   Graffiti on your property—Call 911 to file a police report
   Graffiti on City property—Call (206) 801-2700 to report the location; the City removes graffiti within 48 hours.

2. **Record it!** Record the date, time and location of the graffiti. If the graffiti is on your property, take a photograph if you need one for insurance purposes.

3. **Remove it!** Prompt and persistent removal is the most effective way to prevent graffiti. While this may be difficult, studies show that removal within 24 to 48 hours results in a nearly zero rate of recurrence.

City maps Thornton Creek Flood Zones

Shoreline is working with the Federal Emergency Management Agency (FEMA) and the City of Seattle to solve flooding problems in the Thornton Creek/Ronald Bog Basin. This fall, the City is mapping flood zones along Thornton Creek in a joint effort with the City of Seattle to better understand flood locations and causes.

The mapping will be submitted to FEMA, and if it meets standards, will position the City to be more competitive for federal mitigation grants.

A study is under way to model the entire basin and evaluate the effectiveness of proposed improvements. The process also involves public participation. Later this year, the City is asking affected property owners and Seattle utility companies located downstream to share ideas for capital project alternatives at public meetings. FEMA will be involved to answer questions about flood insurance and the flood plain mapping process.

The basin plan is scheduled for completion in early 2009. For more information about the Thornton Creek/Ronald Bog Basin, contact Public Works Director Mark Relph at (206) 801-2401.

Did you know?
Keep leaves away from storm drains!

Fall is here and trees will soon lose their leaves. Leaves that fall into the street can cover storm drains and impede the proper flow of stormwater runoff into the catch basins. By keeping an eye on the catch basin in front of your home and clearing the leaves away from the grate, you can help prevent flooding.
Protecting the ‘shore’ in Shoreline: Shoreline Master Program Open House November 20

The Shoreline Master Program is designed to protect shoreline natural resources and water quality while promoting public access, recreation and environmental responsibility.

In 2003, cities across the state were required to update their Shoreline Master Programs to meet state guidelines. The City of Shoreline recently received a two-year grant for 2008-09 to update its original 2004 plan to include new scientific data about offshore habitats and ecosystems. This new information will be presented at an Open House Thursday, Nov. 20 from 6:00 to 7:00 p.m. prior to Shoreline’s regular Planning Commission meeting in the Mt. Rainier Room at the Shoreline Center, 18560 1st Avenue NE.

The Shoreline Master Program is designed to protect shoreline natural resources and water quality while promoting public access, recreation and environmental responsibility. Shoreline residents are asked to come share ideas and concerns. Consultants will be on hand to discuss the original 2004 plan as well as the updated plan. Public comment from the open house will be incorporated into the final policy and program which is scheduled for completion by June 2010.

Topographic shoreline maps and more information about the Shoreline Master Program are available on the City’s website. If you would like to receive emails about future open houses or other events, please contact Project Manager Miranda Redinger at (206) 801-2513, mredinger@ci.shoreline.wa.us.

October is Fire Prevention Month

A pot holder too close to a lit burner or a space heater left on overnight could be all it takes to start a fire. One out of three home fires start in the kitchen.

The Shoreline Fire Department is teaming up with the National Fire Protection Association (NFPA) to prevent home fires during national Fire Prevention Month. Home fires accounted for 80 percent of civilian deaths in 2006.

Do you know how to keep your home safe? Review the following information now during Fire Prevention Month.

• Stay in the kitchen when frying, grilling or broiling food. If you leave the kitchen, turn off the stove.
• Keep all things that burn (paper, bedding or furniture) at least three feet away from heating equipment.
• Replace cracked and damaged electrical cords and use extension cords for temporary wiring only.
• If you smoke, smoke outside and use ashtrays.

For more information about fire prevention, visit www.nfpa.org, www.shorelinefire.com, or call Shoreline Fire Community Education and Information Officer Melanie Granfors at (206) 533-6525.
2008 Shoreline Employee of the Year

Each year, City of Shoreline employees nominate peers as Employee of the Year for going above and beyond in practicing the organizational values. Heidi Webb, Administrative Assistant II in the City Clerk’s Office, second from left, was this year’s recipient. Finalists included, from left, Facility Maintenance Supervisor Paul Laine, Customer Response Team Lead Randy Olin and Senior Planner Steve Cohn.
Month 12 of the Washington Emergency Management Division’s 12-month program asking residents to devote one hour each month to disaster preparation

Identifying potential home hazards

This is the twelfth and final month of the “Prepare in a Year” program we began a year ago in Currents. This month you are asked to identify potential hazards in your home.

Take 30 minutes to walk through your home. Imagine the movement of a significant earthquake and check the following areas and items:

Water heater
Is it securely fastened to the wall studs with metal strapping? Does it have flexible water and gas connectors?

Furniture & household items
Tall pieces of furniture are vulnerable in an earthquake. Fasten bookcases, china cabinets and armoires to the wall with screws and braces and move heavy objects from high to low shelves. Secure computers, stereos, televisions, microwaves and other small appliances. Secure mirrors, heavy, framed pictures and artwork to wall studs. Use braces to secure hanging plants and hanging lights near windows.

Exterior
Is your home securely fastened to its foundation? Check for loose bricks in the chimney. Reinforce the attic with plywood to prevent chimney bricks from falling into living areas. Remove poisons, toxins or solvents in breakable containers that are stored on high shelves or in dangerous locations.

Congratulations!
If you’ve been completing these activities each month, you and your family are prepared for a disaster or emergency.


Off-Leash Dog Area Public Meetings Continue

October 1 was the deadline for public comment on six possible sites for an off-leash dog area in Shoreline. Following review of public comments, the Off-Leash Dog Area Study Group, a subcommittee of the Parks, Recreation and Cultural Services (PRCS) Board, will make its recommendations to the PRCS Board at their regularly scheduled meeting on October 23. A public presentation on October 29 will summarize public comments and announce the PRCS Board recommendation for a pilot site in Shoreline.

The Study Group and PRCS Board will make their final recommendations to the City Council at its December 15 Study Session.

For more information contact Maureen Colaizzi (206) 801-2603, mcolaizzi@ci.shoreline.wa.us.

Regular Meeting of the PRCS Board
Thursday Oct. 23 6:00 p.m. - 7:00 p.m.
Ronald Room, Shoreline Conference Center, 18560 1st Avenue NE

Public Presentation
Public Comment & Recommendations
Wednesday Oct. 29, 7:00 p.m. - 9:00 p.m.
Shoreline Historical Museum, 749 N 175th Street

Discussion with the City Council
Monday Dec. 15, 6:30 p.m.
Highlander Room, Shoreline Conference Center, 18560 1st Avenue NE
www.cityofshoreline.com for agendas
Who, what, where in the City of Shoreline

Shoreline City Council
For all Councilmembers (206) 801-2200
council@ci.shoreline.wa.us
Mayor Cindy Ryu (206) 801-2201
cryu@ci.shoreline.wa.us
Deputy Mayor Terry Scott (206) 801-2202	
tscott@ci.shoreline.wa.us
Chris Eggen (206) 801-2206
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Ron Hansen (206) 801-2205
rhansen@ci.shoreline.wa.us
Doris McConnell (206) 801-2204
dmcconnell@ci.shoreline.wa.us
Keith McGlashan (206) 801-2203
kmcglashan@ci.shoreline.wa.us
Janet Way (206) 801-2207
jway@ci.shoreline.wa.us

Meeting Location: Shoreline Conference Center
18560 1st Ave. NE
Agenda Line: (206) 801-2236

Study Sessions: Highlander Room, first and third Mondays 6:30 p.m.
Business Meetings: Mt. Rainier Room, second and fourth Mondays 7:30 p.m.

Television City Council Meetings on Cable Channel 21
Tuesday noon and 8:00 p.m.,
Wednesday through Sunday 6:00 a.m., noon and 8:00 p.m.
Also on www.cityofshoreline.com

Shoreline Police
Emergency: 911

Shoreline Police Station
Chief Dan Pingrey
1206 N 185th St., Shoreline, WA 98133
(206) 801-2712

Westside Neighborhood Police Center
Officer Leona Obstler
624 NW Richmond Beach Road
Shoreline, WA 98177
(206) 546-3636

Eastside Neighborhood Police Center
Officer Greg McKinney
521 NE 165th St., Shoreline, WA 98155
(206) 363-8424

Popular Numbers

Arts Council (206) 417-4645
CleanScapes (206) 763-4444
Comcast (877) 824-2288
Historical Museum (206) 542-7111
KC District Court (206) 205-9200
KC Libraries
Richmond Beach
Shoreline (206) 546-3522
(206) 362-7550
Puget Sound Energy (888) 225-5773
Qwest (800) 244-1111
Ronald Wastewater (206) 546-3636
School District (206) 367-6111
Seattle City Light (206) 625-3000
Seattle Public Utilities (206) 684-5900
Senior Center (206) 365-1536
Shoreline Center (206) 365-1536
Shoreline Fire (206) 533-6500
Shoreline Water (206) 533-6500
Transfer Station (206) 296-4466
Verizon (800) 483-4100

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