

## **Shoreline Sustainable Business Extension Service FAQ Sheet**

### ***Are these services really free?***

Yes. All services provided to businesses are free through the SBES.

### ***How do I get the rebates?***

A consultant from the appropriate utility will guide your business through the process. Usually you get the rebate after purchase and installation of suggested hardware.

### ***I just installed a new toilet. Can I still get a rebate for the toilet?***

No. Rebates are not retroactive. You need to be consulted to get the rebates.

### ***Our business doesn't own the building. Can I still participate in these money saving programs?***

Yes. If you pay your utility bills then you will benefit from these rebates and incentives. Your property manager or landlord will be included in the consultation.

### ***We don't produce any hazardous materials. We are just an office. How can this service help our business?***

*If you flush a toilet or turn on a light during a normal business day, you can benefit from an energy saving consultation and possible rebates for equipment installation.*

### ***Our business is growing and needs another location. Do you help with relocation?***

Yes. SBES has partnered with *Forward Shoreline* and can help with relocation. We can also help with Phase 1 site assessments to determine possible contamination issues with your old or new site location. LEED (Leadership in Energy and Environmental Design) incentive program dollars are also available for your new building project.

### ***The local infrastructure or street construction project is affecting my business. How will this program help?***

By taking advantage of these rebates you can significantly cut your operating costs.

### ***How can I get started?***

Call Jason McKinney at (206) 767-0432 to get started or email [jason@ecoss.org](mailto:jason@ecoss.org) for more questions.