

I wish to formally commend Officer Jake Ramsey of the Shoreline Police Department who answered my 911 call last Saturday, August 21 with you and another officer and two Shoreline fire fighters. My mentally ill son had died of a heroin overdose early Saturday morning and we discovered his body just after 12 noon. Because the medical examiner was delayed by another call, Jake was with us for nearly four hours. My daughter and family friends gathered during that time. My son's very gentle girlfriend who is also mentally ill was there and somewhat hysterical at times. Tears and sobbing and confusion and questions all vied with each other and Officer Ramsey handled it all calmly with compassion and professionalism. He had answers for every question we had and he was incredibly kind. He called a chaplain for us and kept us updated on when the chaplain and the medical examiner would arrive because both were on other jobs at the time. Whenever he had to step away for any reason, he explained to me where he was going and when he would be back so that I never felt abandoned.

At 6:30 the next morning, I was able to access my son's cell phone and found texts between him and his drug dealer. I called Officer Ramsey who arrived at my house a mere 10 minutes later to pick up the phone for evidence. He was kind enough to stay for one hour to answer all the questions I had about police procedures and policies related to mentally ill citizens, involuntary treatment and laws concerning the prosecution of drug dealers.

I was so immensely impressed! It was such an incredibly horrifying, heartbreaking experience and Officer Ramsey got us through it better than I would have ever imagined possible. He deserves so much more than my small thank you letter.

Sincerely,

*Farrill Adrian*