

King County Outcome Data for North Sound RADAR Navigator Program

The RADAR Navigator Program is funded by the King County MIDD Behavioral Health Sales Tax Levy to serve people in crisis who are coming in contact with law enforcement and the crisis system, by providing crisis de-escalation, intervention and navigation to the system of care.

Thanks to our partners at King County, we are now able to show cross-system outcomes for the first time. The Department of Community and Human Services has access to data about behavioral health system utilization, jail bookings, and emergency department visits for people RADAR has served, recently released analysis shows a significant improvement across those systems.



These data show that the people touched by the RADAR Navigator Program experienced a **67% reduction in adult jail bookings, a 60% reduction in crisis services events, and a 4% reduction in emergency department visits after receiving RADAR services. 14% of individuals touched by the program were linked to publicly-funded behavioral health treatment** (this does not include enrollment data from the private healthcare and insurance market which would likely make that number even higher).



Early data show strong performance on the MIDD policy goals of *diverting people with behavioral health needs from costly interventions, such as jail, emergency rooms, and hospitals; and reducing the number, length, and frequency of behavioral health crisis events.*



2021 MIDD PERFORMANCE MEASUREMENT RESULTS

MIDD measures each program's progress and performance.

MIDD collects data from each program in order to measure program performance. MIDD evaluates programs using three questions: (1) How much was done? (2) How well was that work done? and (3) Is anyone better off? Each MIDD program is assigned performance measurement indicators to answer these three questions based on that program's unique activities and goals. The indicators below list programs' 2021 results.

NAVIGATION: Use the Initiative Name dropdown menu below to view results for specific MIDD Initiatives, and hover over the initiative name for a description. Hover over each result to see how the measures are calculated. See the story point 'How do we evaluate MIDD?' for more information on MIDD performance measures. See the Program Notes section below for more context on program implementation in 2021.

Initiative Name

CD-18 RADAR (Response Awareness, De-escalation and Referral)

How much did we do?

# of participants engaged in services	364
# of participants referred for follow-up	159

How well did we do? How are people better off?

% change in adult jail bookings	-67%
% change in crisis service events	-60%
% change in emergency department visits	-4%
% linked to publicly-funded behavioral health treatment	14%

Program Notes
 Providers experienced ongoing staffing retention and recruitment challenges.