From: <u>Council Admin</u>

To: <u>Debbie Tarry</u>; <u>John Norris</u>; <u>Rachael Markle</u>; <u>Jarrod Lewis</u>

Cc: <u>Carolyn Wurdeman</u>
Subject: FW: Note of Appreciation

**Date:** Friday, August 08, 2014 1:57:58 PM

## FYI

## Heidi C.

**From:** Eric Johnson [mailto:ericatshoreline@hotmail.com]

Sent: Friday, August 08, 2014 12:32 PM

To: Keith McGlashan

Subject: Note of Appreciation

## Dear Keith.

This note is with regard to Right-of-Way Use Permit # 121886, dated 6/10/2014 and expresses our thanks to the city's Public Works staff, who worked with us to come up with a win-win solution.

The project is just now nearing completion. The driveway itself is complete with concrete sealed this past weekend and the asphalt portion to connect the driveway to the street just completed this week. It's taken so long, because there was a break in the original schedule necessitated in obtaining the permit, which we at first didn't know we needed. With busy contractor schedules in the summer months, rescheduling the work has taken this long. We waited to write to you until we were sure everything was completed as prescribed.

To our delight the result has exceeded our expectations. Neighbors have commented to us how beautiful the solution is and how much it adds to the neighborhood. A neighbor dropped by yesterday morning to tell us exactly that. We were especially pleased by the cooperation we received from the city's Public Works Department, who worked with us to reach a driveway satisfactory solution to a potentially difficult situation.

We would particularly like to cite Danielle Angiono, Development Review Engineer I, who worked with us directly. We want to thank her for her cooperation and her desire to find a solution of benefit all around. I'd also like to thank Pam Hagen, who kept us informed of progress on the permit process and who handled the paperwork and delivery of the permit to us. There were people behind the scenes who we didn't meet and who we would also like to thank.

Our experience tells us what we can expect of the City of Shoreline and its staff in the future. Shoreline is a wonderful city in which to live, because we all work to make it that way. Sincerely,

Eric Johnson