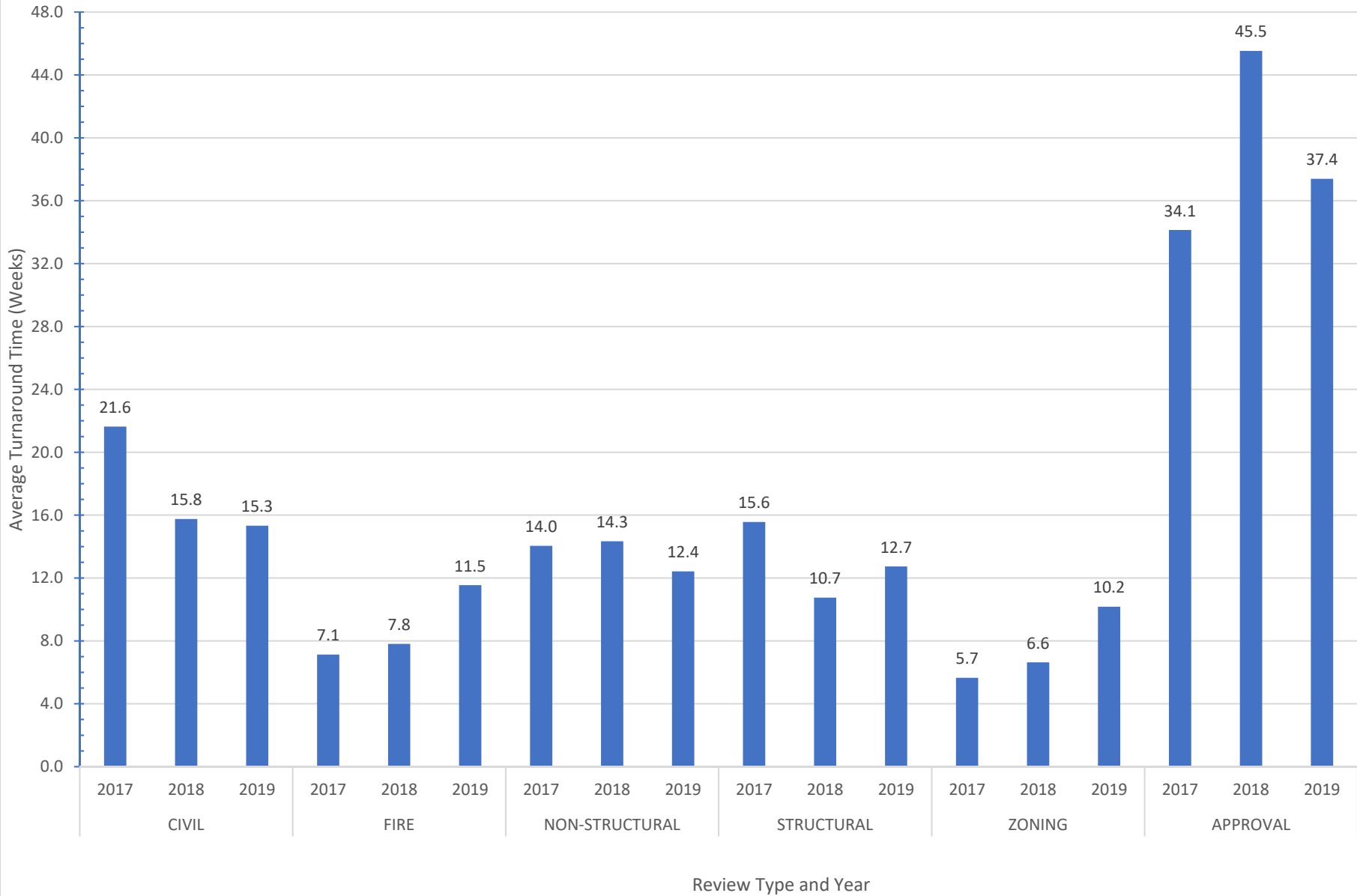


## Review/Approval Timelines Analysis

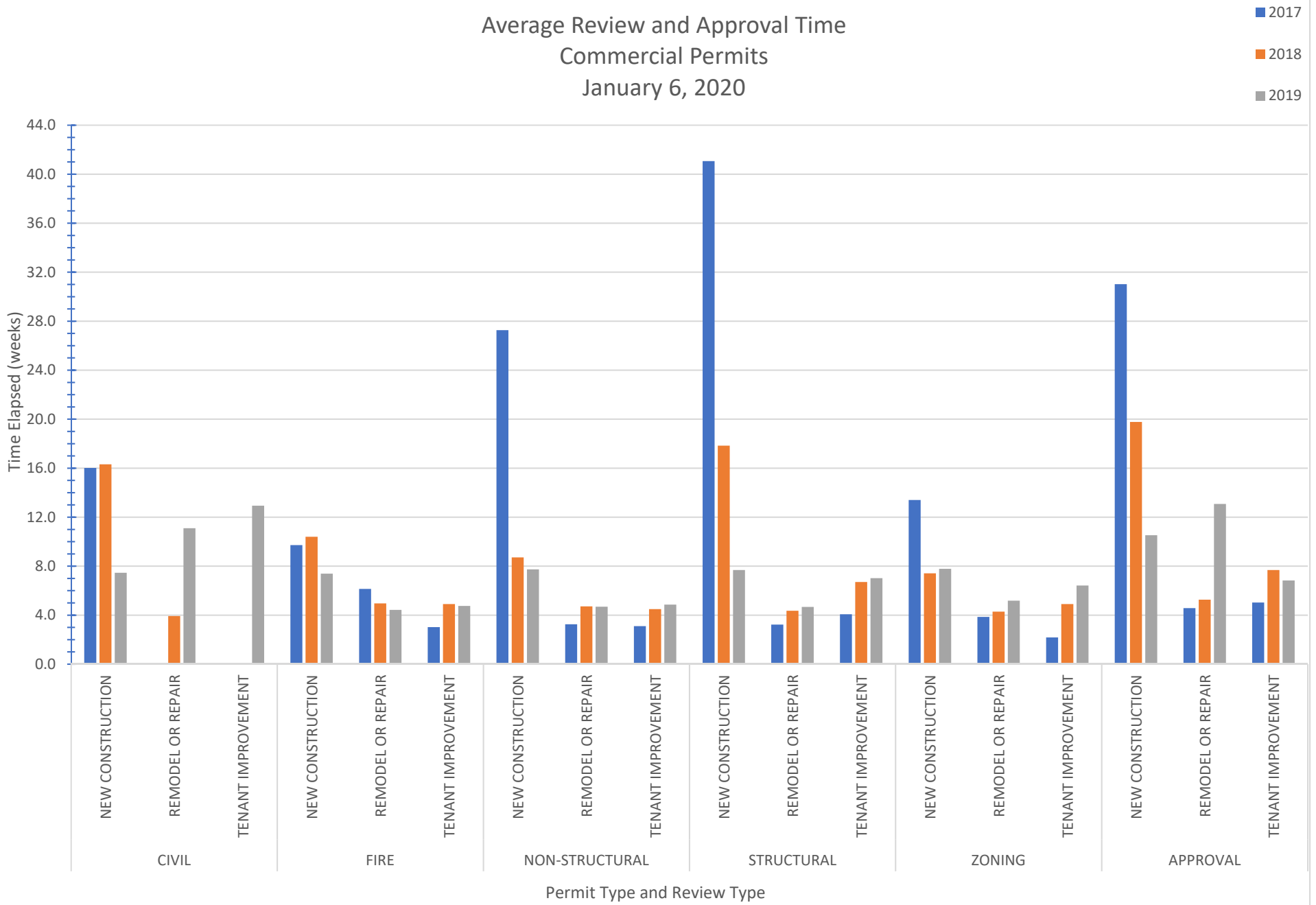
### General Notes/Caveats:

1. Examines all permits between March 20, 2017 (the day Trakit went live) to January 6, 2020
  - a. Trakit data does not mesh well with Hansen data
2. Looks at the **average** number of weeks elapsed between date of application submittal to the date that the first review was completed.
  - a. “Approval” is measured from the date of application submittal to the date that Permit Services completes final processing and notifies the applicant their permits are ready to be issued.
    - i. Approval includes both City review time and the time it took the applicant to submit revisions based on comments.
3. The data isn’t perfect:
  - a. Some permit types/subtypes have very few applications every year – average is heavily affected by outliers due to low count of permits.
  - b. Data entry may not be consistent – some people may wait to sign-off their reviews until the last minute, which would show a longer time elapsed for their review.
  - c. Not indicative of how long a specific review takes. Example: Zoning reviewer may put off reviewing a project if they know Civil won’t be finished until a certain date.
  - d. No new multifamily construction permits approved in 2019 except for Crux. That project was marked as “mixed use” and not included in the data. But because there would only be a single data point for 2019, it would not really illustrate an “average turnaround.”
4. Another tool is being developed by IT that will be much more useful and easier put together than this – it may also address some of the concerns listed under #3 above. All of the information they are capturing is the same as this, but presented a little differently.

Average Review and Approval Time  
Townhouse/Single-Family Attached Permits  
January 6, 2020



## Average Review and Approval Time Commercial Permits January 6, 2020



\*Note – not showing data labels because the chart is very crowded.

# Average Review and Approval Time Multi-Family Permits January 6, 2020

- NEW CONSTRUCTION
- REMODEL OR REPAIR

