



ADDENDUM NO. 3
Voice Telecommunication Systems
RFP 4546
Due: January 31, 2008 4:00 PM Pacific Standard Time

This addendum No. 3, dated January 17, 2008 is hereby made part of the Request for Proposal Documents for:

City of Shoreline
Voice Telecommunication System

1. **Question: Response Form for Voice Network Services: 5.1.1 City Hall/Annex, page 63**
How many DIDs should be quoted?

Answer:

Please quote a bank of 300 numbers.

2. **Question: RFP 4546: 4.1.2. Network and IT Infrastructure, page 19**
What are the addresses of each location where services exist?

Answer:

City Hall and Annex: **17544 Midvale Avenue N., Shoreline 98133-4921**

Police Station: **1206 N. 185th Street, Shoreline 98133**

Pool: **19030 1st Avenue NE, Shoreline 98155**

Hamlin: **16006 15th Avenue NE, Shoreline 98155**

Spartan Recreation Center: **18560 1st Avenue NE, Shoreline 98155**

Rec Center: **16554 Fremont Avenue N., Shoreline 98133**

3. **Question:**
Is RFP 4546 classified under prevailing wages?

Answer:

The City will contract separately with Netversant to do all the required cabling requirements. Our contract with Netversant will be subject to prevailing wages.

The awarded vendor of the phone system would then just have to connect their equipment into the cabling. This would not require prevailing wages

If the awarded vendor is going to have to do any cabling, then that is subject to prevailing wages.

4. **Question: RFP 4546, 4.15.9 Quote Notes, page 34**
Do you want to implement E911?

Answer:

Please quote E911 as Option G

5. **Question: RFP 4546, 4.15.9 Quote Notes, item A, page 34**
What kind of Speech Recognition should be quoted?

Answer:

The City of Shoreline is interested in the ability to provide reading of emails (text) to field personnel. Providing speech recognition on an auto attendant is a secondary interest. The vendor should quote each type of speech recognition activity separately.

6. **Question:**
Can you provide a copy of the RFP document in Word?

Answer:

It is not the City's policy to post any documents in any form except PDF.

7. **Question:**
At the Police Station and City Hall/Annex you need cordless handsets, do you currently have 802.11 wireless coverage in the areas they need the cordless handset? What functionality is needed from the cordless handset: answer/hang-up only or additional features? If you do have 802.11 coverage, what is the Make and model of the access points?

Answer:

802.11 wireless coverage is currently not deployed. The City is interested in testing cordless handsets in a few areas as noted on the bid configuration to determine if and when they will deploy 802.11 coverage in the new City Hall that

will be constructed within the next two years. For the bid response, please provide the cost of cordless stations with basic answer and hang-up functionality.

8. Question:

In order to provide accurate PoE switch costs we need to know how many phones connect to each wiring closet if there are multiple ones in any building, otherwise the assumption is that all IP endpoints terminate to the same location.

Answer:

If you are bidding PoE switches as an option, please quote for six 24 port managed PoE switches and ten 48 port managed PoE switches. All switches must have gbic uplink ports capable of using both single mode and multi mode 100/1000 mb fiber gbics.

9. Question:

Section 4: System Requirements. The City Hall configuration asks for 4 CO Trunk Ports but you are also asking for 6 power failure stations. How do you see this working? Usually it is a one to one relationship (trunk to station).

Answer:

Please bid 4 CO Trunk Ports plus 6 ports for the power failure stations as a separate line item so we can identify the power failure pricing by itself.

10. Question:

"Some areas will need access to overhead paging" - Each external paging system will require an analog port. Therefore, we need to know which buildings will require access to overhead external paging.

Answer:

Assume that each building will require access to overhead external paging.

11. Question:

The request is for a "Polycom type speakerphone with two external speakers." Do you want analog or IP or wireless IP or digital? Also, did you mean to say "two external microphones" instead of "two external speakers"?

Answer:

Please quote an analog speakerphone with two external microphones. The City will determine if they want to change the type of speakerphone during the design stage.

12. Question:

At each remote gateway where you plan to have faxes and/or modems we recommend that the trunk line(s) carrying the fax/modem calls terminate on the remote gateway. However, we see no requirement for trunks at almost all remote sites. Although we can design the system in this fashion it goes against our vendor Best Practices. Do we just make a statement or do you want to have us price out trunk ports?

Answer:

Please quote based on your recommended design and note in your response why you have bid this way. We expect different manufacturers to have different approaches and are interested in your solution.

Issued January 17, 2008

A handwritten signature in black ink that reads "Cathy Robinson". The signature is written in a cursive style with a large, looping initial "C".

Cathy Robinson
Purchasing Officer